

CONDITIONS OF PURCHASE

BSH Home Appliances Ltd (CN 1522320) of Level 3, AON House, Smales Farm, 74 Taharoto Road, Takapuna, Auckland 0622, herein referred to as **BSH**.

1. General

- 1.1 These Conditions of Purchase (**Conditions**) apply to the supply of goods or services to BSH by the supplier (**Supplier**).
- 1.2 Variations to these Conditions, or terms offered by the Supplier or contained in any invoice or order prepared or issued by the Supplier which differ from these Conditions, are incorporated into these Conditions only if accepted by BSH's authorised representative in writing. Acceptance of goods or services or payment for them by BSH will not be deemed acceptance of any such new or varied terms.

2. Quotations

All quotations and cost estimates provided by the Supplier are binding and may not be amended unless agreed in writing by the parties.

3. Ordering

- 3.1 Each order from BSH constitutes an offer by BSH to purchase goods or services from the Supplier subject to these Conditions. An order may be constituted by a formal purchase order or by a delivery schedule (in respect of the period which is specified by BSH to be binding) (**Order**). If there is any inconsistency between the terms of the Order and these Conditions, the terms of the Order prevail.
- 3.2 Without liability, BSH may vary or cancel all or any part of an Order by giving notice in writing to the Supplier at any time prior to delivery or supply. BSH will endeavour to minimise the extent of any cancellation (but without liability for any failure).
- 3.3 All Orders and variations to them must be in writing (which, where agreed, includes electronic data interchange (**EDI**)). EDI Orders (or variations) will conform to agreed EDI procedures.
- 3.4 The Supplier is deemed to accept an Order subject to these Conditions if the Supplier does not refuse or reject the Order in writing within 5 days of the date stipulated on the Order, or if the Supplier performs any part of the Order before that time.
- 3.5 The Supplier acknowledges and agrees that BSH has not made any representations or warranties that BSH will purchase a minimum amount of goods or services at any time from the Supplier or that BSH will exclusively purchase the goods or services from the Supplier.

4. Prices Applicable to Order

- 4.1 Unless otherwise agreed by the parties in writing (for example, pursuant to a scheduling agreement), prices are as stated on the Order.
- 4.2 Unless otherwise agreed by the parties in writing or otherwise stated on the Order, prices are "CIP" (as defined in Incoterms 2010) to the nominated place of delivery. The price includes all packaging costs, goods and services tax (**GST**) and any other applicable taxes, duties, levies, charges and costs.

5. Delivery and Delivery Requirements

- 5.1 The Supplier must deliver the goods or services at the time and in the quantities and manner specified in the Order.
- 5.2 If the Supplier anticipates being unable to comply with delivery dates or deadlines, or to supply quantities or quality of goods or services due to circumstances beyond the Supplier's control, or for any other reason, the Supplier must immediately notify BSH's ordering department giving full details. BSH may, at its discretion, extend the delivery date or cancel the Order.
- 5.3 Notwithstanding clause 5.2, time is of the essence for all of the Supplier's obligations under these Conditions.
- 5.4 Without prejudice to BSH's rights under clause 5.2, if the Supplier fails to effect delivery of all or part of the goods or services the subject of the Order by the due date for delivery for any reason (other than due to an event of force majeure), BSH may, on giving written notice and without affecting BSH's other rights:
 - (1) cancel the Order;
 - (2) obtain replacement goods or services from a third party; and/or
 - (3) claim reimbursement of additional costs arising from the Supplier's failure to comply with the delivery instructions and damages for breach of contract (including any loss, damage or cost incurred by BSH as a consequence of stoppage of any of BSH's factory operations or the factory operations of BSH's customers). The Supplier must ensure that the goods are packed, labelled, marked and loaded in accordance with the Order and BSH's instructions or otherwise must be suitably packed and comply with all requirements of the carrier to ensure no damage occurs to the goods whilst in transit.
- 5.5 BSH is not required to pay any packing costs unless it agrees to do so in writing. BSH is not obliged to return any packaging or packing materials for the goods.
- 5.6 The Supplier acknowledges and agrees that the delivery of goods or services by instalments is not permitted unless otherwise agreed by BSH's authorised representative in writing.

6. Inspection and Acceptance of Goods and Services

- 6.1 BSH will not be considered to have accepted goods and services prior to receiving them at the place specified by BSH for delivery and fully inspecting them for compliance with the Order and these Conditions. BSH may inspect the goods or services provided as soon as practicable in the normal course of business. If a more thorough inspection of goods or services is required on receipt as a result of unsatisfactory delivery (as determined by BSH acting reasonably), the cost of this is to be borne by the Supplier. Quantities, weights, dimensions, quality, conformity to specifications and fitness for purpose of the goods or services ascertained by BSH in the course of inspection will be final for the purposes of acceptance or rejection of the goods or services.
- 6.2 BSH's right to inspect and reject goods or services and to enforce its rights under clauses 12.3 or 17 is not waived by the payment for the goods or services or by acceptance of delivery or supply prior to inspection. The acceptance of defective or overdue goods or services will not be deemed as a waiver of any of BSH's rights.

7. Risk and Title

- 7.1 Goods remain at the Supplier's risk until BSH's representative takes physical possession of the goods at the nominated place of delivery.
- 7.2 Subject to clause 14.1, title to goods or services passes on delivery of goods or services in accordance with clause 5.

8. Conditions of Payment

- 8.1 A separate invoice must be sent to BSH at the address provided by BSH and must not be sent before BSH receives the goods or services.
- 8.2 Unless otherwise agreed or stated on the Order, payment of invoices will be made within 30 days of the end of the month in which the invoice is issued to BSH. Payment of invoices does not affect BSH's right to dispute invoices or to make claims against the Supplier in respect of goods or services. Payment for goods or services does not constitute acceptance of such goods or services. Payment is contingent upon the Supplier providing BSH with a valid tax invoice and an adjustment note if any adjustment event occurs.
- 8.3 If BSH disputes any amount shown on an invoice, it will notify the Supplier of such dispute and pay the undisputed amount in accordance with clause 8.2.

9. Refund of Overpayment of GST

If by reason of the occurrence of an adjustment event or for any other reason whatsoever, the amount of GST paid or payable by the Supplier on any taxable supply the Supplier makes to BSH is less than the amount of GST identified on any tax invoice for that supply or otherwise as may be determined by BSH acting reasonably (**GST Overpayment**) the Supplier must pay to BSH by way of refund the amount of the GST Overpayment on the first to occur of:

- (1) the Supplier becoming aware of the occurrence of a GST Overpayment; or
- (2) the receipt by the Supplier of any refund of GST paid by the Supplier.

10. GST Supply by BSH

To the extent that any supply made by BSH to the Supplier is a taxable supply, the Supplier agrees that BSH can require that the consideration for that Supply be increased by an amount equal to the consideration for the supply multiplied by the prevailing GST rate.

11. Set Off

The account between the Supplier and BSH is a running account. Where any amount is payable to the Supplier by BSH or a Related Company of BSH under any agreement, BSH may set such amount off against any amount owed by the Supplier or a Related Company of the Supplier to BSH or any Related Company of BSH, and continue to do so until such time as the amount outstanding from the Supplier has been paid in full.

12. Warranty

- 12.1 The Supplier warrants and represents that:
 - (1) the Supplier has the right to sell the goods free from all encumbrances and that BSH will enjoy quiet possession of the goods or services;
 - (2) the goods will be of merchantable quality and fit for any purpose which BSH makes known to the Supplier (whether expressly or impliedly) or for which the goods are commonly supplied or used;

- (3) the goods will be free from defects in design, material and workmanship;
 - (4) the goods or services will comply and will be provided strictly in compliance with specifications (if any) provided by BSH from time to time, the Order and these Conditions;
 - (5) the Supplier will provide adequate information relating to the goods or services and to the use of the goods or of the results of the services;
 - (6) where the goods or services are supplied by reference to a sample, the goods or services will correspond with the sample; AND
 - (7) the goods and services will comply with all applicable laws in New Zealand, and any applicable laws in the place of manufacture, including laws relating to:
 - (a) their safety, manufacture, packaging, labelling, transportation and sale;
 - (b) the nature, substance, quality, weight and measurement of the goods; and
 - (c) the services;
 - (8) the operation of the Supplier's business complies with all applicable laws, including laws relating to employment, the environment and health and safety, bribery and corruption;
 - (9) the Supplier's actions or omissions will not cause BSH to breach any applicable laws;
 - (10) the services will be provided with due care and skill and in a timely, professional manner and in accordance with BSH's reasonable directions; and
 - (11) the goods or services will not infringe the intellectual property rights of any third party.
- 12.2 In the case of goods, the warranties in clauses 12.1(2), 12.1(3) and 12.1(4) will, unless otherwise agreed by the parties, apply for a period of 24 months, effective from the date of delivery to the final consumer of the final product into which the goods are incorporated. In addition, in terms of shelf life, the goods will meet the warranties in clauses 12.1(2), 12.1(3) and 12.1(4) for at least 12 months from the date of delivery to BSH (or such other period as may be specified in any applicable procedure of BSH and of which the Supplier has been notified in writing prior to placement of the Order).
- 12.3 If goods or services are, in BSH's reasonable opinion, defective or not in accordance with the Order or these Conditions, BSH may, without affecting BSH's other rights, require from the Supplier, at BSH's option and the Supplier's cost:
- (1) replacement or re-supply of the goods or services and return of any defective goods;
 - (2) supply of equivalent goods or services and return of any defective goods;
 - (3) repair of the goods or payment of the cost of repairing the goods;
 - (4) payment of the cost incurred by BSH replacing or acquiring equivalent goods or services;
 - (5) a reduction of the purchase price; or
 - (6) recall of the goods and a refund of any part of the purchase price paid.
- 12.4 If BSH has incorporated the goods into other goods or assemblies (**Other Goods**) which require repair or replacement as a result of the goods being defective BSH may, in addition to its rights above, require the Supplier to pay for the replacement or repair of the Other Goods.
- 12.5 Where, in BSH's reasonable opinion, it is necessary to avoid imminent danger or excessive loss or damage, BSH may rectify deficiencies ascertained by it in the course of inspection of goods in accordance with clause 6 at the Supplier's expense.
- 13. Performance of Services on Site**
- Persons, who perform services at BSH's sites pursuant to these Conditions, must comply with BSH's policies (as advised to the Supplier) and instructions given by BSH or its representatives. Subject to clause 19, the Supplier indemnifies BSH for any losses, costs or damages incurred by BSH in relation to any adverse environmental event caused on site resulting from the Supplier's acts or omissions, including those of the Supplier's personnel, in the performance of services.
- 14. Provision of Materials, Equipment and Data**
- 14.1 Materials, components, containers and special packaging provided by BSH to the Supplier (**Materials**) remain BSH's property (unless BSH agrees to sell the Materials to the Supplier separately, in which case this clause 14.1 will not apply), and may only be used in accordance with their intended purpose of supply to BSH in accordance with these Conditions. Any surplus or scrap Materials must be returned to BSH without delay. Materials must not be incorporated into any goods manufactured by the Supplier or any third party unless BSH agrees in writing. The Supplier agrees that BSH owns a proportion of the products manufactured using its Materials equivalent to the ratio of the replacement value of the Materials to the replacement value of the complete packaged goods, to which extent the Supplier holds the goods or the proceeds of their sale on trust for BSH.
- 14.2 All tools, gauges, jigs and other equipment provided by BSH to the Supplier (**Equipment**), drawings, models, samples, blueprints, specifications and other data provided by BSH to the Supplier (**Data**) remain BSH's property and must be returned to BSH (together with all copies) upon completion or cancellation of the Order in respect of which they have been provided to the Supplier or at any time as otherwise requested by BSH. The Supplier must not provide any Materials, Equipment or Data (or copies of Materials, Equipment or Data) or any products comprising the Materials or Equipment and Data to a third party without BSH's prior written consent.
- 14.3 All Materials and Equipment and Data must be kept secure, maintained and kept in good working order and condition. The Supplier agrees to replace any Materials and Equipment and Data that are damaged, lost, rendered unusable or destroyed without cost to BSH.
- 14.4 The Supplier will arrange insurance cover at full replacement value in respect of loss or damage to the Materials, Equipment or Data provided to the Supplier to the extent that insurance cover can be obtained.
- 14.5 The Supplier must ensure that the Supplier and its agents, employees and subcontractors do not copy, reverse engineer, destroy, encumber, misuse, part with possession of or modify any Materials, Equipment or Data.
- 14.6 BSH may at any time inspect the goods or components of the goods and the processes of manufacture and packing, labelling or storage of such goods or to recover any goods that are BSH's property. For this purpose, BSH may enter any premises where the goods may be found. The Supplier will provide all reasonable assistance to BSH in such inspections.
- 15. Confidentiality – IT Security**
- 15.1 Both parties must ensure that they and their employees, subcontractors and agents do not disclose any information provided by the other party or these Conditions (**Confidential Information**) unless:
- (1) the information is in the public domain (other than by reason of a breach of these Conditions);
 - (2) the disclosure is approved by both parties in writing; or
 - (3) the disclosure is required by law.
- 15.2 Confidential Information may only be disclosed to and used by employees, subcontractors and agents of either party who have a need to know (and only to the extent that each has the need to know) for the purpose of the parties fulfilling their obligations under these Conditions. Both parties agree to maintain adequate security measures to safeguard any Confidential Information from access or use by any unauthorised person. Both parties must, on becoming aware of any breach of confidentiality, promptly inform the other party, investigate the breach and report to the other party as to the outcome of the investigation.
- 15.3 Each party must establish and maintain information security measures in accordance with relevant and reasonable industry standards (including technical, organizational and operational measures) in order to effectively:
- (1) protect the confidentiality, availability, authenticity and integrity of all information and systems related to the performance of the Conditions;
 - (2) protect personal information (in particular where outsourcing processing) against loss, alteration, disclosure or access by unauthorized third parties;
 - (3) prevent, identify, assess and remedy IT security risks in particular, from vulnerabilities or malware; and
 - (4) prevent, identify, assess, and remediate IT security risks in IT interfaces, e.g., through access controls; prompt application of available security updates; security by design/default; end-point security measures; and encryption technologies (**IT Security of the Services**).
- 15.4 Each party must safeguard the IT Security of the Services for a minimum of two years from the date of provision of the goods/services to BSH or, the date of termination of the Conditions.
- 15.5 Each party must promptly inform the other of any serious IT security-related breach, information loss, incident, threat, infestation by malware, information misuse, information leak or cyber attack) that may impact the other party and, in the case of the Supplier, adversely affect the Supplier's provision of the goods/services to BSH (**Security Breaches**). Each party must promptly remedy any Security Breaches without delay and take appropriate measures to prevent any further Security Breaches.
- 15.6 The Supplier must ensure that all employees and subcontractors who have access to the information and systems or are used in the performance of the contract are appropriately trained and sensitized and comply with these Conditions.
- 15.7 If employees of the Supplier access BSH systems, BSH reserves the right to implement measures to detect and prevent misuse in order to protect BSH's IT systems, if necessary by inspecting personal information of the accessing employees of the Supplier (e.g. individual identification and name, contact information). The Supplier must provide reasonable support to BSH in these measures.
- 16. Intellectual Property**
- 16.1 Where the Supplier accepts an offer or Order from BSH for the development by the Supplier of goods or of other work product through the performance of services, the Supplier agrees to and hereby assigns to BSH, or agrees to procure the assignment to BSH, all rights to or interests in any intellectual property developed by the Supplier, the Supplier's employees, subcontractors and agents in the course of developing the goods or providing the services, effective on creation. If requested by BSH, the Supplier will do all things reasonably necessary to assist BSH, at BSH's cost, to obtain the relevant patent, copyright or other intellectual property rights in BSH's name, anywhere in the world.

- 16.2 Any intellectual property existing in or in relation to any Equipment and Data remains BSH's sole property.
- 16.3 The Supplier acknowledges that BSH owns or licenses a number of registered trade marks and other marks, brands and logos (**Trade Marks**). Goods bearing BSH's Trade Marks or produced pursuant to or with designs owned by or licensed to BSH or BSH's Materials, Equipment or Data must only be sold to BSH. Where goods have been rejected or not taken up by BSH, the Supplier must obtain BSH's written consent to sell such goods to a third party. If such consent is given, the Supplier must remove all references to BSH's Trade Marks from those goods before they are offered for sale.
- 16.4 The Supplier will not use any Trade Mark or any other promotional material of BSH or its Related Companies without BSH's prior written consent.
- 16.5 The Supplier must comply with BSH's directions and policies in relation to the Trade Marks.
- 16.6 The Supplier will not use, or apply to register, a trade mark, business name, company name or domain name which incorporates any Trade Marks, or any substantially identical or misleadingly similar words.
- 16.7 The Supplier will not, and will ensure that the Supplier's employees, subcontractors or agents do not:
- (1) disparage BSH or any of BSH's Trade Marks, products or services; or
 - (2) do anything likely to damage BSH's reputation or any of BSH's Trade Marks, products or services.
- 17. Cancellation**
- 17.1 Without limitation to BSH's rights under clause 3.2, BSH may terminate, cancel or suspend an Order (with or without prior notice as BSH may determine in BSH's sole discretion) if:
- (1) the Supplier breaches or repudiates these Conditions or the (or any other) Order including any warranty or representation;
 - (2) the Supplier materially fails to meet quality requirements so as to endanger the timely and proper performance of any Order;
 - (3) in BSH's sole discretion, the Supplier's financial or other condition or progress in relation to an Order may endanger the timely and proper performance of any Order;
 - (4) the Supplier makes an assignment for the benefit of its creditors, suspends payment or if proceedings are commenced (whether voluntary or involuntary), in bankruptcy or insolvency or winding up or for the appointment of a liquidator, administrator or receiver, in relation to the Supplier's business or if the Supplier is unable to pay its debts as and when they fall due;
 - (5) if the Supplier or any of the Supplier's employees, subcontractors or agents:
 - (a) are charged with any criminal offence in relation to bribery or corruption; or
 - (b) act in a manner which in BSH's reasonable opinion, brings BSH into disrepute; or
 - (c) act dishonestly, fraudulently or illegally.
- 17.2 The Supplier may terminate, cancel or suspend an Order (with or without prior notice) if:
- (1) BSH breaches or repudiates these Conditions or the (or any other) Order including any warranty or representation;
 - (2) BSH makes an assignment for the benefit of its creditors, suspends payment or if proceedings are commenced (whether voluntary or involuntary), in bankruptcy or insolvency or winding up or for the appointment of a liquidator, administrator or receiver, in relation to BSH's business or if BSH is unable to pay its debts as and when they fall due;
 - (3) if BSH or any of BSH's employees, subcontractors or agents:
 - (a) are charged with any criminal offence in relation to bribery or corruption; or
 - (b) act in a manner which in the Supplier's reasonable opinion, brings the Supplier into disrepute; or
 - (c) act dishonestly, fraudulently or illegally.
- 17.3 Upon termination or cancellation of any Order, the Supplier:
- (1) agrees to immediately cease all work on the Order. If BSH requests that the Supplier transfers to BSH title and deliver to BSH all or any finished, unfinished goods or materials purchased by the Supplier to complete the Order which cannot be used for other customers, BSH agrees to pay the Supplier solely for such materials and goods delivered to BSH that comply with the Order;
 - (2) agrees to if requested by BSH, fully co-operate in the transition of supply to a new supplier and promptly provide all Materials, Equipment and Data and other information reasonably requested by BSH; and
 - (3) is entitled to payment for provision of any goods/services supplied in accordance with these Conditions up to the date of termination/cancellation.
- 18. Force Majeure**
- Neither party is liable to the other for any failure to deliver or accept goods or services as a result of any act of God, strike, lockout or other industrial disturbance or labour difficulty (other than where solely directed at BSH), act of public enemy, war, blockade, revolution, riot, embargo, natural disasters, severe storm, flood, fire, earthquake, explosion, pandemic, epidemic, outbreaks of infectious disease or any other public health crisis or any governmental measures imposed to address such public health crisis, including quarantine or any other social restrictions or other circumstances provided that in any case that event is not a party's fault and is outside its reasonable control (Force Majeure Event). BSH may partially or completely withdraw the Order in accordance with clause 3.2 before delivery or make alternative arrangements for the supply of goods or services from a third party without liability to the Supplier.
- 19. Indemnity**
- 19.1 Without limitation to any other right BSH may have under these Conditions, the Supplier agrees to indemnify BSH against all claims, suits, actions, demands, loss, costs, liabilities, expenses (including legal expenses on a full indemnity basis), judgments and awards made against or incurred by BSH in relation to:
- (1) breach of a warranty, representation or a term of these Conditions;
 - (2) actual or alleged defects or faults in the goods or services supplied by the Supplier, including transport, carriage, labour costs, assembly and disassembly costs, costs of material or costs of incoming goods control exceeding the normal costs of such control;
 - (3) infringement of any intellectual property rights of another person; and/or
 - (4) liability under any applicable law in New Zealand arising from the Supplier's supply of the goods or services, BSH's use or re-sale of them or incorporation of them into goods or services and their on-supply or consumption.
- This indemnity is a continuing indemnity and is in addition to any statutory rights or remedies BSH may have or exercise against the Supplier.
- 20. Recall**
- 20.1 Without limitation to any other right BSH may have under these Conditions, if any goods supplied by the Supplier fail to comply with the warranties in clause 12.1 and this necessitates a recall of any product incorporating the defective goods, whether such recall be made by BSH or any other party, the Supplier will indemnify BSH, BSH's customers and the users of its products against all actions, demands, expenses, costs and liabilities incurred or arising directly or indirectly as a consequence of any such recall.
- 20.2 For the purpose of clause 20.1, costs and expenses incurred by BSH indirectly as a result of or in connection with any recall will include any costs, damages or other monies paid or payable by BSH to any other party as a result of or in connection with such recall.
- 21. Insurance**
- 21.1 The Supplier must take out and maintain an annual products liability policy of insurance (containing no unusual exclusions and covering all warranties in respect of the goods under these Conditions) and fully indemnifying BSH against liability for and as a result of property damage, personal injury or death arising directly or indirectly out of goods manufactured, distributed and sold by the Supplier with an annual cover of not less than NZD\$20 million per occurrence and in the aggregate, unless a lower indemnity value has been agreed in writing by BSH.
- 21.2 The Supplier must take out and maintain an annual public liability policy of insurance (containing no unusual exclusions) and fully indemnifying BSH against liability for personal injury or death and property damage for not less than NZD\$20 million per occurrence.
- 21.3 Where the Supplier is not the manufacturer of the goods, the Supplier must also ensure that the manufacturer of the goods has the insurance cover set out in clause 21.1.
- 21.4 In the case of provision of professional advice or professional services, where required by BSH, the Supplier will take out and maintain professional indemnity insurance of no less than NZD\$5 million in the aggregate.
- 21.5 The Supplier is responsible for insuring goods against loss or damage until property in them has passed to BSH.
- 21.6 The Supplier must produce within 30 days from the date of request and on an annual basis a certificate of insurance to BSH confirming the insurances referred to above are in force.
- 22. Financial Information**
- If either party defaults or suspends payments or, in the reasonable view of the other party, has payment and liquidity problems, the parties agree to promptly provide such reasonable financial information in relation to its business and operations as may be reasonably requested by the other party. The parties will keep confidential any non-public information provided pursuant to this clause and only use such information for the purpose of assessing the other party's ongoing ability to comply with these Conditions or to enforce an Order.
- 23. Export Control and Customs**
- 23.1 The Supplier must comply with all applicable export control, customs and foreign trade regulations (**Foreign Trade Regulations**) and must:

- (1) inform BSH in writing of any requirements or restrictions for the (re-)export of the goods (i.e. goods, software and technology) according to applicable export control and customs regulations as well as the export control and customs regulations of the country of origin of the goods. For goods subject to licensing or restrictions, the following information must be sent to eco@bshg.com a week prior to the first shipment: BSH Material Number, Description of Goods, All applicable Export List Numbers including Export Control Classification Number (ECCN) as per U.S. Commerce Control List, Commercial and Preferential Origin, Commodity Statistical Number (HS Code) and a contact person's details for any clarifications;
 - (2) provide BSH with the ECCN (including EAR99) for all Goods subject to US (re-) export control regulations and must notify BSH promptly about any changes to the above mentioned information (including ECCN) applicable to the Goods delivered to BSH resulting from technical or changes in laws or due to any requirements of a regulatory body;
 - (3) take appropriate supply chain security measures within its business as defined by the WCO SAFE Framework of Standards and to support BSH in taking necessary measures to maintain relevant authorization as Authorized Economic Operator (AEO). The Supplier must provide appropriate evidence e.g. through authorizations or declarations, security declarations, declarations within the scope of C-TPAT or similar programs. BSH or a third party instructed by BSH must be entitled to verify the Supplier's evidence including, at the Supplier's premises if necessary;
 - (4) notify BSH of the relevant, prescribed preferential origin for the goods as required in a binding manner. For deliveries of Goods within the European Union (EU), the Supplier must issue a long-term supplier's declaration in accordance with the applicable EU implementing regulation as requested by BSH. For deliveries of Goods from a free trade agreement/preferential agreement country, the Supplier must issue the respective prescribed proof of origin;
 - (5) inform BSH about the Goods' non-preferential origin. The non-preferential origin is to be stated on the respective commercial invoice and, if required, a certificate of non-preferential origin is to be issued. In the event of an initial delivery, the origin information must be communicated in writing at the latest at the time of the first delivery;
 - (6) attach all necessary documents such as commercial invoice, delivery bill and all information for a complete and correct import customs declaration to the delivery in case of Goods deliveries across customs borders. The following must be observed with regard to the invoice:
 - (a) for costs not included in the price of the goods (e.g. research and development costs, license fees, tooling costs, materials provided by BSH in connection with the delivery of the goods) must be listed separately on the invoice;
 - (b) in the case of deliveries free of charge, the Supplier must specify on the pro forma invoice a statement of value reflecting a price reasonably chargeable i.e. market rates and the reference "For Customs Purpose Only". The invoice or delivery bill must also state the reason for the free delivery (e.g. free sample shipment); and
 - (c) assist BSH with all reasonably necessary means to reduce or minimize BSH's payment obligations with respect to customs duties or costs for customs clearance.
- 23.2 Unless otherwise agreed in the delivery or offer documents, a cross-border transfer of software, software know-how, technology or other information (e.g. map material) must take place exclusively in electronic form (e.g. by e-mail or download). This does not apply to "embedded software" (software that is physically located on a hardware).
- 24. Code of Conduct**
- 24.1 The Supplier undertakes to:
- (1) comply with the principles of the Code of Conduct for Suppliers of the BSH Group (available at [Documents | BSH Hausgeräte GmbH \(bsh-group.com\)](#));
 - (2) comply with the laws of the applicable legal system(s), to uphold internationally recognized human rights, to assume ecological responsibility and to conduct business ethically;
 - (3) take responsibility for the health and safety of its employees in the workplace, to ensure fair pay and working hours;
 - (4) comply with applicable environmental protection laws; and
 - (5) require that its agents and subcontractors comply with the requirements of this clause to the extent reasonably possible.
- 24.2 In the provision of the goods or services, the Supplier undertakes to:
- (1) do all things reasonably necessary to prevent or eliminate discrimination on racist grounds or on grounds of ethnic origin, gender, religion or belief, disability, age or sexual identity;
 - (2) comply with the regulations of the anti-discrimination and equal treatment laws applicable in the country where the goods or services are provided; and
 - (3) require that its agents and subcontractors comply with the requirements of this clause to the extent reasonably possible.
- 25. Place of Jurisdiction, Applicable Law**
- 25.1 These Conditions are subject to the laws of New Zealand and the parties irrevocably submit to the non-exclusive jurisdiction of the courts of New Zealand (and any court which may hear appeals from those courts).
- 25.2 Application of the Hague Convention Relating to a Uniform Law on the International Sale of Goods, the UN Convention on Contracts for the International Sale of Goods or other conventions relating to the laws applicable to the sale of goods are excluded.
- 26. General**
- 26.1 Any provision of these Conditions will be read down to the extent necessary to prevent that provision or these Conditions being invalid, voidable, contrary to any applicable governmental sanction/embargo, or unenforceable in the circumstances.
- 26.2 BSH does not waive its rights, powers and discretions under these Conditions by failing to exercise its rights, only exercising part of its rights or delaying in the exercise of its rights.
- 26.3 The Supplier must not assign or sub-contract all or any of its rights or obligations under these Conditions in whole or in part without BSH's prior written consent.
- 26.4 BSH is not liable for any indirect, punitive or consequential expense, loss or damage, penalties, interest, loss of profits, revenue, savings, expectation or opportunity, lost production, product development and engineering costs, tooling, administrative costs or similar losses in connection with these Conditions or an Order or claims for similar losses by the Supplier's subcontractors.
- 27. Interpretation**
- In these Conditions, headings are inserted for ease of reference and do not affect interpretation; the singular includes the plural and vice versa and forms of words (including defined terms) include any other form of those words. Related Company means related body corporate as that term is defined in the Companies Act 1993.

Effective: 1 February 2024