



SIEMENS



Dishwasher

SN.../SX...

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en Instruction manual

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Table of contents

 Intended use	5	 Utensils	16
 Safety instructions	5	Not suitable	16
Before you switch ON the appliance	6	Glass and utensil damage	16
Delivery	6	Loading the dishwasher	17
Installation	6	Upper basket	17
In daily use	7	Lower basket	17
Damage	7	Cutlery basket	18
Disposal	8	Cutlery drawer	18
Door lock	9	Etagere	19
 Environmental protection	10	Folding spikes	19
Packaging	10	Small items holder	19
Old appliances	10	Knife rack	20
 Getting to know your appliance	11	Baking sheet spray head	20
Control panel	11	Unloading the dishwasher	21
Appliance interior	11	Adjusting the height of the basket	21
Overview of menu	12	Removing/installing cutlery drawer	22
Automatic door opening	13	Removing/installing upper basket	23
Eco drying	13	Removing/installing lower basket	24
 Water softening system / special salt	14	 Detergent	25
Water hardness table	14	Adding detergent	26
Adjusting the water softening system	14	Combination detergent	27
Using special salt	14	 Overview of programmes	28
Detergents with salt replacement substances	15	Programme selection	29
Switching off water softening unit	15	Information for test institutes	29
 Rinse aid	15	 Additional functions	30
Setting amount of rinse aid	16	Save time (VarioSpeedPlus)	30
Detergents with a rinse aid component	16	Half load	30
Switching off rinse aid refill indicator	16	HygienePlus (HygienePlus)	30
		IntensiveZone	30
		ExtraDry	30
		Shine and Dry	30
		Energy Save	30

**Operating the appliance 31**

Programme data	31
Opening the door	31
Changing the settings	31
AquaSensor	31
Remaining running time display	31
Sensor setting	32
ExtraDry	32
Auto Power Off	32
EmotionLight	32
TimeLight	33
Infolight	33
Changing start programme	33
Tone volume	33
Button volume	33
Child-proof lock	33
Eco drying	34
Factory setting	34
Switching on the appliance	34
Time preselection	34
Programme end	35
Switching off the appliance	35
Interrupting the programme	35
Terminating the programme	35
Changing the programme	35

**Cleaning and maintenance 36**

Overall status of the dishwasher	36
Machine Care	37
Special salt and rinse aid	37
Filters	38
Spray arms	38

**Fault, what to do? 39**

Waste water pump	39
Fault table	40

**Customer service 50****Installation and connection 50**

Contents of package	50
Safety instructions	50
Delivery	51
Technical specifications	51
Installation	51
Drainage connection	51
Drinking water connection	52
Hot water connection	52
Electrical connection	53
Removal	53
Transporting	53
Protection against frost (Emptying the appliance)	53



Intended use

- This appliance is intended for use in the home and domestic environments.
- Use the dishwasher only in the home and only for its designated purpose: for washing domestic dishes.
- This appliance is intended for use up to a maximum altitude of 4000 metres above sea level.



Safety instructions

This appliance may be used by children over the age of 8 years old and by persons with reduced physical, sensory or mental capabilities or by persons with a lack of experience or knowledge if they are supervised or are instructed by a person responsible for their safety how to use the appliance safely and have understood the associated hazards.

Children must not play with, on, or around the appliance. Children must not clean the appliance or carry out general maintenance unless they are at least 8 years old and are being supervised.

Keep children below the age of 8 years old at a safe distance from the appliance and power cable.

Before you switch ON the appliance

Please read the instructions for use and installation carefully. They contain important information on how to install, use and maintain the appliance.

Retain all documents for later use or for the subsequent owner.

You can download the instructions for use from our website free of charge. The relevant Internet address can be found overleaf on these instructions for use.

Delivery

1. Check the packaging and dishwasher immediately for damage caused in transit. Do not switch on a damaged appliance, but contact your supplier.
2. Please dispose of the packaging material in an environmentally friendly manner.
3. Do not let children play with packaging and its parts. There is a risk of suffocation from collapsible boxes and film.

Installation

- Following installation, ensure that the back of the dishwasher is not freely accessible (protection against contact due to hot surface).
- Install and connect the appliance according to the installation and assembly instructions.
- Prior to installation, disconnect the dishwasher from the power supply.
- Ensure that the protective conductor system of the domestic supply has been correctly installed.
- The electrical connection conditions must correspond with the specifications on the dishwasher rating plate [33].
- If the power cord of this appliance is damaged, it must be replaced with a particular power cord. To prevent injury, the power cord may be purchased from customer service only.
- If the dishwasher is installed in a high-sided unit, the unit must be secured properly.
- If the dishwasher is installed below or above other domestic appliances, follow the information for installation in combination with a dishwasher in the installation instructions for the particular appliances.

- Also follow the installation instructions for the dishwasher to ensure that all appliances are operated safely.
- If there is no information or if the installation instructions do not include the appropriate information, contact the manufacturer of these appliances to ensure that the dishwasher can be installed above or below these appliances.
- If you cannot obtain any information from the manufacturer, you must not install the dishwasher above or below these appliances.
- Install built-under or integratable appliances only under continuous worktops which have been screwed to adjacent cupboards to ensure stability.
- Do not install the appliance near heat sources (radiators, heat storage tanks, cookers or other appliances which generate heat) and do not install under a hob.
- Please note that the insulation material of the dishwasher power cord may melt next to heat sources (e.g. heating / hot water installations) or hot appliance parts. Make sure that the power cord of the dishwasher never comes into contact with heat sources or hot appliance parts.
- After installing the appliance, ensure that the plug is easily accessible. → *"Electrical connection" on page 53*
- For some models:
The plastic housing on the water connection contains an electric valve. The supply hose contains electrical connection cables. Do not cut through the supply hose. Do not immerse the plastic housing in water.

In daily use

Read and observe the safety information and instructions for use on the packaging for cleaning and rinsing agents.

Damage

- The appliance may be repaired and opened up by a technician only. To do this, disconnect the appliance from the power supply. Pull out the mains plug or switch off the fuse. Turn off the tap.
- If the appliance is damaged, especially the control panel (cracks, holes, broken buttons), or the door function is impaired, stop operating the appliance. Pull out the mains plug or switch off the fuse. Turn off tap, call customer service.

Disposal

1. Make redundant appliances unusable to prevent subsequent accidents.
2. Dispose of the appliance in an environmentally friendly manner.

Warning **Risk of injury!**

- To prevent injuries, e.g. caused by stumbling, open the dishwasher only briefly in order to load and unload the dishwasher.
- Knives and other utensils with sharp points must be placed with the points downwards in the cutlery basket*^[28] or horizontally on the knife shelf* or in the cutlery drawer*^[21].
- Do not lean or sit on the open door.
- In the case of free-standing appliances, ensure that the baskets are not overloaded. The appliance could tip.
- If the appliance is not in a cavity and a side panel is accessible, the door hinge area must be covered at the side for reasons of safety (risk of injury). The covers are available as optional accessories from customer service or specialist outlets.

* depending on the features of your dishwasher

Warning **Risk of explosion!**

- Do not add any solvents to the rinsing compartment. Danger of explosion!
- If you use highly caustic alkaline or highly acidic cleaning agents, in particular commercial or industrial cleaning agents (e.g. for the machine cleaning cycle), do not put aluminium parts in the dishwasher. Danger of explosion!

Warning **Risk of scalding!**

Open the door carefully when the programme is still running. There is a risk of hot water spraying out of the appliance.

Warning **Risk to children!**

- If fitted, use the childproof lock.
- Do not allow children to play with or operate the appliance.
- Keep children away from detergents and rinse aid. These may cause chemical burns in the mouth, throat and eyes or asphyxiation.
- Keep children away from open dishwasher. There may be small parts in the dishwasher which children could swallow and the water inside the dishwasher is not drinking water as it may contain detergent residue.

- Ensure that children do not place fingers in the tablet collecting tray [24]. Small fingers could become caught in the slots.
- When opening and closing the door on an eye-level appliance, ensure that children do not become jammed or crushed between the appliance door and the cupboard door below.
- Children could become locked in the appliance (danger of suffocation) or get into another dangerous situation.
Redundant appliances: Pull out the mains plug, sever and dispose of the power cord. Destroy the door lock so that the door can no longer be closed.

Childproof lock (door lock) *

The child-proof lock (door lock) protects children from potential hazards which the dishwasher poses.

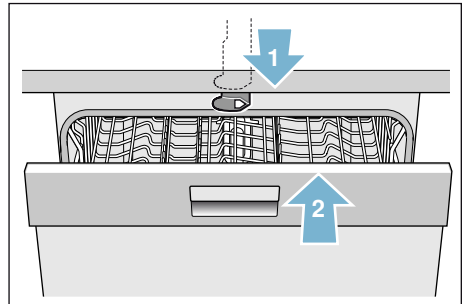
Warning

Risk of suffocation!

Children may become locked in the dishwasher and suffocate. Always completely close the appliance door when leaving the dishwasher.

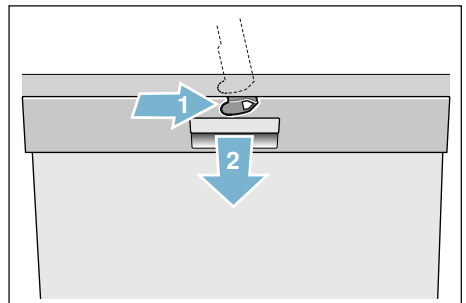
Activate the child-proof lock (door lock) as follows:

1. Pull the catch of the child-proof lock towards yourself (1).
2. Close the door (2).
The child-proof lock is activated.



Open the door with activated child-proof lock (door lock) as follows:

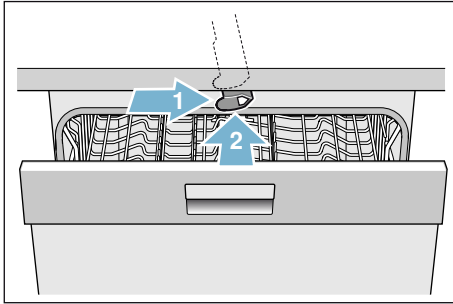
1. Press the catch of the child-proof lock to the right (1).
2. Open the door (2).



Deactivate the child-proof lock (door lock) as follows:

1. Press the catch of the child-proof lock to the right (1).
2. Press the catch of the child-proof lock backwards (2).

The childproof lock is deactivated.



* depending on the features of your dishwasher



Environmental protection

Both the packaging of new appliances and the old appliances themselves contain valuable raw materials and recyclable materials.

Please dispose of the individual parts separated according to type.

Please ask your dealer or inquire at your local authority about current means of disposal.

Packaging

All plastic parts of the appliance are identified with internationally standardised abbreviations (e.g. PS polystyrene). Therefore, plastic waste can be sorted out when the appliance is being disposed of.

Please follow the safety instructions under “Delivery” → Page 6.

Old appliances

Please follow the safety instructions under “Disposal of your appliance” → Page 8.



This appliance has been identified in accordance with the European Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE). The directive provides a framework for the collection and recycling of old appliances, which is valid across the EU.



Getting to know your appliance

Diagrams of the control panel and the interior of the appliance can be found at the front of the manual. Individual positions are referred to in the text.

Control panel

See Fig. → *Page 2*

- 1** On/off switch
- 2** Programme buttons **
- 3** Display "Check water supply"
- 4** Rinse aid refill indicator
- 5** Salt refill indicator
- 6** Selection buttons
- 7** Time preselection
- 8** Additional functions/programme buttons **
- 9** START button
- 10** Display window
- 11** Door opener

* depending on the features of your dishwasher

** number depending on the features of your dishwasher

Appliance interior

See Fig. → *Page 2*




- 20** Interior light *
- 21** Cutlery drawer *
- 22** Top basket
- 23** Upper spray arm
- 24** Tablet collecting tray
- 25** Lower spray arm
- 26** Dispenser for special salt
- 27** Filters
- 28** Cutlery basket *
- 29** Bottom basket
- 30** Dispenser for rinse aid
- 31** Detergent dispenser
- 32** Lock for detergent dispenser
- 33** Rating plate

* depending on the features of your dishwasher

Overview of menu

The dishwasher has been preset with certain settings for your convenience. The settings can be found in the individual chapters. You can change these factory settings.

Here's how to change the settings:

1. Switch on ON/OFF switch .
2. Press and hold the **setup 3 sec.** button for 3 seconds.
In the display window  you will see **H:0...** and **set**.
3. Press the **setup 3 sec.** button to access the individual settings.
4. Adjust the setting using the buttons **+** and **-** .
5. Press and hold the **setup 3 sec.** button for 3 seconds.

The chosen setting has now been stored in your dishwasher.

You have the option of resetting all changed settings back to the original factory settings.

Tip: If you want to change a number of settings, first make all your changes one after another. Then press the **setup 3 sec.** button for 3 seconds. All the settings will then be stored in the dishwasher.

Setting up	Factory setting	Description
<i>H</i> Water hardness <i>H:00 - H:07</i>	<i>H:04</i>	Setting water hardness. When using Multitabs, select the lowest setting.
<i>r</i> Rinse aid <i>r:00 - r:06</i>	<i>r:05</i>	Amount of rinse aid affects drying. When using Multitabs, select setting 0.
<i>SE</i> Sensor setting <i>SE:00 - SE:02</i>	<i>SE:00</i>	Adjustment of soiling detection for optimum cleaning result.
<i>d</i> ExtraDry <i>d:00 - d:01</i>	<i>d:00 / Off</i>	Improved drying for glasses and plastic tableware.
<i>R</i> Hot water * <i>R:00 - R:01</i>	<i>R:00 / Off</i>	The dishwasher can be connected to either hot (40-60°C) or cold water (<40°C).
<i>P</i> Auto Power Off <i>P:00 - P:02</i>	<i>P:01</i>	Appliance automatically switches off at the end of each wash.
* depending on the configuration of your specific dishwasher		

Setting up	Factory setting	Description
E EmotionLight *	E:0 1 / On	Interior light.
E:00 - E:0 1		
S TimeLight *	S:0 1 / On	While a programme is running, status information is projected onto the floor.
S:00 - S:0 1		
I Infolight *	I:0 1 / On	Light is projected to signal an active washing cycle.
I:00 - I:0 1		
SP Start up programme	SP:0 1 / Eco 50°	When you switch on, the most recently selected programme appears.
SP:00 - SP:0 1		
SL Tone volume *	SL:02	Volume of the signal at the end of a programme.
SL:00 - SL:03		
BL Button volume *	BL:02	Volume when using button.
BL:00 - BL:03		
c Child-proof lock	c:00 / Off	Activated child-proof lock impedes opening of door.
c:00 - c:0 1		
a Eco drying	a:0 1 / On	At the end of the Eco programme the door opens automatically.
a:00 - a:0 1		
rE Factory setting	YES Confirm with +	Reset to the factory setting.

* depending on the configuration of your specific dishwasher

Automatic door opening

To open the door without using the handle, the appliance features an automatic door opening system. Press the upper middle part of the door and the appliance will open by itself.









Eco drying

Your dishwasher features the Eco drying function. If you have selected the Eco 50° programme, the door opens automatically when the programme ends. You can switch Eco drying on or off → "Operating the appliance" on page 31.

Water softening system / special salt

To ensure good rinsing results, the dishwasher requires soft water, i.e. water which is low in lime, otherwise limescale will be deposited on the utensils and interior container. Tap water above 7° dH (1.2 mmol/l) must be softened. The water is softened with special salt (regeneration salt) in the water softening system of the dishwasher. The setting and therefore the required amount of salt depends on the degree of hardness of your tap water (see following water hardness table).







Water hardness table

Water hardness value °Clarke	Hardness range	mmol/l	Set value on the machine
0-8	soft	0-1.1	
9-10	soft	1.2-1.4	
11-12	medium	1.5-1.8	
13-15	medium	1.9-2.1	
16-20	medium	2.2-2.9	
21-26	hard	3.0-3.7	
27-38	hard	3.8-5.4	
39-62	hard	5.5-8.9	

Adjusting the water softening system


You can set the amount of salt that should be added to a value between **H:00** and **H:07**. No salt is needed with the setting **H:00**.

Here's how to set up the amount of added salt:

1. Ask your local water utility company for the water hardness value of the tap water.
2. Required setting can be found in the water hardness table.
3. Switch on ON/OFF switch .
4. Press and hold the  button for 3 seconds.
In the display window  you will see the factory setting **H:04** and .
5. Adjust the setting using the buttons - and + .
6. Press and hold the  button for 3 seconds.

The chosen setting has now been stored in your dishwasher.

Using special salt

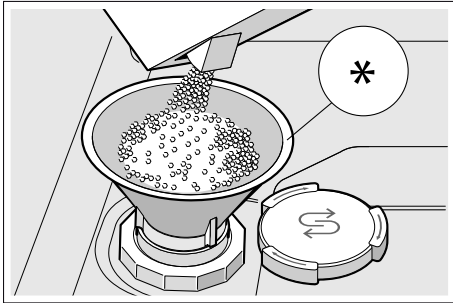
Top up the special salt as soon as the salt refill indicator  lights up in the control panel. Always top up the special salt immediately before switching on the dishwasher. This ensures that overrun special salt solution is immediately rinsed out and that corrosion in the washing tank cannot occur.

Caution!

Detergent will destroy the water softening unit! Never pour detergent into the dispenser for special salt.

Top up the special salt as follows:

1. Undo the screw plug on the dispenser [26].
2. Fill the dispenser with water (required only when switching on the appliance for the first time).
3. Add special salt as illustrated (**do not use table salt or tablets**). The water is displaced and runs out.



*Depending on the features of your dishwasher

Using detergents with salt replacement substances

According to the manufacturers, detergents with salt replacement substances can only be used up to a specific degree of hardness (usually 21° dH, 37° fH, 26° Clarke, 3.7 mmol/l) if no special salt is added. For optimum cleaning and drying results, we recommend using special salt from a water hardness of 14° dH (25° fH, 17° Clarke, 2.5 mmol/l).

Switching off salt refill indicator/water softening unit

If the salt refill indicator [5] bothers you (e.g. if you are using a combination detergent with a salt component), you can switch off the salt refill indicator.

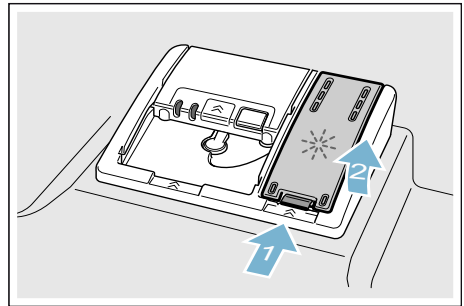
Proceed as described under "Setting water softening unit" and set the value to **H:00**. The water softening unit and the salt refill indicator are switched off.

Rinse aid

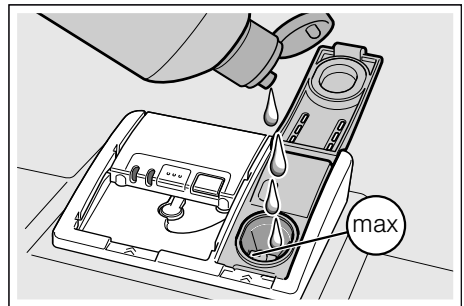
The rinse aid ensures stain-free dishes and clear glasses. Use only rinse aid for domestic dishwashers. As soon as the rinse aid refill indicator [4] lights up in the control panel, there is still a rinse aid reserve of 1-2 rinse cycles. Top up the rinse aid.

Top up the rinse aid as follows:

1. Open dispenser [30]; press lug on the lid (1) and lift (2).



2. Add rinse aid up to the max. mark.



3. Close the lid.
The lid "clicks" into position.
4. Remove overflowed rinse aid with a cloth.
This prevents excessive frothing during the next rinse cycle.

Setting amount of rinse aid

You can set the amount of rinse aid that should be added to a value between $r:00$ and $r:05$. Setting the amount of rinse aid to be dispensed to $r:05$ will give you a very good drying result. The factory setting is $r:05$. Do not change the amount of rinse aid unless there are streaks or water stains on the utensils. Set a lower level to avoid streaks. Set a higher level to avoid water stains.

Here's how to set the amount of rinse aid:

1. Switch on ON/OFF switch .
2. Press and hold the **setup 3 sec.** button for 3 seconds.
The value $H:0...$ and **set** will appear in the display window 10 .
3. Press the **setup 3 sec.** button repeatedly until the factory setting value $r:05$ appears in the display window 10 .
4. Adjust the setting using the buttons - and + 6 .
5. Press and hold the **setup 3 sec.** button for 3 seconds.

The chosen setting has now been stored in your dishwasher.

Using detergents with a rinse aid component

The function of rinse-aid is limited in combination products. You will generally obtain better results by using rinse-aid.

Switching off rinse aid refill indicator

If the rinse aid refill indicator 4 bothers you (e.g. if you are using a combination detergent with a rinse aid component), you can switch off the rinse aid refill indicator.

Proceed as described under "Setting rinse aid quantity" and set the level to $r:00$. The rinse aid refill indicator 4 is switched off.

Utensils

Not suitable

- Cutlery and utensils made of wood.
- Delicate decorative glasses, craft and antique utensils. These decors are not dishwasher-proof.
- Plastic parts not resistant to heat.
- Copper and tin utensils.
- Utensils which are soiled with ash, wax, lubricating grease or ink.
- Aluminium parts in conjunction with highly caustic alkaline or highly acidic cleaning agents, in particular commercial or industrial cleaning agents.

Aluminium and silver parts have a tendency to discolour and fade during the wash cycle. Even some types of glass (e.g. crystal glass objects) may turn cloudy after many wash cycles.

Glass and utensil damage

Causes:

- Glass type and glass production process.
- Chemical composition of the detergent.
- Water temperature of the wash programme.

Recommendation:

- Use only glasses and porcelain which the manufacturer designates as dishwasher-proof.
- Use a detergent which protects utensils.
- Take glass and cutlery out of the dishwasher as soon as possible after the programme ends.

Loading the dishwasher

Using the dishwasher normally allows you to save energy and water compared to washing-up by hand.

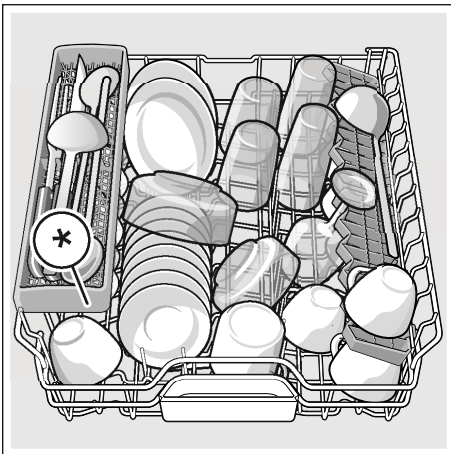
1. Remove large food remnants.
Prerinsing under running water is not necessary - nor is this a good idea in terms of saving energy.
2. Arrange tableware so that
 - it is secure and cannot tip over.
 - all tableware with the openings face down.
 - parts with curves or recesses are at an angle, so allowing water to drain off.
 - rotation of the two spray arms [23] and [25] is not obstructed.

To save energy and water, load the dishwasher to its specified capacity.

Very small items of tableware should not be washed in the machine as they may easily fall out of the baskets.

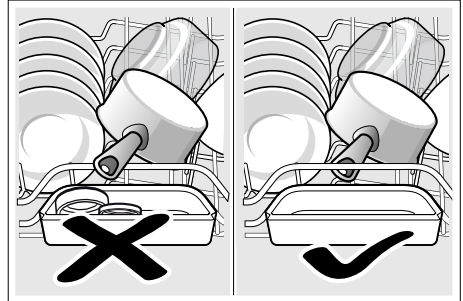
Upper basket

Arrange cups and glasses in the upper basket [22].



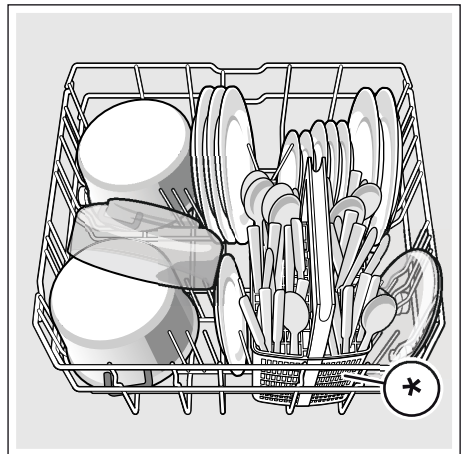
* depending on the features of your dishwasher

Note: Utensils must not be placed above the tablet collecting tray [24]. These may block the lid of the detergent dispenser and prevent it from opening fully.



Lower basket

Arrange pots and plates in the lower basket [29].



* depending on the features of your dishwasher

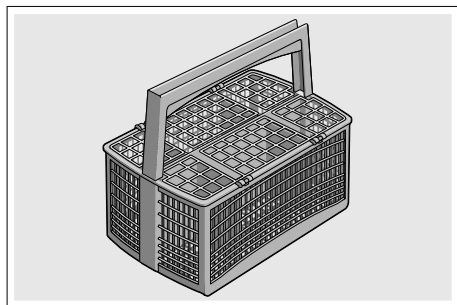
Tip: Heavily soiled utensils (pans) should be placed in the lower basket. The more powerful spray jet provides a better dishwashing result.

Tip: Other examples, such as the best way of loading your dishwasher, can be found on our homepage. These can be downloaded free of charge. The corresponding Internet address can be found on the back page of these instructions for use.

Cutlery basket *

Place cutlery, always unsorted with the tips face down, in the cutlery basket *.

To prevent injuries, place long, pointed implements and knives on the knife shelf *.

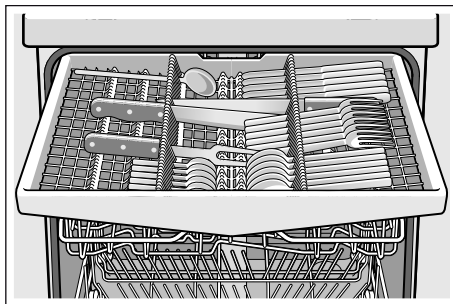


* depending on the features of your dishwasher

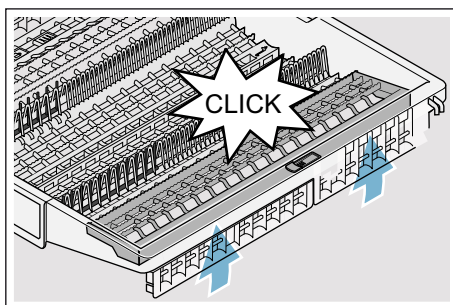
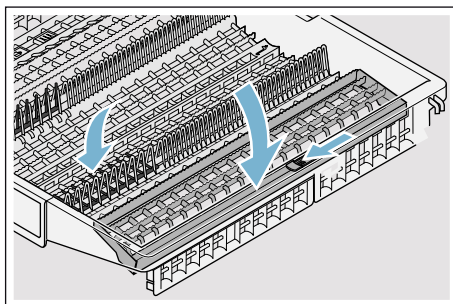
Cutlery drawer *

Arrange the cutlery in the cutlery drawer [21] as illustrated. Separately arranged utensils are easier to remove after washing.

You can take out the cutlery drawer.



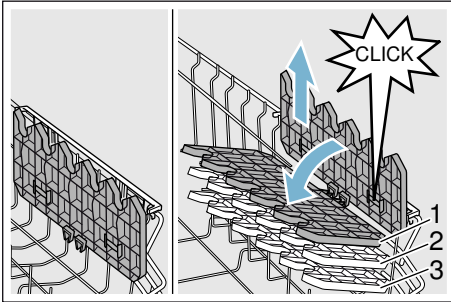
Depending on the features of your dishwasher, you can fold down the side shelves to provide more room for taller items of cutlery. The front rows of prongs can be folded down to provide room for wider handles.



* depending on the features of your dishwasher

Etagere *

The etagere and the space underneath can be used for small cups and glasses or for larger items of cutlery, such as wooden spoons or serving cutlery. If you do not require the etagere, it can be folded up.



* Depending on the features of your dishwasher, you can adjust the etagere 3 times the height.

Adjust the height of the etagere as follows:

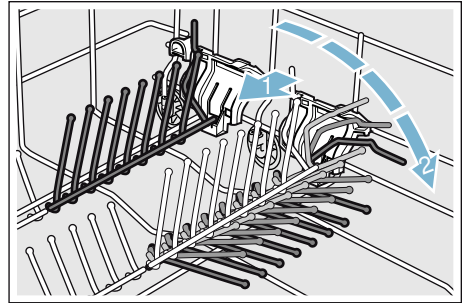
1. Position the etagere vertically and pull upwards.
2. Push etagere at a slight angle downwards to the required height (1, 2, or 3).
3. Engage etagere. Etagere "clicks" into position.

Folding spikes *

* Depending on the features of your dishwasher, the spikes can be folded down. This facilitates arrangement of pots, bowls and glasses.

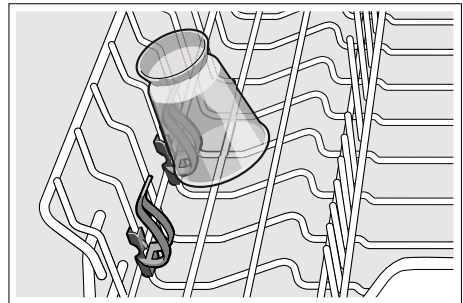
Fold down the spikes as follows:

1. Press lever forwards (1).
2. Fold down spikes (2).



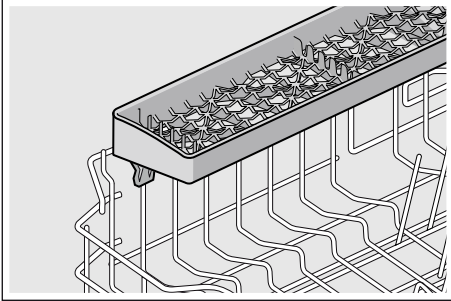
Small items holder *

* Depending on the features of your dishwasher, the upper basket is fitted with small items holders. The small items holders can be used to securely attach light plastic parts.



Knife rack *

* Depending on the features of your dishwasher, the upper basket is fitted with a knife shelf. Long knives and other utensils can be placed in the knife shelf.



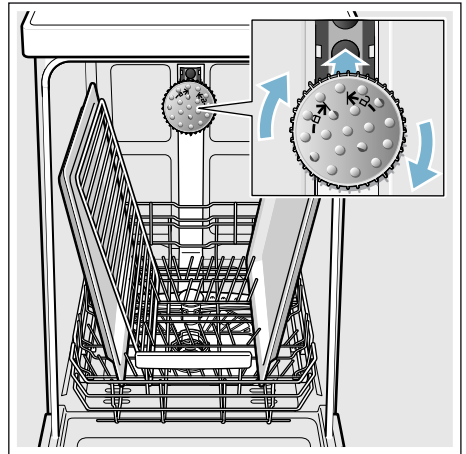
Baking sheet spray head *

* depending on the features of your dishwasher

Large trays or grilles as well as large plates (gourmet plates, pasta plates, dinner plates) can be cleaned with this spray head.

Insert the spray head as follows:

1. Remove → "Removing/installing upper basket" on page 23 upper basket [22].
2. Insert spray head as illustrated and turn to the right. Spray head is engaged.



To ensure that the spray jet can reach all parts, arrange the baking sheets as illustrated (max. 2 baking sheets and 2 grilles).

Note: Ensure that the dishwasher is always operated with upper basket [22] or baking tray spray head.

Unloading the dishwasher

To prevent water from dripping off the upper basket onto the utensils in the lower basket, it is recommended to empty the appliance from the bottom up.

Tip: Hot utensils are sensitive to shock! Therefore, when the programme ends, leave the utensils to cool down in the dishwasher until they can be handled.

Note: When the programme ends, water droplets can still be seen inside the appliance. This does not affect the drying of the utensils.

Adjusting the height of the basket *

* depending on the features of your dishwasher

If required, the height of the upper basket [22] can be adjusted to create more space for taller utensils either in the upper or lower basket.

Appliance height 81.5 cm

With cutlery basket	Upper basket	Lower basket
Setting 1 max. ø	22 cm	31 cm
Setting 2 max. ø	24.5 cm	27.5 cm
Setting 3 max. ø	27 cm	25 cm

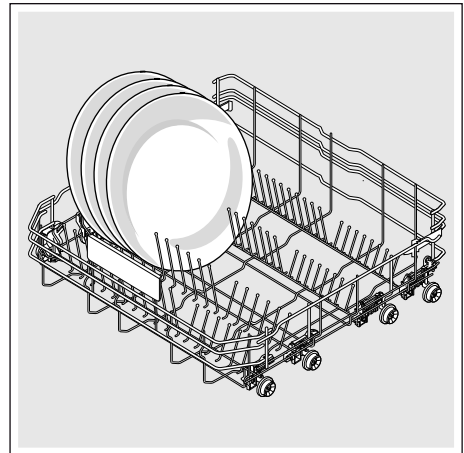
With cutlery drawer	Upper basket	Lower basket
Setting 1 max. ø	16 cm	31 cm
Setting 2 max. ø	18.5 cm	27.5 cm
Setting 3 max. ø	21 cm	25 cm

Appliance height 86.5 cm

With cutlery basket	Upper basket	Lower basket
Setting 1 max. ø	24 cm	34 cm
Setting 2 max. ø	26.5 cm	30.5 cm
Setting 3 max. ø	29 cm	28 cm

With cutlery drawer	Upper basket	Lower basket
Setting 1 max. ø	18 cm	34 cm
Setting 2 max. ø	20.5 cm	30.5 cm
Setting 3 max. ø	23 cm	28 cm

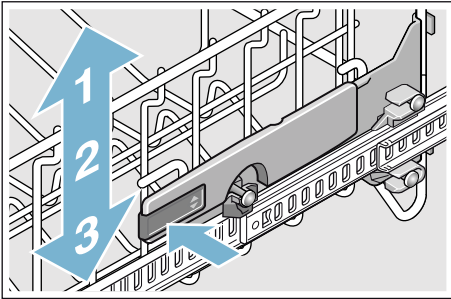
Arrange large plates up to a diameter of 31/34* cm in the lower basket [29] as illustrated.



* depending on the features of your dishwasher

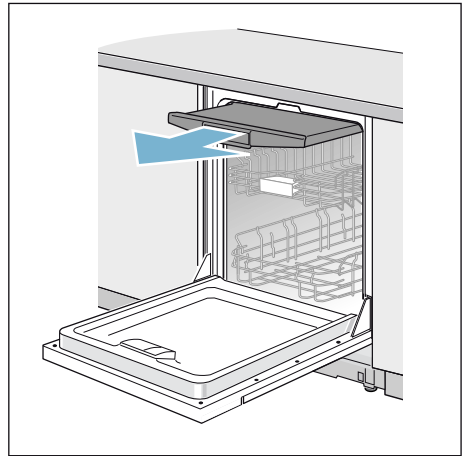
Upper basket with side levers

1. Pull out upper basket [22].
2. Hold the sides of the basket along the upper edge.
This prevents it from suddenly dropping.
3. To **lower** the upper basket; press in both levers on the left and right on the outside of the basket. The upper basket lowers.



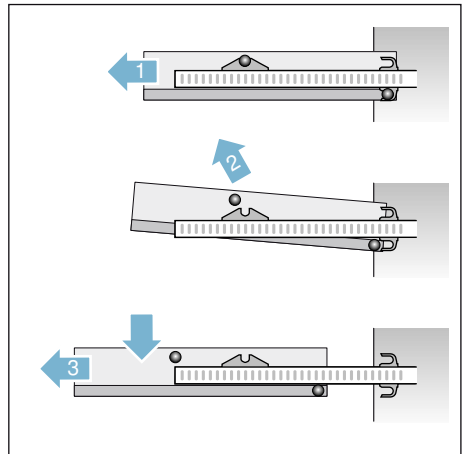
4. To **lift** the upper basket; grip the sides of the upper basket along the upper edge and lift.
5. Ensure that both sides of the upper basket are at the same height.
6. Push in upper basket.

Removing/installing cutlery drawer



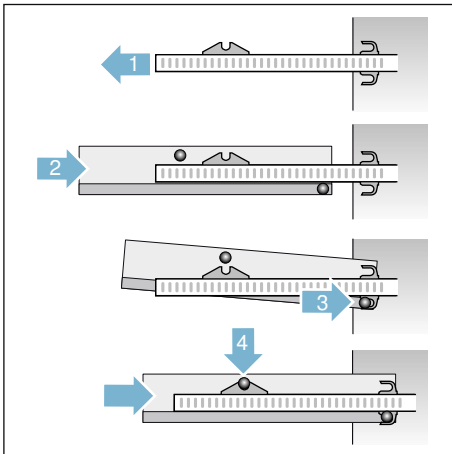
Removing cutlery drawer [21]:

1. Pull out cutlery drawer all the way (1).
2. Lift front of the cutlery drawer out of the catch (2).
3. Pull out cutlery drawer forwards and lower (3).

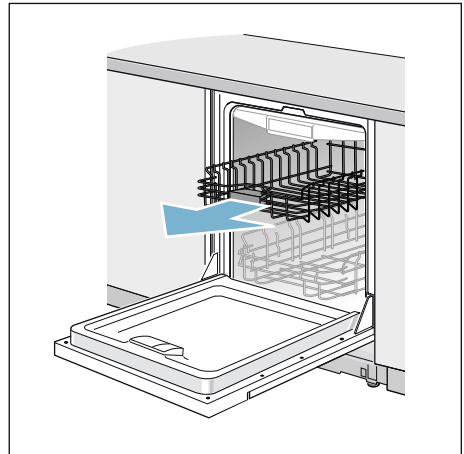


Installing cutlery drawer [21]:

1. Pull out cutlery drawer rails all the way (1).
2. Insert cutlery drawer (2). In doing so, note the position of the detent pins (as illustrated in Step 2).
3. Lift cutlery drawer slightly and insert rear detent pins into the lower locking hooks on the rails (3).
4. Lower cutlery drawer and press the front detent pins into the notch (4). Cutlery drawer “clicks” into position.
5. Push in cutlery drawer.

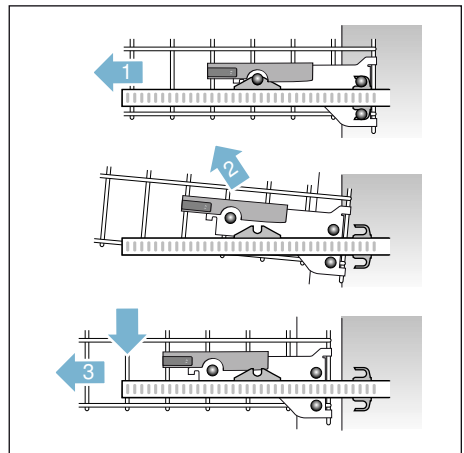


Removing/installing upper basket



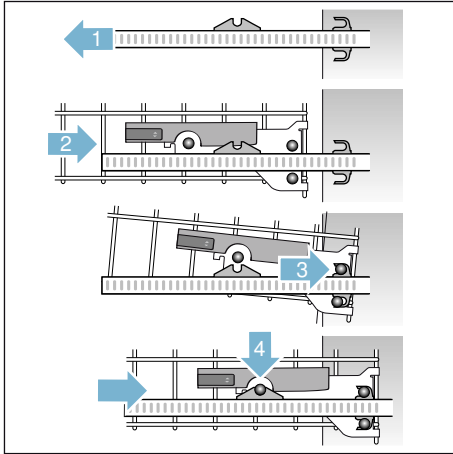
Removing upper basket [22]:

1. Pull out upper basket all the way (1).
2. Lift front of the upper basket out of the catch (2).
3. Pull out upper basket forwards and lower (3).

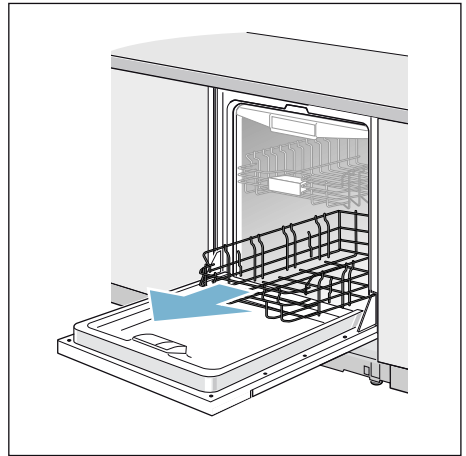


Installing upper basket [22]:

1. Pull out upper basket rails all the way (1).
2. Insert upper basket (2). In doing so, note the position of the detent pins (as illustrated in Step 2).
3. Lift upper basket slightly and insert rear detent pins into the locking hooks (3).
4. Lower upper basket and press into the front notch (4). Upper basket "clicks" into position.
5. Push in upper basket.

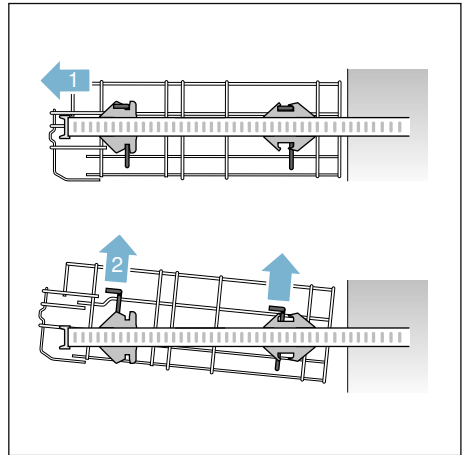


Removing/installing lower basket



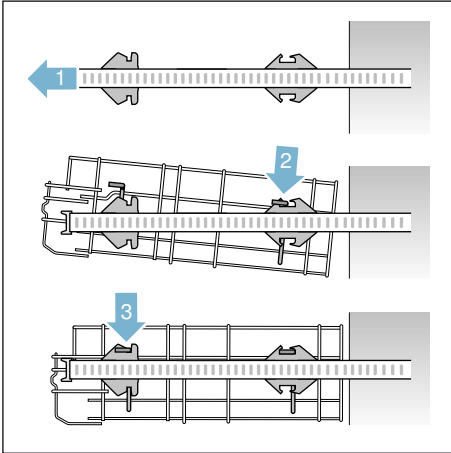
Removing lower basket [29]:

1. Pull out lower basket all the way (1).
2. Lift lower basket first out of the front and then out of the rear holders (2).



Installing lower basket [29]:

1. Pull out lower basket rails all the way (1).
2. Insert lower basket into the rear holders (2).
3. Lower lower basket at the front and place in the front holders (3).
4. Push in lower basket.




Detergent

You can use tablets as well as powder or liquid detergents for dishwashers, but never use washing-up liquid. The dosage can be individually adjusted with powder or a liquid detergent according to the degree of soiling. Tablets contain an adequately large amount of active ingredients for all cleaning tasks. Modern, powerful detergents predominantly use a low-alkaline formulation with enzymes. Enzymes break down starch and remove protein. To remove coloured stains (e.g. tea, ketchup), oxygen-based bleaching agents are generally used.

Note: To ensure a good washing result, always follow the instructions on the detergent packaging! If you have further questions, we recommend that you contact the detergent manufacturers' helplines.



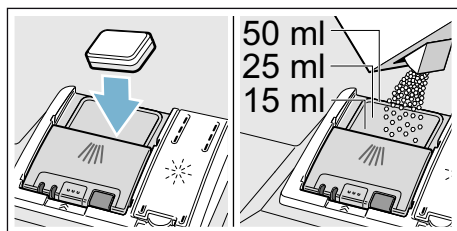
Warning

Risk of injury and damage due to non-observance of the safety instructions for detergent and rinse-aid products!

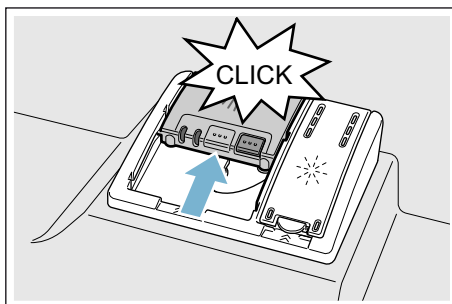
Always follow the safety instructions for detergent products and rinse-aid products.

Adding detergent

1. If the detergent dispenser [31] is still closed, actuate locking bar [32] to open it.
2. Pour detergent into the dry detergent dispenser [31] only (insert tablet flat, not on its edge).
3. Dosage: see manufacturer's instructions on the packaging. Use graduated detergent dispenser. Usually 20 ml–25 ml are adequate for normal soiling. If using tablets, one tablet is adequate.



4. Close cover on the detergent dispenser. Cover "clicks" into position.



The detergent dispenser opens automatically at the optimum time depending on the programme. The powder or liquid detergent is distributed in the appliance and is dissolved, the tablet falls into the tablet collecting tray where it dissolves in doses.

Tip: If the utensils are only lightly soiled, slightly less than the indicated amount of detergent is usually adequate. Suitable detergents and care products can be purchased online via our website or via customer service (see back page).

Combination detergent

Apart from conventional detergents (Solo), a number of products are available with additional functions. These products contain not only the detergent but also rinse-aid and salt replacement substances (3in1) and, depending on the combination (4in1, 5in1, ...), additional components such as glass protection or stainless steel cleaner. According to the manufacturers, combination detergents function only up to a specific degree of hardness (usually 21° dH, 37° fH, 26° Clark, 3.7 mmol/l). Over this limit salt and rinse-aid must be added. For optimum cleaning and drying results, we recommend using salt and rinse-aid from a water hardness of 14° dH (25° fH, 17° Clark, 2.5 mmol/l).

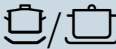




As soon as combined detergents are used, the rinse programme is adjusted automatically to ensure the best possible rinsing and drying result.

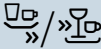
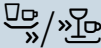


Notes

- If you want to add more utensils after the programme has started, do **not** use the tablet collecting tray [24] as a handle for the upper basket. The tablet could already be there and you will touch the partially dissolved tablet.
- Do **not** place small parts for washing in the tablet collecting tray [24]; this prevents the tablet from dissolving evenly.
- You will obtain optimum rinsing and drying results by using solo detergents and applying salt and rinse aid separately.
- If programmes are short, tablets may not have full cleaning effect due to different dissolving properties and there may even be undissolved detergent residue. It is recommended to use washing powder for these programmes.
- The dosing of a tablet is adequate for the "Intensive" programme (for some models). When using washing powder, you can apply some of this cleaning agent to the inside of the appliance's door.
- Even if the rinse-aid and/or salt refill indicator is lit, the rinse programme will run correctly with combined detergents.
- If using detergents in a water-soluble protective cover: Take hold of the cover with dry hands only and put the detergent into an absolutely dry detergent dispenser only, otherwise the detergent may stick.
- If you switch from combined detergents to solo detergents, ensure that the water softening system and amount of rinse aid have been set to the correct value.
- Biological/eco detergents: Detergent products identified as "Bio" or "Eco" (to protect the environment) usually use lower quantities of active agents or completely dispense with certain substances. The cleaning effect of such products may occasionally be restricted.

Overview of programmes

The max. possible number of programmes is illustrated in this overview. The corresponding programmes and their arrangement can be found on the fascia.

Type of dish	Type of soiling	Programme	Possible additional options	Programme sequence
pots and pans, non-sensitive utensils and cutlery	very stubborn burned or dried-on food remains containing starch or protein	 Intensive 70°	All	Intensive: Pre Rinse Cleaning 70° Intermediate rinse Final rinse 69° Drying
mixed utensils and cutlery	part dried, common household food remnants	 Auto 45° - 65°	All	Sensor-controlled: Is optimised according to the soiling with the aid of sensors.
mixed utensils and cutlery	part dried, common household food remnants	 eco Eco 50°	All	Most economical: Pre Rinse Cleaning 50° Intermediate rinse Final rinse 63° Drying Eco drying The door opens automatically. → "Operating the appliance" on page 31
mixed utensils and cutlery	part dried, common household food remnants	 Silence Silence 50°	intensiveZone Half load HygienePlus ExtraDry Shine and Dry	Reduced noise: Pre Rinse Cleaning 50° Intermediate rinse Final rinse 63° Drying
sensitive utensils, cutlery, temperature-sensitive plastic and glasses	lightly adhering, fresh food remains	 Glass 40°	intensiveZone VarioSpeedPlus Half load ExtraDry Shine and Dry	Particularly gentle: Pre Rinse Cleaning 40° Intermediate rinse Final rinse 60° Drying

Type of dish	Type of soiling	Programme	Possible additional options	Programme sequence
mixed utensils and cutlery	part dried, common household food remnants	 Quick 65°	Extra Dry Shine and Dry	Time-optimised: Cleaning 65° Intermediate rinse Final rinse 70° Drying
mixed utensils and cutlery	part dried, common household food remnants	1 h 65°	Extra Dry Shine and Dry	Time-optimised: Cleaning 65° Intermediate rinse Final rinse 70° Drying
sensitive utensils, cutlery, temperature-sensitive plastic and glasses	lightly adhering, fresh food remains	 Quick 45°	Extra Dry Shine and Dry	Time-optimised: Cleaning 45° Intermediate rinse Final rinse 55°
All types of dishes	cold rinsing, intermediate cleaning	 Pre Rinse	None	Cold rinse Pre Rinse
-	-	 Machine Care	None	Machine cleaning cycle 70°

Programme selection

You can select a suitable programme according to the type of utensils and type of soiling.

Information for test institutes

Test institutes receive the information for comparability tests (e.g. according to EN60436).


These are the conditions for conducting the tests, however these are not the results or consumption values.

Request by e-mail to:

dishwasher@test-appliances.com

The product number (E no.) and the production number (FD) are required which you can find on the rating plate **[33]** on the appliance door.

P+ Additional functions

* Depending on the features of your dishwasher, you can select different additional functions .

Save time (VarioSpeedPlus) *

The “Save time” function can reduce the running time by approx. 20% to 66% depending on the selected rinse programme. To obtain optimum cleaning and drying results at a reduced running time, water and energy consumption are increased.

Half load *

If you have only a few items to wash (e.g. glasses, cups, plates), you can switch to “half load”. This will save water, energy and time. It is recommended to put a little less detergent in the detergent dispenser than for a full load.

HygienePlus (HygienePlus) *

This function increases the temperatures and maintains them for an extra-long time to ensure a defined disinfection performance. This slightly increases energy consumption and the run time. Continuous use of this function improves the hygiene status. This additional option is ideal for cleaning e.g. chopping boards and baby bottles.

IntensiveZone *

Perfect for mixed loads. You can wash very soiled pots and pans in the lower basket together with normally soiled tableware in the upper basket. The spray pressure in the lower basket is intensified. This will increase the run time and the energy consumption then rises.

ExtraDry *

A higher temperature during the final rinse and an extended drying phase ensure that plastic parts will also dry better. This slightly increases energy consumption. The run time will be extended.

Shine and Dry *

By increasing the amount of water during the rinse cycle and extending the drying phase, stains are prevented and the drying result is improved. There is a slight increase in the energy consumption. Rinse aid is recommended for the high gloss drying function (even when using combination detergents).

Energy Save *

The “Energy Save” function can be used to reduce water and energy consumption. The running time is extended for optimum cleaning and drying results.



Operating the appliance

Programme data

The programme data (consumption values) can be found in the quick reference guide. They refer to normal conditions and the set water hardness value **H:04**. Different influencing factors such as water temperature or line pressure may result in deviations.

Opening the door

To open the door, press the upper middle part of the door. The appliance opens automatically.

If you have activated the child-proof lock, press twice in quick succession at the top of the door in the middle.

Changing the settings

The dishwasher has been preset with certain settings for your convenience. You can change these factory settings.

Here's how to change the settings:

1. Switch on ON/OFF switch **[1]**.
2. Press and hold the **setup 3 sec.** button for 3 seconds.
In the display window **[10]** you will see **H:0...** and **set**.
3. Press the **setup 3 sec.** button to access the individual settings.
4. Adjust the setting using the buttons **- and + [6]**.
5. Press and hold the **setup 3 sec.** button for 3 seconds.

The chosen setting has now been stored in your dishwasher.

Tip: If you want to change a number of settings, first make all your changes one after another. Then press the **setup 3 sec.** button for 3 seconds. All the settings will then be stored in the dishwasher.

AquaSensor *

* depending on the features of your dishwasher

The Aqua sensor is an optical measuring device (light barrier) which measures the turbidity of the rinsing water.

The AquaSensor is used according to the programme. If the AquaSensor is active, "clean" rinsing water can be transferred to the next rinse bath and water consumption can be reduced by 3–6 litres. If the turbidity is greater, the water is drained and is replaced with fresh water. In the automatic programmes the temperature and running time can also be adjusted to the degree of soiling.

Remaining running time display

When the programme is selected, the remaining programme time is indicated in the display window **[10]**.

*After the programme has started, the remaining running time is displayed on the floor (only for settings **Timelight 5:01** and **5:02**).

The running time is determined during the programme by the water temperature, the quantity of dishes as well as the degree of soiling and may vary (depending on the selected programme).

* depending on the features of your dishwasher

Sensor setting

In its automatic programmes the appliance uses sensors to optimise their operation. The sensors adjust the strength of the automatic programmes according to the amount and type of soiling. You can choose from three levels of sensitivity for the sensors.

Sensor setting $SE:00$: This setting is ideal for a mixed load and heavily soiled utensils, but it also saves energy and water.

Sensor setting $SE:01$: This setting adjusts the programme strength for the effective removal of food remnants, even if the amount of soiling is low. The energy and water consumption is adjusted accordingly.

Sensor setting $SE:02$: This setting adjusts the programme strength for difficult conditions of use, for example firmly dried on food remnants. This setting is recommended if you are using biological or eco detergents which contain smaller quantities of active agents. The energy and water consumption is adjusted accordingly.

ExtraDry

The final rinse uses a higher temperature which improves the drying result (be careful if you have delicate tableware). The running time may increase slightly. You can switch the function ExtraDry on $d:01$ or off $d:00$.

Note: When ExtraDry function is switched on, Eco drying is deactivated.

Auto Power Off (Automatic switch off after end of programme)

To save energy, the dishwasher is switched off 1 minute after the programme ends. You can also change this setting.

Possible settings are:

- $P:00$: The dishwasher does not switch off automatically.
- $P:01$: The dishwasher switches off after 1 minute.
- $P:02$: The dishwasher switches off after 2 hours.

Note: Note that with the settings $P:01$ and $P:02$ the interior lighting [20] is switched off. To activate the interior lighting, press the ON/OFF switch [1].

EmotionLight (Interior lighting) *

* depending on the configuration of your specific dishwasher

EmotionLight [20] is the interior lighting for your dishwasher. You can switch the interior lighting on $E:01$ or off $E:00$.

Notes

- Depending on the setting of AutoPowerOff, the interior lighting is either switched on or off.
- Note that when the appliance is switched on and the door is open, the interior lighting will automatically be switched off after 1 hour.

TimeLight (optical display while a programme is running) *

*Depending on the features of your dishwasher

While a programme is running, an optical display (additional programme information) is projected onto the floor at the bottom of the appliance door. If the base panel is pulled forwards or if the appliance is installed at eye-level flush with the furniture then this display will not be visible. You can switch the optical display on **5:01** or off **5:00**.

Infolight *

* depending on the configuration of your specific dishwasher

While the programme is running, a light spot shines on the floor under the appliance door. Do not open the appliance door until the light point is no longer visible on the floor. If the appliance door is not completely closed, the light spot will flash *. If the appliance is installed at eye-level, with flush furniture front, the light point will not be visible. You can switch the Infolight on **1:01** or off **1:00**.

Changing start programme

The Eco 50° programme for environmentally friendly operation is always preselected when the appliance is switched on. You can change the “Start programme” setting. With the setting **5P:00**, the most recently selected programme will always appear when the appliance is switched on.

Tone volume

The end of the programme is indicated by an audible signal. You can adjust the tone volume from **5L:00** - **5L:03**. If the signal tone at the end of the programme is annoying, set the value to **5L:00** (tone volume off).

Note: When Eco drying is switched on, the end of the programme is not indicated by an acoustic signal.

Button volume



When you are operating the dishwasher, a signal sounds whenever a button is pressed. You can adjust the volume of the tone from **6L:00** - **6L:03**. If the signal tone is annoying, set the value to **6L:00** (button volume off).

Child-proof lock *

*Depending on the features of your dishwasher

The dishwasher features an electronic child-proof lock. The child-proof lock protects children from the potential hazards posed by the dishwasher. You can switch the child-proof lock on **CL:01** or off **CL:00**. When the child-proof lock is on, it is difficult to open the door.

Eco drying

If you have selected the Eco 50° programme, the door opens automatically when the programme ends. This ensures a particularly economical drying result. You can switch Eco drying on  or off .

Notes




- Eco drying is activated only in conjunction with the Eco 50° programme.
- Eco drying is deactivated when
 - ExtraDry is switched on.
 - the Eco 50° programme has been selected in conjunction with one or more additional functions.
 - the electronic child-proof lock * has been switched on.

* depending on the features of your dishwasher

Factory setting

You can reset all settings to the factory setting.

Switching on the appliance

1. Turn tap fully on.
2. Switch on ON/OFF switch .
The Eco 50° programme has been preset for environmentally friendly operation whenever the appliance starts. This programme remains selected if no other programme button  is pressed.
3. Press START button .
Programme sequence starts.

Note:

For ecological reasons the Eco 50° programme is preset whenever the appliance starts. This conserves environmental resources and not least saves you money.




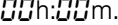





The Eco 50° program is a particularly environmentally friendly program and well-suited for normally soiled tableware. It is the most efficient program in the combination of energy and water consumption for this type of conformity with the tableware and content of the EU European Ecodesign Directive.

Time preselection *

* depending on the configuration of your specific dishwasher

You can delay the start of the programme by up to 24 hours.

Here's how to set up the delay:

1. Switch on ON/OFF switch .
2. Press the timer programming button  - or +.
The display window  shows .
3. Keep pressing the timer programming button  - or + until the desired time is displayed.
4. Press START button .
The delay timer has been activated.
5. To clear the specified delay, press the button  - or + repeatedly until the display window  shows .

Programme end

The programme has finished when the value **00h:00m** appears in the display window **[10]**. If a value has been set for the signal volume, then the end of the programme is also indicated audibly by a buzzer.

* The end of the programme is displayed on the floor – provided the TimeLight (optical display) is switched on and is visible.

Note: When Eco drying is activated, the end of the programme is not indicated by a buzzer.

* depending on the features of your dishwasher

Switching off the appliance

Shortly after the end of the programme:

1. Switch off ON/OFF switch **[1]**.
2. Turn off water supply (does not apply to appliances with Aqua-Stop).
3. Remove the utensils when they have cooled down.

About the Eco drying function:

When Eco drying is activated in the Eco 50° programme, the door opens automatically when the programme ends. This ensures the best possible drying result. Low amounts of steam may occur. **If you install the appliance under a worktop, fit the supplied steam protection film** * (follow the procedures in the installation instructions). The steam protection film protects sensitive fitted furniture and worktops from damage by water vapour. **Before opening the appliance, leave it to cool down for a while in the remaining programmes when the programme ends.**

Interrupting the programme

Caution!

Expansion (overpressure) may cause the appliance door to jump open and/or water to escape! If the door was opened on an appliance which has a hot water connection or is heated, always leave the door ajar for several minutes and then close it.

1. Switch off ON/OFF switch **[1]**. The LEDs go out. The programme is saved.
2. Switch on the ON/OFF switch **[1]** again to continue the programme.

Terminating the programme (Reset)

1. Open the door.
2. Press the START button **[9]** and hold it down for about 3 seconds. The value **00h:01m** appears in the display window **[10]**.
3. Close the door. The programme sequence lasts about 1 minute. The value **00h:00m** appears in the display window **[10]**.
4. Open the door.
5. Switch off ON/OFF switch **[1]**.
6. Close the door.

Changing the programme

When the START button **[9]** has been pressed, the programme cannot be changed. The only way a programme can be changed is by Cancel programme (Reset).



Cleaning and maintenance


A regular inspection and maintenance of your machine will help to prevent faults. This saves time and prevents problems.

Overall status of the dishwasher

*The interior of your dishwasher is predominantly self-cleaning. In order to remove deposits, your dishwasher automatically changes the running of the programme (such as by increasing the cleaning temperature) at certain intervals. This will lead to higher consumption values when running this programme.

*Depending on the features of your dishwasher

If you should find deposits in the interior of the dishwasher in spite of this, remove these deposits as follows:

1. Fill the detergent dispenser  with detergent.
2. Select the programme with the highest temperature.
3. Start the programme without dishes.



Warning

Health hazard due to detergents containing chlorine!

Always use chlorine-free detergents.

Notes

- Only clean the appliance with special detergents/appliance cleaners which are suitable for use with dishwashers.
- Regularly wipe the door seals using a damp cloth and a little washing-up liquid. This will keep the door seal clean and hygienic.
- Leave the door open slightly if the appliance will not be used for a while. This will prevent an unpleasant odour from developing.
- Never clean the dishwasher using a steam cleaner. The manufacturer is not liable for any consequential damage.
- Wipe the front of the dishwasher and the control panel regularly using a damp cloth and a little washing-up liquid.
- Do not use sponges with a rough surface or abrasive detergents. These could scratch the surface.
- For dishwashers with a stainless steel front, avoid using sponge cloths, or rinse these thoroughly several times before using them for the first time. This will prevent corrosion.

Machine Care *

Machine Care used in combination with commercially available machine cleaning detergent is a suitable programme for cleaning your dishwasher. Deposits such as grease and limescale can cause your dishwasher to malfunction. In order to avoid such faults and to reduce the development of odours, we recommend cleaning the dishwasher at regular intervals.

* As soon as the Machine Care display lights up in the control panel, or you are advised to do so on the front display, run the Machine cleaning programme Machine Care **without** loading any tableware. Make sure that there are no aluminium parts in the dishwasher. After you have run the Machine Care the display in the control panel will go out.

If your dishwasher does not have a reminder function, follow the instructions for use on the machine cleaning detergents.

Warning

Risk of explosion!



If you use highly caustic alkaline or highly acidic cleaning agents, in particular commercial or industrial cleaning agents, do not put aluminium parts in the dishwasher. Danger of explosion.

Notes

- Remove any coarse soiling in the interior using a damp cloth.
- Clean the filters. → *"Filters"* on page 38
- Run the programme without dishes, and in combination with a machine cleaning detergent.
- Use a special machine cleaning detergent, and not dishwasher detergent.
- Observe the safety instructions and the instructions for use on the machine cleaning detergent packaging.
- *After three rinse cycles, the display in the control panel will go out automatically, even if you have not run the Machine cleaning cycle programme.

* depending on the features of your dishwasher

Special salt and rinse aid

Top up the salt and/or rinse aid as soon as either of the refill indicators on the control panel  or  lights up. Always top up the special salt immediately before switching on the dishwasher. This ensures that overrun special salt solution is immediately rinsed out and that corrosion in the washing tank cannot occur.

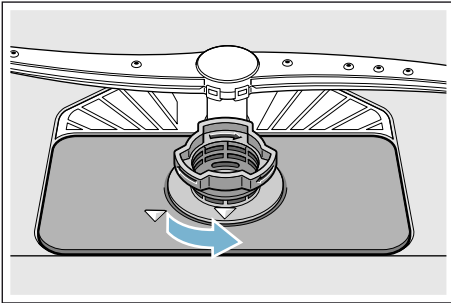
Filters

The filters [27] keep large foreign objects in the rinsing water away from the pump. These foreign objects may occasionally block the filters.

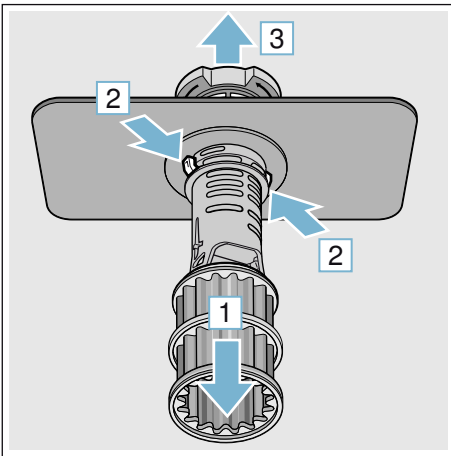
The filter system consists of

- a coarse filter
- a flat fine filter
- a microfilter

1. After each washing cycle check the filters for residue.
2. Unscrew filter cylinder as illustrated and take out filter system.



3. Remove the micro filter (1). Press together the locking catches (2) and remove the coarse filter (3).

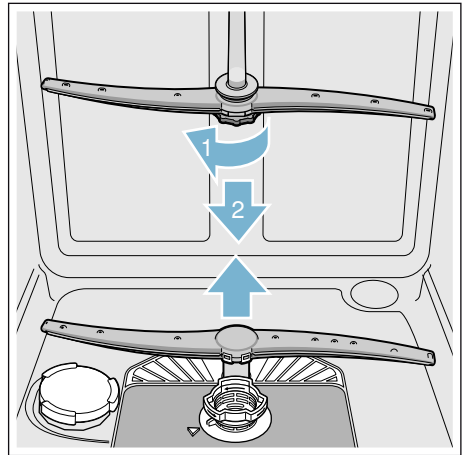


4. Remove any residue and clean filters under running water.
5. Re-install filter system in reverse sequence and ensure that the arrow marks are opposite each other after closing the filter system.

Spray arms

Limescale and contaminants in the rinsing water may block nozzles and bearings on the spray arms [23] and [25].

1. Check outlet nozzles on the spray arms for blockages.
2. Unscrew the upper spray arm [23] (1) and remove downwards (2).
3. Remove the lower spray arm [25] upwards.



4. Clean spray arms under running water.
5. Re-engage or screw on spray arms.

Fault, what to do?

Experience has shown that you can rectify most faults which occur in daily operation yourself. This ensures that the appliance is quickly available to you again. In the following overview you can find possible causes of malfunctions and helpful information for rectifying them.

Note: If the appliance stops during dishwashing or does not start for no obvious reason, first run the Abort programme function (Reset) → "Operating the appliance" on page 31.

Warning

Improper repairs or use of non-original spare parts may cause considerable damage and put the user at considerable risk!

Always have repairs carried out by technicians. If a component has to be replaced, always use original spare parts.

Waste water pump

Large food remnants or foreign objects which were not captured by the filters may block the waste water pump. The rinsing water will then be above the filter.

Warning

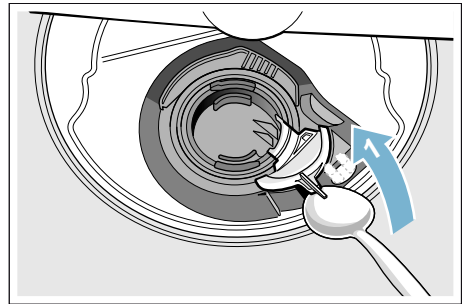
Danger of cutting!

Sharp and pointed objects or glass fragments may block the waste water pump.

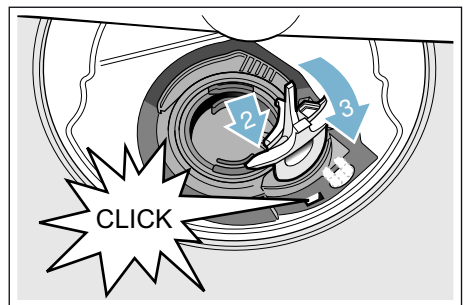
Always carefully remove foreign objects.

Clean the waste water pump as follows:

1. Disconnect the dishwasher from the power supply.
2. Take out top basket [22] and bottom basket [29].
3. Remove the filters [27].
4. Scoop out water, use a sponge if required.
5. Prise off the pump cover (as shown) using a spoon. Grip the pump cover by the crosspiece and lift diagonally inwards (1). Remove cover completely.

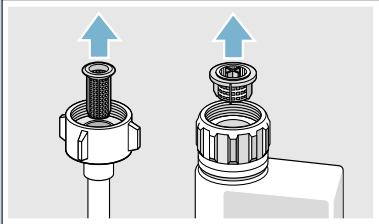


6. Check impeller wheel and remove any foreign objects.
7. Place pump cover in the original position (2) and press down until it engages (3).



8. Install filters.
9. Re-insert baskets.

Fault table

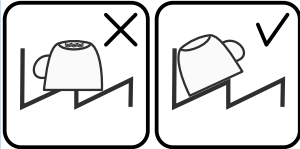
Fault	Reason	Remedial action
"Check water supply" display lights up.	Supply hose kinked.	Install supply hose without kinks.
	Water supply turned off.	Turn on water supply.
	Water supply jammed or calcified.	Turn on water supply. Flow rate must be at least 10 l/min. when water supply is open.
	Filter in the water supply blocked.	Switch off the appliance and pull out the mains plug. Turn off water supply. Unscrew water connection.
		 <p>Clean filter in the supply hose. Screw water connection on again. Check for leaks. Reconnect power supply. Switch on the appliance.</p>
Fault code E:07 is lit.	Intake opening (on right inside of appliance) covered by utensils.	Arrange utensils so that the intake opening is not obstructed.
Fault code E:12 is lit.	Heating element calcified or soiled.	Clean appliance with dishwasher cleaning agent or descaler. → "Cleaning and maintenance" on page 36 Operate the dishwasher with water softening system and check the setting. → "Water softening system/special salt" on page 14
Fault code E:14 is lit.	Water protection system activated.	Turn off water supply.
Fault code E:15 is lit.		Call customer service and quote the fault code.
Fault code E:16 is lit.	Constant water supply.	
Fault code E:22 is lit. *	Filters [27] are soiled or blocked.	Clean filters. → "Filters" on page 38

*Depending on the features of your dishwasher

Fault	Reason	Remedial action
Fault code E:24 is lit.	Waste-water hose kinked or blocked.	Install hose without kinks, remove any residue.
	Siphon connection still sealed.	Check connection to siphon and open if required.
	Cover on the waste water pump loose.	Lock cover correctly. → "Waste water pump" on page 39
Fault code E:25 is lit.	Waste water pump blocked or cover on the waste water pump is not locked in position.	Clean pump and lock cover correctly. → "Waste water pump" on page 39
Fault code E:27 is lit.	Mains voltage too low.	No appliance fault, have the mains voltage and electrical installation checked.
A different fault code is indicated on the digital display. (E:01 to E:30)	A technical fault has probably occurred.	Switch off the appliance with the ON/OFF switch [1] . After a short time restart the appliance. If the problem recurs, turn off water supply and pull out the mains plug. Call customer service and quote the fault code.
L or H appears on the digital display [10] . *	Not a fault!	See turboSpeed 20 min. in the chapter "Overview of programmes". *
Refill indicator for salt [5] and/or rinse aid [4] is lit.	No rinse aid.	Refill rinse aid.
	No salt.	Refill with special salt.
	Sensor does not detect salt tablets.	Use different special salt.
Refill indicator for salt [5] and/or rinse aid [4] is not lit.	Refill indicator switched off.	Activation/deactivation (see chapter "Water softening system/Special salt" → Page 14 or "Rinse aid").
	There is still enough special salt/rinse aid available.	Check refill indicator, levels.
The Machine Care display lights up. *	Machine Care is recommended.	Run the Machine Care programme using a special dishwasher cleaning agent and without loading any utensils. The display will go out automatically after three wash cycles whether or not the Machine Care programme is carried out.
Water is left in the appliance at the end of the programme.	Filter system or area under the filters [27] is blocked.	Clean filters and area underneath.
	Programme has not yet finished	Wait until programme ends or reset.

*Depending on the features of your dishwasher

en Fault, what to do?

Fault	Reason	Remedial action
Utensils not dry.	Not enough rinse aid in the dispenser, or none at all.	Refill rinse aid.
	Programme without drying was selected.	Select programme with drying. → "Overview of programmes" on page 28
	Water collecting in depressions on the utensils and cutlery.	Arrange utensils in a sloping position, arrange affected utensils as sloping as possible.
		
	The combined detergent used has a poor drying performance.	Use different combination detergent with better drying performance. Use of rinse aid also improves the drying performance.
	ExtraDry to increase drying not activated.	Activate ExtraDry. → "Overview of programmes" on page 28
	Utensils were removed too early or drying process had not ended yet.	Wait until program ends or wait until 30 min after program ends before removing utensils.
The eco rinse aid used has a limited drying performance.	Use a proprietary rinse aid. Eco products may have limited effectiveness.	
Door does not open automatically at the end of the Eco 50° programme. Door gap is not set correctly.	Set the door correctly with the aid of the installation instructions so that the door gap is at least 70 mm - 100 mm.	
Plastic utensils not dry.	Special properties of plastic.	Plastic has a lower heat storage capacity and therefore dries less well.
Cutlery not dry.	Cutlery not arranged properly in the cutlery basket.	Separate cutlery if possible, prevent contact points.
	Cutlery not arranged properly in the cutlery drawer.	Arrange cutlery properly and separate if possible.
Appliance interior wet after wash cycle.	No appliance fault.	On account of the "Condensation drying" principle, water droplets are physically induced and required in the container. The humidity in the air condenses on the inner walls of the dishwasher, drains and is pumped out.

*Depending on the features of your dishwasher

Fault	Reason	Remedial action
Food remnants on the utensils.	Utensils placed too closely together, utensils basket overfilled.	Arrange utensils with adequate clearance between them ensuring that the spray jets can reach the surface of the utensils. Prevent contact points.
	Spray arm rotation obstructed.	Arrange utensils so that the spray arm can rotate without obstruction.
	Spray arm nozzles are blocked.	Clean the spray arm nozzles. → <i>"Cleaning and maintenance"</i> on page 36
	Filters [27] dirty.	Clean filters. → <i>"Cleaning and maintenance"</i> on page 36
	Filters [27] inserted incorrectly and/or not engaged.	Insert and engage filters correctly.
	Wash programme too weak.	Select a more intensive wash programme. Increase sensitivity of the sensors.
	Utensils precleaned too intensely; sensors therefore decide on weak programme sequence. Stubborn soiling cannot be completely removed.	Do not prerinse utensils. Remove only large food remnants. Increase sensitivity of the sensors. Recommended programme Eco 50° or Intensive.
	Tall narrow receptacles in corner areas are not rinsed adequately.	Do not place hollow receptacles too obliquely and do not place in the corner area.
Top basket [22] on right and left not set to same height.	Set top basket to same height using side levers.	

*Depending on the features of your dishwasher

en Fault, what to do?

Fault	Reason	Remedial action
Detergent residue	Detergent dispenser cover [31] blocked by utensils and therefore does not open fully.	Utensils must not be placed above the tablet collecting tray [24]. These may block the lid of the detergent dispenser and prevent it from opening fully. → "Upper basket" on page 17 Do not place utensils or fragrance dispenser in the tablet collecting tray.
	Detergent dispenser cover [31] blocked by the tablet.	Tablet must be inserted flat and not upright.
	Tablets used in the quick or short programme. Dissolving time of the detergent is not reached in the selected short programme.	Dissolving time of tablets too long for a quick or short programme. Use a detergent powder or select a more intensive programme.
	Washing effect and dissolving performance are reduced after a prolonged storage time or detergent is very lumpy.	Change detergent.
Water stains on plastic parts.	Droplet formation on plastic surface is physically unavoidable. After drying, water stains are visible.	Use a more intensive programme (more water changes). Arrange utensils in a sloping position. Use rinse aid. If required, increase softening setting.
Washable or water-soluble coatings in the container or on the door.	Detergent substances are deposited. These coatings cannot usually be removed with chemicals (appliance cleaner, ...).	Change detergent brand. Clean appliance mechanically.
	If there is a "white coating" on the container floor, the water softening system has been set marginally.	Increase softening setting and change detergent if required.
	Salt dispenser cover [26] not closed.	Close salt dispenser cover correctly.
	Only for glasses: Initial glass corrosion – can only apparently be wiped off.	See "Glass and utensil damage". → "Glass and utensil damage" on page 16
*Depending on the features of your dishwasher		

Fault	Reason	Remedial action
White, stubborn coatings; limescale on the utensils, container or door.	Detergent substances are deposited. These coatings cannot usually be removed with chemicals (appliance cleaner, ...).	Change detergent brand. Clean appliance mechanically.
	Hardness range incorrectly set or water hardness greater than 8.9 mmol/l.	Set water softening system according to instructions for use or top up salt.
	3 in 1 detergent or bio/eco detergent not effective enough.	Set water softening system according to instructions for use or use separate detergents (proprietary detergent, salt, rinse aid).
	Underdosing of detergent.	Increase detergent dosage or change detergent.
	Too gentle wash programme selected.	Select a more intensive wash programme.
Tea or lipstick residue on the utensils.	Too low rinsing temperature.	Select programme with higher washing temperature.
	Too little or unsuitable detergent.	Use suitable detergent at correct dosage.
	Utensils precleaned too intensely; sensors therefore decide on weak programme sequence. Stubborn soiling cannot be completely removed.	Do not prerinse utensils. Remove only large food remnants. Increase sensitivity of the sensors. Recommended programme Eco 50°
Coloured (blue, yellow, brown), difficult to remove to non-removable coatings in the appliance or on stainless steel utensils.	Film formation consisting of ingredients from vegetables (e.g. cabbage, celery, potatoes, noodles, ...) or the tap water (e.g. manganese).	Can be partly removed with machine cleaner or by mechanical cleaning. Coatings are harmless.
	Film formation caused by metallic components on silver or aluminium utensils.	Can be partly removed with machine cleaner or by mechanical cleaning.
Coloured (yellow, orange, brown), easily removable deposits inside the appliance (mainly in the floor area).	Film formation consisting of ingredients from food remnants and substances from the tap water (limescale), "soapy"	Check function of the water softening system (refill with salt) or, if using combined detergents (tablets), activate water softening system. → "Water softening system/special salt" on page 14
Discolouration of the plastic parts inside the appliance.	Plastic parts inside the appliance may become discoloured during the service life of the dishwasher.	Discolouration is normal and will not impair the function of the dishwasher.

*Depending on the features of your dishwasher

en Fault, what to do?

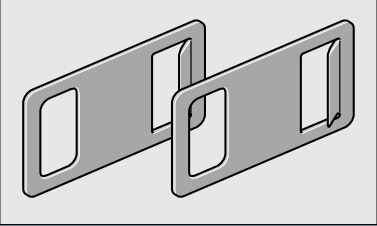
Fault	Reason	Remedial action
Plastic parts discoloured.	Too low rinsing temperature.	Select programme with higher washing temperature.
	Utensils precleaned too intensely; sensors therefore decide on weak programme sequence. Stubborn soiling cannot be completely removed.	Do not prerinse utensils. Remove only large food remnants. Increase sensitivity of the sensors. Recommended programme Eco 50°
Removable streaks on glasses, glasses with metallic appearance and cutlery.	Too much rinse aid.	Set rinse aid amount to lower setting.
	No rinse aid added or setting too low.	Add rinse aid and check dosage (recommended setting 4–5).
	Detergent residue in the final rinse. Detergent dispenser cover blocked by utensils (cover does not open fully).	Detergent dispenser cover must not be obstructed by utensils. Do not place utensils or fragrance dispenser in the tablet collecting tray.
	Utensils precleaned too intensely; sensors therefore decide on weak programme sequence. Stubborn soiling cannot be completely removed.	Do not prerinse utensils. Remove only large food remnants. Increase sensitivity of the sensors. Recommended programme Eco 50°
Initial or existing, irreversible clouding of glass.	Glasses not dishwasher-proof, only suitable for dishwasher.	Use dishwasher-proof glasses. Avoid long steam phase (standing time after wash cycle ends). Use wash cycle at lower temperature. Set water softening system according to the water hardness (if required one setting lower). Use detergent with glass protection component.
Rust spots on the cutlery.	Cutlery is not sufficiently rust-resistant. Knife blades are frequently more severely affected.	Use rust-resistant cutlery.
	Cutlery will also rust if rusting parts are rinsed at the same time (pan handles, damaged utensil baskets, etc.).	Do not wash rusting parts.
	Salt content in the rinsing water too high, as salt dispenser lock not fastened firmly or salt was spilled while being refilled.	Fasten salt dispenser lock firmly or remove spilled salt.

*Depending on the features of your dishwasher

Fault	Reason	Remedial action
Appliance cannot be switched on or operated.	Malfunction.	Disconnect appliance from the power supply; pull out the mains plug or switch off the fuse. Wait at least 2 minutes, then connect the appliance to the power supply.
Appliance does not start.	The mains fuse has tripped.	Check mains fuse.
	Power cord not inserted.	Ensure that the power cord is plugged all the way into the back of the appliance and into the socket. Check that the socket functions.
	The appliance door has not been shut properly.	Close the door.
Programme starts automatically.	You did not wait until programme ended.	Perform reset. ("Terminating the programme")
Door does not open automatically at the end of the Eco 50° programme.	Eco drying deactivated.	Activate Eco drying. → <i>"Operating the appliance" on page 31</i>
	The child-proof lock is activated.	Deactivate childproof lock. → <i>"Operating the appliance" on page 31</i>
	Eco 50° programme not selected.	Select Eco 50° programme.
	Additional functions selected.	Deselect additional functions.
	ExtraDry is switched on.	Switch off ExtraDry.
	Door is not set correctly.	Set the door correctly with the aid of the installation instructions so that the door gap is at least 70 mm - 100 mm.
	Wrong screws used to adjust the door gap. If excessively long screws are screwed in, they may deactivate Eco drying.	To adjust the door gap, use screws which have a max. size of \varnothing 4x30 (included in the product package, see installation instructions).
	Door and door seal dirty.	Clean door and door seal with a damp cloth and a little washing-up liquid.
Door automatically opens too wide at the end of the Eco 50° programme.	Safety device switches the Eco drying function off. A technical fault has probably occurred.	Call the after-sales service.
	Door is not correctly adjusted.	Adjust the door correctly using the installation instructions so that the door gap is at least 70 mm - 100 mm.
	Wrong screws used to adjust the door gap.	To adjust the door gap, use screws with a max. size \varnothing 4x30 (included in the product package, see installation instructions).

*Depending on the features of your dishwasher

en Fault, what to do?

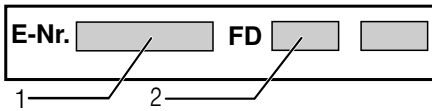
Fault	Reason	Remedial action
Door does not open.	Door is not set correctly.	Set the door correctly as described in the installation instructions.
	Child-proof lock is activated.	Press twice in quick succession at the top of the door in the middle.
	Appliance is disconnected from the mains.	Check mains plug and fuses. Attach supplied emergency release to upper right and left of the furniture panel and open the door by gently pulling the emergency release.
		
	Door and door seal dirty.	Clean door and door seal with a damp cloth and a little washing-up liquid.
Door opens too wide when activated.	Automatic door opening system not in home position.	After closing the door, wait one second until it can be opened again.
	Door is not correctly adjusted.	Adjust the door correctly as described in the installation instructions.
Door does not close.	Automatic door opening system not in home position.	After opening the door, wait one second until it can be closed again.
Cover on the detergent dispenser cannot be closed.	Detergent dispenser or cover guide blocked by sticky detergent residue	Remove detergent residue.
Detergent residue in the detergent dispenser [31] or in the tablet collecting tray [24].	Spray arms blocked by utensils, therefore detergent is not rinsed out.	Ensure that the spray arms can rotate freely.
	The detergent dispenser was damp when filled.	Pour detergent into the dry detergent dispenser only.
*Depending on the features of your dishwasher		

Fault	Reason	Remedial action
Appliance stops in the programme or programme is interrupted.	Door not closed properly.	Close the door.
	Do not place utensils or fragrance dispenser in the tablet collecting tray. Top basket presses against the door and prevents door from being closed securely.	Check whether rear panel is being pressed in, e.g. by socket or by hose holder which has not been removed.
	Power and/or water supply interrupted.	Restore power and/or water supply.
Filling valves making striking noises.	Depends on domestic installation, as no appliance fault. No effect on appliance function.	No remedial action possible.
Knocking or rattling noise.	Spray arm strikes the utensils, utensils not positioned correctly.	Position utensils so that the spray arms do not strike the utensils.
	If there is a low load, the water jets strike the washing tank directly.	Load the appliance with more utensils or distribute the utensils more evenly in the dishwasher.
	Light utensils move during the wash cycle.	Arrange light utensils securely.
Unusual foam formation.	Hand washing-up liquid in the rinse aid dispenser.	Immediately refill rinse aid dispenser with rinse aid.
	Rinse aid spilled.	Remove rinse aid with a cloth.
*Depending on the features of your dishwasher		



Customer service

If you are unable to rectify the fault, please contact your customer service. We will always find an appropriate solution in order to avoid unnecessary visits by engineers. Contact information for your nearest customer service can be found on the back of these instructions for use or on the enclosed customer service list. When calling, please state the appliance number (E-Nr. = 1) and the production number (FD = 2) which can be found on the rating plate [33] on the appliance door.



Trust the expertise of the manufacturer. Contact us for assistance. You can therefore be sure that the repair is carried out by trained service technicians who carry original spare parts for your domestic appliances.



Installation and connection

The dishwasher must be connected correctly, otherwise it will not function properly. The specifications for the inlet and outlet as well as the electrical connected loads must correspond with the required criteria as specified in the following paragraphs or in the installation instructions.

Install the appliance in the correct sequence:

1. Checking appliance on delivery
2. Installation
3. Drainage connection
4. Drinking water connection
5. Electrical connection

Contents of package

If you have any complaints, contact the dealer from whom you purchased the appliance or our customer services.

- Dishwasher
- User manual
- Installation instructions
- Quick reference guide*
- Warranty*
- Installation materials
- Steam guard plate*
- Rubber apron*
- Power cord

* depending on the features of your dishwasher

Safety instructions

Please follow the safety instructions under → *"Installation"* on page 6.

Delivery

Your dishwasher has been checked thoroughly in the factory to ensure that it is in working order. This may cause small water stains. These will disappear after the first wash cycle.

Technical specifications

- **Weight:**
up to 60 kg
- **Voltage:**
220–240 V, 50 Hz or 60 Hz
- **Connected load:**
2000 - 2400 W.
- **Fuse:**
10 - 16 A.
- **Power input:**

Off-mode / standby mode	0.50 W
Left-on mode	0.50 W
Networked standby	-
Left-on mode duration	0 mins
Time after which the appliance is switched to networked standby mode	-

Complies with the latest regulations (EU) for energy label and ecological design at the time of bringing onto the market.

Additional functions and settings may increase the power input.

- **Water pressure:**
at least 0.05 MPa (0.5 bar),
maximum 1 MPa (10 bar).
At a higher water pressure:
connect pressure-reducing valve
ahead.
- **Inlet rate:**
minimum 10 litres/minute
- **Water temperature:**
cold water.
Hot water:
Maximum temperature 60 °C.
- **Capacity:**
12–15 place settings (depending on
the features of your dishwasher).

Installation

The required installation dimensions can be found in the installation instructions. Level the appliance with the aid of the height-adjustable feet. Ensure that the appliance is situated securely on the floor.

- A built-under or integrated appliance which is installed subsequently as a free-standing appliance must be secured to prevent it from overturning, e.g. by screwing it to the wall or by installing it under a continuous worktop which is screwed to adjacent cupboards.
- The appliance can easily be installed in a fitted kitchen between wooden and plastic walls.

Drainage connection

1. The required work sequence can be found in the installation instructions. If required, fit a siphon with an drainage connection.
2. Connect the waste-water hose to the drainage connection of the siphon with the enclosed parts. Ensure that the drainage hose is not kinked, crushed or twisted and that there is no cover plate in the drainage to prevent the waste water from flowing out!

Drinking water connection

1. Fasten the drinking water connection to the tap according to the installation instructions using the enclosed parts. Ensure that the drinking water connection is not kinked, crushed or twisted.
2. When replacing the appliance, always use a new water supply hose.

Water pressure:

at least 0.05 MPa (0.5 bar), maximum 1 MPa (10 bar).

At a higher water pressure: connect pressure-reducing valve ahead.

Inlet rate:

minimum 10 litres/minute

Water temperature:

cold water:

Hot water:





Maximum temperature 60 °C.

Hot water connection *

* depending on the features of your dishwasher

The dishwasher can be connected to cold or hot water up to max. 60 °C. Connection to hot water is recommended if the hot water can be supplied by energetically favourable means and from a suitable installation, e.g. solar heating system with circulation line. This will save energy and time. The “Hot water” setting allows you to adjust your dishwasher optimally to operate with hot water. It is recommended to have a water temperature (temperature of the incoming water) of at least 40 °C and no more than 60 °C. It is not recommended to connect the appliance to hot water if the water is supplied from an electric boiler.

Here's how to change the hot water setting:

1. Switch on ON/OFF switch .
2. Press and hold the **setup 3 sec.** button for 3 seconds. The value **H:00**... and **set** will appear in the display window .
3. Press the **setup 3 sec.** button repeatedly until the factory setting value **F:00** appears in the display window .
4. Adjust the setting using the buttons **+ and -** .
5. Press and hold the **setup 3 sec.** button for 3 seconds.

The chosen setting has now been stored in your dishwasher.

Electrical connection

- Connect the appliance to an alternating current only, ranging from 220 V to 240 V and 50 Hz or 60 Hz via a correctly installed socket with protective earth conductor. See rating plate for required fusing [33].
- The socket must be near the appliance and freely accessible following installation.
If the plug is not freely accessible, an allpole disconnector with a contact opening of at least 3 mm must be fitted on the installation side to satisfy the relevant safety instructions.
- The connection may be modified by technicians only.
- A power cord extension may be purchased from customer service only.
- The appliance features a water damage protection system. Please note the system will function **only** when the power supply is connected.

Removal

Also observe the sequence of worksteps here.

1. Disconnect the appliance from the power supply.
2. Turn off the tap.
3. Undo the waste water and drinking water connection.
4. Loosen fastening screws for the furniture parts.
5. If fitted, remove the base panel.
6. Pull out the appliance, carefully pulling the hose behind.

Transporting

Empty the dishwasher and secure loose parts.

Drain the appliance according to the following steps:

1. Turn on water supply.
2. Open the door.
3. Switch on ON/OFF switch [1].
4. Select programme with the highest temperature.
The estimated programme duration appears in the display window [10].
5. Press START button [9].
6. Close the door.
Programme sequence starts.
7. Open the door after approx. 4 minutes.
8. Press and hold the START button [9] for about 3 seconds.
The value 00h:01m appears in the display window [10].
9. Close the door.
10. Open the door after approx. 1 minute.
The value 00h:00m appears in the display window [10].
11. Switch off ON/OFF switch [1].
12. Turn off water supply, disconnect supply hose and drain water.

Note: Always transport the dishwasher upright. This prevents residual water from getting into the machine's controls and causing the programme sequence to malfunction.

Protection against frost

If the appliance is in a room where there is a risk of frost (e.g. holiday home), empty the appliance completely (see Transportation).

AQUA-STOP guarantee

en

(does not apply to appliances without Aqua-Stop)

In addition to warranty claims against the seller based on the purchase contract and in addition to our appliance warranty we will pay damages under the following conditions:

1. If our Aqua-Stop system is defective and causes water damage, we will make good the damage for private users. To ensure water damage protection, the appliance **must** be connected to the power supply.
2. This liability guarantee is valid for the service life of the appliance.
3. A prerequisite for the warranty claim is that the appliance has been correctly installed and connected with Aqua-Stop according to our instructions. This also includes the correct installation of the Aqua-Stop extension (original accessory). Our warranty does not extend to defective feed lines or fittings up to the Aqua-Stop connection on the tap.
4. If your appliance is fitted with Aqua-Stop, you can leave your appliance unattended during operation and leave the tap turned on afterwards. The tap should only be turned off if you are absent from home for a prolonged period, e.g. several weeks holiday.

BSH Hausgeräte GmbH

Carl-Wery-Straße 34
81739 München, Germany

To book an engineer visit and product advice

GB 0344 892 8999	Calls from a BT landline will be charged at up to 3 pence per minute. A call set-up free of up to 6 pence may apply.
IE 01450 2655	0.03 € per minute at peak. Off peak 0.0088 € per minute.
US 866 447 4363	toll-free

Please find the contact data of all countries in the enclosed customer service list.

Internet: www.siemens-home.bsh-group.com

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