



Offer available exclusively for consumer in India.

Valid from 18th February, 2020 to 31st December, 2020. (Both dates included)

Terms and Conditions for Dishwasher 100% Money Back Offer

The Siemens Money Back Offer (hereafter called the MBO) for the Siemens Dishwashers (hereafter called DW) is subject to the following terms and conditions:

- This offer is valid only on Siemens DW Pan India.
- This offer is valid on purchase of Siemens DW made during **18th February, 2020 to 31st December, 2020** (both dates included).
- To avail this offer, the customer needs to buy the Siemens DW with this offer from the Authorized Dealer (“the Dealer”) in India and the installation and service shall be done by the BSH Household Appliances Manufacturing Pvt. Ltd. (“the Company”)
- In case a customer is not satisfied with the DW, customer shall call the Company’s Siemens Customer Care no. 1800 209 1850 within 15 days of the date of installation of the DW from the registered mobile number for returning the DW.
- If the customer does not call for return within the said 15 days; it will be considered that the DW has been accepted by the customer. The date of installation will be included while counting 15 days
- The DW can be returned by the customer provided there is no damage to the DW and it is well maintained and used according to the usage prescribed in ‘**Siemens Operating Instruction Manual**’ provided along with the DW. Upon calling Customer Care, the Company’s customer service representative shall come for the inspection of the DW. If it is in a proper working condition and well maintained, the DW will be accepted by the Company and the process for the return and refund will be initiated. If it is in a damaged condition, the Company will not accept the DW and MBO will be void. The Company’s decision accepting or rejecting the return shall be final and binding.

- The customer shall take due care in operating the DW
- Utensils not suitable for DW are mentioned in the ‘**Siemens Operating Instruction Manual**’.
- For optimal performance, the DW should be used with dishwashing detergent, Rinse aid and Dishwasher Salt recommended for Dish Washers.

- In case the return is accepted by the Company:
 - a) The Dealer shall arrange to pick up the DW from the customer
 - b) Rs.1000/- will be deducted as transportation and handling charges from the invoice amount and the balance amount will be returned to the customer by the Dealer via Cheque.

- The MBO is not available to DW purchased under the 0% financing Scheme from Bajaj Finance Limited. This offer cannot be clubbed with any other offer.
- The Siemens DW is available for purchase without this offer also.
- In case of dispute, the Company’s decision will be considered final and binding.
- The Company reserves a right to withdraw the MBO at any point of time without any prior notice.
- The MBO shall be subject to the jurisdiction of courts at Mumbai, Maharashtra.

