(pouad aa1uereng al or electrical breakdown outside the supplier's or manufacturer's dngsguree or; the equipment working properly) either within or outside the supplier's or manufacturer's

i. damage caused accidentally (physical damage as a result of a sudden cause which stops

If your equipment suffers either:

ed to access our UK-based contact centre open 365 days a year on 08444 810 9 help if your equipment is not working. 500 to rece

Part No. 9001144081

YOUR PLAN BENEFITS

GENERAL TERMS AND CONDITIONS

Your right to change your mind: wour started the provident of the end of your manufacturer's (parts and labour guarantee period or until 14 days after you receive your plan document (whichever is later) a strave already received a repair we reserve the right to charge a ET0 administrative fee. Smotellahor: Smotellahor: and our customer services team are not able to resolve the problem we will, in our discretion, regibere or pay the cost of replacing your equipment, in each case subject to the terms and conditions below. YOUR RIGHT TO CHANGE YOUR MIND/CANCELLATIONS

used for domestic purposes only and declare that the details in this proposal are true and complete to the best of my knowledge and belief. and conditions of your plan. I confirm that the equipment is in good working order and

and, it so, details will be passed electronically to my Bank/Building Society. I understand that this Instruction may remain with Domestic & General Services Ltd in this Instruction subject to the safeguards assured by the Direct Debit Guarantee.

Instruction to your Bank or Building Society to pay by Direct Debit

i repair is approved, we may replace your equipment with new equipment of the same similar make and specification, if we decide not to repair it.

Transe previous of the process of backing up or recovery of data, fors, corruption of damage of failure of the process of backing up or recovery of data, loss, corruption of damage of the process of backing up or recovery of data, loss, corruption of damage of the process of backing up or recovery of data, loss, corruption of damage of the process of backing up or recovery of data, loss, corruption of data, loss, lo

9. You are liable for three of repairs if there is no easily commert, repaire is no easily commert that it requires routine maintenance, cleaning, servicing, commert repairs it requires routine maintenance, isolaming, and with the (e.g. damage to paintwork, dents or scratches) or where there is any problem with the supply of the exercise part of the exercise pa

9. You are liable for the cost of repairs if there is no fault found with the equipment,

Vour equipment must be used in a domestic environment. Equipment used in a non-your equipment must be used in a domestic environment. Equipment used in writing. Your equipment must be repaired writin the United Kingdom, unless we agree otherwi in writing.

ther conditions, rust, corrosion or water, equipment must not be subject to a current recall either by us, the supplier or manufacturer.

lamage, or damage caused by fire, explosion, floods, lightning, storms, frost or other bad

Aron must cover equipment in line with the manufacture's instructions and must holo material cover and must be a set of a set of the phole cover and the set of the must be set of the phole cover and set of the phole set of the phole set of the phole set of the phole set of the phole set of the set of th

erate your equipment in line with the manufacturer's instructions and must

limit to the number of repairs to your equipment which can be approved during

Your equipment must not have been lost, stolen, misused, neglected, subject to malicious

are of the equipment to operate correctly caused by the withdrawal of services

erent of consumer durables (e.g. batteries, light bulbs and fuses)

Instruction to your Bank or Building Society

Reference Number - for office use only

4b. Paying by Direct Debit

Please pay Domestic & General Services Ltd Direct Debits from the account detailed

Payment Method

Please charge my MasterCard/Visa/Delta/Maestro number

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ΗΟW ΤΟ CONTACT US OR COMPLAIN

the Direct Debit Instructi

to Domestic & General Services Ltd I enclose a Cheque/Postal Order payable

(please complete mandate below)

I wish to pay by Direct Debit over 10 months

Address

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Total Fee

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4. You must op

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retention on TV screens

Bank/Building Society

The Manager

Declaration I hereby apply for the Siemens Protection Plan in accordance with the terms

Postcoae

4. When your equipment has been replaced you will be responsible for disposing of the organization and equipment a typour own cost if it remains in your possession.
5. You must also pay for the supplicit providence and providence and for any cutation changes and for any cutationance and providence and providen

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DATA people register value and used by Domestic & General Services Limited, Domestic & General Nour details will be held and used by Domestic & General Services Limited, Domestic & General insurance PC, and sected comparities acting on our behalt to administery your plan. We may also used to the sected comparities acting on our behalt of may advect pass your data to any relevant regulator of dispute resolution provides with partier (1 applicable) pass your data to any relevant regulator of dispute resolution provides with partier (1 applicable) pass your data to any relevant regulator of the parties purposes. We and the third partier (1 applicable) to our service providers and agents for these purposes. We and the third partier (1 applicable) to our service providers and agents for these purposes. We and the third partier (1 applicable) third parties or but your diverses in your to relevant with your data to the second may concast your partier (1 applicable). The our bonger with your data to be used by third parties or but your diverses and your these on a listed with the administry of the second to our service providers and agents to cast the second to our service providers and your defails accurate we may use information we receive warvicksthing CV17 2 BBR. To help keep your defails accurate we may use information we receive to the partier CV17 2 BBR. To help the part of the partier of the partier of the part of the part of the part of the part of the partier of the part of the part of the partier of the part of

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ner Service Department on 08444 810 500;

If you are not satisfied with any of the services we provide or the way in which we have exercised our discretion you can ask for your case to be reviewed by Domestic & General and a final decision will be made on behalf of the Managing Director. Write to the Customer Carte Manager at Domestic & General Services Limited, Leicester House, 17 Leicester Street, Bedworth, Wanvickshier (www.domesticandgeneral.com), Email us by clicitory on Contact us 4 no our website (www.domesticandgeneral.com).

will be given. 6. If you cancel the plan, and you are paying by Direct Debit, please tell your bank to cancel

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Signature

Signature

Warning: Any false statement may render your plan invalid

Banks and Building Societies may not accept Direct Debit

account (1st to the 28th only) please complete this section If you have a preferred collection date from your

Bank/Building Society Sort Code Account Number

Name(s) of Account Holder(s)

Expiry Date

Card Number

4a. Credit/Debit Card

This is not part of the instruction to your Bank or Building Society

DOMESTIC & GENERAL SERVICES LTD OFFICIAL USE ONLY

4 0 0 9 9 3

Service User Number

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instructions for some types of account

3. When your equipment has been replaced under condition 1 or 2 above your plan will

If we cannot reasonably arrange a replacement we may decide to pay you a contribution a realing or chosen by us. We will base this contribution on the price we would normally arrange of the contribution of the second second of the price we would normalize the pay of the price o

Cancellation: 1. You may concell the gian at any time after the 'right to change your mind' period outlined above, and we will returd a proportion of your plan fee relating to thre remaining tuil months cancel your plan, plan the attent thas altesty the reparted, replaced or writen-ort, in which cases no return dwill be due. 2. If you plan your plan then your plan the articulation to any relating to the during the period of your plan then your plan. 3. If we have provided you with replacements, were will only refund any payments that during the period of your plan then your plan. 3. If we have provided you with replacement or a write of restlatment at any point during the period of your plan then your plan. 3. If we have provided you with replacement or a write of restlatment at any point during the period of your plan then your plan. 3. If we have provided you with replacement or a write of restlatment at any point during the period of your plan. The second provided you with replacement or a write of restlatment at any point the second provided you with replacement or a write of restlatment at any point during the period of your plan then your plan. The second provided you with replacement or a write of restlatment at any point the second provided your with replacement or a write of restlatment at any point the second provided your with replacement or a write of restlatments or write the restlatment or the second of your plan then your plan the second of your plan. The restlatment of restlatment or the second of your plan the second of your plan. The restlatment of restlatment of your plan the second of your plan the second of the remaining up your last will be given.

At the end of your plan, we will write to you about renewing. At the end of your plan, we will write to you about renewing. I you pay by prany officet, unless you inform us of herwise. You will need make payment for the plan to continue. We reserve the right not to offer you a renewal on your plan. Current with a right not to offer you a renewal on your plan.

RENEWING YOUR PLAN

.002 018 444 810 500.

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CUSTOMERS WITH DISABILITIES

Mith our permission you can transfer your plan, to a new owner of the equipment by giving us written details of the new owner. Your plan cannot be transferred to any other equipment.

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THE DIRECT DEBIT GUARANTEE

& General Demestic

GOVERNING LEW AND STRUTORPR RIGHTS GOVERNING LEW AND STRUTORPR Rights an will apply unless we have agreed of the with you. Nothing in these conditions will reduce or effect your statutory rights conflicted will behave a structure of the statutory rights contact your local advect and the structure of clitaria Advice Buleau.

This plan is for the benefit of the plan holder only and any permitted transferee at our discretion and no rights or benefits will be given to any other third party under the plan. The provisions of the Contracts (Rights of Third Parlies) Act 1999 will not apply.

EXCLUSION OF THIRD PARTY RIGHTS:

from our partners. You can stear to for a copy of your details (for a mail fee, and to correct a the northestion our contraction with ye in the term of the term our contraction of the term of t

This close is offered by all banks and building societies that in concept instances is offered by all banks and building societies that of the corporation of the societies of the societies will notify you to uncline to have a provide the societies formed is derivers as otherwise agreed. If you request Domestic & derivers is as otherwise agreed. They use offered to the amount and date will be given to you at the imme of the request to the regulation. Debit Debit

Provided by Domestic & General Services Limited, Registered office: Swan Court, 11 Worple Road, Wimbledon, London SW9 4JS. Registered in England and Wales. Company No. 1970780

f services for customers who have disabilities. In particular we can provide file, large print or audio formats. For further information please telephone

Purchase Date

Debit

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Date

N.B. The fee will be collected over 10 consecutive months commencing approximately month after receipt of the completed application. On expiry of the initial period the ren fee will be deducted on a monthy basis unless cancelled.

be given to you at the time of the request 1 an error is made in the payment of your Direct Debit, by Domestic & General Services 1 an error is made in the payment of your Direct Debit, by Domestic & General Services or your bank or building society you are entitled to, you must pay it back when Domestic 1 you receive a returnd you are not entitled to, you must pay it back when Domestic & General Services as sets you to 2 with an error of your are an even a set you to a with an error of your are an even a set you to a with an error of your are and a set you to a with an error of your are are an even and the set when Domestic a set your are an even are not entitled to, you must pay it back when Domestic a set you are areas and a set you to a set you are areas areas areas are and a set you to a set you are areas areas

& General Services asks you to You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



Expert repairs for your new appliance

UPGRADE YOUR MANUFACTURER'S GUARANTEE TO FOUR YEARS NOW CALL 0800 519 2119* (LINES OPEN 365 DAYS A YEAR) ROI: (01) 230 0344

SIEMENS

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What it costs

2010 & 2011 in 2003, 2009,

Quality Awards

the Domestic & proud winner of

Qualit

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Four years' care (including the free manufacturer's guarantee)

00.9413	09.£13	American Fridge Freezer	
00.88ì	08.7£	Freezer (no frost)	
00.62£	06.43	Freezer	
00.4013	04.63	Fridge Freezer (no frost)	
00.67£	06. 9 £	Fridge Freezer	
00.433	04.23	Wine Cooler	
00.423	04.43	Refrigerator	
£42.00	£3.20	Cooker Hood	
00.4113	04.013	Oven, Hob, Hood Combi	
00.463	04.23	Hob (Gas/Electric)	
00.463	04.23	Microwave Oven	
00.493	04.83	Warming Drawer	
00.4013	04.63	Double Oven	
00.E9£	0£.8£	nəvO msət2	
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00.68£	06.73	Dishwasher	
£164.00	04.213	Masher Dryer	
£144.00	04.813	02E£ 19vo ənidɔɕM pnidɛɕW	
£124.00	04.113	0253 of qu ənidəsM pnidssW	
Single Payment Price	Monthly Direct Debit (over 10 months) £10 Direct Debit discount	eonailqqA	
olegis		osacilaav	

14 days of application. If you live in the Republic of Ireland please phone (01) 230 0344 These offers are only available to residents of the UK. You should normally receive your plan documents within

at our discretion without prior notice. All prices are valid from 30/07/2012 and are inclusive of all applicable taxes. We reserve the right to alter the fees

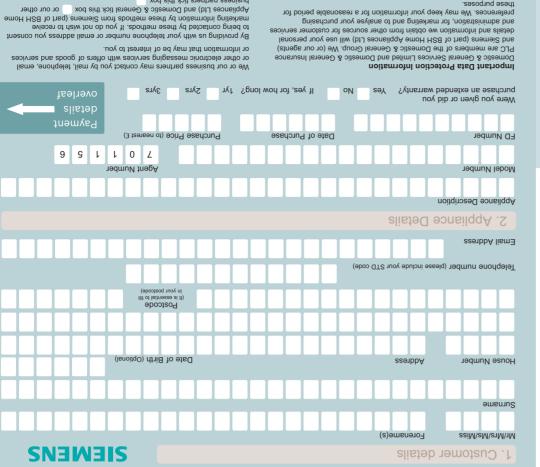
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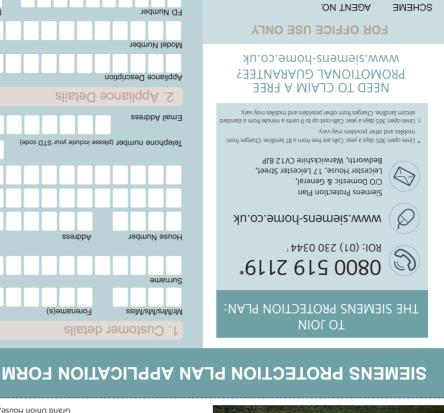
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an Court, 11 Worple Road, Wales. Company No. 1970780. eq ottice: Sv

vorsiness partners tick this box

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The Siemens Protection Plan is provided by Domestic & General Services Limited

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You can relax with Siemens

official Siemens customer care? Why worry about expensive repair bills when you can sign up for FOUR YEARS of

!\lqq6 of won *9112 912 0080 available while your appliance is still within the manufacturer's guarantee, so call approved repairs will be dealt with by an expert. This four-year offer is only Total Excellence & Quality (TEQ) awards. So if your product does break down, any your appliance breaks down. What's more, Siemens are 4-time winners of the Siemens Protection Plan lets you call our dedicated customer care team whenever Provided by Domestic & General, the UK's leading specialist warranty provider, the

Don't forget, if you pay by Direct Debit you'll receive a £10 discount.

Five reasons to take out the Siemens Protection Plan

- 1. No breakdown repair bills if we send you an engineer
- accidentally (even during your manufacturer's guarantee) 2. Call outs can be authorised for damage caused
- 3. A brand new appliance if we replace yours
- 4. UK-based contact centre open 365 days a year
- *mployed and trained by the company* 5. Repairs by locally based Siemens engineers who are

*In some remote areas an approved Siemens service partner may be used.





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