

Washing machine

siemens-home.bsh-group.com/welcome

Instruction Manual and Installation Instructions

Register your product

#### Your new washing machine

You have chosen a Siemens washing machine.

Please take a few minutes to read and become familiar with the advantages of your washing machine.

To meet the high quality demands required by Siemens, every washing machine that leaves our factory is carefully checked to ensure that it functions correctly and is in perfect condition.

For more information on our products, accessories, replacement parts and services, see our website www.siemenshome.bsh-group.com or contact our aftersales service centres.

If the operating and installation instructions describe different models, any differences will be pointed out at the relevant points in the text.



Read these operating and installation instructions before switching on the washing machine.

#### **GB** standard:

GB4706.1

GB4706.24

GB19606

GB4343.1

GB17625.1

GB/T 4288

GB12021.4

#### Display rules

#### 

This combination of symbol and signal word indicates a possibly dangerous situation. Not heeding the warning can cause death or injuries.

#### Caution!

This signal word indicates a possibly dangerous situation. Not heeding the caution can cause property and/or environmental damage.

#### Note/tip

Information about the optimum use of the appliance/any other useful information.

#### 1. 2. 3. / a) b) c)

The steps are represented by numbers or letters.

\_ / -

Lists are represented by a small box or a dash.

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#### Intended use en

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#### Intended use

- This appliance is intended for private domestic use only.
- Do not install or operate this appliance anywhere that is liable to experience frost and/or outdoor conditions. There is a risk that the appliance will be damaged if residual water in it freezes. If hoses freeze up, they may crack/burst.
- This appliance must only be used for washing domestic laundry, consisting of machine-washable items and handwashable woollens (see label on item). Using the appliance for any other purpose is outside of the scope of its intended application and is forbidden.
- This appliance is suitable for operation with mains water and commercially available detergents and care products (must be suitable for use in washing machines).
- This appliance is intended for use up to a maximum height of 4000 metres above sea level.

#### Before you switch on the appliance:

Check that there is no visible damage to the appliance. Do not operate the appliance if it is damaged. Should you have any problems, please contact your specialist dealer or our customer service.

Read and follow the operating and installation instructions and all other information provided with this appliance.

Retain the documents for subsequent use or for subsequent owners.

The following safety information and warnings are provided to protect you from injury and to prevent material damage to your surroundings.

It is nevertheless important to take the necessary precautions and to proceed with care when installing, maintaining, cleaning and operating the appliance.

#### Children/people/pets

#### 

Children and other people who are unable to assess the risks involved when using the appliance may injure themselves or may find themselves in lifethreatening situations. Therefore please note:

- by children over the age of 8 years and by persons with reduced physical, sensory or mental capacity or by persons with a lack of experience or knowledge as long as they are supervised or have received instruction on how to use the appliance safely and they have understood the potential risks of using the appliance.
- Children must not play with this appliance.

- Do not allow children to clean or maintain this appliance unsupervised.
- Keep children under 3 years and pets away from this appliance.
- Do not leave the appliance unattended when children or other people who are unable to assess the risks are in the vicinity.

#### 

Children may lock themselves inside appliances and find themselves in a life-threatening situation.

- Do not position the appliance behind a door, as this may obstruct the appliance door or prevent it from opening completely.
- Once an appliance has reached the end of its life, pull the mains plug from the socket **before** severing the mains cable, and then destroy the lock on the appliance door.

If allowed to play with the packaging/plastic film or packing components, children may become caught in these or pull them over their heads and suffocate.

Keep packaging, plastic film and packing components away from children.

# **⚠** Warning Risk of poisoning!

Detergents and care products may result in poisoning if consumed.

If accidentally swallowed, seek medical advice. Keep detergents and care products out of the reach of children.

#### 

When washing at high temperatures, the glass in the appliance door becomes hot. Stop children from touching the appliance door when it is hot.

#### 

Contact with detergents or care products may cause eye/skin irritation.

Rinse eyes/skin thoroughly if they/it come(s) into contact with detergents or care products. Keep detergents and care products out of the reach of children.

#### Installation

#### 

If the appliance is not installed properly, this may lead to a dangerous situation. Ensure the following:

- The mains voltage on your power socket must match the rated voltage specified on the appliance (identification plate). The connected loads and the required fuse protection are specified on the identification plate.
- The appliance must only be connected to alternating voltage via a protective contact socket that has been correctly installed. This plug socket must be freely accessible at all times.
- The mains plug and the protective contact socket must match and the earthing system must be correctly installed.
- The installation must have an adequate cross section.

- The mains plug must be freely accessible at all times. If this is not possible, in order to comply with the relevant safety regulations, a switch (2-pole switch-off) must be built into the permanent installation in accordance with electrical installation regulations.
- If using a residual current circuit breaker, only use one that bears the following mark: The presence of this mark is the only way to be sure that it fulfils all the applicable regulations.

If the appliance's mains cable is altered or damaged, this may result in electric shock, short circuiting or fire due to overheating.

The mains cable must not be kinked, crushed or altered, and must not come into contact with any heat sources.

#### 

The use of extension cords or power strips may result in fire due to overheating or short circuiting.

Connect the appliance directly to an earthed socket that has been correctly installed. Do not use extension cords, power strips or multi-way couplers.

#### 

- The appliance may vibrate or move when in operation, potentially resulting in injury or material damage.
   Place the appliance on a clean, even, solid surface and, using a spirit level to guide you, level it with the screw-in feet.
- If you take hold of any of the appliance's protruding parts (e.g. the appliance door) in order to lift or move it, these parts may break off and cause injury.

Do not take hold of any of the appliance's protruding parts in order to move the appliance.

- The appliance is very heavy. Lifting it may result in injury. Do not lift the appliance on your own.
- The appliance has sharp edges on which you could cut your hands.
   Do not take hold of the appliance by its sharp edges.
   Wear protective gloves to lift it.
- If the hoses and mains cables are not correctly routed, they may constitute a tripping hazard, which may result in injury. Route hoses and cables such that they do not constitute a tripping hazard.

#### Caution!

# Material damage/damage to the appliance

If the water pressure is too high or too low, the appliance may not be able to operate properly, and it may also result in material damage or damage to the appliance. Make sure that the water pressure in the water supply facility is at least 100 kPa (1 bar), and does not exceed 1000 kPa (10 bar).

- If the water hoses are altered or damaged, this may result in material damage or damage to the appliance.
   The water hoses must not be kinked, crushed, altered or severed.
- The use of hoses supplied by other brands to connect to the water supply may result in material damage or damage to the appliance.
   Use the hoses supplied with the appliance or genuine spare part hoses only.

The appliance is secured for

transportation by transport

locking devices. If the

transport locking devices are not removed before the appliance is operated, this may result in damage to the appliance. It is important to completely remove all transport locking devices before using the appliance for the first time. Make sure that you retain these transport locking devices separately. It is important to refit the transport locking devices if the appliance is to be transported, in order to prevent the appliance from being damaged in transit.

#### **Operation**

#### 

Laundry that has been pretreated with cleaning agents that contain solvents, e.g. stain remover/cleaning solvent, may cause an explosion in the drum. Rinse the laundry thoroughly with water before washing it in the machine.

# **⚠** Warning Risk of poisoning!

Poisonous fumes may be given off by cleaning agents that contain solvents, e.g. cleaning solvent.

Do not use cleaning agents that contain solvents.

#### 

appliance.

- If you support your weight/sit on the appliance door when it is open, the appliance may tip over, which may result in injury.
  - Do not support your weight on the appliance door when it is open.
- If you climb onto the appliance, the worktop may break, which may result in injury.
   Do not climb onto the

 If you reach into the drum while it is still rotating, you risk injuring your hands.
 Wait until the drum has stopped rotating.

#### 

When washing at high temperatures, there is a risk of scalding if you come into contact with hot detergent solution (e.g. when draining hot detergent solution into a washbasin). Do not reach into the hot detergent solution.

#### 

Detergent and care products may spray out if the detergent drawer is opened while the appliance is in operation. Rinse eyes/skin thoroughly if they/it come(s) into contact with detergents or care products. If accidentally swallowed, seek medical advice.

#### Caution! Material damage/damage to the appliance

- If the amount of laundry in the appliance exceeds its maximum load capacity, it may not be able to operate properly, or this may result in material damage or damage to the appliance.
  Do not exceed the maximum load capacity of dry laundry. Make sure you comply with the maximum load capacities specified for each of the programs.
- If you pour the wrong quantity of detergent or cleaning agent into the appliance, this may result in material damage or damage to the appliance. Use detergents/care products/ cleaning agents and softeners in accordance with the manufacturers' instructions.

#### Cleaning/Maintenance

#### 

The appliance is powered by electricity. There is a risk of electric shock if you come into contact with live components. Therefore please note:

- Switch off the appliance. Disconnect the appliance from the power supply (pull out the plug).
- Never take hold of the mains plug with wet hands.

- When removing the mains plug from the socket, always take hold of the plug itself and never the mains cable, otherwise this may damage the mains cable.
- Do not make any technical modifications to the appliance or its features.
- Repairs and any other work on the appliance must only be conducted by our customer service or by an electrician. The same applies for replacing the mains cable (when necessary).
- Spare mains cables can be ordered from our customer service.

#### 

Poisonous fumes may be given off by cleaning agents that contain solvents, e.g. cleaning solvent.

Do not use cleaning agents that contain solvents.

#### **Marning**

# Risk of electric shock/material damage/damage to the appliance!

If moisture penetrates the appliance, this may cause it to short circuit.

Do not use a pressure washer, steam cleaner, hose or spray gun to clean your appliance.

# ↑ Warning Risk of injury/material damage/damage to the appliance!

The use of spare parts and accessories supplied by other brands is dangerous and may result in injury, material damage or damage to the appliance. For safety reasons, use genuine spare parts and accessories only.

# Caution! Material damage/damage to the appliance

Cleaning agents and agents for pretreating laundry (e.g. stain removers, prewash sprays, etc.) may cause damage if they come into contact with the surfaces of the appliance. Therefore please note:

- Do not allow these agents to come into contact with the surfaces of the appliance.
- Clean the appliance with nothing but water and a soft, damp cloth.
- Remove any detergent, spray or other residues immediately.

# Environmental protection

#### Packaging/used appliance

Dispose of packaging in an environmentally-responsible manner.

Keep children away from the packaging materials and packaging materials are not toys. Reprocessing and reuse of packaging material saves raw materials, reducing waste. All packaging materials used are in line with environmental protection requirements and reusable.

Name and content of hazardous substances in products

	Hazardous substance						
Component name	Lead (Pb)	Mer- cury (Hg)	Cad- mium (Cd)	Hexava- lent chro- mium (Cr(VI))	Polybromi- nated biphe- nyls (PBB)	Polybro- min-ated diphenyl ethers (PBDE)	
PCB	Х	0	0	0	0	0	
Display	Χ	0	0	0	0	0	
Controller	Х	0	0	0	0	0	
Power cord and connect wiring harness	Х	0	0	0	0	0	
Pumps and drives	Х	0	0	0	0	0	
Housing	0	0	0	0	0	0	
Door and its constituent parts	Х	0	0	0	0	0	
Drum-system and its constituent parts	Х	0	0	0	0	0	
Water supply components (exempted dryer)	Х	0	0	0	0	0	

This table was developed according to the provisions of SJ/T 11364.

**Note:** All of component parts in the BSH products that fall into the same category are covered in the table above, the component parts of this product depend on the actual situation. If you have any questions, please contact us by dialling the customer service number in the product.

o The content of such hazardous substance in all homogeneous materials of such component is below the limit required by GB/T 26572.

x The content of such hazardous substance in a certain homogeneous materials of such component is beyond the limit required by GB/T 26572.

#### Indicative Statement of Environment Protection of Product

Please use and maintain the product according to the instruction of the manual, the product may harm to environment and human health due to improper utilization or disposal.

According to the law of 'Statute of Recovery and Disposal of Waste Electrical and Electronic Products', Please hand in the products to the disposal enterprises which are qualified when you plan to throw it. Please refer to the table above for the information about the content of relevant toxic and hazardous substances.

#### Tips on economical use

- Always fill the appliance with the maximum amount of laundry for each programme.
- Wash normally soiled laundry without pretreating.
- For light and normal soiling in laundry, you can save energy and detergent.
- Dosing the detergent using the Intelligent Dosing System (i-Dos) helps to save both detergent and water.
- The selectable temperatures apply to the care labels on the textiles. The temperatures in the appliance may deviate from this so that you get the optimum mix of energy-saving and washing results.
- Energy-saving mode: If the appliance is not operated for a prolonged period (approx. 5 minutes), the Touch-Display lighting goes out before the programme starts and when the programme has ended to save energy, ▷II flashes. Touch any area of Touch-Display to activate the lighting.

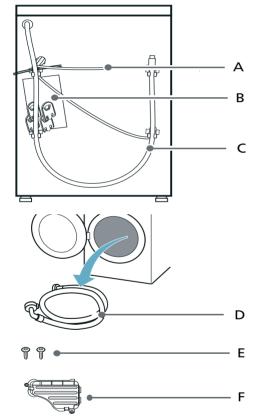
When the programme is running, most of the Touch-Display lighting goes out. Touch any area of Touch-Display to activate the lighting.

- Automatic standby: If the appliance is not operated for a prolonged period (at least 20 minutes, depending on the water level inside of appliance), it will automatically be put in standby mode before the programme starts or after the programme has ended. Press the power button (¹) again to switch on the appliance.
  - **Note:** If Wi-Fi is switched on at the appliance, when it is in Energy saving mode, the appliance will not automatically be put in standby mode.
- If the washing will be dried in a dryer, select the spin speed according to the dryer manufacturer's instructions.

### Positioning and connecting

#### Included with the appliance

Note: Check the appliance for transport damage. Never use a damaged appliance. If you have any complaints, contact the dealer from whom you purchased the appliance or our customer services.



- Α Mains cable
- B Bag:
  - Installation and operating instructions
  - Warrantv
  - China RoHS tabel
  - Supplementary sheet for the installation and operating instructions\*
  - Bottom cover instruction\*
  - Home Connect Installation Guides\*
  - Cover caps for openings after the transport braces have been removed
- C Water drain hose
  - Water supply hose on standard/ Aqua-Secure models
- Ε Screw\*

D

- F Bottom cover\*
- \* Depending on the model

#### In addition

a hose clamp (24 - 40 mm diameter, available from specialist dealers) is required to connect the water drain hose to a siphon.

#### **Useful tools**

- Spirit level for aligning
- Spanner with:
  - WAF13 for loosening the transport braces, and
  - WAF17 for aligning the appliance feet

#### Installation

Note: Humidity in the drum is caused by the final inspection.

#### Safety instructions



#### ⚠ Warning

#### Risk of injury!

The appliance is very heavy. Be careful when lifting/transporting the appliance.

- When the appliance is lifted by its protruding parts (e.g. the appliance door), the components may break off and cause injuries.
  - Do not lift the appliance by protruding parts.
- If the hose and mains cables are not routed properly, there is a risk of tripping and injury.
   Lay hoses and cables in such a way that there is no risk of tripping.

# Caution! Damage to the appliance

Frozen hoses may rip/burst. Do not install the appliance in areas exposed to frost or outdoors.

#### Caution! Water damage

The connection points for the water supply hose and water drain hose are under high water pressure. To prevent leaks and water damage, you must follow the instructions in this section.

#### Notes

- In addition to the safety information listed here, the local water and electricity supplier may have special requirements.
- If in doubt, have the appliance connected by a specialist.

#### Removing the foam block\*

This appliance is secured with a foam block, which has to be removed before using the appliance for the first time. If in doubt, please contact specialist.

## Caution! Damage to the appliance

The appliance is secured for transportation using a foam block. If the foam block is not removed, the appliance may be damaged when it is operated.

depending on the model

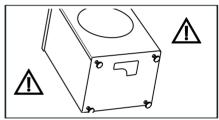
Before using the appliance for the first time, make sure that you completely remove the foam block.

#### 

Tilting the appliance to the rear may result in injury and damage to the appliance if you accidentally drop the appliance. Do not tilt the appliance on your own and be careful.

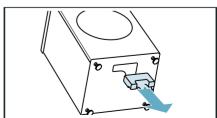
**Note:** Remove the foam block first before you remove the transport locks.

- 1. Remove the foam block.
  - a) Tilt the appliance to the rear.



b) Remove the foam block and bottom pad.

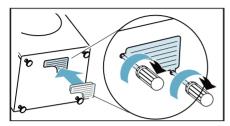




2. Fit the bottom cover. (You can find it in the drum)

Lock the bottom cover firmly in place by applying pressure to the snap-in hooks.

**Note:** If necessary, secure bottom cover with screws.



#### Installation surface

**Note:** The appliance must be stable aligned so that it does not move around.

- The installation surface must be firm and level.
- Soft floors/floor coverings are not suitable.

# Installation on a base or a wooden joist floor

## Caution! Damage to the appliance

The appliance may "wander" and tip/topple from the base when spinning. The feet of the appliance must be secured with holding brackets.

Order no. WMZ 2200, WX 9756, CZ 110600, Z 7080X0.

**Note:** On wooden joist floors, install the appliance:

- In a corner, if possible,
- On a water-resistant wooden board (min. 30 mm thick) which is screwed tightly to the floor.

## Installation on a platform with drawer\*

Platform order no.: WZ20530W, WZ20530S, WZ20530G.

# Installing the appliance in a kitchenette

# ⚠ Warning Risk of death!

There is a risk of electric shock if you touch live components.

Do not remove the appliance covering plate.

#### **Notes**

- Recess width of 60 cm required.
- Only install the appliance underneath a continuous worktop that is securely connected to adjacent cabinets.

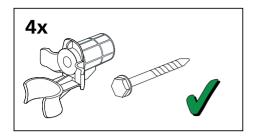
#### Removing the transport locks

## Caution! Damage to the appliance

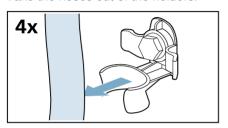
- The appliance is secured for transportation using transport locks. If the transport locks are not removed, the appliance may become damaged when it is operated.
  - Before using the appliance for the first time, make sure that you completely remove all four transport locks. Keep the locks in a safe place.
- To prevent transport damage from occurring if the appliance is moved at a later date, you must refit the transport locks before transporting the appliance.

**Note:** Keep the screws and sleeves in a safe place.

\* Depending on the model



1. Take the hoses out of the holders.



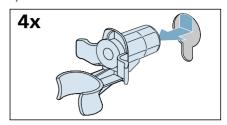
2. Unscrew and remove all four transport brace screws.



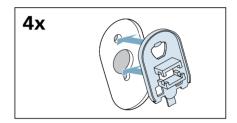
a) Remove the mains cable from the holders.



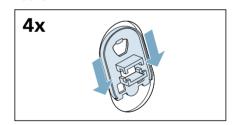
b) Remove the sleeves.



3. Fit the covers.



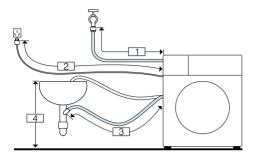
4. Lock the covers firmly in place by applying pressure to the snap-in hooks.



#### en

#### Hose and cable lengths

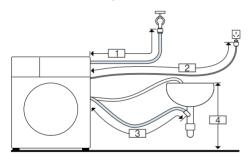
#### Connection on left side



- 1 ~ 105 cm
- 2 ~ 100 cm
- 3 ~ 150 cm
- 4 0-max. 100 cm

or

#### Connection on right side



- 1 ~ 75 cm
- 2 ~ 145 cm
- 3 ~ 190 cm
- 4 0-max, 100 cm

**Note:** If the hose holders are used, the possible hose lengths are reduced!

### Available from dealer/customer service:

- Longer supply hose (approx. 2.20 m).
- Appliance's tap.

#### Water inlet

# ⚠ Warning Risk of death!

There is a risk of electric shock if you touch live components.

#### **Notes**

- Only operate the appliance using cold mains water.
- Do not connect the appliance to the mixer tap of an unpressurised hotwater boiler.
- Do not use a used supply hose. Only use the supply hose supplied or one that was purchased from an authorised specialist retailer.
- Do not kink or squash the water supply hose.
- Do not alter (shorten, cut through) the water supply hose (otherwise its strength is no longer guaranteed).
- Only tighten the screw connections by hand. If the screw connections are tightened too much with a tool (pliers), the thread may become damaged.

### Optimum water pressure in the supply network

At least 0.1 MPa (1 bar)

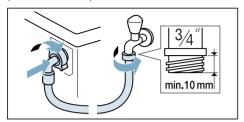
Maximum 1 MPa (10 bar)

#### Notes

- When the tap is open, the water flow rate is at least 8 l/min.
- If the water pressure is higher than this, a pressure-reducing valve must be installed.

#### Connection

Connect the water supply hose to the tap  $(26.4 \text{ mm} = \frac{3}{4}\text{"})$ :



**Note:** Turn on the tap carefully, checking the leak tightness of the connection points. The screw connection is under mains water pressure.

#### Water outlet

#### 

When you are washing at high temperatures, there is a risk of scalding if you come into contact with hot water (e.g. when draining hot water into a washbasin).

Do not reach into the hot water.

#### Caution! Water damage

If the drain hose slips out of the washbasin or the connection point during draining due to high water pressure, any escaping water may cause water damage.

Secure the drain hose so that it cannot slip out.

#### Caution!

#### Damage to the appliance/fabrics

If the end of the drain hose is immersed in the drained water, water may be sucked back into the appliance and may damage the appliance/fabrics.

Make sure that:

 The plug does not block drainage from the washbasin.

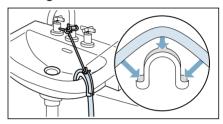
- The end of the drain hose is not immersed in the drained water.
- The water drains away quickly enough.

#### **Notes**

- Do not kink the water drain hose or put strain on it lengthways.
- The height of water outlet placement:
  Minimum 0 cm ~ Maximum 100 cm.

#### Connection

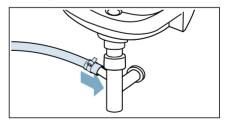
Drainage into a washbasin



**Note:** The elbow is not standard accessory, available from customer service.

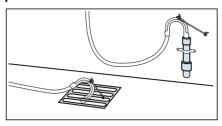
Drainage into a siphon

The connection point must be secured using a hose clamp with a diameter of 24 - 40 mm (available from specialist dealers).



**Note:** The hose clamp is not standard accessory, available from specialist dealers.

 Drainage into a plastic pipe with rubber bushing or into a drainage pit

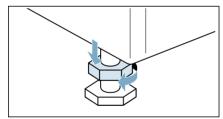


**Note:** The plastic pipe is not standard accessory, available from specialist dealers.

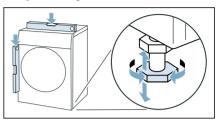
#### **Alignment**

Level the appliance using a spirit level. Incorrect levelling may result in intense noise, vibrations and "wandering".

1. Loosen the lock nuts using a wrench, by turning it in a clockwise direction.



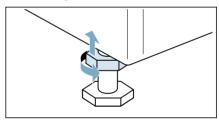
 Check the alignment of the appliance with a spirit level, and adjust it if necessary. Change the height by turning the appliance feet.
 All four appliance feet must stand firmly on the ground.



Tighten the lock nut against the housing.

In doing so, hold the foot tight and do not adjust its height.

The lock nuts on all four appliance feet must be screwed tightly against the housing.



#### **Electrical connection**

#### **Electrical safety**



#### Narning !

#### Risk of electric shock!

Risk of death if live parts are touched.

- When disconnecting the main plug, always pull the plug itself and not the cable, otherwise the cable could be damaged.
- Never touch or hold the mains plug with wet hands.
- Never pull out the mains plug during operation.

- Only connect the washer dryer to an alternating current using a correctly installed earthed socket.
- The mains voltage must be the same as the voltage specifications on the washer dryer (appliance rating plate).
- The connected load and the required fuse are also indicated on the appliance rating plate.

#### Ensure that:

- The mains plug and socket match.
- The cable cross-section is adequate.
- The earthing system has been installed correctly.
- A damaged power cord is only replaced by an electrician.
   A replacement mains cable can be obtained from customer service.
- You do not use multiple plugs/ couplings or extension cables.
- If a residual-current-operated circuit breaker is used, you use only a type which features this symbol: a.
   Only this symbol guarantees compliance with the currently valid regulations.
- The mains plug is always accessible.
- The power cord is not kinked, crushed, altered or severed and has not come into contact with any heat sources.

# Before washing for the first time

The appliance was inspected thoroughly before leaving the factory. To remove any residual test water, run the **Drum Clean** programme the first time **without** laundry.

#### Note:

- The appliance must have been installed and connected properly.
  → "Positioning and connecting" on page 14
- Never switch on a damaged appliance.
- 1. Insert mains plug.
- 2. Turn the tap on.

- 3. Press the 🖰 button till the indicator lamp lights up, release the button. The appliance is switched on.
- **4.** Close the door. Do not load any laundry.
- Select the Drum Clean 90°C programme.
- Open the detergent drawer.
- Pour approx. 2 litres of water into lefthand compartment.
- Add standard detergent to left-hand compartment according to manufacturer's instructions for light soiling.

**Note:** To prevent frothing, use only half the recommended amount of detergent. Do not use any woollens or mild detergents.

- Close the detergent drawer.
- 10. Select ▷III.
- 11. When the programme ends, press the b button till the indicator lamp turns off, release the button. The appliance is switched off.

Your appliance is now ready for use.

#### **Transportation**

e.g. when moving home

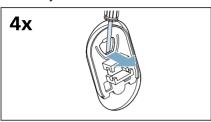
#### Preparatory work:

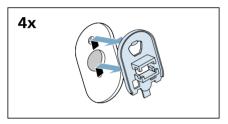
- 1. Turn off the water tap.
- Reduce the water pressure in the supply hose. 
   → Page 54
- 3. Drain any residual water. → Page 52
- **4.** Disconnect the appliance from the mains.
- 5. Remove the hoses.
- **6.** Empty the dispensers.  $\rightarrow$  Page 50

#### Installing the transport locks:

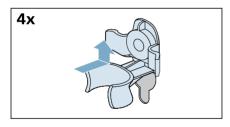
1. Remove the covers and keep them in a safe place.

**Note:** Use a screwdriver if necessary.

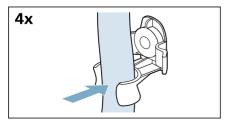




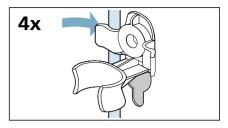
2. Insert all four sleeves.



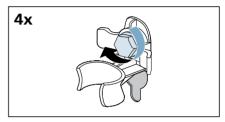
a) Clip the hoses securely in the holders.



b) Clip the mains cable securely in the holders.



c) Insert and tighten the screws.



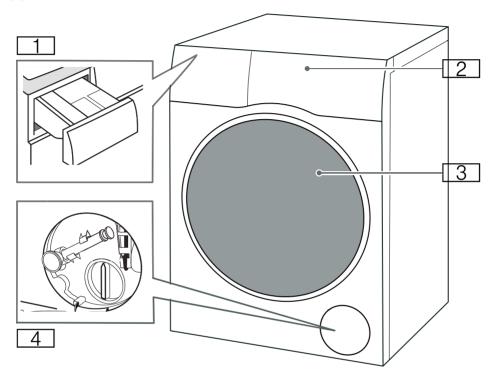
## Before switching on the appliance again:

#### **Notes**

- The transport braces must be removed.
  - → "Removing the transport locks" on page 16
- Pour approx. 2 litres of water into the left-hand compartment, select the Rinse, Spin or Drain programme and start. This will prevent detergent from flowing straight into the drain during the next wash.

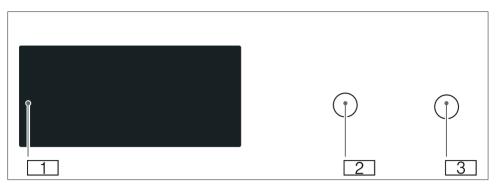
# Get to know your appliance

#### **Appliance**



- Detergent drawer with i-Dos reservoir
- 2 Control panel/touch display
- 3 Door
- 4 Service flap

#### **Control panel**



- ☐ Touch display
  - Touch lightly to select settings.
- 2 Door opening

Press to open the door.

You will only be able to open the door if the appliance is switched on and the programme progress allows it.

3 Main switch

Press to switch the appliance on or off (standby).

#### **Touch display**

#### Caution!

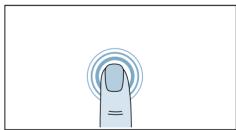
## Material damage/damage to the appliance.

Exerting excessive pressure on the display may damage it. Do not use a sharp object on the display or exert excessive pressure on it.

**Note:** If you touch the screen near the edge, the appliance may not detect this if you have touched it outside of the detection area.

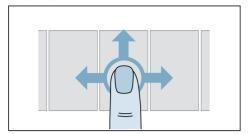
#### **Operating logic**

#### **Touching**



Touch the touch display with your finger to open or select an element.

#### **Swiping**



Swipe your finger over the touch display to scroll through a list, either from left to right or top to bottom.

#### What the symbols mean





Setting is not selected





Setting selected



Return to the higher-level screen

#### What the colours mean



Setting cannot be selected



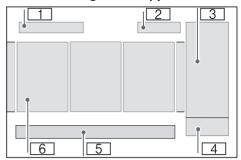
Setting can be selected or has already been selected



#### Setting has been selected

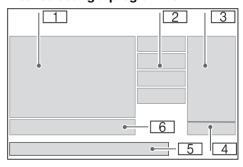
#### Menu

#### After switching on the appliance:



- Programmes or favourites
- $\boxed{2}$  **Time**  $\rightarrow$  Page 35
- 3 Options  $\rightarrow$  Page 31
- 4 Start or Pause
- 5 Appliance menu  $\rightarrow$  Page 33
- 6 Programmes

#### After selecting a programme:



- Programme
- 2 Programme settings → Page 27
- 3 Options  $\rightarrow$  Page 31
- 4 Start or Pause
- 5 Appliance menu → Page 33
- 6 Programme settings → Page 30

# Operating the appliance

#### Switching on the appliance/ selecting a programme

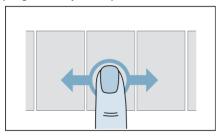
**Note:** The device must be properly installed and connected.

1. Switch on the appliance.

#### **Notes**

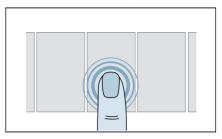
- It may take a few seconds for the appliance to switch on.
- If you are switching the appliance on for the first time, you will need to select the language you require (you will not need to do this every time). 

  Page 36
- 2. Scroll through the options to find the programme you require.



**Note:** If you have saved programmes as favourites, switch to **Favourites** and select the programme you require from there. → Page 30

3. Touch the required programme.



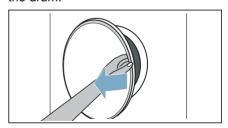
Your programme has now been selected and the associated programme settings and programme features will be displayed.

Note: If the childproof lock has been activated, you may need to deactivate it before you can make any changes on the touch display or start the programme.

→ Page 33

# Putting the washing in the drum

- 1. Prepare and sort the laundry.
- Press to open the door and check whether the drum has been completely emptied. If required, empty the drum.



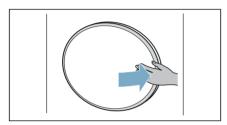
#### **Notes**

- You can only open the door if the appliance is switched on.
- If the door will not open (e.g. due to a power cut), you can open the door manually. → Page 55

Load the laundry unfolded into the drum.



4. Close the door.



#### Caution!

## Exerting excessive pressure on the door may damage it.

Do not apply a high amount of pressure on the door.

#### Caution!

### Risk of material damage to the appliance or laundry.

Make sure that laundry is not trapped in the door.



#### **Programme settings**

Once you have selected a programme, you will be shown preset programme settings. Preset programme settings are recommendations for the programme you have selected and will vary.

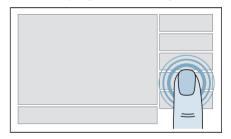
You can find further programme settings by touching +.

### You can do the following to programme settings:

- Adjust them
- Activate/deactivate them

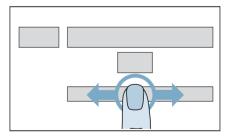
#### **Adjusting**

1. Touch the programme setting.



The setting options will be displayed.

2. Touch or swipe your finger along the bar until the required value is selected.

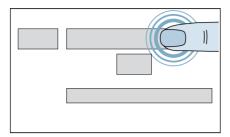


#### Notes

- The changes will be applied immediately and do not need to be confirmed.
- The changes will not be saved permanently for the programme.

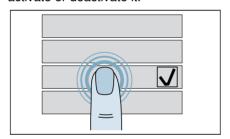
#### en Operating the appliance

Touch the programme setting to return to the programme settings overview.



#### Activating/deactivating

- 1. Touch the programme setting.
- 2. Touch the programme setting to activate or deactivate it.



If a tick appears, this means that the programme setting has been activated. If there is no tick, this means that the programme setting is deactivated.

#### Notes

- Touch ← to return to the higher-level screen.
- Not all programme settings are available for every programme.
- Once you have started a programme, depending on how far through the programme the appliance is, it may not still be possible to select certain programme settings.

#### **↓** Temperature

Before and after the programme starts, you can change the set temperature depending on how far through the programme the appliance is.

The maximum temperature that can be set depends on the programme that has been selected.

Touch **I Temperature** and adjust it.

#### Spin

Before and after the programme starts, you can change the spin speed (in rpm; revolutions per minute) depending on how far through the programme the appliance is.

The maximum speed that can be set depends on the model and programme that has been selected.

Touch © Spin and adjust it.

#### Extra Rinse

Additional rinse cycle for particularly sensitive skin and/or for areas with very soft water.

Touch **Extra Rinse** and adjust it.

**Note:** Additional rinse cycles extend the duration of the programme.

#### Disinfectant

For washing with special disinfectants in order to kill bacteria and thereby meet high standards of hygiene

Touch Disinfectant and activate or deactivate this.

**Note:** Add disinfectant to the compartment for manual dosing.

#### Less Ironing

Reduces creasing by means of a special spin sequence followed by fluffing and reduced spin speed.

Touch **Less Ironing** and activate or deactivate it.

Note: If **Example** Less Ironing has been activated, the laundry will have retained a higher than average level of moisture after spinning.

#### Water Plus

Increased water level for gentler treatment of the laundry.

Touch **☆ Water Plus** to activate or deactivate it

#### **Silent Wash**

Reduced noise values thanks to a special wash and spin cycle and deactivated end signal. Especially suitable for washing at night.

Touch **♥ Silent Wash** to activate or deactivate it.

#### *⊠* Soaking

Before the main wash cycle starts, the laundry remains in the water for longer to remove bad soiling. To be used for particularly stubborn soiling.

Touch **Soaking** and adjust it.

**Note:** To avoid discolouration, only soak laundry of the same colour together.

#### **→ Rinse Hold**

The laundry remains in the rinsing water after it has been washed.

Touch 

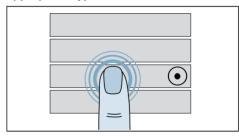
→ Rinse Hold and activate or deactivate it.

#### **Stains**

Adjusts the washing temperature, drum movement and soaking time to the specific type of stain.

Hot or cold water, gentle or intensive washing and long or short soaking ensure that the wash programme sequence is specially adapted to each type of stain.

Touch **Stains** and select the appropriate type of stain.

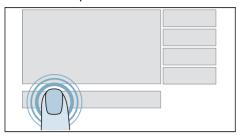


**Note:** The programme duration, number of rinse cycles and water level may vary, depending on the type of stain selected.

#### **Programme features**

Once you have selected a programme, look at the programme features.

Touch the required feature.



#### Delayed start

Before the programme starts, you can set the time at which you want the programme to finish.

- 1. Touch <sup>⑤</sup>.
- Slide your finger along the bar until the required number of hours and minutes are shown/the time at which you want the programme to end is shown.

**Note:** Once you have set the time on your appliance, you can set the time at which you want the programme to end.

If you have not set the time, you will only be able to set when the programme ends in hours and 30 minute increments.

3. Touch ▷III.

The programme end has now been set and your programme will start after a delay.

**Note:** As long as the programme has not yet started, you will still be able to load more laundry or remove some from the drum.

ī

You can display useful information and the energy and water consumption for each programme.

Compare the consumption data for each of the programmes with the options and programme settings that have been selected for them, so that you can reduce your energy and water consumption.

- 1. Touch i.
  - This displays the energy and water consumption and the programme information.
- Touch ← to return to the programmes overview.

#### ☆ Favourites

You can manage a selected programme with your favourite settings.

#### You can do the following to favourites:

- Save them
- Call them up
- Delete them

#### Saving

- Select the programme you require, and adjust the programme settings as needed.
- Touch ☆ in the programme features.
   This programme has now been saved to your list of favourites.

**Note:** You can save up to seven favourite programmes.

#### Calling up

- 1. Switch on the appliance.
- 2. Touch ☆ Favourites.
- Touch the favourite programme you wish to use.
- 4. Start the programme.

#### **Deleting**

- 1. Select the favourite programme you want to delete.
- Touch ★ in the programme features.

Confirm that you wish to delete this favourite programme. This programme has now been

this programme has now been deleted from your list of favourites.

#### **Options**

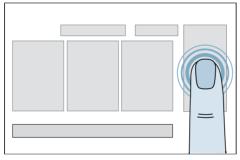
After you have set a programme, you can use the options to further customise the washing process to your laundry.

#### You can do the following to options:

- Adjust them
- Activate/deactivate them

#### Adjust them

1. Touch the option.



The setting options are displayed.

Touch or swipe your finger along the bar until the required value is displayed.

**Note:** The changes are applied immediately and do not need to be confirmed.

#### Activating/deactivating

- 1. Touch the option.
- Touch the option to activate or deactivate it.

#### Remote start □

Activate remote start to allow the appliance to be started via the Home Connect app.

Touch it briefly to activate or deactivate it.

#### **Notes**

- The appliance must be connected to your home network to activate remote start.
- Remote start can only be activated if the appliance door and detergent drawer are closed.
- Remote start cannot be activated if the childproof lock is active.
   Deactivate the childproof lock beforehand.
- Remote start will be deactivated for safety reasons in the following circumstances:
- If you open the door.
- In the event of a power failure.
- Once the programme has ended.
- If you press ▷II on the appliance.
- If you press Remote start ☐ again on the appliance.
- If you press () for standby mode.

#### i-Dos 📎

Adjust the dosage of the intelligent dosing system. (i-Dos Auto Dosing)

Depending on how dirty your laundry is, choose the most suitable liquid detergent dosage before the programme starts.

Depending on how soft you want your laundry to be, choose the most suitable softener dosage.

- 1. Touch the button for the reservoir you require.
  - Note: You can pour either softener or liquid detergent into the left-hand iDos reservoir. → Page 36
- Touch or swipe your finger along the bar until the required value is displayed.

#### **Detergent dosage**

- 3 High dosage for particularly dirty laundry
- 2 Medium dosage for moderately dirty laundry
- 1 Low dosage for laundry that is not very dirty

Off i-Dos Auto Dosing deactivated

#### Softener dosage

- 3 High dosage for very soft laundry
- 2 Medium dosage for moderately soft laundry
- Low dosage for slightly soft laundryOff i-Dos Auto Dosing deactivated

#### On 1 Dos Auto Dosnig acactivates

#### **Notes**

- The changes will be applied immediately and do not need to be confirmed.
- Putting the appliance in standby mode will not undo these changes.

#### 加速 (speed) =①

This programme uses extra energy to wash your laundry more quickly.

Touch 加速 (speed) =① to activate or deactivate this option.

Note: With the 加速 (speed) =① option activated, your laundry will still be washed just as effectively by your chosen programme as when this option is not selected.

#### 节能 (eco) <sup>©</sup>

This programme washes at lower temperatures over a longer period of time to conserve energy.

Touch 节能 (eco) <sup>(a)</sup> to activate or deactivate this option.

#### Start the programme

Touch ▷III.

The programme starts and the appliance door is locked.

The programme information is shown on the touch display while the programme is in progress.

# Adding more laundry or removing laundry

If the programme has already started, you will still be able to load more laundry or remove some from the drum.

- Touch ▷II.
   This will pause the programme.
- 2. Open the door.
- 3. Add more laundry or remove laundry.
- 4. Close the door.
- 5. Touch ▷III.

#### **Notes**

- Do not leave the appliance door open for too long when adding more laundry, otherwise water may start to trickle out from the laundry.
- For safety reasons, the appliance door remains locked when the water level or temperature is high, during the active oxygen treatment (depending on appliance features) and while the drum is turning, and it is not possible to add more laundry during this time. Refer to the messages on the touch display.

#### Cancel the programme

- 1. Touch Cancel
- 2. Press to open the door.

Note: If there is a high water level or high temperature, the appliance door remains locked for safety reasons. If the temperature is too high, you must run the **Rinse** programme or, if the water level is too high, you must run the Spin or Drain programme to unlock the door.

3. Remove the laundry.

#### If the temperature is too high:

- 1. Touch Cancel.
- 2. Select the Rinse programme to cool the laundry.
- Touch ▷M.

#### If the water level is too high:

- 1. Touch Cancel.
- 2. Select the **Spin** or **Drain** programme to drain the water.
- Touch ▷

#### Programme end

Finished! will appear on the touch display

- 1. Press to open the door.
- 2. Remove the laundry.
- 3. Press () for standby mode.

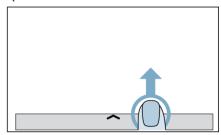
Note: If you have selected 

Rinse Hold, the laundry will remain in the rinsing water after it has been washed. You must either spin the laundry or drain the water in order to end the programme. Only then can you remove the laundry.

#### **關 Appliance menu**

In the appliance menu, you can activate/ deactivate the childproof lock and signal tones, and implement all appliance settinas.

1. Touch \( \simes \) or touch and swipe upwards.



The appliance menu is now open.

2. Touch the required setting.

#### Childproof lock <-> <!-- Column style="border-right: 150%; color: blue;"> <!-- Column style: blue; column style: blue; colur: blue; colur: blue; colur: blu

You can lock the control panel to prevent settings from being changed inadvertently.

#### You can do the following to the childproof lock:

- Activate
- Deactivate

#### Activating

Touch 

...

This activates the childproof lock; you will no longer be able to make any changes on the touch display.

#### Deactivate

1. Touch anywhere on the touch display. A message appears on the touch display to tell you that the childproof lock has been activated.

#### en Appliance menu

 Touch and hold Deactivate child lock for three seconds. This deactivates the childproof lock.

#### **Notes**

- To remove the laundry at the end of the programme, deactivate the childproof lock.
- The childproof lock can be activated no matter what status the appliance is in.
- The childproof lock also remains activated when the appliance has been put into standby mode.
- If the appliance is put into standby mode while the programme is running and the childproof lock has been activated, the programme resumes when the appliance is switched back on.

#### Audible signal settings (1)

Signal tone after the end of the programme.

### You can do the following to the signal tone:

- Deactivate it
- Activate it

#### Deactivating

Touch □)).

#### **Activating**

Touch 则.

#### **Appliance Setting**

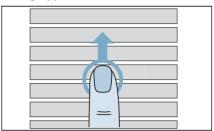
### You can do the following to appliance settings:

- Adjust them
- Activate/deactivate them

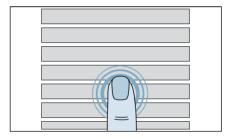
#### **Adjusting**

1. Touch .

2. Swipe until the required appliance setting appears.



3. Touch the appliance setting.



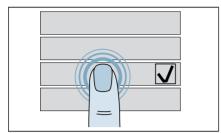
Touch or swipe your finger along the bar until the required value is displayed.

**Note:** The changes are applied immediately and do not need to be confirmed.

#### Activating/deactivating

1. Touch the appliance setting.

2. Touch the appliance setting to activate or deactivate it.

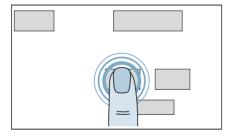


If a tick appears, this means the setting has been activated. If there is no tick, this means that the setting is deactivated.

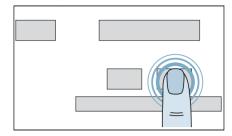
#### Time

You can set the time on the appliance.

- 1. Touch Time.
- 2. Touch On.
- Touch the hour side of the time display and swipe your finger along the bar until the correct hour is shown.



4. Touch the minutes side of the time display and swipe your finger along the bar until the correct number of minutes past the hour is shown.



The time has now been set.

**Note:** The time will only be shown on the touch display if it has been activated.

#### Sounds

You can set the tones for the buttons, messages and the programme end.

- 1. Touch Sounds.
- 2. Choose between Programme End and Buttons and Info.
- 3. Swipe your finger along the bar until the required volume is selected.

#### **Drum clean reminder**

Your appliance can issue you with regular reminders to run the cleaning programme.

Touch **Drum clean reminder** to activate or deactivate the reminder function.

#### **Brightness**

You can set the brightness of the touch display.

Touch **Brightness** and adjust it.

#### **Light Ring**

You can define when the door light lights up or set the brightness of the door light.

- 1. Touch Light Ring.
- 2. Touch **Brightness** to adjust the brightness.
- Touch Set Mode to define whether the door light should be activated or deactivated or whether it should only light up for specific programmes.

#### i-Dos Auto Dosing

You can adjust the basic dosage for your iDos reservoir.

- 1. Touch i-Dos Auto Dosing.
- 2. Touch Left-hand side dispenser or Right-hand side dispenser.
- Swipe the bar to adjust the dosage in 10 ml increments, and touch + or to adjust the dosage in 1 ml increments.

### Changing the iDos compartment from softener to liquid detergent

You can pour either softener or liquid detergent into the left-hand iDos compartment.

- 1. Touch i-Dos Auto Dosing.
- 2. Touch Left-hand side dispenser.
- Touch 

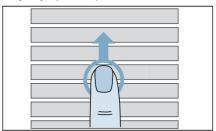
   to set the compartment for softener, or 
   to set the compartment for liquid detergent.

#### Language

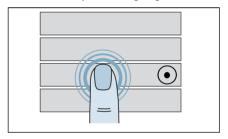
You can set the language.

1. Touch Language.

2. Scroll through the list until the language you require is shown.



3. Touch the required language.



4. Touch **Restart** to apply the change.

**Note:** If you change the language, this change will not be applied until the appliance is restarted.

#### **Home Connect**

You can find all the information regarding Home Connect in the dedicated section.

→ Page 37.

#### **Software Update**

As soon as a new update is available, a message will appear on the touch display on your appliance.

You can install the update directly via the message on the display or, alternatively, via the appliance settings.

Touch **Software Update**. The update will now be installed. Installation may take a few minutes.

#### **Notes**

- Do not put the appliance in standby mode while it updates.
- If no software updates are available, Your software is up to date. will appear on the touch display.

#### **Factory settings**

You can reset all your appliance settings.

- 1. Touch Reset to factory settings.
- Touch Reset.
- 3. Confirm that you wish to reset the settings.

Note: If you do this, your saved favourite programmes will be lost.



### Home Connect

This appliance is Wi-Fi enabled and can be controlled remotely via a smartphone or tablet PC.

With the Home Connect app, you can use your smartphone or tablet PC to do the following on this appliance:

- Select and start programmes.
- Change programme settings.
- Query the status of programmes.
- Change appliance settings.
- Switch off the appliance.

Before you can use the Home Connect functions, you will need to install the Home Connect app on your smartphone or tablet PC, register, connect your appliance automatically or manually to vour home Wi-Fi network (vou only need to do this the first time) and then connect your mobile device to your appliance via the Home Connect app.

You can find information about the app on our Home Connect website www.home-connect.com.

The availability of the Home Connect functionality depends on the availability of the Home Connect Services in your country. Home Connect Services are not available in every country – for further information please check: www.homeconnect com

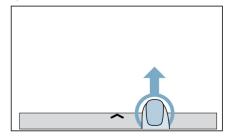
#### **Notes**

- Please observe the safety precautions in this instruction manual and make sure that these are complied with even when operating the appliance via the Home Connect app while you are away from home. You must also follow the instructions in the Home Connect app.
- You cannot use the Home Connect app to make changes while the appliance is in operation. You will be able to use the Home Connect app to see any adjustments made directly on the appliance itself, however.

### Calling up the Home Connect menu

In the Home Connect menu, you can create and view network connections, reset network settings, activate/ deactivate Wi-Fi and find other Home Connect functions.

- 1. Switch on the appliance.
- 2. Touch \( \simes \) or touch and swipe upwards.



- 3. Touch .
- 4. Touch Home Connect.

You are now in the Home Connect menu.

**Note:** Touch  $\leftarrow$  to return to the higher-level screen.

# Connecting to the home network and the Home Connect app

You can connect your appliance to your home network automatically **or** manually (you only need to do this the first time).

#### **Notes**

- If your home network router has a WPS function, you can connect the appliance to your home network automatically
- If your home network router does not have a WPS function, you need to connect the appliance to your home network manually.

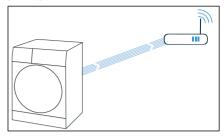
You must then connect to the Home Connect app.

**Note:** To connect your appliance to the home network, **Wi-Fi** must be activated on the appliance. **Wi-Fi** is deactivated on the appliance by default and is activated automatically when you connect your appliance to your home network.

# Connecting to your home network automatically

- 1. Touch Settings.
- 2 Touch Connect to network.

### Touch Connect automatically (WPS).



The appliance now tries to **connect** to your home network.

 Activate the WPS function on your home network router within the next two minutes.

Note: If you are not able to establish a connection, check whether your appliance is within range of your home network. Try connecting automatically again or connect your appliance manually. → Page 38

# Connecting to your home network manually

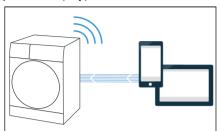
- 1. Touch Settings.
- 2. Touch Connect to network.
- 3. Touch Connect manually.



The appliance now sets up its own Wi-Fi network with the name (SSID) **HomeConnect**, which you can access from your smartphone or tablet PC.

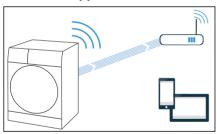
**4.** Call up the Wi-Fi settings on your smartphone or tablet PC.

 Connect your smartphone or tablet PC to the HomeConnect Wi-Fi network and enter the Wi-Fi password (key) "HomeConnect".



Your smartphone or tablet PC now connects to the appliance. The connection process may take up to 60 seconds.

- Once you have connected successfully, open the Home Connect app on your smartphone or tablet PC.
- In the Home Connect app, enter the name (SSID) and password (key) for your home network and then select Transfer to appliance.



Your appliance now connects to the home network for your router. If the appliance has successfully connected to the home network, the connection between the appliance and the smartphone or tablet PC is automatically cancelled.

**Note:** If you are not able to establish a connection, check whether your appliance is within range of your home network and try connecting manually again.

### Connecting to the Home Connect app

If your appliance is connected to your home network, you can connect it to the Home Connect app.

- 1. Touch Settings.
- Touch Connect with app. The appliance now connects to your Home Connect app.
- 3. Open the Home Connect app on your smartphone or tablet PC and select Connect to add your new appliance.

  Note: If you have connected manually, you have to wait until your smartphone or tablet PC has connected to the home network again before you can use the app.
- If your appliance is not shown automatically, select Appliance search and then Connect an appliance in the Home Connect app.
- Carry out the last steps in the Home Connect app to connect your appliance.

**Note:** If you are not able to establish a connection, check whether your smartphone or tablet PC is within range of your home network or is connected to this. Try connecting to the Home Connect app again.

### **Status**

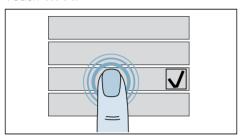
See the status of your connection to the home network, to the app and to the energy manager (depending on the appliance features).

Touch Status.

# Activating or deactivating Wi-

If your appliance is already connected to your home network, you can activate or deactivate **Wi-Fi** on your appliance.

Touch Wi-Fi.



If a tick appears, this means the setting has been activated. If there is no tick, this means that the setting is deactivated.

#### **Notes**

- If you connect to your home network,
   Wi-Fi will be activated automatically.
- If you have activated Wi-Fi, the appliance will not automatically be put in standby mode.

# Resetting your network settings

You can reset all your network settings.

- 1. Touch Reset
  - Do you want to reset all network settings? will appear on the touch display
- 2. Touch Reset.

Your network settings have now been reset. Your appliance has broken all network connections.

**Note:** If you want to operate the appliance via the Home Connect app again, you will need to reconnect it to your home network and to the Home Connect app.

### **About data protection**

When your appliance is connected for the first time to a WLAN network, which is connected to the Internet, your appliance transmits the following categories of data to the Home Connect server (initial registration):

- Unique appliance identification (consisting of appliance codes as well as the MAC address of the installed WiFi communication module).
- Security certificate of the WiFi communication module (to ensure a secure IT connection).
- The current software and hardware version of your domestic appliance.
- Status of any previous resetting to factory settings.

This initial registration prepares the Home Connect functions for use and is only required when you want to use these Home Connect functions for the first time.

**Note:** Ensure that the Home Connect functions can be used only in conjunction with the Home Connect app. Information on data protection can be accessed in the Home Connect app.

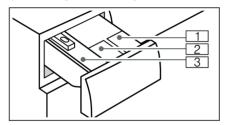
# Intelligent Dosing System

# Intelligent dosing system in the detergent drawer

i-Dos Intelligent Dosing System

Your appliance has an Intelligent Dosing System for automatic dosing liquid detergent and fabric softener.

The i-Dos dispensers № and ৪ / № in the detergent drawer are available for this purpose. You can select whether you want to use one liquid detergent and one softener or two liquid detergents. You can change the i-Dos dispenser from softener to liquid detergent. → Page 36



- ☐ Dispenser ♦ (1.3 I) for liquid detergent
- 2 Dispenser ⊗/♠ (0.5 I) for fabric softener or liquid detergent
- 3 left-hand compartment

Depending on the selected programme and settings, the optimum quantity of detergent and/or fabric softener automatic dosing is dosed by the i-Dos dispensers.

# Initial use/filling the dispensers

Refer to the manufacturer's instructions when choosing your detergent and fabric softener. We recommend the use of standard, universal and colour liquid detergents for all appliance-washable, coloured fabrics made of cotton or synthetic materials.

#### **Notes**

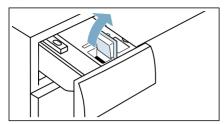
- Only use easy-pour liquid products that the manufacturer recommends adding to the i-Dos detergent drawer.
- Do not mix different liquid detergents.
   If changing your liquid detergent (type, manufacturer, etc.), empty the dispenser completely and clean it.
- Do not use products containing solvents, caustic agents or volatile substances (e.g. bleach).
- Do not mix detergent and fabric softener.
- Do not use products that have expired or are highly congealed.
- To prevent drying out, do not leave the i-Dos dispenser lids open for a long period of time.

### Filling the dispensers:

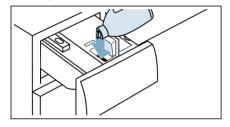
The lids of the i-Dos dispensers in the detergent drawer are marked with the following symbols:

- ♦ Standard/universal liquid detergent
- %/ ∜ Fabric softener or liquid detergent
- 1. Open the detergent drawer.

2. Open the i-Dos dispenser lid(s).



Add liquid detergent and/or fabric softener. Do not fill above the max. marking.



- 4. Close the i-Dos dispenser lid(s).
- 5. Slowly push the detergent drawer in completely.

### **Everyday use**

The Intelligent Dosing System for liquid detergent and fabric softener are set at the factory for all programmes in which intelligent dosing can be used.

The values for dosage quantities has been preset to **Low** for liquid detergent ♠ and to **Medium** for fabric softener ℮. It can be changed individually for each programme.

→ Page 31

In addition to Intelligent Dosing System, washing additives (e.g. stain remover) can be added manually via left-hand compartment.

### You can do the following settings:

- Activate/deactivate automatic dosing for ≫/⊗ and adjust values for dosage quantities. → Page 31
- Adjust the basic dosages of i-Dos dispenser. → Page 36

#### **Notes**

- Reduce the basic dosage if using a very concentrated detergent.
- If large amounts of foam are repeatedly created during washing, please check your basic dosage and dosage quantity settings. Certain types of liquid detergent can also create excessive amounts of foam. If your basic dosage and dosage quantity settings are correct, we advise you to use a different detergent.
- The changes will be retained even when the appliance is switched off.

If the amount of detergent or fabric softener in the i-Dos is below the minimum fill level. You will get the message on the touch display.

The same detergent or fabric softener can be added at any time. If you change product/manufacturer, we recommend that you clean the dispensers first.

If required, adjust the basic dosage of i-Dosdispenser.  $\longrightarrow$  Page 36

### Manual dosage

For programmes that cannot be used with intelligent dosage, or if you would prefer to Manual dosage (in which case set intelligent dosage to "off"), add detergent to left-hand compartment.

Cleaning aids such as water softener, bleach and stain remover can be added to this compartment (left-hand compartment) in addition to the intelligent dosage.



### Eye/skin irritation!

Detergent and care products may spray out if the detergent drawer is opened while the appliance is in operation.

Open the drawer carefully.

Rinse eyes or skin thoroughly if they come into contact with detergent/care products.

If swallowed accidentally, seek medical advice

#### Caution!

### Damage to the appliance

Cleaning agents and agents for pretreating laundry (e.g. stain removers, prewash sprays, etc.) may cause damage if they come into contact with the surfaces of the appliance.

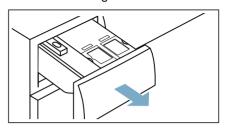
Do not allow these agents to come into contact with the surfaces of the appliance. If necessary, immediately wipe away spray residue and other residues/droplets with a damp cloth.

#### **Notes**

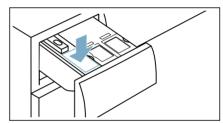
- When dosing all detergents, cleaning aids and cleaning agents, always follow the manufacturer's instructions.
- If Manual dosage detergent, do not add additional detergent to the intelligent dosage dispenser (set intelligent dosage to "off"). This will prevent overdosing and foaming.
- Dilute viscous fabric softener and fabric conditioner with water to prevent blockages.

### **Dosing and adding detergent:**

1. Pull out the detergent drawer.



- Add the correct dosage to the dispenser for the manual dosing, depending on:
  - Soiling
  - Water hardness (ask your water supply company)
  - The amount of laundry
  - The manufacturer's instructions



3. Close the detergent drawer.



# Protecting your laundry and appliance

# Caution! Damage to the appliance/textiles

Foreign objects (e.g. coins, paper clips, needles, nails) may damage the washing or components of the appliance.

The following instructions must be observed when preparing your laundry:

- Always follow the manufacturer's instructions when dosing all detergents, cleaning aids, care products and cleaning agents.
- Do not exceed maximum load. Overfilling will impair the washing result.
- Keep detergents and agents for the pretreatment of laundry (e.g. stain remover, prewash sprays, etc.) away from the surfaces of the appliance. Using a damp cloth, immediately remove any fine spray residue and other residue or droplets.
- Empty any pockets. Remove any foreign objects.
- Remove metal parts (paper clips, etc.).
- Trousers, knitwear and knitted textiles, e.g. jersey garments, T-shirts or sweatshirts, should be turned inside out.
- Ensure that underwired bras are appliance-washable.
- Wash delicates in a net or bag (tights, underwired bras, etc).
- Close zips, button up covers.
- Brush sand out of pockets and collars.
- Remove curtain fittings or include in the net/bag.

### **Sorting laundry**

Sort your laundry according to the care instructions and manufacturer's information on the care labels, depending on:

- Type of fabric/fibre
- Colour

**Note:** Laundry may discolour. Wash white and coloured items separately. Wash new coloured items separately the first time you wash them.

- Soiling
  - Wash laundry with the same level of soiling together.
    Some examples of soiling levels can

be found in the chapter

- Light: Do not need to pretreat, select the 加速 (speed) setting if necessary.
- Normal
- Heavy: Load less laundry, need to pretreat or soak laundry firstly.
- Stains: Remove/pretreat stains while they are fresh. First dab with soapy water; do not rub. Then wash the items of laundry with the appropriate programme. Stubborn or dried-in stains can sometimes only be removed by washing several times.
- Symbols on the care labels
  - Suitable for normal washing process;
    - e.g. Cottons programme

      A gentle washing process is
  - required;
    e.g. Easy-Care programme
  - An especially gentle washing process is required; e.g. Delicates/Silk programme
  - Suitable for washing by hand; e.g. Wool programme
  - Do not appliance wash.

### Overview of programmes

### Selectable programme

Programme/Type of washing	Options/Information
Name of the programme Brief explanation of the programme and for which	Max. load* as kg
	selectable temperature** as °C
fabrics it is suitable.	selectable spin speed** in rpm
	possible programme settings and options**
	automatic dosing (De)selectable √, not selectable -
Cottons	Max. Load 10 kg/5*** kg
For cleaning normal to heavily soiled cotton or linen	Cold - 90 °C
clothing.	400 - 1400 rpm
	=Ō, @, ♂, ॆ, ॆ, ݠ, ⇔, ♈, 宀, □, ੴ
	⋄ ✓, ⊗ ✓
Mixed Fabrics	Max. Load 4 kg
For cleaning different fabrics (cotton, synthetic	Cold - 40 °C
fibres and mixed fabrics) in one washing cycle. Suitable for light to normally soiled laundry.	400 - 1400 rpm
canable for light to from any coned laurary.	=0, @, &, \$\dagger\$, \paralle, \P, \dagger\$, \\P \\\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\
	⋄ ✓, ⊗ ✓
Easy-Care	Max. Load 4 kg
For cleaning easy-care laundry made from syn-	Cold - 60 °C
thetic fibres or mixed fabrics, such as polyamide or polyester.	400 - 1200 rpm
	=0, @, &, \$, \$, @,
	<b>⋄</b> ✓, ⊗ ✓
* max. load according to GB12021.4.	

- \*\*\* depending on the model and the programme.
  \*\*\* reduced load with 加速 (speed).

en

Programme/Type of washing	Options/Information
Delicates/Silk For cleaning delicate fabrics, such as silk, satin or	Max. Load 2 kg
	Cold - 40 °C
viscose. Reduced spinning for optimal textile care. We recommend using a detergent designed for del-	Off - 800 rpm
icates.	=Ů, @, ♂, <i>≘</i> , ⇔, Ŷ, ♣, ₩, ₺
	<i>№</i> ✓, <i>⊗</i> ✓
Wool	Max. Load 2 kg
For gently cleaning woollen fabrics, e.g. cashmere/	Cold - 40 °C
lamb's wool. Reduced drum movement prevents fibre rubbing and shrinking. Very gentle, suitable for	Off - 800 rpm
fabrics which hand-washing is recommended.	₩, ₩
Detergent designed for woollens strongly recommend.	<i>№</i> -, <b>※</b> ✓
Dark Wash	Max. Load 3.5 kg
For gentle cleaning of dark-coloured laundry, such	Cold - 40 °C
as jeans. Wash the laundry inside-out. High water level for an optimal rinse result. Reduced spinning	400 - 1200 rpm
for optimal textile care. We recommend using a liq-	=Ō, @, ♂, ₽, ₩, ♣, ₩, ₩
uid detergent.	<b>⋄</b> ✓, ⊗ ✓
Down Wear	Max. Load 2 kg
For gentle cleaning of microfibre blankets, pillows	Cold - 60 °C
and clothing filled with down or synthetic fibres.  Wash larger items individually. We recommend	400 - 1200 rpm
using a small dose of a detergent designed for deli- cates.	=⊕, ⊚, ⇨, ₺, ₪
	№ -, 🕸 -
Shirts	Max. Load 2 kg
For cleaning blouses and shirts made from cotton, linen or mixed fabrics. Reduced spinning prevents creases.	Cold - 60 °C
	400 - 800 rpm
	=(0, @, &, \$\dagger\$, @, \(\varphi\), \(\var
	<b>⋄</b> ✓, ⊗ ✓
* may load according to GB12021.4	

- \* max. load according to GB12021.4.

  \*\* depending on the model and the programme.

  \*\*\* reduced load with 加速 (speed).

Programme/Type of washing	Options/Information
Towels	Max. Load 3.5 kg
For hygienic cleaning of terry cloth textiles, such as towels and bathrobes. Adjusted spinning for optimal washing and soft to touch results.	Cold - 90 °C
	400 - 1400 rpm
	=0, 0, 5, 3, 9, 9, 5, 4, U, 8
	<b>⋄</b> ✓, <b>⊗</b> ✓
Hygiene	Max. Load 6.5 kg
For cleaning cotton and linen fabrics that have par-	Cold - 60 °C
ticularly strict hygienic requirements (e.g. for peo- ple with allergies).	400 - 1400 rpm
pro min and greety	=0, 0, \$\dot{\omega}\$, \$\overline{\Omega}\$, \$\overl
	<b>⋄</b> ✓, <b>⊗</b> ✓
Curtains	Max. Load 3.5 kg
For cleaning heavy and light curtains. Reduced	Cold - 40 °C
spinning prevents creases. We recommend using a special detergent.	Off - 800 rpm
speak acting and	=Ō, ⊚, ♂, ♂, ♣, ♠, ♣
	<b>⋄</b> ✓, <b>⊗</b> ✓
Sportswear	Max. Load 2 kg
For gentle cleaning of sports and leisure clothing	Cold - 40 °C
made from microfibres, fleece or synthetic materials. Reduced spinning prevents creases.	400 - 800 rpm
, 3,	=(0, @, &, \$\disp. @, \eq. \mathbf{M}, \disp. \eq. \mathbf{M}, \disp.
	№ -, 🕸 -
myTime	Max. Load 2 kg
The programme duration can be adjusted individu-	Cold - 40 °C
ally. For cleaning different fabrics (cotton, synthetic fibres and mixed fabrics) in one washing cycle.  The duration of this washing programme can be	400 - 1200 rpm
	₫, 🚇, 🕆, 🛨
self set from 20 minutes to maximum 60 minutes, with 10-minute increments.	<i>№</i> ✓, <i>⊗</i> ✓
<b>Note:</b> Increase the length of the wash programme with $\overrightarrow{\omega}$ .	
<ul> <li>max. load according to GB12021.4.</li> <li>the depending on the model and the programme.</li> <li>the programme reduced load with 加速 (speed).</li> </ul>	

, -	
Programme/Type of washing	Options/Information
Rapid 15	Max. Load 2 kg
For washing lightly soiled laundry quickly (cotton,	Cold - 40 °C
synthetic fibres and mixed fabrics) in 15 minutes.	400 - 1200 rpm
	₩, ₩
	<b>⋄</b> ✓, ⊗ ✓
Auto	Max. Load 6 kg
For cleaning hard-wearing fabrics (cotton, synthetic	-
fibres) in one washing cycle. The programme detects the fabric type and the degree of soiling	-
and automatically adjusts the washing time,	\( \psi \), \( \sup \), \( \vec{\text{\text{\$\gamma\$}}} \)
amount of detergent and water volume.  The default temperature is 40 °C.	<i>№</i> ✓, <i>⊗</i> ✓
Auto gentle	Max. Load 3.5 kg
For cleaning delicate fabrics (cotton, synthetic	-
fibres) in one washing cycle. The programme detects the fabric type and the degree of soiling	-
and automatically adjusts the washing time,	Ŷ, <b>,</b> Ŭ
amount of detergent and water volume.  The default temperature is 30 °C.	<i>№</i> ✓, <i>⊗</i> ✓
Rinse	-
For running separate rinse and spin cycles.	-
	Off - 1400 rpm
	₫, 🚇, 🕆, 🗖
	<i>№</i> -, <b>&amp;</b> ✓
Spin	-
For running a separate spinning cycle.	-
	Off - 1400 rpm
	<b>≘</b> , ₩
	№ -, 🕸 -
<ul> <li>max. load according to GB12021.4.</li> <li>the depending on the model and the programme.</li> <li>reduced load with 加速 (speed) .</li> </ul>	

Programme/Type of washing	Options/Information
Drain	-
For draining all the remaining water in the washing machine separately, e.g. after rinse hold.	-
	-
	-
	<i>№</i> -, <b>※</b> -
Drum Clean	-
For antibacterial cleaning of the washing machine drum and rinsing the inlet and outlet hoses.  Note: Always follow the manufacturer's instructions when dosing the detergent.	Cold, 40 °C, 80 °C, 90 °C
	1200 rpm
	₩
<u> </u>	<i>№</i> -, <i>8</i> -
* max load according to GR12021 4	



### **Sensors**

# Unbalanced load detection system

The automatic unbalanced load detection system detects imbalances and ensures even distribution of the laundry by repeatedly starting and stopping drum spinning.

reduced load with 加速 (speed).

depending on the model and the programme.

If the laundry is extremely unevenly distributed, the spin speed is reduced or the spin cycle is not performed for safety reasons.

**Note:** Place large and small items of laundry evenly in the drum.

### **Aqua-Sensors**

During the rinse cycle the Aqua sensor checks the degree of turbidity (turbidity is caused by dirt and detergent residue) of the rinsing water. The duration and the number of rinse cycles depend on the turbidity of the water.

# Cleaning and maintenance

# ⚠ Warning Risk of death!

There is a risk of electric shock if touch live components.

Press the button  $\bigcirc$  and pull out the mains plug.

### Caution!

### Fire and explosion hazard!

Toxic vapours can be produced by cleaning agents that contain solvents, e.g. cleaning solvent.

Do not use cleaning agents that contain solvents.

#### Caution!

### The appliance may be damaged!

Cleaning agents that contain solvents, e.g. cleaning solvent, can damage surfaces and components in the appliance.

Do not use cleaning agents that contain solvents.

# Appliance housing/control panel

- Remove the detergent residue immediately.
- Wipe the housing and the control panel with a soft, damp cloth.
- Do not use abrasive cloths, sponges or detergents (stainless steel cleaner).
- Do not clean the appliance with a water jet.

### **Drum**

Use chlorine-free cleaning agents, do not use steel wool.

If there are odours in the appliance, or to clean the drum, run the **Drum Clean**90 °C programme without laundry.

### **Descaling**

Descaling should not be necessary if the detergent is measured out correctly. However, if it is required, follow the manufacturer's instructions for the descaling agent. Suitable descalers can be obtained via our website or from customer services.

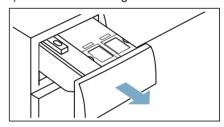
# i-Dos detergent draw and its housing

### 1. Emptying the dispensers:

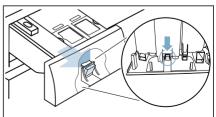
The detergent drawer can be removed completely to allow you to clean to dispensers after you have emptied them.

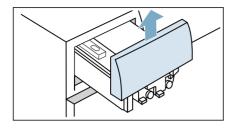
The dispensers have emptying outlets with removable sealing plugs at the front. To empty the dispensers, first remove the drawer handle as shown below:

a) Pull out the detergent drawer.



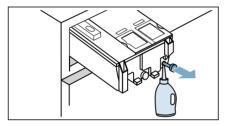
 b) Pull the catch (A) on the back of the drawer handle (in the centre at the bottom) slightly towards you.
 This unlocks the drawer handle (B), which you can then pull off by lifting it upwards.





**Note:** Only put the drawer handle back on after you have finished cleaning.

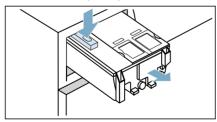
 To empty the dispensers, carefully pull off each of the sealing plugs and empty the contents into a suitable container.



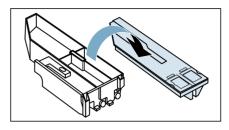
d) Then push the sealing plugs back in completely.

# 2. Cleaning the dispensers/detergent drawer:

a) Press the catch and remove the drawer completely.



b) Carefully remove the drawer cover.



#### Caution!

Risk of damage to the detergent drawer.

The detergent drawer contains electrical components. These may become damaged if they come into contact with water.

 Do not clean the cover in the dishwasher and do not immerse it in water.



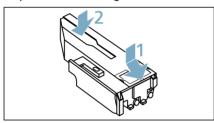
 Protect the rear drawer connector against water, detergent or fabricsoftener residue; if necessary, clean the outer surfaces with a soft, damp cloth. Dry before putting back in.

#### en Cleaning and maintenance

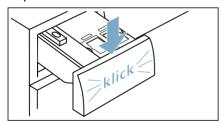
c) Clean the drawer and the cover with a soft, damp cloth or a hand shower. Also clean the inner surfaces with a soft, damp cloth.



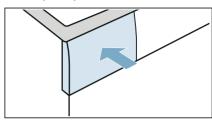
d) Dry the drawer and the cover and put them back together.



e) Push the drawer handle back in from above until you feel it click in place.

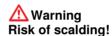


f) Push the detergent drawer in completely.



### Drain pump is blocked

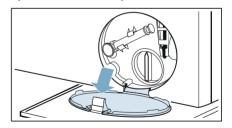
**Note:** Turn the tap off to prevent more water from flowing in and to ensure that it is drained via the pump.



When you wash at high temperatures, the water gets very hot. If you come into contact with the hot water, you may be scalded.

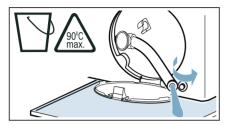
Allow the water to cool down.

- 1. Press the () button. Pull out the mains plug.
- 2. Open the service flap.

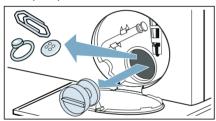


**3.** Take the drain hose out of the retainer.

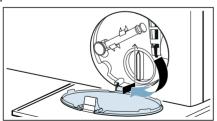
Remove the sealing cap and pour the water out into a suitable container. Replace the sealing cap and place the drain hose back in the retainer.



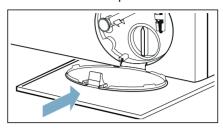
4. Carefully unscrew the pump cover; residual water may leak out. Clean the interior, pump cover thread and pump housing. The impeller in the drain pump must be able to rotate.



Refit and screw on the pump cover. The handle must be in a vertical position.



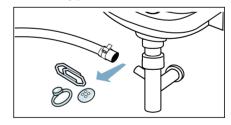
6. Close the service flap.



**Note:** To prevent unused detergent from flowing straight into the drain during the next wash: Pour 2 litre of water into manual dosing dispenser and start the **Rinse**, **Spin** or **Drain** programme.

# The drain hose at the siphon is blocked

- 1. Press the  $\bigcirc$  button. Pull out the mains plug.
- Loosen the hose clamp. Carefully remove the drain hose; residual water may leak out.
- 3. Clean the drain hose and siphon connecting piece.



 Re-attach the drain hose and secure the connection point using the hose clamp.

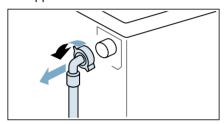
# Filter in the water supply is blocked

## Release water pressure in the supply hose:

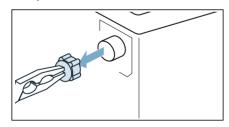
- 1. Turn off the tap.
- 2. Select any programme (except **Rinse**, **Spin** and **Drain** programmes).
- Select the ▷II button. Allow the programme to run for approx. 40 seconds.
- 4. Press the button  $\circlearrowleft$ .
- 5. Pull out the mains plug.

#### Clean the filters:

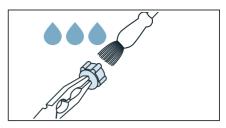
1. Disconnect the hose from the rear of the appliance.



2. Use pliers to remove the filter.



3. Clean the filter with a small brush.



4. Connect the hose and check for leaks.



### Paults and what to do about them

### **Emergency release**

E.g. in the event of a power cut The programme continues when the power supply is restored.

However, if the laundry has to be removed, the appliance door can be opened as follows:



### **M** Warning

### Risk of scalding!

When you are washing at high temperatures, there is a risk of scalding if you come into contact with hot water and laundry.

If possible, leave it to cool down first.



### 🗥 Warning

### Risk of injury!

Reaching into the drum while it is still turning may cause hand injuries. Do not reach into the drum when it is turnina.

Wait until the drum has stopped turning.

#### Caution!

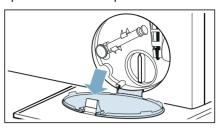
### Water damage!

Any escaping water may cause water damage.

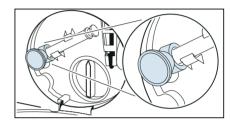
Do not open the door if water can be seen through the glass.

1. Press the (1) button. Pull out the mains plug.

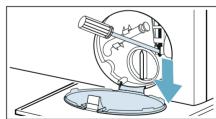
2. Open the service flap.



3. You can find a vacuum cup on the drain hose, take it out of the drain hose.



- 4. Drain the water.  $\rightarrow$  Page 52
- 5. Pull the emergency release downwards with a tool and release. And use the vacuum cup to open the door.





### Faults and what to do about them

Faults	Cause/Remedy
Water is leaking from the appliance.	<ul> <li>Attach the drain hose correctly or replace it.</li> <li>Tighten the screw fitting on the supply hose.</li> </ul>
The appliance is not filling with water. Detergent is not being dispensed.	<ul> <li>■ Programme does not start?</li> <li>■ Is the tap turned on?</li> <li>■ Could the filter in the water supply be blocked?</li> <li>→ "Filter in the water supply is blocked" on page 54</li> <li>■ Is the supply hose kinked or trapped?</li> </ul>
The wrong deter-	Dispenser(s):
gent/fabric softener has been poured into the dispenser(s).	<ol> <li>Empty and clean.</li> <li>Refill.</li> </ol>
Detergent/fabric softener has congealed in the dispensers.	Clean and refill the dispensers.
The door cannot be opened.	<ul> <li>The safety function is activated. Stop the programme?</li> <li>Can the door only be opened by the emergency release?  → "Emergency release" on page 55</li> <li>Child lock is activated? For continuing please hold "Deactivate child lock" for 3 seconds.</li> <li>The temperature in drum is too high. Please wait until the indicator lamp of door opening button lights up and try again.</li> <li>The water level in drum is too high. Please run the "Drain" programme and try again.</li> <li>The spin speed in drum is too high. Please wait until the indicator lamp of door opening button lights up and try again.</li> <li>Door opener overheated. Please wait until the indicator lamp of door opening button lights up and try again.</li> <li>Door blocked. Remove distracting objects from the door area and try again.</li> <li>The programme is running. Please pause the program and try again.</li> <li>Detergent drawer open. Please close detergent drawer.</li> </ul>
The programme will not start.	<ul> <li>Have you touched the ▷III button or selected ⑤ Delayed start time?</li> <li>Is the door closed?</li> <li>Detergent drawer open. Please close detergent drawer.</li> <li>Child lock is activated? For continuing please hold "Deactivate child lock" for 3 seconds.</li> </ul>
The water is not draining.	<ul> <li>■ Could the drain pump be blocked?         <ul> <li>→ "Drain pump is blocked" on page 52</li> </ul> </li> <li>■ Could the drain hose at the siphon be blocked?         <ul> <li>→ "The drain hose at the siphon is blocked" on page 53</li> </ul> </li> </ul>

Faults	Cause/Remedy
Water is not visible in the drum.	Not a fault – the water is below the visible area.
The spin result is not satisfactory. Laundry wet/too damp.	<ul> <li>Not a fault – the unbalanced load detection system has interrupted the spin cycle because the laundry is unevenly distributed. Distribute small and large items of laundry evenly in the drum.</li> <li>Is @Less Ironing selected?</li> <li>Is \( \Phi\) Silent Wash programme setting or Silent wash programme selected (depending on the model)?</li> <li>Is the selected spin speed too low?</li> </ul>
The spin cycle runs several times.	Not a fault – the unbalanced load detection system is adjusting an imbalance.
The programme is taking longer than usual.	<ul> <li>Not a fault – the unbalanced load detection system is adjusting an imbalance by repeatedly distributing the laundry.</li> <li>Not a fault – the foam detection system is active – a rinse cycle has been switched on.</li> </ul>
The length of the programme changes during the wash cycle.	Not a fault – the programme sequence is optimised for the specific washing process. This may change the length of the programme shown on the Touch-Display.
Residual water in the left-hand compartment for the care product.	Not a fault – the effectiveness of the care product is not affected.
Odours, stain formation in the appliance.	Run the <b>Drum Clean 90 °C</b> programme without laundry.  Add washing powder or a detergent containing bleach. <b>Note:</b> To prevent foaming, only use half the amount of detergent recommended by the detergent manufacturer. Do not use detergents designed for woollens or delicates.
Repeated, intensive foaming.	<ul> <li>Check your basic dosage of Intelligent Dosing System and values for dosage quantities settings.</li> <li>If required, use a different liquid detergent.</li> </ul>
I am unable to connect to my home network.	<ul> <li>Wi-Fi is switched off. To connect to your home network, switch on Wi-Fi.  must appear on the display.</li> <li>Wi-Fi is switched on but a connection to your home network cannot be established. Check whether your home network is available or try to connect to your home network again.</li> </ul>

#### After-sales service en

Faults	Cause/Remedy
Home Connect is not working.	<ul> <li>You can find solutions to problems with Home Connect at www.home-connect.com.</li> <li>The availability of the Home Connect functionality depends on the availability of the Home Connect Services (e.g. provision of the app) in your country. Home Connect Services are not available in every country – for further information please check: www.home-connect.com.</li> </ul>
Loud noises, vibrations and appliance "movement" during the spin cycle.	<ul> <li>Is the appliance aligned?          → "Alignment" on page 20</li> <li>Are the appliance's feet fixed? Secure the appliance's feet.</li> <li>Have the transport locks been removed?          → "Removing the transport locks" on page 16</li> </ul>
The Touch-Display indicator lights do not work while the appliance is running.	<ul> <li>Has there been a power failure?</li> <li>Have the fuses blown? Reset/replace the fuses.</li> <li>If the fault occurs repeatedly, call customer services.</li> </ul>
There is detergent residue on the laundry.	<ul> <li>Some phosphate-free detergents contain water-insoluble residue.</li> <li>Select Rinse or brush the laundry after washing.</li> </ul>
Other faults	You can rectify a fault yourself as the display shows. Or press the $\textcircled{1}$ button and pull out the mains plug. Turn off the tap and call customer services.



### After-sales service

If you cannot rectify a fault yourself, (→ "Faults and what to do about them" on page 55), please contact our aftersales service.

We will always find an appropriate solution to avoid unnecessary visits by engineers.

Please provide the after-sales service with the product number (E-Nr.) and the production number (FD) of the appliance.

E-Nr	FD

E-Nr. Product number

#### FD Production number

You can find this information (depending on the model):

- On the inside of the loading door
- On the back of the appliance

Trust the expertise of the manufacturer. Contact us. By doing so, you can be sure that the repairs are carried out by trained service personnel using genuine spare parts.

# **Consumption values**

Model	WM14U8690W
Level*	1
Energy consumption (kWh per cycle)	0.740
Water consumption (litres per cycle)	74
Energy efficiency of washing	1.03
Noise level values**	
Max. value for spinning (dB(A))	69
Max. value for washing (dB(A))	43

Energy consumption tested with **Cottons 60** °**C** programme and additional programme settings 节能 (**eco**) in accordance with GB12021.4. (Test with the **i-Dos** system is not selected)

Noise levels tested in accordance with GB19606.



## Technical data

Dimensions	a= 598 mm b= 622 mm c= 848 mm
Weight	83 kg
Mains connection	Nominal voltage 220V, 50 Hz Nominal current 10 A Nominal power 2100 W
Water pressure	0.1-1 MPa (1-10 bar)
Environmental conditions for use	Ambient Temperature: 0 °C - 40 °C , non-freezing
(according to GB/T 4288)	Relative Humidity: less than 95% (at 25 °C), non- condensing
	Weight Mains connection  Water pressure Environmental conditions for use

### Repair order and advice in the event of faults

**Home Connect** 400 828 9898 CN 400 889 9999

You can find the contact information for all countries in the attached after-sales service directory.

BSH Hausgeräte GmbH Carl-Wery-Straße 34 81739 München **GERMANY** siemens-home.bsh-group.com

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