

Your new washing machine

You have chosen a Siemens washing machine.

Please take a few minutes to read and become familiar with the advantages of your washing machine.

To meet the high quality demands required by Siemens, every washing machine that leaves our factory is carefully checked to ensure that it functions correctly and is in perfect condition.

For more information on our products, accessories, replacement parts and services, see our website www.siemenshome.bsh-group.com or contact our aftersales service centres.

If the operating and installation instructions describe different models, any differences will be pointed out at the relevant points in the text.



Read these operating and installation instructions before switching on the washing machine.

GB standard:

GB4706.1

GB4706.24

GB19606

GB4343.1

GB17625.1

GB/T 4288

GB12021.4

Display rules

Marning!

This combination of symbol and signal word indicates a possibly dangerous situation. Not heeding the warning can cause death or injuries.

Caution!

This signal word indicates a possibly dangerous situation. Not heeding the caution can cause property and/or environmental damage.

Note/tip

Information about the optimum use of the appliance/any other useful information.

1. 2. 3. / a) b) c)

The steps are represented by numbers or letters.

_ / -

Lists are represented by a small box or a dash.

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Intended use en



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Intended use

- This appliance is intended for private domestic use only.
- Do not install or operate this appliance anywhere that is liable to experience frost and/or outdoor conditions. There is a risk that the appliance will be damaged if residual water in it freezes. If hoses freeze up, they may crack/burst.
- This appliance must only be used for washing domestic laundry, consisting of machine-washable items and handwashable woollens (see label on item). Using the appliance for any other purpose is outside of the scope of its intended application and is forbidden.
- This appliance is suitable for operation with mains water and commercially available detergents and care products (must be suitable for use in washing machines).
- This appliance is intended for use up to a maximum height of 4000 metres above sea level.

Before you switch on the appliance:

Check that there is no visible damage to the appliance. Do not operate the appliance if it is damaged. Should you have any problems, please contact your specialist dealer or our customer service.

Read and follow the operating and installation instructions and all other information provided with this appliance.

Retain the documents for subsequent use or for subsequent owners.

The following safety information and warnings are provided to protect you from injury and to prevent material damage to your surroundings.

It is nevertheless important to take the necessary precautions and to proceed with care when installing, maintaining, cleaning and operating the appliance.

Children/people/pets

Children and other people who are unable to assess the risks involved when using the appliance may injure themselves or may find themselves in lifethreatening situations. Therefore please note:

- The appliance may be used by children over the age of 8 years and by persons with reduced physical, sensory or mental capacity or by persons with a lack of experience or knowledge as long as they are supervised or have received instruction on how to use the appliance safely and they have understood the potential risks of using the appliance.
- Children must not play with this appliance.
- Do not allow children to clean or maintain this appliance unsupervised.

- Keep children under 3 years and pets away from this appliance.
- Do not leave the appliance unattended when children or other people who are unable to assess the risks are in the vicinity.

Children may lock themselves inside appliances and find themselves in a life-threatening situation.

- Do not position the appliance behind a door, as this may obstruct the appliance door or prevent it from opening completely.
- Once an appliance has reached the end of its life, pull the mains plug from the socket **before** severing the mains cable, and then destroy the lock on the appliance door.

If allowed to play with the packaging/plastic film or packing components, children may become caught in these or pull them over their heads and suffocate.

Keep packaging, plastic film and packing components away from children.

⚠ Warning Risk of poisoning!

Detergents and care products may result in poisoning if consumed.

If accidentally swallowed, seek medical advice. Keep detergents and care products out of the reach of children.

When washing at high temperatures, the glass in the appliance door becomes hot. Stop children from touching the appliance door when it is hot.

Contact with detergents or care products may cause eye/skin irritation.

Rinse eyes/skin thoroughly if they/it come(s) into contact with detergents or care products. Keep detergents and care products out of the reach of children.

Installation

If the appliance is not installed properly, this may lead to a dangerous situation. Ensure the following:

- The mains voltage on your power socket must match the rated voltage specified on the appliance (identification plate). The connected loads and the required fuse protection are specified on the identification plate.
- The mains plug and the protective contact socket must match and the earthing system must be correctly installed.
- The installation must have an adequate cross section.
- The mains plug must be freely accessible at all times. If this is not possible, in order to comply with the relevant safety regulations, a switch (all pole disconnection) must be built into the permanent installation in accordance with electrical installation regulations.
- If using a residual current circuit breaker, only use one that bears the following mark:
 The presence of this mark is the only way to be sure that it fulfils all the applicable regulations.

Marning

Risk of electric shock/fire/ material damage/damage to the appliance!

If the appliance's mains cable is altered or damaged, this may result in electric shock, short circuiting or fire due to overheating.

The mains cable must not be kinked, crushed or altered, and must not come into contact with any heat sources.

Marning

Risk of fire/material damage/damage to the appliance!

The use of extension cords or power strips may result in fire due to overheating or short circuiting.

Connect the appliance directly to an earthed socket that has been correctly installed. Do not use extension cords, power strips or multi-way couplers.

- The appliance may vibrate or move when in operation, potentially resulting in injury or material damage. Place the appliance on a clean, even, solid surface and, using a spirit level to guide you, level it with the screw-in feet.
- If you take hold of any of the appliance's protruding parts (e.g. the appliance door) in order to lift or move it, these parts may break off and cause injury.

Do not take hold of any of the appliance's protruding parts in order to move the appliance.

- The appliance is very heavy. Lifting it may result in injury. Do not lift the appliance on your own.
- The appliance has sharp edges on which you could cut your hands.
 Do not take hold of the appliance by its sharp edges.
 Wear protective gloves to lift it.
- If the hoses and mains cables are not correctly routed, they may constitute a tripping hazard, which may result in injury.

Route hoses and cables such that they do not constitute a tripping hazard.

Caution! Material damage/damage to the appliance

If the water pressure is too high or too low, the appliance may not be able to operate properly, and it may also result in material damage or damage to the appliance. Make sure that the water pressure in the water supply facility is at least 100 kPa (1 bar), and does not exceed 1000 kPa (10 bar).

- If the water hoses are altered or damaged, this may result in material damage or damage to the appliance.
 - The water hoses must not be kinked, crushed, altered or severed.
- The use of hoses supplied by other brands to connect to the water supply may result in material damage or damage to the appliance.
 Use the hoses supplied with the appliance or genuine
- spare part hoses only.
 The appliance is secured for transportation by transport locking devices. If the transport locking devices are not removed before the appliance is operated, this may result in damage to the appliance.

It is important to completely remove all transport locking devices before using the appliance for the first time. Make sure that you retain these transport locking devices separately. It is important to refit the transport locking devices if the appliance is to be transported, in order to prevent the appliance from being damaged in transit.

Operation

Laundry that has been pretreated with cleaning agents that contain solvents, e.g. stain remover/cleaning solvent, may cause an explosion in the drum. Rinse the laundry thoroughly with water before washing it in the machine.

⚠ Warning Risk of poisoning!

Poisonous fumes may be given off by cleaning agents that contain solvents, e.g. cleaning solvent.

Do not use cleaning agents that contain solvents.

- If you support your weight/sit on the appliance door when it is open, the appliance may tip over, which may result in injury.
 - Do not support your weight on the appliance door when it is open.
- If you climb onto the appliance, the worktop may break, which may result in injury.
 Do not climb onto the appliance.

 If you reach into the drum while it is still rotating, you risk injuring your hands.
 Wait until the drum has stopped rotating.

When washing at high temperatures, there is a risk of scalding if you come into contact with hot detergent solution (e.g. when draining hot detergent solution into a washbasin). Do not reach into the hot detergent solution.

Detergent and care products may spray out if the detergent drawer is opened while the appliance is in operation. Rinse eyes/skin thoroughly if they/it come(s) into contact with detergents or care products. If accidentally swallowed, seek medical advice.

Caution! Material damage/damage to the appliance

- If the amount of laundry in the appliance exceeds its maximum load capacity, it may not be able to operate properly, or this may result in material damage or damage to the appliance.
 Do not exceed the maximum load capacity of dry laundry. Make sure you comply with the maximum load capacities specified for each of the programs.
- If you pour the wrong quantity of detergent or cleaning agent into the appliance, this may result in material damage or damage to the appliance. Use detergents/care products/ cleaning agents and softeners in accordance with the manufacturers' instructions.

Cleaning/Maintenance

The appliance is powered by electricity. There is a risk of electric shock if you come into contact with live components. Therefore please note:

- Switch off the appliance.
 Disconnect the appliance from the power supply (pull out the plug).
- Never take hold of the mains plug with wet hands.

- When removing the mains plug from the socket, always take hold of the plug itself and never the mains cable, otherwise this may damage the mains cable.
- Do not make any technical modifications to the appliance or its features.
- Repairs and any other work on the appliance must only be conducted by our customer service or by an electrician. The same applies for replacing the mains cable (when necessary).
- Spare mains cables can be ordered from our customer service.

⚠ Warning Risk of poisoning!

Poisonous fumes may be given off by cleaning agents that contain solvents, e.g. cleaning solvent.

Do not use cleaning agents that contain solvents.

damage/damage to the appliance!

If moisture penetrates the appliance, this may cause it to short circuit.

Do not use a pressure washer, steam cleaner, hose or spray gun to clean your appliance.

The use of spare parts and accessories supplied by other brands is dangerous and may result in injury, material damage or damage to the appliance. For safety reasons, use genuine spare parts and accessories only.

Caution! Material damage/damage to the appliance

Cleaning agents and agents for pretreating laundry (e.g. stain removers, prewash sprays, etc.) may cause damage if they come into contact with the surfaces of the appliance. Therefore please note:

- Do not allow these agents to come into contact with the surfaces of the appliance.
- Clean the appliance with nothing but water and a soft, damp cloth.
- Remove any detergent, spray or other residues immediately.



Environmental protection

Packaging/used appliance

Dispose of packaging in an environmentally-responsible manner.

Keep children away from the packaging materials and packaging materials are not toys. Reprocessing and reuse of packaging material saves raw materials, reducing waste. All packaging materials used are in line with environmental protection requirements and reusable.

Name and content of hazardous substances in products

	Hazardous substance					
Component name	Lead (Pb)	Mer- cury (Hg)	Cad- mium (Cd)	Hexava- lent chro- mium (Cr(VI))	Polybromi- nated biphenyls (PBB)	Polybro- min-ated diphenyl ethers (PBDE)
PCB	Х	0	0	0	0	0
Display	Χ	0	0	0	0	0
Controller	Χ	0	0	0	0	0
Power cord and connect wiring harness	Х	0	0	0	0	0
Pumps and drives	Χ	0	0	0	0	0
Housing	0	0	0	0	0	0
Door and its constituent parts	Х	0	0	0	0	0
Drum-system and its constituent parts	Χ	0	0	0	0	0
Water supply com- ponents (exempted dryer)	X	0	0	0	0	0

This table was developed according to the provisions of SJ/T 11364.

Note: All of component parts in the BSH products that fall into the same category are covered in the table above, the component parts of this product depend on the actual situation. If you have any questions, please contact us by dialling the customer service number in the product.

o The content of such hazardous substance in all homogeneous materials of such component is below the limit required by GB/T 26572.

The content of such hazardous substance in a certain homogeneous materials of such component is beyond the limit required by GB/T 26572.

Indicative Statement of Environment Protection of Product

Please use and maintain the product according to the instruction of the manual, the product may harm to environment and human health due to improper utilization or disposal.

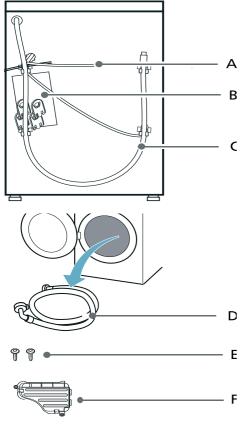
According to the law of 'Statute of Recovery and Disposal of Waste Electrical and Electronic Products', Please hand in the products to the disposal enterprises which are qualified when you plan to throw it. Please refer to the table above for the information about the content of relevant toxic and hazardous substances.

Tips on economical use

- Always fill the appliance with the maximum amount of laundry for each programme.
- Wash normally soiled laundry without pretreating.
- For light and normal soiling in laundry, you can save energy and detergent.
- The selectable temperatures apply to the care labels on the textiles. The temperatures in the appliance may deviate from this so that you get the optimum mix of energy-saving and washing results.
- low power mode: If the appliance is not operated for a prolonged period (approx. 5 minutes), the display panel lighting goes out before the programme starts and after the programme has ended, ▷□ flashes. Select any button to activate the display backlighting. low power mode is not be activated when the programme is running.
- If the laundry will be dried in a dryer, select the spin speed according to the dryer manufacturer's instructions.

Positioning and connecting Included with the appliance

Note: Check the appliance for transport damage. Never use a damaged appliance. If you have any complaints, contact the dealer from whom you purchased the appliance or our customer services.



A Mains cable

B Bag:

- Operating and installation instructions
- Warranty
- Supplementary sheet for the operating and installation instructions*
- Bottom cover instruction*
- Home Connect Installation Guides*
- Cover caps for openings after the transport braces have been removed
- C Water drain hose
- D Water supply hose on standard/ Aqua-Secure models
- E Screw*
- F Bottom cover*
- * Depending on the model

In addition

a hose clamp (24 - 40 mm diameter, available from specialist dealers) is required to connect the water drain hose to a siphon.

Useful tools

- Spirit level for aligning
- Wrench with:
 - WAF13 for loosening the transport braces, and
 - WAF17 for aligning the appliance feet

Installation

Note: Humidity in the drum is caused by the final inspection.

Safety instructions



 The appliance is very heavy.
 Be careful when lifting/transporting the appliance.

en Positioning and connecting

- When the appliance is lifted by its protruding parts (e.g. the appliance door), the components may break off and cause injuries.
 Do not lift the appliance by protruding parts.
- If the hose and mains cables are not routed properly, there is a risk of tripping and injury.
 Lay hoses and cables in such a way that there is no risk of tripping.

Caution! Damage to the appliance

Frozen hoses may rip/burst. Do not install the appliance in areas exposed to frost or outdoors.

Caution! Water damage

The connection points for the water supply hose and water drain hose are under high water pressure. To prevent leaks and water damage, you must follow the instructions in this section.

Notes

- In addition to the safety information listed here, the local water and electricity supplier may have special requirements.
- If in doubt, have the appliance connected by a specialist.

Removing the foam block*

This appliance is secured with a foam block, which has to be removed before using the appliance for the first time. If in doubt, please contact specialist.

Caution! Damage to the appliance

If the foam block is not removed, the appliance may be damaged when it is operated.

Before using the appliance for the first time, make sure that you completely remove the foam block.

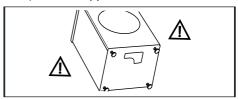
* depending on the model

★ Warning Risk of injury/damage to the appliance!

Tilting the appliance to the rear may result in injury and damage to the appliance if you accidentally drop the appliance. Do not tilt the appliance on your own and be careful.

Note: Remove the foam block first before you remove the transport locks.

- 1. Remove the foam block.
 - a) Tilt the appliance to the rear.



b) Remove the foam block and bottom pad.

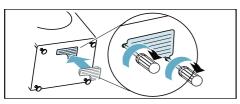




Fit the bottom cover. (You can find it in the drum)

Lock the bottom cover firmly in place by applying pressure to the snap-in hooks.

Note: If necessary, secure bottom cover with screws.



Installation surface

Note: The appliance must be stable aligned so that it does not move around.

- The installation surface must be firm and level.
- Soft floors/floor coverings are not suitable.

Installation on a base or a wooden joist floor

Caution! Damage to the appliance

The appliance may "wander" and tip/topple from the base when spinning. The feet of the appliance must be secured with holding brackets.

Order no. WMZ 2200, WX 975600, CZ 110600, Z 7080X0.

Note: On wooden joist floors, install the appliance:

- In a corner, if possible,
- On a water-resistant wooden board (min. 30 mm thick) which is screwed tightly to the floor.

Installation on a platform with drawer*

Platform order no.: WZ20540W, WZ20540S, WZ20540G.

Installing the appliance in a kitchenette

⚠ Warning Risk of death!

There is a risk of electric shock if you touch live components.

Do not remove the appliance covering plate.

Notes

- Recess width of 60 cm required.
- Only install the appliance underneath a continuous worktop that is securely connected to adjacent cabinets.

Removing the transport locks

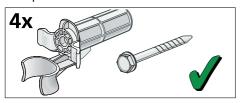
Caution! Damage to the appliance

- The appliance is secured for transportation using transport locks. If the transport locks are not removed, the appliance may become damaged when it is operated. Before using the appliance for the first
 - time, make sure that you completely remove all four transport locks. Keep the locks in a safe place.
- To prevent transport damage from occurring if the appliance is moved at a later date, you must refit the transport locks before transporting the appliance.

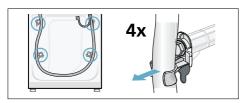
* Depending on the model

en Positioning and connecting

Note: Keep the screws and sleeves in a safe place.

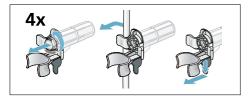


1. Take the hoses out of the holders.

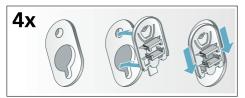


2. Unscrew and remove all four transport brace screws.

Remove the sleeves. To do this, remove the mains cable from the holders.

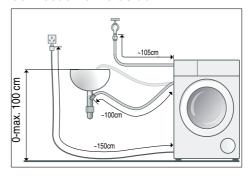


Fit the covers. Lock the covers firmly in place by applying pressure to the snap-in hooks.



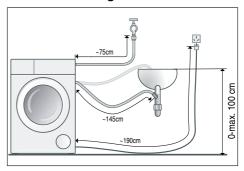
Hose and cable lengths

Connection on left side



or

Connection on right side



Note: If the hose holders are used, the possible hose lengths are reduced!

Available from dealer/customer service:

- Longer supply hose (approx. 2.20 m).
- Appliance's tap.

Water inlet



There is a risk of electric shock if you touch live components.

Notes

- Only operate the appliance using cold mains water.
- Do not connect the appliance to the mixer tap of an unpressurised hotwater boiler.
- Do not use a used supply hose. Only use the supply hose supplied or one that was purchased from an authorised specialist retailer.
- Do not kink or squash the water supply hose.
- Do not alter (shorten, cut through) the water supply hose (otherwise its strength is no longer guaranteed).
- Only tighten the screw connections by hand. If the screw connections are tightened too much with a tool (pliers), the thread may become damaged.

Optimum water pressure in the supply network

At least 0.1 MPa (1 bar)

Maximum 1 MPa (10 bar)

Notes

- When the tap is open, the water flow rate is at least 8 l/min.
- If the water pressure is higher than this, a pressure-reducing valve must be installed.

Connection

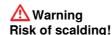
Connect the water supply hose to the tap $(26.4 \text{ mm} = \frac{3}{4}")$:





Note: Turn on the tap carefully, checking the leak tightness of the connection points. The screw connection is under mains water pressure.

Water outlet



When you are washing at high temperatures, there is a risk of scalding if you come into contact with hot water (e.g. when draining hot water into a washbasin).

Do not reach into the hot water.

Caution! Water damage

When water is being pumped away, the outlet hose is under water pressure and may slip out of the wash basin or connection point.

Secure the drain hose so that it cannot

Secure the drain hose so that it cannot slip out.

Caution! Damage to the appliance/fabrics

If the end of the drain hose is immersed in the drained water, water may be sucked back into the appliance and may damage the appliance/fabrics.

Make sure that:

- The plug does not block drainage from the washbasin.
- The end of the drain hose is not immersed in the drained water.
- The water drains away quickly enough.

Notes

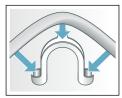
- Do not kink the water drain hose or put strain on it lengthways.
- The height of water outlet placement: Minimum 0 cm ~ Maximum 100 cm.

Connection

Drainage into a washbasin
 Secure the outlet hose so that it cannot slip out.

Elbow available from after-sales service:

Individual part number 00655300





Drainage into a siphon

The connection point must be secured using a hose clamp with a diameter of 24 - 40 mm (available from specialist dealers).



 Drainage into a plastic pipe with rubber bushing or into a drainage pit



Alignment

Level the appliance using a spirit level. Incorrect levelling may result in intense noise, vibrations and "wandering".

1. Loosen the lock nuts using a wrench, by turning it in a clockwise direction.

- Check the alignment of the appliance with a spirit level, and adjust it if necessary. Change the height by turning the appliance feet. All four appliance feet must stand firmly on the ground.
- 3. Tighten the lock nut against the housing.

In doing so, hold the foot tight and do not adjust its height.

The lock nuts on all four appliance feet must be screwed tightly against the housing.



Electrical connection

Electrical safety

Marning

Risk of electric shock!

- Risk of death if live parts are touched.
 When disconnecting the main plug, always pull the plug itself and not the cable, otherwise the cable could be
- damaged.Never touch or hold the mains plug with wet hands.
- Never pull out the mains plug during operation.
- Only connect the washer dryer to an alternating current using a correctly installed earthed socket.
- The mains voltage must be the same as the voltage specifications on the washer dryer (appliance rating plate).
- The connected load and the required fuse are also indicated on the appliance rating plate.

Ensure that:

- The mains plug and socket match.
- The cable cross-section is adequate.

- The earthing system has been installed correctly.
- A damaged power cord is only replaced by an electrician.
 A replacement mains cable can be obtained from customer service.
- You do not use multiple plugs/ couplings or extension cables.
- If a residual-current-operated circuit breaker is used, you use only a type which features this symbol: .
 Only this symbol guarantees compliance with the currently valid regulations.
- The mains plug is always accessible.
- The power cord is not kinked, crushed, altered or severed and has not come into contact with any heat sources.

Before washing for the first time

The appliance was inspected thoroughly before leaving the factory. To remove any residual test water, run the **Drum clean** programme the first time **without** laundry.

Note:

- The appliance must have been installed and connected properly.
 → "Positioning and connecting" on page 13
- Never switch on a damaged appliance.
- 1. Insert mains plug.
- 2. Turn the water tap on.
- Close the door. Do not load any laundry.
- Select the Drum clean 90°C programme.
- 5. Open the detergent drawer.
- Pour approx. 1 litre of water into dispenser II.
- Add standard detergent to dispenser II according to manufacturer's instructions for light soiling.

Note: To prevent frothing, use only half the recommended amount of detergent. Do not use any woollens or mild detergents.

- 8. Close the detergent drawer.
- 9. Select 开始 / 添衣 (Start/Reload).
- **10.** When the programme ends, turn the programme selector to \bigcirc **Off**. The appliance is switched off.

Your appliance is now ready for use.

Transportation

e.g. when moving home

Preparatory work:

- Turn off the water tap.
- 2. Reduce the water pressure in the supply hose. → Page 35
- 3. Drain any residual water. → Page 34
- Disconnect the appliance from the mains.
- 5. Remove the hoses.
- Empty the dispensers.
 and → "Cleaning the measuring aid A for liquid detergent" on page 34

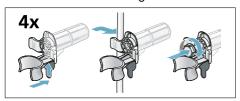
Installing the transport locks:

 Remove the covers and keep them in a safe place. Use a screwdriver if necessary.



en Positioning and connecting

Insert all four sleeves.Clip the mains cable securely in the holders. Insert and tighten the screws.



Before switching on the appliance again:

Notes

- The support struts must be removed.
- The transport braces must be removed.
 - → "Removing the transport locks" on page 15
- Pour approx. 1 litre of water into compartment II, select the Rinse programme or Spin and start. This will prevent detergent from flowing straight into the drain during the next wash.



The main points in brief









Insert mains plug. Turn the tap on.

Open the appliance door.

Select the programme, e.g. Cottons.

The load in display panel.







If required, change programme settings of the selected programme and select additional programme settings.

Sort the laundry.

Insert the laundry.



Open the detergent drawer.



Dose detergent according to dosing recommendation



Close the appliance door.



Select 开始 / 添 衣 (Start/ Reload).



End of the programme.



Set programme selector to O Off.



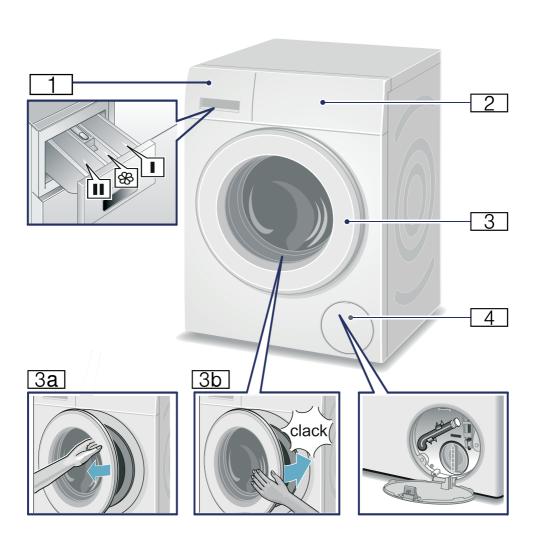
Open the door and remove the laundry.



Turn off the tap.

Getting to know the appliance

Appliance

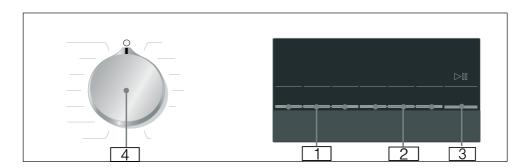


- Detergent dispenser
- Control panel
- 3 Door
- 3**a** Open the door

3b 4 Close the door Service flap

Control panel

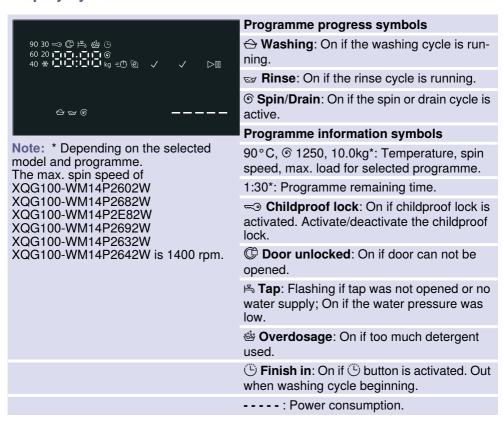
You can find possible programme default settings and additional programme settings in the overview; these differ depending on the model.



- Programme default settings can be changed.
 Overview of all programme default settings → Page 26
- 2 additional programme settings can be selected.
 Overview of all additional programme settings
- (Start/Reload) button for starting, interrupting, (e.g. adding laundry) and cancelling a programme.
- Programme selector for selecting the programme and for switching the appliance on and off.

Display symbols

en



Laundry

Protecting your laundry and appliance

Caution! Damage to the appliance/textiles

Foreign objects (e.g. coins, paper clips, needles, nails) may damage the washing or components of the appliance.

The following instructions must be observed when preparing your laundry:

- Always follow the manufacturer's instructions when dosing all detergents, cleaning aids, care products and cleaning agents.
- Do not exceed maximum load.
 Overfilling will impair the washing result.
- Keep detergents and agents for the pretreatment of laundry (e.g. stain remover, prewash sprays, etc.) away from the surfaces of the appliance. Using a damp cloth, immediately remove any fine spray residue and other residue or droplets.
- Empty any pockets. Remove any foreign objects.



- Remove metal parts (paper clips, etc.).
- Trousers, knitwear and knitted textiles, e.g. jersey garments, T-shirts or sweatshirts, should be turned inside out.
- Ensure that underwired bras are appliance-washable.
- Wash delicates in a net or bag (tights, underwired bras, etc).
- Close zips, button up covers.
- Brush sand out of pockets and collars.

 Remove curtain fittings or include in the net/bag.

Sorting laundry

Sort your laundry according to the care instructions and manufacturer's information on the care labels, depending on:

- Type of fabric/fibre
- Colour

Note: Laundry may discolour. Wash white and coloured items separately. Wash new coloured items separately the first time you wash them.

- Soiling Wash laundry with the same level of soiling together.
 Some examples of soiling levels can
 - be found in the chapter

 Light: Do not need to pretreat, select the 加速 (speedPerfect)
 - setting if necessary.
 - Normal
 - Heavy: Load less laundry, need to pretreat or soak laundry firstly.
 - Stains: Remove/pretreat stains while they are fresh. First dab with soapy water; do not rub. Then wash the items of laundry with the appropriate programme. Stubborn or dried-in stains can sometimes only be removed by washing several times.
- Symbols on the care labels
 - Suitable for normal washing process; e.g. Cottons programme
 - A gentle washing process is required;
 - e.g. Synthetics programme
 An especially gentle washing process is required;
 e.g. Silk programme
 - Suitable for washing by hand; e.g. Wool programme
 - Do not machine wash.

P+ Programme default settings

温度 (Temperature) °C

(°C)

en

Depending on what stage the programme is in, you can change the temperature before and during the programme.

The maximum temperature that can be set depending on the model and the programme that has been selected.

转速 (Spin speed) ⑤

(©)

Depending on what stage the program is in, you can change the spin speed (in rpm; revolutions per minute) before and during the program.

Setting 0 ("No spin"): The rinsing water is drained but there is no final spin. The laundry stays wet inside the drum, e.g. for items that should not be spun.

Setting - - - - ("Rinse hold"): Rinse hold = no final drain. The laundry stays in the water after the final rinse.

You can select "Rinse hold" to prevent creasing if the laundry will not be taken out of the appliance immediately after the program has ended.

To continue/end the program → Page 31

The maximum speed that can be set depends on the model and program that has been selected.

预约 (Finish in) 🕒



Before starting the programme, you can preselect the programme end ("Finish in" time) in hourly increments (h = hour) up to a maximum of 24 hours.

To do this:

1. Select a programme.

The programme duration is displayed for the selected programme, e.g. **2:30** (hours:minutes).

- Touch the 预约 (Finish in) () button repeatedly until the required number of hours is displayed.
- 3. Select the 开始 / 添衣 (Start/Reload) button.

The programme starts.

The selected number of hours (e.g. **8h**) is shown in the display panel and counts down until the programme starts. The duration of the programme is then displayed.

Note: The length of the programme is automatically adjusted when the programme is running. Changes to the programme default settings or programme additional settings may also change the programme duration.

After starting the programme (if a 预约 (Finish in) 它 time has been selected and the programme has not yet started), you can change the preselected number of hours as follows:

- 1. Select the 开始 / 添衣 (Start/Reload) button.
- 2. Touch the 预约(Finish in) Ü button to change the number of hours.
- 3. Select the 开始 / 添衣 (Start/Reload) button.

Pf Additional programme settings

Note: You can find possible additional programme settings in the overview; these differ depending on the model.

加速 / 节能 (speedPerfect/ecoPerfect)

(<u>=</u>७/@)

Button with two possible settings for adapting the selected programme:

■ 加速 (speedPerfect)

Washing in a shorter time while achieving a washing result that is consistent with, but uses more energy than, the selected programme, without the 加速 / 节能 (speedPerfect/ecoPerfect) setting.

Note: Do not exceed the maximum load.

■ 节能 (ecoPerfect)

Energy-optimised washing by reducing the temperature while achieving a washing result that is consistent with the selected programme, without the 加速 / 节能 (speedPerfect/ecoPerfect) setting.

Select the button to do this. First of all, you can select the 加速 (speedPerfect) setting. If you select the button again, the 节能 (ecoPerfect) setting is active. The respective symbol is shown in the display when the setting is activated.

If you select the button again, no setting is active.

免熨烫 (Easy Iron)

(皇)

Reduces creasing thanks to a special spin sequence followed by fluffing and reduced spin speed.

Note: The washing's residual moisture is increased.

加漂洗 (Rinse plus)

(₩)

Additional rinse cycle depending on the programme; longer programme length for particularly sensitive skin and/or for areas with very soft water.

加浸泡 (Soaking)

(≥)

Before the main wash cycle starts, the washing remains for longer in the water to partially dissolve intensive soiling.

Notes

- Put detergent in dispenser I before starting the appliance.
- Load laundry of the same colour.
- If your appliance does not have this additional programme setting, you can soak as follows:
- 1. Put detergent in dispenser **II** before starting the appliance.
- 2. Select the **Cottons 40 °C** programme and the 开始 / 添衣 (Start/Reload) button.
- 3. Select the 开始 / 添衣 (Start/Reload) button after approx. 10 minutes. The laundry remains in the soaking solution.
- Leave the laundry to soak for as long as required, then either select the 开始/添衣 (Start/Reload) button again to continue the programme or change the programme.

en

Operating the appliance

Preparing the appliance

The appliance was tested before delivery. To remove residual water from the test procedure, the first wash cycle should be run without laundry using the **Drum clean** programme.

→ "Before washing for the first time" on page 19

Notes

- Never switch on a damaged appliance!
- Inform customer service!
- 1. Insert mains plug.

Marning

Riskof death from electric shock!

Risk of death if live parts are touched.

- Never pull out the mains plug by tugging the power cord.
- Insert/pull out the mains plug with dry hands only.
- 2. Turn the tap on.



3. Open the appliance door.





Select programme/switch on the appliance

Note: If you have activated the childproof lock, you must first deactivate it before you can set a programme.

Use the programme selector to select the required programme. The programme selector can be rotated in either direction.

The appliance is switched on.

The **programme default settings** for the selected programme alternately appear in the display panel:

- The maximum load and
- the duration of the programme and
- **.**

Placing laundry into the drum

Insert the washing.

Close the door.





Notes

- Unfold and load presorted items of washing. Mix large and small items. Washing items of different size distribute themselves better during the spin cycle. Individual items of washing may cause an unbalanced load.
- Observe the maximum specified load. Overfilling adversely affects the washing result and promotes creasing. Make sure that no items of laundry are trapped between the door and the rubber seal, and close the door.

Measure and add detergent and care products

Caution! Damage to the appliance!

Detergents and agents for the pretreatment of laundry (e.g. stain remover, prewash sprays, etc.) may damage the surfaces of the appliance. Keep these agents away from the surfaces of the appliance. Using a damp cloth, immediately remove any fine spray residue and other residue or droplets.

Dosing

Dose the detergents and care products according to:

- water hardness (ask your water supply company),
- the manufacturer's specifications on the packaging,
- the amount of laundry,
- soiling.

Filling the dispensers

1. Pull out the detergent drawer.

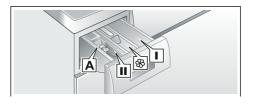
Warning

Eye / skin irritation!

If the detergent drawer is opened while the appliance is running, detergent or care product may run out.

Open the drawer carefully. If detergent or care product comes into contact with eyes or skin, rinse thoroughly. If accidentally swallowed, seek

medical advice.Pour in detergent and/or cleaning product.



Dispenser I

Clothing disinfectant.
(Disinfectant additional programme setting or Disinfectant programme is selected only.)

Dispenser S

Softener. Do not exceed the maximum load.

Dispenser II Detergent for main

wash, liquid detergent.

Measuring aid A * For dosing liquid

detergent.

Notes

- Dilute viscous fabric softener and fabric conditioner with water. This will prevent blockages.
- Be careful when opening the detergent drawer while the appliance is running.

Measuring aid A* for liquid detergent

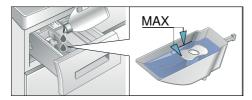
* Depending on the model

Position the measuring aid for measuring the correct amount of liquid detergent:

- 1. Pull out the detergent drawer. Insert the liquid detergent container into dispenser II for main wash.
- Pour liquid detergent into liquid detergent container and do not exceed the Maximun mark.

^{*} Depending on the model

Reinsert the drawer.



Note: Do not use the viscous liquid detergent.

Start the programme

Touch the 开始 / 添衣 (Start/Reload) button. The symbol ⊳mlights up and the programme starts.



Childproof lock

(∞∞)

You can lock the appliance to prevent the settings you have set from being changed inadvertently. To do this, activate the childproof lock.

Touch and hold the 转速 (Spin speed) ⑤ and 预约 (Finish in) () buttons at the same time to activate/deactivate the childproof lock.

To activate the childproof lock:

After the programme starts, Touch and hold the 转速 (Spin speed) © and 预约 (Finish in) (5) buttons for 3 seconds.

- ➡ lights up: The childproof lock is activated.
- active and the programme selector has been adjusted.

Note: When the programme ends, End is displayed. The door is closed. and © symbols remain on to remind you to deactivate the childproof lock. To deactivate the childproof lock: Touch and hold the 转速 (Spin speed) ⑤ and 预约 (Finish in) ① buttons until the symbol so disappears.

Adding/removing laundry

After starting the programme, you can add or remove laundry if necessary.

Touch the 开始 / 添衣 (Start/Reload) ▷ 🖺 button. The appliance checks whether reloading is possible.

If the following appears on the display panel:

- The symbol disappears, reloading is possible.
- The symbol @ lights up, reloading is not possible.

To continue the programme, touch the 开始 / 添衣 (Start/Reload) ▷ 🛭 button.

The programme continues automatically.

Notes

- Do not leave the door open for too long when adding laundry as water from the laundry may leak out.
- For safety reasons, the door remains locked when the water level or temperature is high, or while the drum is turning, and it is not possible to add laundry during this time.

Changing the programme

If you have started the wrong programme by mistake, you can change the programme as follows:

- Touch the ▷□ button.
- Select another programme.
- 3. And touch the ⊳n button again. The new programme starts from the beginning.

Cancel the programme

For programmes at high temperatures:

- 1. Touch the 开始 / 添衣 (Start/Reload) button.
- 2. To cool down laundry: Select Rinse.
- 3. Touch the 开始 / 添衣 (Start/Reload) button.

For programmes at low temperatures:

- 1. Touch the 开始 / 添衣 (Start/Reload) button.
- 2. Select Spin.
- 3. Touch the 开始 / 添衣 (Start/Reload) button.

Programme end during rinse hold

If you set spin speed to- - - - (- - - - = no drain), the symbol ⊙ - - - - and Ѿ appear in the display panel and the ▷■ symbol flashes.

Continue the program by:

- Touching the 开始/添衣(Start/Reload) button (the laundry will be drained with the default spin speed setting) or
- Selecting a spin speed or set the program selector to Spin and then touching the 开始 / 添衣 (Start/ Reload) button.

Programme end

End appears in the display panel and the symbol \mathbb{C} and $\triangleright \mathbb{D}$ disappear.

If you set spin speed to 0 (0= "No spin"). The water is only drained.

After washing

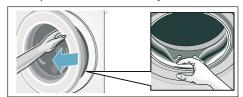
- 1. Set programme selector to \bigcirc Off.
- 2. Open appliance door and remove laundry.

Note: Not required for Aqua-Stop models.

3. Turn off the tap.

Notes

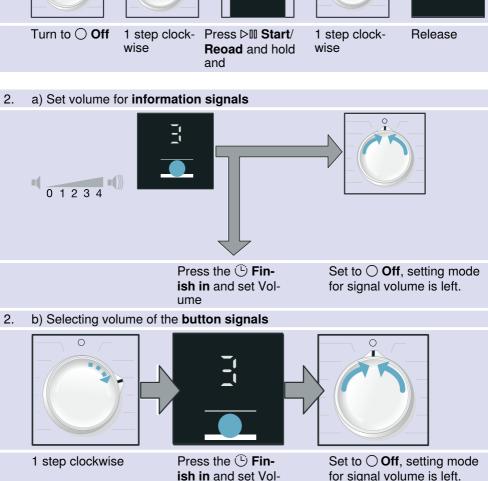
- Do not leave any items of laundry in the drum. They may shrink in the next wash or discolour another item.
- Remove any foreign objects from the drum and the rubber seal – risk of rusting.
- Wipe the rubber seal dry.



- Leave the door and detergent drawer open so that any residual water can evaporate.
- Always wait until the programme ends, as the appliance could still be locked. Then switch the appliance on and wait for it to unlock.

Signal

Setting signal volume Activate setting mode for signal volume Turn to Off 1 step clock- Press ▷II Start/ 1 step clock-Release wise wise Reoad and hold and



Cleaning and maintenance

⚠ Warning Risk of death!

There is a risk of electric shock if touch live components.

Switch off the appliance and pull out the mains plug.

Caution!

Fire and explosion hazard!

Toxic vapours can be produced by cleaning agents that contain solvents, e.g. cleaning solvent.

Do not use cleaning agents that contain solvents.

Caution!

The appliance may be damaged!

Cleaning agents that contain solvents, e.g. cleaning solvent, can damage surfaces and components in the appliance.

Do not use cleaning agents that contain solvents.

Appliance housing/control panel

- Remove the detergent residue immediately.
- Wipe the housing and the control panel with a soft, damp cloth.
- Do not use abrasive cloths, sponges or detergents (stainless steel cleaner).
- Do not clean the appliance with a water jet.

Drum

Marning

Risk of injury/material damage/damage to the appliance!

Permanently washing at low temperatures and a lack of ventilation for the appliance may damage the drum and cause injury.

Regularly run a programme for cleaning the drum or wash at temperatures of at least 60°C.

Leave the appliance to dry after every operation with the door open, and leave the detergent drawer to dry.

Use chlorine-free cleaning agents, do not use steel wool.

If there are odours in the appliance, or to clean the drum, run the **Drum clean 90** °C programme without laundry.

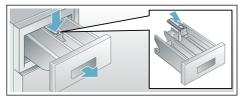
Descaling

Descaling should not be necessary if the detergent is measured out correctly. However, if it is required, follow the manufacturer's instructions for the descaling agent. Suitable descalers can be obtained via our website or from customer services

Detergent drawer and housing

If the appliance contains detergent or fabric softener residues:

- Pull out the detergent drawer. Press down the insert and fully remove the drawer.
- 2. To remove the insert: Push the insert upwards from below with your finger.



- Clean the detergent dispenser tray and insert with water and a brush, and dry it. Clean the inside of the housing as well.
- **4.** Fit the insert and lock it in place (push the cylinder onto the guide pin).
- 5. Push in the detergent drawer.

Note: Leave the detergent drawer open so that any residual water can evaporate.

Cleaning the measuring aid A* for liquid detergent

If it contains liquid detergent residue:

 Hold the mearsuring aid, pull the cover upward and disconnect them.



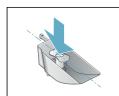


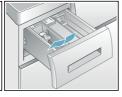
2. Clean the measuring aid and cover with water and brush.





Install the cover back to the measuring aid. Pay attention to the assemble mark, and press the cover until click sounds.

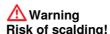




depending on the model

Drain pump is blocked

Note: Turn the tap off to prevent more water from flowing in and to ensure that it is drained via the pump.



When you wash at high temperatures, the water gets very hot. If you come into contact with the hot water, you may be scalded.

Allow the water to cool down.

- Switch off the appliance. Pull out the mains plug.
- 2. Open the service flap.





Take the drain hose out of the retainer.

Remove the sealing cap and pour the water out into a suitable container. Replace the sealing cap and place the drain hose back in the retainer.



4. Carefully unscrew the pump cover; residual water may leak out. Clean the interior, pump cover thread and pump housing. The impeller in the drain pump must be able to rotate. Refit and screw on the pump cover. The handle must be in a vertical position.





5. Put the service flap back on, lock it into place and close it.





Note: To prevent unused detergent from flowing straight into the drain during the next wash: Pour 1 litre of water into dispenser **II** and start the **Spin** programme.

The drain hose at the siphon is blocked

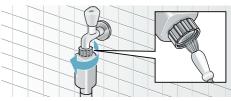
- Turn the programme selector to Off. Pull out the mains plug.
- Loosen the hose clamp. Carefully remove the drain hose; residual water may leak out.
- 3. Clean the drain hose and siphon connecting piece.



 Re-attach the drain hose and secure the connection point using the hose clamp.

Filter in the water supply is blocked

- 1. Release water pressure in the supply hose:
 - a) Turn off the tap.
 - b) Select any programme (except **Rinse** and **Spin**).
 - c) Select the 开始 / 添衣 (Start/ Reload) button. Allow the programme to run for approx. 40 seconds.
 - d) Turn the programme selector to Off. The appliance is switched off.
 - e) Pull out the mains plug.
- 2. Clean the filters:
 - a) Disconnect the hose from the tap.
 Clean the filter with a small brush.



 b) For standard and Aqua-Secure models, clean the filter on the rear of the appliance:
 Disconnect the hose from the rear of the appliance.
 Use pliers to remove the filter and then clean it.



3. Connect the hose and check for leaks.



Paults and what to do about them

Emergency release, e.g. if a power failure occurs

The programme continues running when the power supply is restored. If the washing is still to be removed, the door can be opened as described below:



M Warning

Danger of scalding!

Wash liquor and washing may be hot. If touched, there is a risk of scalding. If required, leave to cool down.

Caution!

Danger when reaching into/gripping the rotating drum!

If you reach into the rotating drum, you may injure your hands. Do not grip the rotating drum. Wait until

the drum stops rotating.

Caution! Water damage possible!

Leaking water may cause damage. Do not open the door if you can still see water through the glass.

- 1. Switch off the appliance. Pull out the mains plug.
- Drain the water.



3. Pull down emergency release with a tool and release. Door can then be opened.

Information on the display panel

Display	Cause/Remedy
© flashes	Please close the door immediately because of rising water level; in pause status, © flashes fast and sound an alarm. Please close the door; Door cannot be locked/unlocked due to high temperature of the door lock coil. Wait a moment and try again. Or switch off the machine, then switch on the machine again in 5 seconds. The machine can be locked/unlocked.
片	Open the tap.
	Inlet filter blocked. Clean filter
	Supply hose kinked or blocked.
E:32	Alternating display with End when programme is finished, indicating the laundry inside are unbalanced. The washing machines' unbalanced load detection system can not adjust the imbalance. To protect the mechanical systems, the machine will not achieve the highest spin speed, and the laundry can not be spinned completely. Please wash small and large items of laundry together.
E:18	Clean detergent solution pump
	outlet pipe/drainage hose blocked, clean it.
Other displays	Switch off the appliance, wait 5 seconds and switch it back on. If the display appears again, call the after-sales services.

Faults and what to do about them

Faults	Cause/Remedy
Water is running out.	Fit/refit drainage hose correctly.
	Tighten screw-fitting on the supply hose.
Water not flowing in.	Start/Reload not selected?
Detergent not	Tap not open?
washed in.	Filter blocked? Clean filter.
	Supply hose kinked or jammed?
	There is water in the drum?
Washing machine	Safety function active. Stop programme?
door cannot be opened.	(Rinse stop= without final spin) selected?
	Can be opened via emergency release only. → Page 36
	Childproof lock activated? Deactivate childproof lock.
Programme does not start.	Start/Reload or (Finish in) selected?
	Washing machine door closed?

en Faults and what to do about them

Faults	Cause/Remedy
Additional function could not activate for selected programme.	If the additional function is selectable?
Water is not drained.	(Rinse stop= without final spin) selected? Clean the drain pump. Clean outlet pipe and/or drainage hose.
Water not visible in the drum.	Not a fault – water below the visible area.
Spin result not satisfactory.	Wash small and large items of washing together.
Spin cycle activated several times.	Not a fault – unbalanced load detection system adjusts imbalance.
Dispenser not completely rinsed out.	Remove the insert. Clean detergent drawer and re-insert.
Stain formation in the washing machine.	Run Drum clean 90 °C programme without washing. Use standard detergent.
Foam is coming out of the detergent drawer.	Too much detergent used? Mix 1 tablespoon of fabric conditioner with ½ litre of water and pour into dispenser II in the detergent drawer. Reduce detergent dosage for the next wash cycle.
Excessive noise, vibrations and wandering during spin cycle.	Appliance aligned? Align the appliance. Appliance feet fixed? Secure appliance feet. Transportation safety devices removed? Remove transportation protection devices.
Display panel/ indicator lights do not function while the appliance is running.	Power failure? → Page 36 Circuit breaker tripped? Reset the circuit breaker /change the fuse. If the fault occurs repeatedly, call the after-sales service.
Programme duration changes during the wash cycle.	Not a fault – unbalanced load detection system adjusts imbalance by repeatedly distributing the laundry. Not a fault – foam detection function active. Additional rinse cycle.

Faults	Cause/Remedy	
Detergent residues on the laundry.	Occasionally phosphate-free detergents contain water-insoluble residues.	
	Select Rinse or brush the laundry after washing.	
If a fault cannot be rectified (switching the machine on and off) or a repair is required:		
Set programme selector to \bigcirc Off and pull out the mains plug out of the socket.		
Turn off the tap and call the after-sales service.		



After-sales service

If you cannot rectify a fault yourself, (), please contact our after-sales service.

We will always find an appropriate solution to avoid unnecessary visits by engineers.

Please provide the after-sales service with the product number (E-Nr.) and the production number (FD) of the appliance.

E-Nr	FD

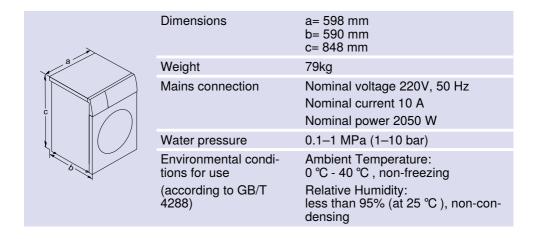
E-Nr. Product number FD Production number

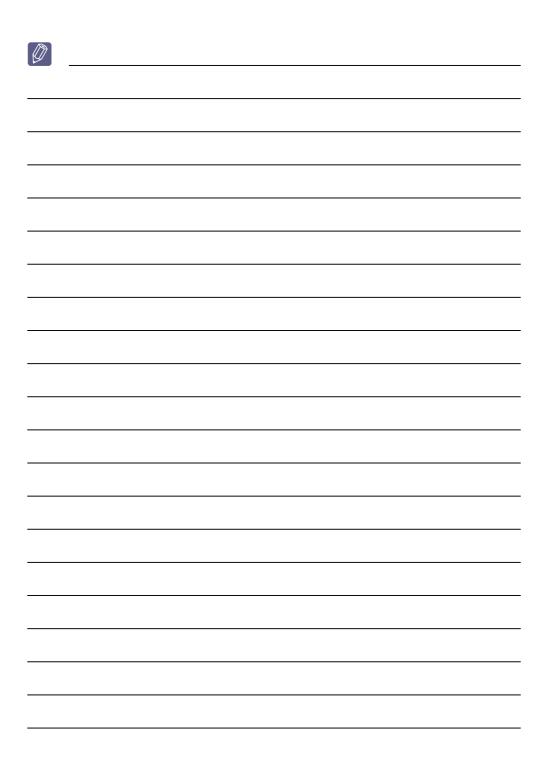
You can find this information (depending on the model):

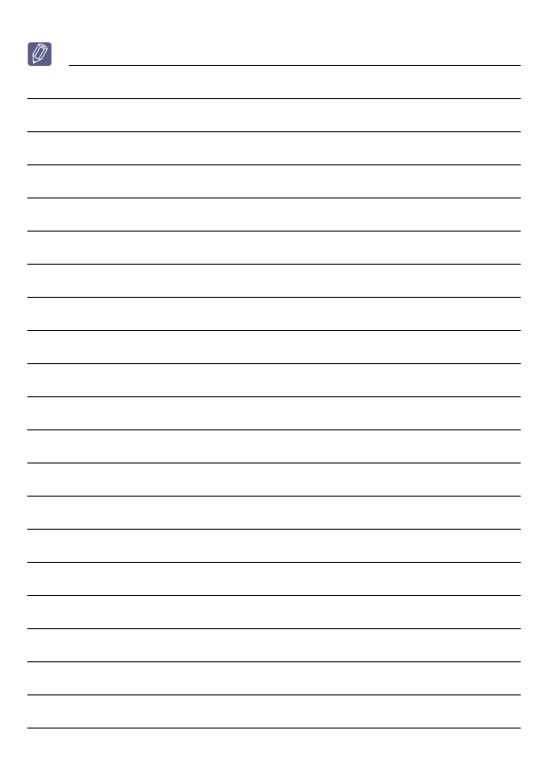
- On the inside of the loading door
- On the back of the appliance

Trust the expertise of the manufacturer. Contact us. By doing so, you can be sure that the repairs are carried out by trained service personnel using genuine spare parts.

Technical data







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careline.china@bshg.com

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地址:

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