

Washington State Consumer Health Data Privacy Policy

The company BSH Home Appliances Corporation, 1901 Main Street, Suite 600, Irvine, California 92614 (hereinafter, "BSH," "Home Connect" or "we") is responsible for the collection, processing and use of your Consumer Health Data connected in association with the with the Home Connect app (hereinafter "App"). For the purposes of this policy, "Consumer Health Data" means information that is linked or reasonably linkable to a consumer and that identifies the consumer's past, present, or future physical or mental health status.

Consumer Health Data That We May Collect from You and Your Device

Certain BSH refrigerator appliances are equipped with cameras to enable you to view the contents of your refrigerator. While we do not intentionally collect Consumer Health data, if you place health related items in view of the camera in the refrigerator, we may inadvertently capture photos containing such health-related information, such as medication information. Our collection of this data is used exclusively for the purposes of providing the refrigerator camera functionality. Moreover, we do not share such data with third parties except to the extent necessary to provide the refrigerator camera functionality.

Your Rights with Respect to your Consumer Health Data

Residents of Washington State have the following rights with respect to their Consumer Health Data we collect:

1. The right to confirm whether we collect, share, or sell Consumer Health Data concerning the consumer. Please note that we do not "sell" or "share" Consumer Health Data as such terms are defined in the Washington My Health My Data Act.
2. The right to withdraw consent from our collection of Consumer Health Data. Please note, that in the event that you wish to exercise this right, the refrigerator camera functionality will not be fully operational.
3. The right to request that we delete any Consumer Health Data we have collected about you.

These rights may be exercised by submitting a request to bsh-us-dataprotection@bshg.com or by calling our toll-free number at 855-769-1755. Please include your name, address, and phone number or email in all communications and state clearly the nature of your request.

Please note that we will use reasonable methods to verify your identity when you submit a request. To the extent that we are unable to verify your identity using commercially reasonable efforts, we may deny your request and ask that you provide additional information reasonably necessary to authenticate your request. Information in response to a consumer request will be provided up to twice annually free of charge.

We will process and respond to your request within 45 days after it is received. In the event that you are unhappy with the outcome of your request to exercise one of your rights above, you may appeal our decision by contacting us at the address listed below, emailing bsh-us-dataprotection@bshg.com, or by calling our toll-free number at 855-769-1755. Within 45 days of receiving your appeal, we will review your file and inform you of our decision with a written explanation of our conclusion. If we deny your appeal, you may submit a complaint online to the Washington Attorney General at <https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx>.

Mailing Address:

BSH Home Appliances Corporation
Attn: US Data Protection Officer (Legal Department)
1901 Main Street, Suite 600 Irvine, California 92614

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