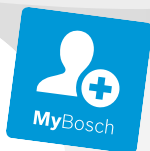




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**[bosch-home.com/  
welcome](https://www.bosch-home.com/welcome)**

# Washer dryer

**WNA14400SG**

**[en]** User manual and installation  
instructions

## Your new washer dryer

You have chosen a Bosch washer dryer.

Please take a few minutes to read and become familiar with the advantages of your washer dryer.

To meet the high quality demands required by Bosch, every washer dryer that leaves our factory is carefully checked to ensure that it functions correctly and is in perfect condition.

For more information on our products, accessories, replacement parts and services, see our website [www.bosch-home.com](http://www.bosch-home.com) or contact our after-sales service centres.

If the operating and installation instructions describe different models, any differences will be pointed out at the relevant points in the text.



Read these operating and installation instructions before switching on the washer dryer.

## Display rules

### **Warning!**

This combination of symbol and signal word indicates a possibly dangerous situation. Not heeding the warning can cause death or injuries.

### **Caution!**

This signal word indicates a possibly dangerous situation. Not heeding the caution can cause property and/or environmental damage.

### **Note/tip**

Information about the optimum use of the appliance/any other useful information.

### **1. 2. 3. / a) b) c)**

The steps are represented by numbers or letters.

■ / -

Lists are represented by a small box or a dash.

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



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 **Intended use**

- This appliance is intended for private domestic use only.
- Do not install or operate this appliance anywhere that is liable to experience frost and/or outdoor conditions. There is a risk that the appliance will be damaged if residual water in it freezes. If hoses freeze up, they may crack/burst.
- This appliance must only be used for washing domestic laundry, consisting of machine-washable items and hand-washable woollens (see label on item). Using the appliance for any other purpose is outside of the scope of its intended application and is forbidden.
- This appliance must only be used for drying and freshening up domestic laundry, consisting of items that have been washed with water and are suitable for tumble drying (see label on item). Using the appliance for any other purpose is outside of the scope of its intended application and is forbidden.
- This appliance is suitable for operation with mains water and commercially available detergents and care products (must be suitable for use in washing machines).
- This appliance is intended for use up to a maximum height of 4000 metres above sea level.

**Before you switch on the appliance:**

Check that there is no visible damage to the appliance. Do not operate the appliance if it is damaged. Should you have any problems, please contact your specialist dealer or our customer service.

Read and follow the operating and installation instructions and all other information provided with this appliance.

Retain the documents for subsequent use or for subsequent owners.

## Safety instructions

The following safety information and warnings are provided to protect you from injury and to prevent material damage to your surroundings.

It is nevertheless important to take the necessary precautions and to proceed with care when installing, maintaining, cleaning and operating the appliance.

### Children/people/pets

#### **Warning** **Risk of death!**

Children and other people who are unable to assess the risks involved when using the appliance may injure themselves or may find themselves in life-threatening situations. Therefore please note:

- The appliance may be used by children over the age of 8 years and by persons with reduced physical, sensory or mental capacity or by persons with a lack of experience or knowledge as long as they are supervised or have received instruction on how to use the appliance safely and they have understood the potential risks of using the appliance.
- Children must not play with this appliance.

- Do not allow children to clean or maintain this appliance unsupervised.
- Keep children under 3 years and pets away from this appliance.
- Do not leave the appliance unattended when children or other people who are unable to assess the risks are in the vicinity.

#### **Warning** **Risk of death!**

Children may lock themselves inside appliances and find themselves in a life-threatening situation.

- Do not position the appliance behind a door, as this may obstruct the appliance door or prevent it from opening completely.
- Once an appliance has reached the end of its life, pull the mains plug from the socket **before** severing the mains cable, and then destroy the lock on the appliance door.

#### **Warning** **Risk of suffocation!**

If allowed to play with the packaging/plastic film or packing components, children may become caught in these or pull them over their heads and suffocate.

Keep packaging, plastic film and packing components away from children.

**⚠ Warning**

**Risk of poisoning!**

Detergents and care products may result in poisoning if consumed.

If accidentally swallowed, seek medical advice. Keep detergents and care products out of the reach of children.

**⚠ Warning**

**Eye/skin irritation!**

Contact with detergents or care products may cause eye/skin irritation.

Rinse eyes/skin thoroughly if they/it come(s) into contact with detergents or care products. Keep detergents and care products out of the reach of children.


**Installation**

**⚠ Warning**

**Risk of electric shock/fire/  
material damage/damage to  
the appliance!**

If the appliance is not installed properly, this may lead to a dangerous situation. Ensure the following:

- The mains voltage on your power socket must match the rated voltage specified on the appliance (identification plate). The connected loads and the required fuse protection are specified on the identification plate.

- The appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility.
- The mains plug and the protective contact socket must match and the earthing system must be correctly installed.
- The installation must have an adequate cross section.
- The mains plug must be freely accessible at all times. If this is not possible, in order to comply with the relevant safety regulations, a switch (all pole disconnection) must be built into the permanent installation in accordance with electrical installation regulations.
- If using a residual current circuit breaker, only use one that bears the following mark: . The presence of this mark is the only way to be sure that it fulfils all the applicable regulations.

**⚠ Warning**

**Risk of electric shock/fire/  
material damage/damage to  
the appliance!**

If the appliance's mains cable is altered or damaged, this may result in electric shock, short circuiting or fire due to overheating.

The mains cable must not be kinked, crushed or altered, and must not come into contact with any heat sources.

**⚠ Warning**

**Risk of fire/material damage/damage to the appliance!**

The use of extension cords or power strips may result in fire due to overheating or short circuiting.

Connect the appliance directly to an earthed socket that has been correctly installed. Do not use extension cords, power strips or multi-way couplers.

**⚠ Warning**

**Risk of injury/material damage/damage to the appliance!**

- The appliance may vibrate or move when in operation, potentially resulting in injury or material damage. Place the appliance on a clean, even, solid surface and, using a spirit level to guide you, level it with the screw-in feet.
- If you take hold of any of the appliance's protruding parts (e.g. the appliance door) in order to lift or move it, these parts may break off and cause injury. Do not take hold of any of the appliance's protruding parts in order to move the appliance.

**⚠ Warning**  
**Risk of injury!**

- The appliance is very heavy. Lifting it may result in injury. Do not lift the appliance on your own.
- The appliance has sharp edges on which you could cut your hands. Do not take hold of the appliance by its sharp edges. Wear protective gloves to lift it.
- If the hoses and mains cables are not correctly routed, they may constitute a tripping hazard, which may result in injury. Route hoses and cables such that they do not constitute a tripping hazard.

**Caution!**

**Material damage/damage to the appliance**

- If the water pressure is too high or too low, the appliance may not be able to operate properly, and it may also result in material damage or damage to the appliance. Make sure that the water pressure in the water supply facility is at least 100 kPa (1 bar), and does not exceed 1000 kPa (10 bar).

- If the water hoses are altered or damaged, this may result in material damage or damage to the appliance. The water hoses must not be kinked, crushed, altered or severed.
- The use of hoses supplied by other brands to connect to the water supply may result in material damage or damage to the appliance. Use the hoses supplied with the appliance or genuine spare part hoses only.
- The appliance is secured for transportation by transport locking devices. If the transport locking devices are not removed before the appliance is operated, this may result in damage to the appliance.  
It is important to completely remove all transport locking devices before using the appliance for the first time. Make sure that you retain these transport locking devices separately. It is important to refit the transport locking devices if the appliance is to be transported, in order to prevent the appliance from being damaged in transit.

## Operation

### **Warning**

#### **Risk of explosions/fire!**

Laundry that has come into contact with solvents, oil, wax, wax remover, paint, grease or stain remover may ignite when dried in the machine, or even cause the appliance to explode. Therefore please note:

- Rinse the laundry thoroughly with warm water and detergent before drying it in the machine.
- Do not place laundry in this appliance to be dried if the laundry has not been washed first.
- Do not use the appliance if industrial chemicals have been used to clean the laundry.

### **Warning**

#### **Risk of explosions/fire!**

- Laundry that has been pretreated with cleaning agents that contain solvents, e.g. stain remover/cleaning solvent, may cause an explosion in the drum. Rinse the laundry thoroughly with water before washing it in the machine.



- Certain objects may ignite when drying is in progress, or even cause the appliance to catch fire or explode. Remove any lighters or matches from pockets on items of clothing.
- If there is coal dust or flour in the air around the appliance, this may cause an explosion. Make sure that the area around the appliance is kept clean when it is in operation.

### **Warning**

#### **Risk of fire/material damage/damage to the appliance!**

If a program is terminated before the drying cycle has finished, this prevents the laundry from cooling down sufficiently and may cause the laundry to ignite, or may result in material damage or damage to the appliance.

- During the last part of the drying cycle, the laundry in the drum is not heated (cooling cycle). This is to ensure that it remains at a temperature at which it will not be damaged.
- Do not switch off the appliance before the drying cycle has finished unless you remove all items of laundry from the drum immediately and spread them out (to dissipate the heat).

### **Warning**

#### **Risk of poisoning!**

Poisonous fumes may be given off by cleaning agents that contain solvents, e.g. cleaning solvent.

Do not use cleaning agents that contain solvents.

### **Warning**

#### **Risk of injury!**

- If you support your weight/sit on the appliance door when it is open, the appliance may tip over, which may result in injury.  
Do not support your weight on the appliance door when it is open.
- If you climb onto the appliance, the worktop may break, which may result in injury.  
Do not climb onto the appliance.
- If you reach into the drum while it is still rotating, you risk injuring your hands.  
Wait until the drum has stopped rotating.

### **Warning**

#### **Risk of scalding!**

When washing at high temperatures, there is a risk of scalding if you come into contact with hot detergent solution (e.g. when draining hot detergent solution into a washbasin).

Do not reach into the hot detergent solution.

 **Warning**

**Eye/skin irritation!**

Detergent and care products may spray out if the detergent drawer is opened while the appliance is in operation. Rinse eyes/skin thoroughly if they/it come(s) into contact with detergents or care products. If accidentally swallowed, seek medical advice.

**Caution!**

**Material damage/damage to the appliance**

- If the amount of laundry in the appliance exceeds its maximum load capacity, it may not be able to operate properly, or this may result in material damage or damage to the appliance. Do not exceed the maximum load capacity of dry laundry. Make sure you comply with the maximum load capacities specified for each of the programs. → *Page 28*
- Foam and foam rubber may deform or melt if dried in the appliance. Do not dry laundry items that contain foam or foam rubber in the appliance.

- If you pour the wrong quantity of detergent or cleaning agent into the appliance, this may result in material damage or damage to the appliance. Use detergents/care products/cleaning agents and softeners in accordance with the manufacturers' instructions.

**Cleaning/Maintenance**

 **Warning**  
**Risk of death!**

The appliance is powered by electricity. There is a risk of electric shock if you come into contact with live components. Therefore please note:

- Switch off the appliance. Disconnect the appliance from the power supply (pull out the plug).
- Never take hold of the mains plug with wet hands.
- When removing the mains plug from the socket, always take hold of the plug itself and never the mains cable, otherwise this may damage the mains cable.
- Do not make any technical modifications to the appliance or its features.

- Repairs and any other work on the appliance must only be conducted by our customer service or by an electrician. The same applies for replacing the mains cable (when necessary).
- Spare mains cables can be ordered from our customer service.

**⚠ Warning**

**Risk of poisoning!**

Poisonous fumes may be given off by cleaning agents that contain solvents, e.g. cleaning solvent.

Do not use cleaning agents that contain solvents.

**⚠ Warning**

**Risk of electric shock/material damage/damage to the appliance!**

If moisture penetrates the appliance, this may cause it to short circuit.

Do not use a pressure washer, steam cleaner, hose or spray gun to clean your appliance.

**⚠ Warning**

**Risk of injury/material damage/damage to the appliance!**

The use of spare parts and accessories supplied by other brands is dangerous and may result in injury, material damage or damage to the appliance.

For safety reasons, use genuine spare parts and accessories only.

**Caution!**

**Material damage/damage to the appliance**

Cleaning agents and agents for pretreating laundry (e.g. stain removers, prewash sprays, etc.) may cause damage if they come into contact with the surfaces of the appliance. Therefore please note:

- Do not allow these agents to come into contact with the surfaces of the appliance.
- Clean the appliance with nothing but water and a soft, damp cloth.
- Remove any detergent, spray or other residues immediately.



## Environmental protection

### Packaging/used appliance



Dispose of packaging in an environmentally-responsible manner.

The following Do's and Don'ts provide a framework for the return and recycling of used products when available in your area.

#### Do's


- Hand over the old/discarded electronic equipment only to authorized collection centers for disposal
- Consult the authorized service center as to whether the Electronic Equipment can be repaired or not, before discarding
- Consult the retailer about appliance take back schemes

#### Don'ts

- Don't dump the discarded Electronic Equipment in the open or in any land fill site, as this will result in contamination of the soil and the ground water
- Don't dispose of the discarded Electronic Equipment in household bins or Municipal bins
- The product is not meant for re-sale to any unauthorized agencies/scrap dealers
- Don't keep any replaced spare part(s) from the product in an exposed area

### Tips on economical use

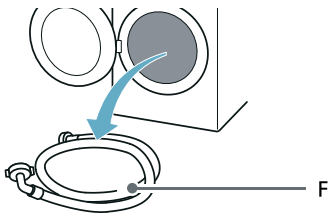
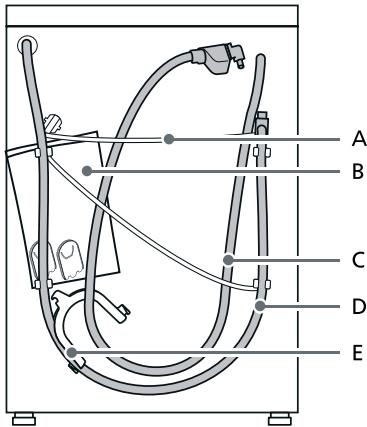
- Always fill the appliance with the maximum amount of laundry for each programme.

- Wash normally soiled laundry without pretreating.
- For light and normal soiling in laundry, you can save energy and detergent.
- The selectable temperatures apply to the care labels on the textiles. The temperatures in the appliance may deviate from this so that you get the optimum mix of energy-saving and washing results.
- **Energy saving mode:** If the appliance is not operated for a prolonged period (approx. 5 minutes), the display panel lighting goes out before the programme starts and after the programme has ended,  flashes. Select any button to activate the display backlighting. Energy saving mode is not be activated when the programme is running.
- If the laundry is then dried in the appliance, select the maximum possible spin speed. The less water the laundry contains, the less time and energy are required for drying. Do not dry dripping wet laundry.

## Positioning and connecting

### Standard accessories

**Note:** Check the appliance for transport damage. Never use a damaged appliance. If you have any complaints, contact the dealer from whom you purchased the appliance or our Customer Service.



A Mains lead

- B Bag:
- Installation and operating instructions
  - Customer Service location directory\*
  - Warranty\*
  - Supplementary sheet for the installation and operating instructions\*
  - Cover caps for openings after the transport braces have been removed
  - Home Connect Installation Guides\*
- C Water inlet hose on aquaStop models
- D Water outlet hose
- E Elbow for securing the water outlet hose\*
- F Cold water inlet hose on Standard/Aqua-Secure models
- \* Depending on the model

**In addition,** a hose clamp (24 - 40 mm diameter, available from specialist retailers) is required to connect the water outlet hose to a siphon.

### Useful tool

- Spirit level for aligning
- Wrench with:
  - WAF13 for loosening the transport braces and
  - WAF17 for aligning the appliance feet

## Safety instructions

### Warning

#### Risk of injury!

- The appliance is very heavy. Be careful when lifting/transporting the appliance.
- When the appliance is lifted by its protruding parts (e.g. the appliance door), the components may break off and cause injuries. Do not lift the appliance by protruding parts.

## en Positioning and connecting

- If the hose and mains cables are not routed properly, there is a risk of tripping and injury.  
Lay hoses and cables in such a way that there is no risk of tripping.

### Caution!

#### Damage to the appliance

Frozen hoses may rip/burst.  
Do not install the appliance in areas exposed to frost or outdoors.

### Caution!

#### Water damage

The connection points for the water supply hose and water drain hose are under high water pressure. To prevent leaks and water damage, you must follow the instructions in this section.

### Notes

- In addition to the safety information listed here, the local water and electricity supplier may have special requirements.
- If in doubt, have the appliance connected by a specialist.

## Installation surface

**Note:** The appliance must be stable aligned so that it does not move around.

- The installation surface must be firm and level.
- Soft floors/floor coverings are not suitable.

## Installation on a base or a wooden joist floor

### Caution!

#### Damage to the appliance

The appliance may "wander" and tip/topple from the base when spinning. The feet of the appliance must be secured with holding brackets.  
Order no. WMZ 2200, WX 975600, CZ 110600, Z 7080X0.

**Note:** On wooden joist floors, install the appliance:

- In a corner, if possible,
- On a water-resistant wooden board (min. 30 mm thick) which is screwed tightly to the floor.

## Installing the appliance in a kitchenette

### Warning

#### Risk of death!

There is a risk of electric shock if you touch live components.  
Do not remove the appliance covering plate.

### Notes

- Recess width of 60 cm required.
- Only install the appliance underneath a continuous worktop that is securely connected to adjacent cabinets.

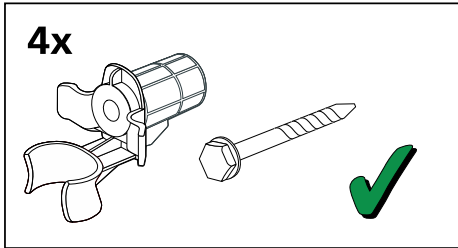
## Removing the transport locks

### Caution!

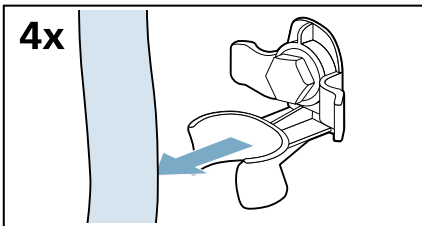
#### Damage to the appliance

- The appliance is secured for transportation using transport locks. If the transport locks are not removed, the appliance may become damaged when it is operated.  
Before using the appliance for the first time, make sure that you completely remove all four transport locks. Keep the locks in a safe place.
- To prevent transport damage from occurring if the appliance is moved at a later date, you must refit the transport locks before transporting the appliance.

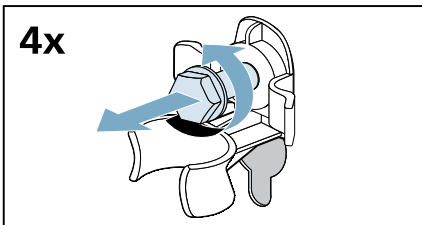
**Note:** Keep the screws and sleeves in a safe place.



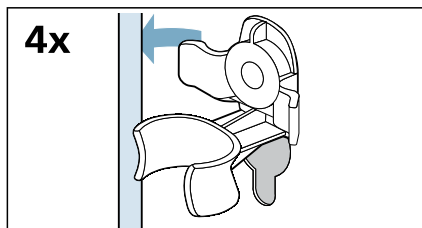
1. Take the hoses out of the holders.



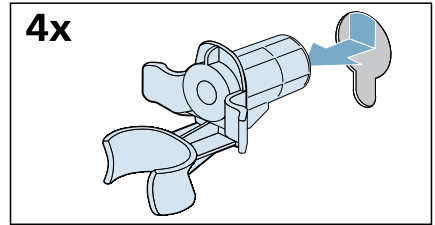
2. Unscrew and remove all four transport brace screws.



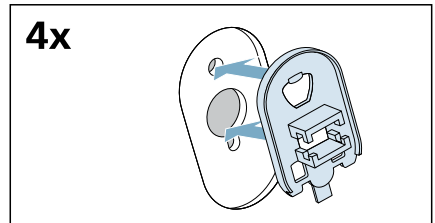
a) Remove the mains cable from the holders.



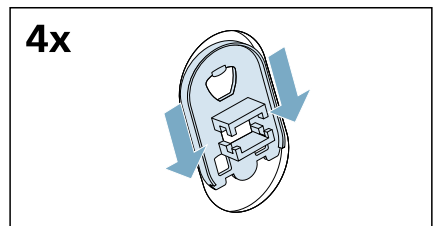
b) Remove the sleeves.



3. Fit the covers.

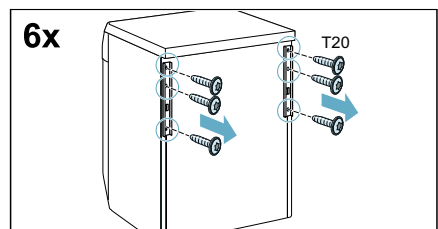


4. Lock the covers firmly in place by applying pressure to the snap-in hooks.



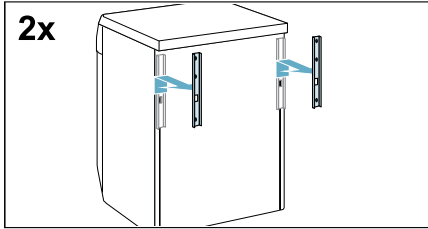
## Removing the support struts

1. Unscrew and remove all screws in the vertical transport struts.



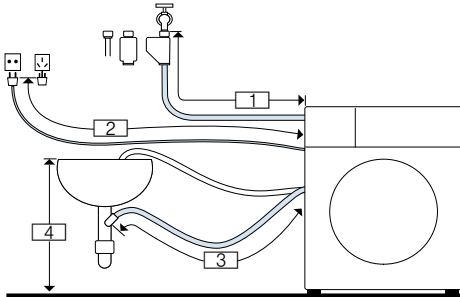
**en** Positioning and connecting

2. Remove the transport struts.



## Hose and cable lengths

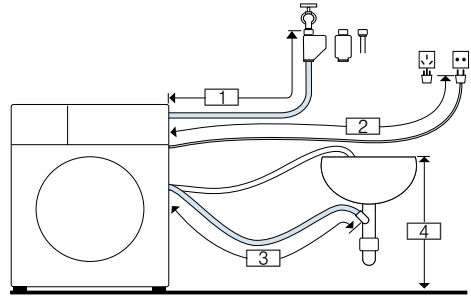
### Connection on left side



- 1 ~ 130 cm
- 2 ~ 145 cm
- 3 ~ 95 cm
- 4 60 cm ~ 100 cm

or

### Connection on right side



- 1 ~ 85 cm
- 2 ~ 190 cm
- 3 ~ 140 cm
- 4 60 cm ~ 100 cm

**Note:** If the supply hose is too short for your connection, you can order an extension from the after-sales service.

## Water inlet

### **Warning** **Risk of death!**

There is a risk of electric shock if you touch live components. Do not immerse the Aqua-Stop safety valve\* in water (it contains an electric valve).

\* Depending on the model

Observe the following when connecting the appliance:

### Notes

- Only operate the appliance using cold mains water.
- Do not connect the appliance to the mixer tap of an unpressurised hot-water boiler.
- Do not use a used supply hose. Only use the supply hose supplied or one that was purchased from an authorised specialist retailer.



- Do not bend, squash, modify or cut through the water supply hose (otherwise its strength is no longer guaranteed).
- Only tighten the screw connections by hand. If the screw connections are tightened too much with a tool (pliers), the thread may be damaged.

### Optimum water pressure in the supply network

**At least** 100 kPa (1 bar)

**Maximum** 1000 kPa (10 bar)

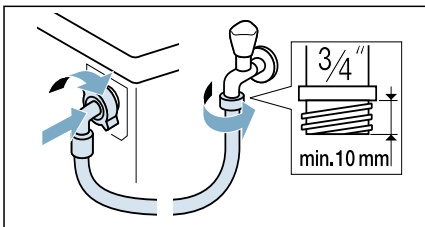
When the tap is open, the water flow is at least 8 l/min.

If the water pressure is higher than this, a pressure-reducing valve must be installed.

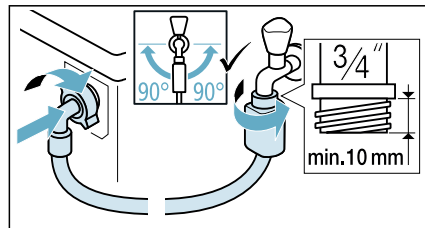
### Connection

1. Connect the water supply hose to the water tap ( $\frac{3}{4}$ " = 26.4 mm) and to the appliance:

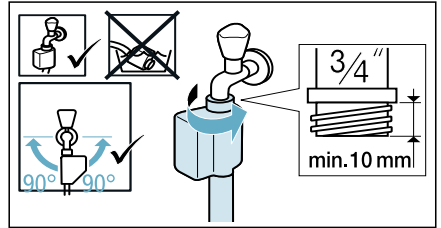
– Model: **Standard**



– Model: **Aqua-Secure**



– Model: **Aqua-Stop**



**Tip:** Connect also an external water filter (depending on the model) between water supply hose and tap. The filter filters dirt particles out of the water.

Water filter must be cleaned regularly to remove contaminants. This will prevent blockages. See also → separate installation and cleaning instruction for water filter.

2. Open the water tap carefully, checking the leak tightness of the connection points. The screw connection is under mains water pressure.

### Water outlet

#### **Warning** **Risk of scalding!**

When you are washing at high temperatures, there is a risk of scalding if you come into contact with hot water (e.g. when draining hot water into a washbasin). Do not reach into the hot water.

#### **Caution!** **Water damage**

When water is being pumped away, the outlet hose is under water pressure and may slip out of the wash basin or connection point. Secure the drain hose so that it cannot slip out.

**Caution!**

**Damage to the appliance/fabrics**

If the end of the drain hose is immersed in the drained water, water may be sucked back into the appliance and may damage the appliance/fabrics. Make sure that:

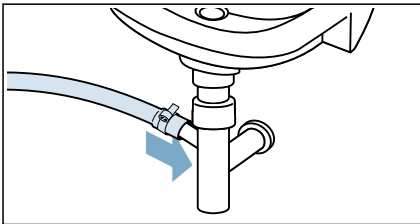
- The plug does not block drainage from the washbasin.
- The end of the drain hose is not immersed in the drained water.
- The water drains away quickly enough.

**Note:** Do not kink the water drain hose or put strain on it lengthways.

**Connection**

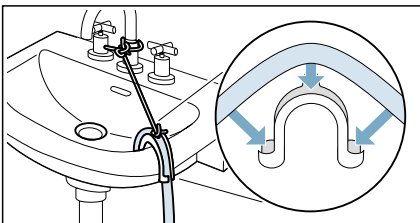
■ **Drainage into a siphon**

The connection point must be secured using a hose clamp with a diameter of 24 - 40 mm (available from specialist dealers).

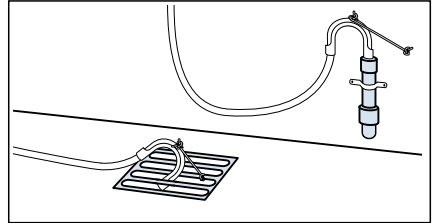


■ **Drainage into a washbasin**

Secure the outlet hose so that it cannot slip out. Elbow available from after-sales service: Individual part number 00655300



■ **Drainage into a plastic pipe with rubber bushing or into a drainage pit\***

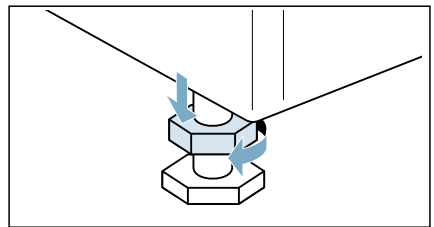


**Note:** The plastic pipe is not standard accessory, available from specialist dealers.

**Alignment**

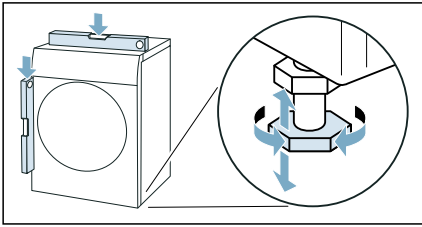
Level the appliance using a spirit level. Incorrect levelling may result in intense noise, vibrations and "wandering".

1. Loosen the lock nuts using a wrench, by turning it in a clockwise direction.

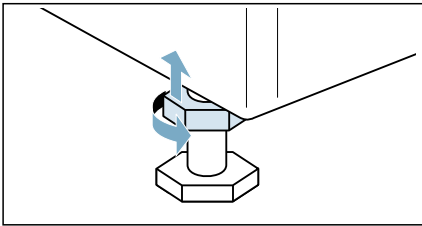


2. Check the alignment of the appliance with a spirit level, and adjust it if necessary. Change the height by turning the appliance feet. All four appliance feet must stand firmly on the ground.

\* depending on the model



3. Tighten the lock nut against the housing.  
In doing so, hold the foot tight and do not adjust its height.  
The lock nuts on all four appliance feet must be screwed tightly against the housing.



## Electrical connection

### **Warning** **Risk of death!**


There is a risk of electric shock if you touch live components.

- Never touch or hold the mains plug with wet hands.
- Only pull out the mains cable by the plug and never by the cable, as this could damage it.


Observe the following information and ensure that:

### Notes


- The mains voltage and voltage indicated on the appliance (rating plate) are the same.  
The connected load and fuse required are specified on the rating plate.

- The appliance is only connected to an alternating current via a properly installed earthed socket.
- The mains plug fits the socket.
- The earthing system is properly installed.
- The mains cable is only replaced by a qualified electrician (if this is necessary). Replacement mains cables are available from the after-sales service.
- No multiple plugs/couplings or extension cables are used.
- If an earth-leakage circuit breaker is used, only a type which displays this symbol is used: .  
Only this symbol guarantees compliance with the currently applicable regulations.
- The mains plug can be accessed at all times.
- The mains cable is not bent, squashed, modified, cut through, or in contact with heat sources.

## Before washing for the first time

The appliance was inspected thoroughly before leaving the factory. To remove any residual test water, run the **Drum Clean**  programme the first time **without** laundry.

### Note:

- The appliance must have been installed and connected properly.  
→ "Positioning and connecting" on page 13
  - Never switch on a damaged appliance.
1. Insert mains plug.
  2. Turn the water tap on.
  3. Close the door. Do not load any laundry.
  4. Select the **Drum Clean**  **90°C** programme.
  5. Open the detergent drawer.

**en** Positioning and connecting

6. Pour approx. 1 litre of water into dispenser II.
7. Add standard detergent to dispenser II according to manufacturer's instructions for light soiling.

**Note:** To prevent frothing, use only half the recommended amount of detergent. Do not use any woollens or mild detergents.

8. Close the detergent drawer.
9. Select **Start/Reload** .
10. When the programme ends, turn the programme selector to **Off**.

**Your appliance is now ready for use.**

## Transportation

e.g. when moving home

### Preparatory work:

1. Turn off the water tap.
2. Reduce the water pressure in the supply hose. → *Page 43*
3. Drain any residual water. → *Page 42*
4. Disconnect the appliance from the mains.
5. Remove the hoses.
6. Empty the dispensers.

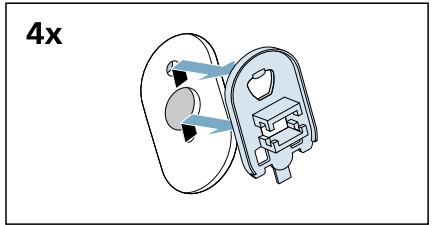
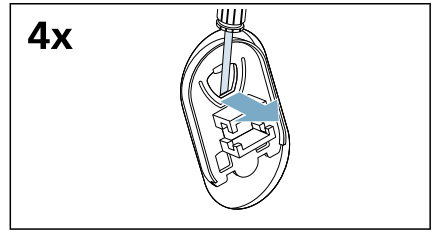
### Caution!

**Risk of damage to the appliance caused by detergent/fabric softener leaking from the dispensers**

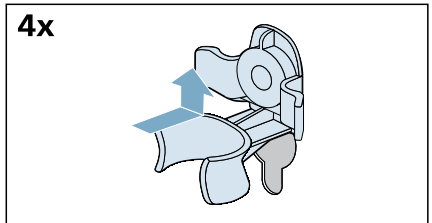
Leaking detergent/fabric softener can prevent the appliance from working correctly, e.g. due to damage to the electronics. Empty the dispensers before transporting the appliance.

### Installing the transport locks:

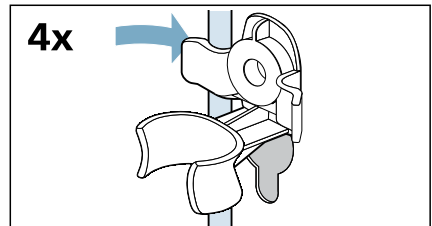
1. Remove the covers and keep them in a safe place.  
**Note:** Use a screwdriver if necessary.



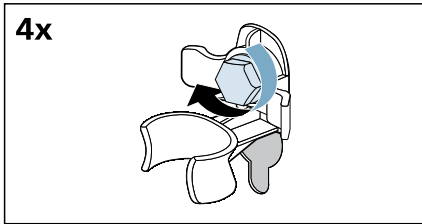
2. Insert all four sleeves.



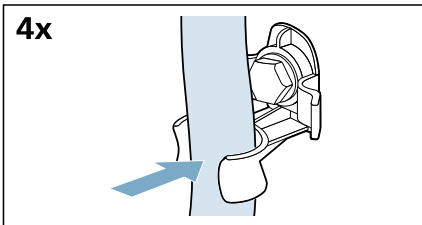
- a) Clip the mains cable securely in the holders.



b) Insert and tighten the screws.




c) Clip the hoses securely in the holders.



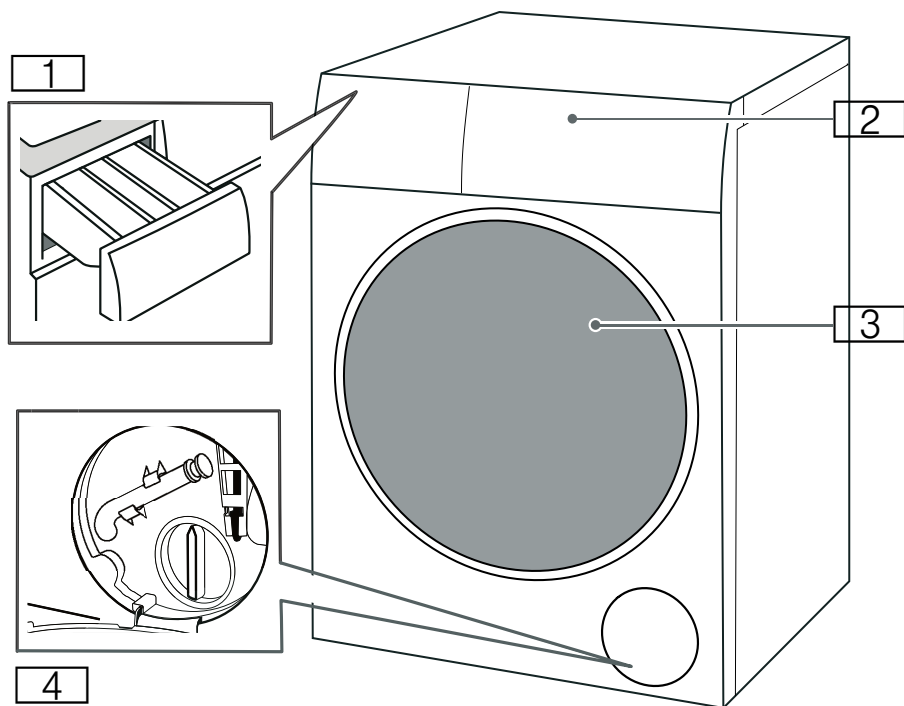
**Before switching on the appliance again:**

#### Notes

- The support struts **must** be removed.  
→ *"Removing the support struts" on page 15*
- The transport braces **must** be removed.  
→ *"Removing the transport locks" on page 14*
- Pour approx. 1 litre of water into dispenser II, select the  **Spin** programme and start. This will prevent detergent from flowing straight into the drain during the next wash.

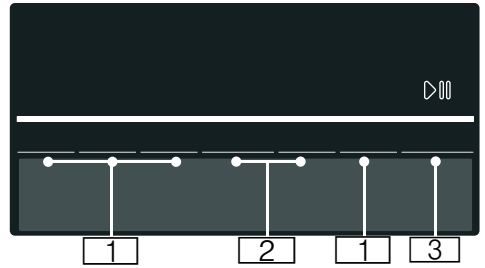
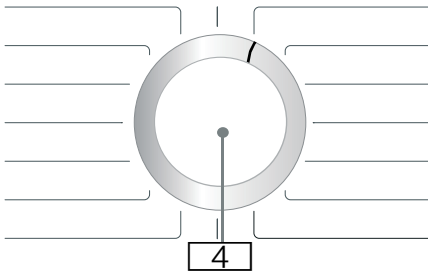
## Getting to know the appliance


### Appliance



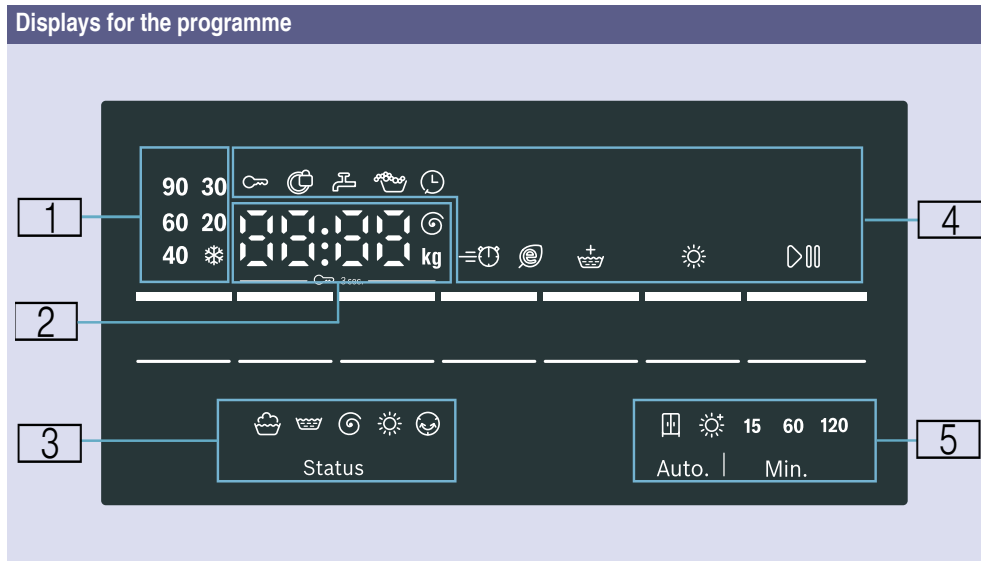
- 1 Detergent drawer
- 2 Control panel
- 3 Loading door
- 4 Service flap

## Control panel



























- 1 Programme default settings** can be changed.  
Overview of all programme default settings → *Page 33*
- 2 Additional programme settings** can be selected.  
Overview of all additional programme settings  
→ *Page 34*
- 3 Start/Reload**  button for starting, interrupting, (e.g. adding laundry) and cancelling a programme.
- 4 Programme selector** for selecting the programme and for switching the appliance on and off.

## Display panel



1	<b>Temperature for washing programme</b>	* (cold) - 90 °C	Temperature in °C
2	<b>Programme information</b>	1:50*	Programme duration after programme selection in h:min (hours:minutes)
		1 - 24 h	Finish in time in h (h=hour)
		9,0 kg*	Max. load for selected programmes
		0 - 1400 Ⓢ*	Spin speed in revolutions per minute. If spin speed is selected as 0, all spinning processes will be cancelled and the water after final rinse cycle will be pumped out.
		----	Spin speed setting ---- (Rinse hold). No final drain. The laundry stays in the water after the final rinse.
	Programme status:	End	Programme end
		0:00	Wrinkle guard process is running
		----	End of programme with spin speed setting ----
	Further information:	E : - -*	Fault display
		0*	Setting the signal



<b>3 Programme progress symbols</b>		Washing
		Rinsing
		Draining/Spinning
		Drying
		Wrinkle guard
<b>4 Programme information and additional function symbols</b>	 lights up	On if childproof lock has been activated → <i>Page 38</i>
	 flashes	The childproof lock is activated, and if the programme selector has been adjusted or the buttons have been pressed
	 lights up	When the door is locked
	 flashes	When pressing the Start/Reload button to start the programme, the door is not closed properly.
	 lights up	Water pressure too low. This extends the programme duration
	 flashes	The tap has not been turned on or there is no water pressure
		On if too much foam detected, additional rinse cycle added on
		On if finish in time was selected
Speed 		On if the desired additional function is selected, see details → <i>Page 34</i>
Eco 		
Rinse Plus 		
Dry 		On if drying function is activated.
Start/Reload 		On if the appliance is running; flashes if the appliance is ready or paused.
<b>5 Selectable drying mode and dry time</b>		Cupboard dry (Auto dry)
		Cupboard dry plus (Auto dry)
	15	15 minutes machine cooling
	60, 120	60/120 minutes time dry

\* Depends on selected model, programmes and additional functions.



## Laundry

### Preparing laundry for washing

#### Protecting your laundry and appliance

##### Caution!

##### Damage to the appliance/textiles


Foreign objects (e.g. coins, paper clips, needles, nails) may damage the washing or components of the appliance.










The following instructions must be observed when preparing your laundry:

- Always follow the manufacturer's instructions when dosing all detergents, cleaning aids, care products and cleaning agents.
- Do not exceed maximum load. Overfilling will impair the washing result.
- Keep detergents and agents for the pretreatment of laundry (e.g. stain remover, prewash sprays, etc.) away from the surfaces of the appliance. Using a damp cloth, immediately remove any fine spray residue and other residue or droplets.
- Empty any pockets. Remove any foreign objects.
- Remove metal parts (paper clips, etc.).
- Trousers, knitwear and knitted textiles, e.g. jersey garments, T-shirts or sweatshirts, should be turned inside out.
- Ensure that underwired bras are appliance-washable.
- Wash delicates in a net or bag (tights, underwired bras, etc).
- Close zips, button up covers.
- Brush sand out of pockets and collars.
- Remove curtain fittings or place in a net/bag.

### Sorting laundry

Sort your laundry according to the care instructions and manufacturer's information on the care labels, depending on:

- Type of fabric/fibre
- Colour
  - Note:** Laundry may discolour. Wash white and coloured items separately. Wash new coloured items separately the first time you wash them.
- Soiling
  - Wash laundry with the same level of soiling together.
    - **Light:** No need to pretreat, adjust the **Speed**  setting if necessary.
    - **Normal**
    - **Heavy:** Load less laundry, need to pretreat or soak laundry firstly.
    - **Stains:** Remove/pretreat stains while they are fresh. First dab with soapy water; do not rub. Then wash the items of laundry with the appropriate programme. Stubborn or dried-in stains can sometimes only be removed by washing several times.
- Symbols on the care labels



-  Suitable for normal washing process; e.g. Cottons  programme
-  A gentle washing process is required; e.g. Synthetics programme
-  An especially gentle washing process is required; e.g.  Delicates/ Silk programme
-  Suitable for washing by hand; e.g.  Wool  programme
-  Do not machine wash.

## Preparing laundry for drying


**Note:** To ensure an even drying result, sort the laundry according to the:

- Type of fabric
- Care symbols which are indicated on the care labels.

Only dry laundry which is labelled “dryer-proof” or which has the following care symbols:

-  : You can select **Intensive Dry for normal temperature drying**
-  : You can select **Gentle Dry for low temperature drying**

The following textiles should not be dried:

















-  = care symbol “Do not dry”
- Delicates (silk, synthetic curtains).
- Textiles which contain foam rubber or similar materials.
- Textiles which were treated with flammable liquids, e.g. with stain remover, petroleum ether, thinners. Risk of explosion!
- Textiles which still contain hairspray or similar substances.























### Notes

- Before drying, hand-washed textiles must be spun at the appropriate spin speed.
- Before drying, spin at the optimum speed. A spin speed of more than 1000 rpm is recommended for cotton, more than 800 rpm for easy-care textiles.
- Do not iron washing immediately after drying. It is recommended to roll the washing up first to distribute residual moisture evenly.
- To ensure a good drying performance, quilts, terry cloths and other large textiles should be dried separately.
- Do not exceed the maximum load.




















## Overview of programmes












### Selectable programme

Programme/Type of laundry	Options/Information
<p><b>Name of the programme</b></p> <p>Brief explanation of the programme and for which fabrics it is suitable.</p>	<p>Max. load for washing/ Max. load for drying</p> <p>Max. load as kg depending on the model and the programme</p> <p>selectable temperature* as °C</p> <p>selectable spin speed* in rpm</p> <p>possible additional programme settings*</p> <p>possible settings for drying*</p> <p>softener</p>
<p><b>Super Quick 15'</b> </p> <p>Extra short program approx. 15 minutes, suitable for lightly soiled and small amounts of laundry.</p>	<p>2,0 kg/2,0 kg</p> <p>✳ - 40 °C</p> <p>-----, 0 - 1200 rpm</p> <p>-</p> <p>, </p> <p>possible</p>
<p><b>Hygiene Care</b> </p> <p>An innovative program, pretreat dry laundry by hot air (up to 65°C) to for increased hygienic demands, followed by a low temperature washing cycle. Achieves both hygiene effect and fabric care. Suitable for most non-delicate textile.</p>	<p>4,0 kg/4,0 kg</p> <p>✳ - 30 °C</p> <p>-----, 0 - 1400 rpm</p> <p>Speed , Eco , Rinse Plus </p> <p>, </p> <p>possible</p>
<p><b>Cottons</b> </p> <p>Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen.</p>	<p>9,0 (4,0**) kg/6,0 kg</p> <p>✳ - 90 °C</p> <p>-----, 400 - 1400 rpm</p> <p>Speed , Eco , Rinse Plus </p> <p>, </p> <p>possible</p>
<p>* Depending on the model and the programme.</p> <p>** Reduced load with <b>Speed</b>  additional programme setting.</p>	

Programme/Type of laundry	Options/Information
<b>Daily Wash</b>  Mixed load of cottons and synthetic fabrics.	4,0 kg/2,5 kg * - 40 °C - - - -, 0 - 1400 rpm Speed  , Eco  , Rinse Plus   , * possible
<b>AllergyPlus</b>  Hard-wearing fabrics made of cotton or linen. <b>Note:</b> Particularly suited to washing items that need to be hygienically clean and especially kind to sensitive skin thanks to the longer wash cycle at a defined temperature, higher water level and longer spin cycle.	7,5 (4,0**) kg/5,0 kg * - 60 °C - - - -, 400 - 1400 rpm Speed  , Eco  , Rinse Plus   , * possible
<b>Outdoor/Waterproofing</b>  Weatherproof and outdoor clothing with membrane coating and water-resistant textiles. <b>Note:</b> Before washing, clean the detergent drawer thoroughly (all compartments) to remove fabric-softener residue, and put the waterproofing agent into dispenser  .	1,0 kg/1,0 kg * - 40 °C 0 - 800 rpm Speed  , Eco  , Rinse Plus   not possible
<b>Down Wear</b>  Appliance-washable fabrics stuffed with down, such as pillows and duvets; also suitable for items stuffed with synthetic fibres. <b>Notes</b> <ul style="list-style-type: none"> <li>■ It is recommended that you pull down the coat zipper before drying and turn the inner layer inside out.</li> <li>■ Use the special detergent for down.</li> </ul>	2,0 kg/2,0 kg * - 60 °C - - - -, 0 - 1200 rpm Speed  , Eco  , Rinse Plus   , * not possible
<b>Drum Clean</b>  Special programme for drum hygiene or fluff removal. Do not load any laundry.. 90°C = antibacterial programme. 40°C = antibacterial programme, special drum cleaning detergent can be used. * (cold) = no antibacterial programme, to remove hair or fluff from the tub. <b>Note:</b> Always follow the manufacturer's instructions when dosing the detergent.	0,0 kg/- *, 40°C, 90 °C 1200 rpm - - not possible

\* Depending on the model and the programme.  
 \*\* Reduced load with **Speed**  additional programme setting.

Programme/Type of laundry	Options/Information
 <b>Rinse</b> For rinsing with a subsequent spin cycle.	-/6,0 kg - - - - -, 0 - 1400 rpm Rinse Plus   possible
 <b>Spin</b> For spinning with a selectable spin speed and subsequent draining. <b>Note:</b> If you set the spin speed to 0, it will run drain programme.	-/6,0 kg - 0 - 1400 rpm -  not possible
 <b>Wool</b>  Hand- or appliance-washable fabrics that are made of wool or contain wool; particularly gentle wash programme to prevent laundry from shrinking, with longer pauses in the programme (during which the items rest in the water).	2,0 kg/-  - 40 °C - - - -, 0 - 800 rpm - - possible
 <b>Delicates/Silk</b> For delicate, washable fabrics, e.g. made of silk, satin, synthetic fibres or blends (e.g. silk blouses, silk scarves).	2,0 kg/-  - 40 °C - - - -, 0 - 800 rpm Speed  , Eco  , Rinse Plus  - possible
 <b>Wash &amp; Dry 60'</b> For small amount lightly soiled single layer garments made of cotton, linen, synthetic or blended fabrics. <b>Note:</b> The default programme is  <b>Wash &amp; Dry 60'</b> . You can cancel the drying process by touch <b>Dry</b>  button, then it will switch to extra-short programme of approx. 15 minutes	2,0 kg/1,0 kg  - 40 °C - - - -, 0 - 1200 rpm -  possible
* Depending on the model and the programme. ** Reduced load with <b>Speed</b>  additional programme setting.	

Programme/Type of laundry	Options/Information
<p> <b>Gentle Dry</b>                      Single gentle dry programme for drying garments with lower temperature,                      - by selecting  to achieve automatic cupboard dry result,                      - by selecting  to achieve automatic cupboard dry plus result ,                      - self-defined drying time selectable from 15, 60 and 120 mins.  <b>Note:</b>                      *** 15 min drying time is for cooling down the laundry and machine after drying process.</p>	<p>- / 2,5 kg                      -                      -                      -                      -  , , Time dry***                      not possible</p>
<p> <b>Intensive Dry</b>                      Single normal dry programme for drying garments with higher temperature,                      - by selecting  to achieve automatic cupboard dry result,                      - by selecting  to achieve automatic cupboard dry plus result,                      - self-defined drying time selectable from 15, 60 and 120 mins.  <b>Note:</b>                      *** 15 min drying time is for cooling down the laundry and machine after drying process.</p>	<p>- / 6,0 kg                      -                      -                      -                      -  , , Time dry***                      not possible</p>
<p>* Depending on the model and the programme.                      ** Reduced load with <b>Speed</b>  additional programme setting.</p>	

## Drying table

Load type	Recommended drying programme		Estimated drying time (min)	
	Automatic Dry	Drying load (kg)	☒ (Cupboard dry)	☀ (Cupboard dry plus)
<b>Cottons</b> / <b>AllergyPlus</b> (textiles made of cotton or linen such as underwear, T-shirts, sweaters, trousers, kitchen towels)	<b>Intensive Dry</b>	0,5-2,0	40-90	60-100
		2,0-3,0	90-120	100-130
		3,0-6,0	120-230	130-310
<b>Daily Wash</b> (Textiles made of synthetic or blended fabrics such as shirts, sportswear, delicate items)	<b>Gentle Dry</b>	0,5-1,5	30-60	70-120
		1,5-2,5	60-110	120-160
	Drying programme	Drying load (kg)	Adjustable drying time (min)	
	<b>Time Dry</b>	~1,0	60	
		~2,5	120	

- i The time listed above is the reference value, the actual drying effect may be affected by the clothing type, clothing weight, dehydration degree and ambient temperature.
- i The time dry function can be activated by selecting the button Dry when select Intensive Dry or Gentle Dry , and the optional fabric type should be suitable for the selected programmes.
- i The time dry function can be separated by 15-minute, 30-minute and 120-minute types. And the 15-minute drying programme is used to cool the laundry. The maximum selectable drying time is 120 min. If the laundry weighs more than 2.5 kg, select automatic drying. This function is recommended to ensure good drying results and save energy.
- i In order to achieve uniform drying effect, it is recommended to distinguish between heavy and light-weight clothing. For example, separate the thick towel and the shirt to bake.
- i **(Cupboard dry plus)** is recommended for drying bulky or heavy clothing.
- i In order to reduce the folding of clothing after drying, it is recommended to put a small amount of clothing drying.
- i The drying function couldn't be used for fabric that made of wool or contained wool for this appliance.

## Soaking

1. Pour soaking agent/detergent into dispenser **II** according to the manufacturer's instructions.
2. Set the programme selector to **Cottons** **60°C** and select Start/Reload
3. After approximately 10 minutes select Start/Reload to pause the programme.

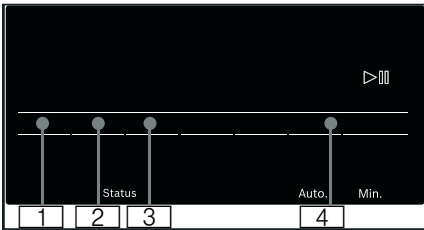
4. After the required soaking time, reselect Start/Reload if the programme is to be continued or change the programme.

**Note:** Load laundry of the same colour. No additional detergent is required, the soaking solution is used for washing.



## P+ Changing programme default settings

You can change the default settings for selected programmes. The settings can be changed even while the selected programme is running. The effects depend on the progress of the programme.



### Temp. °C

**1**: The indicated washing temperature can be changed. The maximum selectable washing temperature varies depending on the selected programme.

Overview of programmes → *Page 28*

### rpm

**2**: The spin speed can be changed before and during the programme (in rpm, revolutions per minute) depending on the progress of the programme. Setting **----** (**Rinse stop** = without final drain/spin cycle), laundry remains in the water after the last rinse cycle. Setting **0** (Without any spin cycle), drain the rinsing water only, no spin cycle. The maximum spin speed depends on the programme and model.

Overview of programmes → *Page 28*

### Finished in




**3**: Define the Finish in time (end of programme).

**Note:** The respective programme duration is displayed by selecting the programme. The programme duration is automatically adjusted while the programme is running if the programme duration needs to be changed, e.g. due to changes in the programme default settings.

Before the programme starts, the end of the programme can be preselected in hourly increments up to a maximum of **24h**.

When the programme has started, the preselected time is displayed e.g. **8h** and counts down until the programme starts. Then the programme duration is displayed, e.g. **2:30**.

When the programme has started, the preselected time can be changed as follows:

1. Touch the Start/Reload  button.
2. Touch the Finished in  button and change the Finish in time.
3. Touch the Start/Reload  button.

### Dry

**4**: The drying function can be activated, deactivated and set with this button. Washing and drying without interruption is possible in automatic mode only. If the programme for individual drying is selected, automatic drying or timed drying with a required drying duration is available.

## Notes

- Programme selection in ☀ **Intensive Dry** or ☀ **Gentle Dry** position to select an individual drying programme. Overview of programmes → *Page 28*

The standard drying mode is ☐ (Cupboard dry). In this mode the drying time is automatically set according to the amount of laundry to be dried. The result is cupboard-dry laundry. Drying mode can be set to ☀ (Cupboard dry plus) in order to obtain an extra dry result; or preselect the drying time which can be specified by selecting the **Dry** ☀ button. There are 15-mins, 60-mins, and 120-mins for preselecting drying time. And the 15-mins drying programme is only used to cool the laundry.

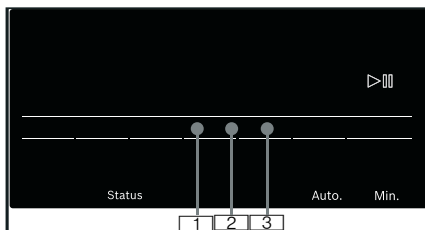
☐ (Cupboard dry) : For single-layer fabrics. Garments can be folded or hung up in a cupboard.

☀ (Cupboard dry plus) : For fabrics made of thick, multilayered items of clothing, which need to be dried longer. Garments can be folded or hung up in a cupboard. Laundry more dry than Cupboard dry.

- Programme selection in washing programmes and if washing and drying is required without interruption (for **Optional drying** programmes):
  1. Touch button **Dry** ☀ and activate the function ☐ (Cupboard dry) or ☀ (Cupboard dry plus).
  2. Do not exceed the maximum loads for drying.  
Overview of programmes → *Page 28*
  3. Maximum spin speed for the washing programme will be selected automatically to obtain a good drying result.

## P+ Selecting additional functions

You can select your desired additional functions by touching the respective buttons.



### Speed ⏱

☐1: For a shorter wash time with a comparable washing result to the standard programme.

**Note:** Do not exceed maximum load. Overview of programmes → *Page 28*

### Eco 🌿


☐2: Energy-optimised washing by reducing the temperature while achieving a consistent washing result.

### Rinse Plus 🏠

☐3: Additional rinse cycle depending on the programme; longer programme length for particularly sensitive skin and/or for areas with very soft water.

## Operating the appliance

### Preparing the appliance

The appliance was tested before delivery. To remove residual water from the test procedure, the first wash cycle should be run without laundry using the **Drum Clean**  programme.

→ "Before washing for the first time" on page 19

#### Notes

- Never switch on a damaged appliance!
- Inform customer service!

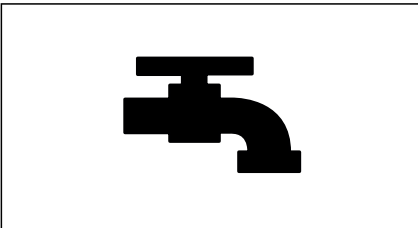
1. Insert mains plug.

#### **Warning**

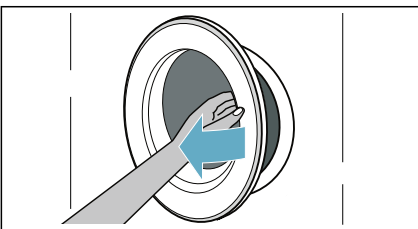
#### **Risk of death from electric shock!**

Risk of death if live parts are touched.

- Never pull out the mains plug by tugging the power cord.
  - Insert/pull out the mains plug with dry hands only.
2. Turn the water tap on.



3. Open the appliance door.



### Select programme/switch on the appliance

**Note:** If you have activated the childproof lock, you must first deactivate it before you can set a programme.

Use the programme selector to select the required programme. The programme selector can be rotated in either direction.




The appliance is switched on.

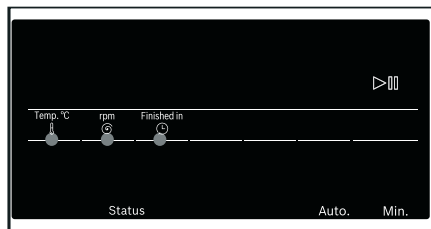
The **programme default settings** for the selected programme alternately appear in the display panel:




- The maximum load and
- the duration of the programme and
- ...

### Adjusting the selected programme

#### Changing default settings

You can use the displayed default settings or adjust the selected programme by touching the relative buttons to fit the laundry care needs. e.g. **Temp. °C** , **rpm** , **Finished in** .

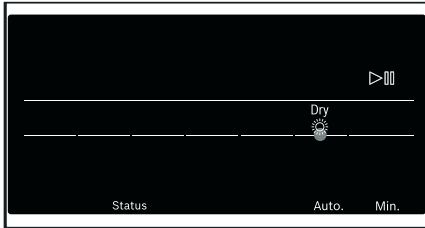


**Note:** The buttons are sensitive, they only need to be touched gently. If the button **Temp. °C** , **rpm** , **Finished in**  is held down, the setting options are automatically scrolled through.

## en Operating the appliance

If an individual drying programme or washing and drying without interruption is selected, you can change the default settings for the drying programme by touching **Dry** ☀ as required. Overview of programmes

Touch the **Dry** ☀ button to set the desired drying mode or drying time (only for an individual drying programme ☀ **Gentle Dry** and ☀ **Intensive Dry** ). → Page 33



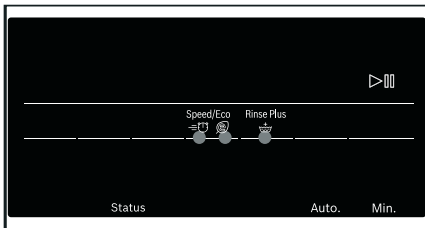
### Notes

- Options can be selected, deselected or changed depending on the progress of the programme.
- After changing the default settings for the programme, the programme duration may change.

### Selecting additional programme settings

Select the additional programme settings by touching buttons in the display

e.g. **Speed** ⚙, **Eco** 🌿, **Rinse Plus** 🏠 .



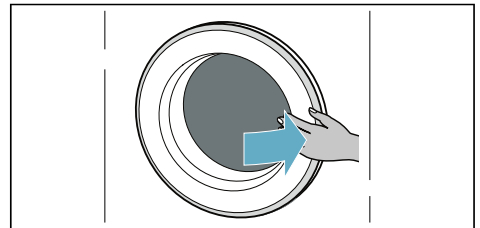
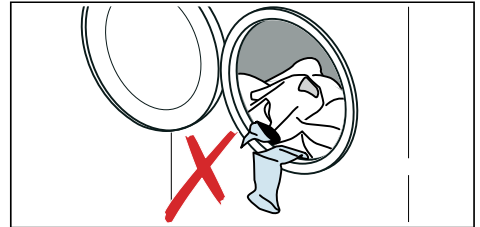
### Notes

- The selectable additional functions depends on the selected washing/drying programme.
- Options can be selected, deselected or changed depending on the progress of the programme.
- After changing the additional programme settings for the selected programme, the programme duration may change.

### Placing laundry into the drum

Insert the laundry.

Close the door.



### Notes

- Unfold and load presorted items of laundry. Mix large and small items. Washing items of different size distribute themselves better during the spin cycle. Individual items of washing may cause an unbalanced load.

- Observe the maximum specified load. Overfilling adversely affects the washing/drying result and promotes creasing. Make sure that no items of laundry are trapped between the door and the rubber seal, and close the door.

## Dosing and adding detergent and care products

### Caution!

#### Damage to the appliance

Detergents and agents for the pretreatment of laundry (e.g. stain remover, prewash sprays, etc.) may damage the surfaces of the appliance. Keep these agents away from the surfaces of the appliance. Using a damp cloth, immediately remove any fine spray residue and other residue/droplets.

#### Dosing

Dose the detergents and care products according to:

- water hardness (ask your water supply company),
- the manufacturer's specifications on the packaging,
- the amount of laundry,
- soiling.

#### Filling the dispensers

1. Pull out the detergent drawer.



#### Warning

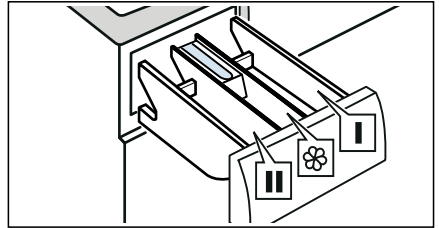
#### Eye / skin irritation!

If the detergent drawer is opened while the appliance is running, detergent/care product may run out. Carefully open the drawer.

If detergent/care product comes into contact with eyes or skin, rinse thoroughly.

If accidentally swallowed, seek medical advice.

2. Pour in detergent and/or cleaning product.




- |               |  |
|---------------|--|
| Dispenser I   | Detergent for pretreat and clothing disinfectant. (only for the appliance with pretreat and disinfectant function) |
| Dispenser II  | Softener, starch. Do not exceed the maximum load.  |
| Dispenser III | Detergent for main wash, water softener, bleach, stain remover.  |

#### Notes


- Always follow the manufacturer's instructions when dosing all detergents, cleaning aids, care products and cleaning agents.
- Dilute viscous fabric softener and fabric conditioner with water. This will prevent blockages.
- Be careful when opening the detergent drawer while the appliance is running.

## Starting the programme

Touch and hold **Start/Reload**  for 1~2 seconds, then release the button. The programme starts and the appliance door is locked.




The finish-in time is shown in the display panel and counts down until the programme starts. After the programme has started, the programme duration is displayed. And the symbols for the programme progress are lighting up.




### Note: Foam detection

If the symbol  also lights up in the display panel, the appliance has detected too much foam during the wash cycle and automatically activated additional rinse cycles to remove the foam.

## Childproof lock

You can secure the washer dryer to prevent the set functions from being changed inadvertently. To do this, activate the childproof lock when the programme has started.

Activating/deactivating: Touch and hold the buttons **rpm**  and **Finished in**  for approx. 3 seconds. The symbol  is indicated in the display. If the button signal is activated, an acoustic signal sounds.


-  lights up: The childproof lock is activated.
-  flashes: The childproof lock is active and the programme selector has been adjusted. To prevent the  symbol from flashing, reset the programme selector to the initial programme. The symbol lights up again.

### Note:



The childproof lock may remain activated until the next programme starts, even after the washer dryer has been switched off. If this is the case, deactivate the childproof lock before the programme starts and, if required, reactivate after the programme starts.

## Adding/removing laundry

After starting the programme, you can add or remove laundry if necessary.

Touch the **Start/Reload**  button. The appliance checks whether reloading is possible.

If the following appears on the display panel:

- The symbol  disappears, reloading is possible.
- The symbol  lights up, reloading is not possible.



**To continue the programme, touch the Start/Reload**  button. The programme continues automatically.

### Notes

- Do not leave the door open for too long when adding laundry as water from the laundry may leak out.
- For safety reasons, the door remains locked when the water level or temperature is high, or while the drum is turning, and it is not possible to add laundry during this time.

## Changing the programme




If you have started the wrong programme by mistake, you can change the programme as follows:

1. Touch the **Start/Reload**  button.
2. Select another programme.
3. And touch the **Start/Reload**  button again. The new programme starts from the beginning.




**Note:** If drying is activated, you can change the programme by programme selector directly.

## Interrupting or ending the programme





For washing programmes at high temperature:

1. Touch **Start/Reload**  button.
2. To cool down laundry: select  **Rinse**.
3. Touch **Start/Reload**  button.

For washing programmes at low temperature:

1. Touch **Start/Reload**  button.
2. Select  **Spin**.
3. Touch **Start/Reload**  button.


For drying programmes:

1. Select  **Intensive Dry** or  **Gentle Dry**.
2. Touch **Dry**  button, and set drying time to 15 minutes.
3. Touch **Start/Reload**  button.


## End of the programme


**End** or **----** (**Rinse stop** = without final drain/spin cycle) is indicated in the display and acoustic signal sounds.

Setting the signal

If **----** (**Rinse stop** = without final drain/spin cycle) was selected, press **Start/Reload**  button to start the final drain/spin cycle.

### Notes

- The programme continues by pumping out the water and spinning the laundry (the standard spin speed can be changed beforehand).
- If only the water is to be pumped out, approx. 1 minute after the programme starts, touch the **Start/Reload**  button before the spin cycle starts. The programme is interrupted and the door lock is released. The laundry can be removed.
- If **Hot** flashes in the display before the drying programme ends, the temperature in the drum is high. The programme for cooling the drum runs until the temperature in the drum has dropped.

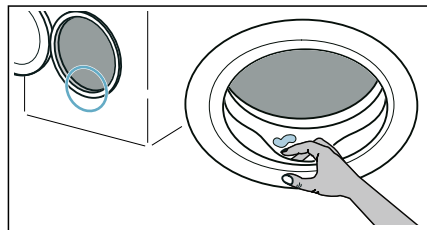
- Wrinkle guard process starts after drying process is finished to prevent laundry getting wrinkle if you do not take laundry out in time. The process lasts about 30 minutes. **0:00** will be displayed in time display and  symbol will be displayed as the status symbol. You can press any button or rotate the programme selector to another position to terminate this process, then the door will be released and laundry can be taken out.

## Removing laundry/switching off the appliance

1. Set programme selector to **Off**.
2. Open the door and remove the laundry.
3. Turn off the water tap.
  - Note:** Not required for Aqua-Stop models.

### Notes

- Do not leave any items of laundry in the drum. They may shrink in the next wash or discolour another item.
- Remove any foreign objects from the drum and the rubber seal – risk of rusting.
- Wipe the rubber seal dry.



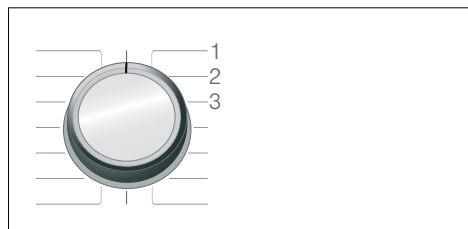
- Leave the door and detergent drawer open so that any residual water can evaporate.
- Always wait until the programme ends, as the appliance could still be locked. Then switch the appliance on and wait for it to unlock.

## Appliance settings

You can change the following settings:



- The volume of the end signal.
- The volume of the button signal.

You will need to activate the setting mode in order to change these settings.




1/2/3/... positions on the programme selector

### Activate setting mode:

1. Set the programme selector to position 1. The appliance is switched on.
2. Touch and hold the **Start/Reload**  button and, at the same time, turn the programme selector clockwise to position 2. Release the **Start/Reload**  button.

The setting mode is activated and the preset setting appears in the display panel.

### Changing the volume

Use the **Finished in**  button to change the following settings at the corresponding programme selector positions:

- 2: The volume of the end signal.
- 3: The volume of the button signals.



0 = off, 1 = quiet,  
2 = medium, 3 = loud,  
4 = very loud

### Exiting setting mode

You can now end the process and set the programme selector to the **Off** position. The settings are saved.

## Sensors

### Unbalanced load detection system

The automatic unbalanced load detection system detects imbalances and ensures even distribution of the laundry by repeatedly starting and stopping drum spinning.

If the laundry is extremely unevenly distributed, the spin speed is reduced or the spin cycle is not performed for safety reasons.

**Note:** Place large and small items of laundry evenly in the drum.





## Cleaning and maintenance

### **Warning**

#### **Risk of death!**

There is a risk of electric shock if touch live components.  
Turn the programme selector to **Off**.  
Pull out the mains plug.

### **Caution!**

#### **Fire and explosion hazard!**

Toxic vapours can be produced by cleaning agents that contain solvents, e.g. cleaning solvent.  
Do not use cleaning agents that contain solvents.

### **Caution!**

#### **The appliance may be damaged!**

Cleaning agents that contain solvents, e.g. cleaning solvent, can damage surfaces and components in the appliance.  
Do not use cleaning agents that contain solvents.

## Appliance housing/control panel

- Remove the detergent residue immediately.
- Wipe the housing and the control panel with a soft, damp cloth.
- Do not use abrasive cloths, sponges or detergents (stainless steel cleaner).
- Do not clean the appliance with a water jet.

## Drum

### **Warning**


#### **Risk of injury/material damage/damage to the appliance!**

Permanently washing at low temperatures and a lack of ventilation for the appliance may damage the drum and cause injury.

Regularly run a programme for cleaning the drum or wash at temperatures of at least 60°C.

Leave the appliance to dry after every operation with the door open, and leave the detergent drawer to dry.

Use chlorine-free cleaning agents, do not use steel wool.

If there are odours in the appliance, or to clean the drum, run the **Drum Clean**  **90°C** programme without laundry.

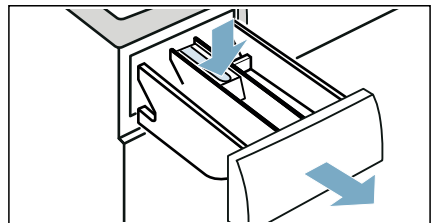
## Descaling

Descaling should not be necessary if the detergent is measured out correctly. However, if it is required, follow the manufacturer's instructions for the descaling agent. Suitable descalers can be obtained via our website or from customer services.

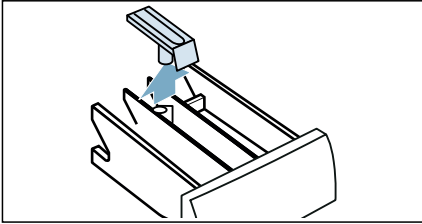
## Emptying the detergent draw, cleaning the detergent drawer and its housing

If the appliance contains detergent or fabric softener residues:

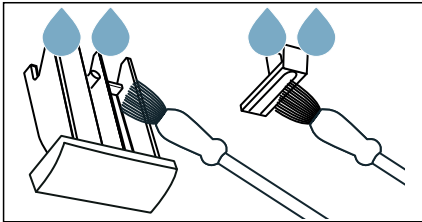
1. Pull out the detergent drawer. Press down the insert and fully remove the drawer.



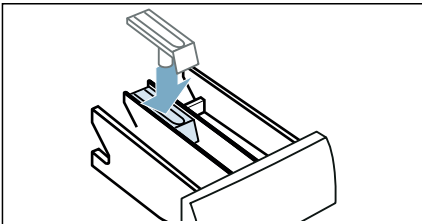
2. To remove the insert: Push the insert upwards from below with your finger.



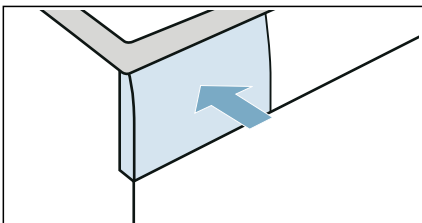
3. Clean the detergent dispenser tray and insert with water and a brush, and dry it. Clean the inside of the housing as well.



4. Fit the insert and lock it in place (push the cylinder onto the guide pin).



5. Push in the detergent drawer.



**Note:** Leave the detergent drawer open so that any residual water can evaporate.

## Drain pump is blocked

**Note:** Turn the water tap off to prevent more water from flowing in and to ensure that it is drained via the pump.

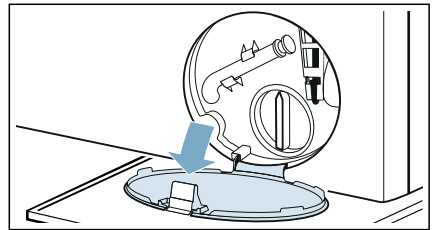
### **Warning**

#### **Risk of scalding!**

When you wash at high temperatures, the water gets very hot. If you come into contact with the hot water, you may be scalded.

Allow the water to cool down first.

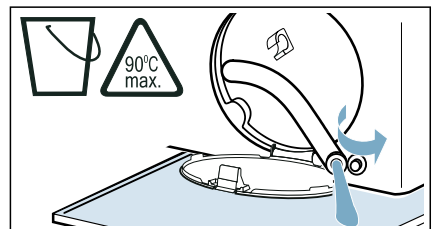
1. Turn the programme selector to **Off**. Pull out the mains plug.
2. Open the service flap.



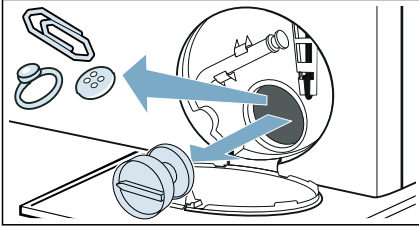
3. Take the drain hose out of the retainer.

Remove the sealing cap and pour the water out into a suitable container.

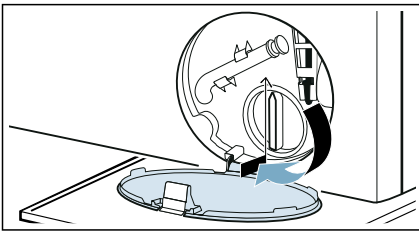
Replace the sealing cap and place the drain hose back in the retainer.



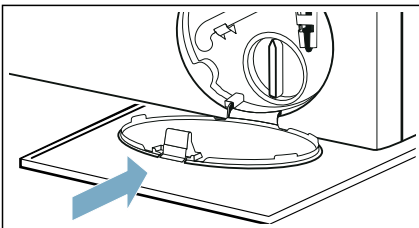
- Carefully unscrew the pump cover; residual water may leak out. Clean the interior, pump cover thread and pump housing. The impeller in the drain pump must be able to rotate.



- Refit and screw on the pump cover. The handle must be in a vertical position.



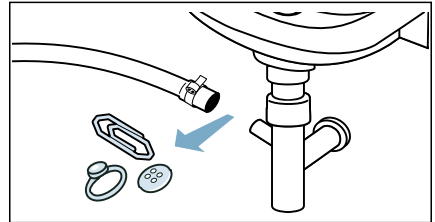
- Close the service flap.



**Note:** To prevent unused detergent from flowing straight into the drain during the next wash: Pour 1 litre of water into dispenser II and start the **Spin** programme.

## The drain hose at the siphon is blocked

- Turn the programme selector to **Off**. Pull out the mains plug.
- Loosen the hose clamp. Carefully remove the drain hose; residual water may leak out.
- Clean the drain hose and siphon connecting piece.



- Re-attach the drain hose and secure the connection point using the hose clamp.

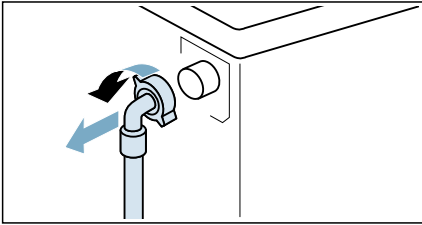
## Filter in the water supply is blocked

### Release water pressure in the supply hose:

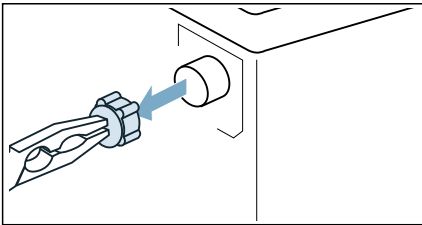
- Turn off the water tap.
- Select any programme (except **Rinse and Spin** programmes).
- Select the **Start/Reload** button. Allow the programme to run for approx. 40 seconds.
- Turn the programme selector to **Off**.
- Pull out the mains plug.

### Clean the filters:

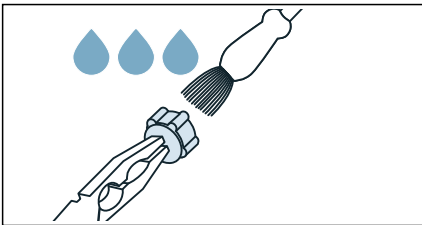
1. Disconnect the hose from the rear of the appliance.



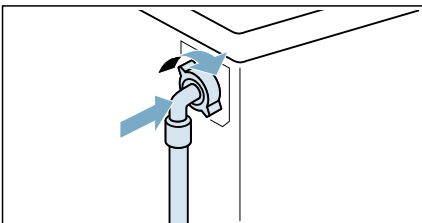
2. Use pliers to remove the filter.



3. Clean the filter with a small brush.



4. Connect the hose and check for leaks.



## ? Faults and what to do about them

### Emergency release

E.g. power outage or in the event of a loss of power

The programme continues when the power supply is restored.

However, if the laundry has to be removed, the appliance door can be opened as follows:

#### **Warning**

#### **Risk of scalding!**

When you are washing at high temperatures, there is a risk of scalding if you come into contact with hot water and laundry.

If possible, leave it to cool down first.

#### **Warning**

#### **Risk of injury!**

Reaching into the drum while it is still turning may cause hand injuries.

Do not reach into the drum when it is turning.

Wait until the drum has stopped turning.

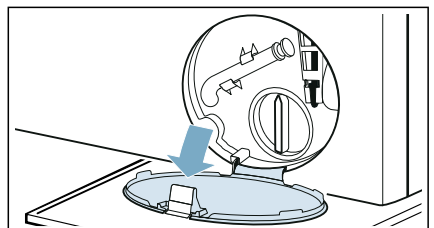
#### **Caution!**

#### **Water damage!**

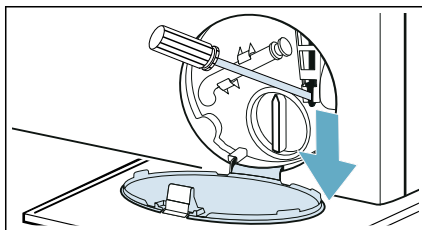
Any escaping water may cause water damage.

Do not open the door if water can be seen through the glass.







1. Turn the programme selector to **Off**. Pull out the mains plug.
2. Open the service flap.



3. Drain the water. → Page 42
4. Pull the emergency release downwards with a tool and release. The door can then be opened.



## Information on the display panel



Display	Cause/Remedy
	<ul style="list-style-type: none"> <li>■ <b>Flashes fast + signal:</b> The door was opened and the water level is too high. Close the door, continue the programme with <b>Start/Reload</b>  button or select  <b>Spin</b>.</li> <li>■ <b>Flashes slowly:</b> The door lock temperature is too high to open the door. Wait approx. 30 seconds until the door lock temperature cools down.</li> </ul>
<b>Hot</b>	The door cannot be opened after the drying programme due to the high temperature. The cooling process continues until the temperature in the drum has dropped.
	<ul style="list-style-type: none"> <li>■ <b>Flashes</b> (no water supply): Water tap turned on? Filter in the water supply is blocked? → <i>"Filter in the water supply is blocked" on page 43</i> Is the supply hose kinked or trapped?</li> <li>■ <b>Lights up</b> (low water pressure): For information only. This will not affect the programme progress. The programme duration is extended.</li> </ul>
 lights up	The childproof lock is activated – deactivate it.
 lights up	Too much foam has been detected and an additional wash cycle has been activated. Add less detergent to the next washing cycle with the same load.
<b>E:18</b>	<ul style="list-style-type: none"> <li>■ The drain pump is blocked. → <i>"Drain pump is blocked" on page 42</i></li> <li>■ The drain hose at the siphon is blocked. → <i>"The drain hose at the siphon is blocked" on page 43</i></li> </ul>
<b>E:35</b> alternating with <b>-10</b> (Suitable for special models)	There is water in the base trough, the appliance is leaking. Turn off the tap. Call customer services.
<b>E:95</b> alternating with <b>End</b> when programme is finished	No water detected in drying phase, may get bad drying result.






## en Faults and what to do about them

Display	Cause/Remedy
<b>E:32</b> alternating with <b>End</b> when programme is finished	Unbalance problem, spinning phase is aborted.
Other displays	Turn the programme selector to <b>Off</b> , wait for five seconds and then switch it on again. If the display appears again, call customer services.

## Faults and what to do about them

Faults	Cause/Remedy
Water is leaking from the appliance.	<ul style="list-style-type: none"> <li>■ Attach the drain hose correctly or replace it.</li> <li>■ Tighten the screw fitting on the supply hose.</li> </ul>
The door cannot be opened.	<ul style="list-style-type: none"> <li>■ - - - - (Rinse hold = no final drain) is activated (depending on the module). Continue the programme by selecting <b>Spin</b> and pressing <b>Start/Reload</b> ▷00.</li> <li>■ The temperature in drum is too high to open the door.</li> <li>■ The safety function is activated. Stop the programme?</li> <li>■ The water level in drum is too high.</li> <li>■ Can the door only be opened by the emergency release? → "Emergency release" on page 44</li> </ul>
The appliance is not filling with water. Detergent is not being dispensed.	<ul style="list-style-type: none"> <li>■ Programme does not start?</li> <li>■ Is the tap turned on?</li> <li>■ Could the filter in the water supply be blocked? → "Filter in the water supply is blocked" on page 43</li> <li>■ <b>Note:</b> If an additional water filter has been installed (depending on the model), check for contaminants and clean if required → separate installation and cleaning instruction for water filter.</li> <li>■ Is the supply hose kinked or trapped?</li> </ul>
The programme will not start.	<ul style="list-style-type: none"> <li>■ Have you touched the <b>Start/Reload</b> ▷00 button or selected <b>Finished in</b> ☹?</li> <li>■ Is the door closed?</li> <li>■ Childproof lock activated? Deactivate childproof lock.</li> </ul>
The water is not draining.	<ul style="list-style-type: none"> <li>■ Drain pipe or water drain hose is blocked. Clean the drain pipe and the water drain hose.</li> <li>■ Drain pipe or water drain hose is caught or jammed. Ensure that the drain pipe and the water drain hose are not kinked or trapped.</li> <li>■ The drain pump is blocked. → "Drain pump is blocked" on page 42</li> <li>■ The drain hose at the siphon is blocked. → "The drain hose at the siphon is blocked" on page 43</li> <li>■ - - - - (Rinse hold = no final drain) is activated (depending on the module). Continue the programme by selecting <b>Spin</b> and pressing <b>Start/Reload</b> ▷00.</li> <li>■ The water drain hose is connected too high. Install the water drain hose at a maximum height of 1 meter. → "Hose and cable lengths" on page 16</li> </ul>

Faults	Cause/Remedy
Water is not visible in the drum.	Not a fault – the water is below the visible area.
The wrong detergent/fabric softener has been poured into the dispenser(s).	Empty the dispenser(s), clean it/them and pour in the correct product. → "Emptying the detergent draw, cleaning the detergent drawer and its housing" on page 41 → "Dosing and adding detergent and care products" on page 37
Detergent/fabric softener has congealed in the dispensers.	Empty the dispenser(s), clean it/them and pour in the correct product. → "Emptying the detergent draw, cleaning the detergent drawer and its housing" on page 41 → "Dosing and adding detergent and care products" on page 37
Status display  is on. Foam is leaking from the detergent drawer.	Too much detergent used? Mix 1 tablespoon of fabric softener with ½ litre of water and pour into dispenser <b>II</b> . (Not for outdoor, sports and down-filled textiles!) Reduce detergent dosage for the next wash cycle. Use commercially available low foam detergent and care product which are suitable for machine.
Repeated, intensive foaming.	Have you used too much detergent? Add less detergent in the next time you run a wash cycle with the same load.
Detergent/fabric softener drips off the seal and collects on the door or in the seal fold.	There is too much detergent/fabric softener in the dispensers. Do not fill the dispensers above the <b>max.</b> mark.
The spin result is not satisfactory. Laundry wet/too damp.	<ul style="list-style-type: none"> <li>■ Not a fault – the unbalanced load detection system has interrupted the spin cycle because the laundry is unevenly distributed. Distribute small and large items of laundry evenly in the drum.</li> <li>■ Is <b>Easy iron</b> additional programme setting selected (depending on the model)?</li> <li>■ Is <b>Silent wash</b> additional programme setting or <b>Silent wash</b> programme selected (depending on the model)?</li> <li>■ Is the selected speed too low?</li> </ul>
The spin cycle runs several times.	Not a fault – the unbalanced load detection system is adjusting an imbalance.
The programme is taking longer than usual.	<ul style="list-style-type: none"> <li>■ Not a fault – the unbalanced load detection system is adjusting an imbalance by repeatedly distributing the laundry.</li> <li>■ Not a fault – the foam detection system is activated – a rinse cycle has been switched on.</li> </ul>
The length of the programme changes during the wash cycle.	Not a fault – the programme sequence is optimised for the specific washing process. This may change the length of the programme shown on the display panel.
Odours, stain formation in the appliance.	Run the <b>Drum Clean</b>  <b>90°C</b> programme without laundry. Add washing powder or a detergent containing bleach. <b>Note:</b> To prevent foaming, only use half the amount of detergent recommended by the detergent manufacturer. Do not use detergents designed for woollens or delicates.

Faults	Cause/Remedy
Loud noises, vibrations and appliance "movement" during the spin cycle.	<ul style="list-style-type: none"> <li>■ Is the appliance aligned? → <i>"Alignment" on page 18</i></li> <li>■ Are the appliance's feet fixed? Secure the appliance's feet.</li> <li>■ Have the transport locks been removed? → <i>"Removing the transport locks" on page 14</i></li> </ul>
The display panel indicator lights do not work while the appliance is running.	<ul style="list-style-type: none"> <li>■ Has there been a power failure?</li> <li>■ Have the fuses blown? Reset/replace the fuses.</li> <li>■ If the fault occurs repeatedly, call customer services.</li> </ul>
There is detergent residue on the laundry.	<ul style="list-style-type: none"> <li>■ Some phosphate-free detergents contain water-insoluble residue.</li> <li>■ Select  <b>Rinse</b> or brush the laundry after washing.</li> </ul>
Spin noise during the drying phase.	This is an innovative process known as thermal spinning used to reduce energy consumption during the drying phase.
Fluff found on the laundry.	Run the <b>Drum Clean</b>   (cold) programme without laundry and detergent to remove fluff which have accumulated inside the drum during the previous drying cycle.
Water inlet noise during the drying phase.	The washer dryer uses water condensation technology, water is constantly needed to dry the laundry. Therefore the water tap must be on all the time, till the end of the drying phase.
Drying duration extended.	<ul style="list-style-type: none"> <li>■ Run the <b>Drum Clean</b>   (cold) programme to remove fluff which has collected in the washer drum during the drying phase.</li> <li>■ If the ambient temperature is higher than 30 °C, this may extend the drying time.</li> <li>■ Insufficient air circulation in the room may increase the drying time. Ventilate the room.</li> </ul>
Drying programme does not start.	<ul style="list-style-type: none"> <li>■ Drying additional programme setting not selected?</li> <li>■ Door not closed properly?</li> </ul>
Creasing.	<ul style="list-style-type: none"> <li>■ Creasing occurs when you have exceeded the maximum load or selected the wrong program for the type of fabric. All the required information can be found in the programme overview table.</li> <li>■ Remove clothes immediately after drying; creasing may occur if they are left in the drum.</li> </ul>



Faults	Cause/Remedy
The drying result is not satisfactory (laundry is not dry enough).	<ul style="list-style-type: none"> <li>■ After the end of the programme, warm laundry feels damper than it actually is. Spread the laundry out and allow the heat to disperse.</li> <li>■ Excessively high ambient temperature (above 30 °C) or inadequate ventilation in the room in which the washer dryer is situated.</li> <li>■ The laundry has not been spun well enough before drying. Always set the highest selectable spin speed for the particular washing programme.</li> <li>■ Washer dryer overloaded: Observe the recommendations for the maximum load in the programme table and on the load display. Do not overload the washer dryer, as the maximum load for the drying phase is less than the maximum load for the wash cycle. Unload the washer dryer after washing with the maximum load and divide the laundry into two drying cycles.</li> <li>■ The power supply voltage is too low (below 200 V) – provide a suitable power supply.</li> <li>■ The water pressure is low. According to water condensing principle, low water pressure will cause evaporated steam to not condense properly and completely.</li> <li>■ The water tap is closed during drying. Due to the use of the water condensation technology for drying, please keep the connected water tap open during the drying process, otherwise proper drying cannot be guaranteed.</li> <li>■ Thick multilayered textiles or textiles with thick fillings dry easily on the surface, but not inside. This equalisation process may take longer. For these types of textiles, select drying mode ☼ <b>(Cupboard dry plus)</b>, or select additional time drying via ☀ <b>Intensive Dry</b> or ☾ <b>Gentle Dry</b> programmes.</li> </ul>

If you cannot rectify a fault yourself (after turning the programme selector to **Off** and on again) or a repair is required:

- Turn the programme selector to **Off**. Pull out the mains plug.
- Turn off the tap and call customer services.



## After-sales service

If you cannot rectify a fault yourself, (→ *"Faults and what to do about them" on page 44*), please contact our after-sales service.

We will always find an appropriate solution to avoid unnecessary visits by engineers.

Please provide the after-sales service with the product number (E-Nr.) and the production number (FD) of the appliance.

E-Nr.      Product number  
FD         Production number

You can find this information (depending on the model):



- On the inside of the loading door
- On the back of the appliance

**Trust the expertise of the manufacturer.** Contact us. By doing so, you can be sure that the repairs are carried out by trained service personnel using genuine spare parts.

E-Nr. \_\_\_\_\_ FD \_\_\_\_\_



## Consumption values

Recommended wash mode for normally soiled clothes at rated load capacity used for the evaluation of the captioned model under the Singapore Mandatory Water Efficiency Labelling Scheme (MWELS) is **Cottons**  **60°C + Eco** .



## Technical data

### Dimensions:

84,8 cm x 59,8 cm x 59,0 cm  
(height x width x depth)

### Weight:

71 kg

### Mains connection:

Nominal voltage 220-240 V, 50 Hz

Minimum installation protection (≡)10 A

Nominal power 1900 -2300 W

### Water pressure:

100–1000 kPa (1–10 bar)



## Aqua-Stop warranty

### Only for appliances with Aqua-Stop

In addition to warranty claims against the vendor based on the purchase agreement and to our appliance warranty, we will provide compensation under the following conditions:

1. If water damage is caused due to a fault in our Aqua-Stop system, we will compensate domestic customers for the damage caused.
2. The liability guarantee is valid for the service life of the appliance.
3. It is a prerequisite of all warranty claims that the appliance with Aqua-Stop must have been installed and connected correctly in accordance with our instructions; this also includes a correctly fitted Aqua-Stop extension (genuine accessories). Our warranty does not cover defective feed lines or fittings leading to the Aqua-Stop connection at the tap.
4. Appliances with Aqua-Stop do not need to be supervised during operation, nor secured afterwards by turning off the tap.  
The tap only needs to be turned off if you are away from home for a long period, e.g. for several weeks' holiday.



## Thank you for buying a Bosch Home Appliance!

Register your new device on MyBosch now and profit directly from:

- **Expert tips & tricks for your appliance**
- **Warranty extension options**
- **Discounts for accessories & spare-parts**
- **Digital manual and all appliance data at hand**
- **Easy access to Bosch Home Appliances Service**

Free and easy registration – also on mobile phones:

**[www.bosch-home.com/welcome](http://www.bosch-home.com/welcome)**



## Looking for help? You'll find it here.

Expert advice for your Bosch home appliances, help with problems or a repair from Bosch experts.

Find out everything about the many ways Bosch can support you:

**[www.bosch-home.com/service](http://www.bosch-home.com/service)**

Contact data of all countries are listed in the attached service directory.

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