SIEMENS

Instruction Manual and Installation Instructions

Serie IQ

Table of Contents

Your Siemens washing machine

With the purchase of your new Siemens washing machine you have decided on a modern, high quality domestic appliance.

Your washing machine is compatible with **serve@Home**. **serve@Home** is a network to which your washing machine and other **serve@Home** appliances can be connected. Siemens offers you more convenience and mobility at home and en route. Please read the relevant instructions on page 20.

Your washing machine is distinguished by its economical consumption of energy, water and detergent.

Each washing machine which leaves our factory is checked carefully to ensure that it functions properly and is in perfect condition.

If you have any questions – especially with respect to installing and connecting your washing machine – please do not hesitate to contact our customer service department.

Further information and a selection of our products can be found on our Internet page:
http://www.siemens.de/hausgeraete

Please read these operating and installation instructions and all other information enclosed with the washing machine and act accordingly.

Retain all documentation for subsequent use or for the next owner of the appliance.

Information concerning waste disposal

Disposal of packaging

Your new appliance was delivered to you in protective packaging. All utilised materials are ecologically harmless and recyclable. Please help by disposing of packaging in an environmentally friendly manner.
Please ask your dealer or inquire at your local authority about current means of disposal.

⚠ **Risk of choking!**
Do not let children play with packaging and associated parts. Risk of choking on plastic film and collapsible cardboard boxes.

Disposing of your old appliance

Old appliances are not worthless rubbish! Valuable raw materials can be reclaimed by recycling old appliances.

⚠ **Danger of death!**
Unplug mains plug on redundant appliances. Cut off mains cable and discard with mains plug.

Destroy the lock on the door. This will prevent children from locking themselves in the appliance and suffocating.

Protection of the environment / Hints and tips

Your washing machine uses water, energy and detergent efficiently, thereby protecting the environment and reducing your household costs. See Page 52 for consumption values of your appliance.

Using your washing machine in an efficient and environmentally friendly manner:

❑ Do not exceed the maximum load. Comply with the specifications on the loading sensor. The washing machine should not be loaded beyond the 100 % display.

❑ Do not use prewash for lightly to normally soiled washing.

❑ Dose detergent, load amount of laundry and adjust water hardness according to the degree of soiling. Comply with dosing recommendation and manufacturer's instructions.

❑ If washing is then to be dried in the tumble dryer, select spin speed in accordance with the instructions supplied by the dryer manufacturer.

General safety instructions

Your washing machine is intended for

– use in the household only,

– washing machine-washable textiles in water,

– operation with cold drinking water and commercially available detergents and cleaning products which are suitable for use in washing machines.

Do not leave children unsupervised near the washing machine.

Keep pets away from the washing machine.

Do not insert/pull out the mains plug with wet hands.

Do not pull out the mains plug by tugging the cable.

Caution when draining hot water.

Do not climb onto the washing machine.

Do not lean on the open washing machine door.

Do not pull the emergency lock release until:

– the washing machine has been switched off,

– the drum has come to a standstill and

– the water has been drained.

Please follow the special safety instructions for **serve@Home**. Read the relevant documentation for the accessories.

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Introducing your washing machine
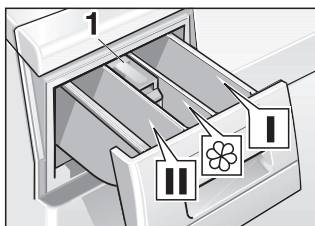
Adding detergent/cleaning product

Dispenser **I**:
Detergent for prewash or starch.

Dispenser **II**:
Detergent for main wash, soaking agent, water softener, bleach or stain remover.

Dispenser ✿:
Cleaning product, e.g. fabric softener or fabric conditioner (do not fill above the lower edge of the insert **1**).
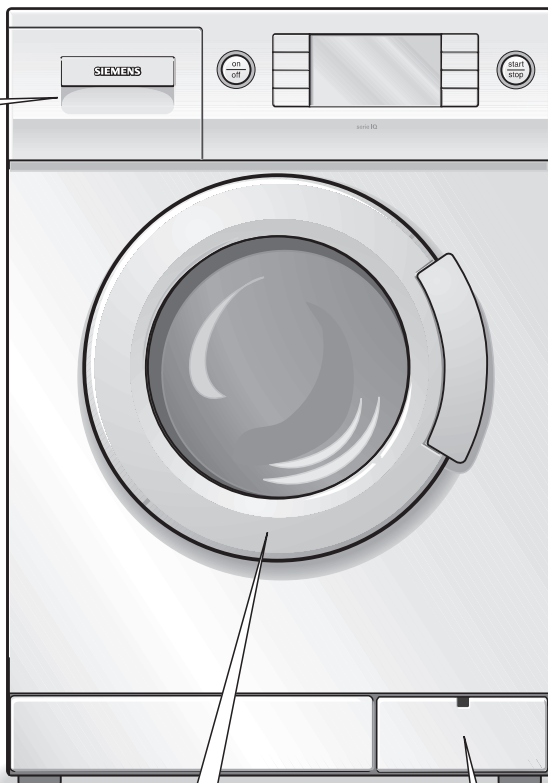
Opening ...

and closing the door

clack

Service flap

5
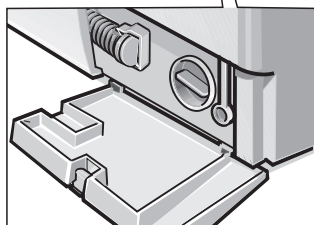
Control panel

Rotating "@" symbol
Machine in serve@Home mode
See page 20

Display panel
Displays the settings to be changed or selected as well as the programme sequence.
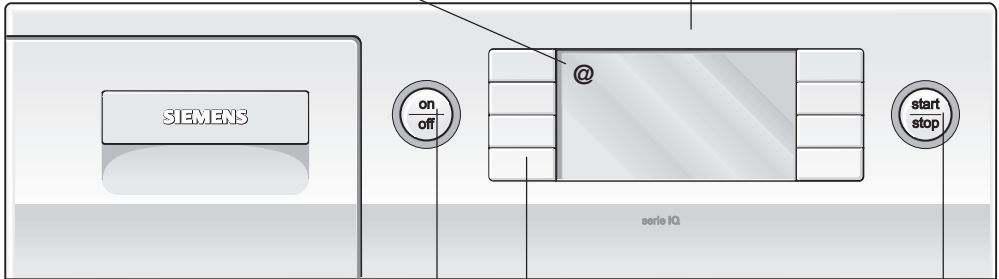
"on/off" button with illuminated ring
For switching on/off the washing machine.

Buttons on the display panel
For selecting programmes and additional options and for changing settings.

"start/stop" button with illuminated ring
For starting or interrupting the washing process (programme must be selected).

Before using your washing machine for the first time

Warning

The washing machine must be properly installed and connected; see from Page 54.


```
< ...              Nederlands
Deutsch             Italiano
English              Español
Français              ... >
```

```
< ...            Nederlands >
< Deutsch         Italiano >
< English          Español >
< Français            ... >
```

```
Cottons/Clrds       Memory1
Easy-care           Memory2
Delicates           Memory3
Wool ⌂                 More
```
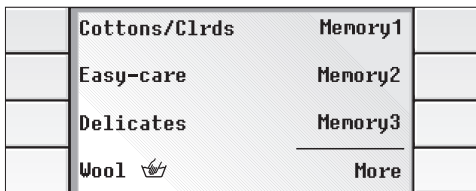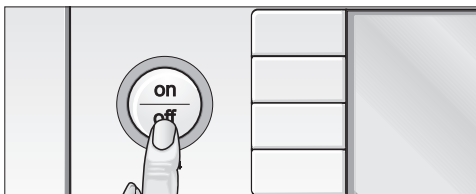
Selecting the language

When you switch on the washing machine for the first time, you are prompted to select the language in which the texts are to be indicated on the display panel. The selected language setting is retained.

❑ Fully depress the "on/off" button
   The "on/off" illuminated ring lights up.

The language selection is indicated on the display panel.

ⓘ Other languages can be selected by pressing the "...>" and "<..." buttons.

❑ Select the desired language, e.g. press the "English" button.

ⓘ You can change an already selected language by resetting the standard settings (Option 2), see Page 34.

The first programme page is indicated on the display panel.

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Setting the time

To be able to use all the functions of your washing machine, we recommend that you set the time before washing for the first time.

```
Cottons/Clrds        Memory1
Easy-care            Memory2
Delicates            Memory3
Wool ⭲               More
```

❏ Select any programme, e.g. press the "Cottons/Clrds" button.
The "start/stop" illuminated ring flashes.

```
Cancel      Cottons/Clrds
                  Options:
60°C              Set clock
1000 ⟳
```

i Before the time can be set, the door must be closed.

❏ Press the "Set clock" button.

```
Back           Time
+ Hours            Minutes +
        00:00
- Hours            Minutes -
Winter time
```

❏ If required, press the "Winter time" button to switch from winter to summer time.

i Press the "Summer time" button to switch the time back to winter time.

```
Back           Time
+ Hours            Minutes +
        01:00
- Hours            Minutes -
Summer time
```

❏ Set the hour display by pressing the "+ hours" or "− hours" button, e.g. press the "+ hours" button.

i The "+ hours" button increases the hours, the "− hours" button reduces the hours.

The hour display can be increased or reduced quickly by holding down the "+ hours" or "− hours" button.

```
Back            Time

+ Hours          Minutes +
        13:00
- Hours          Minutes -

Summer time
```

□ Select the minute display by pressing the "Minutes +" or "Minutes –" button, e.g. press the "Minutes +" button.

[i] The "Minutes +" button increases the minutes, the "Minutes –" button reduces the minutes.

The minute display can be increased or reduced quickly by holding down the "Minutes +" or "Minutes –" button.

When the time has been selected:

□ Press the "Back" button.

```
Back            Time

+ Hours          Minutes +
        13:30
- Hours          Minutes -

Summer time
```

```
Cancel      Cottons/Clrds

                    Options:

60°C            Time 13:30

1000 ⊙    Finished at 14:49
```

□ Press the "Cancel" button.

```
Cottons/Clrds       Memory1

Easy-care           Memory2

Delicates           Memory3

Wool ⊌              More
```

[i] The first programme page is indicated on the display panel.

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Preparing your washing machine

The washing machine was tested before leaving the factory. To remove any residual test water, wash the first time without any washing.

❑ Do not load any washing.

❑ Close the door.

❑ Turn on the tap.

❑ Pull out the detergent drawer all the way.

❑ Pour approx. 1 litre of water (1 ¾ pt) into dispenser **II** of the detergent drawer.

❑ Pour approx. ¼ measuring beaker of detergent into dispenser **II**.

[i] Do not use any special detergents for woollens or delicates (foam formation).

❑ Close the detergent drawer.

```
┌──┬──────────────────────────┬──┐
│  │ Cottons/Clrds    Memory1 │  │
│  ├──────────────────────────┤  │
│  │ Easy-care        Memory2 │  │
│  ├──────────────────────────┤  │
│  │ Delicates        Memory3 │  │
│  ├──────────────────────────┤  │
│  │ Wool ⍦              More │  │
└──┴──────────────────────────┴──┘
```

❑ Press the "Cottons/Clrds" button. The "start/stop" illuminated ring flashes.

```
┌──┬──────────────────────────┬──┐
│  │ Cancel    Cottons/Clrds  │  │
│  │                          │  │
│  │                 Options: │  │
│  ├──────────────────────────┤  │
│  │ 60°C          Time 13:30 │  │
│  ├──────────────────────────┤  │
│  │ 1000 ⟳  Finished at 14:49│  │
└──┴──────────────────────────┴──┘
```

❑ Press the "60 °C" button until "90 °C" is indicated on the display panel.

```
┌─────────────────────┬──────┬─────────────┐
│ Cottons/Clrds       │      │             │
│                     │      │    start    │
│         Options:    │      │    stop     │
│       Time 13:30    │      │             │
│ inished at 14:49    │      │             │
└─────────────────────┴──────┴─────────────┘
```

❏ Press the "start/stop" button.
  The "start/stop" illuminated ring lights up.
  The programme starts.

```
┌──────────────────────────────────┐
│  Cottons/Clrds 90°C - 1000 ⊚      │
│            Wash                    │
│  ▬───────────────────────────     │
│                  Time 13:45        │
│  Change    Finished at 14:56       │
└──────────────────────────────────┘
```
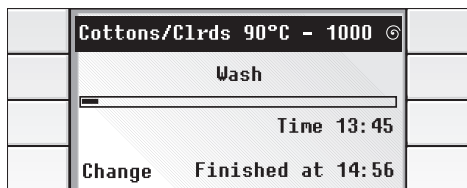
ℹ️ The individual steps of the programme sequence, e.g. "Wash", are indicated on the display panel.

When the programme has ended
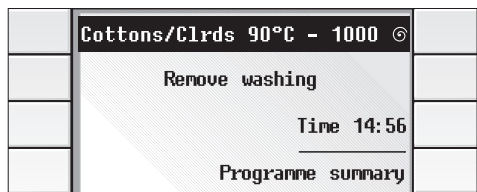
Display panel: "Remove washing".

```
┌──────────────────────────────────┐
│  Cottons/Clrds 90°C - 1000 ⊚      │
│         Remove washing             │
│                  Time 14:56        │
│            ─────────               │
│          Programme summary         │
└──────────────────────────────────┘
```

❏ Press the "on/off" button.

❏ Open the door.

ℹ️ Leave the door open to allow the interior of the washing machine to dry.

Preparing and sorting the washing

Preparing the washing

Warning

Foreign objects (e.g. coins, paper clips, needles, nails) may damage the laundry items or components of the washing machine.
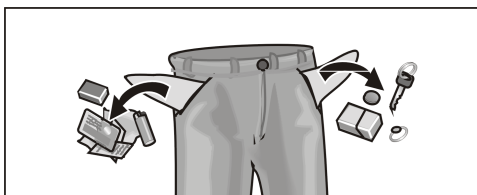
❑ Empty pockets of laundry items.

❑ Brush sand out of pockets and cuffs/turn-ups.

❑ Close zips, fasten pillow cases/cushion covers.

❑ Remove curtain runners or tie up in a net/bag.

❑ Wash in a net/cushion cover:
  – delicates, e.g. tights, curtains,
  – small laundry items, e.g. socks or handkerchiefs,
  – underwired bras (underwire may become detached during washing and cause damage).

❑ Trousers, knitwear and knitted textiles, e.g. jersey garments, T-shirts or sweatshirts should be turned inside out.

Sorting the washing

Warning

Washing may become discoloured. Do not wash new coloured washing with other washing.

According to colour
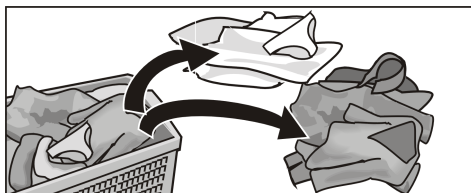
Washing may become discoloured or not clean properly. Wash white and coloured items separately. Wash laundry items together which have the same degree of soiling.

and degrees of soiling

Lightly soiled

No visible soiling or stains. Washing has probably absorbed body odour.

– Light-weight summer clothing and sportswear worn for several hours.

– T-shirts, shirts, blouses worn for up to one day.

– Bed linen, guest towels used for one day.

Normally soiled

Visible soiling and/or a few light stains.

– T-shirts, shirts, blouses soaked in sweat or worn several times.

– Underpants, briefs worn for one day.

– Tea towels, hand towels, bed linen used for up to one week.

– Curtains (without nicotine soiling) used for up to six months.

Very soiled

Visible soiling and/or stains.

– Kitchen towels used for up to one week.

– Fabric serviettes.

– Baby bibs.

– Children's outer clothing or football jerseys and shorts soiled with grass and/or earth.

– Work clothes, e.g. mechanic's overalls, baker's and butcher's clothing.

Typical stains

– Skin grease, cooking oil/fat, sauces, mineral oil, wax (containing fat/oil).

– Tea, coffee, red wine, fruit, vegetables (which can be bleached).

– Blood, egg, milk, starch (containing protein, carbohydrate).

– Soot, earth, sand (pigments), tennis clothing soiled with red clay.

Removing stains

Remove/pretreat stains as soon as possible after they have occurred.

First dab with a soapy solution.
Do not rub.

Then select the appropriate programme and wash the item.

Stubborn/dried in stains can sometimes only be removed by washing several times.

Sorting washing according to the instructions on the care labels
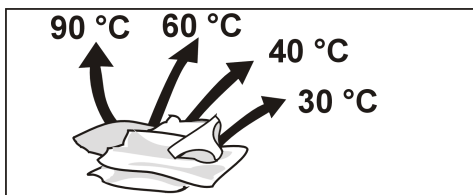
Only wash laundry items which bear the following care labels.

Cottons 95 °C, 90 °C

Coloureds 60 °C, 40 °C, 30 °C

Easy-care 60 °C, 40 °C, 30 °C

Delicates 40 °C, 30 °C

Hand-washable and machine-washable silk and wool, cold, 40 °C, 30 °C

Do not wash laundry items which bear the following care label in the washing machine:

= do not wash

Detergents and cleaning products

Dosing detergent

⚠ Risk of poisoning!
Keep detergents and cleaning products out of the reach of children.

Dose detergent according to

❑ the water hardness.
You can find out the water hardness from your water utility company.

❑ the specifications of the detergent manufacturer.

❑ the amount of laundry.
While you are filling the drum, the re-commended detergent dosage is indi-cated on the display panel according to the washing programme and the load.

❑ the degree of soiling.
See from Page 12 for degrees of soi-ling.

ⓘ The correct dosage reduces the im-pact on the environment and produces a good washing result.

Pour liquid detergent into the corresponding dispenser.

Too little detergent:
The laundry is not washed clean and eventually becomes grey and hard.
Greyish-brown dots (grease spots) may stain the laundry. The heating elements are calcifying.

Too much detergent:
Impact on the environment, intensive foam formation, low washing agitation, unsatisfactory washing and rinsing results.

Adding detergent/cleaning product
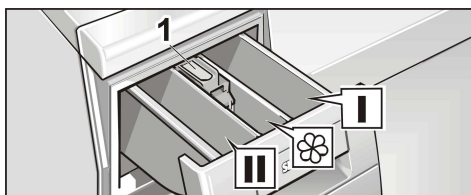
Dispenser **I**
Detergent for prewash or starch.

Dispenser **II**
Detergent for main wash, water softener, soaking agent, bleach or stain remover.

Dispenser ✿
Cleaning product, e.g. fabric softener or fabric conditioner (do not fill above the lower edge of the insert **1**).

ⓘ Concentrated or viscous fabric softe-ner or fabric conditioner must be dilu-ted with a little water before tt is pou-red into the dispenser (prevents the overflow from becoming blocked).

❑ Pull out the detergent drawer.

❑ Pour in detergent and/or cleaning product.

❑ Close the detergent drawer.

Programmes and functions

Programme

The programmes which can be selected on your washing machine are described below.

Cottons/coloureds
cold, 30, 40, 50, 60, 70 °C
on the display panel:
"Cottons/Clrds" or "Ct/Cl"

For hard-wearing textiles, e. g. made of cotton or linen.

Selectable additional options:
Prewash, Stains, Rinse Plus, No final spin, Anti-crease

Maximum load: 6.0 kg
Note degree of soiling.
If required, select additional option.

[i] Coloureds programmes wash lightly soiled textiles in the shortest possible time. If textiles are heavily soiled, reduce load or select "Stains" additional option!

Maximum spin speed.

Cottons/coloureds
80, 90 °C
on the display panel:
"Cottons/Clrds" or "Ct/Cl"

Energy-intensive programme for heat-resistant textiles, e.g. made of cotton or linen.

Selectable additional options:
Prewash, Stains, Rinse Plus, No final spin, Anti-crease

Maximum load: 6.0 kg
Note degree of soiling.
If required, select additional option.

[i] Cottons programmes wash lightly soiled textiles in the shortest possible time. If textiles are heavily soiled, reduce load or select "Stains" additional option!

Maximum spin speed.

To protect the waste-water pipes, the hot water is mixed with cold water and cooled before being drained.

Easy-care

cold, 30, 40, 50, 60 °C

**on the display panel: "Easy-care"/
"Easy"**

For easy-care textiles, e.g. made of cotton, linen, synthetic or blended fabrics.

Selectable additional options:

Prewash, Stains, Rinse Plus, No final spin, Anti-crease

Maximum load: 3.0 kg
Note degree of soiling.
If required, select additional option.
Reduced spin speed.

[i] Also suitable as **short programme**.

Delicates

cold, 30, 40 °C

on the display panel: "Delicates"

For delicate, washable textiles, e.g. made of satin, synthetic or blended fabrics.

Selectable additional options:

Prewash, Stains, Rinse Plus, No final spin, Anti-crease

Maximum load: 2.0 kg
Note degree of soiling.
If required, select additional option.
Reduced spin speed.

We do not recommend washing these textiles together with other rougher textiles.

No spin between the rinse cycles.

Woollens

⊞ **cold, 30, 40 °C**

**on the display panel:
"Wool"**

For hand and machine-washable wool and rich-wool textiles, e.g. cashmere, mohair or angora.

Selectable additional options:
Stains, Rinse Plus, No final spin, Anti-crease

Maximum load: 2.0 kg
Note degree of soiling.
If required, select additional option.
Reduced spin speed.

Blouse/Shirt

cold, 30, 40, 50, 60 °C

**on the display panel:
"Blouse/Shirt" or "Shirt"**

For lightly soiled blouses and shirts.

Selectable additional options:
Stains, Rinse Plus, No final spin, Anti-crease

Maximum load: 2.0 kg
Note degree of soiling.
If required, select additional option.
Gentler spin.

Outdoor wear
cold, 30, 40 °C
on the display panel:
"Outdoor wear" or "Micro"

For modern textiles made of micro-fibres or containing a high percentage of micro-fibres, e.g. GoreTex or SympaTex.

Selectable additional options:
Stains, Rinse Plus, No final spin, Anti-crease

Maximum load: 2.0 kg
Note degree of soiling.
If required, select additional option.
Gentler spin.

Silk
☝ **cold, 30 °C**
on the display panel: "Silk"

For hand and machine-washable silk textiles.

Selectable additional options:
Stains, Rinse Plus, No final spin, Anti-crease

Maximum load: 1.0 kg
Note degree of soiling.
If required, select additional option.
Gentler spin.

We do not recommend washing these textiles together with other rougher textiles.

No spin between the rinse cycles.

Mix
cold, 30, 40 °C
on the display panel: "Mix"

For easy-care textiles and laundry made of cotton – different types of laundry can be washed together.
Fluff-producing laundry was washed.
Short washing time.

Selectable additional options:
Stains, Rinse Plus, No final spin, Anti-crease

Maximum load: 3.0 kg
Note degree of soiling.
If required, select additional option.
Reduced spin speed.

Coloureds eco
cold, 30, 40, 50, 60 °C
on the display panel:
"Coloureds eco" or "CoEco"

Water and energy-saving programme for normal to very soiled coloureds, e.g. made of cotton or linen.

Selectable additional options:
Prewash, Stains, Rinse Plus, No final spin, Anti-crease

Maximum load: 6.0 kg
Note degree of soiling.
If required, select additional option.
Maximum spin speed.

Curtains

cold, 30, 40 °C
on the display panel: "Curtains" or "Curt."

For curtains and textiles made of blended fabrics.

Selectable additional options:

Prewash, Stains, Rinse Plus, No final spin, Anti-crease

Maximum load: 3.0 kg
Note degree of soiling.
If required, select additional option.
Gentler spin.

Additional programmes

Rinse
on the display panel:
"Rinse"

Rinse cycle with subsequent spin cycle for rinsing hand-washed items or for starching.
Reduced spin speed.

Spin
on the display panel:
"Spin"

Spin cycle for spinning hand-washed items. Washing water or rinsing water is drained before the spin cycle.
Reduced spin speed.

Drain
on the display panel:
"Drain"

Drains the water in the drum.

Additional options – Options

Prewash

on the display panel:

"Prewash" or ⊔

Energy and water intensive additional options for very soiled laundry.

The "Prewash" additional option can be selected for the "Cottons/Clrds", "Easy-care", "Delicates", "Coloureds eco" and "Curtains" programmes.

Stains

on the display panel:

"Stains" or 🖼

Stubborn stains can also be removed by extending the washing time.

Recommended for heavily soiled or stained washing and for a large amount of washing.

The "Stains" additional option can be selected for all programmes.

Extra rinse

on the display panel:

"Extra rinse" or 🐝

Additional rinsing of laundry.
Washing time is extended accordingly.

Recommended in regions with very soft water.

The "Extra rinse" additional option can be selected for all programmes.

without final spin

on the display panel:

"No final spin" or 🖾

Laundry remains in the final rinsing water.

Before the laundry can be removed, the programme must be ended via "Spin" or "Drain".

The "No final spin" additional option can be selected for all programmes.

Anti-crease

on the display panel:

"Anti-crease" or ⊐

Gentler spin cycle with subsequent fluffing. After the spin cycle, the laundry is loose in the drum – creasing is reduced.

Final spin speed:
800 ⟳ for the "Cottons/Clrds" and "Coloureds eco" programmes.
600 ⟳ for the "Easy-care", "Delicates", "Wool" and "Mix".

Observe maximum load for each type of textile; remove the laundry as soon as the spin cycle ends.

The "Anti-crease" additional option can be selected for all programmes.

serve@Home

on the display panel:
"serve@Home" or @

Your washing machine is compatible with **serve@Home**. **serve@Home** is a network to which your washing machine and other **serve@Home** appliances can be connected. As a result you have a multitude of additional functions for remote control and remote enquiry both at home and en route.

To make your washing machine compatible with **serve@Home**, you require a special accessory, the **system interface** (available from your dealer), which must be inserted into the slot at the back of the washing machine (see page 55). Follow the installation instructions enclosed with the **system interface**. Comprehensive information about **serve@Home** can be found in the instructions for the accessories.

Control unit
e.g. mobile
telephone

Control unit
e.g. Webpad

Gateway

Power cord
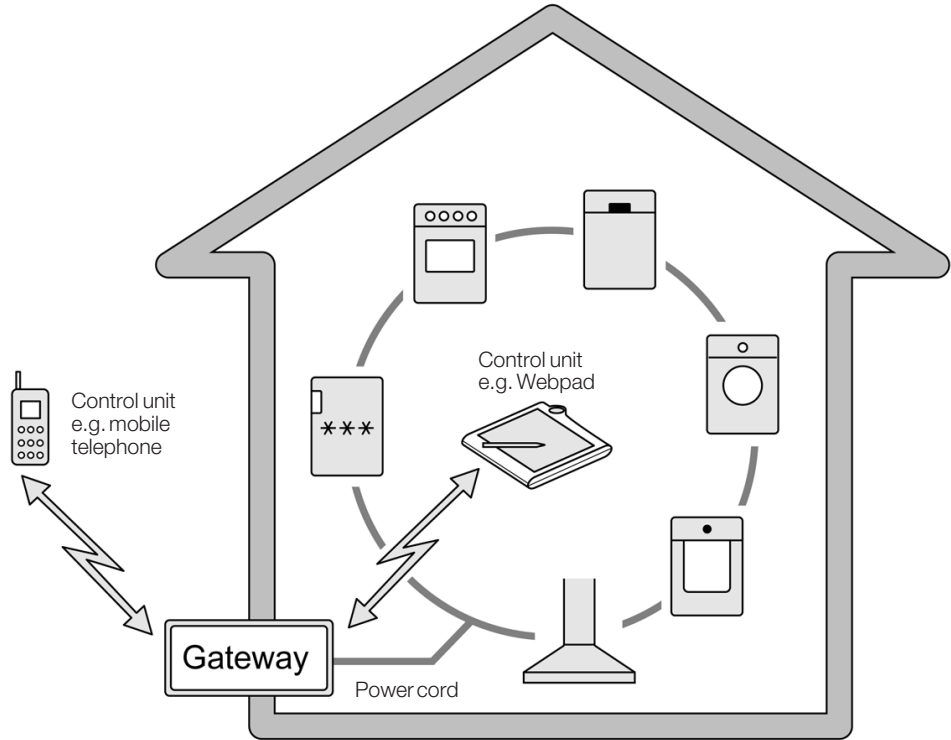
serve@Home offers you:

Status enquiry: You can check the current status of your washing machine and when the programme will end.

Remote control: You can use the control unit to select the programme en route, set the temperature and speed and start the washing machine.

ⓘ With the start/stop button you can of course also start the selected programme immediately in **serve@Home** mode.

ⓘ If **serve@Home** mode is selected, you must not open the washing machine door after loading the drum. Otherwise, you will leave **serve@Home** mode.

ⓘ A programme can be terminated at any time en route, even if **serve@Home** mode has not been set.

Information and warning message: Information and warning messages can be transferred from your washing machine to your control unit.

Remote diagnosis: You can transmit error messages to customer service in order to facilitate diagnosis.

ⓘ Having selected **serve@Home** (via the "Options" menu, see page 28), change the settings or start the programme within approx. 4 min, otherwise "@" is displayed.

Detection and control systems

Load sensor

When the door is open, the load sensor indicates the amount of loaded laundry as a %, depending on the selected programme. To ensure that the load sensor measures all the laundry, the drum must be empty before the washing machine is switched on.

We recommend that you stop loading the drum when the load sensor indicates 100 %.

Dosing recommendation

The dosing recommendation indicates a recommended detergent dosage as a %, depending on the selected programme and the detected load. The indicated % refers to the recommendation of the detergent manufacturer. Note degree of soiling!

Aqua-Sensor

The Aqua sensor checks the degree of clarity of the rinsing water during the rinse cycle. The duration and the number of rinse cycles are determined by the clarity of the water.

Therefore, water and time can be reduced if lightly soiled laundry is washed with the corresponding detergent dosage.

Load adjust

Load adjust adjusts the water and power consumption to each programme – according to the amount of laundry and type of textiles.

Therefore, if small amounts of washing are washed, water and energy consumption is reduced.

The flow sensor, like an internal water meter, measures the supplied water flow rate and doses precisely as much water as is required by the amount of laundry.

The stepless water level sensor ensures the correct water level required to wash your laundry in each programme.

Unbalanced load detection system

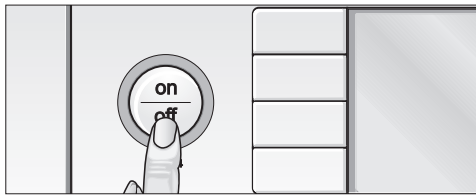The automatic unbalanced load detection system spins the laundry several times to ensure even distribution.

If the laundry is very unevenly distributed, the final speed is reduced or there is no spin cycle for reasons of safety.

serve@Home

This function enables you to control your washing machine remotely. For this purpose, a system interface must be inserted into the slot at the back, see page 55.

Washing

❑ Open the washing machine door.

ⓘ Before switching on the washing machine, ensure that the drum is empty; otherwise the loading sensor will not detect all the laundry.

❑ Fully depress the "on/off" button

The first programme page is indicated in the display panel after the Siemens logo.

ⓘ You can leaf between the programme pages by pressing the "More" or "Back" button.
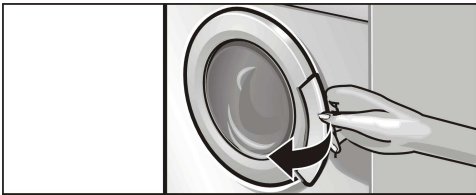
e.g. select the "Coloureds eco" programme:

```
Cottons/Clrds       Memory1

Easy-care           Memory2

Delicates           Memory3

Wool  ⊍              More
```

❑ Press the "more" button.

```
Back                    Mix

Blouse/Shirt  Coloureds eco

Outdoor wear        Curtains

Silk  ⊍                 More
```

❑ Press the "Coloureds eco" button.

```
Cancel      Coloureds eco

      Load: max. 6.0 kg

       Insert washing

        Close door!
```

ⓘ The maximum possible load of the washing machine is indicated on the display panel, depending on the selected programme.

⚠ Risk of explosion!

Laundry items which have been pretreated with detergents containing solvents, e.g. stain remover or cleaner's solvent, must be rinsed out thoroughly by hand before they are placed in the washing machine, otherwise there is a risk of explosion! Before loading the laundry, rinse thoroughly by hand.

Warning

Foreign objects in the drum may damage the laundry. Before inserting the laundry, ensure that there are no foreign objects in the drum.

❏ Unfold presorted laundry items and place in the drum. Mix large **and** small items.
   Washing items of different size distribute themselves better during the spin cycle.

⚡ Do not insert the washing until the first programme page is indicated after the Siemens logo.

❏ Do not exceed the maximum load (100%).

   Overfilling the washing machine reduces the washing result and causes creasing.

❏ Follow the recommended detergent dosage.
   By observing the recommended dosage, you will protect the environment and reduce your household costs.

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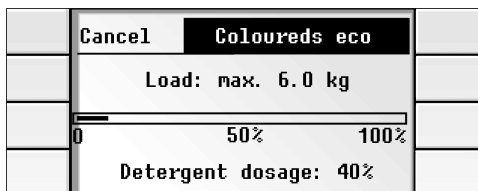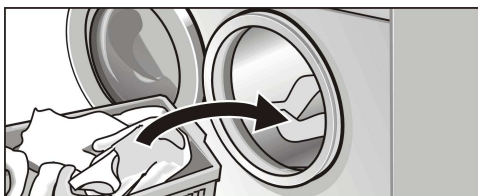
❏ Close the washing machine door.
Do not wedge laundry items between the washing machine door and the rubber seal.
The "start/stop" illuminated ring flashes.

The description of the selected programme is indicated on the display panel, e.g. "Coloureds eco".

Cancel	Coloureds eco	
	Options:	
30°C	Time 13:30	
1000 ⟳	Finished at 14:39	

[i] If the clock has not been set, "Set clock" is displayed instead of the time; the end of the programme is not displayed.

❏ If required, change the programme settings.

[i] To save energy, the display panel light switches off 3 min. after the buttons were last pressed (energy saving mode). Press any button
(except "on/off") to switch the light on again.

❏ Press the "start/stop" button.
The "start/stop" illuminated ring lights up.
The programme starts.

Coloureds eco		
Options:		start
Time 13:30		stop
nished at 14:39		

[i] The individual steps of the programme sequence are indicated on the display panel.

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Changing the settings of the selected programme

You can adjust the washing temperature and the spin speed to sutt your requirements, switch on additional options and preselect the end of the programme.

Any changes will not take effect until the next wash cycle.

ℹ️ Programmes which you use frequently with changed settings can be saved under the "Memory1", "Memory2" and "Memory3" memory locations; see Page 41.

Overview at a glance

The procedure for changing the settings of a selected programme is summarised in the overview at a glance.
A detailed description of the procedure can be found after the overview at a glance.

Following each change you can

❑ change another setting

or

❑ start the programme with the "start/stop" button.

Selecting a programme							
Washing temperature	**Spin speed**	**Options** See Page 28					**Finished at**
See Page 27	See Page 28						See Page 29
Adjustable in 10 °C steps, cold–90 °C	Adjustable in 100 ↻ steps, 400–1600 ↻	Pre-wash	Stains	Extra rinse	No final spin	Anti-crease	serve@Home	Adjustable in 30 minute steps
		On / Off	On / Off	On / Off	On / Off	On / Off	On / Off	

Press "start/stop" button.

Overview

You can select an overview of the settings which can be changed for a selected programme.

❑ Press and hold down the "Programme" button, e.g. "Coloureds eco".

```
Cancel        Coloureds eco

30°C                Time 13:30
1000 ⊚     Finished at 14:39
```

```
    Overview: Coloureds eco

 ▐ ▋ Temperature Cold-60°C
 ▐ ▋ Spin 400-1000 ⊚
 ▐ ▋ Extras Prewash,...
```

ℹ️ The settings which can be changed are indicated on the display panel until the "Coloureds eco" button is released.

Washing temperature

You can change the displayed washing temperature.
The maximum selectable washing temperature depends on the selected programme.

```
Cancel        Coloureds eco
                     Options:
30°C                Time 13:30
1000 ⊚     Finished at 14:39
```

❑ Press the button for washing temperature, e.g. "30 °C", until the desired washing temperature is indicated on the display panel.

ℹ️ If the button for washing temperature is held down, the selectable washing temperatures are displayed quickly in succession.

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Spin speed

You can change the displayed spin speed.
The maximum displayed spin speed depends on the selected programme.

```
┌──┬──────────────────────────┬──┐
│  │ Cancel      Coloureds eco │  │
├──┤                           ├──┤
│  │                  Options: │  │
├──┤                           ├──┤
│  │ 30°C            Time 13:30│  │
├──┤                           ├──┤
│  │ 1000 ⟳   Finished at 14:39│  │
└──┴──────────────────────────┴──┘
```

❑ Press the button for spin speed until the desired spin speed – e.g. "1000 ⟳", is indicated on the display panel.

ⓘ If the button for spin speed is held down, the selectable spin speeds are displayed quickly in succession.

Options

You can switch on additional options depending on the selected programme.
You can find selectable additional options in the programme descriptions; see from Page 15.

```
┌──┬──────────────────────────┬──┐
│  │ Cancel      Coloureds eco │  │
├──┤                           ├──┤
│  │                  Options: │  │
├──┤                           ├──┤
│  │ 30°C            Time 13:30│  │
├──┤                           ├──┤
│  │ 1000 ⟳   Finished at 14:39│  │
└──┴──────────────────────────┴──┘
```

❑ Press the "Options" button.

```
┌──┬──────────────────────────┬──┐
│  │ Back   Options: CoEco 40°C│  │
├──┤                           ├──┤
│  │ Prewash       No final spin│  │
├──┤                           ├──┤
│  │ Stains         Anti-crease│  │
├──┤                           ├──┤
│  │ Extra rinse     serve@Home│  │
└──┴──────────────────────────┴──┘
```

❑ Press the button for the desired additional option(s), e.g. "Anti-crease".

ⓘ An additional option has been switched on when a hook is indicated on the display panel.

❑ Press the "Back" button.

```
┌──┬──────────────────────────┬──┐
│  │ Cancel      Coloureds eco │  │
├──┤                           ├──┤
│  │                         ⊿ │  │
├──┤                           ├──┤
│  │ 30°C            Time 13:30│  │
├──┤                           ├──┤
│  │ 1000 ⟳   Finished at 14:39│  │
└──┴──────────────────────────┴──┘
```

ⓘ The symbol for the selected additional option, e.g. "Anti-crease", is indicated in the programme description.

```
┌──────────────────────────────┐
│      Overview: Pictograms    │
├──────────────────────────────┤
│  ⊔                        ⊘   │
│  🗋                        ⊟   │
│  🖮                        @   │
└──────────────────────────────┘
```

⚊i⚊ Press and hold down the "Options: ..." button. An overview of the symbols for the individual additional options is then displayed.

Specifying the end of the programme – "Delayed start"

Make sure that the time has been set – see Page 8.

Before a programme starts, you can specify the time when the programme is to end.
The end of the programme is selected in 30 minute steps.

⚊i⚊ The start of the programme can be delayed by up to 24 hours.

```
┌──────────────────────────────┐
│ Cancel      Coloureds eco    │
├──────────────────────────────┤
│                         ⊟    │
│ 40°C             Time 13:30  │
│ 1000 ☉     Finished at 14:39 │
└──────────────────────────────┘
```

❑ Press the "Finished at ...." button until the time is displayed when the programme is to end.

⚊i⚊ The selected end of programme is automatically adjusted if the programme has to be extended due to a large load, large imbalance or additional rinsing.

When the "start/stop" button has been pressed, "Delayed start" is indicated on the display panel.
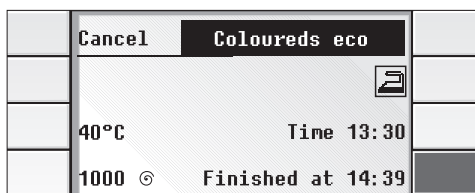
Changing standard settings

You can change the standard settings, signal, childproof lock and time. Settings are retained until another change is made.

Following each change you can

❑ change another standard setting

or

❑ return to the programme page by pressing the "Back" or "Cancel" buttons.

Time

```
Cancel        Coloureds eco

                    Options:

40°C            Time 13:32

1000 ⊝    Finished at 15:30
```

You can set the current time after each programme selection.

❑ Press the "Time ..:.." button.

❑ Set the time as described under "Set clock"; see from Page 8.

Signal

The acoustic signal signals the start and end of the programme, operating faults and malfunctions.
Before any programme selection, you can specify the volume of the acoustic signal or switch off the acoustic signal.

```
┌──┬──────────────────────────┬──┐
│  │ Cottons/Clrds    Memory1 │  │
│  │ Easy-care        Memory2 │  │
│  │ Delicates        Memory3 │  │
│  │ Wool ⚱             More  │██│
└──┴──────────────────────────┴──┘
```

❑ Press the "More" button twice.

```
┌──┬──────────────────────────┬──┐
│  │ Back          Short demo │  │
│  │ Rinse          Cont. demo│  │
│  │ Spin            Settings │██│
│  │ Drain      Back to start │  │
└──┴──────────────────────────┴──┘
```

❑ Press the "Settings" button.

```
┌──┬──────────────────────────┬──┐
│  │ Back        Settings     │  │
│██│ –    Signal: ----4     + │  │
│  │ –  Childproof lock: OFF + │  │
│  │                          │  │
└──┴──────────────────────────┴──┘
```

❑ Adjust the volume of the signal by pressing the "– Signal" or "Signal +" button, e.g. "– Signal".

[i] The "– Signal" button reduces the volume of the signal or switches the signal off ("Signal: 0————"), the "Signal +" button switches the signal on or increases the volume (maximum volume: "Signal: ———4").

Childproof lock / Appliance lock

You can safeguard your washing machine to prevent any unintentional changes to the selected functions and to the programme sequence.
An active childproof lock / appliance lock has the following effects:

– If the appliance is switched off and then on again, a running programme continues at the point at which tt was interrupted.

– The washing machine door remains locked when the wash cycle is complete.

– When the appliance has been switched on and the washing machine door closed, all operating elements are disabled and the washing machine door is locked.

Activate the childproof lock / appliance lock

❑ Before selecting a programme, press the "More" button twice.

❑ Press the "Settings" button.

❑ Activate the childproof lock / appliance lock by pressing the "Childproof lock +" button.

$\boxed{\text{i}}$ When the childproof lock / appliance lock has been activated, the "⚲" symbol is indicated on the display panel **after** the programme has started.

```
┌──────┬──────────────────┬──────┐
│ Back │    Settings      │      │
├──────┼──────────────────┼──────┤
│  –   │  Signal: --2--  + │      │
│      │                  │      │
│  –   │ Childproof lock: OFF + │  │
├──────┴──────────────────┴──────┤
```

Temporarily deactivate childproof lock / appliance lock

❑ Press and hold down the "start/stop" button (4 seconds) until the "start/stop" illuminated ring flashes.
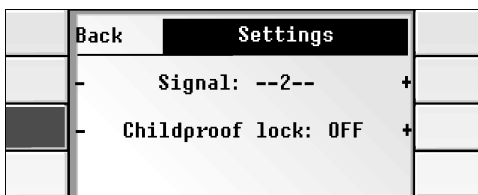
[i] When "Pause" is displayed, the childproof lock / appliance lock is temporarily deactivated.

[i] Childproof lock / appliance lock is re-activated by pressing the "start/stop" button again.

Permanently deactivate childproof lock / appliance lock (no programme active)

❑ Press the "More" button twice.

❑ Press the "Settings" button.

```
Back          Settings
–      Signal: --2--       +

–    Childproof lock: OFF   +
```

❑ Press the "– Childproof lock" button. The childproof lock / appliance lock is permanently deactivated.

[i] If the childproof lock / appliance lock is permanently deactivated, the "⚲" symbol on the display panel goes out.

Permanently deactivate childproof lock / appliance lock (programme active)

❑ Press and hold down the "start/stop" button (4 seconds) until the "start/stop" illuminated ring flashes.
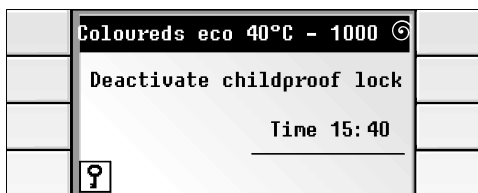
❑ Press the "on/off" button twice.

```
Coloureds eco 40°C - 1000 ⟲

Deactivate childproof lock

               Time 15:40

⚲
```

❑ Press and hold down the "start/stop" button (4 seconds) until the "start/stop" illuminated ring flashes.

❑ Press the "More" button twice.

❑ Press the "Settings" button.

❑ Press the "– Childproof lock" button. The childproof lock / appliance lock is permanently deactivated.

Resetting standard settings

You can reset standard settings which have been changed (exception: time). There are two options available for resetting standard settings.

ℹ️ Settings cannot be reset while a programme is running.

Option 1

Changes to the **childproof lock** and **signal** are cleared, the childproof lock is deactivated and the memory locations are deleted.

❏ For approx. 4 seconds simultaneously press the upper and lower buttons on the right side of the display panel.

New status:
Memory1, 2, 3:	Empty
Childproof lock:	OFF
Signal:	4

Return to the programme page.

```
Cancel      Coloureds eco

                   Options:

40°C           Time 13:35

1000 ⟳    Finished at 15:30
```

Option 2

Changes to the **childproof lock** and **signal** are cleared, the childproof lock is deactivated and the memory locations are deleted. The **language** of the text on the display panel must be reselected.

❏ For approx. 4 seconds simultaneously press the upper and lower buttons on the left side of the display panel.

New status:
Memory1, 2, 3:	Empty
Childproof lock:	OFF
Signal:	4

Return to the language selection.

```
Cancel      Coloureds eco

                   Options:

40°C           Time 13:35

1000 ⟳    Finished at 15:30
```

Changing the programme sequence

Changing selected settings
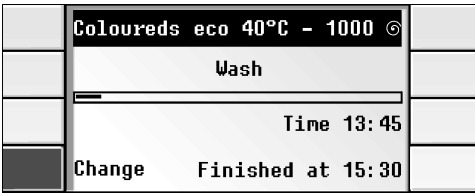
While the selected programme is running, the spin speed can be changed and additional options (exception: "Prewash") can be switched on or off.

❑ Press the "Change" button.

```
Coloureds eco 40°C - 1000 ⟳
              Wash
━━┃
                 Time 13:45
Change      Finished at 15:30
```

❑ Press the "Spin speed" button until the desired spin speed is displayed.

```
Back     Coloureds eco 40°C
                     Options:

1000 ⟳
```

or

❑ Press the "Options" button and switch additional options on or off.

```
Back     Coloureds eco 40°C
                     Options:

1000 ⟳
```

If "Childproof lock: ON" preselected

❑ Press the "start/stop" button for approx. 4 seconds. "start/stop" illuminated ring flashes.

❑ Make changes as described.

When the required changes have been made:

❑ Press the "start/stop" button. The"start/stop" illuminated ring lights up. The programme starts.

ⅰ When the programme restarts, the childproof lock / appliance lock is re-activated.

Topping up or removing washing

Additional laundry can be placed in the drum during the wash cycle or taken out of the drum before the end of the wash cycle.

❑ Press the "start/stop" button. "start/stop" illuminated ring flashes.

ⅰ If "Pause"
"Top-up not possible"
are indicated in succession on the display panel, the washing machine door cannot be opened for reasons of safety.

If "Top-up possible" is indicated on the display panel:

❑ Open the washing machine door.

❑ Insert/remove washing.

❑ Close the washing machine door.

❑ Press the "start/stop" button. The "start/stop" illuminated ring lights up. The programme starts.

If "Childproof lock: ON" preselected

❑ Press the "start/stop" button for approx. 4 seconds. "start/stop" illuminated ring flashes.

❑ Top up the washing as described.

ⅰ When the programme restarts, the childproof lock is reactivated.

Cancelling active programme

A programme which has been selected and started can be ended prematurely.

❑ Lightly press the "on/off" button, a running programme or a selected setting is cancelled.

If required:

❑ Select the "Drain" or "Spin" programme.

❑ Press the "start/stop" button. The "start/stop" illuminated ring lights up. The programme starts.

ⅰ If the "on/off" button is fully depressed, the running programme is cancelled and the washing machine switches off. In this case fully depress the "on/off" button again. The washing machine is switched on again.
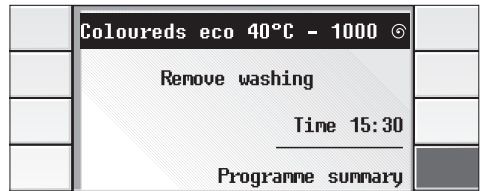
If "Childproof lock: ON" preselected

❑ Press the "start/stop" button for approx. 4 seconds. "start/stop" illuminated ring flashes.

❑ Deactivate the childproof lock / appliance lock permanently, see Page 33.

❑ Cancel the programme as described.

After washing

```
┌─────────────────────────────────┐
│ Coloureds eco 40°C - 1000 ⑥      │
│                                  │
│      Remove washing              │
│                                  │
│                  Time 15:30      │
│              ─────────────       │
│             Programme summary    │
└─────────────────────────────────┘
```

The "start/stop" illuminated ring goes out. "Remove washing" is indicated on the display panel.

Programme summary

```
┌─────────────────────────────────┐
│ Coloureds eco 40°C - 1000 ⑥      │
│                                  │
│      Remove washing              │
│                                  │
│                  Time 15:30      │
│              ─────────────       │
│             Programme summary  ▓ │
└─────────────────────────────────┘
```

You can display a programme summary of the last wash cycle:

[i] **Before** opening the door, select the wash report!

❑ Press the "Programme summary" button.

The programme summary contains the following information:

– Selected programme, washing temperature and selected additional options.

– Programme duration.

– Rinse sensor
   (not for "Rinse", "Spin" and "Drain" programmes).

– Detergent dosage
   (only for detergent overdosage).

– Imbalance
   (if occurred).

[i] Leaf through the pages of the programme summary by pressing the "More" and "Back" buttons.

Removing the washing

❑ Open the washing machine door.

❑ Press the "on/off" button.
The "on/off" illuminated ring goes out.

$\boxed{\text{i}}$ Always switch off the washing machine, otherwise the load sensor will not detect the amount of laundry in the next wash programme.

❑ Remove the washing.

Warning
Remove any foreign objects (e.g. coins, paper clips) from the drum and rubber seal – **risk of corrosion!**

$\boxed{\text{i}}$ Leave the washing machine door open to allow the interior of the washing machine to dry.

"No final spin" preselected?

```
┌────────────────────────────────┐
│ Coloureds eco 40°C - 1000 ⊙    │
│                                │
│     Continue programme with    │
│                                │
│ Spin              Time 15:30   │
│                   ─────────    │
│ Drain                          │
└────────────────────────────────┘
```

```
┌────────────────────────────────┐
│ Back          Coloureds eco    │
│                                │
│      Final spin with           │
│                                │
│ Anti-crease        Time 15:30  │
│                                │
│ 1000 ⊙    Finished at 15:40    │
└────────────────────────────────┘
```

or

Display panel: "Continue programme with
Spin
Drain"

❑ Press the "Spin" button.

❑ If required, change settings, e.g. press the "Anti-crease" button.

❑ Press the "start/stop" button.
The "start/stop" illuminated ring lights up.
The programme starts.

Press the "Drain" button.

❑ Press the "start/stop" button.
The "start/stop" illuminated ring lights up.
The programme starts.

When the "Spin" or "Drain" programme has ended, "Remove washing" is indicated on the display panel; proceed further as described.

"Childproof lock: ON" preselected?

```
┌─────────────────────────────────┐
│ Coloureds eco 40°C - 1000 ⊚     │
│                                 │
│ Deactivate childproof lock      │
│                                 │
│                     Time 15:40  │
│                   ──────────    │
│ ⚷                               │
└─────────────────────────────────┘
```
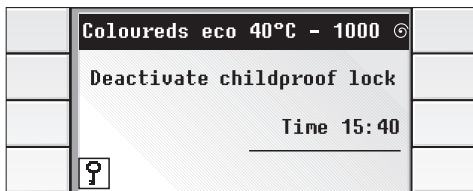
The "start/stop" illuminated ring goes out. Display panel: "Deactivate childproof lock".

❑ Press the "start/stop" button for approx. 4 seconds.
"Remove washing" is indicated on the display panel.

❑ Open the washing machine door.
The "start/stop" illuminated ring goes out.

❑ Press the "on/off" button.
The "on/off" illuminated ring goes out.

❑ Remove the washing.

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Saving your favourite programmes

Programmes which you use frequently with changed settings can be saved under the "Memory1", "Memory2" and "Memory3" memory locations. Your saved favourite programme can then be selected by pressing the respective button.

```
Cancel        Memory1
    <Select programme here!
            Save
    Your desired programme
```

```
Cancel      Save Memory1?
Blouse/Shirt        Options:
40°C               Time 13:31
1000 ⟲     Finished at 14:55
```

```
Cottons/Clrds  M1:Shirt 40°C
Easy-care              Memory2
Delicates             Memory3
Wool ⟑                   More
```
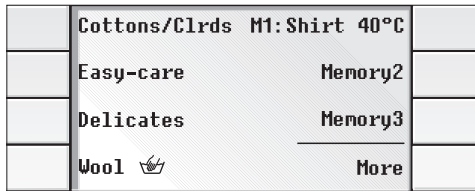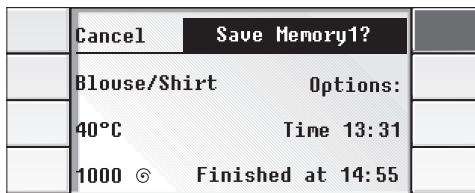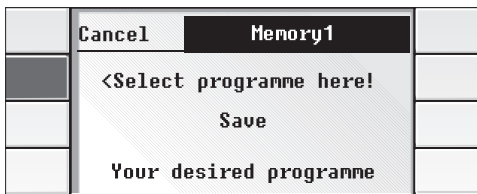
[i] Washing temperature, spin speed and additional options are saved. The end of the programme is not saved.

❑ Select memory location, e.g. press the "Memory1" button.

❑ Press the "Select programme here" button until the desired programme is indicated on the display panel.

[i] If the programme selection button is held down, the available programmes are displayed quickly in succession.

When the desired programme is displayed:

❑ Change the settings of the programme, see from Page 26.

❑ Press the "Save Memory ..." button.

[i] The programme is saved and named under the selected memory location.

[i] Memory locations which are already occupied can be overwritten in the same manner.

Demo programmes

The demo programmes, intended for presentation purposes, show you the selection and the sequence of the "Cottons/Clrds" programme with changed settings.

There are two demo programmes available:

Short demo

The short demo is started by pressing the "start/stop" button and is stopped after each indicated wash cycle.

❏ Press the "Short demo" button.

❏ Press the "start/stop" button.
   The short demo begins.

ⓘ When a cycle ends, the short demo can be started by pressing the "start/stop" button.

Continuous demo

The continuous demo is started automatically by pressing the appropriate button.

❏ Press the "Cont. demo" button, the continuous demo begins.

ⓘ Return to the programme pages by switching the appliance off and on.

Emergency lock release

When the emergency lock release has been actuated, the washing machine door can be opened and the washing taken out of the drum.

⚠ Risk of scalding!
Switch off the washing machine.

A programme which is running is cancelled.

Allow the hot water to cool down.

Watt until the drum has come to a standstill.

Warning

The washing machine door can be released at any time, even if the washing machine is full of water.

ⓘ Never open the washing machine door as long as water can be seen through the glass.

❏ Drain the water, see Page 45.
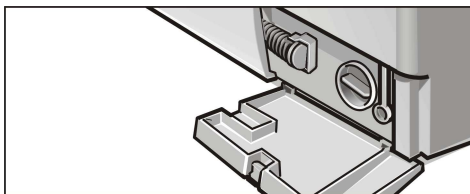
❏ Pull the emergency lock release, the washing machine door can be opened.

Special applications

Soaking

❑ Insert washing of the same colour.

❑ Pour soaking agent into dispenser **II** according to the manufacturer's instructions.

❑ Select the "Cottons/Clrds 30 °C" programme. The "start/stop" illuminated ring flashes.

❑ Press the "start/stop" button. The programme starts.

   The "start/stop" illuminated ring lights up.

❑ After approx. 10 minutes press the "on/off" button. The washing is now in the water.

❑ After the required soaking time select and start a programme.

ⓘ No additional detergent required, the soaking solution is used for washing.

Starching

The washing should not be treated with fabric softener

❑ Insert the washing.

❑ Dose a quantity of starch for approx. 15 litres of water. Dissolve starch according to the manufacturer's instructions.

❑ Select the "Rinse" programme.

❑ Set the spin speed ("No final spin" also possible).

❑ Press the "start/stop" button.

As soon as the water runs in:

❑ Pull out the detergent drawer a little and

❑ Pour starch solution into dispenser **I**.

❑ Close the detergent drawer.

If "No final spin" was selected, select the "Drain" programme.

Dyeing

Use only dyes which are environmentally friendly and are suitable for use in washing machines.

Warning

Washing in subsequent wash cycles may become discoloured.

❑ Apply dyes according to the manufacturer's instructions.

After dyeing:

❑ Pour approx. ½ measuring beaker of detergent into dispenser **II**.

❑ Run the "Cottons/Clrds 90 °C" programme without any washing in the drum.

❑ Wipe out the rubber seal.

Bleaching

Warning

Bleaches may contain sulphur or chlorine which can corrode components of the washing machine. Do not bleach washing in the washing machine.

Cleaning and servicing the appliance

⚠ Risk of electric shock!
First, always disconnect the appliance from the power supply.

Never clean the washing machine with a water jet.

⚠ Risk of explosion!
Never clean the appliance with solvents.

Warning
Use only mild detergents to clean the washing machine (housing, fascia and hoses).

Housing and fascia

If required:

❑ Use a mild, non-abrasive detergent. Wipe dry with a soft cloth.

Drum

If metal items (e.g. coins, paper clips, needles, nails) left in the drum have caused rust spots:

❑ Use chlorine-free cleaning agents; comply with the manufacturer's instructions. Never use steel wool.

Detergent drawer

If there are detergent or cleaning product residues in the detergent drawer:

❑ Pull out the detergent drawer all the way.
❑ Press down the insert and
❑ remove the detergent drawer.
❑ Clean the inside of the detergent drawer housing.
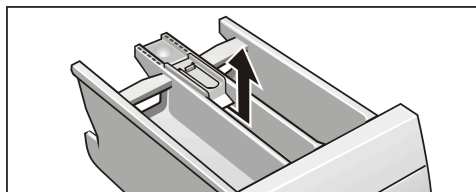
❑ Lift out the insert.
❑ Clean the detergent drawer and insert under running water and dry.
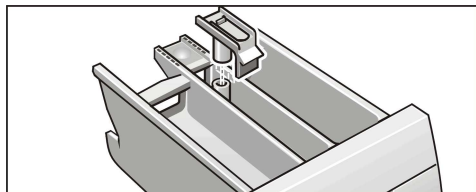
❑ Attach the insert and lock into position.
❑ Slide in the detergent drawer.

Pump

Foreign objects or fluff may block the pump. If the water has not completely drained:

❑ Drain the water
(provide a suitable receptacle for up to 20 litres).

⚠ Risk of scalding!

Allow the hot water to cool down beforehand.

Keep children and pets away from the washing machine.

❑ Switch off the washing machine.
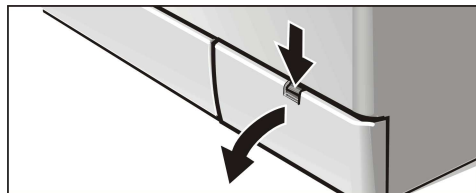
❑ Open the service flap.
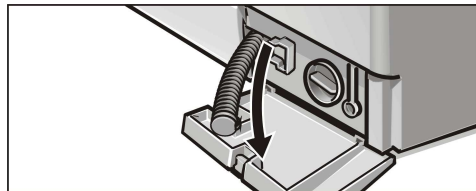
❑ Take the drainage hose out of the holder and pull out of the housing.

❑ Remove the service flap.
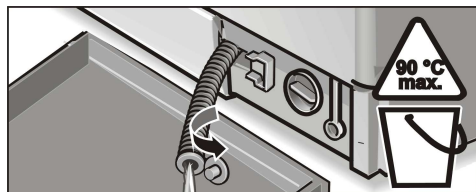
❑ Remove the sealing cap and allow the water to flow into the receptacle.
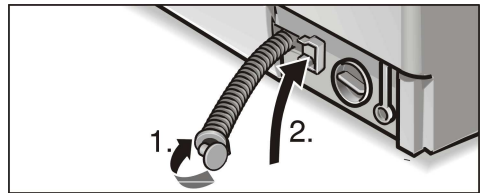
❑ Press on the sealing cap (**1.**) and insert the drainage hose into the holder (**2.**).
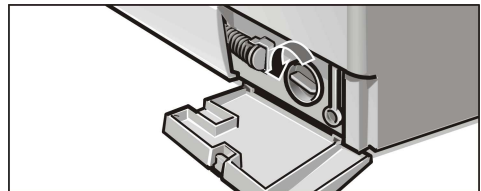
❑ Carefully unscrew the pump cover. A little more residual water will flow out.
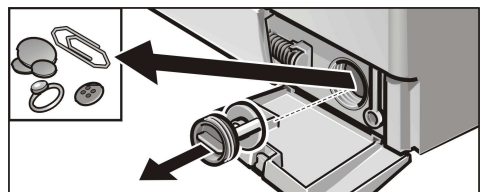
❑ Remove foreign objects/fluff from inside and clean the interior. The pump impeller wheel must be able to rotate. Remove detergent residue and fluff from the pump cover thread and pump housing.

❑ Insert the pump cover and screw tight.

❑ Insert and close the service flap.

To prevent unused detergent from flowing into the drain during the next wash cycle:

❑ Pour approx. 1 litre (1 ¾ pt) of water into dispenser **II**.

❑ Select the "Drain" programme.

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Filter in the water inlet hose

If no water or insufficient water is running into the washing machine:

First, reduce the water pressure in the inlet hose:

❏ Turn off the tap.

❏ Select any programme
(except "Spin"/"Drain").

❏ Press the "start/stop" button and watt for the "Tap closed?" message.

❏ Switch off the washing machine.
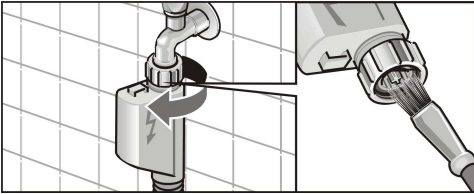
❏ Remove the hose from the tap.

❏ Clean the filter with a small brush or paint brush.

❏ Connect the hose.

❏ Turn on the tap.

❏ Check whether water is leaking out of the end of the hose connected to the tap.
If water is leaking, check that the filter is correctly seated.

Descaling the washing machine

Warning

Descaling agents contain acids which may corrode the components of the washing machine and discolour the washing.

Provided the detergent dosage is correct, you should not need to descale the washing machine.

If descaling is nevertheless required, please follow the instructions supplied by the manufacturer of the descaling agent.

What to do if...

⚠ **Risk of electric shock!**
Repairs may be carried out by customer service or authorised technicians only.

If a repair is necessary or if you are unable to eliminate a fault yourself with the aid of the following table, proceed as follows:

❑ Switching off the appliance.

❑ Disconnect the washing machine from the power supply.

❑ Close the mains water tap.

❑ Call customer service, see Page 53.

Fault	Possible cause	Remedy
Washing machine door cannot be opened.	"No final spin" selected.	Select and start the "Drain" or "Spin" programme.
	Childproof lock / appliance lock activated.	Press the "start/stop" button for 4 seconds.
	Power failure.	Programme continues running when the power has been restored. If the washing is to be removed during the power failure, proceed as described under "Emergency lock release", see Page 42.
	Programme is running and / or washing machine door is locked for safety reasons.	Watt until programme ends.
	Plug is loose or not plugged in.	Eliminate cause.
Washing machine door cannot be opened even though the appliance has been switched off and on again.	Childproof lock / appliance lock is active.	Press the "start/stop" button for 4 seconds.
	The washing machine door is locked for safety reasons because the water level, the temperature or the speed is too high.	Proceed as described under "Cancelling the programme", see Page 36.
		If the washing was washed at high temperatures, start the "Rinse" additional programme.
Load is not displayed.	Washing was already in the drum before the appliance was switched on.	Switch off the appliance, take the washing out of the drum and switch on the appliance again. Insert washing again.

Fault	Possible cause	Remedy
Programme continues running even though the appliance has been switched off and on again.	Childproof lock / appliance lock is active.	Press the "start/stop" button for 4 seconds.
Appliance cannot be operated. "♀" is indicated on the display panel.	Childproof lock / appliance lock is active.	Press the "start/stop" button for 4 seconds.
Illuminated rings do not light up. Display panel is blank.	The mains fuse has tripped.	Switch on/replace the fuse.
		If the fault occurs repeatedly, call Customer Service.
	Power failure.	Programme continues running when the power has been restored. If the washing is to be removed during the power failure, proceed as described under "Emergency lock release", see Page 42.
Display panel is blank.	Energy saving mode active.	Press any button (except "on/off").
Programme does not start. "start/stop" illuminated ring flashes.	"start/stop" button not pressed.	Press the "start/stop" button.
Programme does not start. "Delayed start" is indicated on the display panel.	End time selected and activated.	None. Appliance starts automatically.
Time cannot be set.	Programme has already started; when the programme has started, the time cannot be set.	Wait until programme ends.
End time cannot be selected.	Time not set.	Set the time, see Page 8.
	Programme has already started; when the programme has started, an end time cannot be set.	Always set an end time before the programme starts.
Prewash cannot be selected.	Programme has already started; when the programme has started, a prewash cannot be selected.	Always select Prewash before the programme starts.
	A programme was selected which does not permit Prewash.	

Fault	Possible cause	Remedy
Spin speed cannot be selected.	Spin cycle is already running; the speed cannot be changed during the spin cycle.	Always select speed before the spin cycle starts.
	"Drain" additional programme selected; this programme does not include a spin cycle.	
Maximum spin speed cannot be set.	"Anti-crease" additional option selected. Not a fault.	If required, cancel the "Anti-crease" additional option.
Detergent residue in the detergent drawer.	Damp or lumpy detergent.	Clean and dry the detergent dispenser; see page 44.
		Use the dosing aid for liquid detergent.
Water not visible in the drum.	Not a fault. When certain programmes run, the water is below the visible area.	
Water runs out from under the appliance.	Screw fitting of the inlet hose is leaking.	Tighten the screw-fitting.
	Drainage hose is leaking.	Have Customer Service replace the drainage hose.
Foam comes out of the detergent drawer.	Too much detergent.	Mix a tablespoon of fabric softener with ½ litre (1 pt) of water and pour into dispenser **II** of the detergent drawer.
		Reduce the detergent dosage for the next wash cycle.
Vibrations during wash and spin cycles	Transit bolts not removed	Remove the transit bolts; see page 57.
	Appliance feet not secured.	Secure the appliance feet.
Spin cycle actuated several times.	Not a fault. Unbalanced load detection system is attempting to compensate the imbalance by spinning the washing several times.	Always wash large **and** small items together.
The washing has not been spun correctly.	Large laundry items have become entangled and are not evenly distributed in the drum. For safety reasons the high-speed spin cycle was automatically reduced.	Always wash large **and** small items together.

Fault	Possible cause	Remedy
Programme duration extended.	Not a fault. Aqua sensor has extended the rinse cycle.	
	Not a fault. Foam detection system has actuated an additional rinse cycle in order to dissipate the foam.	Adjust the detergent dosage for the next wash cycle.
	Not a fault. Unbalanced load detection system is attempting to compensate the imbalance by spinning the washing several times.	Always wash large **and** small items together.
Washing result not satisfactory.	Soiling is greater than expected.	Select a suitable programme or "Stains" or "Prewash" additional option.
	Detergent was underdosed.	Dose detergent according to the manufacturer's instructions.
Detergent residue on the washing.	Some phosphate-free detergents contain water-insoluble residue which may appear as light stains on the washing.	Select "Rinse" immediately or brush the washing after the drying cycle.
Grey residue on the washing.	Soiling caused by ointment, grease or oil.	Select maximum detergent dosage and maximum permitted temperature for the next wash cycle.
Unexpected programme termination.	"on/off" button inadvertently pressed.	Restart programme.
Aqua-Stop actuated	Water in the base pan; appliance leaking.	Call Customer Service.
Washing machine cannot be controlled via serve@Home.	Washing machine has not been connected to the network.	Insert system interface and install network.
	Washing machine has not been prepared for serve@Home.	Select serve@Home via the "Options" menu.

Fault displays

Text on display panel	Possible cause	Remedy
"Tap closed?"	Mains water tap is not opened.	Turn the tap on. Programme will continue automatically.
	Inlet hose kinked or pinched.	Eliminate cause.
	Filter blocked in water inlet hose.	Clean filter, see Page 46.
	Water pressure too low.	Eliminate cause.
"Tap closed?" is displayed even though a lot of water has run in.	Safety function has detected an appliance defect.	Do not open the appliance door as water may run out! Repeatedly select "Drain" programme until the water level is low enough to remove the laundry. Call Customer Service.
"Pump blocked?"	Pumped blocked by foreign objects.	Clean the pump, see Page 45.
	Drainage pipe and / or drainage hose blocked.	Clean drainage pipe and / or drainage hose.
"Door open?"	Door not closed properly.	Check whether an item of laundry is jammed; close the door.

If the fault cannot be rectified with the aid of the above tables:

❏ Switch off the appliance.

❏ Wait 5 seconds.

❏ Switch on the appliance.

❏ Select and start a programme.

ⅈ If the fault recurs, call Customer Service, see page 53.

Consumption values

Programme	Additional option	Load up to		Consumption values **		
				Power	Water	Duration
Coloureds eco 40 °C *	Stains	6.0	kg	0.60 kWh	43 l	2:00h
Coloureds eco 60 °C *	Stains	6.0	kg	1.02 kWh	43 l	2:00h
Cottons/Clrds 40 °C	Stains	6.0	kg	0.65 kWh	58 l	2:10h
Cottons/Clrds 60 °C	–	6.0	kg	0.95 kWh	58 l	1:17h
Cottons/Clrds 90 °C (hot water is mixed with cold water before being drained)	Stains	6.0	kg	2.10 kWh	65 l	2:10h
Easy-care 40 °C *	Stains	3.0	kg	0.50 kWh	50 l	1:18h
Mix 30 °C	Stains	3.0	kg	0.40 kWh	38 l	0:35h
Delicates 30 °C	–	2.0	kg	0.30 kWh	42 l	0:35h
Wool 30 °C *	Stains	2.0	kg	0.20 kWh	35 l	0:50h

* Programme setting with "Stains" additional option for conducting test in compliance with EN 60 456 and IEC 60 456.

** Consumption values will differ from the indicated values depending on the water pressure, water hardness, water inlet temperature, ambient temperature, type and quantity of washing and degree of soiling, utilised detergent, fluctuations in the mains voltage and selected additional options.

The Aqua sensor affects the water volumes and rinse times. As a result, consumption values may vary depending on the load.

Customer service

Before you call customer service, please check whether you can eliminate the fault yourself (see from Page 47).

A technician who is called out to give advice will charge you, even if the appliance is still under guarantee.

You can find your nearest customer service in the enclosed address list. Please provide customer service with the product number (E-Nr.) and the production number (FD) of the appliance.

Rating plate
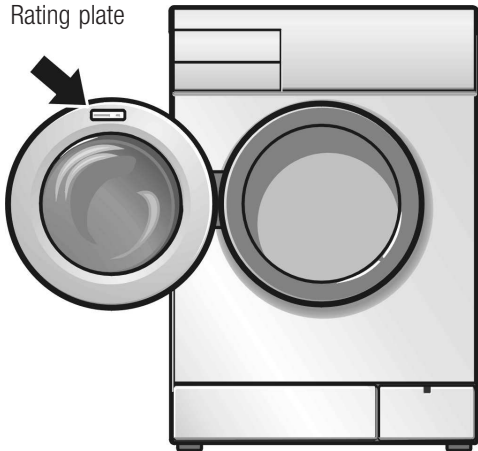
You can find these numbers on the rating plate in the frame on the inside of the door and in the box marked in bold outline on the identification plate at the rear of the appliance.

E-Nr. _____   **FD** _____

Product number   **Production number**

Please write the numbers of your appliance here.

To prevent unnecessary call-outs, please assist customer service by quoting the product and production numbers. This will save you additional costs.

Installing, connecting and transporting the appliance

Safety instructions

⚠ Risk of injury!
The washing machine is very heavy. Take care when lifting it.

Attention

Frozen hoses may tear/burst. Do not install the washing machine in an area where there is a risk of frost or outdoors.

The washing machine may be damaged. Do not lift the washing machine by its projecting parts (e.g. door).

In addition to the safety information listed here, the local water and electricity supplier may have special requirements.

If in doubt, have the appliance connected by a specialist.

Packaging and old appliances

Unpack the appliance and dispose of the packaging in an environmentally-responsible manner.

This appliance is labelled in accordance with European Directive 2002/96/EC concerning used electrical and electronic appliances (waste electrical and electronic equipment - WEEE).

The guideline determines the framework for the return and recycling of used appliances as applicable throughout the EU.

Standard accessories
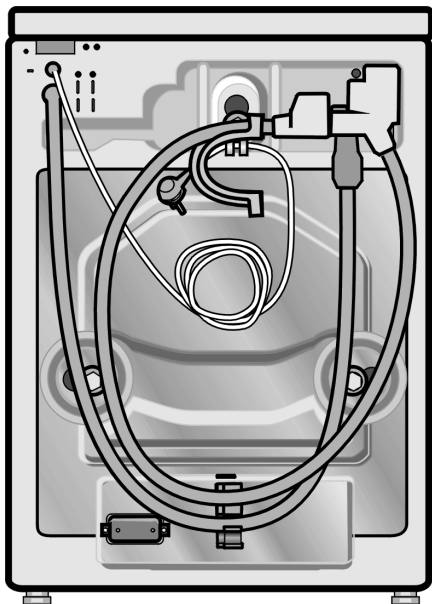
On the rear of the washing machine:

– Water drainage hose,

– Water inlet hose,

– Elbow for attaching the drainage hose e.g. to the sink,

– Mains cable with plug.

– Slot for system interface (serve@Home), see page 20.

Moisture in the drum is due to the final inspection which every washing machine undergoes before it leaves the factory.

Depending on the connection situation, the following part is also required:

– 1 24–40 mm hose clip (specialist outlet) for connection to a siphon.

The bag contains:

– Covers for placing over the openings when the transportation bolts have been removed.

– Spanner.

Useful tools

The following tools are helpful:

– Box wrench A/F 13 for removing the transportation bolts,

– Spirit level for aligning the washing machine.

Dimensions
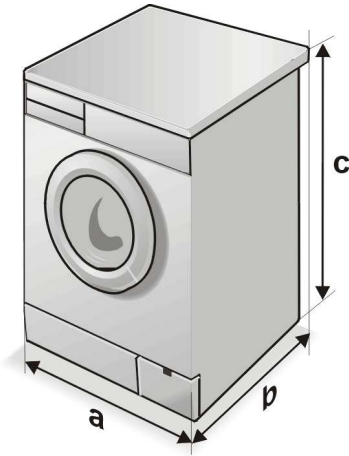
a = width: 600 mm
b = depth: 590 mm
c = height: 852 mm
Weight: ca. 69 kg

Installation surface

Stability is important to prevent the washing machine from "wandering" during the spin cycle.

The installation surface must be solid and level. Soft floor coverings, e.g. carpets or floor coverings with a foam backing are not suitable.

If the washing machine is to be installed on a wooden floor:

❑ If possible, install the washing machine in a corner.

❑ Screw a water-resistant wooden board (min. 30 mm thick) to the floor.

❑ Secure the washing machine feet with fixing brackets*.

If the washing machine is to be installed on a base:

❑ Secure the washing machine feet with fixing brackets*.

* Fixing brackets (kit) can be obtained from specialist outlets or from customer service, order no. WX 9756.

Transportation protection devices

Before using the washing machine for the first time, completely remove the transportation protection devices.

Before removing the transportation protection devices

❑ Take the hoses out of the holders.

❑ Detach the elbow.

Removing the transportation protection devices
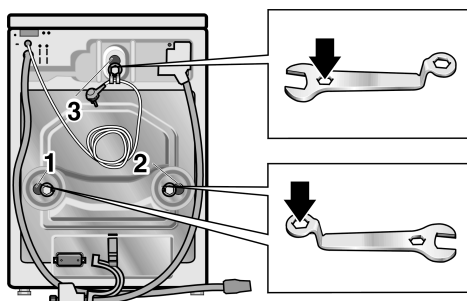
❑ Loosen bolts **1**, **2** and **3** with the spanner A/F 13 until they are freely movable in the bushes.
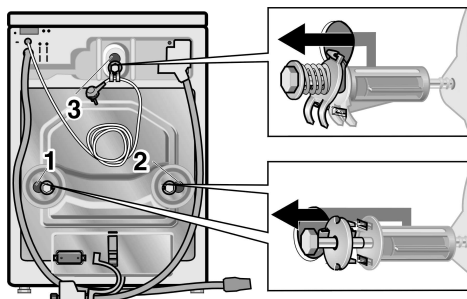
❑ Remove complete transportation protection devices **1** and **2** (bolt with washer and bush).

❑ Remove complete transportation protection device **3** (bolt with spring, washer and bush), holding the open washing machine door with one hand and pulling the drum slightly forwards.
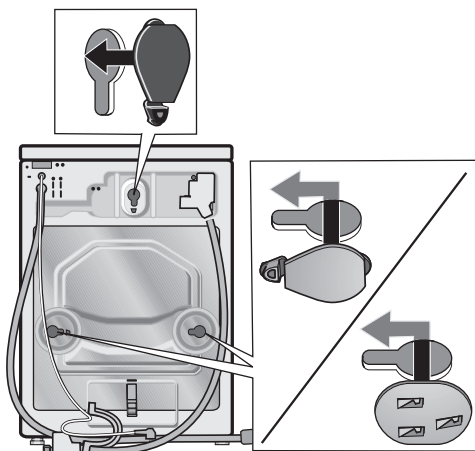
❑ Insert the covers.

Storing the transportation protection devices

Always store the transportation protection devices for subsequent transportation of the washing machine (e.g. when moving house).
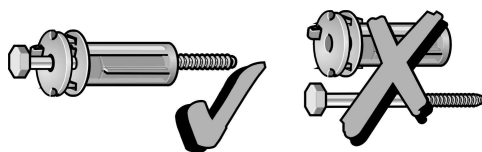
❑ Store transportation protection devices **1** and **2** completely assembled (bolt, washer and bush).

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Hose and cable lengths

Connection on left side
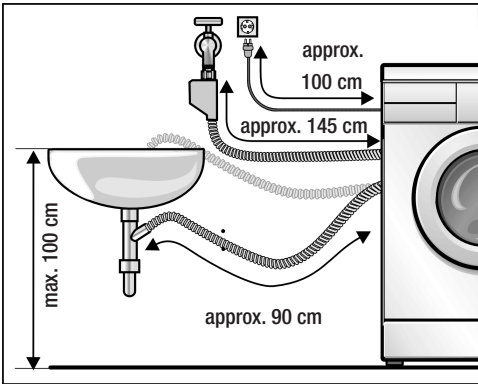
Connection on right side
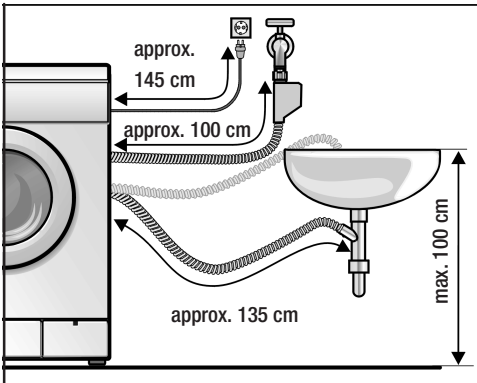
Aqua Stop extension hose

Available from specialist outlets as a kit:

– Connection fittings with plastic hose
(approx. 2.50 m), order no. WZ 10130.

Connecting the water

⚠ Risk of electric shock!

Do not immerse the Aqua Stop safety device in water (contains an electrically operated valve).

To prevent leaks or water damage, it is essential to follow the instructions in this chapter!

Water inlet hose

Warning

Operate the washing machine with cold drinking water only. Do not connect to the mixer tap of an unpressurised hot-water apparatus. If in doubt, have the appliance connected by a specialist.

The water inlet hose must not be

– kinked or crushed,
– modified or severed (strength is no longer guaranteed).

Check the mains water pressure:

– The water pressure should be between 1 and 10 bars (when the tap is turned on, at least 8 litres of water is discharged per minute).
– If the water pressure is higher, install a pressure reducing valve.
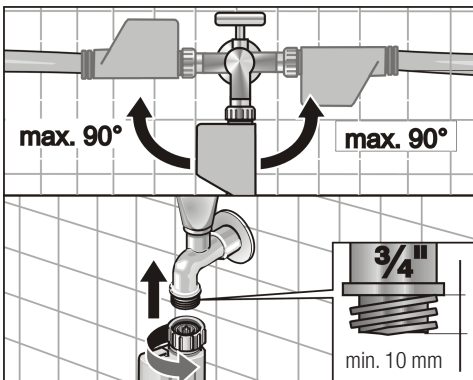
❑ Connect the water inlet hose to the tap.

After connecting the water inlet hose:

❑ Turn on the tap fully.

❑ Check the connection points for leaks.

Water drainage hose

Warning

Do not kink or stretch the drainage hose.

Height difference between the installation surface and drainage point: not more than 100 cm.

Drainage into a siphon:
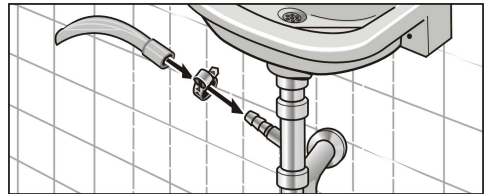
❑ Secure connection point with 24–40 mm Ø hose clip (specialist outlet).

Drainage into a sink:
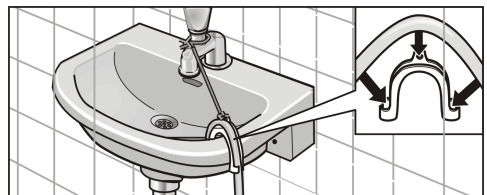
Warning

The plug must not be in the plug hole.

❑ Secure the drainage hose to prevent it from slipping out of the sink.

❑ When the water is being pumped out of the washing machine, check that the water drains away quickly enough.

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Aligning the washing machine

Align the washing machine with the aid of the four height-adjustable feet and a spirit level:
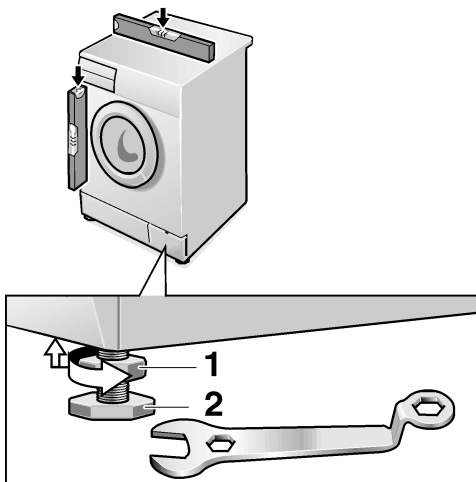
❑ Loosen the lock nut **1** with a spanner.

❑ Adjust the height by rotating the foot **2**.

❑ Tighten the lock nut **1** against the housing. Simultaneously hold the foot in place and do not adjust the height.

All four feet must be firmly on the floor. The washing machine must not wobble. The lock nuts of all four appliance feet must be screwed tightly against the housing!

Loud noise generation, vibrations and "wandering" may be due to incorrect alignment!

Connecting the power

Warning

Connect the washing machine only to an alternating current via a correctly installed earthed socket.

The mains voltage and the voltage specifications on the washing machine (rating plate) must correspond.

Connected load and the required fuse are indicated on the rating plate.

Ensure that:

– The mains plug and socket are compatible.

– The cable cross-section is adequate.

– The earthing system has been installed correctly.

The mains cable may be changed (if required) by an electrician only.

A replacement mains cable can be obtained from customer service.

Do not use multiple plugs/sockets or extension cables.

If a residual-current-operated circuit-breaker is used, ensure that it bears the following symbol: ⊠.

Only this symbol guarantees compliance with currently valid regulations.

Do not insert/pull out the mains plug with wet hands.

Do not pull out the mains plug by tugging the cable.

Transporting the washing machine

Before you transport the washing machine (e.g. when moving house)
– Turn off the tap.
– Reduce the water pressure in the water inlet hose (see Page 46).
– Drain off any residual water (see Page 45).
– Disconnect the washing machine from the power supply.
– Remove the hoses.
– Remove the two lower covers.

Preparing transportation protection devices
❑ Pull the bolt out of the bush until the end of the bolt is flush with the end of the bush.

Installing transportation protection devices
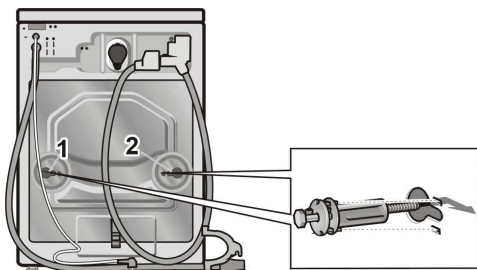
❑ Through the open washing machine door have a second person pull the top of the drum forwards and hold in this position.
Insert the transportation protection devices **1** and **2** and tighten the bolts. The washer lugs must be located in the groove in the rear panel of the housing.

After transporting and correctly installing and connecting the washing machine and removing the transportation protection devices, run the "Drain" additional programme before starting the first wash programme.

Aqua Stop warranty

In addition to warranty claims made against the vendor based on the sales contract and in addition to our appliance warranty we shall provide compensation under the following conditions:

1. If damage is caused by water due to a fault of our Aqua Stop system, we shall compensate the private user for the damage.

2. This liability warranty is valid for the service life of the appliance.

3. A prerequisite for making a claim under the warranty is that the appliance has been correctly installed and connected in accordance with our instructions, including a correctly installed and connected Aqua Stop extension (original accessory). Our warranty does not apply to defective supply lines or fittings up to the Aqua Stop connection on the tap.

4. If your washing machine features Aqua Stop, you do not need to keep your eye on the washing machine during operation or turn the tap off afterwards. You should only turn the tap off if you intend being away from home for a prolonged period, e.g. on holiday.

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