SIEMENS

WG44G2F1ES

Washing machine



EN User manual and installation instructions

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Siemens Home Appliances

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1 Safety

Observe the following safety instructions.

1.1 General information



- Read this instruction manual carefully.
- Keep the instruction manual and the product information safe for future reference or for the next owner.
- Do not connect the appliance if it has been damaged in transit.

1.2 Intended use

Only use this appliance:
- for washing machine-washable fabrics and hand-washable wool in accordance with the care label.
- with tap water and commercially available detergents and care products suitable for washing machines.
- in private households and in enclosed spaces in a domestic environment.
- Up to an altitude of 4000 m above sea level.

1.3 Restriction on user group

This appliance may be used by children aged 8 or over and by people who have reduced physical, sensory or mental abilities or inadequate experience and/or knowledge, provided that they are supervised or have been instructed on how to use the appliance safely and have understood the resulting dangers.
Do not let children play with the appliance.
Cleaning and user maintenance must not be performed by children unless they are being supervised.
Keep children under the age of 3 years and pets away from the appliance.

1.4 Safe installation

⚠ WARNING – Risk of electric shock!

Incorrect installation is dangerous.

- ▸ Connect and operate the appliance only in accordance with the specifications on the rating plate.
- ▸ Connect the appliance to a power supply with alternating current only via a properly installed socket with earthing.
- ▸ The protective conductor system of the domestic electrical installation must be properly installed. The installation must have a sufficiently large cross section.
- ▸ When using a residual current circuit breaker, only use a type with the ⎓ mark.
- ▸ Never equip the appliance with an external switching device, e.g. a timer or remote control.
- ▸ When the appliance is installed, the mains plug of the power cord must be freely accessible. If free access is not possible, an isolating switch must be integrated into the permanent electrical installation according to the installation regulations.
- ▸ When installing the appliance, check that the power cable is not trapped or damaged.

If the insulation of the power cord is damaged, this is dangerous.

- ▸ Never let the power cord come into contact with hot appliance parts or heat sources.
- ▸ Never let the power cord come into contact with sharp points or edges.
- ▸ Never kink, crush or modify the power cord.

⚠ WARNING – Risk of fire!

It is dangerous to use an extended power cord and non-approved adapters.

- ▸ Do not use extension cables or multiple socket strips.
- ▸ Only use adapters and power cords approved by the manufacturer.
- ▸ If the power cord is too short and a longer one is not available, please contact an electrician to have the domestic installation adapted.

⚠ WARNING – Risk of injury!

The heavy weight of the appliance may result in injury when lifted.

- ▸ Do not lift the appliance on your own.

If this appliance is not correctly installed in a washer-dryer stack, the installed appliance may fall.

- ▸ Only stack the dryer on a washing machine using the connection kit from the dryer manufacturer . No other installation method is permitted.
- ▸ Do not install the appliance in a washer-dryer stack if the dryer manufacturer does not offer a suitable connection kit.
- ▸ Do not install appliances from different manufacturers and with varying depths and widths in a washer-dryer stack.
- ▸ Do not install a washer-dryer stack on a platform; the appliances may tip over.

⚠ WARNING – Risk of suffocation!

Children may put packaging material over their heads or wrap themselves up in it and suffocate.

- ▸ Keep packaging material away from children.
- ▸ Do not let children play with packaging material.

⚠ CAUTION – Risk of injury!

The appliance may vibrate or move when in use.

- ▸ Place the appliance on a clean, even, solid surface.
- ▸ Align the appliance using the appliance feet and a spirit level.

If hoses and power cords have been laid incorrectly, this causes a tripping hazard.

- ▸ Lay hoses and power cords in such a way that there is no risk of tripping.

If the appliance is moved by holding onto protruding components, such as the appliance door, the parts may break off.

- ▸ Do not move the appliance by holding onto protruding parts.

⚠ CAUTION – Risk of cutting!

Touching sharp edges on the appliance may lead to cuts.

- ▸ Do not touch the sharp edges on the appliance.

- Wear protective gloves when installing and transporting the appliance.

1.5 Safe use

⚠ WARNING – Risk of electric shock!

If the appliance or the power cord is damaged, this is dangerous.

- Never operate a damaged appliance.
- Never pull on the power cord to unplug the appliance. Always unplug the appliance at the mains.
- If the appliance or the power cord is damaged, immediately unplug the power cord or switch off the fuse in the fuse box and turn off the water tap.
- Call customer services. → *Page 47*

An ingress of moisture can cause an electric shock.

- Only use the appliance in enclosed spaces.
- Never expose the appliance to intense heat or humidity.
- Do not use steam- or high-pressure cleaners, hoses or sprays to clean the appliance.

⚠ WARNING – Risk of harm to health!

Children can lock themselves in the appliance, thereby putting their lives at risk.

- Do not install the appliance behind a door as this may obstruct the appliance door or prevent it from opening.
- With redundant appliances, unplug the power cord. Then cut through the cord and damage the lock on the appliance door beyond repair so that the appliance door will no longer close.

When spinning larger, waterproof items of laundry, imbalances may arise and lead to injuries.

- Do not wash and spin larger items of laundry, such as blankets or mattress covers, in the appliance.

⚠ WARNING – Risk of suffocation!

Children may breathe in or swallow small parts, causing them to suffocate.

- Keep small parts away from children.
- Do not let children play with small parts.

⚠ WARNING – Risk of poisoning!

Detergents and care products may result in poisoning if consumed.

- ▸ If accidentally swallowed, seek medical advice.
- ▸ Keep detergents and care products out of the reach of children.

⚠ WARNING – Risk of explosion!

Laundry that has been pretreated with flammable cleaning agents that contain solvents may cause an explosion in the appliance.

- ▸ Rinse pretreated laundry thoroughly with water before washing.

⚠ CAUTION – Risk of injury!

The covering plate may break if you stand on or climb onto the appliance.

- ▸ Do not stand on or climb onto the appliance.

The appliance may tip over if you sit on or lean against the open door.

- ▸ Do not sit on or lean against the appliance door.
- ▸ Do not place any objects on the appliance door.

Reaching into the drum while it is still turning may cause hand injuries.

- ▸ Wait for the drum to come to a complete stop before reaching inside.

⚠ CAUTION – Risk of scalding!

When you wash at high temperatures, the detergent solution gets hot.

- ▸ Do not touch the hot detergent solution.

⚠ CAUTION – Risk of chemical burns!

If the detergent drawer is opened, detergent and care products may spray out from the appliance. Contact with eyes or skin may cause irritation.

- ▸ Rinse eyes and/or skin thoroughly with clean water if they come into contact with detergents or care products.
- ▸ If accidentally swallowed, seek medical advice.
- ▸ Keep detergents and care products out of the reach of children.

1.6 Safe cleaning and maintenance

⚠ WARNING – Risk of electric shock!

Improper repairs are dangerous.

- ▸ Never make any technical modifications to the appliance or its features.
- ▸ Repairs to the appliance should only be carried out by trained specialist staff.
- ▸ Only use genuine spare parts when repairing the appliance.
- ▸ If the power cord of this appliance is damaged, it must be replaced by the manufacturer, the manufacturer's Customer Service or a similarly qualified person in order to prevent any risk.

An ingress of moisture can cause an electric shock.

- ▸ Before cleaning, pull out the mains plug or switch off the fuse in the fuse box.
- ▸ Do not use steam- or high-pressure cleaners, hoses or sprays to clean the appliance.

⚠ WARNING – Risk of injury!

The use of non-original spare parts and non-original accessories is dangerous.

- ▸ Only use the manufacturer's original spare parts and original accessories.

⚠ WARNING – Risk of poisoning!

Poisonous fumes may be given off if you use cleaning agents that contain solvents.

- ▸ Do not use cleaning agents that contain solvents.

2 Preventing material damage

ATTENTION!
The functionality of the appliance may be impaired if you use the wrong quantity of fabric softener, detergent, care product or cleaning agent.
- ▸ Follow the dosage recommendations from the manufacturer.

Exceeding the maximum load capacity impairs the function of the appliance.
- ▸ Observe the maximum load capacity for each programme and do not exceed it.
  → *"Programmes", Page 24*

The appliance is secured for transportation using transit bolts. Transit bolts which have not been removed may result in material damage and damage to the appliance.
- ▸ Before starting up the appliance, remove the transit bolts completely and keep them in a safe place.
- ▸ Before transport, fit the transit bolts fully in order to prevent damage in transit.

Material damage may be caused if the water inlet hose is connected incorrectly.
- ▸ Tighten the screw connections on the water inlet until they are hand-tight.
- ▸ Connect the water inlet hose directly to the water tap, without any additional connecting elements such as adapters, extensions or valves.
- ▸ Make sure that the valve housing for the water inlet hose does not come into contact with its surroundings and is not subjected to any external forces.
- ▸ Ensure that the inner diameter of the water tap is at least 17 mm.
- ▸ Make sure that the length of the thread on the connection to the water tap is at least 10 mm.

If the water pressure is too high or too low, the appliance may not be able to operate properly.
- ▸ Ensure that the water pressure in the water supply system is at least 100 kPa (1 bar) and max. 1000 kPa (10 bar).
- ▸ If the water pressure exceeds the maximum value specified, a pressure-reducing valve must be installed between the drinking water connection and the hose set of the appliance.
- ▸ Do not connect the appliance to the mixer tap of an unpressurised hot-water boiler.

Modified or damaged water hoses may result in material damage and damage to the appliance.
- ▸ Never kink, crush, modify or cut through water hoses.
- ▸ Only use the water hoses supplied with the appliance or genuine spare hoses.
- ▸ Never re-use water hoses that have been used before.

Operating the appliance using water that is dirty or too hot may lead to material damage and damage to the appliance.
- ▸ Only operate the appliance with cold mains water.

Unsuitable cleaning products may damage the surfaces of the appliance.
- ▸ Do not use harsh or abrasive detergents.
- ▸ Do not use cleaning products with a high alcohol content.
- ▸ Do not use hard scouring pads or cleaning sponges.
- ▸ Clean the appliance with nothing but water and a soft, damp cloth.

- Remove all detergent residue, spray residue or other residues immediately if they come into contact with the appliance.

3 Environmental protection and saving energy

3.1 Disposing of packaging

The packaging materials are environmentally compatible and can be recycled.

- Sort the individual components by type and dispose of them separately.

3.2 Save energy and conserve resources

If you follow these instructions, your appliance will use less electricity and less water.

- Choose programs with low temperatures and longer wash times and use maximum load capacity. → *Page 24*
- Add detergent based on the laundry's degree of soiling.
- Reduce the washing temperature for lightly and normally soiled laundry.
- Set the maximum spin speed if you want to dry the laundry in the tumble dryer afterwards.
- Wash the laundry without prewash.

3.3 Energy saving mode

If you do not use the appliance for a brief period, it automatically switches to energy-saving mode.
Energy-saving mode ends when you use the appliance again.

4 Installation and connection

4.1 Unpacking the appliance

ATTENTION!
Objects remaining in the drum that are not designed for operation with the appliance may cause material damage and damage to the appliance.

- Remove these objects, along with all supplied accessories, from the drum before starting the appliance.

1. Remove any packaging and protective covers completely from the appliance.
   → *"Disposing of packaging", Page 11*
2. Check the appliance for visible damage.
3. Open the door. → *Page 30*
4. Remove any accessories from the drum.
5. Close the door.

4.2 Contents of package

After unpacking all parts, check for any damage in transit and completeness of the delivery.

ATTENTION!
If the appliance is operated with incomplete or defective accessories, the appliance may not be able to operate properly, or this may result in material damage or damage to the appliance.

- Do not operate the appliance with incomplete or defective accessories.

- Replace the accessories in question before operating the appliance.
  → *"Accessories", Page 28*

Note: The appliance has undergone a function test at the factory. This may cause water stains in the appliance, which the first wash cycle removes.

The delivery consists of the following:
- Washing machine
- Accompanying documents
- Transit bolts
  → *"Removing the transit bolts", Page 13*
- Cover caps

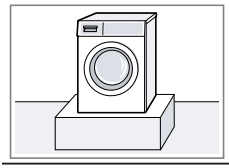
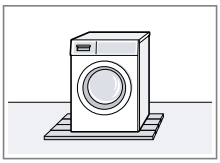
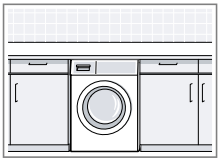
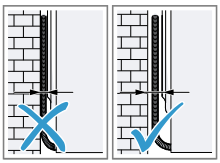
4.3 Requirements for the installation location

⚠ WARNING
Risk of electric shock!
The appliance contains live parts. Touching live parts is dangerous.
- Do not operate the appliance without a cover cap.

⚠ WARNING
Risk of injury!
When using the appliance on a base, the appliance may tip over.
- Always secure the feet of the appliance to a base using the manufacturer's fixing brackets → *Page 28* before using the appliance for the first time.

ATTENTION!
If residual water in the appliance freezes, this may cause damage to the appliance.
- Do not install or operate this appliance anywhere that is liable to experience frost or outdoors.

If the appliance is tilted at an angle greater than 40°, residual water may leak out of the appliance and cause material damage.
- Tilt the appliance carefully.
- Transport the appliance in an upright position.

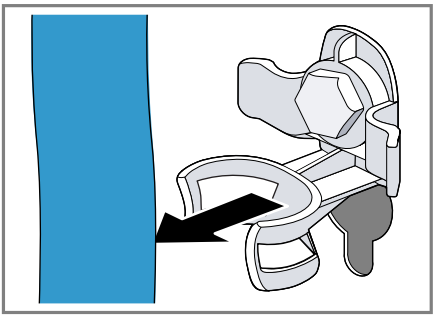
Installation location	Requirements
Base 	Secure the appliance with fixing brackets → *Page 28*.
Wooden joist floor 	Place the appliance on a water-resistant wooden board (minimum thickness of 30 mm) which is screwed tightly to the floor.
Kitchen unit 	Only install the appliance underneath a continuous worktop that is securely connected to adjacent cabinets. Required niche width: 60 cm.
Against a wall 	Do not trap the power cord or the hoses between the wall and the appliance.

4.4 Removing the transit bolts

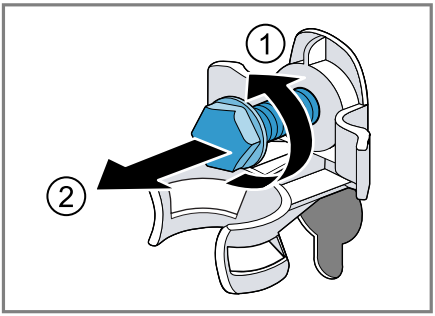
The appliance is secured for transportation using transit bolts on the rear of the appliance.

Note: Keep the transit bolt screws and the sleeves in a safe place for future transport.
→ *"Inserting the transit bolts", Page 46*

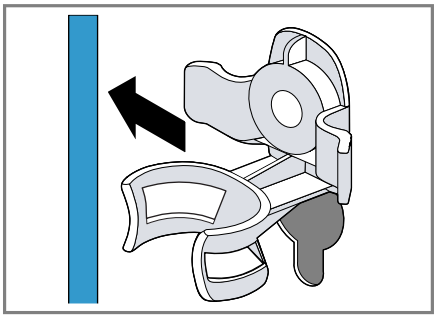
1. Pull the hose out of the holders.



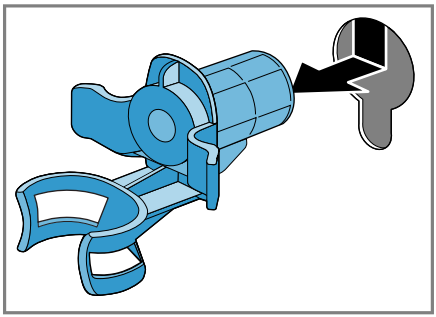
2. Unscrew ① and remove ② all of the screws for the 4 transit bolts using a WAF 13 wrench.



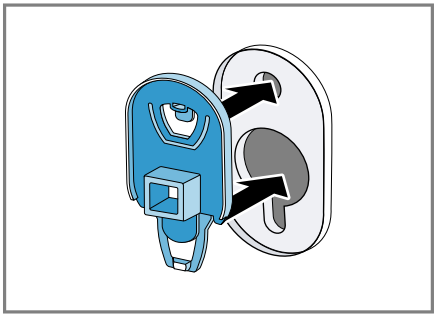
3. Remove the power cable from the holder.



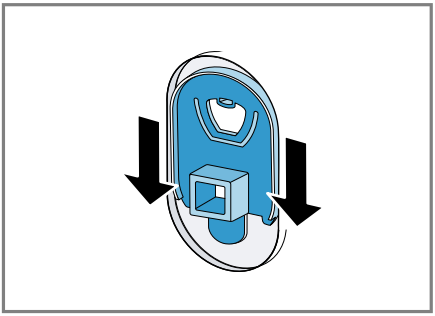
4. Remove the 4 sleeves.



5. Put on the 4 cover caps.



6. Push the 4 cover caps downwards.



Note: To install the transit bolts to transport the appliance, perform these steps again in the reverse order.

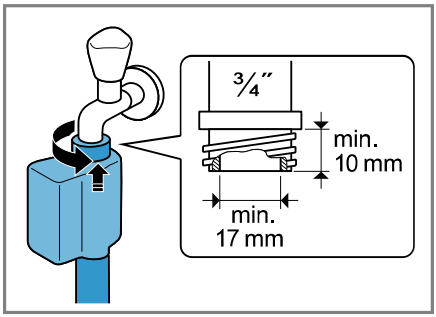
4.5 Connecting the appliance

Connecting the water inlet hose

⚠ WARNING
Risk of electric shock!
The appliance contains live parts. Touching live parts is dangerous.
- Do not immerse the electrical AquaStop valve in water.

ATTENTION!
Material damage may be caused if the water inlet hose is connected incorrectly.
- Tighten the screw connections on the water inlet until they are hand-tight.

1. Connect the water inlet hose to a tap (26.4 mm = 3/4").



2. Open the water tap carefully and check that the connection points are tight.

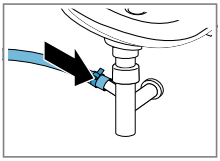
Water outlet connection types

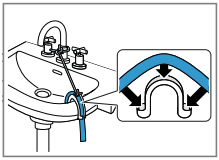
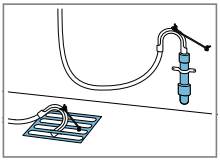
This information is intended to help you to connect this appliance to the water outlet.

ATTENTION!
When draining, the water outlet hose is subject to water pressure and may come loose from the installed connection point.
- Secure the water outlet hose against unintentional loosening.

In the event of a blocked or covered outlet, accumulated wastewater can flow back into the appliance.
- Before operating the appliance, ensure that the wastewater drains away quickly and eliminate any blockages.

Note: Observe the draining heights. The maximum draining height is 100 cm.

Siphon 	Secure the connection point with a (24–40 mm) hose clamp.

Sink 	Fix and secure the water outlet hose with an elbow. → *"Accessories", Page 28*
Plastic pipe with rubber sleeve or gully 	Fix and secure the water outlet hose with an elbow. → *"Accessories", Page 28*

Connecting the appliance to the electricity supply

Note: Your electrical domestic installation for this appliance must comply with the local legal provisions and safety regulations, and should include a residual current circuit-breaker.

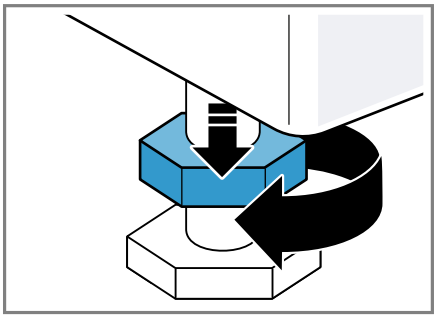
1. Insert the mains plug of the appliance's power cable in a socket nearby.

   The connection details of the appliance can be found under Technical data → *Page 50*.
2. Check the mains plug is inserted properly.

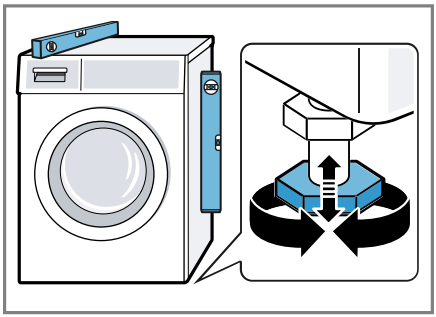
4.6 Aligning the appliance

In order to reduce noise and vibration and to prevent the appliance from moving, align the appliance correctly.

1. Use a WAF 17 wrench to loosen the lock nuts in a clockwise direction.

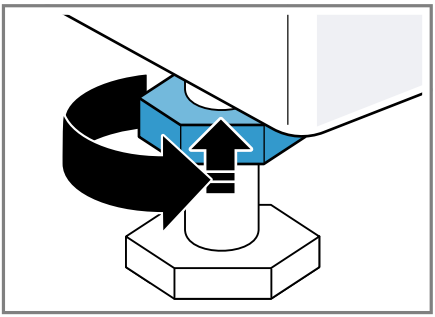


2. To align the appliance, turn the appliance feet. Check that the appliance is level using a spirit level.



All appliance feet must stand firmly on the ground.

3. Use a WAF 17 wrench to tighten the lock nuts against the housing until they are hand-tight.



In doing so, hold the foot tight and do not adjust its height.

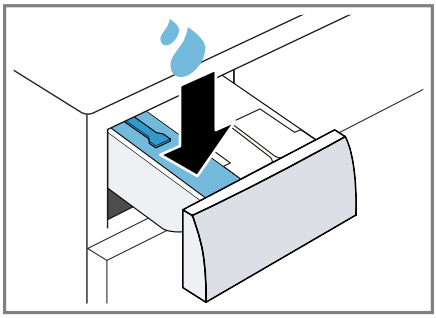
5 Before using for the first time

Prepare the appliance for use.

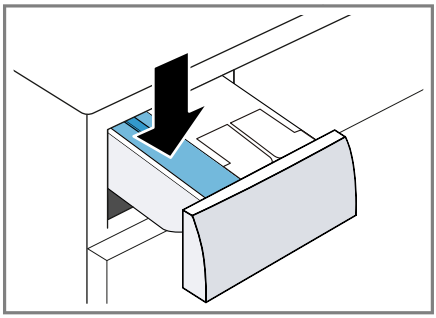
5.1 Starting an empty washing cycle

Your appliance was inspected thoroughly before leaving the factory. To remove any residual water, run the first wash cycle without any laundry.

1. Turn the programme selector to **limp. tambor**.
2. Close the door.
3. Pull out the detergent drawer.
4. Pour approx. 1 litre of water into the manual dosing compartment.



5. Add washing powder containing oxygen bleach to the manual dosing compartment.



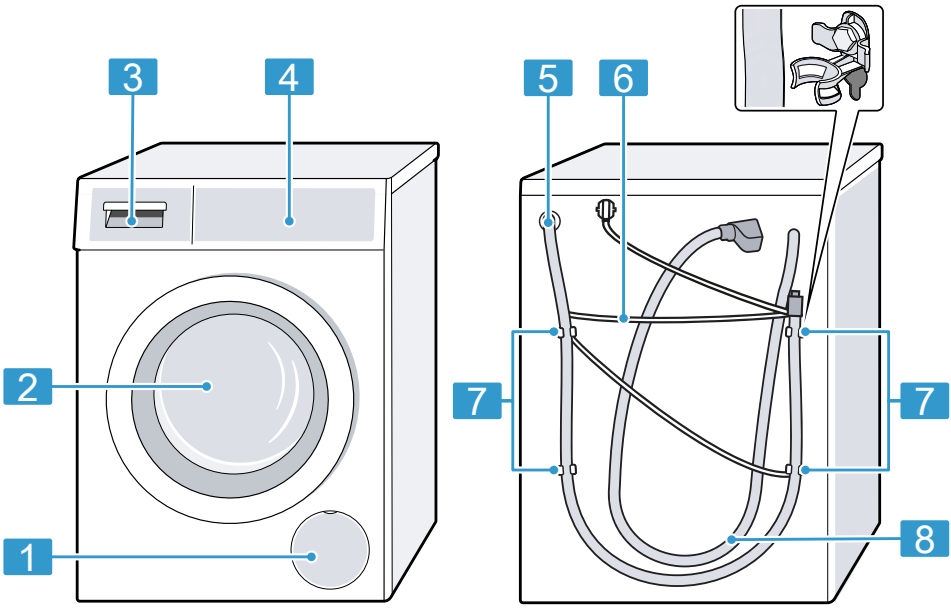
To prevent foaming, use only half of the amount of detergent recommended by the detergent manufacturer for light soiling. Do not use detergent suitable for woollens or delicates.

6. Push in the detergent drawer.
7. Start the programme. → *Page 30*
8. Start the first wash cycle or set the programme selector to ○ to switch off the appliance.
→ *"Basic operation", Page 29*

6 Familiarising yourself with your appliance

6.1 Appliance

You can find an overview of the parts of your appliance here.

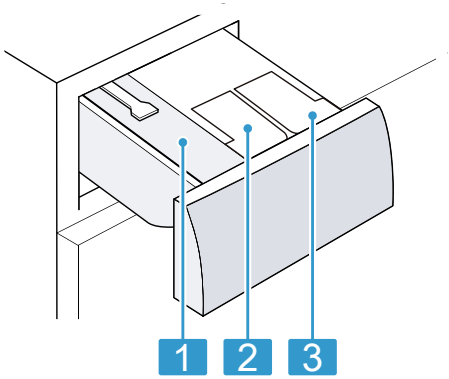


On certain models, specific details such as the colour and shape may differ from those pictured.

1	Maintenance flap for the drain pump → *Page 36*
2	Door → *Page 30*
3	Detergent drawer → *Page 17*
4	Control panel → *Page 18*
5	Water outlet hose → *Page 14*
6	Power cord → *Page 15*
7	Transit bolts → *Page 13*
8	Water inlet hose → *Page 14*

6.2 Detergent drawer

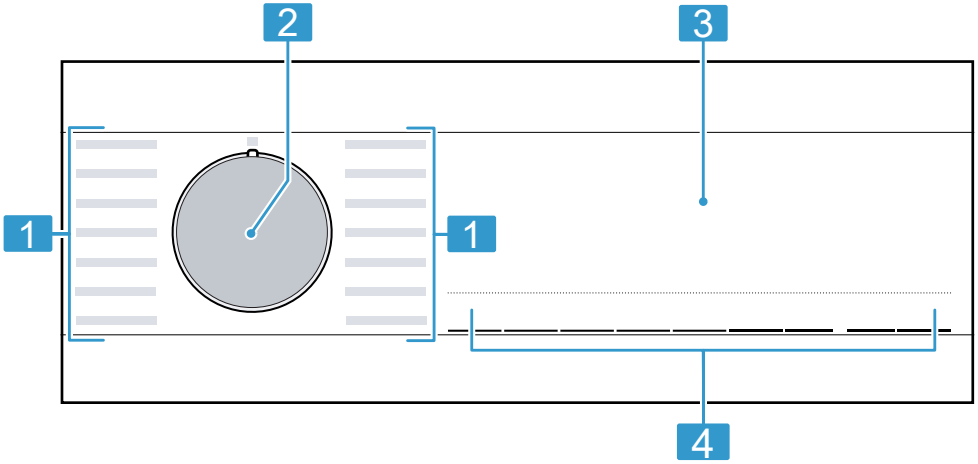
Note: Observe the manufacturer's instructions on the use and dosage of the detergent and care product and the information in the programme descriptions.



1	Manual dosing compartment → *"Using the manual dosing compartment", Page 32*
2	❀: Dispenser for fabric softener → *"Intelligent dosing system", Page 32*
3	🏷: Dispenser for liquid detergent → *"Intelligent dosing system", Page 32*

6.3 Control panel

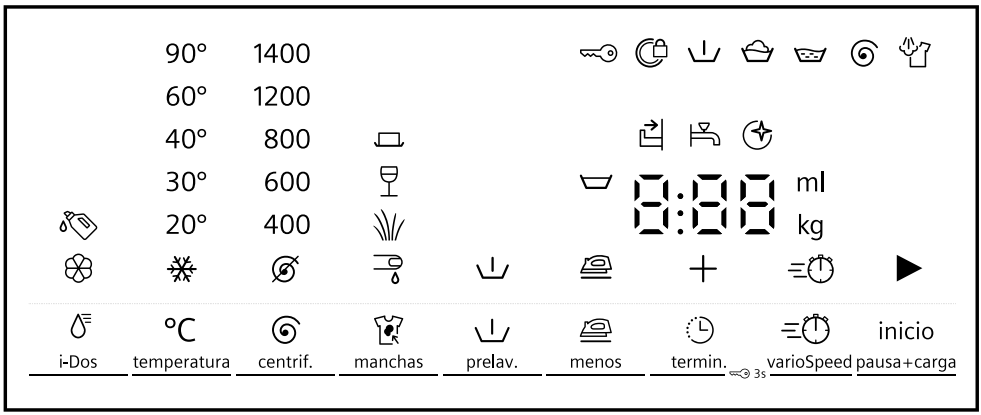
You can use the control panel to configure all functions of your appliance and to obtain information about the operating status.



1	Programmes → *Page 24*
2	Programme selector → *Page 29*
3	Display → *Page 19*
4	Buttons → *Page 22*

7 Display

The display shows the current settings, options or relevant information. Depending on the programme status, the display shows some information in the 8:88 area, e.g. End.



Example: Display

Display	Description
0:40 [1]	Expected programme duration or programme time remaining in hours and minutes.
"10" / + [1]	Program end time → *"Buttons", Page 22*
9.0 [1]	Recommendation for the maximum load capacity for the selected program in kg.
- 1400	Set spin speed in rpm. → *Page 22* : No final spin, only draining : Rinse Hold, no draining
- 90	Set temperature in °C. → *Page 22* (cold)
▶	Start, cancel or pause ■ Lights up: The programme is running and can be cancelled or paused. ■ Flashes: The programme can be started or continued.
	Programme status: Prewashing
	Programme status: Washing
	Programme status: Rinsing
	Programme status: Spinning

[1] Example

Display	Description
End	Programme status: Programme end
	Programme status: Steaming
	■ Lights up: The childproof lock is activated. ■ Flashes: The childproof lock is activated and the appliance has been operated. → *"Deactivating the childproof lock", Page 31*
	The crease-reduction function is activated. → *Page 23*
	Prewash is activated. → *Page 23*
	Rinse Hold is activated.
	Shortened programme duration is activated. → *"Buttons", Page 22*
	The "Blood" stain type is activated.
	The "Grass" stain type is activated.
	The "Red wine" stain type is activated.
	The "Cooking fat/cooking oil" stain type is activated.
	Flashes: Drum cleaning is required. Run the limp. tambor programme for cleaning and caring for the drum and the outer tub. → *"Cleaning the drum", Page 34*
	■ Lights up: The intelligent dosing system for liquid detergent is activated. ■ Flashes: The fill level of the dispenser is below the minimum level. → *Page 32* (liquid detergent)
	■ Lights up: The intelligent dosing system for fabric softener is activated. ■ Flashes: The fill level of the dispenser is below the minimum level. → *"Intelligent dosing system", Page 32* (fabric softener)
50 ml[1]	Basic dosage for detergent or fabric softener. → *Page 33*
	■ Lights up: The door is locked and cannot be opened. ■ Flashes: The door is not closed properly. ■ Off: The door is unlocked and can be opened.
	■ No water pressure. ■ The water pressure from the tap is too low.
	The detergent drawer has not been pushed in fully. → *"", Page 42*

[1] Example

Display	Description
E:35[1]	Error code, error display, signal. → *Page 40*

[1] Example

8 Buttons

The selection of programme settings depends on the programme that is set.

Button	Selection	More information
inicio pausa + carga	■ Start ■ Cancel ■ Pause	Start, cancel or pause the programme.
varioSpeed	■ Activate ■ Deactivate	Activate or deactivate a shorter programme duration. **Note:** Energy consumption increases. The washing result is not affected by this.
manchas	Multiple selection	Select the type of stain. The temperature, drum movement and soaking time are all adjusted to suit the type of stain.
i-Dos	■ Activate ■ Deactivate ■ Setting the basic dosage amount	Briefly press the button to activate or deactivate the intelligent dosing system for fabric softener or liquid detergent. Press and hold the button for approx. 3 seconds to set the basic dosage. → *Page 33*
termin.	Up to 24 hours	Set the programme end time. The programme duration is already included in the set number of hours. Once the programme has started, the programme duration is displayed.
°C temperatura	❄ - 90	Adjust the temperature. Set temperature in °C.
centrif.	- 1400	Adjust the spin speed or activate (Rinse Hold). Set spin speed in rpm. If is selected, the water is not drained at the end of the washing cycle and the spin cycle is deactivated. The laundry remains in the water used for rinsing.
3s	■ Activate ■ Deactivate	→ *"Childproof lock", Page 31*

Button	Selection	More information
prelav.	■ Activate ■ Deactivate	Activate or deactivate prewash, e.g. for washing heavily soiled laundry. **Note:** If the intelligent dosing system is activated, the detergent will be dispensed automatically for the prewash and the main wash. If the intelligent dosing system is deactivated, place the detergent directly in the drum for the prewash and into the manual dosing compartment for the main wash. → *Page 17*
menos	■ Activate ■ Deactivate	Activate or deactivate the reduced creasing programme. In order to reduce creasing in the laundry, the spin cycle and the spin speed are adapted. **Note:** The laundry has a higher residual moisture after washing. To reduce creasing, hang up the laundry immediately after washing.

9 Programmes

Notes

- The laundry's care labels provide you with additional information about programme selection.
  → *"Care symbols on the care labels", Page 29*
- The programme's temperature setting guarantees that the recommended temperature on the care label is not exceeded. The temperature that is reached in the appliance may differ from the set temperature. This means that the best possible washing performance is achieved with optimal energy efficiency.

Programme	Description	Max. load (kg)
algodón / algodão	Wash hard-wearing items made from cotton or linen. Also suitable as a short programme for normally soiled laundry when you activate varioSpeed. Programme setting: ■ Max. 90 °C ■ Max. 1400 rpm	9.0 5.0 [1]
eco 40-60	Wash items made from cotton or linen. **Note:** Fabrics which can be washed from 40 °C up to 60 °C as per the care symbol can be washed together. The washing performance corresponds to the best possible washing performance class according to the legal requirements. For this programme, the washing temperature is automatically adjusted depending on the load size, in order to achieve the best possible energy efficiency with the best possible washing result. You cannot change the washing temperature. The maximum spin speed is 1400 rpm.	9.0
sintéticos	Wash items made from synthetic fabrics. Programme setting: ■ Max. 60 °C ■ Max. 1200 rpm	4.0
mix	Wash items made from cotton, linen or synthetic fabrics. Suitable for lightly soiled laundry.	4.0

[1] **varioSpeed** activated
[2] Washing not possible

Programme	Description	Max. load (kg)
	Programme setting: ■ Max. 60 °C ■ Max. 1400 rpm	
delicado/seda	Wash delicate, washable items made from silk, viscose and synthetic fabrics. Use a detergent that is suitable for delicates or silk. **Note:** Wash especially delicate items or items with hooks, eyelets or clips in a mesh laundry bag. **Tip:** Gently cleaning the laundry reduces abrasion of textile fibres and microplastic fibres. Programme setting: ■ Max. 40 °C ■ Max. 800 rpm	2.0
lana / lãs	Hand- or machine-washable items that are made from wool or contain wool. To prevent the laundry from shrinking, the drum moves the items very gently with long pauses. Use a detergent that is suitable for wool. Programme setting: ■ Max. 40 °C ■ Max. 800 rpm	2.0
	Rinse and then spin the laundry, and drain the water. Programme setting: Max. 1400 rpm	–
/	Spin the laundry and drain the water. If you only want to drain the water, activate . The laundry is not spun. Programme setting: Max. 1400 rpm	–
higiene	Wash hard-wearing items made from cotton or linen. Suitable for allergy sufferers and for strict hygiene requirements. **Note:** Once the set temperature has been reached, it remains constant throughout the entire washing process. Programme setting: ■ Max. 60 °C ■ Max. 1400 rpm	6.5

[1] **varioSpeed** activated
[2] Washing not possible

Programme	Description	Max. load (kg)
outdoor + impreg.	Wash all-weather and outdoor clothing with membrane technology and water-resistant equipment. Suitable for washing and then waterproofing. Use a detergent for outdoor fabrics. Use a waterproofing agent that is suitable for machine-washing. Do not use fabric softener. Place the detergent for outdoor fabrics in the manual dosing compartment. If the programme stops before the last rinse cycle, add the waterproofing agent to the manual dosing compartment. Press inicio pausa + carga to resume the programme. → *"Detergent drawer", Page 17* After-treat the laundry in accordance with the manufacturer's instructions. Programme setting: ■ Max. 40 °C ■ Max. 800 rpm	1.0
smartFinish	Suitable for shirts, T-shirts and similar fabrics made from cotton or linen. Programme for warming and steaming dry items using steam in order to hang them up once the programme has ended or to make them easier to iron. The programme's maximum load is five shirts or five t-shirts. Activate varioSpeed if you only want to steam one item of laundry. **Notes** ■ Immediately after the programme ends, hang up the warm, steamed items or iron them. ■ The laundry is not washed or cleaned. Do not use any detergent or cleaning products. ■ The steam is hot and may cause damage to certain fabrics or fabric types. The programme is therefore not suitable for outdoor clothing or items made from silk or wool, such as jumpers.	–[2]

[1] **varioSpeed** activated
[2] Washing not possible

Programme	Description	Max. load (kg)
automático delicado	Wash delicate items made from cotton or synthetic fabrics. Gentle laundry care. The degree of soiling and the type of fabric are automatically detected. The washing process is adapted. **Note:** The temperature and spin speed cannot be adjusted in this programme and are set automatically. The maximum temperature is 30 °C. The maximum spin speed is 800 rpm.	3.5
limp. tambor	Clean and care for the drum. → *Page 34* Use this programme in the following cases: ■ Before using the appliance for the first time ■ If you regularly wash at temperatures of 40 °C or lower ■ After a prolonged period of non-use Use washing powder containing oxygen bleach. Add washing powder containing oxygen bleach to the manual dosing compartment. → *Page 17* Halve the amount of detergent to avoid foaming. Do not use fabric softener. Do not use liquid detergent or detergent that is intended for woollens or delicates. **Note:** The drum cleaning indicator flashes to remind you if you have not used a programme at 60 °C or higher for a long time.	–[2]
express 15'/30'	Wash items made from cotton or synthetic fabrics. Short programme for small items of lightly soiled laundry. The programme duration is approx. 30 minutes. If you wish to reduce the programme duration to 15 minutes, activate ≒⏱ varioSpeed. The maximum load is reduced to 2.0 kg. Programme setting: ■ Max. 40 °C ■ Max. 1200 rpm	4.0 2.0[1]

[1] ≒⏱ **varioSpeed** activated
[2] Washing not possible

10 Accessories

Use original accessories. These have been made especially for your appliance.

Tip: Some accessories are available in other colours. Contact customer service. → *Page 47*

	Use	Order number
Water inlet hose extension	Extend the water inlet hose for cold water or AquaStop (approx. 2.50 m).	WZ10131
Water outlet hose extension	Extend the water outlet hose (2.20 m).	11057910
Fixing brackets	Improves the stability of the appliance.	WX975600
Elbow	Secure the water outlet hose in place.	00655300
Platform	Install the appliance at a raised height so that it can be easily loaded and unloaded.	WZWP20W

11 Laundry

11.1 Preparing the laundry

ATTENTION!
Objects remaining in the laundry may damage the laundry and the drum.
- ▸ Remove all items from any pockets in your laundry before using the appliance.

Note
The appliance and fabrics are protected when you prepare your laundry.
- Brush off sand and soil
- Sort the laundry according to colour and textiles and observe the care labels
- Close all zips, hook and loop fasteners, hooks and eyes
- Tie cloth belts, cloth straps and cords together
- Remove curtain fittings and lead strips
- Wash small or particularly delicate items in a mesh washing bag
- Wash large and small items of laundry together
- Wash laundry with fresh stains immediately
- Pretreat laundry with dried stains and wash several times
- Load the laundry unfolded into the drum
- Before loading the drum, any laundry that has been pre-treated with chlorine bleach should be rinsed several times

11.2 Care symbols on the care labels

Washing care symbols

Symbol	Recommended programme
95 60 40 30	Cottons (normal)
60 40 30	Easy Care (gentle)
40 30	Delicates/Silk for washing by hand (particularly gentle)
	Woollens (hand wash)
	(not suitable for machine-washing)

12 Detergents and care products

You can protect your appliance and your laundry by selecting and using the correct detergents and care products.
The manufacturer's instructions for use and dosage can be found on the packaging.

Notes

- When using liquid detergents, only use liquid detergents that are self-flowing
- Do not mix different liquid detergents
- Do not mix detergent and fabric softener
- Do not use products that have expired or are highly congealed
- Do not use products containing solvents, caustic agents or volatile substances
- Do not use chlorine bleach
- Do not use dyes regularly as fixing salt can damage stainless steel
- Do not use color-bleaching agents in the appliance
- Do not pour vinegar into the dispensers → *Page 32* of the intelligent dosing system

13 Basic operation

13.1 Switching on the appliance

Requirement: The appliance has been correctly installed and connected. → *Page 11*

- ▸ Turn the programme selector to a programme.
- ✔ An audible function test is carried out.

Note: The lighting for the drum goes out automatically.

13.2 Setting a programme

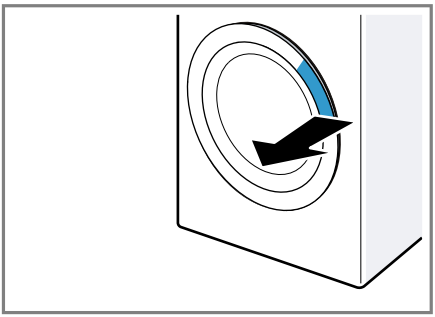
1. Turn the programme selector and set the required programme.
   → *"Programmes", Page 24*
2. If required, adjust the programme settings.
   → *"Buttons", Page 22*

   The programme settings are not saved permanently for the programme.

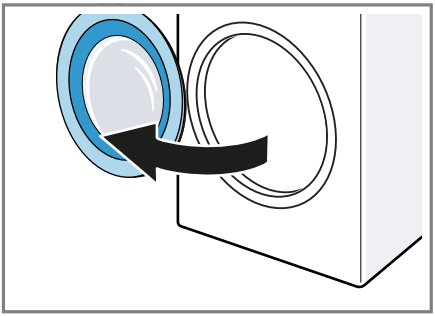
Note: The setting is saved if you activate or deactivate the intelligent dosing system.

13.3 Opening the door

1. Grip under the door handle and pull on the door.



2. Open the door.



13.4 Loading laundry

Note: To prevent creasing, note the maximum load for the programmes. → *"Programmes", Page 24*

Requirements

- The laundry is prepared and sorted. → *"Laundry", Page 28*
- The drum is empty.

1. Open the door. → *Page 30*
2. Place the laundry in the drum.
3. Close the door.

   Ensure that there is no laundry trapped in the door.

13.5 Starting the programme

Note: If the intelligent dosing system is activated, make sure that the dispensers have been filled → *Page 32* and the basic dosage has been set → *Page 33*.

Requirements

- A programme is set. → *Page 29*
- The door is closed.

▸ Press **inicio pausa + carga**.

✔ The drum rotates and load detection takes place. This can take up to 2 minutes, after which water enters the drum.

✔ The display shows the programme duration or the programme end time.

✔ After the programme has ended, the display shows: "End".

13.6 Soaking laundry

Note: No additional detergent is required for soaking. The appliance uses the filled detergent for soaking and washing.

Requirements

- The laundry is placed in the appliance. → *Page 30*
- A programme has started. → *Page 30*

1. Press **inicio pausa + carga** approx. 10 minutes after the programme start.

   The programme pauses and the laundry can soak.
2. Press **inicio pausa + carga** after the required soaking time.

13.7 Adding laundry

After the programme starts, you can remove or add laundry depending on the programme status.

1. Press **inicio pausa + carga**.

The appliance pauses.

Note: If you want to add laundry, follow the instructions on the display.
→ *"Display", Page 20*

2. Open the door. → *Page 30*
3. Add or remove laundry.
4. Close the door.
5. Start the programme. → *Page 30*

13.8 Cancelling the programme

1. Press **inicio pausa + carga**.
2. Open the door. → *Page 30*

   The appliance door remains locked for safety reasons if the temperature and water levels are high.
   - If the temperature is high, start the programme.
   - If the water level is high, start the programme or select a suitable programme for draining. → *"Programmes", Page 24*
3. Remove the laundry. → *Page 31*

13.9 Resuming the programme when the programme status is Rinse Hold

Requirements
- Rinse Stop is activated. → *"Buttons", Page 22*
- The last rinse cycle of the set programme has ended and the laundry is in the rinsing water.

1. Set the programme or a programme for draining the water. → *Page 24*
2. Press **inicio pausa + carga**.

13.10 Unloading the laundry

1. Open the door. → *Page 30*
2. Remove the laundry from the drum.

13.11 Switching off the appliance

1. Turn the programme selector to ○.
2. Cleaning the rubber gasket. → *Page 39*

Note: Leave the appliance door and the detergent drawer open to dry.

14 Childproof lock

Secure your appliance against being operated unintentionally using the controls.

14.1 Activating the childproof lock

- ▸ Press on both **3s** buttons for approx. 3 seconds.
- ✔ The display shows .
- ✔ The control elements are locked.
- ✔ The childproof lock remains active even after the appliance has been switched off and in the event of a power cut.

14.2 Deactivating the childproof lock

Requirement: To deactivate the childproof lock, the appliance must be switched on.

- ▸ Press on both **3s** buttons for approx. three seconds.

  So that the programme currently running is not cancelled, the programme selector must be set to the initial programme.
- ✔ goes out on the display.

15 Intelligent dosing system

The appliance's intelligent dosing system is activated at the factory and automatically doses liquid detergent and fabric softener for any programmes in which intelligent dosing is possible.

Note: You can use the buttons → *Page 22* to deactivate the intelligent dosing system, e.g. in order to manually dose washing powder → *Page 32*.

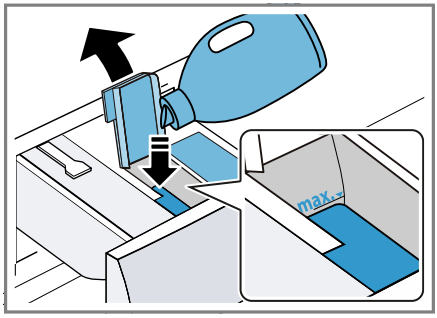
15.1 Pouring liquid detergent and fabric softener into the dispensers

If you are using the intelligent dosing system or if the appliance displays a notification during operation of the appliance, fill the dispensers.

Notes

- Only pour suitable liquid detergent and fabric softener into the dispensers. → *Page 29*
- If you add more liquid detergent or fabric softener to the dispenser, use the same product.
- If you want to replace the liquid detergent or fabric softener in the dispenser with another product, clean the detergent drawer beforehand → *Page 34*.
- If you are using the intelligent dosing system, do not add additional detergent or fabric softener into the compartment for manual dosing. This is to prevent overdosing or foam formation.

1. Pull out the detergent drawer.
2. Open the lid and pour liquid detergent and fabric softener into the relevant dispensers → *Page 17*.



Do not exceed the marking for the maximum fill level when filling.

3. Close the lid.

   Note: To prevent the liquid detergent or fabric softener from drying out, close the lids immediately after filling.
4. Push in the detergent drawer.

15.2 Using the manual dosing compartment

If you are not using the intelligent dosing system, if intelligent dosing is not possible for a programme, or if you want to add additional care product, e.g. stain remover or starch, use the manual dosing compartment.

Note: Observe the information about detergents and care products → *Page 29*.

1. Pull out the detergent drawer.
2. Pour laundry detergent or care product into the manual dosing compartment → *Page 17*.
3. Push in the detergent drawer.

15.3 Setting the basic dosage amount

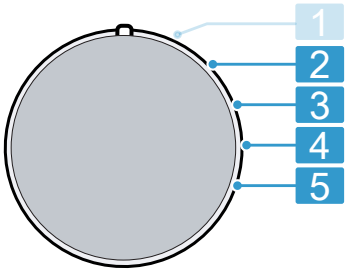
To allow for intelligent dosing, set the basic dosage amount for the dispenser. The basic dosage amount corresponds to the dosage recommendation from the detergent manufacturer on the packaging. Set the basic dosage amount that corresponds to the dosage recommendation for 4.5 kg of normally soiled laundry. In doing so, note the water hardness.

1. Press and hold **i-Dos** for approx. 3 seconds.
✔ The display shows the basic dosage set for .
2. To set the basic dosage for , press **i-Dos**.
3. To adjust the setting, press **termin.**.
4. Wait briefly to save the setting.

16 Basic settings

You can configure the basic settings for your appliance to meet your needs.

16.1 Overview of the basic settings



Programme selector with programme positions

2	Set the volume of the signal at the end of the programme: 0 (off) to 4 (very loud)
3	Set the volume of the signal tone emitted when the buttons are pressed: 0 (off) to 4 (very loud)
4	Activate (On) or deactivate (OFF) the reminder to clean the drum.
5	Display the number of finished programmes.

16.2 Changing the basic settings

1. Set the programme selector to position 1. → *Page 33*

2. Press **centrif.** and, at the same time, turn the programme selector to position 2.
✔ The display shows the current value.
3. Use the programme selector to select the required basic setting.
→ *Page 33*
4. To change the value, press **termin.**.
5. To save the changes, switch off the appliance.

17 Cleaning and servicing

To keep your appliance working efficiently for a long time, it is important to clean and maintain it carefully.

17.1 Cleaning the drum

Clean the drum if you have carried out 20 washing cycles at a temperature of 40 °C or lower, if flashes, or if you have not used the appliance for a prolonged period, but at least once a year.

⚠ CAUTION
Risk of injury!
Permanently washing at low temperatures and a lack of ventilation for the appliance may damage the drum and cause injury.
- Regularly run a programme for cleaning the drum or wash at temperatures of at least 60 °C.
- Leave the appliance to dry after every operation with the door open, and leave the detergent drawer to dry.

- Run the **limp. tambor** programme without laundry but with washing powder that contains oxygen bleach or a cleaning agent for caring for the inside of the appliance.

17.2 Cleaning the detergent drawer

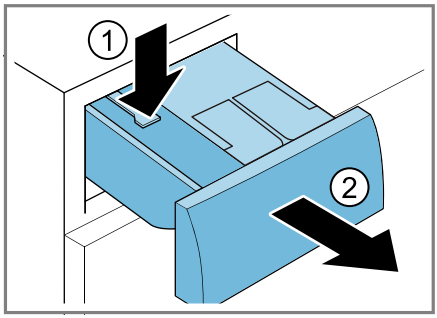
If you want to replace the liquid detergent or fabric softener in the dispenser with another product or if the detergent drawer is dirty, clean the detergent dispenser.

ATTENTION!
The pump unit contains electrical components. Electrical components may be damaged if they come into contact with liquids.
- Do not clean the pump unit in the dishwasher and do not immerse it in water.
- Protect the electrical connection on the rear against water, detergent and fabric softener residue.

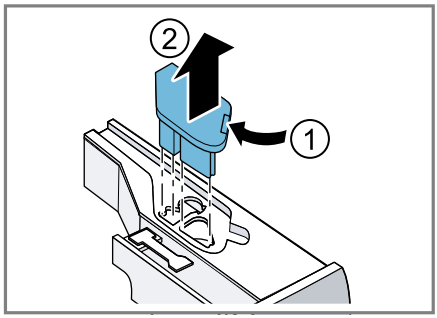
Note
Scan the QR code to see an animation of the process.

1. Switch off the appliance.
→ *Page 31*
2. Pull out the detergent drawer.

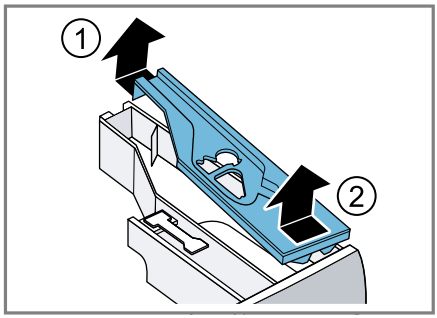
3. Press down on the insert and remove the detergent drawer.



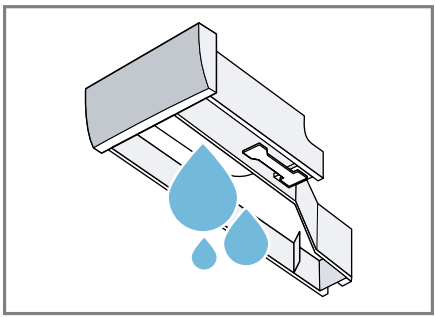
4. Remove the pump unit.



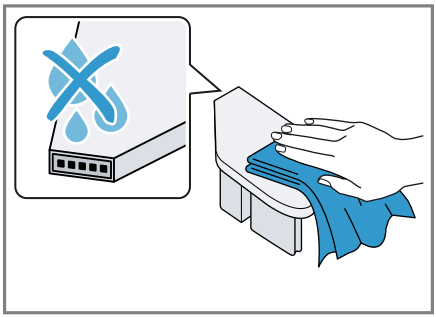
5. Unclip the detergent drawer cover and remove it.



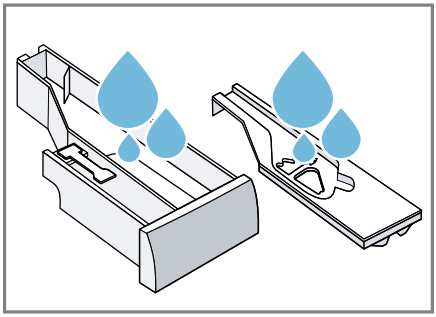
6. Empty the detergent drawer.



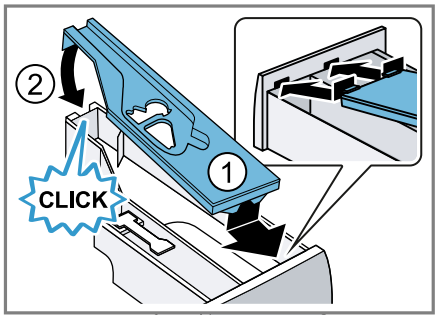
7. Clean the pump unit with a damp cloth.

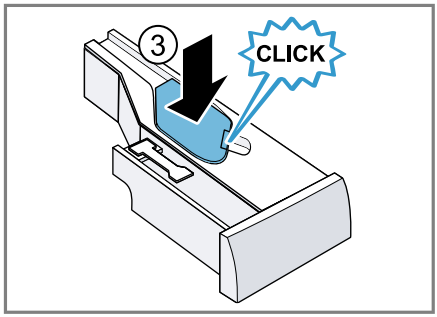


8. Clean the detergent drawer and the cover with a soft, damp cloth or hand shower.

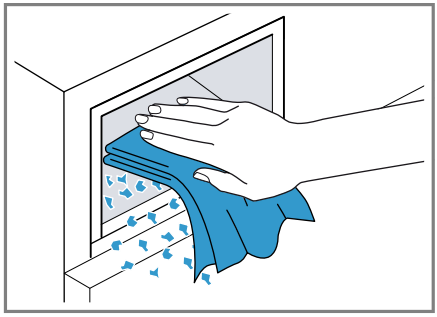


9. Dry the detergent drawer, cover and pump unit and reinsert them.





10. Clean the housing of the detergent drawer in the appliance.



11. Push in the detergent drawer.

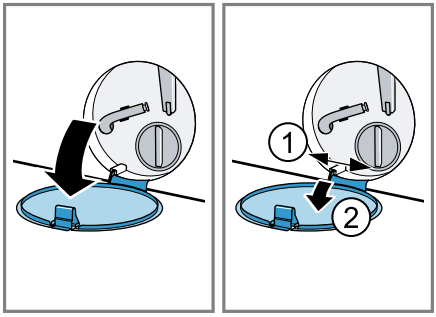
17.3 Cleaning the drain pump

Clean the drain pump regularly, at least once a year, as well as in the event of faults, e.g. blockages or rattling noises.

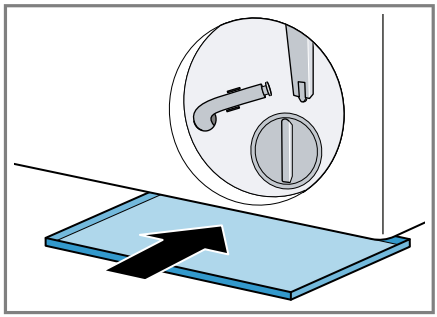
Note
Scan the QR code to see an animation of the process.
Observe the following safety instructions before you start the animation.

Emptying the drain pump

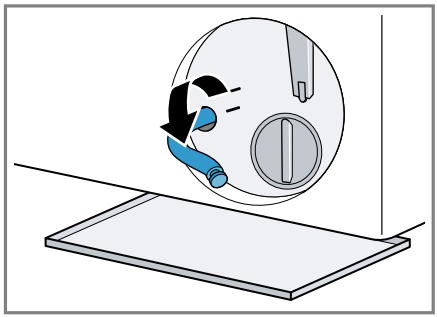
1. Turn off the tap.
2. Switch off the appliance.
→ *Page 31*
3. Disconnect the appliance's mains plug from the power supply.
4. Open and remove the maintenance flap.



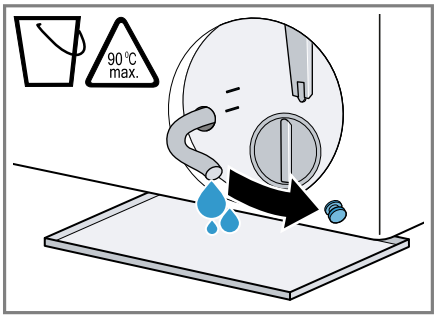
5. Slide a suitable receptacle under the opening for draining the detergent solution.



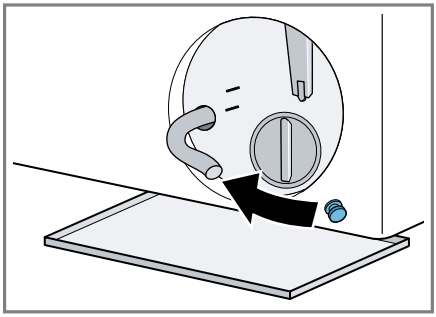
6. Take the drain hose out of the holder.



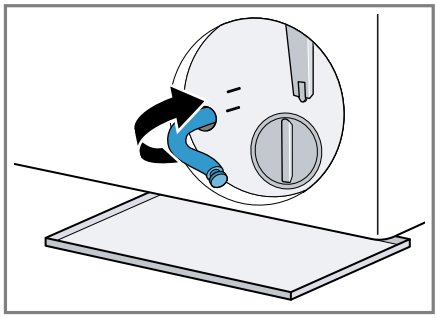
7. ⚠ **CAUTION - Risk of scalding!**
When you wash at high temperatures, the detergent solution gets hot.
▸ Do not touch the hot detergent solution.
To allow the detergent solution to flow out into the container, remove the sealing cap.



8. Once emptied, press firmly on the locking cap.



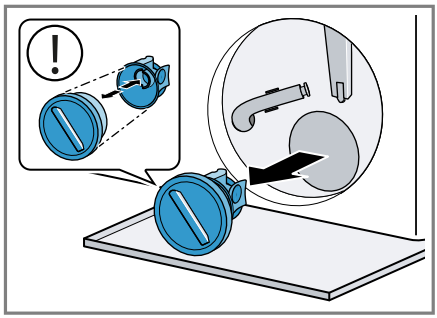
9. Insert the drain hose into the holder.



Cleaning the drain pump

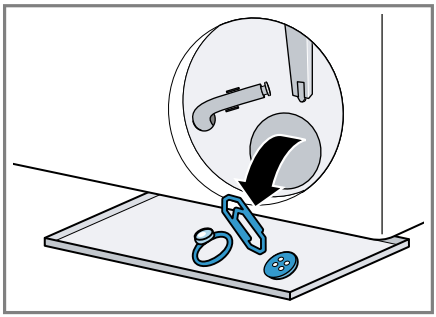
Requirement: The drain pump is empty. → *Page 36*

1. Since water may remain in the drain pump, unscrew the pump cap carefully.
   – The filter insert in the pump housing may become stuck due to coarse particles of dirt. Loosen the dirt and remove the filter insert.

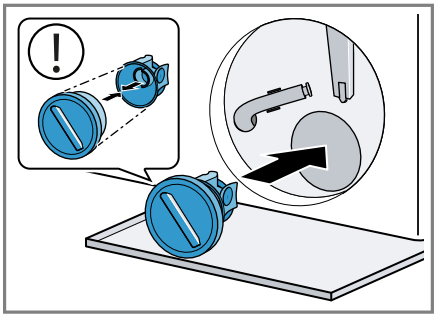


The pump cap is comprised of two parts which can be taken apart for cleaning.

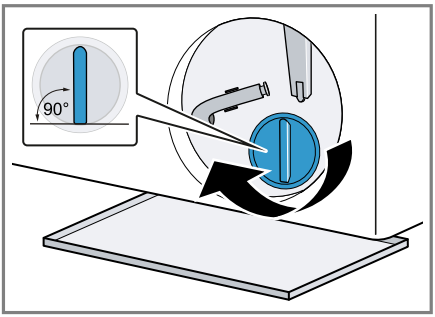
2. Clean the interior, the thread on the pump cap and the pump housing.



3. Ensure that the impeller in the drain pump can rotate.
4. Insert the pump cap.
   – Ensure that the parts of the pump cap are correctly assembled.

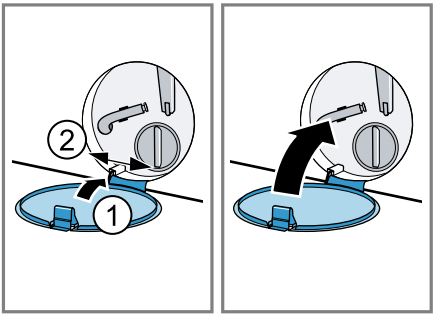


5. Screw the pump cap as far as it will go.



The handle on the pump cap must be in a vertical position.

6. Insert and close the maintenance flap.



Before the next wash

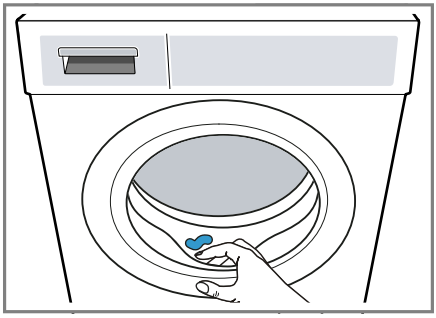
To prevent unused detergent from flowing straight into the outlet in the next wash, run a suitable programme for draining after you have emptied the drain pump.

1. Open the water tap.
2. Insert the mains plug.
3. Switch on the appliance.
4. Pour 1 litre of water into the manual dosing compartment.
5. Select a suitable programme for draining.
   → *"Programmes", Page 24*

17.4 Cleaning the rubber gasket

Clean the rubber gasket regularly.

1. Open the door. → *Page 30*
2. Remove any foreign objects and fluff from the rubber gasket.



3. Clean the outside and the inside of the rubber gasket with a damp cloth and wipe dry.

18 Troubleshooting

You can rectify minor faults on your appliance yourself. Read the troubleshooting information before contacting after-sales service. This will avoid unnecessary costs.

⚠ WARNING
Risk of electric shock!
Improper repairs are dangerous.
- ▸ Never make any technical modifications to the appliance or its features.
- ▸ Repairs to the appliance should only be carried out by trained specialist staff.
- ▸ Only use genuine spare parts when repairing the appliance.
- ▸ If the power cord of this appliance is damaged, it must be replaced by the manufacturer, the manufacturer's Customer Service or a similarly qualified person in order to prevent any risk.

Fault	Cause and troubleshooting
The display goes out and **inicio pausa + carga** flashes.	Energy-saving mode is active ▸ Press **inicio pausa + carga**.
E:36 -10 / E:30 -80 / E:18 The detergent solution is not being pumped out.	The water outlet hose is connected too high, is kinked or trapped, or has been extended impermissibly. ▸ Check the installation of the water outlet hose. → *Page 14*
	Drain pipe or water outlet hose is blocked. ▸ Clean the drain pipe and the water outlet hose.
	The drain pump is blocked or the pump cover is not installed correctly. ▸ Check that the pump cover is installed correctly. → *Page 36* ▸ Clean the drain pump. → *Page 36*
	Detergent dosage is too high. ▸ If intelligent dosing is activated, reduce the basic dosage. → *Page 33* ▸ If you dose manually, reduce the amount of detergent for the next washing cycle with the same load.
	is activated. ▸ Start the programme or a suitable draining programme. → *Page 24*
E:36 -25 -26	Drain pump is blocked. ▸ Clean the drain pump. → *Page 36*

Fault	Cause and troubleshooting
E:10 -00 -10 -20 / E:79	The pump for the intelligent dosing system is blocked. **1.** Clean the detergent drawer. → *Page 34* **2.** If the fault persists, call customer service. → *Page 47* **Note:** Until the fault is rectified, you can deactivate the intelligent dosing system and dose manually. → *Page 22*
E:60 -2B / E:32 / H:32	The appliance has interrupted the spin cycle because the laundry is unevenly distributed. ▸ Redistribute the laundry in the drum.
E:30 -10 /	The tap is turned off. ▸ Turn on the tap.
	The water inlet hose is kinked or jammed. ▸ Check the installation of the water inlet hose. → *Page 14*
	The filter in the water inflow is blocked. ▸ Clean the filter in the water inflow. Scan the QR code to see an animation of the process.
	The water pressure is low. ▸ Check whether the tap has sufficient water pressure.
	The water level measuring system is defective. With this error message, the appliance starts a draining process. **1.** Wait approx. 5 minutes until the draining process ends. **2.** Restart the appliance. If required, start the draining process again. **3.** If the fault persists, call customer service. → *Page 47*
E:35 -10 / E:23	The appliance is leaking. **1.** Turn off the water tap. **2.** Call customer service. → *Page 47*

Fault	Cause and troubleshooting
E:30 -20	Critical malfunction. ▸ Turn off the water tap. With this error message, the appliance starts a draining process. **1.** Wait approx. 5 minutes until the draining process ends. **2.** Restart the appliance. If required, start the draining process again. **3.** If the fault persists, call customer service. → *Page 47*
	Detergent dosage is too high. ▸ If you dose manually, reduce the amount of detergent for the next washing cycle with the same load.
	Additional water has been added. ▸ Do not add any extra water to the appliance while it is operating.
All other error codes.	Malfunction **1.** Restart the appliance. **2.** If the fault occurs again, disconnect the appliance from the power supply for at least 30 seconds. Unplug the appliance from the mains or switch off the circuit breaker in the fuse box. **3.** If the fault persists, call customer service. → *Page 47* Please specify the exact error message when calling. If possible, document the fault with photos and videos.
⍈	The detergent drawer has not been pushed in fully. ▸ Push in the detergent drawer.
	The pump unit is not inserted correctly. ▸ Check that the pump unit is inserted correctly. → *Page 34*
Heavy foam build-up.	Detergent dosage is too high. ▸ Mix one tablespoon of fabric softener with 0.5 litres of water and pour the mixture into the compartment for manual dosing (not for outdoor clothing, sportswear or items stuffed with down). ▸ If intelligent dosing is activated, reduce the basic dosage. → *Page 33* ▸ If you dose manually, reduce the amount of detergent for the next washing cycle with the same load.

Fault	Cause and troubleshooting
flashes.	The door is not completely closed. **1.** Ensure that there is no laundry trapped in the door. **2.** Close the door.
	Drum cleaning is required. ▸ Clean the drum. → *Page 34*
i-Dos cannot be actuated.	The selected programme or programme progress does not allow intelligent dosing. ▸ Use the manual dosing compartment. → *Page 32*
The programme does not start.	Childproof lock is activated. ▸ Deactivate the childproof lock. → *Page 31*
	termin. is activated. ▸ Check whether **termin.** is activated. → *Page 22*
	The detergent drawer has not been pushed in fully. ▸ Push in the detergent drawer.
The programme is paused or has been interrupted, but the door will not open.	The temperature is too high. ▸ Start the programme or wait until the temperature has dropped.
	Water level is too high. ▸ Start the programme or a suitable draining programme. → *Page 24*
The door cannot be opened due to a power cut.	The door is locked. ▸ Open the door using the emergency release. → *Page 46*
Drum jerks after the programme starts.	Not a fault. An internal motor test is started. No action required.
Drum rotates, water does not flow in.	Not a fault. Load detection is active for up to 2 minutes. No action required.
No water is visible in the drum.	Not a fault. Water is below the visible area. No action required.
The spin cycle runs several times.	Not a fault. The appliance eliminates an imbalance by repeatedly redistributing the laundry. No action required.
The appliance is vibrating, 'wandering' and making loud noises during the spin cycle.	Appliance is not correctly aligned. ▸ Align the appliance. → *Page 15*
	The appliance feet are not fixed. ▸ Secure the appliance's feet. → *Page 15*
	Transit bolts have not been removed. ▸ Remove the transit bolts. → *Page 13*

Fault	Cause and troubleshooting
High spin speed not reached.	**menos** is activated. ▸ Select a programme that is suitable for the type of fabric. → *Page 24*
	The appliance is using a reduced spin speed to eliminate an imbalance. No action required.
The programme duration changes during the wash cycle.	Not a fault. The programme sequence is optimised electronically, another rinse cycle is switched on due to heavy foam build-up, or an imbalance is eliminated. No action required.
Whooshing, hissing, whirring or sucking noises.	Not a fault. Water is pumped in, detergent and fabric softener is dosed, function tests are performed, or detergent solution is pumped out. No action required.
Banging noises, rattling in the drain pump.	A foreign object is in the drain pump. ▸ Clean the drain pump. → *Page 36*
Insufficient cleaning or detergent residues on the laundry.	Detergents may contain water-insoluble substances that deposit on the laundry. ▸ Start the programme or brush out the laundry after drying.
	The detergent in the dispenser is unsuitable or thickened. **1.** Check whether the detergent is suitable. → *Page 29* **2.** Check whether the detergent in the dispenser has thickened. **3.** If the detergent is unsuitable or has thickened, empty it out and clean the dispenser. → *Page 34*
	The basic dosage is not correctly adjusted. ▸ Set the basic dosage. → *Page 33*
Damp stains have formed on the fabrics after the **smartFinish** programme has ended.	Water droplets from the drum or from the door have moistened the fabrics. The drops come from either condensed steam or the residual moisture from the previous wash programme. ▸ Iron the fabrics or hang them up to dry.
The laundry is too wet after the spinning cycle.	A low spin speed is selected. ▸ Start the programme. ▸ The next time you run a wash cycle, set a higher spin speed.
	The appliance is using a reduced spin speed to eliminate an imbalance.

Fault	Cause and troubleshooting
The laundry is too wet after the spinning cycle.	1. Redistribute the laundry in the drum. 2. Start the ⟲ programme.
	menos is activated. ▸ Set a suitable programme. → *Page 24*
Creasing.	The selected programme is unsuitable for the type of fabric. ▸ Set a suitable programme. → *Page 24*
	A high spin speed is selected. ▸ The next time you run a wash cycle, set a lower spin speed.
	The load is unsuitable. ▸ Observe the programme's maximum load capacity. → *Page 24* ▸ Prepare the laundry. → *Page 28*
Water is leaking out at the water inlet hose.	The water inlet hose is not correctly connected or is damaged. ▸ Check the installation of the water inlet hose. → *Page 11* In the event of damage, call customer service. → *Page 47*
Water is leaking out at the water outlet hose.	The water outlet hose is not connected correctly or is damaged. ▸ Check the installation of the water outlet hose. → *Page 11* Replace the water outlet hose if it is damaged.
Water is leaking from below the door.	Dirt on the door or seal causes leaks. ▸ Clean the door and the seal.
Odours have formed in the appliance.	Humidity and detergent residue may promote the formation of bacteria. ▸ Clean the drum. → *Page 34* ▸ If you are not using the appliance, leave the door and detergent drawer open so that residual water can evaporate.

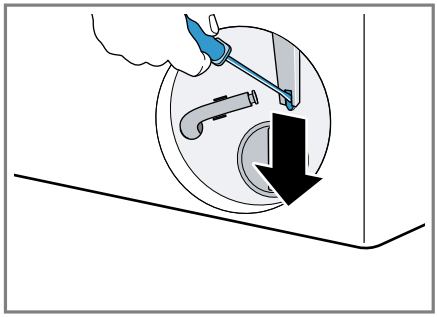
18.1 Emergency release

Releasing the door

Requirement: The drain pump is empty. → *Page 36*

1. **ATTENTION!** Escaping water may cause material damage.
▸ Do not open the door if you can see water through the glass.

   Pull the emergency release downwards with a tool and release.



✔ The door lock is released.
2. Insert the maintenance flap and lock it into place.
3. Close the maintenance flap.

18.2 Reset electronic card

1. Restart the appliance.
2. If the fault occurs again, disconnect the appliance from the power supply for at least 30 seconds.

   Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.
3. If the fault persists, call customer service. → *Page 47*

   Please specify the exact error message when calling. If possible, document the fault with photos and videos.

19 Transportation, storage and disposal

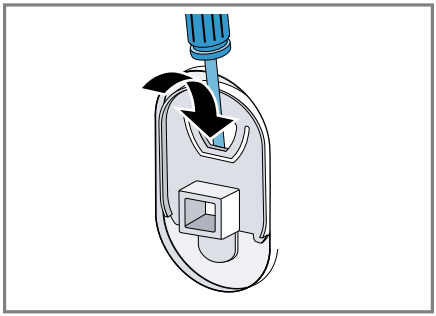
19.1 Removing the appliance

1. Turn off the tap.
2. Empty the water inlet hose.
3. Switch off the appliance. → *Page 31*
4. Unplug the appliance's mains plug.
5. Drain the water. → *"Cleaning the drain pump", Page 36*
6. Detach the hoses.
7. Empty the dispensers.

19.2 Inserting the transit bolts

Secure the appliance before transportation using transit bolts in order to prevent transport damage.

1. Use a screwdriver to remove the 4 cover caps.



   Keep the cover caps.
2. Insert the 4 transit bolts. → *"Removing the transit bolts", Page 13*

19.3 Using the appliance again

- For further information, see → *"Installation and connection", Page 11* and → *"Starting an empty washing cycle", Page 16*.

19.4 Disposing of old appliance

Valuable raw materials can be reused by recycling.

⚠ WARNING
Risk of harm to health!
Children can lock themselves in the appliance, thereby putting their lives at risk.
- Do not install the appliance behind a door as this may obstruct the appliance door or prevent it from opening.
- With redundant appliances, unplug the power cord. Then cut through the cord and damage the lock on the appliance door beyond repair so that the appliance door will no longer close.

1. Unplug the appliance from the mains.
2. Cut through the power cord.
3. Dispose of the appliance in an environmentally friendly manner.

   Information about current disposal methods are available from your specialist dealer or local authority.



This appliance is labelled in accordance with European Directive 2012/19/EU concerning used electrical and electronic appliances (waste electrical and electronic equipment - WEEE). The guideline determines the framework for the return and recycling of used appliances as applicable throughout the EU.

20 Customer Service

Function-relevant genuine spare parts according to the corresponding Ecodesign Order can be obtained from Customer Service for a period of at least 10 years from the date on which your appliance was placed on the market within the European Economic Area.

Note: Under the terms of the manufacturer's warranty the use of Customer Service is free of charge.

Detailed information about the warranty period and the warranty conditions in your country is available via the QR code on the enclosed document on service contacts and warranty conditions, from our customer service or on our website.
If you contact Customer Service, you will require the product number (E-Nr.) and the production number (FD) of your appliance.
You can find the contact details for our customer service via the QR code on the enclosed document on service contacts and warranty conditions or on our website.

20.1 Product number (E-Nr.) and production number (FD)

You can find the product number (E-Nr.) and the production number (FD) on the appliance's rating plate. Depending on the model, the rating plate is located:

- On the inside of the door.
- On the inside of the maintenance flap.
- On the rear of the appliance.

Make a note of your appliance's details and the Customer Service telephone number to find them again quickly.

20.2 AQUA-STOP guarantee

In addition to warranty claims against the seller under the purchase agreement and in addition to our manufacturer's warranty, we offer compensation under the following conditions.

- If our Aqua-Stop system is defective and causes water damage, we will make good the damage for private users. To ensure protection from water damage, the appliance must be connected to the power supply.
- The liability guarantee is valid for the service life of the appliance.
- A claim can only be made under the guarantee if the appliance has been correctly installed and connected with Aqua-Stop according to our instructions; this also includes correctly fitting the Aqua-Stop extension (genuine accessory). Our guarantee does not cover defective supply lines or fittings up to the Aqua-Stop connection on the tap.
- If your appliance is fitted with Aqua-Stop, you can in principle leave your appliance unattended during operation and the tap turned on afterwards. The tap only needs to be turned off if you are away from home for a long period, e.g. on holiday for several weeks.

21 Consumption values

The following information is provided in accordance with the EU Ecodesign Regulation. The values given for programs other than the **eco 40-60** are indicative only and were determined in accordance with the applicable standard EN60456. The automatic dosing function has been deactivated for this purpose.
Note on the comparison test: Deactivate the automatic dosing function unless this function is the object of the test.

Programme	Load (kg)	Programme duration (h:min)[1]	Energy consumption (kWh/cycle)[1]	Water consumption (l/cycle)[1]	Maximum temperature (°C) 5 mins[1]	Spin speed (rpm)[1]	Residual moisture (%)[1]
eco 40-60[2]	9.0	3:48	0.950	80.0	38	1351	51.00
eco 40-60[2]	4.5	2:54	0.360	40.0	27	1351	51.00
eco 40-60[2]	2.5	2:30	0.180	30	22	1351	52.00
algodón / algodão 20 °C	9.0	3:44	0.400	98.0	23	1400	50.00
algodón / algodão 40 °C	9.0	3:44	1.290	98.0	44	1400	50.00
algodón / algodão 60 °C	9.0	3:44	1.750	98.0	60	1400	50.00
algodón / algodão 40 °C + prelav.	9.0	4:14	1.330	110.0	44	1400	50.00
sintéticos 40 °C	4.0	2:37	0.800	61.0	44	1200	30.00
mix 40 °C	4.0	1:05	0.640	44.0	42	1400	53.00
lana / lãs 30 °C	2.0	0:41	0.300	48.0	29	800	26.00

[1] Due to the influence of water pressure, hardness and inlet temperature, ambient temperature, type, amount and soiling of laundry, detergent used, fluctuations in the power supply and the selected additional functions, the actual values may deviate from the stated values.
[2] Test programme in accordance with the EU Ecodesign Directive and the EU Energy Labelling Regulation with cold water (15 °C).

22 Technical data

Appliance height	84.5 cm
Appliance width	59.8 cm
Appliance depth	59.0 cm
Appliance depth with door closed	63.6 cm
Appliance depth with door open	107.3 cm
Weight	75.6 kg
Maximum load	9.0 kg
Mains voltage	220-240 V, 50 Hz
⏛ Minimum installation protection	10 A
Nominal power	2300 W
Power consumption	■ Off mode: 0.15 W ■ Left-on mode: 0.50 W
Water pressure	■ Minimum: 100 kPa (1 bar) ■ Maximum: 1000 kPa (10 bar)
Length of the water inlet hose	150 cm
Length of the water outlet hose	150 cm
Length of the power cord	160 cm

This product contains light sources from energy efficiency class F. These light sources are available as a spare part and must only be replaced by trained specialist staff.

More information about your model can be found online at https://eprel.ec.europa.eu/qr/1749332[1]. This web address is linked to the official EU EPREL product database.

[1] Only applies to countries in the European Economic Area

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Valid within Great Britain:
Imported to Great Britain by
BSH Home Appliances Ltd.
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