



Connect your hob to the future.

Installation guide

home  
connect

# Welcome to the connected home!

Congratulations on your new smart appliance with Home Connect, designed to simplify your life and make it more enjoyable.\*

Home Connect helps you to manage your home appliances with ease and comfort, providing a variety of functions beyond simple remote control.

The Home Connect app gives you important and useful information about your home appliance, allowing you to customize and trigger certain functionalities and actions. Furthermore, the app offers support on how to properly maintain your home appliance and also inspires with a variety of recipes. Explore our ecosystem of partners and gain even more functionalities and services.

Home Connect opens up a world of possibilities exceeding your expectations of a home appliance.

\* The availability of the Home Connect function depends on the availability of Home Connect services in your country. Home Connect services are not available in every country. You can find more information on this at [www.home-connect.com](http://www.home-connect.com)

## Explore: With the Home Connect app you can...



### Manage your appliance

In the app's appliance section you have an overview of your connected home appliances, offering a variety of functions beyond simple remote control. Monitor the home appliance's progress, change or pause programs, change settings, trigger actions, and receive notifications.



### Be inspired

The recipe section provides a variety of inspiring recipes, tips and videos, that will make cooking and baking even more enjoyable.



### Get support

The service section gives helpful information on how to maintain and operate your home appliance properly.



### Discover even more benefits

We are constantly expanding our ecosystems of partners. Please refer to [www.home-connect.com](http://www.home-connect.com) for an overview of all partners.

### Information:

You will find a step-by-step video explaining how to connect your hob to the Home Connect app at [www.home-connect.com](http://www.home-connect.com).

## Let's get started!

### What you need

- 1 | Your hob that is connected to the power supply and switched on.
- 2 | A smartphone or tablet with the latest version of the iOS or Android operating system.
- 3 | Your hob within range of your home network's Wi-Fi signal.
- 4 | The name (SSID) and password (key) of your Wi-Fi home network.
- 5 | These installation instructions.

### Important information:

**Data security:** Home Connect values customer data, ensuring the transfer of data is encrypted. Home Connect utilizes a variety of security measures, which are periodically reviewed. For further information visit [www.home-connect.com](http://www.home-connect.com).

**Appliance safety:** Hobs are not designed to be left unattended. You must always be present when the hob is in use.

## Step 1: Download the Home Connect app and create a user account

- 1 | Open the App Store (Apple devices) or Google Play Store (Android devices) on your smartphone or tablet.
- 2 | Search for the "Home Connect" app in the store's search and install it.

Home Connect app:



- 3 | Open the app and register to create a Home Connect user account.
  - 4 | Write down your Home Connect account credentials (user account and password), you will need them later.
- ✓ The app will guide you through the steps of adding your appliance to Home Connect. It will refer to this guide only when needed.

## Step 2: Connect your hob to your home network


- 1 | Your hob must be installed properly and turned on.
- 2 | Open your Home Connect app to add your hob. Select "Add appliance".
- 3 | Please follow the directions in the app and refer to this guide only when prompted to by the app.

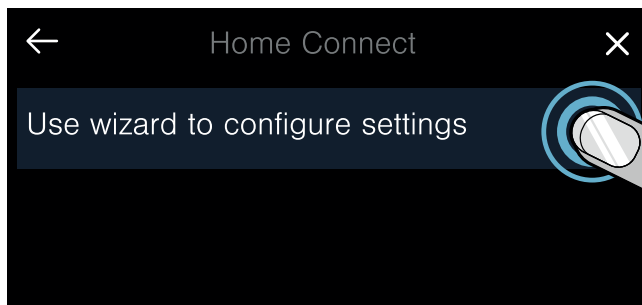
### Information:

We are constantly working to improve the Home Connect app, which may lead to differences in the setup steps. Please rely on the instructions in the latest version of the Home Connect app to guide you through the setup process.

## Step 2.1: Connect your hob to your WLAN home network (Wi-Fi) with WPS

Please enter step 2.1 only when prompted to by the app. The following steps describe operations at the home appliance itself.

- 1 | Use the  symbol in the docking menu to open the basic settings.
- 2 | Touch the "Home Connect" setting.
- 3 | Touch "Use wizard to configure settings" to launch the Home Connect assistant.



- 4 | Read the message and touch "Next" to continue.

- 5 | Activate the WPS function on your home network router within the next 2 minutes.
  - ✓ After a few seconds, a message is displayed to confirm that the connection process was successful. The cooktop is connected to your Wi-Fi home network.
  - ✓ The app displays a notification as soon as your cooktop is successfully connected to your Wi-Fi home network.
- 6 | Follow the instructions in the app.


### Information:

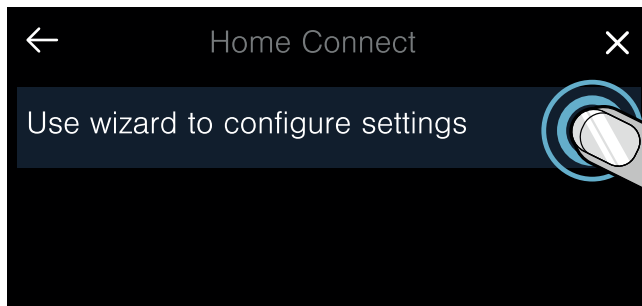
If the connection could not be established within 2 minutes, make sure your hob is within the range of your WLAN home network (Wi-Fi).

For some appliances the WPS mode is also called "automatic mode".

## Step 2.2: Connect your hob to your WLAN home network (Wi-Fi) step by step

**Please enter step 2.2 only when prompted to by the app. The following steps describe operations at the home appliance itself.**

- 1 | Use the  symbol in the docking menu to open the basic settings.
- 2 | Touch the **"Home Connect"** setting.
- 3 | Touch **"Use wizard to configure settings"** to launch the Home Connect assistant.



- 4 | Read the message and touch **"Next"** to continue.

- 5 | Select **"WPS not supported"** if you are prompted to press the WPS button on your router.

- 6 | Read the message and touch **"Start"** to continue.

- ✓ The appliance opens a temporary Wi-Fi network called "HomeConnect" for a few minutes with the password "HomeConnect".

Using this temporary Wi-Fi network, the app will transfer the name (SSID) and the password of your home network to the cooktop, thereby enabling the cooktop to connect to your home network.

- ✓ After a few seconds, a message is displayed to confirm that the connection process was successful. The cooktop is connected to your Wi-Fi home network.

- 7 | Follow the instructions in the app.

## Information:


For some appliances the step-by-step mode is also called "SAP mode" or "manual mode".

If the step-by-step mode does not work please check:

- Your appliance is in the range of the WLAN home network (Wi-Fi).
- Your smartphone/tablet is connected to your WLAN home network (Wi-Fi).
- Your smartphone/tablet and appliance are connected to the same WLAN home network (Wi-Fi).

## Step 3: Connect your hob to the Home Connect app

**Please enter step 3 only when prompted to by the app. The following steps describe operations at the home appliance itself.**

- 1 |** Use the  symbol in the docking menu to open the basic settings.
- 2 |** Touch the **"Home Connect"** setting.
- 3 |** Touch **"Connect to app"**.
- 4 |** Follow the instructions in the app.

## Information:

If the connection could not be established make sure your smartphone/tablet is within range of your WLAN home network (Wi-Fi).

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exceeding your expectations of a home appliance.

To learn more about smart home appliances with  
Home Connect and our partner ecosystem, visit  
[www.home-connect.com](http://www.home-connect.com)

These installation instructions are available in  
additional languages on the website for your  
appliance brand.



If you have any questions, just visit us at  
[www.home-connect.com](http://www.home-connect.com).



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