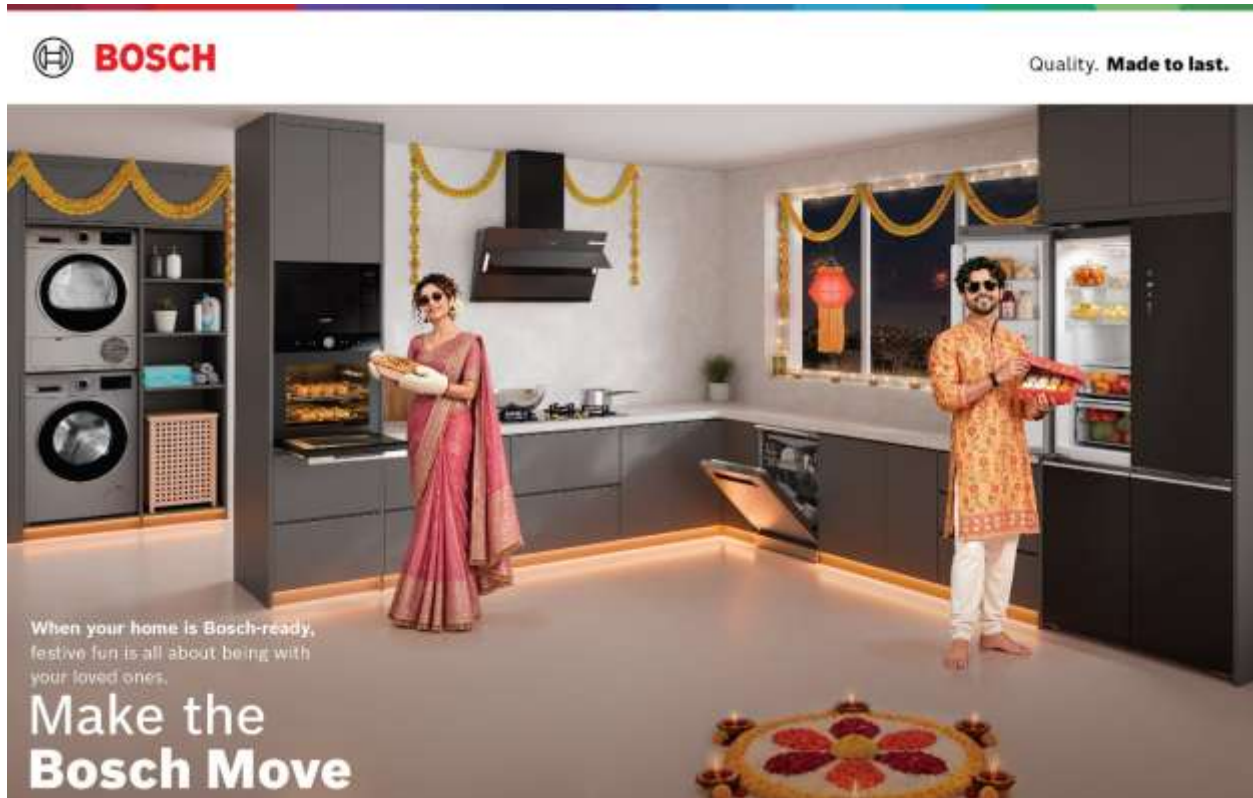


Make the Bosch Move Festive Terms & Conditions

Duration: 1st Oct to 22nd Nov, 2026



EXCHANGE TERMS AND CONDITIONS:

Please read these Terms & Conditions carefully before using the Digi2L Platform. These Terms explain your rights, responsibilities, and the conditions under which Digi2L provides its services.

By accessing or using digi2l.co.in or any associated service (the “Platform”) you agree to be bound by these Terms, our [Privacy Policy](#), our [Refund & Cancellation Policy](#), our [Shipping & Delivery Policy](#), our [Cookie Policy](#), and our [Grievance Redressal Policy](#).

BSH Household Appliances Manufacturing Pvt. Ltd. acts solely as a facilitator for the exchange program. The exchange transaction, including its execution, valuation, collection and related services, shall be managed independently by **Digi2L**. BSH shall not be responsible or liable for any claims, disputes, grievances, losses or issues arising out of or in connection with the exchange transaction or services provided by Digi2L.

1. Eligibility

By using the Platform, you represent and warrant that:

- you are at least 18 years of age;
- you are competent to enter into a legally binding contract under the Indian Contract Act, 1872;
- you are ordinarily resident in India; and
- you are using the Platform for personal, non-commercial purposes, unless you have been separately onboarded as a business partner under a written agreement with Digi2L.

We reserve the right to restrict, suspend, or terminate your access to the Platform if we reasonably believe that you do not meet the eligibility requirements.

2. Definitions

For the purposes of these terms:

- **Account** means a user account created on the Platform using your email address, mobile number, or any other permitted registration method.
- **Assured Buyback or ABB** means a program under which an eligible appliance may be registered for a pre-determined future buyback value, subject to the applicable plan terms, tenure, condition criteria, and verification process.
- **Platform** means the technology platform operated under the Digi2L brand for enabling services relating to used appliances, including buyback programs, exchange programs, circular economy initiatives, refurbishment, resale, and related services.
- **Sell Order** means a transaction through which you sell or offer to sell a used appliance to Digi2L or to an allocated reseller, recycler, brand, or partner through the Platform.
- **Self-QC** means the customer-led quality check process under which you submit photographs, videos, documents, and other required information relating to the appliance.

- **Value Calculator** means the valuation tool available on the Platform that provides an indicative value for a used appliance based on the details and quality parameters provided by you.
- **Voucher** means a redeemable voucher, coupon, credit, or similar instrument issued by Digi2L, a partner retailer, brand partner, or other authorised third party, subject to applicable terms of redemption.

3. Services

The Platform enables users to access one or more of the following services, subject to availability in the relevant location and the applicable service terms:

- obtain an indicative valuation for a used appliance based on the category, brand, age, condition, and other details provided by you;
- submit Self-QC photographs, videos, and related information for review by Digi2L's quality team;
- receive a confirmed exchange or buyback value after review of the Self-QC submission and, where applicable, after physical verification by a pickup or field quality-check representative;
- schedule doorstep pickup through an allocated logistics partner;
- receive payout through UPI, NEFT, or a redeemable Voucher, subject to verification, bank working hours, payment processing timelines, and successful completion of the pickup process;
- register an eligible new appliance under the Assured Buyback program, where offered by a participating brand partner or directly by Digi2L, subject to submission and validation of the required purchase documents within the prescribed timeline.

Digi2L may add, modify, suspend, or discontinue any service or feature on the Platform from time to time.

4. Account registration

To use the Platform, you may be required to create an Account using a valid Indian mobile number, email address, or other permitted credentials. You agree to provide accurate, current, and complete information and to keep such information updated at all times. You are responsible for maintaining the confidentiality and security of your Account credentials, including OTPs, magic links, passwords, or any other login details. You are responsible for all activities that occur through your Account. If you suspect any

unauthorised access or misuse of your Account, you must notify us immediately at help@digi2l.co.in.

5. Pricing and valuation

1. Any valuation shown through the Value Calculator or at the time of Self-QC is indicative and is based on the information submitted by you, including the appliance category, brand, model, age, working condition, physical condition, and other relevant parameters. The final exchange or buyback value is confirmed only after review by Digi2L's quality team and, where applicable, after on-site inspection or Field-QC by the pickup representative. You may accept or decline the final confirmed value at any time before completion of pickup, without any charge. If you decline the transaction after pickup completion, the applicable return, cancellation, and refund process shall be governed by our [Refund & Cancellation Policy](#).
2. Digi2L reserves the right to revise, reduce, or withdraw any indicative valuation if the appliance details, condition, documents, ownership status, or Self-QC submission are found to be inaccurate, incomplete, misleading, or inconsistent with the actual appliance.

Category	Sub-Category	Digi2L Exchange Value	BSH Exchange Value
Washing Machine	FAFL & WD 9 KG & Above	2500	1200
Washing Machine	Dryer	700	1500
Washing Machine	ATL (8 KG & 8.5 KG)	1700	650
Washing Machine	ATL (9 KG & Above)	1700	1000
Refrigerator	Double Door	3500	1400

	(Only in >300L)		
Refrigerator	BF & Fat boy	3500	2500
Refrigerator	SBS	7500	2500
Dishwasher	Any	700	2000
Chimney/Hoods	Any	0	1000
Gas Stoves/ Hobs	Any	0	550
Television	Non- smart- Up-to - 43"	1600	NA
Television	Non- Smart- 44" and above	2600	NA
Television	Smart- Up to - 43"	2100	NA
Television	Smart- 44" and above	3600	NA
Air Conditioner	Split	6000	NA
Air Conditioner	Window	5000	NA
Air Conditioner	Cassette	7500	NA

BSH + Digi2L EXCHNAGE Vale is applicable only on the eligible Bosch products listed below. Any other Bosch products purchased outside the eligible list will only receive the Digi2L exchange value

For LC, please see below:

Product Category	Subcategory
Washing Machine	FAFL & WD 9 KG & Above
Washing Machine	Dryer
Washing Machine	ATL (8 KG & 8.5 KG)
Washing Machine	ATL (9 KG & Above)

LC VIBs applicable is as below :

Cat	VIB	Cap.
FAFL	WGA1420SIN	9.0KG
FAFL	WGA1420PIN	9.0KG
FAFL	WGA244ZSIN	9.0KG
FAFL	WGA244ZTIN	9.0KG
FAFL	WGA244ZPIN	9.0KG
FAFL	WGA254ZSIN	10.0KG
FAFL	WGA254ZPIN	10.0KG
FAFL	WGA254ISIN	10.0KG
FAFL	WGA2740SIN	12.0KG
Dryer	WPG24108IN	9.0KG
Dryer	WQG2420RIN	9.0KG

Dryer	WQG2520XIN	10.0KG
ATL	WOE800D0IN	8.0KG
ATL	WOE800K0IN	8.0KG
ATL	WOE80AG0IN	8.0KG
ATL	WOE80EV0IN	8.0KG
ATL	WOE850B7IN	8.5KG
ATL	WOE90DV0IN	9.0KG
ATL	WOE90EV0IN	9.0KG
ATL	WOI115B0IN	11.0KG
Dryer	WTN86202IN	8.0KG
WD	WNA2740SIN	12/7.0 KG
FAFL	WGA242ISIN	9.0KG
FAFL	WGA254IRIN	10.0KG
FAFL	WGA242IRIN	9.0KG
FAFL	WGA2740RIN	12.0KG
WD	WNA2740RIN	12/7.0 KG
ATL	WOE10DV0IN	10.0KG

Dishwasher List of VIBs

VIB		PS	Type
SMS6ZCW37Q	Bosch	15	Free Standing
SMS6HMB00I	Bosch	15	Free Standing
SMS4HMB62T	Bosch	15	Free Standing
SMP6HMI00I	Bosch	15	Free Standing
SMS6HMC00I	Bosch	15	Free Standing
SMS6HMI00I	Bosch	15	Free Standing
SMS6HMI01I	Bosch	15	Free Standing
SMS6IKI01I	Bosch	14	Free Standing
SMS6IKW01I	Bosch	14	Free Standing

Pls find the comments for REF.

Product Category	Subcategory	Sweetener from BSH
Refrigerator	Double Door (Only in >300L)	1400
Refrigerator	BF & Fat boy	2400

Refrigerator	SBS	2400
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Below are the VIBs in which the exchange offer will be applicable.

CTN35S31VI	TF
CTC35S21VI	TF
CTN35L01PI	TF
CTC35U11AI	TF
CTC35S22VI	TF
CTN39S31VI	TF
CTC39K21AI	TF
CTC39L01PI	TF
CTN39L01PI	TF
CTC39S22VI	TF
CTC39S32AI	TF
CTC35U12AI	TF
CTC39K22AI	TF
CTC35S32AI	TF
KGN56LB42I	BF
KDN76AID0I	Fat boy
KDN86AID0I	Fat boy
KCP88E256I	SBS
KCP88E292I	SBS
CBN50S32EI	BF
CBN50K22EI	BF
CBN50L02PI	BF

6. Payments

Payouts are processed upon successful pickup verification, subject to completion of all required checks and successful payment routing. Available payout modes may include UPI, NEFT, partner-retailer Voucher, or such other modes as may be made available by Digi2L from time to time. Indicative timelines are as follows:

- UPI payouts are generally processed instantly, subject to payment gateway and banking systems;
- NEFT payouts are generally processed by the next business day, subject to bank working hours; and
- Voucher-based payouts are subject to the terms and redemption process of the relevant issuing partner.

7. Assured Buyback (ABB)

The Assured Buyback program applies only to eligible appliances registered under an applicable ABB plan. The buyback value, tenure, registration process, appliance condition criteria, claim process, exclusions, and related requirements shall be governed by the specific ABB plan terms accepted by you at the time of purchase or registration. The ABB value represents the maximum eligible buyback value under the applicable plan and is subject to verification of the appliance condition, ownership documents, purchase details, registration validity, and compliance with the applicable plan terms. The ABB plan terms provided to you at the time of registration shall form an integral part of these Terms by reference.

8. Prohibited use

You agree not to use the Platform for any unlawful, fraudulent, misleading, or unauthorized purpose. In particular, you shall not:

- submit false, misleading, or fraudulent information at any step (Self-QC, identity, payout details).
- sell appliances that are stolen, encumbered, or otherwise do not belong to you free and clear.
- misuse, duplicate, resell, manipulate, or wrongfully redeem any Voucher or promotional benefit;
- use the Platform for any fraudulent, unlawful, suspicious, or prohibited financial activity, including misuse of payouts, vouchers, bank details, UPI details, or transactions in violation of applicable law;

- copy, scrape, extract, reverse-engineer, interfere with, or misuse any part of the Platform, including its software, systems, pricing logic, valuation tools, databases, content, or user interface, except as permitted by applicable law;
- upload or transmit viruses, malware, harmful code, or any material that may disrupt or damage the Platform;
- upload or submit any content that infringes intellectual property rights, violates privacy rights, is defamatory, obscene, unlawful, or otherwise prohibited under applicable law; or
- interfere with the operation, security, integrity, or functionality of the Platform.

If we reasonably believe that you have engaged in prohibited use, we may suspend or terminate your Account, cancel any pending transaction, withhold or reverse payouts where legally permissible, and report the matter to law enforcement or regulatory authorities.

9. Intellectual property

1. The Digi2L name, logo, trademarks, trade names, software, user interface, design, text, graphics, images, content, tools, processes, databases, and all other materials available on the Platform are owned by UTC Digital Technologies Private Limited or its licensors and are protected under applicable intellectual property laws, including the Copyright Act, 1957 and the Trade Marks Act, 1999.
2. You may not copy, reproduce, modify, distribute, publish, display, sell, license, create derivative works from, or otherwise exploit any Platform content or intellectual property without our prior written consent.
3. By submitting Self-QC photographs, videos, documents, or other content to the Platform, you grant Digi2L a non-exclusive, royalty-free, worldwide licence to use, store, reproduce, review, process, and disclose such content solely for the purposes described in these Terms and our [Privacy Policy](#), including quality verification, transaction processing, audit trail, fraud prevention, dispute resolution, legal compliance, and service improvement.

10. Third-Party Partners and Platform Role

1. Digi2L operates as a technology-enabled platform and works with third-party partners to provide services relating to appliance exchange, buyback, refurbishment, resale, recycling, logistics, payments, brand programs, and related activities.
2. These partners may include resellers, recyclers, refurbishers, logistics providers, payment service providers, brand partners, retail partners, and field verification

teams. Certain parts of the service, including pickup, verification, transportation, payment processing, voucher issuance, refurbishment, resale, recycling, or Assured Buyback fulfilment, may be performed or supported by such partners.

3. Digi2L may share necessary transaction, appliance, contact, pickup, payment, and verification details with third-party partners solely for providing the relevant services, subject to our [Privacy Policy](#) and applicable law.
4. Digi2L takes reasonable steps to work with suitable partners but shall not be responsible for delays, failures, errors, acts, or omissions caused solely by third-party partners, banks, payment gateways, logistics providers, or external systems, except as required under applicable law or expressly stated in our policies.

11. Disclaimers

To the maximum extent permitted by law, Digi2L disclaims all express and implied warranties, including warranties relating to merchantability, fitness for a particular purpose, accuracy, reliability, uninterrupted availability, error-free operation, and freedom from third-party rights claims.

12. Limitation of liability

To the maximum extent permitted under applicable law, Digi2L's aggregate liability arising out of or relating to your use of the Platform, any product, service, transaction, or these Terms shall be limited to the actual value of the specific transaction giving rise to the claim.

For this purpose:

- for a Sell Order, liability shall be limited to the final exchange, buyback, or payout value confirmed and accepted for the relevant appliance;
- for a Voucher-based transaction, liability shall be limited to the value of the relevant Voucher issued or payable for that transaction; and
- for an Assured Buyback transaction, liability shall be limited to the value payable under the applicable ABB plan, subject to the plan terms, eligibility, condition criteria, and verification process.

Any indicative valuation, estimated price, calculator value, listed value, or tentative offer displayed on the Platform shall not be treated as the final transaction value unless it has been expressly confirmed and accepted as part of a completed transaction.

Digi2L shall not be liable for any indirect, incidental, special, consequential, exemplary, or punitive damages, including loss of profits, loss of business, loss of data, loss of

goodwill, or losses arising from delays, service interruptions, third-party actions, payment processing failures, or circumstances beyond Digi2L's reasonable control.

13. Indemnification

You agree to indemnify, defend, and hold harmless UTC Digital Technologies Private Limited, its directors, officers, employees, representatives, agents, affiliates, and partners from and against any claim, demand, loss, damage, liability, cost, or expense, including reasonable legal fees, arising out of or relating to:

- your breach of these Terms or any applicable policy;
- your violation of any applicable law or regulation;
- your infringement or violation of any third-party right;
- any false, misleading, or fraudulent information submitted by you;
- any appliance, document, photograph, video, or content submitted by you; or
- your misuse of the Platform or any service offered through it.

14. Force majeure

Digi2L shall not be liable for any failure, delay, interruption, or non-performance caused by events beyond its reasonable control, including acts of God, natural disasters, pandemics, epidemics, fire, flood, war, civil unrest, strikes, labour disruptions, governmental actions, regulatory restrictions, internet failures, telecom failures, payment gateway failures, logistics disruptions, or any other event beyond Digi2L's reasonable control.

15. Account Suspension and Termination

You may request the closure of your Account at any time by writing to help@digl2l.co.in.

Upon receiving such request, Digi2L may deactivate your Account within a reasonable period, subject to completion of any ongoing transactions, settlement of outstanding obligations, fraud checks, legal requirements, and data retention obligations under our [Privacy Policy](#).

Digi2L may suspend or terminate your Account, restrict access to the Platform, or cancel transactions if:

- you breach these Terms or any applicable policy;
- you engage in fraud, misuse, prohibited use, or illegal activity;
- you submit false or misleading information;

- you misuse vouchers, payout systems, or transaction processes;
- your Account remains inactive for a prolonged period; or
- Such action is required for legal, regulatory, security, or operational reasons.

Where practicable, Digi2L may provide notice before suspension or termination. However, Digi2L may act without prior notice in cases involving fraud, illegal activity, security risk, regulatory requirement, or serious breach.

16. Changes to these Terms

Digi2L may update or revise these Terms from time to time. When we make material changes, we may:

- update the “Last updated” date;
- post a notice on the Platform;
- notify users through email, SMS, in-app notice, or any other reasonable mode; and
- where required by applicable law or where the change materially affects your rights, seek your acceptance before continuing the relevant service.

Your continued use of the Platform after the revised Terms take effect shall constitute acceptance of the updated Terms.

17. Governing law and dispute resolution

These Terms shall be governed by and construed in accordance with the laws of India. In the event of any dispute, claim, or grievance arising out of or relating to these Terms, the Platform, or any transaction:

1. you agree to first contact Digi2L through the grievance mechanism set out in our [Grievance Redressal Policy](#), so that we have a reasonable opportunity to resolve the matter informally;
2. if the matter is not resolved within 30 days, the parties may explore mediation or conciliation in accordance with applicable law, including the Mediation Act, 2023, where applicable;
3. for consumer disputes, you may also access remedies available under applicable consumer protection laws, including the Consumer Protection Act, 2019, the Consumer Protection (E-Commerce) Rules, 2020, the National Consumer Helpline, and any notified online consumer dispute resolution mechanism; and

4. subject to applicable consumer protection rights and mandatory legal forums, the courts at Mumbai, Maharashtra shall have exclusive jurisdiction.

18. Grievance Officer

Digi2L has appointed a Grievance Officer for consumer grievance redressal in accordance with applicable law. The name, designation, contact details, complaint process, and timelines are available in our [Grievance Redressal Policy](#). For general queries, support requests, or assistance, you may contact Digi2L at help@digi2l.co.in or [+91 \(022\)-65511123](tel:+91(022)65511123).

19. Miscellaneous

- **Severability.** If any provision of these Terms is held to be invalid, illegal, or unenforceable, the remaining provisions shall continue in full force and effect.
- **Waiver.** Any failure or delay by Digi2L in enforcing any provision of these Terms shall not constitute a waiver of its right to enforce that provision or any other provision in the future.
- **Assignment.** You may not assign or transfer your rights or obligations under these Terms without Digi2L's prior written consent. Digi2L may assign or transfer its rights and obligations to an affiliate, successor, acquirer, or in connection with a merger, restructuring, business transfer, or sale of assets.
- **Entire Agreement.** These Terms, together with the [Privacy Policy](#), [Refund & Cancellation Policy](#), [Shipping & Delivery Policy](#), [Cookie Policy](#), [Grievance Redressal Policy](#), applicable ABB plan terms, and any other terms incorporated by reference, constitute the entire agreement between you and Digi2L in relation to your use of the Platform and supersede all prior understandings on the same subject matter.
- **Relationship.** Nothing in these Terms shall be deemed to create any partnership, joint venture, employment, agency, franchise, or representative relationship between you and Digi2L.

COMBO OFFER – TERMS & CONDITIONS

1. Consumers purchasing an eligible combination of Bosch appliances under the “Combo Offer” may avail an additional benefit of up to Rs. 30,000/-, subject to these terms and conditions.
2. The Combo Offer shall apply only to selected models and qualifying combinations of Bosch Washing Machines, Dryers, Refrigerators, Dishwashers and Cavity appliances purchased from participating retail outlets. Consumers are advised to check the eligibility of the products and combination with the participating seller before purchase.
3. The Combo Offer shall be valid from 1st October 2026 to 22nd November 2026. The offer may be available only on selected dates during this period, and consumers are advised to check its availability with the participating seller at the time of purchase.
4. To qualify for the Combo Offer, all products forming part of the eligible combination must be purchased in a single transaction and under the same invoice from a participating retail outlet.
5. The benefit shall depend upon the eligible product combination and the applicable offer structure at the time of billing. The maximum benefit available under the Combo Offer shall be Rs. 30,000/- per eligible transaction and shall not be treated as an assured benefit for every purchase.
6. The Combo Offer shall apply only to purchases made through participating retail outlets and shall not apply to purchases made through online platforms, unless expressly stated otherwise in the applicable offer communication.
7. Products, models or combinations that are not covered under the Combo Offer shall not be eligible for any benefit under the offer.
8. The Combo Offer may be clubbed with card EMI but cannot be clubbed with any other ongoing Bosch offer, cashback, promotional EMI benefit,

paper finance benefit or promotional scheme, unless expressly permitted under the applicable offer communication.

9. In case of cancellation, return or exchange of any product forming part of an eligible combination, the Combo Offer benefit shall be reassessed based on the revised purchase. If the revised purchase is no longer eligible, or is eligible for a lower benefit, the corresponding benefit may be withdrawn, adjusted or recovered, subject to the applicable return/cancellation policy and applicable law.
10. Eligibility for the Combo Offer and the applicable benefit shall be confirmed at the time of billing, subject to product availability and satisfaction of the applicable offer conditions.
11. Bosch reserves the right to amend, modify, suspend, extend or withdraw the Combo Offer, including the eligible products, combinations and benefits, subject to applicable law.
12. The Combo Offer shall also be subject to the applicable terms and conditions of sale of the participating seller. In case of any inconsistency concerning the Combo Offer, the specific terms communicated for the applicable offer shall prevail, subject to applicable law.

Cashback – Terms and Conditions

I. Cashback offer upon purchase on EMI using Credit Card and Debit Card

1. Up to **Rs.15,000/-** cashback on purchase of selected Bosch appliances (Washing Machine, Dryers, Washer dryers, Refrigerators and Dishwashers, Hobs, Hoods & Chimneys[AM1]) on EMI by using select credit cards and debit cards (“**Cashback Offer**”). This Cashback Offer is available only for purchases made via retail outlets and is not available on purchases made via online platforms.
2. Cashback Offer Period is applicable until 31st November 2026 [AM2] (Please note that the offer will be available on selected dates within the Cashback Offer Period. Consumer is requested to check the

Cashback Offer's availability with your seller at the time of purchasing the Eligible Product.)

3. Minimum transaction value to avail this Cashback Offer is Rs 15,000 for all banks; Maximum cashback that can be claimed by the consumer is Rs.15,000. [AM3]
4. Deferred Cashback will reflect after 90 days from date of transaction.
5. This Cashback Offer is valid on availing EMI facility of the following tenures: 3, 6, 9, 12 & 18 months.
6. The offer is applicable only on MDA products and it excludes Single Door & Semi-Automatic twin tub. [AM4]
7. In case the consumer purchases the Eligible Product on EMI, following interest charge shall be borne by consumer:

EMI duration	Interest charge borne by consumer
3 months	As per interest charges applicable on selected bank
6 months	As per interest charges applicable on selected bank
9 months	As per interest charges applicable on selected bank
12 months	As per interest charges applicable on selected bank
18 months	As per interest charges applicable on selected bank

8. The Cashback Offer is applicable on leading banks Credit and Debit Cards.
9. Emi Options available with: Bajaj FinServ, ICICI Bank Ltd., IDFC First Bank Ltd., HDB Financial Services, TVS credit Services Ltd.
10. The Cashback Offer is available in selected outlets & for models only.
Please check with your seller on the availability of the Cashback Offer for your selected product at the time of purchase.
11. Consumer can obtain the EMI facility (including the Cashback Offer) only once per card. The Cashback Offer is valid only if transaction is done under EMI option offered for Bosch brand and when Cashback Offer is printed on charge slip.

12. Consumer needs to retain charge slip until cash back amount is credited in to card account.
13. Terms and conditions levied by the banks on the credit and debit cards shall apply in addition to these Terms.

II. EMI Schemes

Paper Finance: The following EMI offers are available when the consumers wish to opt for paper financing schemes for purchase of on freestanding Bosch appliances (Washing Machine, Dryers, Washer dryers, Refrigerators and Dishwashers, Hobs, Hoods & Chimneys) ("**EMI Offer**"):

1. Fixed Tenure EMI: Under this option, the consumers have the option to fix the tenure for which the EMI will be payable. The EMI instalment value will be determined based on the purchase value of the product. The banks and financial institutions offering these schemes can, at their sole discretion, determine the total value of credit that is offered to the consumer on EMI.

Total Tenure	Upfront Instalments payable
12 months	EMI for 4 months
10 months	EMI for 2 months

2. EMI Offer Period: 1st October, 2026 to 30th November, 2026 (Please note that the offer will be available on selected dates within the EMI Offer Period. You are requested to check the EMI Offer's availability with your seller at the time of purchasing the product.)
3. EMI Offer are available on all freestanding Bosch appliances (Washing Machine, Dryer, Washer dryer, Refrigerator and Dishwasher)
4. EMI schemes offered are at the sole discretion of Bajaj FinServ, ICICI Bank Ltd., IDFC First Bank Ltd., HDB Financial Services, TVS credit Services Ltd.

5. EMI Offer cannot be clubbed with Cashback Offer (EMI financing via credit and debit cards along with cashback offer).