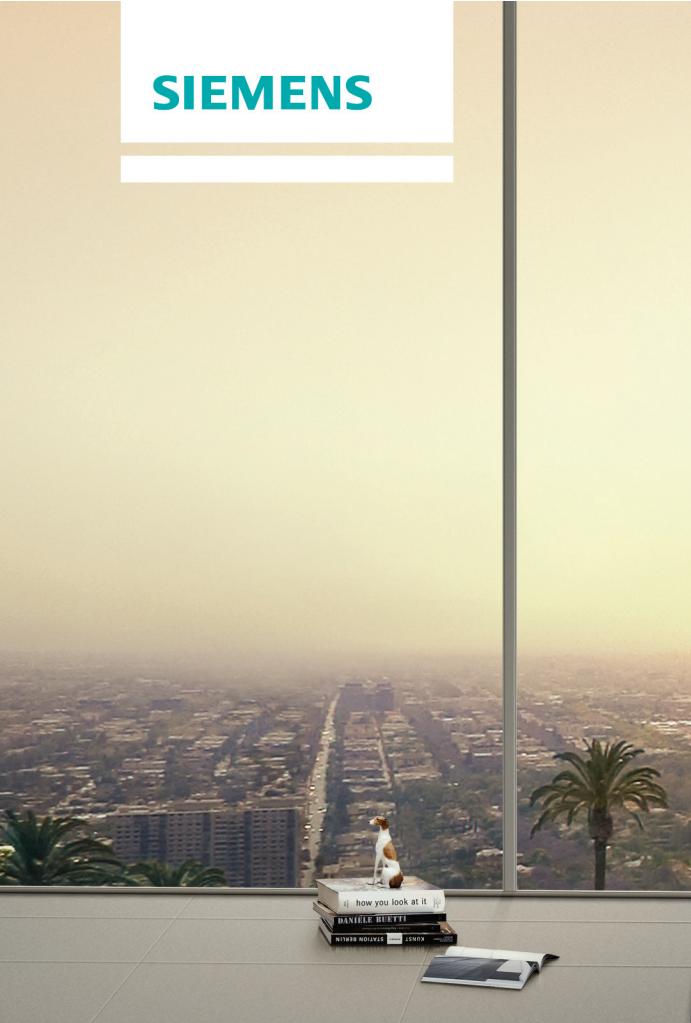


SIEMENS



Washing machine

XQG62-WS10K1601W XQG62-WS10K1R81W XQG80-WM10P1601W
XQG80-WM12P1681W XQG80-WM10P1R81W XQG80-WM12P1C81W

siemens-home.bsh-group.com/welcome

en Instruction Manual and Installation Instructions

Register
your
product
online

Your new washing machine

You have chosen a Siemens washing machine.

Please take a few minutes to read and become familiar with the advantages of your washing machine.

To meet the high quality demands required by Siemens, every washing machine that leaves our factory is carefully checked to ensure that it functions correctly and is in perfect condition.

For more information on our products, accessories, replacement parts and services, see our website www.siemens-home.bsh-group.com or contact our after-sales service centres.

If the operating and installation instructions describe different models, any differences will be pointed out at the relevant points in the text.



Read these operating and installation instructions before switching on the washing machine.

GB standard:

GB4706.1

GB4706.24

GB19606

GB4343.1

GB17625.1

GB/T 4288

GB12021.4

Display rules

⚠ Warning!

This combination of symbol and signal word indicates a possibly dangerous situation. Not heeding the warning can cause death or injuries.

Caution!

This signal word indicates a possibly dangerous situation. Not heeding the caution can cause property and/or environmental damage.

Note/tip

Information about the optimum use of the appliance/any other useful information.

1. 2. 3. / a) b) c)

The steps are represented by numbers or letters.

■ / -

Lists are represented by a small box or a dash.

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Intended use

- For use in the household only.
- The washing machine is suitable for washing machine-washable textiles or hand-washable wool in washing water.
- The appliance is suitable to be operated with cold drinking water and commercially available detergents and care products which are suitable for use in washing machine.
- When dosing all detergents, cleaning aids, cleaning products and cleaning agents, always follow the manufacturer's instructions.
- The washing machine may be operated by children from 8 years of age, by persons who have limited physical, sensory or mental abilities and by persons who have inadequate experience or knowledge, provided they **are supervised** or **have been instructed** by a responsible person.
- Keep children under 3 years old away from the washing machine.
- Keep pets away from the washing machine.
- Install and operate the washing machine in a room which has an outflow.

Read and follow the operating and installation instructions and all other information enclosed with the washing machine.

Retain documents for subsequent use.

Safety instructions

Electrical safety

Warning

Warning-Danger of death from electric shock!!

Danger of death if live parts are touched.

- Never pull out the mains plug by tugging the power cord.
- Insert/pull out the mains plug with dry hands only.

Risk of injury

Warning

Risk of injury!

- If the washing machine is raised by protruding components (e.g. washing machine door), the components may break off and cause injuries.
Do not lift the washing machine by its projecting parts.
- If you climb onto the washing machine, the worktop may break and cause injuries.
Do not climb on the washing machine.
- If you lean/support yourself on the open door, the washing machine may overturn and cause injuries.
Do not lean on the open washing machine door.

- If you reach into the rotating drum, you may injure your hands.
Do not grip the rotating drum. Wait until the drum stops rotating.

Warning

Risk of scalding !

When washing at high temperatures, you may be scalded if you touch the hot wash liquor (e.g. if draining hot wash liquor into a washbasin). Allow detergent solution to cool down.

Safety for children

Warning

Danger of death!

If children play on the washing machine, they may place themselves in life-threatening situations or injure themselves.

- Do not leave children unsupervised near the washing machine.
- Children must not play with the washing machine.

Warning

Danger of death!

This will prevent children from locking themselves in and suffocating.

On redundant appliances:

- Pull out the mains plug.
- Sever the power cord and discard together with the plug.

- Destroy the lock on the door of the washing machine.

Warning

Danger of suffocation!

When playing, children may become entangled in the packaging/film and packaging parts or pull them over their heads and suffocate.

Keep packaging, plastic film and packaging parts out of the reach of children.

Warning

Risk of intoxication!

Detergents and care products may cause intoxication if consumed.

Keep detergents and care products out of the reach of children.

Warning

Risk of eye and skin irritation!

Detergents and care products may cause eye and skin irritation if touched.

Keep detergents and care products out of the reach of children.

Warning

Risk of injury!

When washing at high temperatures, the glass of the door becomes hot.

Prevent children from touching the hot washing machine door.



Protection of the environment

Packaging/used appliance

Dispose of packaging in an environmentally-responsible manner.

Let the children away from the packaging materials and packaging materials are not toys.

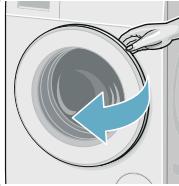
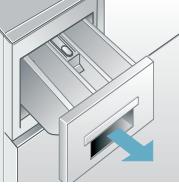
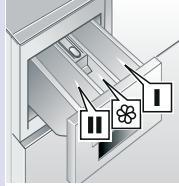
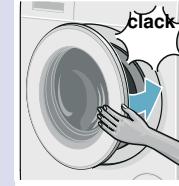
Reprocessing and reuse of packaging material saves raw materials, reducing waste.

All packaging materials used are in line with environmental protection requirements and reusable.

Hints and tips

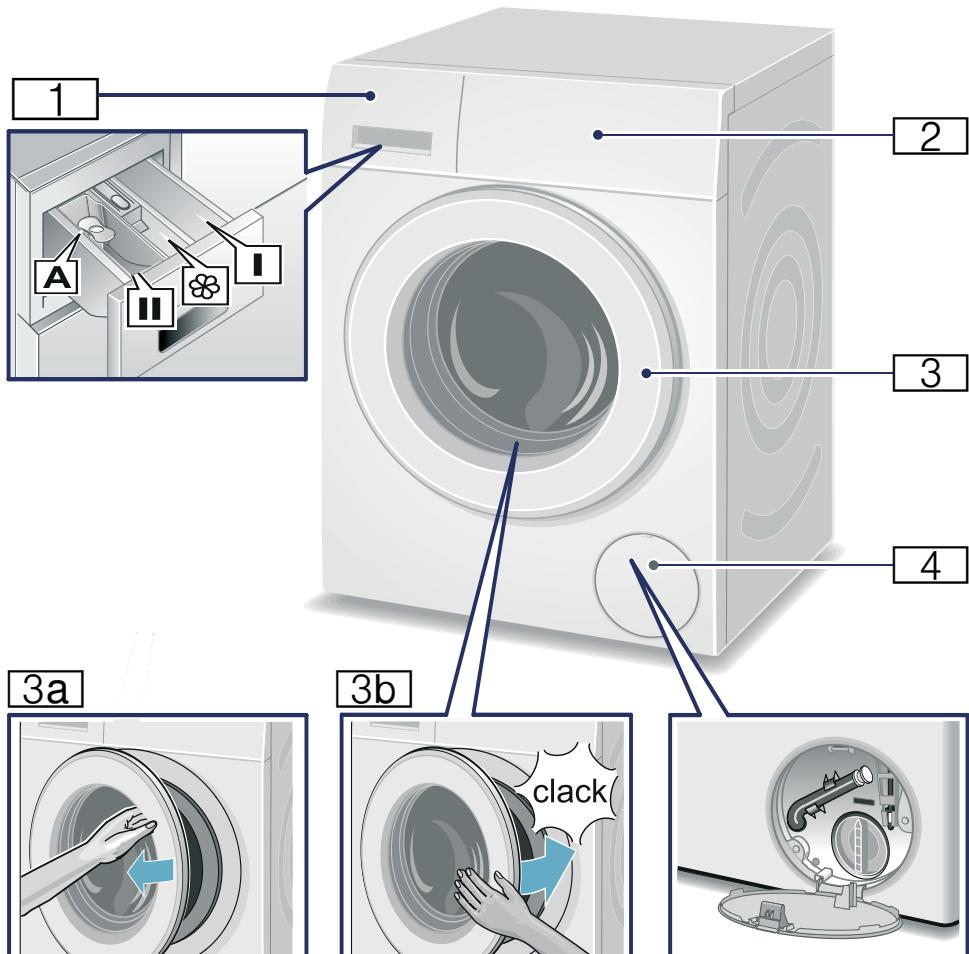
- Utilise the maximum amount of washing for the particular programme.
Overview of programmes
→ Page 15
- Wash normally soiled washing without Prewash.
- The selectable temperatures apply to the care labels on the textiles. The temperatures in the machine may deviate from this so that you get the optimum mix of energy-saving and washing results.
- **Energy saving mode:** The display panel light goes out after several minutes, the  (Start/Pause) button flashes. To activate the light, select any button. Energy-saving mode is not activated if a programme is running.
- Measure detergent according to the manufacturer's instructions and water hardness.
- If the laundry is then dried in the tumble dryer, select spin speed according to the instruction of the dryer manufacturer.

The main points in brief

- 1**
- 
- 
- 
- 
- Insert mains plug.
Turn the tap on.
- Open the washing machine door.
- Select the programme, e.g.
棉织物(Cottons)
60°C.
- Max. load in display panel.
- 2**
- 
- 
- 
- If required, change programme settings of the selected programme and select additional programme settings.
- Sort the laundry.
- Insert the laundry.
- 3**
- 
- 
- 
- 
- Open the detergent drawer.
- Dose detergent according to dosing recommendation.
- Close the washing machine door.
- Select **开始/添衣** **>II** (**Start/Pause**)
- 4**
- 
- 
- 
- 
- End of the programme.
- Set programme selector to **○ 停止 (Off)**.
- Open the door and remove the washing..
- Turn off the mains supply.

Getting to know your appliance

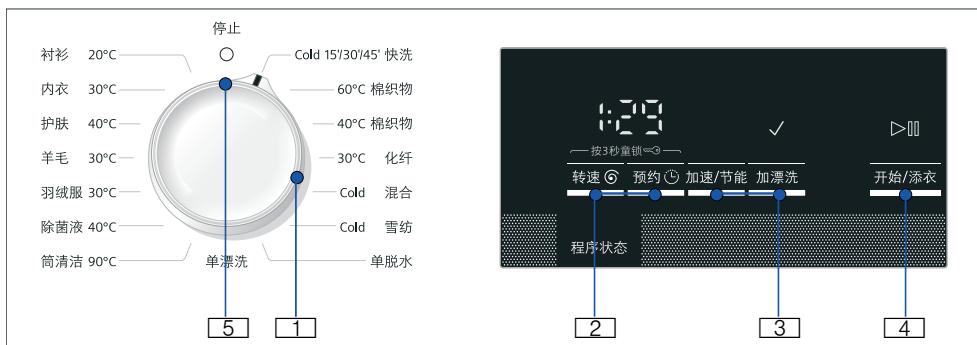
Appliance



- 1** Detergent dispenser
- 2** Control panel
- 3** Door

- 3a** Open the door
- 3b** Close the door
- 4** Service flap

Control panel



Note: All buttons are sensitive, they only need to be touched gently.

- 1 Select a programme. Rotating the programme selector in either direction is possible. Programme Overview, refer to

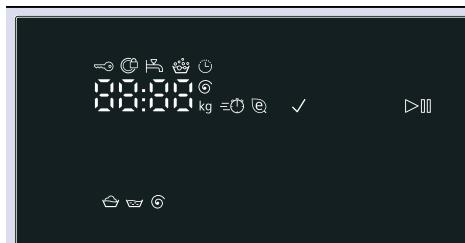
Change programme settings of the selected programme and select programme options:

- 2 Select 转速 (Spin speed), 预约 (Finish in) buttons and change.,
 3 Select 加速/节能 (speed/eco), 加漂洗 (Rinse plus) button.

- 4 Start wash programme. Select **开始/添衣** (Start/Pause) button to start, interrupt (e.g. reload washing) and cancel the programme.

- 5 Switch off the appliance. Set Programme selector to ○ 停止 (Off).

Display symbols



Programme progress symbols

⌚ **Washing:** On if the washing cycle is running.

🕒 **Rinse:** On if the rinse cycle is running.

🌀 **Spin:** On if the spin cycle is active.

Programme information symbols

🚻 **Tap:** Flashing if Tap was not opened or no water supply.

✿ **Overdosage:** On if too much detergent used.

🔓 **Door unlocked:** On if door can be opened.

🔒 **Childproof lock:** On if childproof lock is activated. Activate/deactivate the childproof lock. → *Page 13*

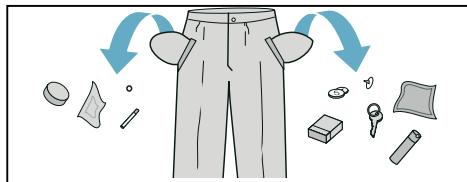


Laundry

Protecting the washing and the machine:

Notes

- When dosing all detergents, cleaning aids, cleaning products and cleaning agents, always follow the manufacturer's instructions.
- Do not exceed maximum load. Overfilling will impair the washing result.
- Keep detergents and agents for the pretreatment of washing (e.g. stain remover, prewash sprays, ...) away from the surfaces of the washer dryer. Using a damp cloth, immediately remove any fine spray residue and other residue/droplets.



- Empty pockets. Remove foreign objects.
- Remove metal parts (paper clips, etc.).
- Trousers, knitwear and knitted textiles, e.g. jersey garments, Tshirts or sweatshirts should be turned inside out.
- Ensure that underwire bras are machine-washable.
- Wash delicates in the net/bag (tights, underwired bras).
- Close zips, button up covers.
- Brush sand out of pockets and collars.
- Remove curtain fittings or include in the net/bag.
- Wash new items separately.

Sorting laundry according to:

- Type of fabric/fibre
- Colour
- Follow manufacturer's care information.
- Soiling
 - **light**
Do not prewash.
 - **normal**
If required, pretreat stains. Select the programme 棉织物 (**Cottons**) **40 °C** with additional function 节能 (eco).
 - **strong**
Put less washing in the machine. Prewash If required, pretreat stains. Select the programme 棉织物 (**Cottons**) **40 °C** with additional function 节能 (eco).
- Care label specifications:



Cottons 95 °C,
90 °C



Coloureds 60 °C,
40 °C, 30 °C



Easy-Care 60 °C,
40 °C, 30 °C



Delicates 40 °C,
30 °C



Hand and machine-washable silk and woollens cold,
40 °C, 30 °C



Do not wash laundry
in the washing machine.

Operating the appliance

Preparing the appliance

The appliance was tested before delivery. To remove residual water from the test procedure, the first wash cycle should be run without laundry using the 简清洁 (Drum clean) 90 °C programme. Before washing for the first time

Notes

- Never switch on a damaged appliance!
- Inform customer service!

1. Insert mains plug.

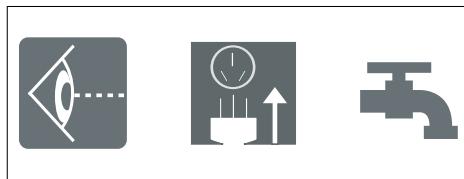


Risk of death from electric shock!

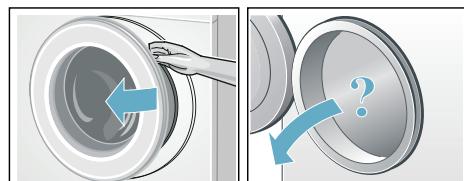
Risk of death if live parts are touched.

- Never pull out the mains plug by tugging the power cord.
- Insert/pull out the mains plug with dry hands only.

2. Turn the tap on.



3. Open the appliance door.



Adjusting the washing programme

Turn the programme selector to the desired programme (eg. 棉织物 (Cotton) 40 °C programme). Presettings and maximum load are indicated in the display field.



You can use the displayed presettings or adjust the selected programme optimally to the items of washing by changing the presettings or selecting additional options.

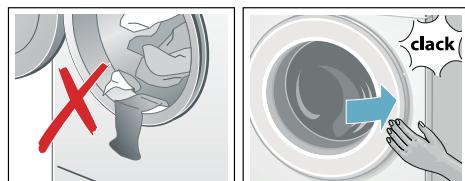
Notes

- Options are retained when the appliance is switched off and can be selected, deselected or changed depending on the progress of the programme.
- All buttons are sensitive, they only need to be touched gently. If the button 转速 (Spin speed), 预约 (Finish in) time is held down, the setting options are automatically scrolled through.

Placing laundry into the drum

Insert the washing.

Close the door.



Notes

- Unfold and load presorted items of washing. Mix large and small items. Washing items of different size distribute themselves better during the spin cycle. Individual items of washing may cause an unbalanced load.
- Observe the maximum specified load. Overfilling adversely affects the washing result and promotes creasing. Make sure that no items of laundry are trapped between the door and the rubber seal, and close the door.

Measure and add detergent and care products

Caution!

Damage to the appliance!

Detergents and agents for the pretreatment of laundry (e.g. stain remover, prewash sprays, etc.) may damage the surfaces of the washer dryer.

Keep these agents away from the surfaces of the washing machine. Using a damp cloth, immediately remove any fine spray residue and other residue or droplets.

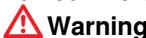
Dosing

Dose the detergents and care products according to:

- water hardness (ask your water supply company),
- the manufacturer's specifications on the packaging,
- the amount of laundry,
- soiling.

Filling the dispensers

1. Pull out the detergent drawer.



Eye / skin irritation!

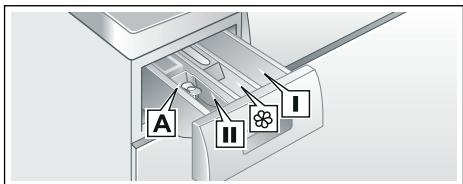
If the detergent drawer is opened while the appliance is running, detergent or care product may run out.

Open the drawer carefully.

If detergent or care product comes into contact with eyes or skin, rinse thoroughly.

If accidentally swallowed, seek medical advice.

2. Pour in detergent and/or cleaning product.



Dispenser I Clothing disinfectant. (除菌液 (disinfectant) 40 °C programme is selected only.)

Dispenser III Softener. Do not exceed the maximum load.

Dispenser II Detergent for main wash, liquid detergent

Dispenser A (depending on the model) For dosing liquid detergent.

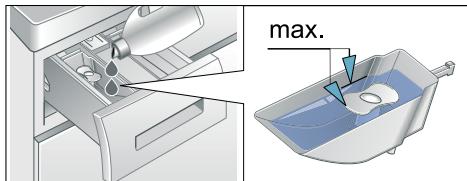
Notes

- Dilute viscous fabric softener and fabric conditioner with water. This will prevent blockages.
- Be careful when opening the detergent drawer while the appliance is running.

Measuring aid* for liquid detergent

Position the measuring aid for measuring the correct amount of liquid detergent:

1. Pull out the detergent drawer. Insert the liquid detergent container into dispenser II for main wash.
2. Pour liquid detergent into liquid detergent container and do not exceed the Maximum mark.
3. Reinsert the drawer.



Note: Do not use the viscous liquid detergent.

Start the programme

Touch **开始/添衣 ▷暂停 (Start/Pause)** button. The indicator light is on.



Childproof lock

To Activate the childproof lock:

After the programme starts for finish in time is activated ~ page, touch and hold the 转速 (Spin speed) and 预约 (Finish in) button at the same time for 3 seconds;

Release when the ☰ symbol lights up. If button signal is on, an acoustic signal will be heard. When the programme ends, **End** is displayed. The door is closed. ☰ symbol and the **开始/添衣 ▷暂停 (Start/Pause)** indicator remains on to remind you to deactivate the childproof lock.

To deactivate the childproof lock:

Touch 转速 (Spin speed) and 预约 (Finish in) button at the same time until the ☰ symbol turns off.

Release the button.

☐ symbol flashes if the programme has been changed while childproof lock is activated. The original programme will go on running.

If the childproof lock is deactivate while the programme selector is in a different position from when the childproof lock was activated, the running programme will be halted.

Reload the laundry

When the programme has started, the laundry can be reloaded or taken out as required.

Select **开始/添衣 ▷暂停 (Start/Pause)**. The appliance checks whether reloading is possible.

Notes

- If there is a high water level, high temperature or if the drum is rotating, the door remains locked for safety reasons and reloading is not possible.
If the symbol ☰ goes out, reloading is possible.
If the symbol ☰ is still lit →
Reloading is not possible.
To continue the programme, select the **开始/添衣 ▷暂停 (Start/Pause)** button.
- Do not open the door until the symbols ☰ goes out.

en Operating the appliance

- Do not leave door open for a prolonged period – water could run out of the laundry.

Changing the programme

if you have mistakenly started a wrong programme.

1. Select **开始/添衣 > (Start/Pause)**.
2. Select another programme.
If required, adjust the presetting and/or select other functions.
3. Select **开始/添衣 > (Start/Pause)**.
The new programme starts from the beginning.

Interrupting or ending the programme

For programmes at high temperature:

1. Select **开始/添衣 > (Start/Pause)**.
2. Cool down washing: select **Rinse**.
3. Select **开始/添衣 > (Start/Pause)**.

For programmes at low temperature:

1. Select **开始/添衣 > (Start/Pause)**.
2. Select **Spin**.
3. Select **开始/添衣 > (Start/Pause)**.

End of the programme

Start/Reload indicate light goes out and **End** or **----** (if **----** was selected, without drain) appears on the display field, buzzer sounds. Set volume of buzzer → *Page 21*

If **----** was selected, **----** is displayed after the programme ends, touch **开始/添衣 > (Start/Pause)** button.

Notes

- The programme continues by pumping out the water and spinning the washing (the standard spin speed can be changed beforehand).

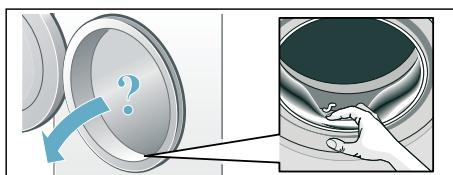
- If only the water is to be pumped out, press the **开始/添衣 > (Start/Pause)** button again before the spinning starts. The programme is interrupted and the door lock is released. The washing can be removed.

After washing

1. Set programme selector to **○ 停止 (Off)**.
2. Open appliance door and remove washing.

Notes

- Do not leave any items of washing in the drum.
In the next wash they may shrink or discolour something else.
- Remove any foreign objects from the drum and the rubber seal.



Notes

- Leave detergent drawer and door open so that residual water can evaporate.
- Always remove the washing.
3. Turn off the tap.



Overview of programmes

Programme on the programme selector

Programme/Type of washing	The presettings of the programmes are highlighted in bold.
Name of the programme	Options/Information
Cold 15'/30'/45' 快洗	Max. load * (WS10K1601W/ WS10K1R81W) * Max. load according to GB12021.4
60°C 棉织物	Max. load * (WM10P1601W/ WM12P1681W/WM10P1R81W/ WM12P1C81W) * Max. load according to GB12021.4
Note: ** Reduced load for 加速 (speed) additional function.	selectable spin speeds in rpm, the max. spin speed depends on the model
Note: ** Reduced load for 加速 (speed) additional function.	possible additional functions
	Softener
	max. 3.5kg/2.0**kg
	----, 0-1000*** rpm
	加速/节能 (speed/eco)
	Possible
Cold 15'/30'/45' 快洗	max. 6.2kg/4.0kg** (1)
Cold 15'/30'/45' 快洗	max. 8.0kg/5.0kg** (2)
Cold 15'/30'/45' 快洗	----, 400-1000 rpm (a)
Cold 15'/30'/45' 快洗	----, 400-1000 rpm (b)
Cold 15'/30'/45' 快洗	----, 400-1200 rpm (c)
Cold 15'/30'/45' 快洗	加速/节能 (speed/eco), 加漂洗 (Rinse plus)
Cold 15'/30'/45' 快洗	Possible

Programme/Type of washing	The presettings of the programmes are highlighted in bold.
Options/Information	
40°C 棉织物 Standard washing program for hard-wearing textiles made of cotton or linen. Note: ** Reduced load for 加速 (speed) additional function.	max. 6.2kg/4.0kg** ⁽¹⁾ max. 8.0kg/5.0kg** ⁽²⁾ ----, 400-1000 rpm (a) ----, 400-1000 rpm (b) ----, 400-1200 rpm (c) 加速/节能 (speed/eco), 加漂洗 (Rinse plus)
	Possible max. 3.0kg (1) max. 4.0kg (2) ----, 0-1000*** rpm 加速/节能 (speed/eco), 加漂洗 (Rinse plus)
Cold 混合 Mixed load consisting of textiles made of cotton and synthetics.	Possible max. 4.0kg ----, 0-1000*** rpm 加速/节能 (speed/eco), 加漂洗 (Rinse plus)
Cold 雪纺 Mixed load consisting of textiles made of cotton and synthetics.	Possible max. 2.0kg ----, 0-800*** rpm 加速/节能 (speed/eco), 加漂洗 (Rinse plus)
单脱水 Extra spin with selectable spin speed.	-
	0-1000*** rpm
单漂洗 Extra rinse with spin.	Not possible
	-
	----, 0-1000*** rpm 加漂洗 (Rinse plus)
	Possible

Programme/Type of washing	The pre-settings of the programmes are highlighted in bold.
筒清洁 90°C	Options/Information max. 0.0kg 1000*** rpm -
除菌液 40°C	Possible max. 4.0kg ----, 0-1000*** rpm 加速/节能 (speed/eco), 加漂洗 (Rinse plus)
羽绒服30°C	Possible max. 2.0kg ----, 0-1000*** rpm 加速/节能 (speed/eco), 加漂洗 (Rinse plus)
羊毛30°C	Not possible max. 2.0kg ----, 0-800*** rpm -
Notes <ul style="list-style-type: none">■ Wool is of animal origin, e.g.: Angora, alpaca, llama, sheep.■ Use a detergent suitable for machine washable wool.	Possible
护肤40°C	max. 5.5kg/3.5**kg (1) max. 7.0kg/5.0**kg (2) ----, 400-1000 rpm (a) ----, 400-1000 rpm (b) ----, 400-1200 rpm (c) 加速/节能 (speed/eco), 加漂洗 (Rinse plus) Possible

Programme/Type of washing	The presettings of the programmes are highlighted in bold.
Options/Information	
内衣30°C For delicate, washable underwear e.g. made of velvet, lace, Lycra, silk or satin.	max. 1.0kg ----, 0-600*** rpm
衬衫20°C Suitable for Shirts/Blouses made of cotton, linen, synthetics fibres or blended fabrics.	加速/节能 (speed/eco), 加漂洗 (Rinse plus) Possible max. 2.0kg ----, 0-800*** rpm

Note: *** The max spin speed for WM12P1681W/WM12P1C81W is 1200 rpm.

- (1) Suitable for WS10K1601W/WS10K1R81W.
- (2) Suitable for WM10P1601W/WM12P1681W/WM10P1R81W/WM12P1C81W.
- (a) Suitable for WS10K1601W/WS10K1R81W.
- (b) Suitable for WM10P1601W/WM10P1R81W.
- (c) Suitable for WM12P1681W/WM12P1C81W.

Soaking

Add the appropriate dose detergent into dispenser **II** according to the manufacturer's instructions, set the 棉织物 (**Cotton**) **40 °C** programme and select **Start/Reload**. After 10 minutes select **开始/添衣 > (Start/Pause)** for soaking the laundry. When time is up, select **开始/添衣 > (Start/Pause)** to be continue the programme or select other washing programmes according to textiles.

P+ Individual settings

温度 Ⓢ (Spin speed)

2: The spin speed can be changed before and during the programme (in rpm, revolutions per minute) depending on the progress of the programme.

Setting **---** (**Rinse stop** = without final drain/spin cycle), laundry remains in the water after the last rinse cycle.

Setting **0** (Without any spin cycle), drain the rinsing water only, no spin cycle.

The maximum spin speed depends on the programme and model.

Overview of programmes

预约 ⏱ (Finish in)

Delays the Finish in time (end of programme).

Note: When you select a programme, the respective programme duration is displayed. The finish-in time indicates when the programme will be finished. It can be set in hour increments up to a maximum of 24h. Press and hold the 预约 ⏱ (Finish in) button until the required number of hours is shown (h=hour). Select **开始/添衣 ▶▶ (Start/Pause)**.

P+ Additional options

加速/节能 (speed/eco)

For washing in a shorter time with a washing result comparable to that of the standard programme.

加漂洗 (Rinse plus)

Additional rinse cycle. Prolonged programme duration. For areas with very soft water or for further improving the washing result.

Signal

Setting signal volume

1. Activate setting mode for signal volume



Turn to ○ 停止 (Off)

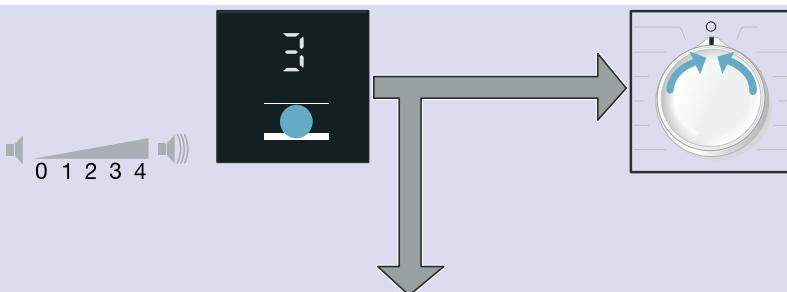
1 step clockwise

Press **开始/添衣** (Start/Pause) and hold and

1 step clockwise

Release

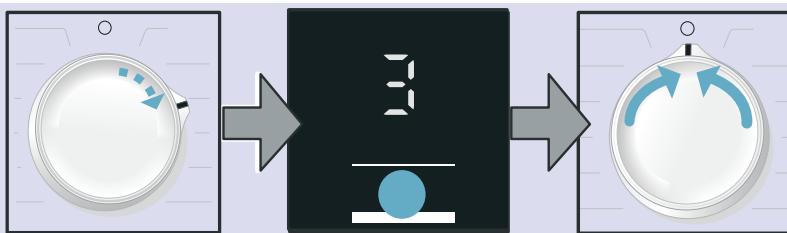
2. a) Set volume for **information signals**



Press the 预约 (Finish in) and set Volume

Set to ○ 停止 (Off), setting mode for signal volume is left.

2. b) Selecting volume of the **button signals**



1 step clockwise

Press the 预约 (Finish in) and set Volume

Set to ○ 停止 (Off), setting mode for signal volume is left.



Cleaning and maintenance

Warning

Risk of death!

There is a risk of electric shock if touch live components.

Switch off the appliance and pull out the mains plug.

Caution!

Fire and explosion hazard!

Toxic vapours can be produced by cleaning agents that contain solvents, e.g. cleaning solvent.

Do not use cleaning agents that contain solvents.

Caution!

The appliance may be damaged!

Cleaning agents that contain solvents, e.g. cleaning solvent, can damage surfaces and components in the appliance.

Do not use cleaning agents that contain solvents.

Machine housing/Control panel

- Immediately remove washing and cleaning agent residue.
- Wipe with a soft, damp cloth.
- Do not use abrasive cloths, sponges or detergents (stainless steel cleaner).
- Do not clean the appliance with a water jet.

Drum

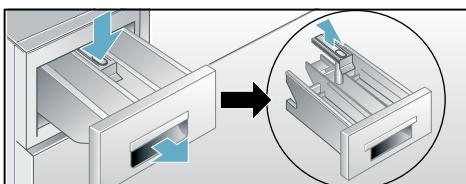
Use chlorine-free cleaning agent, not steel wool.

Descaling

Not required if detergent dosed correctly. However, if this does occur, follow the instructions of the descaling agent manufacturer.

Cleaning the detergent dispenser

If it contains detergent or fabric softener residue:



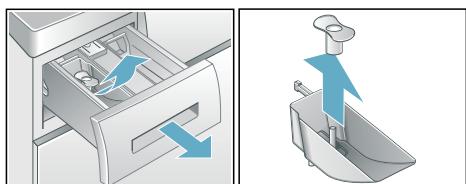
1. Pull out, depress insert, take out drawer all the way.
2. Take out insert: using your finger, press insert upwards.
3. Clean detergent dispenser and insert with water and a brush and dry.
4. Attach insert and lock into position (push cylinder onto guide pin).
5. Insert detergent drawer.

Note: Leave detergent drawer open so that residual water can evaporate.

Cleaning the measuring aid A* for liquid detergent

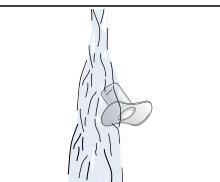
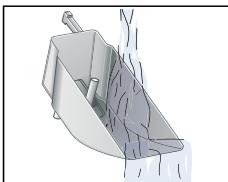
If it contains liquid detergent residue:

1. Hold the measuring aid, pull the cover upward and disconnect them.

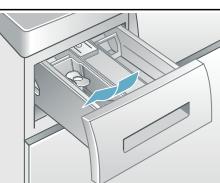
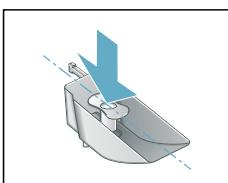


* depending on the model

2. Clean the measuring aid and cover with water and brush.



3. Install the cover back to the measuring aid. Pay attention to the assemble mark, and press the cover until click sounds.



Drain pump blocked

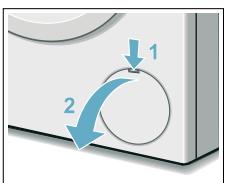
Note: Turn the tap off to prevent more water from flowing in and to ensure that it is drained via the pump.

⚠ Warning

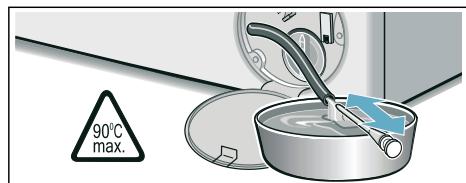
Danger of scalding!

Wash liquor is hot when washing at high temperatures. You may be scalded if you touch the hot wash liquor.
Allow wash liquor to cool down.

1. Switch off the appliance. Pull out the mains plug.
2. Open the service flap.
3. Take the drainage hose out of the holder.

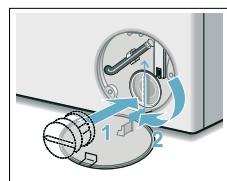
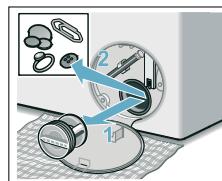


4. Remove cover flap, drain water into a suitable receptacle. Press on cover flap and insert drainage hose into the holder.



Note: Residual water may run out.

5. Carefully unscrew the pump cover. Clean the interior, pump cover thread and pump housing (fan impeller in the detergent-solution pump must rotate).



6. Reinsert and screw on pump cover. Handle should be vertical.
7. Close service flap. If required, engage disengaged service flap beforehand.

Note: To prevent unused detergent from flowing into the outlet during the next wash: Pour 1 litre of water into dispenser II and start the 单脱水(Spin) programme.

Drainage hose on the siphon blocked

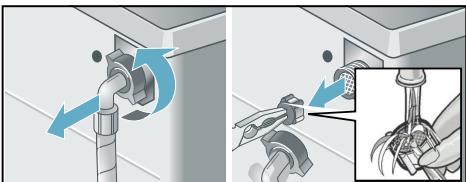
1. Turn the programme selector to ○ 停止 (Off). Pull out the mains plug.

Note: Residual water may run out!



2. Loosen hose clip, carefully remove drainage hose.
3. Clean drainage hose and siphon spigot.
4. Re-attach drainage hose and secure connection point with hose clip.

and/or:



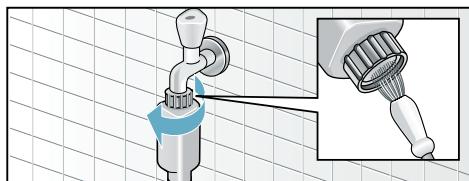
Remove hose from the rear of the appliance.

5. Take out filter with pliers and clean.
6. Connect the hose and check for leaks.

Filter in the water inlet hose blocked

First, release water pressure in the supply hose:

1. Turn off the tap!
2. Select any programme (except 单脱水 (Spin) programme).
3. Select **开始/添衣 ▶ (Start/Pause)**. Leave programme for approx. 40 seconds.
4. Switch off the appliance. Pull out the mains plug.
5. Clean the filter:



Disconnect the hose from the water tap.

Clean filter with small brush.

?

Faults and what to do about them

Emergency release, e.g. if a power failure occurs

The programme continues running when the power supply is restored. If the washing is still to be removed, the door can be opened as described below:

Warning

Danger of scalding!

Wash liquor and washing may be hot. If touched, there is a risk of scalding. If required, leave to cool down.

Caution!

Danger when reaching into/gripping the rotating drum!

If you reach into the rotating drum, you may injure your hands.

Do not grip the rotating drum. Wait until the drum stops rotating.

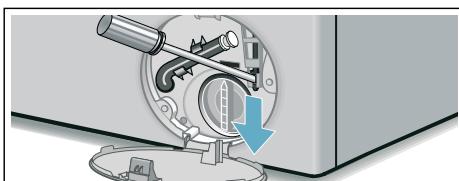
Caution!

Water damage possible!

Leaking water may cause damage.

Do not open the door if you can still see water through the glass.

1. Switch off the appliance. Pull out the mains plug.
2. Drain the water.



3. Pull down emergency release with a tool and release.
Door can then be opened.

Information on the display panel

Display	Cause/Remedy
 flashes	Please close the door immediately because of rising water level; in pause status,  flashes fast and sound an alarm. Please close the door; Door cannot be locked/unlocked due to high temperature of the door lock coil. Wait a moment and try again. Or switch off the machine, then switch on the machine again in 5 seconds. The machine can be locked/unlocked.
	Open the tap. Inlet filter blocked. Clean filter → <i>Page 24</i> Supply hose kinked or blocked.
E:32	Alternating display with End when programme is finished, indicating the laundry inside are unbalanced. The washing machines' unbalanced load detection system can not adjust the imbalance. To protect the mechanical systems, the machine will not achieve the highest spin speed, and the laundry can not be spun completely. Please wash small and large items of laundry together.
E:18	Clean detergent solution pump → <i>Page 23</i> outlet pipe/drainage hose blocked, clean it. → <i>Page 24</i>
Other displays	Switch off the appliance, wait 5 seconds and switch it back on. If the display appears again, call the after-sales services.

Faults and what to do about them

Faults	Cause/Remedy
Water is running out.	<ul style="list-style-type: none"> ■ Fit/refit drainage hose correctly. ■ Tighten screw-fitting on the supply hose.
Water not flowing in.	<ul style="list-style-type: none"> ■ 开始/添衣 ▶ (Start/Pause) not selected?
Detergent not washed in.	<ul style="list-style-type: none"> ■ Tap not open? ■ Filter blocked? Clean filter. ■ Supply hose kinked or jammed? ■ There is water in the drum?
Washing machine door cannot be opened.	<ul style="list-style-type: none"> ■ Safety function active. Stop programme? ■ ---- (Rinse stop= without final spin) selected? ■ Can be opened via emergency release only. → <i>Page 25</i> ■ Childproof lock activated? Deactivate childproof lock. → <i>Page 13</i>
Programme does not start.	<ul style="list-style-type: none"> ■ 开始/添衣 ▶ (Start/Pause) or 预约 ⏱ (Finish in) selected? ■ Washing machine door closed?
Additional function could not activate for selected programme.	<ul style="list-style-type: none"> ■ If the additional function is selectable?

Faults	Cause/Remedy
Water is not drained.	<ul style="list-style-type: none"> ■ --- (Rinse stop= without final spin) selected? ■ Clean the drain pump. → <i>Page 23</i> ■ Clean outlet pipe and/or drainage hose.
Water not visible in the drum.	Not a fault – water below the visible area.
Spin result not satisfactory.	<ul style="list-style-type: none"> ■ Wash small and large items of washing together. ■ 轻松熨(Less iron) selected? ■ Too low speed selected?
Spin cycle activated several times.	Not a fault – unbalanced load detection system adjusts imbalance.
Dispenser not completely rinsed out.	<ul style="list-style-type: none"> ■ Remove the insert. Clean detergent drawer and re-insert. → <i>Page 22</i>
Stain formation in the washing machine.	<p>Run 简清洁(Drum clean) 90 °C programme without washing. Use standard detergent.</p>
Foam is coming out of the detergent drawer.	<p>Too much detergent used? Mix 1 tablespoon of fabric conditioner with ½ litre of water and pour into dispenser II in the detergent drawer. Reduce detergent dosage for the next wash cycle.</p>
Excessive noise, vibrations and wandering during spin cycle.	<ul style="list-style-type: none"> ■ Appliance aligned? Align the appliance. → <i>Page 36</i> ■ Appliance feet fixed? Secure appliance feet. → <i>Page 36</i> ■ Transportation safety devices removed? Remove transportation protection devices. → <i>Page 33</i>
Display panel/indicator lights do not function while the appliance is running.	<ul style="list-style-type: none"> ■ Power failure? → <i>Page 25</i> ■ Circuit breaker tripped? Reset the circuit breaker /change the fuse. ■ If the fault occurs repeatedly, call the after-sales service.
Programme duration changes during the wash cycle.	<ul style="list-style-type: none"> ■ Not a fault – unbalanced load detection system adjusts imbalance by repeatedly distributing the laundry. ■ Not a fault – foam detection function active. Additional rinse cycle.
Detergent residues on the laundry.	<ul style="list-style-type: none"> ■ Occasionally phosphate-free detergents contain water-insoluble residues. ■ Select 单漂洗(Rinse) or brush the laundry after washing.
If a fault cannot be rectified (switching the machine on and off) or a repair is required:	
<ul style="list-style-type: none"> ■ Set programme selector to ○ 停止 (Off) and pull out the mains plug out of the socket. ■ Turn off the tap and call the after-sales service. 	



Customer service

If you cannot rectify the fault yourself,
Faults, what to do?→ *Page 26*

Please contact our customer service.
We will always find a suitable solution
to avoid unnecessary visits by
technicians. Please give customer
service the product number (E-Nr.) and
the production number (FD) of the
appliance.

E-Nr. _____ FD _____

Product number

Production number

You can find this information on the:
inside of the door and back of the
appliance.

Rely on the competence of the
manufacturer.

Contact us. You can therefore be sure
that the repair is carried out by trained
service technicians who carry original
spare parts.



Consumption values

Model:	WS10K1601W WS10K1R81W
Grade*	1
Power consumption (Kwh/cycle)	0.49
Water consumption (L/cycle)	46
Washing efficiency	1.03
Noise value**	
Maximum Spin value	72 dB(A)
Maximum Wash value	46 dB(A)

*Energy consumption tested under standard programme **棉织物(Cottons) 60°C**, and additional function of **加速/节能(speed/eco)** according to GB12021.4-2013.

**Noise value tested according to GB19606-2004.

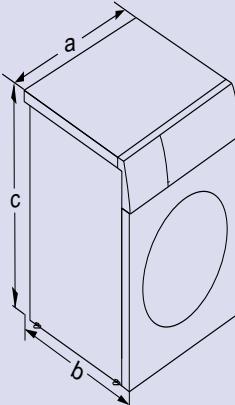
Model:	WM10P1601W WM10P1R81W	WM12P1681W WM12P1C81W
Grade*	1	1
Power consumption (Kwh/cycle)	0.760	0.760
Water consumption (L/cycle)	59	59
Washing efficiency	1.03	1.03
Noise value**		
Maximum Spin value	69 dB(A)	69 dB(A)
Maximum Wash value	44 dB(A)	44 dB(A)

*Energy consumption tested under standard programme **棉织物(Cottons) 60°C**, and additional function of **加速/节能(speed/eco)** according to GB12021.4-2013.

**Noise value tested according to GB19606-2004.



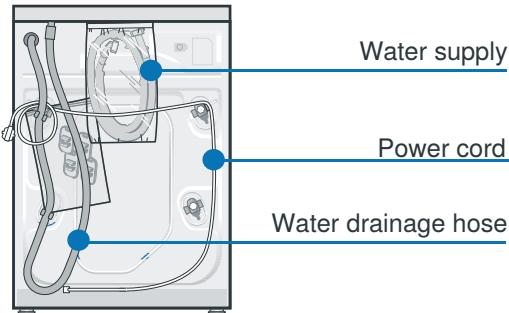
Technical specifications

	Dimensions a= 598 mm b= 446 mm (WS10K1601W/ WS10K1R81W) b= 590 mm (WM10P1601W/ WM10P1R81W/WM12P1681W/WM12P1C81W) c= 848 mm
Weight	63 kg (WS10K1601W/WS10K1R81W) 71kg (WM10P1601W/WM10P1R81W/ WM12P1681W/WM12P1C81W)
Mains connection	Nominal voltage 220-240V, 50 Hz Nominal current 10 A Nominal power 2050 W
Water pressure	0.1-1 MPa (1-10 bar)
Environmental conditions for use (according to GB/T 4288)	Ambient Temperature: 0°C- 40°C, non-freezing Relative Humidity: less than 95% (at 25 °C), non-condensing



Installation and connection

Standard accessories



Operating and installation instructions



Covers

Note:

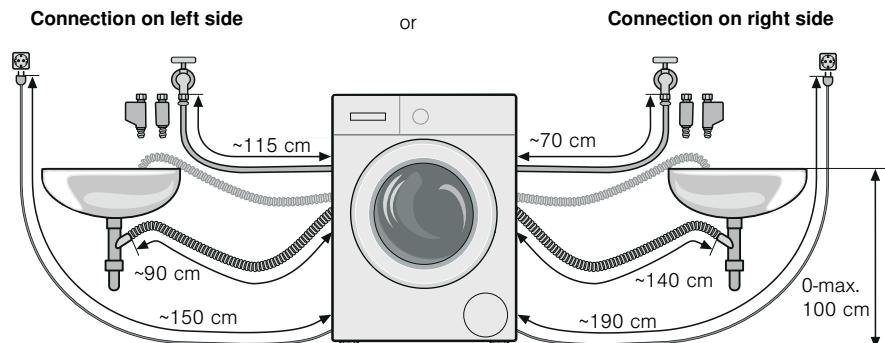
A hose clip Ø 24–40 mm (specialist store) is also required for connection to a siphon. Water connection
→ Page 34

Useful tools:

- Spirit level for alignment.
→ Page 36
- Socket wrench for loosening the transportation protection devices and for aligning the appliance feet.
→ Page 36

Hose and cable lengths

depending on model:



Available from dealer/customer service:

- Extension for cold water inlet hose.
- Qualified tap.

Installation

Note: Humidity in the drum is caused by the final inspection.

Secure installation

⚠ Warning Risk of injury!

- The washing machine is heavy – caution: take care when lifting it.
- If the washing machine is raised by protruding components (e.g. washing machine door), the components may break off and cause injuries.
Do not lift the washing machine by its projecting parts.

Caution!

Risk of stumbling!

If the hoses and power cord are installed incorrectly, there is a risk of tripping and injury.

Lay hoses and cables in such a way that there is no risk of stumbling.

Caution! The appliance may be damaged.

- Frozen hoses may tear/burst.
Do not install the washing machine in an area where there is a risk of frost or outdoors.

Notes

- In addition to the safety information listed here, the local water and electricity supplier may have special requirements.
- If in doubt, have the appliance connected by a technician.

Installation area

Note: Stability is important to prevent the washing machine from wandering!

- The installation area must be firm and level.
- Soft floors/floor coverings are not suitable.

Installing the appliance on a base or on a wooden joist ceiling

⚠ Warning

The appliance may be damaged!

The washing machine may wander during the spin cycle and topple/fall off the base.

Always secure the washing machine feet with fixing brackets.

Holding brackets is available from dealer/customer service.

Note: If installing on a wooden joist ceiling:

- If possible, install the washing machine in a corner.
- Screw a water-resistant wooden panel (min. 30 mm thick) to the floor.

Installing the appliance under/between units

⚠ Warning

Danger of death from electric shock!

Danger of death if live parts are touched.

The appliance cover plate must not be removed.

Build under/build in before connection to the power supply.

Note: If installing on a wooden joist ceiling:

- The corner width of installation area should at least be 60 cm.
- Install washer machine only under a continuous worktop connected firmly to the adjacent cupboards.

Removing the transportation protection devices

Caution!

The appliance may be damaged!

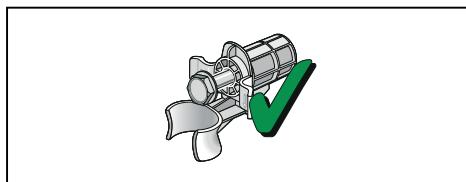
Transit bolts which have not been removed may damage e.g. the drum while the washing machine is running. Before using the appliance for the first time, remove the 4 transportation protection devices completely and keep in a safe place.

Caution!

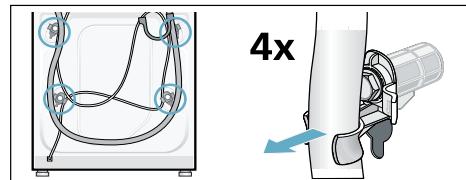
The appliance may be damaged!

To prevent damage in transit when transporting the appliance subsequently, always re-install the transit bolts prior to transportation.

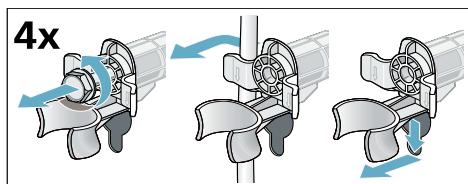
Keep screw and sleeve screwed together.



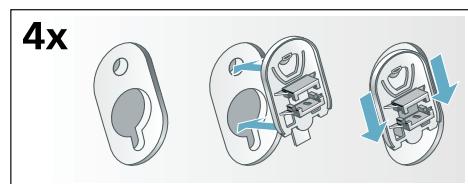
1. Take the hoses out of the holders.
2. Loosen and remove all 4 transportation lock screws.



3. Take the power cord out of the holders. Remove sleeves.



4. Insert covers. Lock firmly by pressing on the locking hook.



Connecting the water

Warning

Danger of death from electric shock!

Danger of death if live parts are touched.

Notes

- To prevent leakage or water damage, follow the instructions in this chapter!
- Operate the washing machine with cold drinking water only. Do not connect to the mixer tap of an unpressurised hot-water apparatus.
- Use only the supplied inlet hose or one purchased from an authorised specialist outlet, not a used one!
- If in doubt, have the appliance connected by a technician.

Water supply

Note: Water inlet hose: do not kink, crush, modify or sever (strength is no longer guaranteed).

Optimum water pressure in the mains: 100–1000 kPa (1–10 bar)

- When the tap is turned on, the water flow is at least 8 l/min.
- If the water pressure is higher, install a pressure reducing valve.

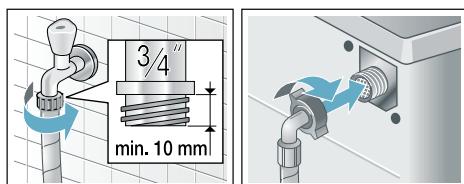
1. Connect the water supply hose ($\frac{3}{4}$ " = 26.4 mm).

Warning

Threads for screw connections may be damaged!

If the screw connections are tightened too tightly using a tool (pliers), the threads may be damaged.

Tighten plastic screw-fittings by hand only.



2. Carefully turn on the tap and check that the connection points are not leaking.



Water drainage

Notes

- Do not kink or protract the water drainage hose.
- Height difference between the placement area and drainage point: Minimum 0 cm – maximum 100 cm

Drainage into a wash basin

⚠ Warning

Risk of scalding!

When washing at high temperatures, you may be scalded if you touch the hot washing water (e.g. if draining hot washing water into a washbasin). Do not touch the hot washing water.

Caution!

Water damage

If the attached drainage hose slips out of the washbasin due to high water pressure when draining the appliance, leaking water may cause damage. Secure the drainage hose to prevent it from slipping out of the washbasin.

Caution!

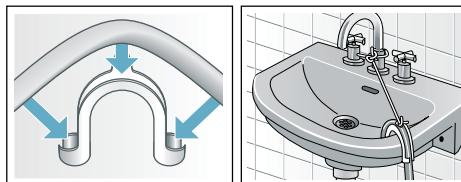
Damage to appliance/textiles

If the end of the drainage hose is immersed in the drained water, water may be drawn back into the appliance and damage the washer dryer and/or textiles.

Ensure that:

- the sealing plug does not block the outflow of the washbasin.
- the water drains quickly enough.
- the end of the drainage hose is not immersed in the drained water.

Installing the drainage hose:



Drainage into a siphon

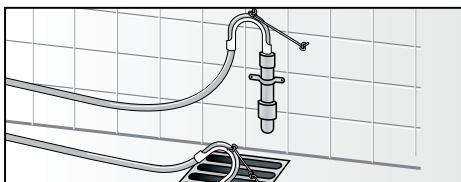
The connection point must be secured with a Ø 24–40 mm hose clip (specialist store).

Connecting



Drainage into a plastic pipe with rubber sleeve or into a gully

Connecting



Alignment

1. Loosen lock nut in a clockwise direction with a wrench.
2. Check alignment of the washing machine with a spirit level and, if required, correct. Adjust the height by rotating the foot.
Note: All four feet must be firmly on the floor.
The washing machine must not wobble!
3. Tighten the lock nut against the housing.
Grip the foot and do not adjust the height.



Notes

- The lock nuts on all four appliance feet must be screwed tightly against the housing!
- Loud noise formation, intense vibrations and "wandering" may be due to incorrect alignment!

Electrical connection

Electrical safety

Warning

Danger of death from electric shock!

Danger of death if live parts are touched.

- Never pull out the mains plug by tugging the power cord.
- Insert/pull out the mains plug with dry hands only.
- Never pull out the mains plug during operation.
- Connect the washing machine to an alternating current via a correctly installed earthed socket only.

- The mains voltage and voltage specifications on the washing machine (appliance rating plate) must match.
- Connected load as well as required fuse are indicated on the appliance rating plate.

Ensure that:

- the mains plug and socket match,
- the cable cross-section is adequate,
- earthing system has been installed correctly.
- A damaged power cord may be replaced by an electrician only. A replacement mains cable can be obtained from customer service.
- Do not use multiple plugs/couplings or extension cables.
- If a residual-current-operated circuit breaker is used, use only a type which features this symbol: Only this symbol guarantees compliance with the currently valid regulations.
- The mains plug must be accessible at all times.

Before washing for the first time

The washing machine was inspected thoroughly before leaving the factory. To remove any residual test water, run the 筒清洁 (Drum clean) 90 °C programme the first time **without** washing.

Note: The washing machine must have been installed and connected properly. See chapter **Installing** → *Page 32*

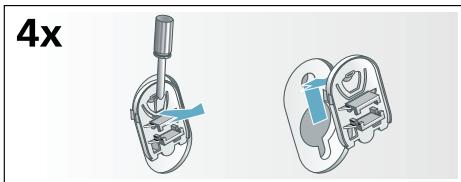
1. Insert mains plug.
2. Turn the tap on.
3. Close the washing machine door. Do not load any washing.
4. Select 筒清洁(Drum clean) 90 °C programme.
5. Open the detergent drawer.
6. Pour approx. 1 litre of water into dispenser **II**.

7. Add standard detergent to dispenser II according to manufacturer's instructions for light soiling.
- Note:** To prevent frothing, use only half the recommended amount of detergent. Do not use any standard or mild detergents.
8. Close the detergent drawer.
9. Select **开始/添衣 >II (Start/Pause)**.
10. When the programme ends, switch off the appliance.

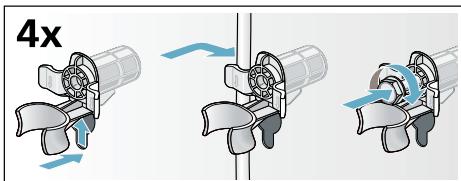
Your washing machine is now ready for use.

Transportation

1. Remove covers and keep in a safe place.
If required, use a screwdriver.



2. Insert all 4 sleeves.
Clamp mains cable on the holders.
Insert and tighten the bolts.



Before switching on the appliance:

Notes

- **Always** remove the transportation protection devices!
- To prevent unused detergent from flowing into the outlet during the next wash: Pour 1 litre of water into dispenser II and start the 单脱水 (Spin) programme.





Repair order and advice in the event of faults

CN 400 889 9999

You can find the contact information for all countries in the attached after-sales service directory.

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GERMANY

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