

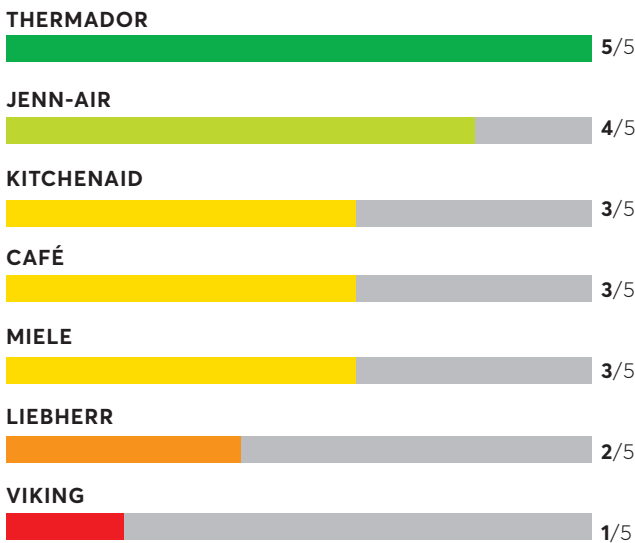
Predicted Reliability & Owner Satisfaction

Results in the following chart are gathered from Consumer Reports' 2018, 2019, and 2020 Spring Surveys of 5,838 built-in refrigerators owned by members who purchased a new unit between 2010 and 2020.

Our predicted brand reliability ratings are based on a statistical model that estimates problem rates within the first 5 years of ownership, for built-in refrigerators that are not covered by an extended warranty or service contract. Higher ratings are indicative of better reliability. Brands receiving a red or orange rating cannot be recommended by CR at this time.

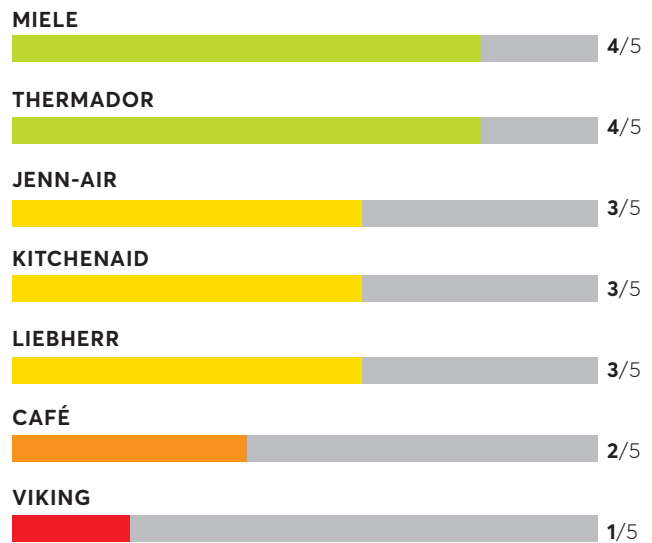
Our owner satisfaction ratings are based on the proportion of members who are extremely likely to recommend their built-in refrigerator brand to friends and family.

Predicted Reliability



Source: Consumer Reports' 2018, 2019, and 2020 Spring Surveys

Owner Satisfaction



Source: Consumer Reports' 2018, 2019, and 2020 Spring Surveys