

Frequently asked questions

How often should I clean the fluff collector?

How often you need to clean the fluff collector depends on the type and amount of laundry which has been dried. The fluff collector can collect fluff from up to 20 drying cycles. You only need to clean the fluff collector if a notification appears in the display.

Can I clean the fluff collector if there is no notification in the display?

If there is no notification in the display and you empty and clean the fluff collector, this will not have any negative consequences. However, the fluff in the fluff collector could be damp and the container could drip.

We recommend only cleaning the fluff collector if an appropriate notification appears in the display. In this case, the fluff has already dried out.

Why is there damp fluff in the fluff filter when I open the floor unit?

The appliance uses the condensed water collected to rinse through the fluff filter and collect the fluff in the fluff collector. The fluff is therefore damp directly after the drying process.

Why is there so much fluff in the fluff container?

Appliances with the intelligentCleaning system do not have a door filter. All fluff will be fed into the fluff collector in the lower part of the appliance during the drying process. There is no need to tediously clean the door filter after every drying process. Since you only need to empty the fluff collector roughly every 20 drying cycles, the collector contains the fluff from up to 20 washing and drying loads.

Why does the laundry feel damp after drying?

If your laundry feels damp after drying, use the fine adjustment feature to adjust the drying results. You can find out how to set "Fine adjust" in the section entitled "Setting programmes" in the instructions for use for your appliance.

Why does the laundry not dry evenly?

If you dry thin, thick and multi-layered fabrics together, they will dry to differing degrees. To dry the laundry evenly, sort the textiles into fabric type and structure. If this is not possible, select a time programme for further drying.

Why is there water in the floor unit?

Residual water remains in the floor unit on every tumble dryer. If you remove the fluff filter, you will see the water. The water is harmless from both a functional and a hygienic point of view.



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Congratulations on your new Siemens tumble dryer with intelligentCleaning system!

You have chosen efficiency and technological progress because your new tumble dryer with **intelligentCleaning system** is different from all other dryers: It requires minimum maintenance since you only need to clean the fluff filter roughly every 20 drying cycles. Thanks to the **intelligentCleaning system**, the fluff from every drying cycle can be collected in a fluff collector. The system's intelligent sensors tell you when you need to empty the fluff collector.

Below, we will show you how to clean the **intelligentCleaning system** and answer your frequently asked questions about this new cleaning technology.

Before using the appliance for the first time

- The heat pump technology dries your laundry gently at an appropriate temperature in every programme.
- To achieve optimum drying results, pay attention to the type of laundry and the maximum load quantity, e.g. for special programmes.
- Your perception of moisture is unique to you and varies depending on the room temperature.
- Pay attention to the maximum capacity of your appliance.
- You must also observe the information in the section entitled "Notes on laundry" in the instructions for use for your appliance.
- Before you place any laundry in the machine, remove all objects such as lighters, metal objects or similar from any pockets.

Remaining time display

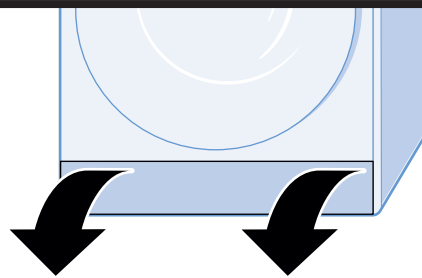
The display shows the predicted drying time for the relevant maximum load for the programmes selected. During the drying process, appliance sensors detect the actual load and the moisture in it and adapt the programme duration in the display.

Cleaning the intelligentCleaning system

These brief instructions explain the most important steps for cleaning the intelligentCleaning system. You can find the detailed cleaning instructions in the instructions for use for your appliance.

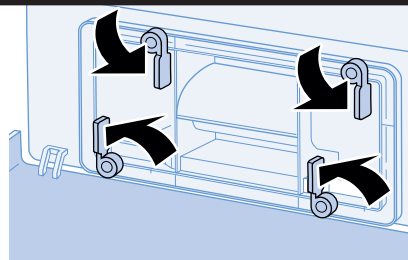
1

To open the maintenance door, pull both sides down from the top at the same time.



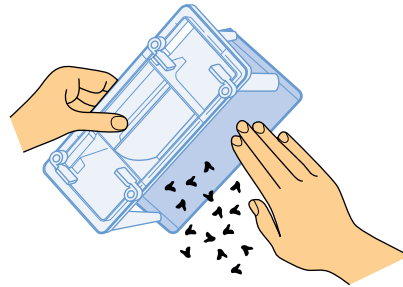
2

Release the lever in the heat exchanger cover and pull it out by the handle.



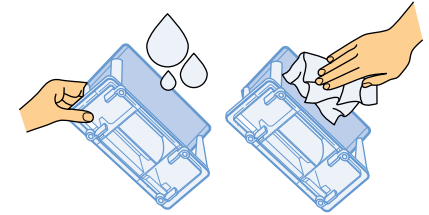
3

Remove all fluff from the cover thoroughly and remove the fluff filter.



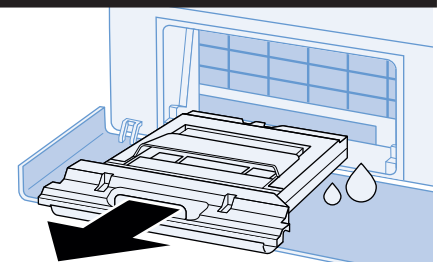
4

Rinse the inside of the cover and the fluff filter under running water and dry with a cloth. Use a soft brush to remove any stubborn dirt.



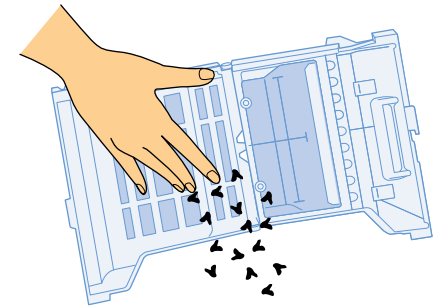
5

Pull out the fluff collector, keeping it level. The fluff collector may contain damp fluff and residual water, which may drip out of it when you pull it out.



6

Open the fluff collector and remove any fluff.



7

Rinse the empty fluff collector under running water and dry it.

