

# Your washing machine

**Congratulations** – you have chosen a modern, high-quality domestic appliance manufactured by Siemens. This washing machine is distinguished by its economical water and energy consumption. Each machine that leaves our factory is inspected thoroughly to ensure that it functions properly and is in perfect condition.

For more information on our products, accessories, replacement parts and services, see our website [www.siemens-home.com](http://www.siemens-home.com) or contact our after-sales service centres.

## Contents

	Page
Intended use	1
Programmes	1
Setting and adjusting the programme	3
Washing	3/4
After washing	4
Individual settings	5/6
Overview of programmes	7
Safety instructions	8
Consumption values	8
Important information	9
Insert for liquid detergent	10
Care	10
Information on the display panel	10
Instructions for blockages	11
What to do if...	12/13
Emergency release	13
After-sales service	13

### Environmental protection/Conservation tips

- Always fill the washing machine with a maximum amount of laundry for the relevant programme.
- Wash laundry with normal soiling without a pre-wash.
- Instead of **Cottons/Coloureds 90 °C**, select the **Cottons/Coloureds 60 °C** programme and the additional **eco** Perfect function. Comparable cleaning result with significantly lower energy consumption.
- Measure the detergent according to the manufacturer's instructions and water hardness.
- If the laundry is then dried in the tumble dryer, select the appropriate spin speed according to the instructions of the dryer manufacturer.

# Intended use

- For domestic use only
- For machine-washable fabrics and hand-washable wool in detergent solution
- To be operated with cold drinking water and commercially-available detergents and care products that are suitable for use in washing machines.

- Do not leave children unattended near the washing machine!
- The washing machine is not to be used by children or persons not familiar with the operating instructions!
- Keep pets away from the washing machine.

## Preparation

**Before washing for the first time**  
Run a wash cycle without any laundry → page 9

### Sorting and loading the laundry

Follow the manufacturer's care information. Sort according to the information on the care labels. Sort according to type, colour, soiling and temperature. Do not exceed the maximum load → page 7.

### Check the machine

- Never use a damaged machine.
- Inform the after-sales service.

### Connect the mains plug

- Make sure your hands are dry.
- Take hold of the plug only.

### Turn the tap on

Close the washing machine door. Take care not to trap items of laundry between the washing machine door and the rubber seal.

Observe the important information → page 9. Insert items of laundry of varying sizes.

### Adding detergent and care products

Measure accordingly: Amount of laundry, level of soiling, water hardness (ask your water supply company) and manufacturer's instructions. Models without insert for liquid detergent: Pour liquid detergent into the appropriate dispenser and place in the drum. During operation: Open the detergent drawer with care.

Insert for liquid detergent (depending on model), page 10

**Compartment II:** detergent for main wash, water softener, bleach, stain remover

**Compartment ⌘:** fabric softener, starch

**Compartment I:** Detergent for pre-wash

**i** Dilute thick fabric softener and care products with water. This prevents blockages.

### Programmes

Detailed overview of programmes → page 7. Temperature and spin speed can be selected individually, depending on the selected programme and programme progress.

<b>Cottons/Coloureds</b>	Hard-wearing fabrics
+ Prewash	Hard-wearing fabrics, pre-wash at 30 °C
<b>Easy-Care</b>	Easy-care fabrics
+ Prewash	Easy-care fabrics, pre-wash at 30 °C
<b>Mixed Fabrics</b>	Different types of laundry
<b>Delicates/Silk</b>	Delicate washable fabrics
<b>Wool</b>	Hand/machine-washable wool
Spin/Rinse	For laundry washed by hand, <b>Extra Rinse</b> button pressed; if only using the spin cycle, deactivate the button
Empty	Drain the rinsing water when  is activated (Rinse Hold = no Final spin)
<b>Rapid 15'</b>	Super quick programme
<b>Textile Guard</b>	All-weather, sportswear and outdoor clothing → page 9
<b>Shirts/Blouses</b>	Non-iron shirts
<b>Lingerie</b>	Lingerie programme
<b>Curtains</b>	Curtains programme
<b>Easy-Care Dark</b>	Dark-coloured fabrics

### Set\*\* and adjust the programme

**i** \*\*If the symbol is lit in the display panel, Childlock active → Deactivate it, page 5.

Additional functions and options buttons → Individual settings, page 5

**i** All buttons are sensitive and need only to be touched lightly. Press and hold the **Finish in** option button for an automatic run through all setting options.

Programme selector for switching the machine on and off and for selecting the programme. Can be turned in either direction.

⊗ - 90 °C   **Temp.**   Select the temperature (⊗ = cold)

⌘ - 1400\*   **rpm**   Select the spin speed (\* depending on the model) or ⌘ (Rinse Hold = no final spin, laundry remains in the water after the final rinse, --- appears in the display panel).

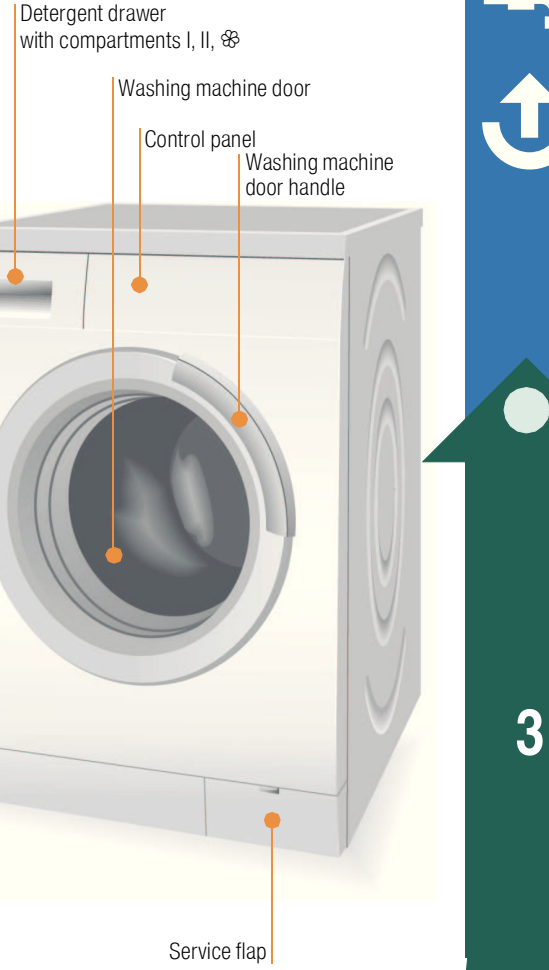
1 - 24 h   **Finish in**   Programme ends after ...

Status indicators  
 - -

Childlock → page 5

Open the washing machine door, add laundry → page 4, 5

# Washing



# Washing

## Switching off

Turn the programme selector to **Off**.

## Turning off the tap

Not required for HydroSafe models → Refer to Installation instructions.

## Removing the washing

Open the washing machine door and remove the washing. If (Rinse Hold = no Final spin) active: Set programme selector to **Empty** or **Spin/Rinse** (deactivate the **Extra Rinse** button). Select the spin speed if necessary. Select **Start/Reload**.

- Remove any foreign objects - risk of rusting.
- Leave the washing machine door and detergent drawer open so that any residual water can dry away.

## End of programme when ...

... the **Start/Reload** button is off and - appears in the display panel.

**i** If the display panel light is off, press any button → Energy saving mode, page 5.

## Cancelling the programme

Programmes at high temperatures:

- Cool laundry: Select **Spin/Rinse**.
- Select **Start/Reload**.

Programmes at low temperatures:

- Press the **Spin/Rinse** button (deactivate the **Extra Rinse** button) or **Empty**.
- Select **Start/Reload**.

## Change the programme, if...

... you have selected the wrong programme by mistake:

- Select the new programme.
- Press **Start/Reload** button. The new programme starts from the beginning.

## Top up laundry, if ...

→ page 5

... **Start/Reload** is pressed and then **both** of the **YES + ⌘** symbols are lit in the display. If is lit, the washing machine door cannot be opened. Select the **Start/Reload** button.

## Washing

Detergent drawer with compartments I, II, ⌘

Washing machine door

Control panel

Washing machine door handle

Service flap

## Individual settings

### Options buttons

The spin speed and temperature can be changed either before or while the selected programme runs. The effect this has will depend on how far the programme has already run.

### Temp. (temperature in °C)

You can change the displayed washing temperature. The maximum washing temperature that can be selected depends on the programme that has been set.

### rpm (spin speed in rpm) / (Rinse Hold = no Final spin)

You can change the spin speed shown or select (Rinse Hold = no Final spin, laundry remains in the water after the last rinse, --- appears in the display panel.) You can change the spin speed shown. The maximum selectable spin speed depends on the model and on which programme is currently selected.

### Finish in

When you select the programme, the relevant programme duration is displayed. You can delay the start of the programme before it begins. The "Finished in" time can be set in increments of one hour up to a maximum of 24 hours. Press the **Finish in** button repeatedly until the desired number of hours is displayed (h = hour). Press **Start/Reload**.

### Additional functions

→ and overview of programmes, page 7

<b>speed</b> Perfect	For washing in a shorter time with a washing outcome comparable to that of the standard programme. Maximum load → Overview of programmes, page 7.
<b>eco</b> Perfect	For saving energy with a washing performance comparable to that of the standard programme.
<b>Less Ironing</b>	Special spin sequence with subsequent fluffing. Gentle final spin at reduced speed. Residual moisture in the laundry is increased slightly.
<b>Extra Rinse</b>	Additional rinse cycle. For areas with very soft water or for further enhancing the washing result.

### Childlock

in the display panel

You can lock the washing machine to prevent the functions you have set from being changed inadvertently.

**ON/OFF:** After the start/end of the programme, press **Start/Reload** for approx. 5 seconds. Note: The childlock can remain activated until you start the next programme, even after switching off the machine. Then you can deactivate the childlock before starting the programme and activate it again as necessary once the programme has started. Note:

- The symbol is lit: Childlock active.
- The symbol flashes: Childlock active and then the programme selector is altered. To prevent the programme from stopping, move the programme selector back to the original programme, the symbol is lit again.

### Reload

**YES + ⌘** in the display panel

If you want to add additional items of laundry after the programme has started, press the **Start/Reload** button. The machine checks whether topping up laundry is possible. **YES + ⌘** are lit: Topping up laundry is possible. flashing: Wait until **YES + ⌘** are lit. Note: Only open the washing machine door when **both** the **YES + ⌘** symbols are lit. : It is not possible to top-up washing. Note: For safety reasons, the washing machine door remains locked when the water level and/or temperature is high, or during spinning. To continue the programme, press the **Start/Reload** button.

### Energy saving mode

If the washing machine is switched on and is not operated for several minutes before the programme starts or at the end of the programme, the display panel light goes out and the **Start/Reload** button flashes. Press any button to turn the light back on.

## Individual settings

### Audible signal

1. Activating the mode for setting the signal volume

Set to 1 step, the display panel lights up

Press and hold + 1 step, release

2. Set the volume for ...

0 1 2 3 4

\* you may need to select the function several times.

### Start/Reload

For starting the programme or topping up additional laundry, and for activating/deactivating the childlock.

## Individual settings

### Button signals

Set the volume\*

### Information signals

1 step

Set the volume\*

Set to

## Individual settings

### Additional functions

Check the consumption values table on page 8 and the instructions on page 9.

<b>Cottons/Coloureds</b>	Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen
<b>Easy-Care</b>	Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics
<b>Mixed Fabrics</b>	Fabrics made of cotton or easy-care fabrics
<b>Easy-Care Dark</b>	Dark-coloured fabrics made of cotton and dark easy-care fabrics
<b>Curtains</b>	Dark-coloured fabrics made of cotton and dark easy-care fabrics
<b>Shirts/Blouses</b>	Non-iron shirts made of cotton, linen, synthetic fibres or blended fabrics
<b>Delicates/Silk</b>	For delicate, washable fabrics, e.g. made of silk, satin, synthetic fibres or blended fabrics
<b>Wool</b>	Hand or machine-washable fabrics made of wool or containing wool
<b>Rapid 15'</b>	Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics
<b>Textile Guard</b>	Washing with subsequent waterproofing of all-weather, sportswear and outdoor clothing, and clothing with a weatherproof membrane, water-proof fabrics
<b>Lingerie</b>	Dessous

### Additional programmes

Reduced load when using the additional **speed** Perfect function. As a short programme, **Mixed Fabrics 40 °C** is ideal, when maximum spin speed is selected. Programmes without pre-wash - add detergent to compartment II, programmes with pre-wash - divide the detergent between compartments I and II.

## Overview of programmes

Check the consumption values table on page 8 and the instructions on page 9.

Programmes	°C	max.	Type of laundry	Additional functions; options; information
<b>Cottons/Coloureds</b>	⊗ - 90 °C	8 kg/ 5 kg*	Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen	<b>speed</b> Perfect*, <b>eco</b> Perfect, <b>Less Ironing</b> , <b>Extra Rinse</b> ,  (Rinse Hold)
<b>Easy-Care</b>	⊗ - 60 °C		Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	<b>speed</b> Perfect, <b>eco</b> Perfect, <b>Less Ironing</b> , <b>Extra Rinse</b> ,  (Rinse Hold)
<b>Mixed Fabrics</b>	⊗ - 40 °C	3.5 kg	Fabrics made of cotton or easy-care fabrics	<b>speed</b> Perfect, <b>eco</b> Perfect, <b>Less Ironing</b> , <b>Extra Rinse</b> ,  (Rinse Hold); different types of laundry can be washed together
<b>Easy-Care Dark</b>	⊗ - 40 °C		Dark-coloured fabrics made of cotton and dark easy-care fabrics	<b>speed</b> Perfect, <b>eco</b> Perfect, <b>Less Ironing</b> , <b>Extra Rinse</b> ,  (Rinse Hold); reduced rinse + spin and final spin
<b>Curtains</b>	⊗ - 40 °C		Curtains weighing 3.5 kg, or light curtains measuring 25 - 30 m²	<b>speed</b> Perfect, <b>eco</b> Perfect, <b>Extra Rinse</b> ,  (Rinse Hold); reduced rinse + spin and final spin
<b>Shirts/Blouses</b>	⊗ - 40 °C		Non-iron shirts made of cotton, linen, synthetic fibres or blended fabrics	<b>speed</b> Perfect, <b>eco</b> Perfect, <b>Less Ironing</b> , <b>Extra Rinse</b> ,  (Rinse Hold); spin only; hang up to drip dry
<b>Delicates/Silk</b>	⊗ - 40 °C		For delicate, washable fabrics, e.g. made of silk, satin, synthetic fibres or blended fabrics	<b>speed</b> Perfect, <b>eco</b> Perfect, <b>Less Ironing</b> , <b>Extra Rinse</b> ,  (Rinse Hold); no spin between rinse cycles
<b>Wool</b>	⊗ - 40 °C	2 kg	Hand or machine-washable fabrics made of wool or containing wool	<b>speed</b> Perfect, <b>eco</b> Perfect, <b>Less Ironing</b> , <b>Extra Rinse</b> ,  (Rinse Hold); Particularly gentle wash programme to prevent shrinkage of laundry. Longer programme breaks (fabrics rest in the detergent solution)
<b>Rapid 15'</b>	⊗ - 40 °C		Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	<b>speed</b> Perfect, <b>eco</b> Perfect, <b>Less Ironing</b> , <b>Extra Rinse</b> ,  (Rinse Hold); Short programme, approx. 15 minutes, suitable for lightly soiled laundry
<b>Textile Guard</b>	⊗ - 40 °C	1 kg	Washing with subsequent waterproofing of all-weather, sportswear and outdoor clothing, and clothing with a weatherproof membrane, water-proof fabrics	<b>speed</b> Perfect, <b>eco</b> Perfect, <b>Extra Rinse</b> ,  (Rinse Hold); For more information about waterproofing → page 9, reduced final spin at intervals
<b>Lingerie</b>	⊗ - 40 °C		Dessous	<b>speed</b> Perfect, <b>eco</b> Perfect, <b>Extra Rinse</b> ,  (Rinse Hold)

### Additional programmes

Reduced load when using the additional **speed** Perfect function. As a short programme, **Mixed Fabrics 40 °C** is ideal, when maximum spin speed is selected. Programmes without pre-wash - add detergent to compartment II, programmes with pre-wash - divide the detergent between compartments I and II.

0611 / 9000606887

WM14S496GB, WM16S496GB

Siemens Electrolux GmbH  
Carl-Wery-Str. 34  
81739 München / Germany





## Safety instructions

- Read the Instruction manual and Installation instructions and all other information enclosed with the washing machine and act accordingly.
- Retain the documents for subsequent use.

### Risk of electric shock

- Never pull the cable to disconnect the mains plug!
- Only insert/pull out the mains plug with dry hands.

### Danger to life

- For worn-out appliances:
  - Disconnect the mains plug.
  - Sever the mains cable and discard along with the plug.
  - Destroy the lock on the washing machine door. This will prevent children from locking themselves in and risking their lives.

### Danger of suffocation

### Risk of poisoning

### Risk of explosion

- Keep packaging, film and packaging parts out of the reach of children.
- Keep detergents and care products out of the reach of children.
- Items of laundry pretreated with cleaning agents containing solvents, e.g. stain remover/cleaning solvent may cause an explosion after being loaded into the washing machine.
- Rinse items of laundry thoroughly by hand beforehand.

### Risk of injury

- The washing machine door can become very hot.
- Be careful when draining hot detergent solution.
- Do not climb onto the washing machine.
- Do not lean on the open washing machine door.
- Do not reach into the drum if it is still rotating.

## Consumption values depending on model

Programme	Load	Power ***	Water***	Programme duration***
Cottons/Coloureds 30 °C*	8 kg	0.35 kWh	76 l	2:20 h
Cottons/Coloureds 40 °C*	8 kg	0.97 kWh	76 l	2:30 h
Cottons/Coloureds 60 °C*	8 kg	1.36 kWh	76 l	2:40 h
Cottons/Coloureds 90 °C	8 kg	2.34 kWh	87 l	2:30 h
Easy-Care 40 °C*	3.5 kg	0.55 kWh	55 l	1:43 h
Mixed Fabrics 40 °C*	3.5 kg	0.47 kWh	49 l	1:01 h
Delicates/Silk 30 °C	2 kg	0.14 kWh	35 l	0:41 h
Wool 30 °C	2 kg	0.16 kWh	40 l	0:40 h

\* Programme setting for testing in accordance with applicable standard EN60456. Note on comparative tests: When using the test programmes, wash the specified load using the maximum spin speed.

Programme	Additional function	Load	Annual energy consumption	Annual water consumption
Cottons/Coloureds 40/60 °C	eco Perfect**	8/4 kg	189 kWh	10500 l

\*\* Programme setting for testing and energy labelling in accordance with EU directive 2010/30/EU with cold water (15 °C).  
\*\*\* The values deviate from the indicated values depending on water pressure, hardness, and inlet temperature, ambient temperature, type, amount and soiling of the laundry, detergent used, fluctuations in the power supply and selected additional functions.



## Important information



### Before washing for the first time

- Do not put any laundry in the machine. Turn the tap on. Pour the following into compartment II:
  - approx. **1 litre** water
  - detergent (dosage according to the manufacturer's instructions for light soiling and according to water hardness)
- Turn the programme selector to **Easy-Care** 60 °C and press **Start/Reload**. At the end of the programme, turn the programme selector to **Off**.



### Protecting the laundry and the machine

- When determining the dosage of all washing powders, additives and cleaning agents, you must follow the manufacturer's instructions.
- Empty pockets.
- Look out for metal items (paperclips, etc.).
- Wash delicates in a laundry bag (tights, curtains, underwired bras).
- Fasten zips, do up any buttons.
- Brush sand out of pockets and collars.
- Remove curtain fittings or place in the laundry bag.



### Loading laundry

- Load items of laundry of varying sizes.
- Take care not to trap items of laundry between the washing machine door and the rubber seal.



### Laundry with varying degrees of soiling

- Wash new items of clothing separately.

- light
  - Do not pre-wash. If required, select the additional **speed** Perfect function.
  - Pretreat any stains as necessary.

- heavy
  - Do not load as much laundry. Select the program with pre-wash.



### Soaking

- Load laundry of the same colour.
- Pour soaking agent/detergent into compartment II in accordance with the manufacturer's instructions.
- Turn the programme selector to **Cottons/Coloureds 30 °C** and press **Start/Reload**. After approx. 10 minutes, press **Start/Reload** to stop the programme. Once the required soaking time has elapsed, press **Start/Reload** again to continue the programme, or change to a different programme.



### Starching

- Laundry must not be treated with fabric softener
- Starching is possible in all wash programmes if liquid starch is used. Pour starch into the fabric softener compartment in accordance with the manufacturer's instructions (rinse first if necessary).



### Dyeing/bleaching

- Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer's instructions. Do **not** use the washing machine for bleaching clothes.



### Textile Guard

- Laundry must not be treated with fabric softener.
- Clean the detergent drawer thoroughly to remove fabric softener residue.

- Special detergent and waterproofing agent suitable for machine washing are available from sports shops. Dosage according to the manufacturer's instructions:
  - Place the special detergent for outdoor clothing in compartment II and
  - pour waterproofing agent (max. 170 ml) into compartment ⌘.
- Move the programme selector to **Textile Guard**. Set the temperature.
- Press **Start/Reload**. Final treatment of the laundry in accordance with the manufacturer's instructions.



## Insert for liquid detergent depending on model

- Position the insert for dispensing liquid detergent:
  - Remove the detergent drawer completely → **page 10**.
  - Slide the insert forwards.
- Do not use the insert (slide upwards):
  - for gel detergents and washing powder,
  - for programmes with **+ Prewash** or option **Finish in**.

## Care

- Machine housing, control panel**
  - Remove detergent residue immediately.
  - Wipe with a soft, damp cloth.
  - Do not clean with a jet of water.

### Cleaning the detergent drawer ...

- ... if it contains detergent or fabric softener residues.

- Pull out, press insert down, remove drawer completely.
- To remove the insert: press the insert upwards from below with your finger.
- Clean the detergent dispenser tray and insert with water and a brush and dry it.
- Fit the insert and engage (connect the cylinder to the guide pin).
- Push in the detergent drawer.



- Leave the detergent drawer open so that any residual water can evaporate.



### Drum

- Leave the washing machine door open so that the drum can dry out.
- Use chlorine-free cleaning agent, not steel wool.



### Descaling

- Ensure there is no laundry in the machine!
- This should not be necessary if the correct detergent dosage has been used. If it is necessary, however, proceed according to the descaling agent manufacturer's instructions. Suitable descalers can be obtained via our website or from our after-sales service (→ **page 13**).

## Information on the display panel depending on model

⊙ flashing	Close the washing machine door properly; laundry may be caught.
E: 17, 29	Open the (cold water) tap completely, supply hose kinked or trapped; Clean the filter → <b>page 11</b> , water pressure too low.
E: 18	<ul style="list-style-type: none"><li>Detergent solution pump blocked; Clean the detergent solution pump → <b>page 11</b>.</li><li>Drainage hose/waste pipe blocked; Clean the drainage hose at the siphon → <b>page 11</b>.</li></ul>
E: 23	Water in the base tub, appliance leaking. Call the after-sales service.
⚡	Childproof lock activated: to deactivate → <b>page 5</b> .
Other displays	Switch off the appliance, wait for 5 seconds and switch it back on. If the display appears again, call the after-sales service → <b>page 13</b> .



## Information about blockages



### Detergent solution pump

- Turn the programme selector to **Off** and disconnect the mains plug.

- Open and remove the service flap.
- Take the drainage hose out of the retainer. Remove the sealing cap, allow the detergent solution to flow out. Push the sealing cap back on.
- Unscrew the pump cover carefully (residual water).
- Clean the interior, pump cover thread and pump housing (the impeller in the detergent solution pump must be able to rotate).
- Replace the pump cover and screw it on tightly. The handle points upright. Replace the drainage hose in the holder.
- Refit the service flap and close it.



- To prevent unused detergent from flowing straight into the drain during the next wash: Pour 1 litre of water into compartment II and start programme **Empty**.



### Drainage hose at the siphon

- Turn the programme selector to **Off** and disconnect the mains plug.

- Loosen the hose clamp, remove the drainage hose carefully (residual water).
- Clean the drainage hose and siphon connecting piece.
- Reattach the drainage hose and secure the connection with the hose clamp.



### Filter in the water supply

- Risk of electric shock**  
Do not immerse the HydroSafe safety device in water (it contains an electric valve).

- Reduce the water pressure in the supply hose:

- Turn off the tap.
- Select any programme (except Spin/Rinse / Empty).
- Press **Start/Reload**. Let the programme run for approximately 40 seconds.
- Turn the programme selector to **Off**. Disconnect the mains plug.

- Clean the filter:
  - Disconnect the hose from the tap.
  - Childproof lock activated: to deactivate → **page 5**.

- and/or** For Standard and Aqua-Secure models:  
Remove the hose from the back of the appliance.  
Remove the filter using pliers and clean the filter.

- Connect the hose and check for leaks.



- Risk of scalding**
  - Allow the detergent solution to cool down.
  - Turn off the tap.

## What to do if...

- Water is leaking out.
  - Attach/replace the drainage hose correctly.
  - Tighten the screw connection of the supply hose.
- No water supply. Detergent not dispensed.
  - Start/Reload** not pressed?
  - Tap not turned on?
  - Filter blocked? Clean the filter → **page 11**.
  - Supply hose kinked or trapped?
- Washing machine door cannot be opened.
  - Safety function active. Programme stopped? → **page 4**.
  - ⊘ (Rinse Hold = no final spin) selected? → **page 3, 4**.
  - Can be opened by emergency release only? → **page 13**.
- Programme does not start.
  - Start/Reload** pressed or **Finish in** time selected?
  - Washing machine door closed?
  - Childlock active? Deactivate → **page 5**.
- Detergent solution does not drain.
  - ⊘ (Rinse Hold = no final spin) selected? → **page 3, 4**.
  - Clean the detergent solution pump → **page 11**.
  - Clean the waste pipe and/or drainage hose.
- Water not visible in the drum.
  - Not a fault - water below the visible area.
- Spin result not satisfactory. Laundry wet/too damp.
  - Not a fault - the unbalanced-load detection system interrupted spinning, uneven laundry distribution. Distribute large and small items of laundry evenly in the drum.
  - Less Ironing** selected? → **page 5**.
  - Speed selected too low? → **page 5**.
- The programme duration changes during the washing cycle.
  - Not a fault - the programme sequence is optimised for the relevant washing process. This can cause changes in the programme duration in the display panel.
- Drum spins gently several times.
  - Not a fault - unbalanced-load detection system is adjusting the imbalance.
- Residual water in the compartment for care products.
  - Not a fault - the action of the care product is not affected.
  - Clean the insert if necessary → **page 10**.
- Odours in the washing machine.
  - Run programme **Cottons/Coloureds 90 °C** without laundry. Use standard detergent.
- Status display ⊘ flashing. Detergent may escape from the detergent drawer.
  - Too much detergent used? Mix 1 tablespoon of fabric softener with ½ litre of water and pour into compartment II (not for outdoor or down fabrics).
  - Reduce the detergent dosage for the next wash cycle.
- Loud spinning, vibrations and "walking" during the spin cycle.
  - Are the appliance feet fixed? Secure appliance feet → **Installation instructions**.
  - Transportation safety devices removed? Remove transportation safety devices → **Installation instructions**.
- Noises during spinning and draining.
  - Clean the detergent solution pump → **page 11**.
- Display panel/indicator lamps do not function during operation.
  - Power cut?
  - Circuit breakers tripped or fuses blown? Reset the circuit breakers or change the fuses.
  - Energy saving mode active?
  - If the fault occurs repeatedly, call the after-sales service.
- Programme sequence longer than usual.
  - Not a fault - unbalanced-load detection system is adjusting the imbalance by repeatedly redistributing the laundry.
  - Not a fault - foam detection system active - adds an additional rinse cycle.
- There is detergent residue on the laundry.
  - Occasionally, phosphate-free detergents contain water-insoluble residues.
  - Select Spin/**Rinse** or brush out the laundry after washing.

## What to do if...

- In reload mode, **Start/Reload** flashes very quickly and a signal sounds
  - Water level too high. Not possible to add more laundry. Close the washing machine door immediately if necessary.
  - To continue the programme, press **Start/Reload**.
- If you cannot correct a fault yourself (switching on/off) or a repair is required:
  - Turn the programme selector to **Off** and remove the mains plug from the socket.
  - Turn off the tap and call the after-sales service → **page 13**.

## Emergency release e.g. in the event of a power cut



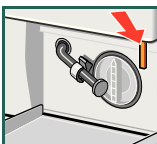
- The programme continues when the power supply is restored. However, if the laundry has to be removed, the washing machine door can be opened as follows:



### Risk of scalding!

- The detergent solution and laundry may be hot. If possible, leave to cool down. Do not reach into the drum if it is still rotating. Do not open the washing machine door if water can be seen through the glass.

- Turn the programme selector to **Off** and disconnect the mains plug.
- Drain the detergent solution → **page 11**.
- Pull the emergency release downwards with a tool and release. Washing machine door can then be opened.



## After-sales service

- If you cannot remedy the fault yourself (What to do if ..., → **page 12, 13**), contact our after-sales service. We will always find a suitable solution to avoid unnecessary visits by repair personnel.
- The contact details of your nearest after-sales service can be found here or in the after-sales service directory (model-dependent).
  - GB** 0844 8928999 (Calls from a BT landline will be charged at up to 3 pence per minute. A call set-up fee of up to 6 pence may apply)
  - IE** 01450 2655
- Please give the after-sales service the product number (E-Nr.) and the production (FD) number of the appliance.
- Trust the manufacturer's competence.** Turn to us. You will thereby ensure that the repairs are performed by trained service personnel equipped with original repair parts.

E-Nr.	FD
-------	----

Product number Production number

This information can be found: on the inside of the washing machine door\*/opened service flap\* and rear of the appliance. \*model-dependent



Observe the safety instructions on page 8.

## Washing machine

## Instruction manual

- Read these instructions and the separate installation instructions before operating the washing machine.

## en

SIEMENS



# Your washing machine

**Congratulations** - you have chosen a modern, high-quality domestic appliance manufactured by Siemens. This washing machine is distinguished by its economical water and energy consumption.

Each machine that leaves our factory is inspected thoroughly to ensure that it functions properly and is in perfect condition.

For more information on our products, accessories, replacement parts and services, see our website [www.siemens-home.com](http://www.siemens-home.com) or contact our after-sales service centres.

## Contents

	Page
Intended use	1
Programmes	1
Setting and adjusting the programme	3
Washing	3/4
After washing	4
Individual settings	5/6
Overview of programmes	7
Safety instructions	8
Consumption values	8
Important information	9
Insert for liquid detergent	10
Care	10
Information on the display panel	10
Instructions for blockages	11
What to do if	12/13
Emergency release	13
After-sales service	13



### Environmental protection/Conservation tips

- Always fill the washing machine with a maximum amount of laundry for the relevant programme.
- Wash laundry with normal soiling without a pre-wash.
- Instead of **Cottons/Coloureds 90 °C**, select the **Cottons/Coloureds 60 °C** programme and the additional **eco Perfect** function. Comparable cleaning result with significantly lower energy consumption.
- Measure the detergent according to the manufacturer's instructions and water hardness.
- If the laundry is then dried in the tumble dryer, select the appropriate spin speed according to the instructions of the dryer manufacturer.

# Intended use

- For domestic use only
  - For machine-washable fabrics and hand-washable wool in detergent solution
  - To be operated with cold drinking water and commercially-available detergents and care products that are suitable for use in washing machines.
- Do not leave children unattended near the washing machine!**
- The washing machine is not to be used by children or persons not familiar with the operating instructions!
  - Keep pets away from the washing machine.

# Preparation

**Install correctly, according to the separate installation instructions.**

**Check the machine**

- Never use a damaged machine.
- Inform the after-sales service.

**Connect the mains plug**

- Make sure your hands are dry.
- Take hold of the plug only.

**Turn the tap on**

Insert for liquid detergent (depending on model), [page 10](#)

**Compartment II:** detergent for main wash, water softener, bleach, stain remover

**Compartment ⌘:** fabric softener, starch

**Compartment I:** Detergent for pre-wash

## Programmes

Detailed overview of programmes → [page 7](#).

Temperature and spin speed can be selected individually, depending on the selected programme and programme progress.

<b>Cottons/Coloureds</b>	Hard-wearing fabrics
+ Prewash	Hard-wearing fabrics, pre-wash at 30 °C
<b>Easy-Care</b>	Easy-care fabrics
+ Prewash	Easy-care fabrics, pre-wash at 30 °C
<b>Mixed Fabrics</b>	Different types of laundry
<b>Delicates/Silk</b>	Delicate washable fabrics
<b>Wool</b>	Hand/machine-washable wool
Spin/Rinse	For laundry washed by hand, <b>Extra Rinse</b> button pressed; if only using the spin cycle, deactivate the button
Empty	Drain the rinsing water when ⌘ is activated (Rinse Hold = no Final spin)
<b>Rapid 15'</b>	Super quick programme
<b>Textile Guard</b>	All-weather, sportswear and outdoor clothing → <a href="#">page 9</a>
<b>Shirts/Blouses</b>	Non-iron shirts
<b>Lingerie</b>	Lingerie programme
<b>Curtains</b>	Curtains programme
<b>Easy-Care Dark</b>	Dark-coloured fabrics

**Programme selector**

**Display panel / options buttons**

**Additional buttons**

**Programme selector for switching the machine on and off and for selecting the programme. Can be turned in either direction.**

**Temp.** 90° 60° 40° 30° 20°

**rpm** 1400 1200 800 600 400

**Finish in** 1 - 24 h

**Status indicators**

**Wash, rinse**

**Childlock**

**Open the door**

**Before washing for the first time**  
Run a wash cycle without any laundry → page 9

## Sorting and loading the laundry

Follow the manufacturer's care information.  
Sort according to the information on the care labels.  
Sort according to type, colour, soiling and temperature.  
Do not exceed the maximum load → page 7.

Observe the important information → page 9.

Insert items of laundry of varying sizes.  
Close the washing machine door. Take care not to trap items of laundry between the washing machine door and the rubber seal.

## Adding detergent and care products

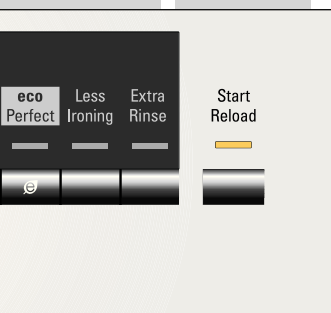
Measure accordingly:  
Amount of laundry, level of soiling, water hardness (ask your water supply company) and manufacturer's instructions.  
Models without insert for liquid detergent:  
Pour liquid detergent into the appropriate dispenser and place in the drum.  
During operation: Open the detergent drawer with care.

**i** Dilute thick fabric softener and care products with water.  
This prevents blockages.

## Set\*\* and adjust the programme

Additional functions

Start/  
Reload



temperature (\* = cold)

spin speed (\* depending on the model) or (Rinse Hold = no final spin, remains in the water after the final rinse, - - - appears in the display panel).

ends after ...

the sequence indicators:

se, spin, programme duration or end (- - -)

→ page 5

washing machine door, add laundry → page 4, 5

**i** \*\*If the symbol is lit in the display panel, Childlock active  
→ Deactivate it, page 5.

Additional functions and options buttons  
→ Individual settings, page 5

**Press Start/Reload**

**i** All buttons are sensitive and need only to be touched lightly.  
Press and hold the **Finish in** option button for an automatic run through all setting options.

# Washing

Detergent drawer with compartments I, II, \*

Washing machine door

Control panel

Washing machine door handle



Service flap

# Washing

## Switching off

Turn the programme selector to **Off**.

## Turning off the tap

Not required for HydroSafe models  
→ Refer to Installation instructions.

## Removing the washing

Open the washing machine door and remove the washing.  
If (Rinse Hold = no Final spin) active: Set programme selector to **Empty** or **Spin/Rinse** (deactivate the **Extra Rinse** button).  
Select the spin speed if necessary.  
Select **Start/Reload**.

**i** – Remove any foreign objects - risk of rusting.  
– Leave the washing machine door and detergent drawer open so that any residual water can dry away.

## End of programme when ...

... the **Start/Reload** button is off and - - - appears in the display panel.

**i** If the display panel light is off, press any button → Energy saving mode, page 5.

## Cancelling the programme

Programmes at high temperatures:

- Cool laundry: Select **Spin/Rinse**.
- Select **Start/Reload**.

Programmes at low temperatures:

- Press the **Spin/Rinse** button (deactivate the **Extra Rinse** button) or **Empty**.
- Select **Start/Reload**.

## Change the programme, if...

... you have selected the wrong programme by mistake:

- Select the new programme.
- Press **Start/Reload** button. The new programme starts from the beginning.


## Top up laundry, if ... → page 5



... **Start/Reload** is pressed and then **both** of the **YES** + **OK** symbols are lit in the display. If **NO** is lit, the washing machine door cannot be opened.  
Select the **Start/Reload** button.

# Individual settings



- Options buttons


The spin speed and temperature can be changed either before or while the selected programme runs. The effect this has will depend on how far the programme has already run.
- Temp. (temperature in °C)

You can change the displayed washing temperature. The maximum washing temperature that can be selected depends on the programme that has been set.
- rpm (spin speed in rpm) /  (Rinse Hold = no Final spin)

You can change the spin speed shown or select  (Rinse Hold = no Final spin, laundry remains in the water after the last rinse,  appears in the display panel.) You can change the spin speed shown. The maximum selectable spin speed depends on the model and on which programme is currently selected.
- Finish in

When you select the programme, the relevant programme duration is displayed. You can delay the start of the programme before it begins. The "Finished in" time can be set in increments of one hour up to a maximum of 24 hours. Press the **Finish in** button repeatedly until the desired number of hours is displayed (h = hour). Press **Start/Reload**.
- Additional functions → and overview of programmes, page 7

 <b>speed</b> Perfect	For washing in a shorter time with a washing outcome comparable to that of the standard programme. Maximum load → Overview of programmes, page 7.
 <b>eco</b> Perfect	For saving energy with a washing performance comparable to that of the standard programme.
<b>Less Ironing</b>	Special spin sequence with subsequent fluffing. Gentle final spin at reduced speed. Residual moisture in the laundry is increased slightly.
<b>Extra Rinse</b>	Additional rinse cycle. For areas with very soft water or for further enhancing the washing result.
- Childlock

 in the display panel




You can lock the washing machine to prevent the functions you have set from being changed inadvertently.



**ON/OFF:** After the start/end of the programme, press **Start/Reload** for approx. 5 seconds.

Note: The childlock can remain activated until you start the next programme, even after switching off the machine.



Then you can deactivate the childlock before starting the programme and activate it again as necessary once the programme has started.




Note:



  - The  symbol is lit: Childlock active.
  - The  symbol flashes: Childlock active and then the programme selector is altered. To prevent the programme from stopping, move the programme selector back to the original programme, the  symbol is lit again.
- Reload


 +  in the display panel

If you want to add additional items of laundry after the programme has started, press the **Start/Reload** button. The machine checks whether topping up laundry is possible.

 +  are lit: Topping up laundry is possible.

 flashing: Wait until  +  are lit.

Note: Only open the washing machine door when **both** the  +  symbols are lit.

: It is not possible to top-up washing.

Note: for safety reasons, the washing machine door remains locked when the water level and/or temperature is high, or during spinning.

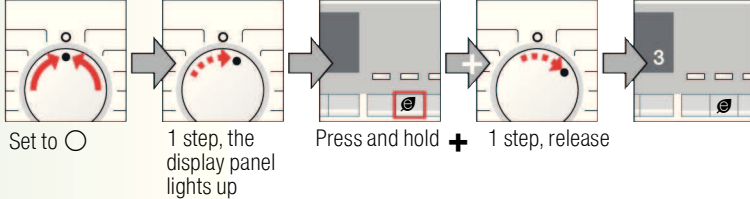
To continue the programme, press the **Start/Reload** button.
- Energy saving mode

If the washing machine is switched on and is not operated for several minutes before the programme starts or at the end of the programme, the display panel light goes out and the **Start/Reload** button flashes. Press any button to turn the light back on.

# Individual settings

- Audible signal

1. Activating the mode for setting the signal volume



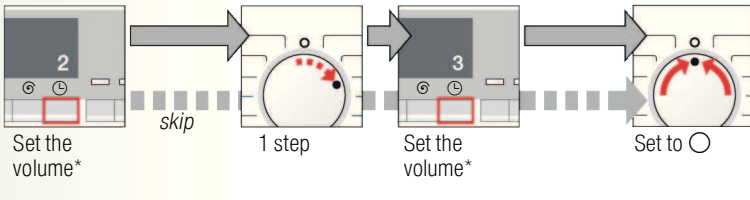
Set to 0

1 step, the display panel lights up

Press and hold + 1 step, release

3

2. Set the volume for ...



0 1 2 3 4

Set the volume\*

skip

1 step


Set the volume\*

Set to 0

\* you may need to select the function several times.
- Start/Reload

For starting the programme or topping up additional laundry, and for activating/deactivating the childlock.

# Overview of programmes → Check the consumption values table on page 8 and the instructions on page 9.

Programmes	°C	max.	Type of laundry	Additional functions; options; information	
<b>Cottons/Coloureds</b> + Prewash	❄ - 90 °C	8 kg/ 5 kg*	Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen	⏮ speed Perfect*, ⏻ eco Perfect, ⏻ Less Ironing, Extra Rinse, ⏻ (Rinse Hold)	
<b>Easy-Care</b> + Prewash	❄ - 60 °C		Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	⏮ speed Perfect, ⏻ eco Perfect, ⏻ Less Ironing, Extra Rinse, ⏻ (Rinse Hold)	
<b>Mixed Fabrics</b>	❄ - 40 °C	3,5 kg	Fabrics made of cotton or easy-care fabrics	⏮ speed Perfect, ⏻ eco Perfect, ⏻ Less Ironing, Extra Rinse, ⏻ (Rinse Hold); different types of laundry can be washed together	
<b>Easy-Care Dark</b>	❄ - 40 °C		Dark-coloured fabrics made of cotton and dark easy-care fabrics	⏮ speed Perfect, ⏻ eco Perfect, ⏻ Less Ironing, Extra Rinse, ⏻ (Rinse Hold); reduced rinse + spin and final spin	
<b>Curtains</b>	❄ - 40 °C		curtains weighing 3.5 kg, or light curtains measuring 25 - 30 m²	⏮ speed Perfect, ⏻ eco Perfect, Extra Rinse, ⏻ (Rinse Hold); reduced rinse + spin and final spin	
<b>Shirts/Blouses</b>	❄ - 40 °C		Non-iron shirts made of cotton, linen, synthetic fibres or blended fabrics	⏮ speed Perfect, ⏻ eco Perfect, ⏻ Less Ironing, Extra Rinse, ⏻ (Rinse Hold); spin only, hang up to drip dry	
<b>Delicates/Silk</b>	❄ - 40 °C	2 kg	For delicate, washable fabrics, e.g. made of silk, satin, synthetic fibres or blended fabrics	⏮ speed Perfect, ⏻ eco Perfect, ⏻ Less Ironing, Extra Rinse, ⏻ (Rinse Hold); no spin between rinse cycles	
 <b>Wool</b>	❄ - 40 °C		Hand or machine-washable fabrics made of wool or containing wool	⏻ (Rinse Hold); Particularly gentle wash programme to prevent shrinkage of laundry. Longer programme breaks (fabrics rest in the detergent solution)	
<b>Rapid 15'</b>	❄ - 40 °C		Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	⏻ (Rinse Hold): Short programme, approx. 15 minutes, suitable for lightly soiled laundry	
<b>Textile Guard</b>	❄ - 40 °C	1 kg	Washing with subsequent waterproofing of all-weather, sportswear and outdoor clothing, and clothing with a weatherproof membrane, waterproof fabrics	⏮ speed Perfect, ⏻ eco Perfect, Extra Rinse; For more information about waterproofing → page 9, reduced final spin at intervals	
<b>Lingerie</b>	❄ - 40 °C		Dessous	⏮ speed Perfect, ⏻ eco Perfect, Extra Rinse, ⏻ (Rinse Hold)	
Additional programmes					
* Reduced load when using the additional ⏮ speed Perfect function. i As a short programme, Mixed Fabrics 40 °C is ideal, when maximum spin speed is selected. Programmes without pre-wash - add detergent to compartment II, programmes with pre-wash - divide the detergent between compartments I and II.					
		0611 / 9000606887		WM14S496GB, WM16S496GB	Siemens Electrogeräte GmbH Carl-Wery-Str. 34 81739 München / Germany





## Safety instructions

- Read the Instruction manual and Installation instructions and all other information enclosed with the washing machine and act accordingly.
- Retain the documents for subsequent use.

### Risk of electric shock

- Never pull the cable to disconnect the mains plug!
- Only insert/pull out the mains plug with dry hands.

### Danger to life

- For worn-out appliances:
- Disconnect the mains plug.
  - Sever the mains cable and discard along with the plug.
  - Destroy the lock on the washing machine door. This will prevent children from locking themselves in and risking their lives.

### Danger of suffocation

- Keep packaging, film and packaging parts out of the reach of children.

### Risk of poisoning

- Keep detergents and care products out of the reach of children.


### Risk of explosion

- Items of laundry pretreated with cleaning agents containing solvents, e.g. stain remover/cleaning solvent may cause an explosion after being loaded into the washing machine.
- Rinse items of laundry thoroughly by hand beforehand.


### Risk of injury

- The washing machine door can become very hot.
- Be careful when draining hot detergent solution.
- Do not climb onto the washing machine.
- Do not lean on the open washing machine door.
- Do not reach into the drum if it is still rotating.

## Consumption values *depending on model*

Programme	Load	Power ***	Water***	Programme duration***
<b>Cottons/Coloureds</b> 30 °C*	8 kg	0.35 kWh	76 l	2:20 h
<b>Cottons/Coloureds</b> 40 °C*	8 kg	0.97 kWh	76 l	2:30 h
<b>Cottons/Coloureds</b> 60 °C*	8 kg	1.36 kWh	76 l	2:40 h
<b>Cottons/Coloureds</b> 90 °C	8 kg	2.34 kWh	87 l	2:30 h
<b>Easy-Care</b> 40 °C*	3.5 kg	0.55 kWh	55 l	1:43 h
<b>Mixed Fabrics</b> 40 °C*	3.5 kg	0.47 kWh	49 l	1:01 h
<b>Delicates/Silk</b> 30 °C	2 kg	0.14 kWh	35 l	0:41 h
 <b>Wool</b> 30 °C	2 kg	0.16 kWh	40 l	0:40 h

\* Programme setting for testing in accordance with applicable standard EN60456.  
Note on comparative tests: When using the test programmes, wash the specified load using the maximum spin speed.

Programme	Additional function	Load	Annual energy consumption	Annual water consumption
<b>Cottons/Coloureds</b> 40/60 °C	 <b>eco</b> Perfect**	8/4 kg	189 kWh	10500 l

\*\* Programme setting for testing and energy labelling in accordance with EU directive 2010/30/EU with cold water (15 °C).

\*\*\* The values deviate from the indicated values depending on water pressure, hardness, and inlet temperature, ambient temperature, type, amount and soiling of the laundry, detergent used, fluctuations in the power supply and selected additional functions.



## Important information



### Before washing for the first time

Do not put any laundry in the machine. Turn the tap on. Pour the following into compartment **II**:

- approx. **1 litre** water
  - detergent (dosage according to the manufacturer's instructions for light soiling and according to water hardness)
- Turn the programme selector to **Easy-Care** 60 °C and press **Start/Reload**. At the end of the programme, turn the programme selector to **Off**.



### Protecting the laundry and the machine

- When determining the dosage of all washing powders, additives and cleaning agents, you must follow the manufacturer's instructions.
- Empty pockets.
- Look out for metal items (paperclips, etc.).
- Wash delicates in a laundry bag (tights, curtains, underwired bras).
- Fasten zips, do up any buttons.
- Brush sand out of pockets and collars.
- Remove curtain fittings or place in the laundry bag.






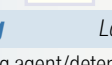

### Loading laundry

Load items of laundry of varying sizes.

Take care not to trap items of laundry between the washing machine door and the rubber seal.



### Laundry with varying degrees of soiling

		Wash new items of clothing separately.
light		Do not pre-wash. If required, select the additional  <b>speed</b> Perfect function.
		Pretreat any stains as necessary.
heavy		Do not load as much laundry. Select the program with pre-wash.



### Soaking

*Load laundry of the same colour.*

Pour soaking agent/detergent into compartment **II** in accordance with the manufacturer's instructions. Turn the programme selector to **Cottons/Coloureds 30 °C** and press **Start/Reload**. After approx. 10 minutes, press **Start/Reload** to stop the programme. Once the required soaking time has elapsed, press **Start/Reload** again to continue the programme, or change to a different programme.



### Starching

*Laundry must not be treated with fabric softener*

Starching is possible in all wash programmes if liquid starch is used. Pour starch into the  fabric softener compartment in accordance with the manufacturer's instructions (rinse first if necessary).



### Dyeing/bleaching


Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer's instructions. Do **not** use the washing machine for bleaching clothes.



### Textile Guard

*Laundry must not be treated with fabric softener.  
Clean the detergent drawer thoroughly to remove fabric softener residue.*

Special detergent and waterproofing agent suitable for machine washing are available from sports shops. Dosage according to the manufacturer's instructions:

1. Place the special detergent for outdoor clothing in compartment **II** and
2. pour waterproofing agent (max. 170 ml) into compartment .

Move the programme selector to **Textile Guard**. Set the temperature.

Press **Start/Reload**. Final treatment of the laundry in accordance with the manufacturer's instructions.

## **Insert for liquid detergent** *depending on model*

Position the insert for dispensing liquid detergent:

- Remove the detergent drawer completely → *page 10*.
- Slide the insert forwards.

Do not use the insert (slide upwards):

- for gel detergents and washing powder,
- for programmes with **+ Prewash** or option **Finish in**.



## Care



- **Risk of electric shock!** *Disconnect the mains plug.*
- **Risk of explosion!** *No solvents.*

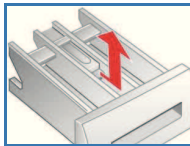
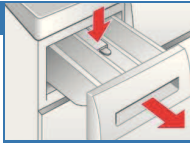
### **Machine housing, control panel**


- Remove detergent residue immediately.
- Wipe with a soft, damp cloth.
- Do not clean with a jet of water.

### **Cleaning the detergent drawer ...**

... if it contains detergent or fabric softener residues.

1. Pull out, press insert down, remove drawer completely.
2. To remove the insert: press the insert upwards from below with your finger.
3. Clean the detergent dispenser tray and insert with water and a brush and dry it.
4. Fit the insert and engage (connect the cylinder to the guide pin).
5. Push in the detergent drawer.



 Leave the detergent drawer open so that any residual water can evaporate.



### **Drum**

Leave the washing machine door open so that the drum can dry out.  
Use chlorine-free cleaning agent, not steel wool.

### **Descaling** *Ensure there is no laundry in the machine!*

This should not be necessary if the correct detergent dosage has been used. If it is necessary, however, proceed according to the descaling agent manufacturer's instructions. Suitable descalers can be obtained via our website or from our after-sales service (→ *page 13*).

## Information on the display panel *depending on model*

 <b>flashing</b>	Close the washing machine door properly; laundry may be caught.
<b>E:17, 29</b>	Open the (cold water) tap completely, supply hose kinked or trapped; Clean the filter → <i>page 11</i> , water pressure too low.
<b>E:18</b>	– Detergent solution pump blocked; Clean the detergent solution pump → <i>page 11</i> . – Drainage hose/waste pipe blocked; Clean the drainage hose at the siphon → <i>page 11</i> .
<b>E:23</b>	Water in the base tub, appliance leaking. Call the after-sales service.
	Childproof lock activated: to deactivate → <i>page 5</i> .
<b>Other displays</b>	Switch off the appliance, wait for 5 seconds and switch it back on. If the display appears again, call the after-sales service → <i>page 13</i> .

## Information about blockages



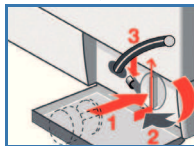
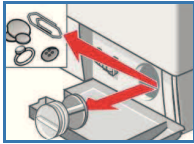
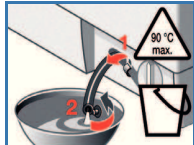
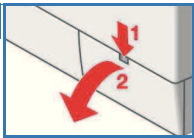
- **Risk of scalding**
- Allow the detergent solution to cool down.
- Turn off the tap.



### **Detergent solution pump**

Turn the programme selector to **Off** and disconnect the mains plug.

1. Open and remove the service flap.
2. Take the drainage hose out of the retainer. Remove the sealing cap, allow the detergent solution to flow out. Push the sealing cap back on.
3. Unscrew the pump cover carefully (residual water).
4. Clean the interior, pump cover thread and pump housing (the impeller in the detergent solution pump must be able to rotate).
5. Replace the pump cover and screw it on tightly. The handle points upright. Replace the drainage hose in the holder.
6. Refit the service flap and close it.



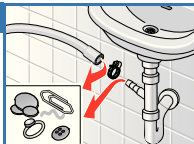
To prevent unused detergent from flowing straight into the drain during the next wash: Pour 1 litre of water into compartment **II** and start programme **Empty**.



### **Drainage hose at the siphon**

Turn the programme selector to **Off** and disconnect the mains plug.

1. Loosen the hose clamp, remove the drainage hose carefully (residual water).
2. Clean the drainage hose and siphon connecting piece.
3. Reattach the drainage hose and secure the connection with the hose clamp.



### **Filter in the water supply**



#### **Risk of electric shock**

*Do not immerse the HydroSafe safety device in water (it contains an electric valve).*

Reduce the water pressure in the supply hose:

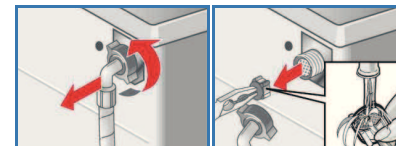
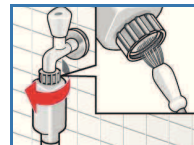
1. Turn off the tap.
2. Select any programme (except Spin/Rinse / Empty).
3. Press **Start/Reload**. Let the programme run for approximately 40 seconds.
4. Turn the programme selector to **Off**. Disconnect the mains plug.

Clean the filter:

5. Disconnect the hose from the tap. Clean the filter with a small brush.

**and/or** for Standard and Aqua-Secure models:  
Remove the hose from the back of the appliance, Remove the filter using pliers and clean the filter.

6. Connect the hose and check for leaks.





## What to do if...

Water is leaking out.	<ul style="list-style-type: none"> <li>– Attach/replace the drainage hose correctly.</li> <li>– Tighten the screw connection of the supply hose.</li> </ul>
No water supply. Detergent not dispensed.	<ul style="list-style-type: none"> <li>– <b>Start/Reload</b> not pressed?</li> <li>– Tap not turned on?</li> <li>– Filter blocked? Clean the filter → <i>page 11</i>.</li> <li>– Supply hose kinked or trapped?</li> </ul>
Washing machine door cannot be opened.	<ul style="list-style-type: none"> <li>– Safety function active. Programme stopped? → <i>page 4</i>.</li> <li>– ☒ (Rinse Hold = no final spin) selected? → <i>page 3, 4</i>.</li> <li>– Can be opened by emergency release only? → <i>page 13</i>.</li> </ul>
Programme does not start.	<ul style="list-style-type: none"> <li>– <b>Start/Reload</b> pressed or "<b>Finish in</b>" time selected?</li> <li>– Washing machine door closed?</li> <li>– Childlock active? Deactivate → <i>page 5</i>.</li> </ul>
Detergent solution does not drain.	<ul style="list-style-type: none"> <li>– ☒ (Rinse Hold = no final spin) selected? → <i>page 3, 4</i>.</li> <li>– Clean the detergent solution pump → <i>page 11</i>.</li> <li>– Clean the waste pipe and/or drainage hose.</li> </ul>
Water not visible in the drum.	<ul style="list-style-type: none"> <li>– Not a fault - water below the visible area.</li> </ul>
Spin result not satisfactory. Laundry wet/too damp.	<ul style="list-style-type: none"> <li>– Not a fault - the unbalanced-load detection system interrupted spinning, uneven laundry distribution. Distribute large and small items of laundry evenly in the drum.</li> <li>– <b>Less Ironing</b> selected? → <i>page 5</i>.</li> <li>– Speed selected too low? → <i>page 5</i>.</li> </ul>
The programme duration changes during the washing cycle.	<ul style="list-style-type: none"> <li>– Not a fault - the programme sequence is optimised for the relevant washing process. This can cause changes in the programme duration in the display panel.</li> </ul>
Drum spins gently several times.	<ul style="list-style-type: none"> <li>– Not a fault - unbalanced-load detection system is adjusting the imbalance.</li> </ul>
Residual water in the ☒ compartment for care products.	<ul style="list-style-type: none"> <li>– Not a fault - the action of the care product is not affected.</li> <li>– Clean the insert if necessary → <i>page 10</i>.</li> </ul>
Odours in the washing machine.	<ul style="list-style-type: none"> <li>– Run programme <b>Cottons/Coloureds 90 °C</b> without laundry. Use standard detergent.</li> </ul>
Status display ☒ flashing. Detergent may escape from the detergent drawer.	<ul style="list-style-type: none"> <li>– Too much detergent used? Mix 1 tablespoon of fabric softener with ½ litre of water and pour into compartment <b>II</b> (<i>not for outdoor or down fabrics</i>).</li> <li>– Reduce the detergent dosage for the next wash cycle.</li> </ul>
Loud spinning, vibrations and "walking" during the spin cycle.	<ul style="list-style-type: none"> <li>– Are the appliance feet fixed? Secure appliance feet → <i>Installation instructions</i>.</li> <li>– Transportation safety devices removed? Remove transportation safety devices → <i>Installation instructions</i>.</li> </ul>
Noises during spinning and draining.	<ul style="list-style-type: none"> <li>– Clean the detergent solution pump → <i>page 11</i>.</li> </ul>
Display panel/indicator lamps do not function during operation.	<ul style="list-style-type: none"> <li>– Power cut?</li> <li>– Circuit breakers tripped or fuses blown? Reset the circuit breakers or change the fuses.</li> <li>– Energy saving mode active?</li> <li>– If the fault occurs repeatedly, call the after-sales service.</li> </ul>
Programme sequence longer than usual.	<ul style="list-style-type: none"> <li>– Not a fault - unbalanced-load detection system is adjusting the imbalance by repeatedly redistributing the laundry.</li> <li>– Not a fault - foam detection system active - adds an additional rinse cycle.</li> </ul>
There is detergent residue on the laundry.	<ul style="list-style-type: none"> <li>– Occasionally, phosphate-free detergents contain water-insoluble residues.</li> <li>– Select <b>Spin/Rinse</b> or brush out the laundry after washing.</li> </ul>

## What to do if...

<p>In reload mode, <b>Start/Reload</b> flashes very quickly and a signal sounds</p> <ul style="list-style-type: none"> <li>– Water level too high. Not possible to add more laundry. Close the washing machine door immediately if necessary.</li> <li>– To continue the programme, press <b>Start/Reload</b>.</li> </ul> <p>If you cannot correct a fault yourself (switching on/off) or a repair is required:</p> <ul style="list-style-type: none"> <li>– Turn the programme selector to <b>Off</b> and remove the mains plug from the socket.</li> <li>– Turn off the tap and call the after-sales service → <i>page 13</i>.</li> </ul>
---

## Emergency release *e.g. in the event of a power cut*

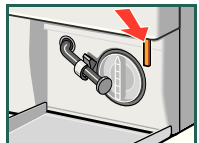


The programme continues when the power supply is restored. However, if the laundry has to be removed, the washing machine door can be opened as follows:

### Risk of scalding!

*The detergent solution and laundry may be hot. If possible, leave to cool down.  
Do not reach into the drum if it is still rotating.  
Do not open the washing machine door if water can be seen through the glass.*

1. Turn the programme selector to **Off** and disconnect the mains plug.
2. Drain the detergent solution → *page 11*.
3. Pull the emergency release downwards with a tool and release.  
Washing machine door can then be opened.



## After-sales service

If you cannot remedy the fault yourself (What to do if ..., → *page 12, 13*), contact our after-sales service. We will always find a suitable solution to avoid unnecessary visits by repair personnel.

The contact details of your nearest after-sales service can be found here or in the after-sales service directory (model-dependent).

- **GB** 0844 8928999 (Calls from a BT landline will be charged at up to 3 pence per minute.  
A call set-up fee of up to 6 pence may apply)
- **IE** 01450 2655

Please give the after-sales service the product number (E-Nr.) and the production (FD) number of the appliance.

E-Nr. \_\_\_\_\_ FD \_\_\_\_\_

Product number

Production number

*This information can be found:  
on the inside of the washing machine door\*/opened service  
flap\* and rear of the appliance.  
\*model-dependent*

**Trust the manufacturer's competence.** Turn to us.

You will thereby ensure that the repairs are performed by trained service personnel equipped with original repair parts.



*Observe the  
safety instructions  
on page 8.*

## **Washing machine**



**Instruction manual**

**en**



Read these instructions and  
the separate Installation instructions  
before operating the washing machine.

**SIEMENS**