

The Siemens logo is displayed in a bold, black, sans-serif font within a white rectangular box. The background of the entire advertisement is a high-contrast, black and white photograph of a washing machine's interior, showing the drum with its characteristic raised paddles and a white mesh laundry item.

Washer dryer

XQG120-
WS74D8A10W

en User manual and installation instructions



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Siemens Home Appliances

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1 Safety

Observe the following safety instructions.

1.1 General information



- Read this instruction manual carefully.
- Keep the instruction manual and the product information safe for future reference or for the next owner.
- Do not connect the appliance if it has been damaged in transit.

1.2 Intended use

Only use this appliance:

- For washing machine-washable fabrics and hand-washable wool in accordance with the care label.
- With tap water and commercially available detergents and care products suitable for washing machines.
- For drying and freshening up fabrics that are washed with water and suitable for dryers.
- In private households and in enclosed spaces in a domestic environment.
- Up to an altitude of max. 4000 m above sea level.

1.3 Restriction on user group

This appliance may be used by children aged 8 or over and by people who have reduced physical, sensory or mental abilities or inadequate experience and/or knowledge, provided that they are supervised or have been instructed on how to use the appliance safely and have understood the resulting dangers.

Do not let children play with the appliance.

Cleaning and user maintenance must not be performed by children unless they are being supervised.

Keep children under the age of 3 years and pets away from the appliance.

1.4 Safe installation

WARNING – Risk of electric shock!

Incorrect installation is dangerous.

- ▶ Connect and operate the appliance only in accordance with the specifications on the rating plate.
- ▶ Connect the appliance to a power supply with alternating current only via a properly installed socket with earthing.
- ▶ The protective conductor system of the domestic electrical installation must be properly installed. The installation must have a sufficiently large cross section.
- ▶ When using a residual current circuit breaker, only use a type with the  mark.
- ▶ Never equip the appliance with an external switching device, e.g. a timer or remote control.
- ▶ Never connect the appliance to a circuit that is regularly switched on and off by the energy supplier.
- ▶ When the appliance is installed, the mains plug of the power cord must be freely accessible. If free access is not possible, an all-pole isolating switch must be installed in the permanent electrical installation according to the installation regulations.
- ▶ When installing the appliance, check that the power cable is not trapped or damaged.

If the insulation of the power cord is damaged, this is dangerous.

- ▶ Never let the power cord come into contact with hot appliance parts or heat sources.
- ▶ Never let the power cord come into contact with sharp points or edges.
- ▶ Never kink, crush or modify the power cord.

WARNING – Risk of fire!

It is dangerous to use an extended power cord and non-approved adapters.

- ▶ Do not use extension cables or multiple socket strips.
- ▶ If the power cord is too short and a longer one is not available, please contact an electrician to have the domestic installation adapted.

⚠ WARNING – Risk of injury!

The high weight of the appliance may result in injury when lifted.

- ▶ Do not lift the appliance on your own.

⚠ WARNING – Risk of suffocation!

Children may put packaging material over their heads or wrap themselves up in it and suffocate.

- ▶ Keep packaging material away from children.
- ▶ Do not let children play with packaging material.

⚠ CAUTION – Risk of injury!

The appliance may vibrate or move when in use.

- ▶ Place the appliance on a clean, even, solid surface.
 - ▶ Align the appliance using the appliance feet and a spirit level.
- If hoses and power cords have been laid incorrectly, this causes a tripping hazard.
- ▶ Lay hoses and power cords in such a way that there is no risk of tripping.

If the appliance is moved by holding onto protruding components, such as the appliance door, the parts may break off.

- ▶ Do not move the appliance by holding onto protruding parts.

⚠ CAUTION – Risk of cutting!

Touching sharp edges on the appliance may lead to cuts.

- ▶ Do not touch the sharp edges on the appliance.
- ▶ Wear protective gloves when installing and transporting the appliance.

1.5 Safe use

⚠ WARNING – Risk of electric shock!

If the appliance or the power cord is damaged, this is dangerous.

- ▶ Never operate a damaged appliance.
- ▶ Never pull on the power cord to unplug the appliance. Always unplug the appliance at the mains.
- ▶ If the appliance or the power cord is damaged, immediately unplug the power cord or switch off the fuse in the fuse box and turn off the water tap.

- ▶ Call customer services. → *Page 62*

An ingress of moisture can cause an electric shock.

- ▶ Only use the appliance in enclosed spaces.
- ▶ Never expose the appliance to intense heat or humidity.
- ▶ Do not use steam- or high-pressure cleaners, hoses or sprays to clean the appliance.

⚠ WARNING – Risk of harm to health!

Children can lock themselves in the appliance, thereby putting their lives at risk.

- ▶ Do not install the appliance behind a door as this may obstruct the appliance door or prevent it from opening.
- ▶ With redundant appliances, unplug the power cord. Then cut through the cord and damage the lock on the appliance door beyond repair so that the appliance door will no longer close.

⚠ WARNING – Risk of suffocation!

Children may breathe in or swallow small parts, causing them to suffocate.

- ▶ Keep small parts away from children.
- ▶ Do not let children play with small parts.

⚠ WARNING – Risk of explosion!

If there is coal dust or flour in the air around the appliance, this may cause an explosion.

- ▶ Keep the area around the appliance clean during operation.

⚠ WARNING – Risk of poisoning!

Detergents and care products may result in poisoning if consumed.

- ▶ If accidentally swallowed, seek medical advice.
- ▶ Keep detergents and care products out of the reach of children.

⚠ WARNING – Risk of explosion!

Highly flammable objects such as lighters or matches may ignite during the drying process.

- ▶ Remove all highly flammable objects from any pockets in your laundry before the drying process.

Unwashed laundry that has come into contact with solvents, oil, wax, wax remover, paint, grease or stain remover may ignite when drying is in progress.

- ▶ Do not place laundry in this appliance to be dried if the laundry has not been washed first.
- ▶ Rinse the laundry thoroughly with warm water and detergent before drying it in the machine.
- ▶ Do not use the appliance if industrial chemicals have been used to clean the laundry beforehand.

Laundry that has been pretreated with cleaning agents that contain solvents may cause an explosion in the appliance.

- ▶ Rinse pretreated laundry thoroughly with water before washing.

WARNING – Risk of fire!

If drying is interrupted early, the laundry is not cooled sufficiently and may ignite.

- ▶ Do not interrupt the drying programme early.
- ▶ If drying is interrupted early, remove the laundry immediately and spread it out.

CAUTION – Risk of injury!

The covering plate may break if you stand on or climb onto the appliance.

- ▶ Do not stand on or climb onto the appliance.

The appliance may tip over if you sit on or lean against the open door.

- ▶ Do not sit on or lean against the appliance door.
- ▶ Do not place any objects on the appliance door.

Reaching into the drum while it is still turning may cause hand injuries.

- ▶ Wait for the drum to come to a complete stop before reaching inside.

CAUTION – Risk of scalding!

When you wash at high temperatures, the detergent solution gets hot.

- ▶ Do not touch the hot detergent solution.

** CAUTION – Risk of chemical burns!**

If the detergent drawer is opened, detergent and care products may spray out from the appliance. Contact with eyes or skin may cause irritation.

- ▶ Rinse eyes and/or skin thoroughly with clean water if they come into contact with detergents or care products.
- ▶ If accidentally swallowed, seek medical advice.
- ▶ Keep detergents and care products out of the reach of children.

1.6 Safe cleaning and maintenance** WARNING – Risk of electric shock!**

Incorrect repairs are dangerous.

- ▶ Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ▶ If the power cord of this appliance is damaged, it must be replaced by the manufacturer, the manufacturer's Customer Service or a similarly qualified person in order to prevent any risk.

An ingress of moisture can cause an electric shock.

- ▶ Do not use steam- or high-pressure cleaners, hoses or sprays to clean the appliance.

** WARNING – Risk of injury!**

The use of non-original spare parts and non-original accessories is dangerous.

- ▶ Only use the manufacturer's original spare parts and original accessories.

** WARNING – Risk of poisoning!**

Poisonous fumes may be given off if you use cleaning agents that contain solvents.

- ▶ Do not use cleaning agents that contain solvents.

2 Preventing material damage

ATTENTION!

The functionality of the appliance may be impaired if you use the wrong quantity of fabric softener, detergent, care product or cleaning agent.

- ▶ Follow the dosage recommendations from the manufacturer.

Exceeding the maximum load capacity impairs the function of the appliance.

- ▶ Observe the maximum load capacity for each programme and do not exceed it.

→ "Programmes", Page 29

Foam and foam rubber may deform or melt during the drying process.

- ▶ Do not dry laundry that contains foam or foam rubber.

The appliance is secured for transportation using transit bolts. Transit bolts which have not been removed may result in material damage and damage to the appliance.

- ▶ Before starting up the appliance, remove the transit bolts completely and keep them in a safe place.
- ▶ Before transport, fit the transit bolts fully in order to prevent damage in transit.

Material damage may be caused if the water inlet hose is connected incorrectly.

- ▶ Tighten the screw connections on the water inlet until they are hand-tight.
- ▶ Ideally, connect the water inlet hose directly to the water tap, without any additional connecting elements such as adapters, extensions, valves or similar.
- ▶ Ensure that the inner diameter of the water tap is at least 17 mm.

- ▶ Make sure that the length of the thread on the connection to the water tap is at least 10 mm.

If the water pressure is too high or too low, the appliance may not be able to operate properly.

- ▶ Ensure that the water pressure in the water supply system is at least 100 kPa (1 bar) and max. 1000 kPa (10 bar).
- ▶ If the water pressure exceeds the maximum value specified, a pressure-reducing valve must be installed between the drinking water connection and the hose set of the appliance.
- ▶ Do not connect the appliance to the mixer tap of an unpressurised hot-water boiler.

Modified or damaged water hoses may result in material damage and damage to the appliance.

- ▶ Never kink, crush, modify or cut through water hoses.
- ▶ Only use the water hoses supplied with the appliance or genuine spare hoses.
- ▶ Never re-use water hoses that have been used before.

Operating the appliance using water that is dirty or too hot may lead to material damage and damage to the appliance.

- ▶ Only operate the appliance with cold mains water.

Unsuitable cleaning products may damage the surfaces of the appliance.

- ▶ Do not use harsh or abrasive detergents.
- ▶ Do not use cleaning products with a high alcohol content.
- ▶ Do not use hard scouring pads or cleaning sponges.
- ▶ Clean the appliance with nothing but water and a soft, damp cloth.

- ▶ Remove all detergent residue, spray residue or other residues immediately if they come into contact with the appliance.

3 Environmental protection and saving energy

3.1 Disposing of packaging

The packaging materials are environmentally compatible and can be recycled.

- ▶ Sort the individual components by type and dispose of them separately.

3.2 Save energy and conserve resources

If you follow these instructions, your appliance will use less electricity and less water.

Choose programmes with low temperatures and longer wash times and use maximum load capacity.

- ✓ Energy consumption and water consumption is most efficient.

Add detergent based on the laundry's degree of soiling.

- ✓ For light to normal soiling, a smaller amount of detergent is sufficient. Observe the dosage recommendation from the detergent manufacturer.

Reduce the washing temperature for lightly and normally soiled laundry.

- ✓ At lower temperatures, the appliance consumes less energy. For light to normal soiling, lower temperatures than indicated on the care label are also sufficient.

Set the maximum spin speed if you want to dry the laundry in the appliance afterwards.

- ✓ The drier the laundry, the shorter the programme duration when drying which, in turn, reduces energy consumption. A higher spin speed reduces the residual moisture in the laundry and increases the volume of the spin noise.

Wash the laundry without prewash.

- ✓ Washing with prewash increases the programme duration and increases energy and water consumption.

The appliance has a continuous automatic load adjustment function.

- ✓ Depending on the type of fabric and load capacity, the continuous automatic load adjustment function optimally adjusts the water consumption and programme duration.

The appliance comes with an Aqua-Sensor.

- ✓ During the rinse cycle, the Aqua-Sensor checks the degree of turbidity of the rinsing water, and adjusts the duration and number of rinse cycles accordingly.

3.3 Energy saving mode

If you do not use the appliance for an extended period, it automatically switches to energy-saving mode. Energy-saving mode ends when you use the appliance again.

4 Installation and connection

4.1 Unpacking the appliance

ATTENTION!

Objects remaining in the drum that are not designed for operation with the appliance may cause material damage and damage to the appliance.

- ▶ Remove these objects, along with all supplied accessories, from the drum before starting the appliance.

1. Remove any packaging and protective covers completely from the appliance.

→ *"Disposing of packaging", Page 11*

2. Check the appliance for visible damage.

3. Open the door.

→ *"Opening the door", Page 38*

4. Remove any accessories from the drum.

5. Close the door.

4.2 Contents of package

After unpacking all parts, check for any damage in transit and completeness of the delivery.

ATTENTION!

If the appliance is operated with incomplete or defective accessories, the appliance may not be able to operate properly, or this may result in material damage or damage to the appliance.

- ▶ Do not operate the appliance with incomplete or defective accessories.

- ▶ Replace the accessories in question before operating the appliance.

→ *"Accessories", Page 36*

Note: The appliance has been tested at the factory to check it is in working order. As a result, water stains may remain in the appliance. These marks will disappear after the first wash cycle.

The delivery consists of the following:

- Washer dryer
- Accompanying documents
- Transit bolts
→ *"Removing the transit bolts", Page 14*
- Cover caps
- Water inlet hose
→ *"Connecting the water inlet hose", Page 15*
- Screws and cover plate

4.3 Requirements for the installation location



WARNING

Risk of electric shock!

The appliance contains live parts. Touching live parts is dangerous.

- ▶ Do not operate the appliance without a cover cap.



WARNING

Risk of injury!

When using the appliance on a base, the appliance may tip over.

- ▶ Always secure the feet of the appliance to a base using the manufacturer's fixing brackets → *Page 36* before using the appliance for the first time.

ATTENTION!

If residual water in the appliance freezes, this may cause damage to the appliance.

- ▶ Do not install or operate this appliance anywhere that is liable to experience frost or outdoors.

If the appliance is tilted at an angle greater than 40°, residual water may leak out of the appliance and cause material damage.

- ▶ Tilt the appliance carefully.
- ▶ Transport the appliance in an upright position.

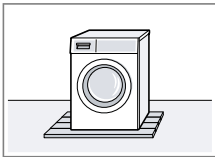
Installation location Requirements

Base



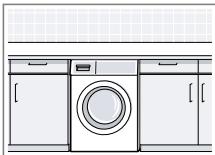
Secure the appliance with fixing brackets
→ Page 36.

Wooden joist floor



Place the appliance on a water-resistant wooden board (minimum thickness of 30 mm) which is screwed tightly to the floor.

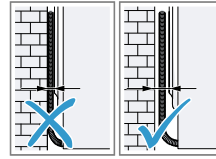
Kitchen unit



Only install the appliance underneath a continuous worktop that is securely connected to adjacent cabinets. Required niche width: 67 cm.

Installation location Requirements

Against a wall



Do not trap the power cord or the hoses between the wall and the appliance.

4.4 Removing foam parts

To prevent transport damage, the appliance is protected with foam parts at the factory. Remove the foam parts before switching on the appliance.

⚠ WARNING Risk of injury!

When the appliance is tilted, the appliance may tip over.

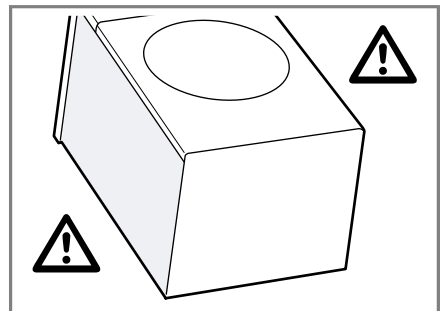
- ▶ Tilt the appliance carefully.
- ▶ Do not tilt the appliance on your own.

ATTENTION!

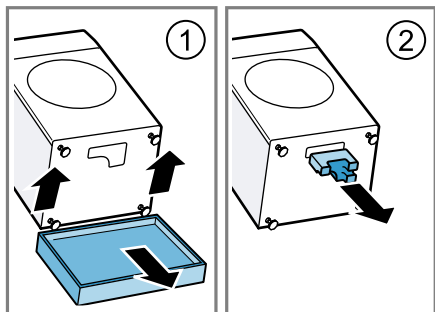
If the foam material is not removed, it can cause damage to the appliance when it is operated.

- ▶ Before starting up the appliance, remove all foam parts.

1. Tilt the appliance backwards.

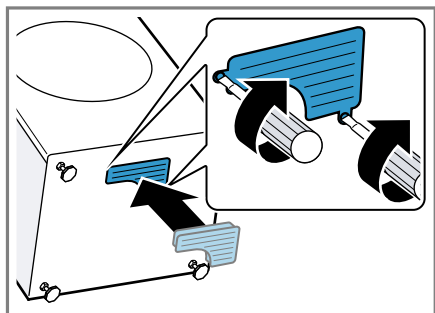


2. Remove the foam parts on the underside.



Do not dispose of the foam parts. Use the foam parts when transporting the appliance in the future.

3. Insert the cover on the underside into the openings until it locks into place.



If required, secure the cover on the underside with screws.

Note: To insert the foam parts for transportation into the appliance, perform these steps again in the reverse order.

4.5 Removing the transit bolts

The appliance is secured for transportation using transit bolts on the rear of the appliance.

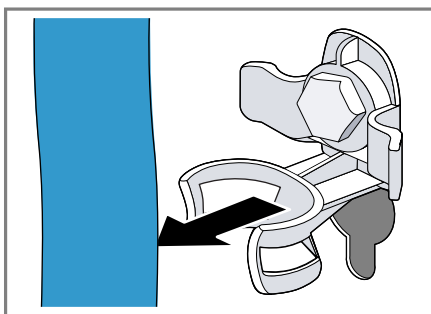
Note: Keep the transit bolt screws and the sleeves in a safe place for future transport.

→ "Inserting the transit bolts", Page 61

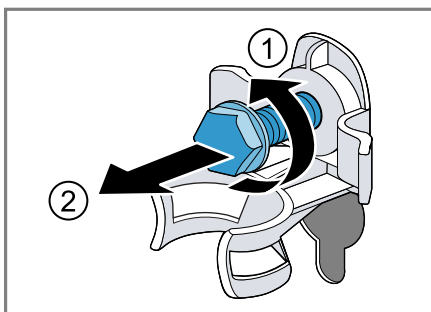
Requirement: The foam parts are removed.

→ "Removing foam parts", Page 13

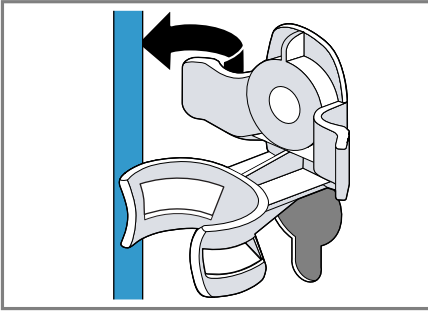
1. Pull the hoses out of the holders.



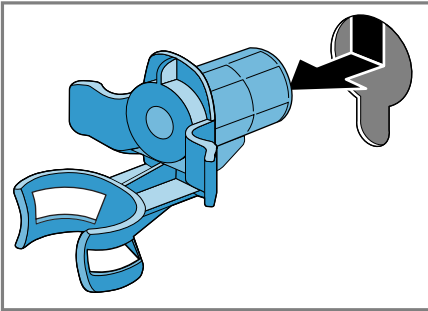
2. Unscrew ① and remove ② all the screws for the 4 transit bolts with a WAF 13 wrench.



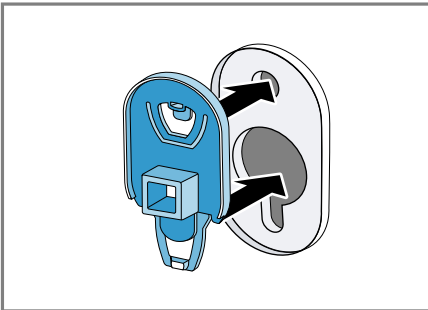
3. Remove the power cable from the holder.



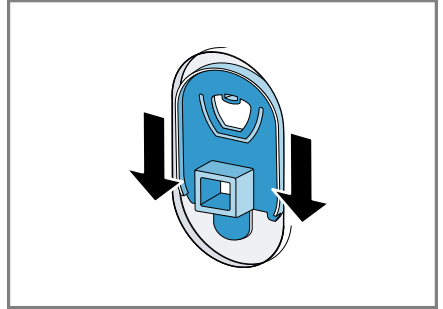
4. Remove the 4 sleeves.



5. Put on the 4 cover caps.



6. Push the 4 cover caps downwards.

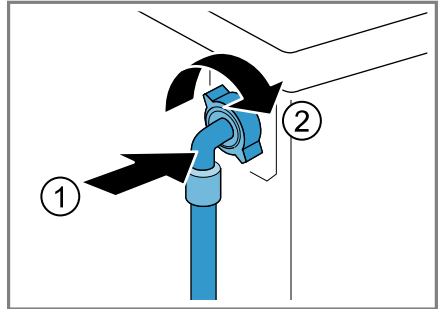


Note: To install the transport locks to transport the appliance, perform these steps again in the reverse order.

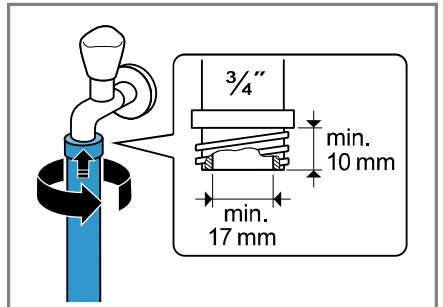
4.6 Connecting the appliance

Connecting the water inlet hose

1. Connect the water inlet hose.



2. Connect the water inlet hose to a tap (26.4 mm = 3/4").



3. Open the water tap carefully and check that the connection points are tight.

Water outlet connection types

This information is intended to help you to connect this appliance to the water outlet.

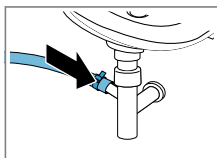
ATTENTION!

When draining, the water outlet hose is subject to water pressure and may come loose from the installed connection point.

- Secure the water outlet hose against unintentional loosening.

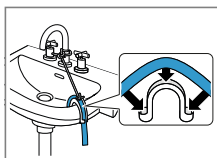
Note: Observe the draining heights. The draining heights are: minimum: 60 cm, maximum: 100 cm

Siphon



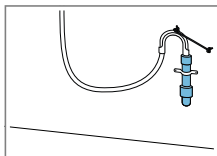
Secure the connection point with a (24–40 mm) hose clamp.

Sink



Fix and secure the water outlet hose with an elbow
→ Page 36.

Plastic pipe with rubber sleeve

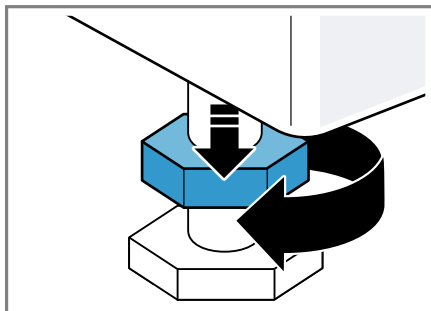


Fix and secure the water outlet hose with an elbow
→ Page 36.

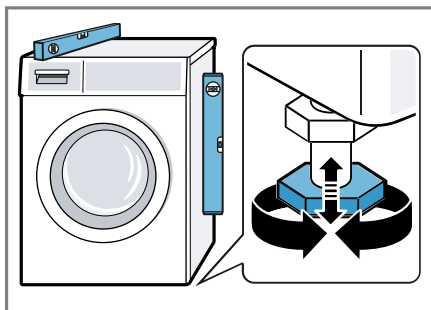
4.7 Aligning the appliance

In order to reduce noise and vibration and to prevent the appliance from moving, align the appliance correctly.

1. Loosen the lock nuts using a WAF 17 wrench by turning it in a clockwise direction.

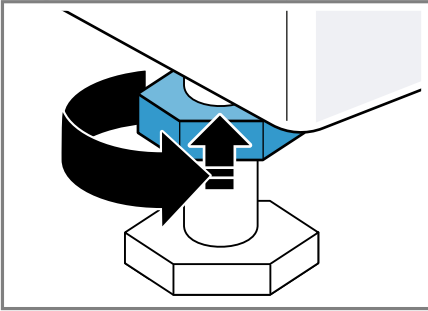


2. To align the appliance, turn the appliance feet. Check that the appliance is level using a spirit level.



All appliance feet must stand firmly on the ground.

3. Screw the lock nuts tightly against the housing using a WAF 17 wrench.



In doing so, hold the foot tight and do not adjust its height.

4.8 Connecting the appliance to the electricity supply

Note: Your electrical domestic installation for this appliance must comply with the local legal provisions and safety regulations, and should include a residual current circuit-breaker.

1. Insert the mains plug of the appliance's power cable in a socket nearby.

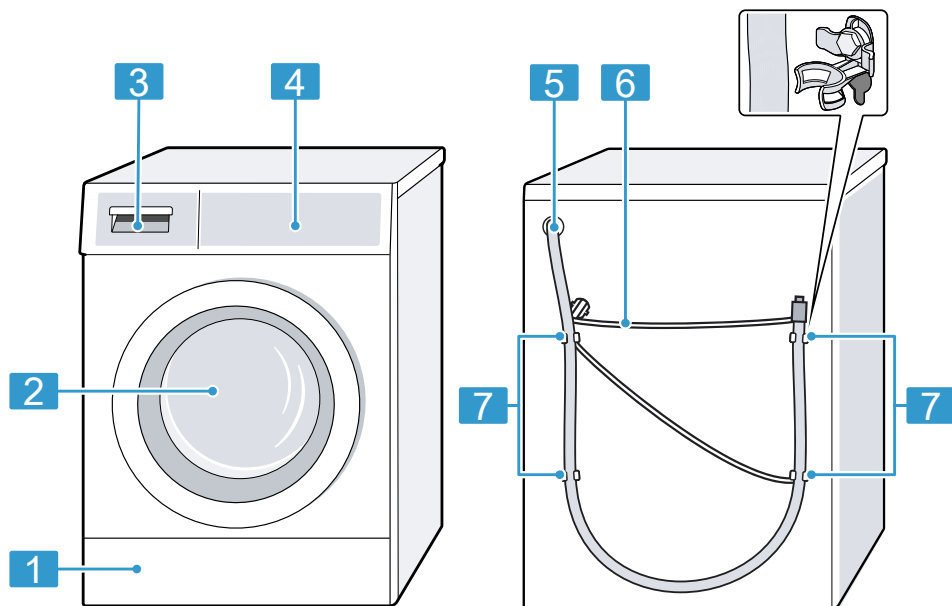
The connection details of the appliance can be found under Technical data → *Page 63*.

2. Check the mains plug is inserted properly.

5 Familiarising yourself with your appliance

5.1 Appliance

You can find an overview of the parts of your appliance here.

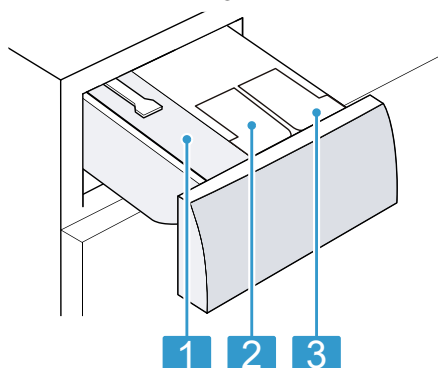


On certain models, specific details such as the colour and shape may differ from those pictured.

1	Maintenance flap for the drain pump → <i>Page 47</i>
2	Door
3	Detergent drawer → <i>Page 18</i>
4	Control panel → <i>Page 19</i>
5	Water outlet hose → <i>Page 16</i>
6	Power cord → <i>Page 17</i>
7	Transit bolts → <i>Page 14</i>

5.2 Detergent drawer

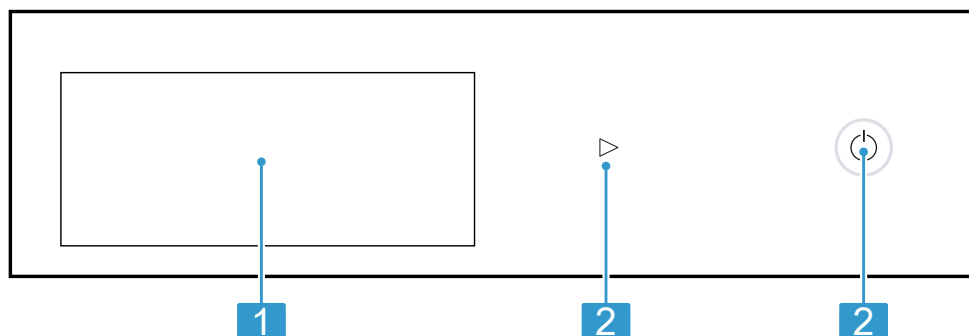
Note: Observe the manufacturer's instructions on the use and dosage of the detergent and care product and the information in the programme descriptions.



- | | |
|----------|--|
| 1 | Manual dosing compartment |
| 2 | ☼ / 🧴: Dispenser for fabric softener or liquid detergent |
| 3 | 🧴: Dispenser for liquid detergent |

5.3 Control panel

You can use the control panel to configure all functions of your appliance and to obtain information about the operating status.



- | | |
|----------|---------------------|
| 1 | Buttons and display |
| 2 | Buttons |

5.4 Operating logic

The appliance's display responds to touch and shows buttons, menus and operating instructions. You can oper-

ate the appliance by lightly pressing on the display with your finger or swiping your finger over the display.

ATTENTION!

Pressing on the display with force may cause damage.

- ▶ Do not apply heavy pressure on the display.
- ▶ Do not press on the display using pointed or sharp objects.

Navigating in the menu

If a menu shows certain symbols, you can navigate in the menu.

- ▶ Press the symbol.
→ "Symbols for navigation",
Page 20

Symbols for navigation

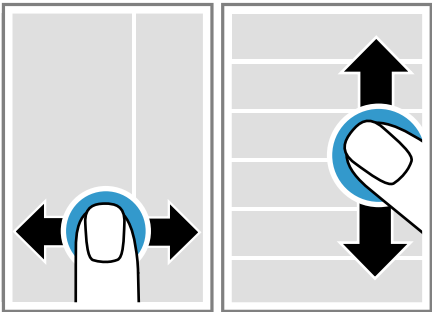
The symbols shown depend on the menu or message, and cause different actions.

Symbols	Action
^	Open the menu
>	Proceed in the menu
←	Go back in the menu
✓ ✕	Close the menu or message

Searching through the menu

If a menu does not show all of its entries, you can search through the menu.

- ▶ Swipe your finger horizontally or vertically until the menu shows the required entry.



Navigating in the message

If a message shows certain symbols, you can navigate in the message.

- ▶ Press the symbol.
→ "Symbols for navigation",
Page 20

Confirming or cancelling in the message

If the display shows a message, you can confirm or cancel an action.

- ▶ Press the button with the required action or navigate in the message.
→ "Navigating in the message",
Page 20

If the display shows further information, press the required action.

Activating or deactivating the setting

If a menu shows certain symbols or colours for a setting, you can activate or deactivate the setting.

Requirement: The menu shows the respective setting.

→ "Searching through the menu",
Page 20

- ▶ Press the setting.
→ "Symbols for settings",
Page 20
→ "Colours for settings", Page 20

Symbols for settings

The symbols depend on the menu and show activated or deactivated settings.

Symbols	Setting
☒	Activated
☐	
☐	Deactivated
☐	

Colours for settings

The colours depend on the menu and show activated settings or settings that can be activated.

Colour	Setting
White, black	Can be activated
Blue, orange	Activated

Colour	Setting
Grey	Cannot be activated

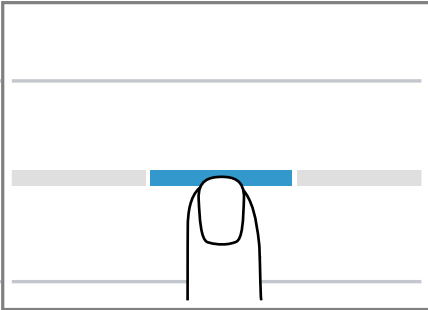
Changing a setting value

If a menu shows a scale for a setting, you can change the setting value.

Requirement: The setting is activated.

→ "Activating or deactivating the setting", Page 20

- ▶ Press on the scale or wipe over the scale with your finger.
→ "Colours for settings", Page 20



The display shows the set value.

6 Before using for the first time

Prepare the appliance for use.

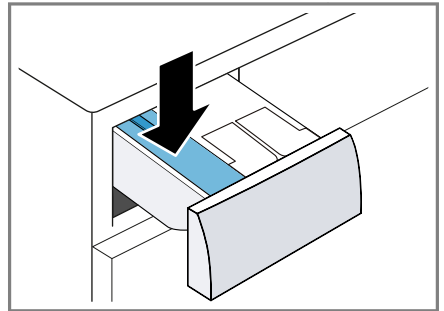
6.1 Starting an empty wash-cycle

Your appliance was inspected thoroughly before leaving the factory. To remove any residual water, run the first wash cycle without any laundry.

1. Press .

The switch-on process takes a few seconds.

- ✓ After a few seconds, the appliance displays the start animation and the programme overview.
2. Set the **Drum Care** programme.
 3. Close the door.
 4. Pull out the detergent drawer.
 5. Add washing powder that contains a bleaching agent to the manual dosing compartment.



To prevent foaming, use only half of the amount of detergent recommended by the detergent manufacturer for light soiling. Do not use detergent suitable for woollens or delicates.

6. Push in the detergent drawer.
7. Press  to start the programme.
- ✓ The display shows the remaining programme duration.
- ✓ After the programme has ended, the display shows: "Finished".
8. Start the first wash cycle or press  to put the appliance in standby mode.
→ "Basic operation", Page 37

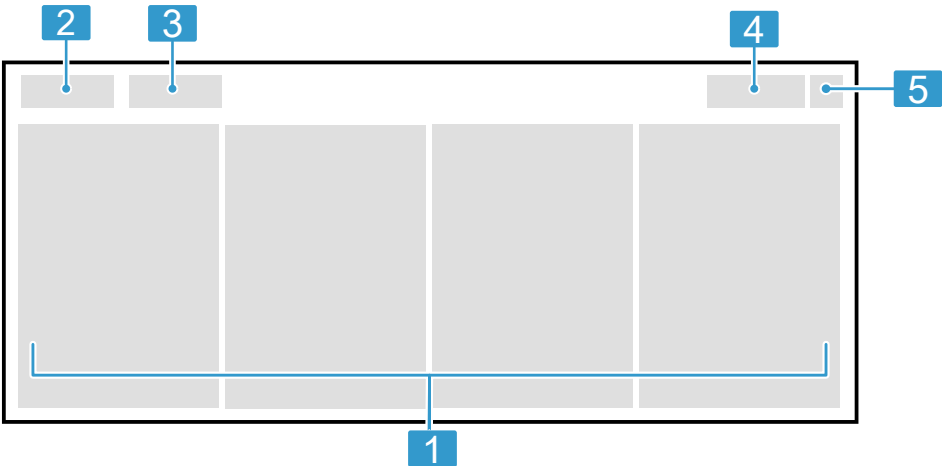
7 Display

The display shows the current settings, options or relevant information.

7.1 Programme menu

The programme menu is the main menu of the display. In this menu, you can adjust important settings for the operation of the appliance or navigate to other menus.

Note: Observe the information about operating logic → *Page 19*.



- 1** Programme selection
→ "Programmes", Page 29
- 2** Programmes
→ "Programmes", Page 29

- 3** Favourites
- 4** Status display
- 5** Appliance settings

7.2 Messages on the display

Display	Designation	Description
01h 25min ¹	Programme duration/programme time remaining	Expected programme duration or programme time remaining in hours and minutes.
1h30min ¹	Programme end time	→ "Buttons", Page 25
off - 1400	Spin speed	Set spin speed in rpm. → "Buttons", Page 25 off : No spin cycle, draining only

¹ Example

Display	Designation	Description
Cold – 90	Temperature	Set temperature in °C. → <i>"Buttons", Page 25</i>
Drum cleaning is recommended. Please run a deep clean tub programme (no laundry) or run a programme with a wash temperature higher than 40°C. You can cancel this reminder function in the Settings.	Reminder to clean the drum	Drum is dirty. Run the Drum Care programme for cleaning and caring for the drum and the outer tub. → <i>"Cleaning the drum", Page 46</i>
	Wi-Fi	■ Lights up: The appliance is connected to your home network. ■ Flashes: The appliance is trying to connect to your home network. → <i>"Home Connect ", Page 42</i>
Remote start can not be activated: Wi-Fi is not active. Please select "Home Connect" in the appliance settings. Activate Wi-Fi.	Wi-Fi	The appliance is not connected to your home network. → <i>"Home Connect ", Page 42</i>
Excessive foam will extend washing time.	Foam detection system	The appliance has detected too much foam.
¹ Example		

Display	Designation	Description
Unable to continue programme: No water supply. Please turn on the tap. Programme will continue automatically.	Tap	■ No water pressure. ■ The water pressure is too low.
The program cannot run if the detergent drawer is not closed Please close the detergent drawer.	Detergent drawer	The detergent drawer has not been pushed in fully.
¹ Example		

8 Buttons

With the **More Programs** button, you can open the sub-menu for additional programme settings. The additional programme settings are listed in the overview for the buttons.

The selection of programme settings depends on the programme that is set.

Button	Selection	Description
 (mains switch)	■ Switch on ■ Standby mode	Switch on the appliance or put it in standby mode.
 Temperature	Cold - 90	Adjust the temperature. Set temperature in °C.
 Spin Speed	off - 1400	Adjust the spin speed or deactivate the spin cycle. Set spin speed in rpm. If off is selected, the water is drained and the spin cycle is deactivated. The laundry stays wet inside the drum.
	Start	Start programme. → "Starting the programme", Page 39
Pause/Reload	■ Pause ■ Reload	Pause the programme or add laundry. → "Adding laundry", Page 39 Note: Adding laundry depends on the programme status.
Cancel	Cancel	Cancel the programme. → "Cancelling the washing programme", Page 40 → "Cancelling the drying programme", Page 40
	Open the menu	Open the menu for additional settings.
 Finish in	Up to 24 hours	Set the programme end time. The programme duration is already included in the set number of hours. Once the programme has started, the programme duration is displayed.
 Speed	■ Activate ■ Deactivate	Activate or deactivate a shorter programme duration. Note: Energy consumption increases. The washing result is not affected by this.

Button	Selection	Description
 Prewash	■ Activate ■ Deactivate	Activate or deactivate prewash, e.g. for washing heavily soiled laundry. Note: If the intelligent dosing system is activated, the detergent will be dispensed automatically for the prewash and the main wash. If the intelligent dosing system is deactivated, place the detergent for the prewash directly in the drum.
 Rinse Plus	■ +1 ■ +2 ■ +3	Activate or deactivate up to three additional rinse cycles. Recommended for particularly sensitive skin or in regions with very soft water.
 Water Plus	■ Activate ■ Deactivate	Wash with more water. Recommended for particularly sensitive skin and for treating laundry more gently.
 Easy Iron	■ Activate ■ Deactivate	Activate or deactivate the reduced creasing programme. In order to reduce creasing in the laundry, the spin cycle and the spin speed are adapted. Note: The laundry has a higher residual moisture after washing. To reduce creasing, hang up the laundry immediately after washing.
 Soak	■ 10 min ■ 20 min ■ 30 min	Activate or deactivate soaking for 10, 20 or 30 minutes. Before the main wash cycle starts, the laundry remains in the water for longer. For laundry with particularly stubborn soiling.
 Child lock	■ Activate ■ Deactivate	→ "Childproof lock", Page 40
Favourites	Call up	Call up your individual programme settings. → "Saving programme settings", Page 38
☆	Store	Save your individual programme settings. → "Saving programme settings", Page 38

Button	Selection	Description
 Mute	■ Activate ■ Deactivate	Activate or deactivate operating signals and information signals.
 Silent Wash	■ Activate ■ Deactivate	Activate or deactivate quiet operation, e.g. for operation at night. The operating signals and the information signals are deactivated and the appliance is adjusted for quiet operation, e.g. by reduced drum movement.
 Hygiene care	■ Activate ■ Deactivate	Activate or deactivate gentle pretreatment of dry laundry with hot air up to 65 °C for increased hygiene demands. After the fabrics have been pretreated with hot air, they are washed at low temperatures. Note: The drum lighting remains active for up to approx. 10 minutes after the programme starts.
 Wrinkle Prevention	■ Activate ■ Deactivate	Activate or deactivate the crease-reduction function. To reduce creasing, warm air is supplied after the end of the programme and the laundry is moved in the drum.
 Refresh	■ Cottons ■ Cashmere ■ Silk ■ Suit ■ Shirts ■ Down	If you have set the programme Refresh, you can select the type of fabric.
 AutoStains	Multiple selection	Select the type of stain. The temperature, drum movement and soaking time are all adjusted to suit the type of stain.
 i-Dos	Open the menu	If you press the button, the menu opens. Activate or deactivate the intelligent dosing system for fabric softener  or liquid detergent . → "Overview of the basic settings", Page 45 → "Intelligent dosing system", Page 41

Button	Selection	Description
☀ Drying	■ Activate ■ Deactivate ■ Changing the dryness level	Activate or deactivate washing with subsequent drying, or change the dryness level.
📶 Remote start	■ Activate ■ Deactivate	→ "Remote start", Page 44

9 Programmes

Note: The laundry's care labels provide you with additional information on programme selection.

Programme	Description	Max. load (kg) Wash	Max. load (kg) Dry- ing
Delicates	Wash delicate, washable items made from silk, viscose and synthetic fabrics. Use a detergent that is suitable for delicates or silk. Note: Wash especially delicate items or items with hooks, eyelets or clips in a mesh laundry bag. Programme setting: ■ Max. 40 °C ■ Max. 800 rpm	3.0	– ¹
Lingerie	Wash particularly delicate, washable items made from synthetic fabrics, silk or Lycra, e.g. lacy negligees. Use a detergent that is suitable for delicates. Do not use fabric softener. Note: Wash especially delicate items or items with hooks, eyelets or clips in a mesh laundry bag. Programme setting: ■ Max. 40 °C ■ Max. 800 rpm	1.0	– ¹
Wool	Hand- or machine-washable items that are made from wool or contain wool. To prevent the laundry from shrinking, the drum moves the items very gently with long pauses. Use a detergent that is suitable for wool. Programme setting: ■ Max. 40 °C ■ Max. 800 rpm	2.0	1.0

¹ Drying not possible

² Washing not possible

³  **Speed** activated

Programme	Description	Max. load (kg) Wash	Max. load (kg) Dry- ing
Rinse	Rinse and then spin the laundry, and drain the water. Programme setting: Max. 1400 rpm	–	–
Spin	Spin and drain the water. Do not use fabric softener. Programme setting: Max. 1400 rpm	–	–
Shirts	Wash non-iron shirts and blouses made from cotton, linen, or synthetic or blended fabrics. Tip: In order to avoid creasing in your laundry, you can activate  Easy Iron. The laundry is only given a short spin and can be removed while still dripping wet. Hang out shirts and blouses while they are still dripping wet so that they drip dry. Note: Use the Delicates programme to wash shirts and blouses made from silk or delicate fabrics. Programme setting: ■ Max. 60 °C ■ Max. 800 rpm	3.0	3.0
Auto 40°C	Wash hard-wearing items made from cotton, or synthetic or blended fabrics. The degree of soiling and the type of fabric are automatically detected. The washing process is adapted. Note: The temperature and spin speed cannot be adjusted in this programme and are set automatically. The maximum temperature is 40 °C. The maximum spin speed is 1400 rpm.	8,0	– ¹
Down	Wash pillows, duvets or clothing stuffed with down and fillings with synthetic fibres. Wash large items separately. Use a detergent that is suitable for down or delicates. Use sparingly. Do not use fabric softener.	3,0	3.0

¹ Drying not possible² Washing not possible³  **Speed** activated

Programme	Description	Max. load (kg) Wash	Max. load (kg) Dry- ing
	Note: To prevent excessive foaming, remove air from laundry items by rolling them up before you wash them. Programme setting: ■ Max. 60 °C ■ Max. 1200 rpm		
Dark Wash	Wash dark-coloured and colour-intense items made from cotton or easy-care fabric, e.g. jeans. Turn laundry inside-out before washing. Use liquid detergent. Programme setting: ■ Max. 40 °C ■ Max. 1200 rpm	5.0	5.0
Large items	Wash dark-coloured and colour-intense items made from cotton or easy-care fabric. Suitable for large items of laundry, e.g. bedding, throws, sofa covers, bed covers, and easy-care curtains. Turn laundry inside-out before washing. Use liquid detergent. Programme setting: ■ Max. 40 °C ■ Max. 800 rpm	8.0	¹ —
Drum Care	Clean and care for the drum. After cleaning, the residual water in the drum is removed by supplying hot air. Use this programme in the following cases: ■ Before using the appliance for the first time ■ If you regularly wash at temperatures of 40 °C or lower ■ After a prolonged period of non-use Temperature settings: ■ 90 °C: Antibacterial programme with high temperatures. ■ 40 °C: Antibacterial programme.	² —	¹ —

¹ Drying not possible² Washing not possible³  **Speed** activated

Programme	Description	Max. load (kg) Wash	Max. load (kg) Dry- ing
	■ Cold: Rinse the drum to remove hair and fluff. Use washing powder that contains bleach. Place the washing powder containing bleach in the manual dosing compartment. → "Detergent drawer", Page 18 Halve the amount of detergent to avoid foaming. Do not use fabric softener. Do not use liquid detergent or detergent that is intended for woollens or delicates. Note: If you have not used a programme at 60 °C or higher for a long time, the display shows a message reminding you to clean the drum.		
myTime	Wash items made from synthetic or blended fabrics. Programme with adjustable programme duration; suitable for lightly soiled laundry. Programme setting: ■ Max. 30 °C ■ Max. 1200 rpm	3.0	¹
Quick 15/30'	Wash items made from cotton, or synthetic or blended fabrics. Short programme for small items of lightly soiled laundry. The programme duration is approx. 15 minutes. If you wish to extend the programme duration to 30 minutes, deactivate  Speed. The maximum load increases to 4,0 kg. Programme setting: ■ Max. 40 °C ■ Max. 1200 rpm	4.0	2.0

¹ Drying not possible² Washing not possible³  **Speed** activated

Programme	Description	Max. load (kg) Wash	Max. load (kg) Dry- ing
Gentle Dry	Dry items made from synthetic or blended fabrics. Gentle programme with low temperatures for delicate fabrics.	– ²	2.5
Intensive Dry	Dry items made from cotton or linen. Intensive programme with temperatures for hard-wearing fabrics.	– ²	8.0
Refresh	Reduce creases and airborne odours in fabrics. You can select the type of fabric in this programme. → "Buttons", Page 25 Tip: To prevent creasing, remove the laundry immediately after the programme has ended. Notes ■ The laundry is not dried or washed. ■ If you use the Refresh programme often without washing in between, this may cause odours in the appliance.	– ²	1.0
myTime Dry	Dry items made from synthetic or blended fabrics. Programme with adjustable programme duration.	– ²	8.0
Wash&Dry 45'	Wash and dry items made from cotton, linen, or synthetic or blended fabrics. Suitable for thin or light shirts, t-shirts or sports textiles. Short programme for small items of lightly soiled laundry. Note: If you only want to wash the laundry and not dry it, press ☼ Drying . Programme setting: ■ Max. 40 °C ■ Max. 1400 rpm	2.0	1.0

¹ Drying not possible² Washing not possible³  **Speed** activated

Programme	Description	Max. load (kg) Wash	Max. load (kg) Dry- ing
Cottons	Wash hard-wearing items made from cotton, linen or blended fabrics. Suitable for heavily soiled laundry. Also suitable as a short programme for normally soiled laundry when you activate  Speed. Tip: Energy- and time-optimised programme using hybrid technology. Programme setting: ■ Max. 90 °C ■ Max. 1400 rpm	12.0 6.0 ³	8.0
Mix	Wash items made from cotton, linen, or synthetic or blended fabrics. Suitable for lightly soiled laundry. Tip: Energy- and time-optimised programme using hybrid technology. Programme setting: ■ Max. 60 °C ■ Max. 1400 rpm	6.0	5.0
Synthetics	Wash items made from synthetic or blended fabrics. Suitable for lightly soiled laundry. Tip: Energy- and time-optimised programme using hybrid technology. Programme setting: ■ Max. 60 °C ■ Max. 1400 rpm	5.0	5.0
Uniforms	Wash school uniforms made from cotton, or synthetic or blended fabrics. Suitable for stains from day-to-day school life. Tip: Energy- and time-optimised programme using hybrid technology. Programme setting: ■ Max. 60 °C ■ Max. 1400 rpm	3.0	2.0

¹ Drying not possible

² Washing not possible

³  **Speed** activated

Programme	Description	Max. load (kg) Wash	Max. load (kg) Dry- ing
Quilt anti- mites	Kill mites in dry quilts with a synthetic, cotton, down or silk filling. Note: To protect the quilts, prepare them be- forehand: → "Preparing quilts", Page 36.	– ²	2.0
¹ Drying not possible ² Washing not possible ³  Speed activated			

10 Accessories

Use original accessories. These have been made especially for your appliance.

	Use	Order number
Water inlet hose extension	Extend the water inlet hose for cold water or AquaStop (approx. 2.50 m).	WZ10131
Fixing brackets	Improves the stability of the appliance.	WX975600
Elbow	Secure the water outlet hose in place.	00655300

11 Laundry

11.1 Preparing the laundry

ATTENTION!

Objects remaining in the laundry may damage the laundry and the drum.

- ▶ Remove all items from any pockets in your laundry before using the appliance.

Note

The appliance and fabrics are protected when you prepare your laundry.

- Brush off sand and soil
- Sort the laundry according to colour and textiles and observe the care labels
- Close all zips, Velcro fasteners, hooks and eyes
- Tie cloth belts, cloth straps and cords together
- Remove curtain fittings and lead strips
- Wash small or particularly delicate items in a mesh washing bag
- Wash large and small items of laundry together
- Wash laundry with fresh stains immediately

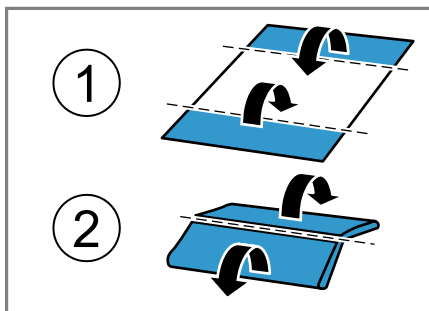
- Pretreat laundry with dried stains and wash several times
- Load the laundry unfolded into the drum
- Spin the laundry before drying

11.2 Preparing quilts

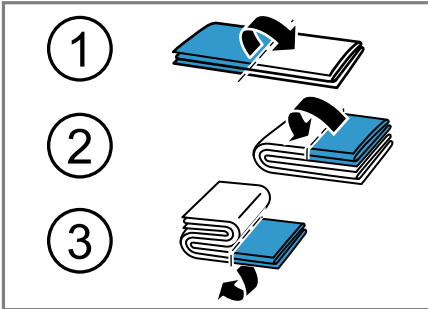
Fold quilts with a synthetic, cotton, down or silk filling before starting the **Quilt anti-mites** programme.

Note: Observe the description of the → "Programmes", Page 35 programme.

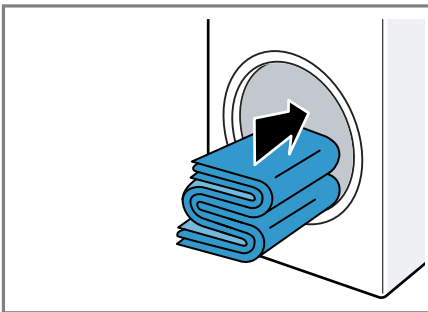
1. Fold the two edges of the quilt into the centre so the quilt is folded together.



2. Fold the quilt together in the centre and fold in the upper and lower parts of the quilt.



3. To protect the fabrics when the drum is rotating, place the quilt in the drum in the direction of the side folded in.



12 Detergents and care products

The manufacturer's instructions for use and dosage can be found on the packaging.

Notes

- When using liquid detergents, only use liquid detergents that are self-flowing
- Do not mix different liquid detergents
- Do not mix detergent and fabric softener

- Do not use products that have expired or are highly congealed
- Do not use products containing solvents, caustic agents or volatile substances
- Use dyes sparingly as salt may damage stainless steel
- Do not use color-bleaching agents in the appliance
- Do not pour vinegar into the dispensers → *Page 41* of the intelligent dosing system

13 Basic operation

13.1 Switching on the appliance

Note: If you switch the appliance on the first time after you have connected it to the electrical system, the switch-on process takes up to one minute.

Requirement: The appliance has been correctly installed and connected.

→ *"Installation and connection", Page 12*

- ▶ Press .

The switch-on process takes a few seconds.

- ✓ After a few seconds, the appliance displays the start animation and the programme overview.
- ✓ An audible function test is carried out.

Note: The lighting for the drum goes out automatically.

13.2 Setting a programme

Requirement: The display shows the programme menu.

→ *"Programme menu", Page 22*

1. Search through the menu.
→ "Searching through the menu", Page 20
2. Press the required programme.
→ "Programmes", Page 29
- ✓ The display shows the programme settings.
3. If required, adjust the programme settings.
→ "Adjusting the programme settings", Page 38

Setting additional programmes

Requirement: The display shows the programme menu.
→ "Programme menu", Page 22

1. Search through the menu until the display shows: **More Programs** .
→ "Searching through the menu", Page 20
2. Press **More Programs** .
3. Search through the menu.
→ "Searching through the menu", Page 20
4. Press the required programme.
→ "Programmes", Page 29
- ✓ The display shows the programme settings.
5. If required, adjust the programme settings.
→ "Adjusting the programme settings", Page 38

13.3 Adjusting the programme settings

Requirement: A programme is set.
→ "Setting a programme", Page 37

- ▶ Adjust the programme settings.
→ "Buttons", Page 25
- Observe the information about operating logic → Page 19.

Notes

- The programme settings are not saved permanently for the programme.
- The setting is saved if you activate or deactivate the intelligent dosing system.

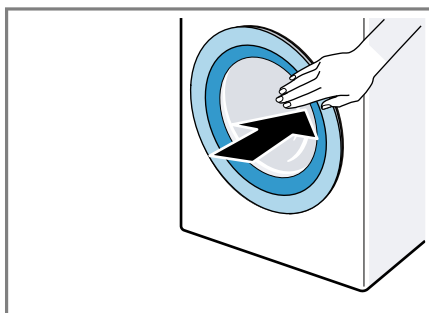
13.4 Saving programme settings

Requirements

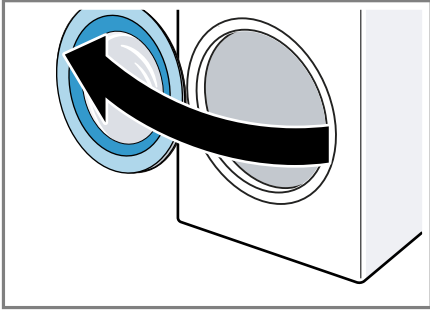
- A programme is set.
→ "Setting a programme", Page 37
 - The programme settings have been adjusted.
→ "Adjusting the programme settings", Page 38
- ▶ Press ☆.
To call up the saved programme, press **Favourites** in the programme menu → Page 22.

13.5 Opening the door

1. Press on the edge of the door.



2. Open the door.



13.6 Loading laundry

Note: To prevent creasing, note the maximum load for the programmes.
→ "Programmes", Page 29

Requirements

- The laundry is prepared and sorted.
→ "Laundry", Page 36
- The drum is empty.

1. Open the door.
→ "Opening the door", Page 38
2. Place the laundry in the drum.
3. Close the door.

Ensure that there is no laundry trapped in the door.

13.7 Adding detergent and care product

For programmes in which intelligent dosing is not possible or desirable, you can add detergent manually.

Tip: In addition to intelligent dosing, you can also add additional care product for laundry, e.g. stain remover, starch or bleach, to the manual dosing compartment. Do not add any additional detergent to the manual dosing compartment to avoid overdosage and/or foaming.

Note: Observe the information about detergents and care products
→ Page 37.

1. Pull out the detergent drawer.
2. Pour in detergent.
→ "Detergent drawer", Page 18
3. If required, add the care product.
4. Push in the detergent drawer.

13.8 Starting the programme

Requirement: A programme is set.
→ "Setting a programme", Page 37

- ▶ Press ▷ .
- ✓ The drum rotates and load detection takes place. This can take up to 2 minutes, after which water enters the drum.
- ✓ The display shows the programme duration or the programme end time.
- ✓ After the programme has ended, the display shows: "Finished " .

13.9 Adding laundry

After the programme starts, you can remove or add laundry depending on the programme status.

1. Press **Pause/Reload** .

During the washing cycle, the appliance pauses.

During the drying cycle, the appliance checks whether it is possible to add laundry.

Note: If you want to add laundry, follow the instructions on the display.

2. Open the door.
→ "Opening the door", Page 38
3. Add or remove laundry.
4. Close the door.
5. Press ▷ .

13.10 Cancelling the washing programme

1. Press **Cancel** .
2. Open the door.

The appliance door remains locked for safety reasons if the temperature and water levels are high.

- If the temperature is high, start the **Rinse** programme.
 - If the water level is high, start the **Spin** programme or select a suitable programme for draining.
- "Programmes", Page 29
3. Remove the laundry.
→ "Unloading the laundry", Page 40

13.11 Cancelling the drying programme

- Press **Cancel** .

The cooling process starts automatically after approx. 30 seconds and cools down the laundry for a few minutes while the drum is rotating. The door is then automatically unlocked.

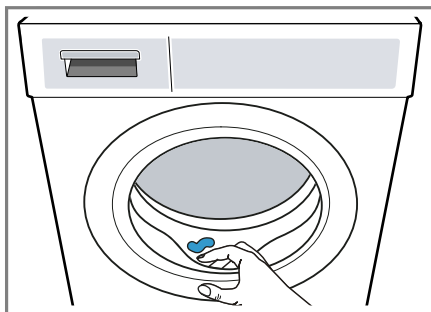
13.12 Unloading the laundry

1. Open the door.
→ "Opening the door", Page 38
2. Remove the laundry from the drum.

13.13 Put the appliance into standby mode

1. Press **⏻** .
2. Turn off the tap.

3. Wipe the rubber gasket dry and remove any foreign objects.



4. Leave the appliance door and detergent drawer open so that residual water can evaporate.

14 Childproof lock

Secure your appliance against being operated unintentionally using the controls.

14.1 Activating the childproof lock

1. Press on **⚙** to activate the childproof lock.
2. Press **🔒** **Child lock**.
 - ✓ The display shows a message.
 - ✓ The control elements are locked.
 - ✓ The childproof lock also remains activated when the appliance is in standby mode and in the event of a power cut.

14.2 Deactivating the childproof lock

Requirement: To deactivate the childproof lock, the appliance must be switched on.

1. Press on the display.
2. Press and hold **🔒** for approx. 3 seconds.

15 Intelligent dosing system

The optimum quantities of liquid detergent and fabric softener are dispensed automatically depending on the programme and settings.

15.1 Starting the programme with intelligent dosing system

If you do not want to dose liquid detergent and fabric softener manually, use the intelligent dosing system. This function is available depending on the selected programme and is activated automatically.

Note

If you are using the intelligent dosing system, do not add additional detergent or fabric softener into the compartment for manual dosing.

→ *"Adding detergent and care product"*, Page 39

If you want to dose manually for a set programme, observe the following information:

- Deactivate the intelligent dosing system before starting the programme. The settings also remain saved when the appliance is in standby mode.
→ *"Buttons"*, Page 27
- Pour detergent or fabric softener into the compartment for manual dosing.
→ *"Adding detergent and care product"*, Page 39
- Activate the intelligent dosing system once the programme has ended.
→ *"Buttons"*, Page 27

Requirements

- The laundry is prepared.
→ *"Preparing the laundry"*, Page 36
 - The laundry is sorted.
 - The laundry is placed in the appliance.
→ *"Loading laundry"*, Page 39
 - The programme is set.
→ *"Setting a programme"*, Page 37
 - The intelligent dosing system is activated.
1. Fill the dispensers.
→ *"Filling the dispensers"*, Page 41
To replace the contents of the dispenser with another product, clean the detergent drawer.
→ *"Cleaning the detergent drawer"*, Page 46
 2. If required, adjust the contents of the dispenser → Page 42.
 3. If required, adjust the basic dosage → Page 42.
 4. If required, adjust the programme settings.
→ *"Adjusting the programme settings"*, Page 38
 5. Start the programme.
→ *"Starting the programme"*, Page 39
 6. Remove the laundry.
→ *"Unloading the laundry"*, Page 40

15.2 Filling the dispensers

If you want to use the intelligent dosing system or if the appliance displays a notification during operation of the appliance, fill the dispensers.

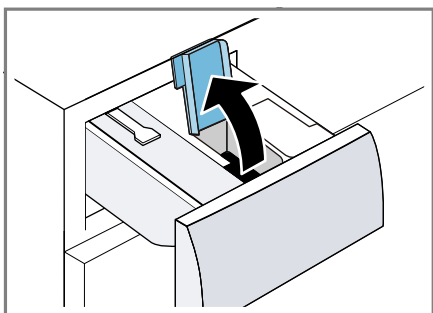
Note: Fill the dispensers only with suitable detergent and care products
→ Page 37.

If you want to add more liquid detergent or fabric softener in the dispenser, use the same product.

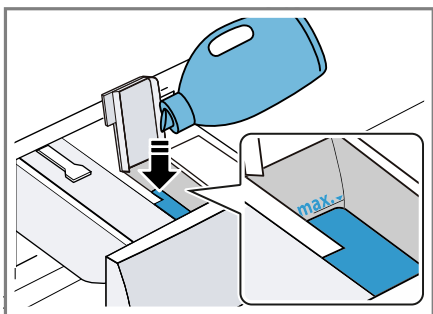
If you want to replace the liquid detergent or fabric softener in the dispenser with another product, clean the detergent drawer beforehand.
→ *"Cleaning the detergent drawer", Page 46*

If you want to use both dispensers for liquid detergent, adjust the contents of the dispensers → *Page 42*.

1. Pull out the detergent drawer.
2. Open the dispenser cover.



3. Pour liquid detergent  and fabric softener  into the relevant dispensers.
→ *"Detergent drawer", Page 18*



Do not exceed the marking for the maximum fill level when filling.

4. Close the dispenser cover.

Note: To prevent the liquid detergent or fabric softener from drying out, close the dispenser cover immediately after filling.

5. If required, pour washing aid into the compartment for manual dosing.
→ *"Adding detergent and care product", Page 39*
6. Push in the detergent drawer.
7. Adjust the basic dosage
→ *Page 42*.

15.3 Dispenser contents

Notes

- If you change the contents of the dispenser, the basic dosage for this dispenser is reset.
- If you use both dispensers for liquid detergent, you must select a dispenser which is to be used during washing.

15.4 Basic dosage

The basic dosage depends on the manufacturer's instructions for the detergent, the water hardness and the degree of soiling of the laundry. Always set a basic dosage that corresponds to the dosage for a standard load of approximately 10 items of laundry.

You can change the basic dosage for the dispenser in the basic settings.
→ *"Changing the basic settings", Page 45*

16 Home Connect

This appliance is network-capable. Connecting your appliance to a mobile device lets you control its functions via the Home Connect app, adjust its basic settings and monitor its operating status.

The Home Connect services are not available in every country. The availability of the Home Connect function depends on the availability of

Home Connect services in your country. You can find information about this at: www.home-connect.cn.

The Home Connect app guides you through the entire login process. Follow the instructions in the Home Connect app to configure the settings.

Tips

- Please consult the documents supplied by Home Connect.
- Please also follow the instructions in the Home Connect app.

Notes

- Please note the safety precautions in this instruction manual and make sure that they are also observed when operating the appliance via the Home Connect app.
→ "Safety", Page 4
- Operating the appliance on the appliance itself always takes priority. During this time it is not possible to operate the appliance using the Home Connect app.

16.1 Setting up the Home Connect app

1. Install the Home Connect app on your mobile device.



2. Start the Home Connect app and set up access for Home Connect. The Home Connect app guides you through the entire login process. You can also use Home Connect via the WeChat mini programme.

16.2 Setting up Home Connect

Requirements

- The Home Connect app has been installed on your mobile device.
 - Wi-Fi has been activated on the router.
 - The appliance is receiving signals from the WLAN home network (Wi-Fi) at its installation location.
1. Press .
 2. Press **Remote start**.
 3. Press **Home Connect assistant** .
 4. Follow the instructions on the display.
 5. Follow the instructions in the Home Connect app.

16.3 Activating Wi-Fi on the appliance

Note: When Wi-Fi is activated, the energy consumption increases in comparison to the values specified in the consumption value table.

1. Press .
 2. Press **Remote start**.
 3. Press the activation button on Wi-Fi setting, and set it as on. .
- ✓ Wi-Fi is activated.

16.4 Deactivating Wi-Fi on the appliance

1. Press .
 2. Press **Remote start**.
 3. Press the deactivation button on Wi-Fi setting, and set it as off. .
- ✓ Wi-Fi is deactivated.

Note: The connection is automatically re-established when the Wi-Fi is switched back on.

16.5 Resetting the appliance network settings

1. Press .
 2. Press  **Remote start**.
 3. Press **Network reset**.
 4. Press **Continue**.
- ✓ The network settings are reset.

16.6 Remote start

Enable the appliance for remote start via the Home Connect app.

Note

Remote start is deactivated for safety reasons in the following circumstances:

- The appliance door is opened.
-  **Remote start** is pressed.
- Following a power cut.

Activating remote start

Requirements

- The appliance is connected to your home WiFi network.
- The appliance is connected to the Home Connect app.
- A programme is selected.
- The appliance door is closed.
- The detergent drawer has been pushed in.

1. Press .
 2. Press  **Remote start**.
 3. Press .
- ✓  **Remote start** appears and the appliance is enabled for remote start via the Home Connect app.

Deactivating remote start

Note: You can deactivate remote start on the appliance or in the Home Connect app.

1. Press .
 2. Press  **Remote start**.
- ✓  **Remote start** goes out.

16.7 Data protection

Please see the information on data protection.

The first time your appliance is registered on a home network connected to the Internet, your appliance will transmit the following types of data to the Home Connect server (initial registration):

- Unique appliance identification (consisting of appliance codes as well as the MAC address of the Wi-Fi communication module installed).
- Security certificate of the Wi-Fi communication module (to ensure a secure data connection).
- The current software and hardware version of your appliance.
- Status of any previous reset to factory settings.

This initial registration prepares the Home Connect functions for use and is only required when you want to use the Home Connect functions for the first time.

Note: Please note that the Home Connect functions can only be utilised with the Home Connect app. Information on data protection can be retrieved in the Home Connect app.

17 Basic settings

You can configure the basic settings for your appliance to meet your needs.

17.1 Overview of the basic settings

Basic setting	Description
Programme End	Set the volume of the signal at the end of the programme.
Buttons and Info	The volume of the audible signal emitted when the buttons are pressed.
Display Brightness	Set the display brightness.
Left-hand side dispenser	Specify the dispenser content. Set the basic dosage.
Right-hand side dispenser	Set the basic dosage.
Language	Select the language.
Light Ring	Activate or deactivate the illuminated ring.
Drum care reminder	Activate or deactivate the reminder to clean the drum.
Smart sorting	Activate or deactivate automatic programme sorting.
Start Menu	Select the preferred start menu.

Basic setting	Description
Wi-Fi	Activate or deactivate Wi-Fi.
Network reset	Reset the network settings.
Home Connect assistant	Set up Home Connect.
Start-up wizard	Start a video that helps you to operate the appliance.
Factory reset	Reset to the factory setting.
Demo mode	Start the demo mode.
Error information	Display fault messages.

17.2 Changing the basic settings

1. Press  to set the basic settings.
2. → *"Searching through the menu"*, Page 20 until the display shows the required basic setting.
3. Press the basic setting.
→ *"Overview of the basic settings"*, Page 45
4. Adjust the value.
5. To exit the basic settings, press **return back** .

18 Cleaning and servicing

To keep your appliance working efficiently for a long time, it is important to clean and maintain it carefully.

18.1 Cleaning the drum

CAUTION **Risk of injury!**

Permanently washing at low temperatures and a lack of ventilation for the appliance may damage the drum and cause injury.

- ▶ Regularly run a programme for cleaning the drum or wash at temperatures of at least 60 °C.
- ▶ Leave the appliance to dry after every operation with the door open, and leave the detergent drawer to dry.
- ▶ Run the programme **Drum Care** without laundry and using washing powder that contains bleach.

18.2 Cleaning the detergent drawer

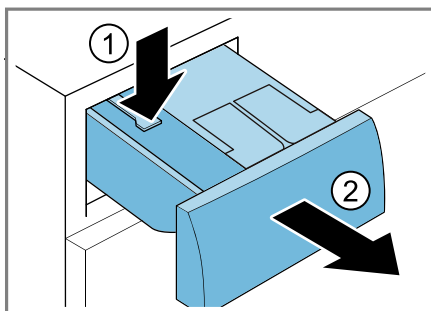
If you want to replace the liquid detergent or fabric softener in the dispenser with another product or if the detergent drawer is dirty, clean the detergent dispenser.

ATTENTION!

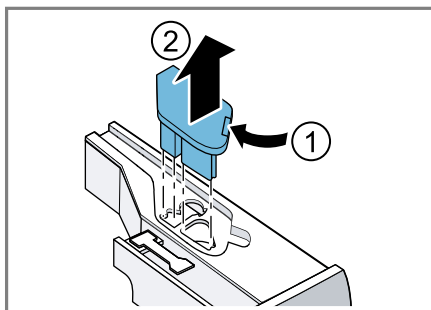
The pump unit contains electrical components. Electrical components may be damaged if they come into contact with liquids.

- ▶ Do not clean the pump unit in the dishwasher and do not immerse it in water.
- ▶ Protect the electrical connection on the rear against water, detergent and fabric softener residue.

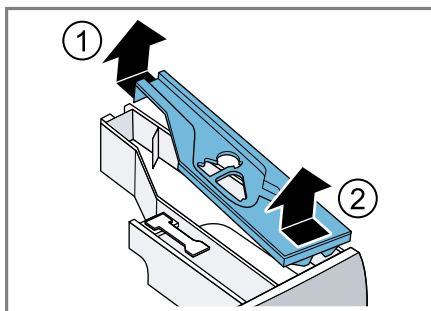
1. Put the appliance into standby mode.
→ "Put the appliance into standby mode", Page 40
2. Pull out the detergent drawer.
3. Press down on the insert and remove the detergent drawer.



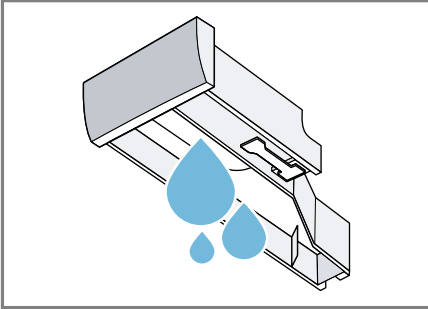
4. Remove the pump unit.



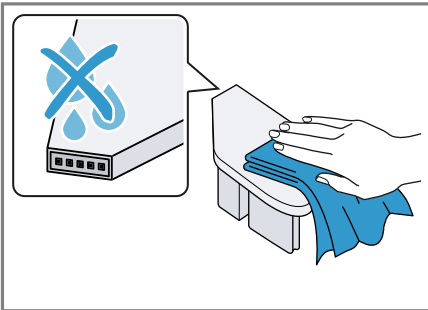
5. Unclip the detergent drawer cover and remove it.



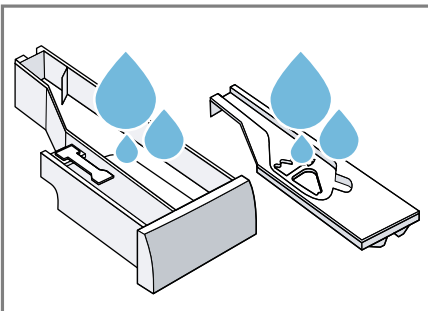
6. Empty the detergent drawer.



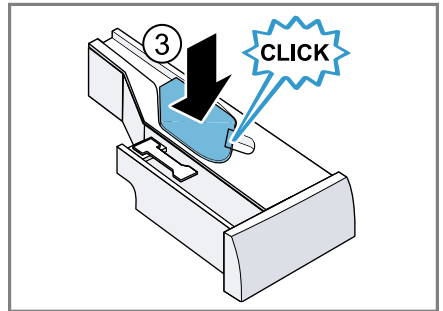
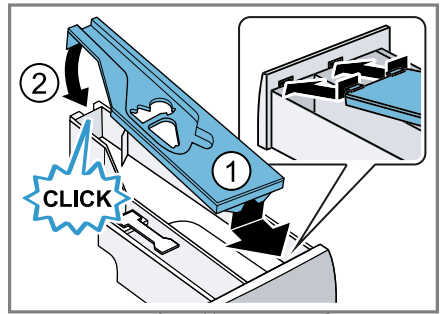
7. Clean the pump unit with a damp cloth.



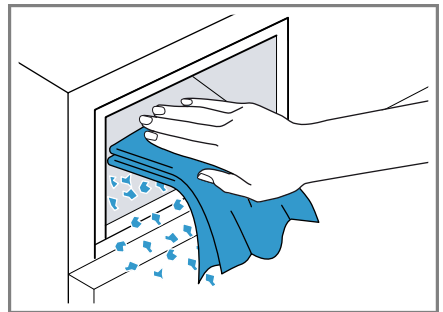
8. Clean the detergent drawer and the cover with a soft, damp cloth or hand shower.



9. Dry the detergent drawer, cover and pump unit and reinsert them.



10. Clean the housing of the detergent drawer in the appliance.



11. Push in the detergent drawer.

18.3 Cleaning the drain pump

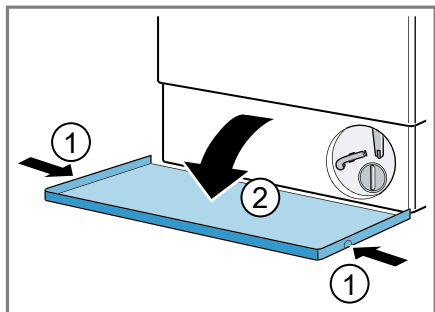
Clean the drain pump regularly, at least once a year, as well as in the event of faults, e.g. blockages or rattling noises.

Emptying the drain pump

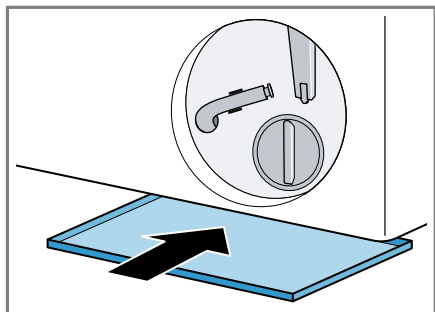
1. Turn off the tap.

en Cleaning and servicing

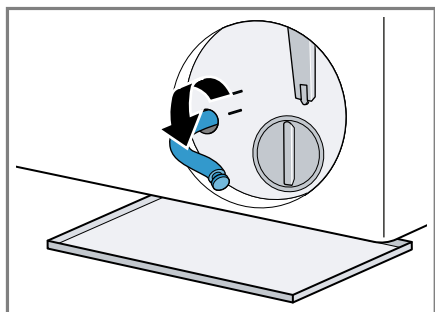
2. Put the appliance into standby mode.
→ "Put the appliance into standby mode", Page 40
3. Disconnect the appliance's mains plug from the power supply.
4. Open and remove the service flap.



5. Slide a sufficiently large container under the opening.

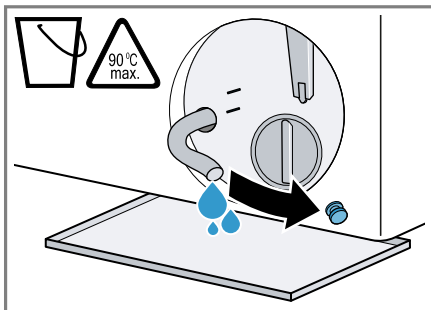


6. Take the drain hose out of the holder.

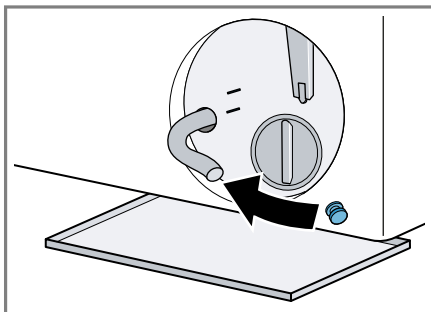


7. **⚠ CAUTION - Risk of scalding!**
When you wash at high temperatures, the detergent solution gets hot.
► Do not touch the hot detergent solution.

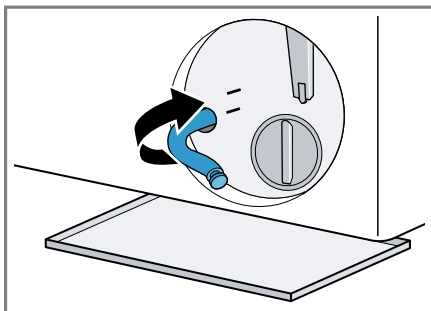
To allow the detergent solution to flow out into the container, remove the sealing cap.



8. Firmly press on the sealing cap.



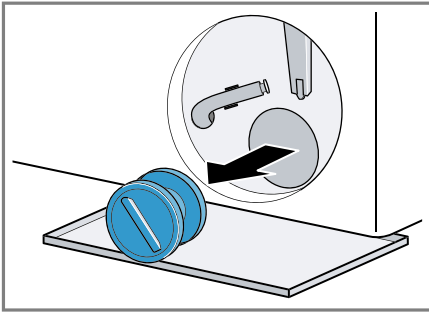
9. Insert the drain hose into the holder.



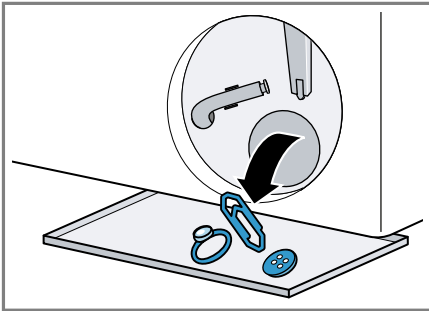
Cleaning the drain pump

Requirement: The drain pump is empty. → Page 47

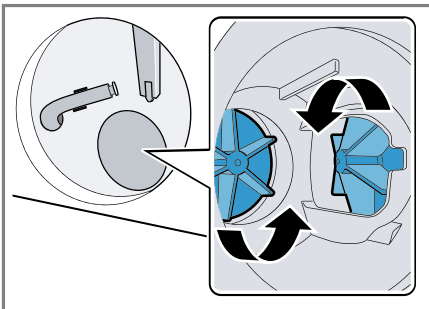
1. Since water may remain in the drain pump, unscrew the pump cap carefully.



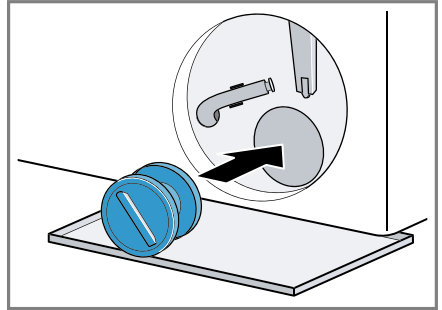
2. Clean the interior, the thread on the pump cap and the pump housing.



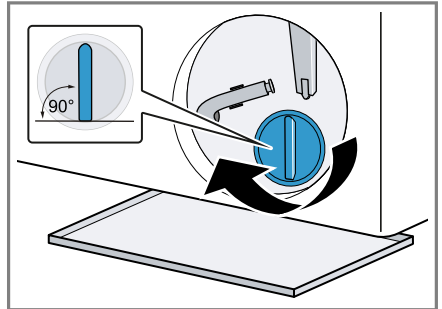
3. Ensure that both impellers can turn.



4. Insert the pump cap.

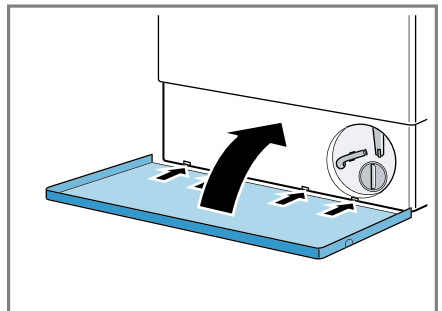


5. Screw the pump cap as far as it will go.



The handle on the pump cap must be in a vertical position.

6. Insert and close the service flap.

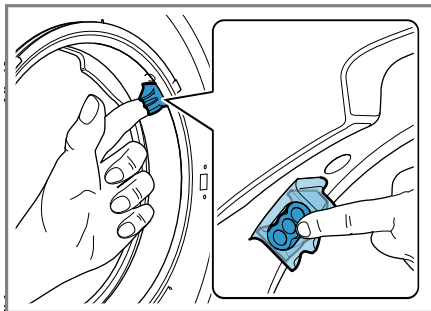


18.4 Cleaning the intake opening in the rubber gasket

Regularly check the intake opening in the rubber gasket for any blockages and clean the intake opening.

1. Open the appliance door.

2. Remove any blockages from the intake opening.



Note: Do not use any sharp or pointed objects.

19 Troubleshooting

You can rectify minor faults on your appliance yourself. Read the troubleshooting information before contacting after-sales service. This will avoid unnecessary costs.



WARNING

Risk of electric shock!

Incorrect repairs are dangerous.

- ▶ Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ▶ If the power cord of this appliance is damaged, it must be replaced by the manufacturer, the manufacturer's Customer Service or a similarly qualified person in order to prevent any risk.

Fault	Cause and troubleshooting
The program cannot run if the detergent drawer is not closed. Please close the detergent drawer.	The detergent drawer has not been pushed in fully. ▶ Push in the detergent drawer. The pump unit is not inserted. 1. Insert the pump unit into the detergent drawer. → <i>"Cleaning the detergent drawer", Page 46</i> 2. Push in the detergent drawer.
Drum cleaning is recommended. Please run a deep clean tub programme (no laundry) or run a programme with a wash temperature higher than 40°C. You can cancel this reminder function in the Settings.	Drum cleaning is required. ▶ → <i>"Cleaning the drum", Page 46</i>
All other error codes.	Malfunction ▶ Call the after-sales service. → <i>"Customer Service", Page 62</i>
The drying time is too long.	The ambient temperature is greater than 30 °C. ▶ Ensure that the appliance is only operated in a well ventilated location. Insufficient air circulation at the appliance's installation location. ▶ Ventilate the appliance's installation location. Fluff has accumulated in the drum.

Fault	Cause and troubleshooting
The drying time is too long.	▶ Run the Drum Care programme without any laundry or detergent.
Creasing.	The load is too large. The laundry lies in the drum for too long after drying. 1. Remove the laundry from the drum as soon as the drying programme has finished. 2. Spread the items of laundry for cooling. Unsuitable programme for the type of fabric. ▶ Set the suitable programme for the type of fabric. Easy-Care fabrics are dried for too long.
The appliance is not working.	The mains plug of the power cord is not plugged in. ▶ Connect the appliance to the power supply. The circuit breaker in the fuse box has tripped. ▶ Check the circuit breaker in the fuse box. There has been a power cut. ▶ Check whether the lighting in your kitchen or other appliances are working.
The programme does not start.	▶ has not been pressed. ▶ Press ▶. Door is not closed. ▶ Close the door. Childproof lock is activated. ▶ Deactivate childproof lock. → <i>"Deactivating the childproof lock", Page 40</i>  Finish in is activated. ▶ Check whether  Finish in is activated. → <i>"Buttons", Page 25</i> Laundry is caught in the door. ▶ Remove any trapped laundry. The detergent drawer has not been pushed in fully. ▶ Push in the detergent drawer.
The door cannot be opened.	The temperature is too high. ▶ Wait until the temperature has dropped. ▶ Cancel the programme. → <i>"Cancelling the washing programme", Page 40</i> Water level is too high. ▶ Select a suitable programme for draining. → <i>"Programmes", Page 29</i>

Fault	Cause and troubleshooting
The door cannot be opened.	Power failure. ▶ Open the door using the emergency release. → <i>"Emergency release", Page 61</i>
The water is not draining.	Drain pipe or water outlet hose is blocked. ▶ Clean the drain pipe and the water outlet hose.
	Drain pipe or water drain hose is caught or jammed. ▶ Ensure that the drain pipe and water drain hose are not kinked or trapped.
	Drain pump is blocked. ▶ → <i>"Cleaning the drain pump", Page 47</i>
	The water outlet hose is connected too high. ▶ Install the water outlet hose at a maximum height of 1 metre.
	Detergent dosage is too high. ▶ Immediate measure: Mix one tablespoon of fabric softener with 0.5 litres of water and pour the mixture into the compartment for manual dosing (not for outdoor clothing, sportswear or items stuffed with down). ▶ If intelligent dosing is activated, reduce the basic dosage → <i>Page 42</i>. ▶ If you dose manually, reduce the amount of detergent for the next washing cycle with the same load.
	Unapproved extension installed on the water drain hose. ▶ Remove any unapproved extensions from the water hose. → <i>"Connecting the appliance", Page 15</i>
Water is not flowing in. Detergent is not being dispensed.	The pump cap is not fully screwed in. ▶ Ensure that the pump cap is screwed in all the way into the appliance. The handle on the pump cap must be in a vertical position. → <i>"Cleaning the drain pump", Page 49</i>
	The filters in the water inflow are blocked. ▶ Clean the filters in the water inflow.
	The tap is turned off. ▶ Turn on the tap.
	The water inlet hose is kinked or jammed. ▶ Ensure that the water inlet hose is not kinked or jammed.

Fault	Cause and troubleshooting
The spin cycle runs several times.	The unbalanced load detection system eliminates an imbalance by repeatedly redistributing the laundry. ▶ Not a fault – no action required. Note: When loading, where possible, place large and small items of laundry together in the drum. Different sized items of laundry distribute themselves better during the spin cycle.
No water is visible in the drum.	Water is below the visible area. ▶ Not a fault – no action required. ▶ Do not add any extra water to the appliance while it is operating.
Vibrations and movement of the appliance whilst spinning.	Appliance is not correctly aligned. ▶ → <i>"Aligning the appliance", Page 16</i>
	The appliance feet are not fixed. ▶ Secure the appliance feet. → <i>"Aligning the appliance", Page 16</i>
	Transit bolts have not been removed. ▶ → <i>"Removing the transit bolts", Page 14.</i>
Drum rotates, water does not flow in.	Load detection is active. ▶ Not a fault – no action required. Note: The load detection can take up to two minutes.
Heavy foam build-up	Detergent dosage is too high. ▶ Immediate measure: Mix one tablespoon of fabric softener with 0.5 litres of water and pour the mixture into the compartment for manual dosing (not for outdoor clothing, sportswear or items stuffed with down). ▶ If intelligent dosing is activated, reduce the basic dosage → <i>Page 42.</i> ▶ If you dose manually, reduce the amount of detergent for the next washing cycle with the same load.
 i-Dos cannot be actuated.	Intelligent dosing is not intended for this programme. ▶ Not a fault – no action required. → <i>"Starting the programme with intelligent dosing system", Page 41</i>
	Programme progress does not allow intelligent dosing. No remedial action possible.

Fault	Cause and troubleshooting
High spin speed not reached.	A low spin speed is selected. ▶ The next time you run a wash cycle, set a higher spin speed.
	 Easy Iron is activated. ▶ Select the programmes that are suitable for the type of fabric.
	Unbalance load detection system is using a reduced spin speed to eliminate an unbalance. ▶ Redistribute the laundry in the drum. Note: Where possible, mix large and small items in the drum. Different sized items of laundry distribute themselves better during the spin cycle. ▶ Start the Spin programme.
The spin programme does not start.	Drain pipe or water outlet hose is blocked. ▶ Clean the drain pipe and the water outlet hose.
	Drain pipe or water drain hose is caught or jammed. ▶ Ensure that the drain pipe and water drain hose are not kinked or trapped.
	The unbalanced load detection system has interrupted the spin cycle because the laundry is unevenly distributed. ▶ Redistribute the laundry in the drum. Note: Where possible, mix large and small items in the drum. Different sized items of laundry distribute themselves better during the spin cycle. ▶ Start the Spin programme.
Water is leaking out at the water inlet hose.	Water inlet hose is not correctly/securely connected. 1. Connect the water supply hose correctly. → <i>"Connecting the water inlet hose", Page 15</i> 2. Tighten the screw connection.
Water is leaking out at the water outlet hose.	The water outlet hose is damaged. ▶ Replace the damaged water outlet hose.
	Water outlet hose is not connected correctly. ▶ Connect the water outlet hose correctly. → <i>"Water outlet connection types", Page 16</i>
Insufficient cleaning.	Basic dosage not adjusted. ▶ If intelligent dosing is activated, adjust the basic dosage → <i>Page 42</i>.

Fault	Cause and troubleshooting
Insufficient cleaning.	Detergent or care products have congealed in dispensers of the intelligent dosing system. 1. Check whether the detergent used is suitable. → <i>"Detergents and care products", Page 37</i> 2. Drain the dispenser. → <i>"Cleaning the detergent drawer", Page 46</i> 3. Clean the dispenser. 4. Refill the dispenser. → <i>"Filling the dispensers", Page 41</i>
	Unsuitable detergent added to the dispenser of the intelligent dosing system. 1. Check whether the detergent used is suitable. → <i>"Detergents and care products", Page 37</i> 2. Drain the dispenser. → <i>"Cleaning the detergent drawer", Page 46</i> 3. Clean the dispenser. 4. Refill the dispenser. → <i>"Filling the dispensers", Page 41</i>
The spin result is not satisfactory. The laundry is too wet/too damp.	A low spin speed is selected. ▶ The next time you run a wash cycle, set a higher spin speed. ▶ Start the Spin programme.
	 Easy Iron is activated. ▶ Select the programmes that are suitable for the type of fabric.
	Drain pipe or water outlet hose is blocked. ▶ Clean the drain pipe and the water outlet hose.
	Drain pipe or water drain hose is caught or jammed. ▶ Ensure that the drain pipe and water drain hose are not kinked or trapped.
	The unbalanced load detection system has interrupted the spin cycle because the laundry is unevenly distributed. ▶ Redistribute the laundry in the drum. Note: Where possible, mix large and small items in the drum. Different sized items of laundry distribute themselves better during the spin cycle. ▶ Start the Spin programme.
	Unbalance load detection system is using a reduced spin speed to eliminate an unbalance. ▶ Redistribute the laundry in the drum.

Fault	Cause and troubleshooting
The spin result is not satisfactory. The laundry is too wet/too damp.	Note: Where possible, mix large and small items in the drum. Different sized items of laundry distribute themselves better during the spin cycle. ▶ Start the Spin programme.
Detergent residue on the damp washing.	Detergents may contain water-insoluble substances that deposit on the laundry. ▶ Start the Rinse programme. Unsuitable detergent added to the dispenser of the intelligent dosing system. 1. Check whether the detergent used is suitable. → <i>"Detergents and care products", Page 37</i> 2. Drain the dispenser. → <i>"Cleaning the detergent drawer", Page 46</i> 3. Clean the dispenser. 4. Refill the dispenser. → <i>"Filling the dispensers", Page 41</i> Basic dosage is not correctly adjusted. ▶ If intelligent dosing is activated, reduce the basic dosage → <i>Page 42</i>.
Detergent residue on the dry laundry.	Detergents may contain water-insoluble substances that deposit on the laundry. ▶ Brush out the laundry after washing and drying. Unsuitable detergent added to the dispenser of the intelligent dosing system. 1. Check whether the detergent used is suitable. → <i>"Detergents and care products", Page 37</i> 2. Drain the dispenser. → <i>"Cleaning the detergent drawer", Page 46</i> 3. Clean the dispenser. 4. Refill the dispenser. → <i>"Filling the dispensers", Page 41</i> Basic dosage is not correctly adjusted. ▶ If intelligent dosing is activated, reduce the basic dosage → <i>Page 42</i>.
Home Connect is not working properly.	Different causes are possible. ▶ Go to www.home-connect.cn.
No connection to the home network.	Wi-Fi is switched off. ▶ Activating Wi-Fi on the appliance. → <i>"Activating Wi-Fi on the appliance", Page 43</i>. Wi-Fi is activated but a connection to your home network cannot be established.

Fault	Cause and troubleshooting
No connection to the home network.	1. Ensure that the home network is available. 2. Reconnect the appliance to the home network. → <i>"Setting up Home Connect", Page 43</i>
Drying programme does not start.	Door is not closed. ▶ Close the door. No drying programme is selected. ▶ Select a suitable drying programme. → <i>"Programmes", Page 29</i>
The programme duration changes during the wash cycle.	The programme operation is optimised electronically. This may change the programme duration. ▶ Not a fault – no action required. The unbalanced load detection system eliminates an imbalance by repeatedly redistributing the laundry. ▶ Not a fault – no action required. Note: When loading, where possible, place large and small items of laundry together in the drum. Different sized items of laundry distribute themselves better during the spin cycle. Foam detection system switches on a rinse cycle if foam build-up is too high. ▶ Not a fault – no action required.
Drum jerks after the programme starts.	This is caused by an internal motor test. ▶ Not a fault – no action required.
Fluff on the laundry.	Fluff has accumulated in the drum. ▶ Run the Drum Care programme without any laundry or detergent.
The laundry is too damp.	Unsuitable programme for the type of fabric. There has been a power cut. ▶ Check whether the lighting in your kitchen or other appliances are working. The load is too large. After the end of the programme, warm laundry feels damper than it actually is. 1. Remove the laundry from the drum as soon as the drying programme has finished. 2. Spread the items of laundry for cooling. Drying target not adjusted. Load too small. Water tap is closed during the drying phase.

Fault	Cause and troubleshooting
The laundry is too damp.	▶ Make sure that the water tap also remains open during the drying phase.
	The ambient temperature is greater than 30 °C. ▶ Ensure that the appliance is only operated in a well ventilated location.
	Insufficient air circulation at the appliance's installation location. ▶ Ventilate the appliance's installation location.
	The water pressure is low. No remedial action possible.
	Laundry is not spun sufficiently. ▶ Always select the highest possible spin speed for the washing programme in question.
	Thick and multi-layered fabrics require a longer drying time. ▶ Set a timed programme for the subsequent drying. → <i>"Programmes", Page 29</i>
Loud noises during the spin cycle.	Appliance is not correctly aligned. ▶ → <i>"Aligning the appliance", Page 16</i>
	The appliance feet are not fixed. ▶ Secure the appliance feet. → <i>"Aligning the appliance", Page 16</i>
	Transit bolts have not been removed. ▶ → <i>"Removing the transit bolts", Page 14.</i>
Banging noises, rattling in the drain pump.	Foreign bodies have got into the drain pump. ▶ → <i>"Cleaning the drain pump", Page 47</i>
Slurping, rhythmical suction noise.	The drain pump is active, the detergent solution is pumped out. ▶ Not a fault – normal operating noise.
Fan noise during the washing phase.	Process fan is active. ▶ Not a fault – normal operating noise.
Longer, whirring noise before the start of the wash cycle or fabric softening.	Intelligent dosing system dispenses detergent or care products. ▶ Not a fault – normal operating noise.
Brief whirring noise after switching on the appliance.	Intelligent dosing system carries out a function test. ▶ Not a fault – normal operating noise.

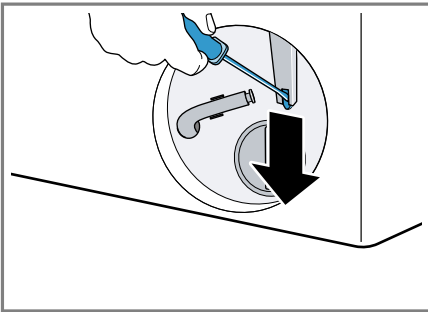
Fault	Cause and troubleshooting
Spin noise during the drying phase.	Thermal spinning is active.
Rushing, hissing noise.	Water is flushed under pressure into the detergent drawer. ► Not a fault – normal operating noise.
Water inlet noise during the drying phase.	Drying phase requires water. 1. Not a fault. 2. Make sure that the water tap also remains open during the drying phase.
Odours have formed in the appliance.	Humidity and detergent residue may promote the formation of bacteria. ► → <i>"Cleaning the drum"</i> , Page 46 ► If you are not using the appliance, leave the door and detergent drawer open so that residual water can evaporate.

19.1 Emergency release

Releasing the door

Requirement: The drain pump is empty. → *Page 47*

1. **ATTENTION!** Escaping water may cause material damage.
 - ▶ Do not open the door if you can see water through the glass.
- Pull the emergency release downwards with a tool and release.



- ✓ The door lock is released.
2. Insert the maintenance flap and lock it into place.
 3. Close the maintenance flap.

20 Transportation, storage and disposal

20.1 Removing the appliance

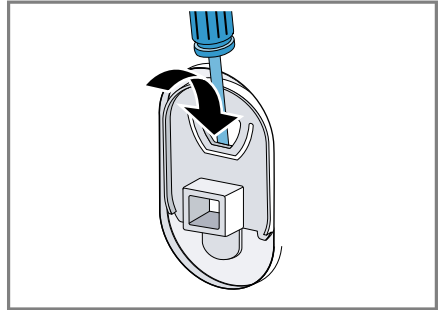
1. Turn off the tap.
2. Empty the water inlet hose.
3. Put the appliance into standby mode.
→ *"Put the appliance into standby mode", Page 40*
4. Unplug the appliance's mains plug.
5. Drain the water.
→ *"Cleaning the drain pump", Page 47*
6. Detach the hoses.

7. Empty the dispensers.

20.2 Inserting the transit bolts

Secure the appliance before transportation using transit bolts in order to prevent transport damage.

1. Use a screwdriver to remove the 4 cover caps.



Keep the cover caps.

2. Insert the 4 transit bolts.
→ *"Removing the transit bolts", Page 14*

20.3 Using the appliance again

- ▶ For further information, see
→ *"Installation and connection", Page 12* and
→ *"Starting an empty washing cycle", Page 21*.

20.4 Disposing of old appliance

Valuable raw materials can be re-used by recycling.

WARNING

Risk of harm to health!

Children can lock themselves in the appliance, thereby putting their lives at risk.

- ▶ Do not install the appliance behind a door as this may obstruct the appliance door or prevent it from opening.
- ▶ With redundant appliances, unplug the power cord. Then cut through the cord and damage the lock on the appliance door beyond repair so that the appliance door will no longer close.

1. Unplug the appliance from the mains.
2. Cut through the power cord.
3. Dispose of the appliance in an environmentally friendly manner.

Information about current disposal methods are available from your specialist dealer or local authority.



This appliance is labelled in accordance with European Directive 2012/19/EU concerning used electrical and electronic appliances (waste electrical and electronic equipment - WEEE). The guideline determines the framework for the return and recycling of used appliances as applicable throughout the EU.

21 Customer Service

Detailed information on the warranty period and terms of warranty in your country is available from our after-sales service, your retailer or on our website.

If you contact Customer Service, you will require the product number (E-Nr.), the production number (FD) and the consecutive numbering (Z-Nr.) of your appliance.

The contact details for Customer Service can be found in the enclosed Customer Service directory or on our website.

21.1 Product number (E-Nr.), production number (FD) and consecutive numbering (Z-Nr.)

You can find the product number (E-Nr.), the production number (FD) and the consecutive numbering (Z-Nr.) on the appliance's rating plate.

Depending on the model, the rating plate is located:

- On the inside of the door.
- On the inside of the maintenance flap.
- On the rear of the appliance.

Make a note of your appliance's details and the Customer Service telephone number to find them again quickly.

22 Consumption values

Deactivate the automatic dosing (i-Dos) function for the tests.

Washing class ¹	1
Energy consumption	1.002 kWh/cycle
Water consumption	73.0 l/cycle
Energy efficiency when washing	1.03
Washing and drying class ²	-
Energy consumption	0.650 kWh/kg/cycle
Water consumption	17.0 l/kg/cycle
Noise levels ³	
Maximum level when spinning	69 dB
Maximum level when washing	44 dB
Maximum level when drying	59 dB

¹ Energy consumption tested with standard program Cottons 60 °C in accordance with GB12021.4.

² Washing and drying values tested under standard programme Cottons 60 °C and Intensive Dry+Cupboard Dry in accordance with GB/T 23118.

³ Noise levels tested in accordance with GB19606.

23 Technical data

Appliance height	95.0 cm
Appliance width	65.0 cm
Appliance depth	63.1 cm

Appliance depth with door closed	65.5 cm
Appliance depth with door open	119.4 cm
Weight	93.4 kg
Maximum load	12.0 kg
Mains voltage	220 V, 50 Hz
⚡ Minimum installation protection	10A
Nominal power	1800 W
Water pressure	■ Minimum: 100 kPa (1 bar) ■ Maximum: 1000 kPa (10 bar)
Length of the water inlet hose	120 cm
Length of the water outlet hose	150 cm
Length of the power cord	210 cm
Permissible operating conditions in accordance with GB/T 23118	■ Ambient temperature 0–40 °C, not freezing ■ Relative humidity less than 80% at 25 °C, non-condensing

23.1 Information regarding Free and Open Source Software

This product includes software components that are licensed by the copyright holders as free or open source software.

The applicable licence information is stored on your home appliance. You can also access the applicable li-

cence information via your Home Connect app: "Profile -> Legal information -> Licence Information".¹ You can download the licence information on the brand product website. (Please search on the product website for your appliance model and additional documents). Alternatively, you can request the relevant information from oss-request@bshg.com or BSH Hausgeräte GmbH, Carl-Wery-Str. 34, 81739 Munich, Germany. The source code will be made available to you on request. Please send your request to oss-request@bshg.com or BSH Hausgeräte GmbH, Carl-Wery-Str.34, 81739 Munich, Germany. Subject: „OSSREQUEST“ The cost of performing your request will be charged to you. This offer is valid for three years from the date of purchase or at least as long as we offer support and spare parts for the relevant appliance.

24 Applicable standard

GB 4706.1	Household and similar electrical appliances – Safety – Part 1: General requirements
GB 4343.1	Electromagnetic compatibility requirements for household appliances, electric tools and similar apparatus – Part 1: Emission

GB 17625.1	Electromagnetic compatibility – Limits – Limits for harmonic current emissions (equipment input current ≤16 A per phase)
GB 12021.4	Maximum allowable values of grades of energy efficiency and water efficiency for household electric washing machines
GB 4706.24	Safety of household and similar electrical appliances – Particular requirements for washing machines
GB/T 4288	Household and similar electrical washing machines
GB 4706.20	Safety of household and similar electrical appliances – Particular requirements for tumble dryers
GB/T 23118	Technical requirements for household and similar tumble washer-dryers
GB 19606	Noise limit values for household and similar electrical appliances

¹ Depending on the appliance specifications

Name and content of hazardous substances in products

Component name	Hazardous substance					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr(VI))	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
PCB	x	o	o	o	o	o
Display	x	o	o	o	o	o
Controller	x	o	o	o	o	o
Power cord and connect wiring harness	x	o	o	o	o	o
Pumps and drives	x	o	o	o	o	o
Housing	o	o	o	o	o	o
Door and its constituent parts	x	o	o	o	o	o
Drum-system and its constituent parts	x	o	o	o	o	o
Water supply components (exempted dryer)	x	o	o	o	o	o

This table was developed according to the provisions of SJ/T 11364.

- o The content of such hazardous substance in all homogeneous materials of such component is below the limit required by GB/T 26572.
- x The content of such hazardous substance in a certain homogeneous materials of such component is beyond the limit required by GB/T 26572.



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