Your washing machine

Intended use

Preparing

Changing the programme...

Display information, Options, Functions

Options, Functions

Draining of the water inside the drum, e.g. after rinsing stop. This prevents water splashing out from the drum.

Programme for Shirts/Blouses

Information on the display panel

Congratulations

After-sales service centres

Electronic Equipment (WEEE)


Protection of the environment/Conservation tips

¢ ecoPerfect

Irrespective of the selected programme and programme duration, wool-rich textiles have a washing temperature of approx. 40°C. Using a wool detergent is recommended.

ECO Perfect

Laundry for the relevant programme.

For domestic use only.

Programme suitable for washing jeans and other dark coloured textiles made of hard-wearing materials like cotton or linen. Programme suitable for washing heavily soiled jeans, e.g. after a trip in the Alps.

Night wash

Programme suitable for washing heavily soiled clothes like jeans, e.g. after a trip in the Alps.

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Night wash

Programme suitable for washing heavily soiled clothes like jeans, e.g. after a trip in the Alps.
Additional Compartment Programme
Flashing Water not visible in the drum. – Not a fault - water below the visible area.

Water Excessive noise, vibrations and laundry must not be treated with fabric softener

Washing machine door cannot be opened.

There is no water supply.

The values deviate from the indicated values depending on water pressure, hardness, and inlet temperature, ambient

Mix Cottons Cottons Cottons

Consumption values Éü

selected additional functions.

Risk of explosion – Never pull out the mains plug by pulling on the power cord.

– Retain documents for subsequent use.

Risk of death – Be careful when opening the detergent drawer while the machine is running.

– Do not lean on the washing machine door when it is open.

– Destroy the lock on the washing machine door.

40 °C

90 °C

60 °C*

40 °C

30 °C

20 °C

—- 2.0 kg 0.02 kWh 39.0 l 0:35 h

¢

Electricity**

**Important of the programme, turn the programme selector to the selected programme.

Observe the dye manufacturer's instructions.

Dyeing/bleaching – Remove curtain fittings or put curtains in a laundry bag.

Starching – Brush sand out of pockets and collars.

Heavy Load less laundry. Prewash.

If required, pre-treat stains. Select programme according to the manufacturer's instructions on Page 8.

– Check for metal items (paperclips, etc.).

– Immediately remove laundry and cleaning agent residues.


– Risk of electric shock.

Connect the hose and check for leaks.

Set programme selector to Off.

Turn off the tap!

Supply hose kinked or trapped?

Re-attach drainage hose and secure connection point with hose clip.

Clean drainage hose and siphon spigot.

Reinsert and screw on pump cover. Handle should be vertical.

Clean the interior, pump cover thread and pump housing (fan impeller must rotate).

For standard and Aqua-Secure models:

Risk of electric shock!

Push up the closing cap and place the drain hose back in its holder.

Remove insert: Pull the insert upwards using your finger

Supporting the box and remove in the middle.

Remove insert.

... if it contains detergent or fabric softener residues.

This is not necessary if the detergent is dispensed correctly. However, if it is necessary, follow instructions on Page 8.

Drum and siphon spigot.

This is not necessary if the detergent is dispensed correctly. However, if it is necessary, follow instructions on Page 8.

Re-attach siphon spigot.

Refit the insert and secure it in place (the cylinder should fit over the

insert and remove the drawer completely). This is not necessary if the detergent is dispensed correctly. However, if it is necessary, follow instructions on Page 8.

If required, pre-treat stains. Select programme according to the manufacturer's instructions on Page 8.

– Check for metal items (paperclips, etc.).

– Immediately remove laundry and cleaning agent residues.

What to do if ...

Page 11: What to do if ...

What to do if ...

Page 12: Customer service

Emergency release
Your washing machine

Congratulations – You have opted for a modern, high-quality domestic appliance manufactured by SIEMENS. The washing machine is distinguished by its economical use of water and energy. Every appliance that leaves our factory has been inspected thoroughly to ensure that it functions properly and is in perfect condition.

For further information about products, accessories, spare parts and services, visit our website: www.siemens-home.com or contact our after-sales service centres.

Environmentally friendly waste disposal

All packaging must be disposed of in accordance with environmental guidelines. This appliance is certified in accordance with European Directive 2002/96/EEC on Waste Electrical and Electronic Equipment (WEEE). This directive provides the framework for the EU-wide collection and reuse of used appliances.

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</tr>
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### Intended use

- For domestic use only.
- For washing machine-washable fabrics in a detergent solution.
- To be operated with cold mains water and commercially available low foam detergents and care products which are suitable for use in washing machines.

- Do not leave children unattended near the washing machine.
- The washing machine is not to be used by children or persons not familiar with the operating instructions.
- Keep pets away from the washing machine.

### Programmes

Detailed programme overview. →page 7

The temperature and spin speed can be selected individually, irrespective of the selected programme and programme progress.

<table>
<thead>
<tr>
<th>Programme</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cottons 60 °C</strong></td>
<td>Hand-washing textiles</td>
</tr>
<tr>
<td><strong>Cottons 90 °C</strong></td>
<td>Synthetics fibres, easy-care textiles</td>
</tr>
<tr>
<td><strong>Mix</strong></td>
<td>Textiles made of cotton and synthetic fibres</td>
</tr>
<tr>
<td><strong>Delicate/Silk</strong></td>
<td>Silk and delicate washable textiles</td>
</tr>
<tr>
<td><strong>Wool</strong></td>
<td>Hand and machine-washable wool or wool-rich textiles</td>
</tr>
<tr>
<td><strong>Spin</strong></td>
<td>Additional spin cycle</td>
</tr>
<tr>
<td><strong>Drum Clean</strong></td>
<td>For drum hygiene or fluff removal</td>
</tr>
<tr>
<td><strong>Empty</strong></td>
<td>Draining of the water inside the drum</td>
</tr>
<tr>
<td><strong>Rinse</strong></td>
<td>Extra rinse with spin</td>
</tr>
<tr>
<td><strong>Curtains</strong></td>
<td>Curtains made of cotton, linen or synthetics</td>
</tr>
<tr>
<td><strong>Jeans</strong></td>
<td>Jeans and dark coloured textiles</td>
</tr>
<tr>
<td><strong>Shirts</strong></td>
<td>Programme for Shirts/Blouses</td>
</tr>
<tr>
<td><strong>Kidswear</strong></td>
<td>Textiles for children</td>
</tr>
<tr>
<td><strong>Hygiene</strong></td>
<td>Programme for allergic people and advanced hygiene</td>
</tr>
<tr>
<td><strong>Super quick</strong></td>
<td>Extra short programme</td>
</tr>
</tbody>
</table>

### Protection of the environment/Conservation tips

- Always fill the washing machine with a maximum amount of laundry for the relevant programme.
- Do not use prewash when washing laundry that is soiled normally.
- Instead of the **Cottons 90 °C** programme, select the **Cottons 60 °C** with additional function ecoPerfect. Comparable cleaning result with significantly lower energy consumption.
- Dose detergent according to the manufacturer’s instructions and water hardness.
- If the laundry is to be subsequently dried in a tumble dryer, select a spin speed as specified by the dryer manufacturer.

### Preparation

Correct installation according to separate installation instructions.

**Check the machine**

- Never switch on a damaged machine.
- Inform your after-sales service.

**Insert the mains plug**

- With dry hands only.
- Only hold the plug by the plug body.

**Turn on the tap**

- Inform your after-sales service.

**Compartment II**: Detergent for the main wash, water softener, bleacher, stain remover

**Compartment @**: Fabric softener, impregnating agent, starch

**Compartment I**: Detergent for pre-wash
Before washing for the first time, run a wash once without any laundry in the machine → page 9

Sorting and loading the laundry
Observe the care information provided by the manufacturer. Sort the laundry according to type, colour, degree of soiling and temperature. Remove any foreign objects as there is a risk of rusting. Do not exceed the maximum load. → page 7

Observe the instructions in the important information section. → page 9
Load both large and small items of laundry. Use the washing machine door. Take care not to trap any items of clothing between the loading door and rubber seal.

Add detergent and care product
Add the appropriate amount according to:
- Amount of laundry, soiling, water hardness (ask your water supply company) and manufacturer’s instructions.
- Models without insert for liquid detergent: pour liquid detergent into an appropriate dispenser and place in the drum.
During operation: close the detergent drawer.

Dilute viscous fabric softener and fabric conditioner with water. This prevents blockages.

Setting and adjusting programmes
If the symbol lights up or flashes in the display panel, the childproof lock is active. → deactivate, page 6

For additional functions and option buttons, see the individual settings section. → page 5/6

Select  Start/Reload

All buttons are sensitive and a gentle tap is adequate. If you press and hold the option buttons, the setting options automatically scroll through.

Removing laundry
- Open the washing machine door and remove the laundry.
If  (Rinse stop = no final drain/spin) is active: Select the spin speed or set programme selector to Spin  or Empty  .
- Select  Start/Reload.
- Remove any foreign objects as there is a risk of rusting.

Turn off the tap
- Set the programme selector to  Off.

Programme ended when ...
... Start/Reload goes out and - - or - - (if  was selected, no final spin/drain) is indicated on the display panel, the buzzer sounds. Set the volume of buzzer. → page 6

Changing the programme ...
If you have selected the wrong programme by mistake:
- Reselect the programme.
- Select  Start/Reload.

Pausing the programme ...
- Touch the  Start/Reload button.
- Follow the instructions in the display field: when  lights up and  or  appears in the display, the door can be opened. If required, add/remove a laundry item; if  and  are displayed alternately, the door cannot be opened due to a high water level in the drum or a high temperature.
- Touch  Start/Reload button to continue the programme.

... or terminate the programme
Programmes with high temperature:
- Cool down laundry: Select Rinse  .
- Select  Start/Reload.
Programmes at lower temperature:
- Select Spin  or Empty  .
- Select  Start/Reload.
Display information, Options, Functions

Display symbols

○ Prewash: On if prewash process is running.
○ Washing: On if wash process is running.
○ Rinse: On if rinse process is running.
○ Spin: On if spin process is active; if the symbol flashes → page 10
○ Tap: Flashing, if tap not open or no water supply.
○ Overdosage: Foam detected. Maybe too much detergent.
☆ Door: On if door can be opened.
☆ Childproof lock: On, if childproof lock is activated. Flashing, if there is misoperation. Activate/deactivate childproof lock → page 6

Display information

Load, e.g. Kg: load of laundry, detect by machine or defined by user → page 5
kg, e.g. Kg*: max. recommended for selected programme. → page 7, Programme overview
Time, e.g. H*: programme remaining time, or H*: Finish-in time defined by user → page 5
PRUS: On if programme is in pause.
OPES: On if door can be opened when programme was paused.
: End of programme, or : End of programme with the setting.
: set volume of signals → page 6
: set additional rinse cycles → page 6
E: I*: Fault displays → page 10

Option buttons

(Temp): You can change the indicated washing temperature. The maximum washing temperature which can be selected depends on the programme that has been chosen → page 7.
(Spin): You can change the indicated spin speed. The maximum spin speed which can be selected depends on the chosen programme. If “–” is selected, the load is held in the rinsing water.
: set washing level of the programme. (Load): You can change the loading level from Kg: to Kg: depending on the weight of the load.
: Remaining time defined automatically by the machine according to the weight of the load.
: For small load quantities, select it to reduce the programme duration.
: Select this function for washing half of the recommended max. load.
: Select this function for washing the recommended max. load.
(Finish in): When you select a programme, the respective programme duration is displayed. You can delay the start of the programme before it begins. The finish-in time indicates when the programme will be finished. It can be set in hourly increments up to a maximum of 24 hours. Press and hold the (Finish in) button until the required number of hours is shown (h=hour). Select (Finish in) → page 6

Option buttons

* You can change the spin speed and temperature beforehand and while the selected programme is running. The effects depend on the progress of the programme.

Options, Functions

Additional functions

See also Programme overview → page 7
Select the desired additional functions with the (Option) button and then activate (or deactivate) the chosen function with the (Select) button, e.g. select the Prewash function:
- For Synthetics programme, touch (Option) button, Prewash indicator flashes.
- Touch and hold (Option) button again until Prewash indicator flashes.
- Touch (Select) button, Prewash indicator flashes and related indicator comes on. It means the function has been preselected. If you need to deselect the function immediately, touch the (Select) button again.
- If there is no other action, the Prewash indicator stops flashing and comes on after several seconds. Additional function is selected successfully. Setting of Easy Iron. → page 6

- speedPerfect
For washing in a shorter time with a washing result comparable to that of the standard programme.

- ecoPerfect
For saving energy with a washing performance comparable to that of the standard programme.

- Water Plus
Higher water level and extended wash time. For areas with very soft water or for further enhancing the washing result.

- Easy Iron
Special spin sequence with subsequent fluffing. Gentle final spin - residual moisture in the laundry increases slightly.

- Night wash
Activate prewash. For heavily soiled, hard-wearing fabrics, e.g. made of cotton or linen.

- Start/Reload Soaking
Reduces noise of washing at night.

Signals

1. Start signal mode

Button signals

Set to Off 1 step clockwise Press °C and hold 1 step clockwise Release

Information signals

Set volume* 1 step clockwise 3 Set volume* 1 step clockwise 3 Set to Off

* If required, set repeatedly

Childproof lock

Programme will not be changed by accidental operation.

To activate the childproof lock:
- After the programme starts or finish-in time is activated → page 5, press and hold the (Finish in) button for 5 seconds;
- Release when the symbol lights up. If button signal is on, an acoustic signal will be heard. When the programme ends, the Start/Reload indicator remains on to remind you to deactivate the childproof lock.

To deactivate the childproof lock:
- Touch the (Finish in) button until the symbol turns off.
- Release the button.

symbol flashes if the programme has been changed while childproof lock is activated.

If the childproof lock is deactivated while the programme selector is in a different position from when the childproof lock was activated, the programme which is currently running will be halted.
### Programme overview

(see also the information on page 5, 6)

| Programmes | °C | max.(kg) | Type of laundry | Additional functions; information*
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cottons</strong></td>
<td>cold - 90</td>
<td></td>
<td>Standard washing programme for hard-wearing textiles made of cotton or linen.</td>
<td>speedPerfect, Easy Iron, Water Plus, ecoPerfect, Night wash, Prewash</td>
</tr>
<tr>
<td><strong>Hygiene</strong></td>
<td>cold - 60</td>
<td>8.0/5.0</td>
<td>Programme specially designed for allergic people and advanced hygiene, suitable for hard-wearing textiles made of cotton or linen.</td>
<td>speedPerfect, Easy Iron, Water Plus, ecoPerfect, Night wash, Prewash</td>
</tr>
<tr>
<td><strong>Kidswear</strong></td>
<td>cold - 40</td>
<td></td>
<td>Programme suitable for washing kids wear made of cotton or synthetic textiles.</td>
<td>speedPerfect, Easy Iron, Water Plus, ecoPerfect, Night wash, Prewash</td>
</tr>
<tr>
<td><strong>Jeans</strong></td>
<td>cold - 40</td>
<td></td>
<td>Programme suitable for washing jeans and other dark coloured textiles made of cotton or synthetic textiles.</td>
<td>speedPerfect, Easy Iron, Water Plus, ecoPerfect, Night wash, Prewash</td>
</tr>
<tr>
<td><strong>Synthetics</strong></td>
<td>cold - 60</td>
<td>3.5</td>
<td>Textiles made of synthetic materials or blended fabrics.</td>
<td>speedPerfect, Easy Iron, Water Plus, ecoPerfect, Night wash, Prewash</td>
</tr>
<tr>
<td><strong>Mix</strong></td>
<td>cold - 60</td>
<td></td>
<td>Mixed load consisting of textiles made of cotton and synthetic fibres.</td>
<td>speedPerfect, Easy Iron, Water Plus, ecoPerfect, Night wash, Prewash</td>
</tr>
<tr>
<td><strong>Curtains</strong></td>
<td>cold - 60</td>
<td></td>
<td>Specially designed programme for curtains made of cotton, linen or synthetic.</td>
<td>speedPerfect, Easy Iron, Water Plus, ecoPerfect, Night wash, Prewash</td>
</tr>
<tr>
<td><strong>Shirts</strong></td>
<td>cold - 60</td>
<td></td>
<td>Suitable for Shirts/Blouses made of cotton, linen, synthetic fibres or blended fabrics.</td>
<td>speedPerfect, Easy Iron, Water Plus, ecoPerfect, Night wash, Prewash</td>
</tr>
<tr>
<td><strong>Delicate/Silk</strong></td>
<td>cold - 40</td>
<td>2.0</td>
<td>For delicate, washable textiles, e.g. made of silk, satin, synthetic fibres or blended fabrics.</td>
<td>speedPerfect, Easy Iron, Water Plus, ecoPerfect, Night wash, Prewash</td>
</tr>
<tr>
<td><strong>Wool</strong></td>
<td>cold - 40</td>
<td></td>
<td>Hand and machine washable wool or wool-rich textiles. Especially gentle washing programme to prevent shrinkage, longer programme pauses (textiles rest in detergent solution), e.g. cashmere, mohair or angora. Also suited for hand washable silk.</td>
<td>speedPerfect, Easy Iron, Water Plus, ecoPerfect, Night wash, Prewash</td>
</tr>
<tr>
<td><strong>Super quick 15/30 min</strong></td>
<td>cold - 40</td>
<td>3.5/2.0</td>
<td>Extra short programme approx. 15-30 minutes, suitable for lightly soiled and small amounts of laundry.</td>
<td>speedPerfect, Easy Iron, Night wash</td>
</tr>
<tr>
<td><strong>Spin</strong></td>
<td></td>
<td>8.0</td>
<td>Extra spin with selectable spin speed.</td>
<td>speedPerfect, Easy Iron, Night wash</td>
</tr>
<tr>
<td><strong>Empty</strong></td>
<td></td>
<td></td>
<td>Draining of the water inside the drum, e.g. after rinse stop.</td>
<td>Night wash</td>
</tr>
<tr>
<td><strong>Rinse</strong></td>
<td></td>
<td></td>
<td>Extra rinse with spin.</td>
<td>Easy Iron, Water Plus, Night wash</td>
</tr>
<tr>
<td><strong>Drum Clean</strong></td>
<td>cold, 90</td>
<td></td>
<td>Special programme for drum hygiene or fluff removal. 90° = antibacterial programme, use no detergent.</td>
<td>Night wash</td>
</tr>
</tbody>
</table>

---

1. The programmes are time-controlled for lightly soiled textiles. If textiles are heavily soiled, reduce the load and select additional function, e.g. ecoPerfect.
2. Programmes without prewash - pour detergent into compartment I. Programmes with prewash - divide detergent between compartments I and II.
3. Reduced load for speedPerfect option.
4. Additional function *speedPerfect* and ecoPerfect cannot be selected in the same time.

For further information and a selection of our products, go to our website: [http://www.siemens-home.com](http://www.siemens-home.com) or contact our customer service centres.

Siemens Electrogeräte GmbH
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D-81739 Munich, Germany

WM12S461TH
9000795263 0113
**Important information**

- Empty any pockets.
- Check for metal items (paperclips, etc.).
- Wash delicates in a net/bag (tights, curtains, underwired bras).
- Fasten zips, do up any buttons.
- Brush sand out of pockets and collars.
- Remove curtain fittings or put curtains in a laundry bag.

**Before washing for the first time**

Do not load any laundry into the machine. Turn on the tap. Add the following to compartment II:
- approx. 1 litre water
- detergent (dosage according to the manufacturer’s instructions for light soiling and the appropriate degree of water hardness)

Set the programme selector to Drum Clean $\mathbb{Q}$ 40 °C and select $\mathbb{D}$ Start/Reload. At the end of the programme, turn off the programme selector to $\mathbb{O}$ Off.

**Laundry with different levels of soiling**

- Light $\mathbb{L}$: Wash new items separately.
  - If required, pre-treat stains. Select $\mathbb{D}$ Prewash additional function.
- Heavy $\mathbb{H}$: Load less laundry. Prewash.
  - If required, pre-treat stains. Select $\mathbb{D}$ Prewash additional function.

**Soaking**

Pour soaking agent/detergent into compartment II according to the manufacturer’s instructions. Set Cottons $\mathbb{D}$ 30 °C programme and select $\mathbb{D}$ Start/Reload. After approx. 10 minutes, select $\mathbb{D}$ Start/Reload. After the required soaking time, reselect $\mathbb{D}$ Start/Reload if the programme is to be continued or change the programme.

**Starching**

Laundry must not be treated with fabric softener

Starching is possible in all washing programmes if liquid starch is used. Add starch to the fabric softener compartment $\mathbb{O}$ in accordance with the manufacturer’s instructions.

**Dyeing/bleaching**

Dye in small quantities only. Salt can corrode stainless steel.

Observe the dye manufacturer’s instructions.

Do not bleach laundry in the washing machine.

---

**Consumption values**

<table>
<thead>
<tr>
<th>Programme</th>
<th>Additional function</th>
<th>Load</th>
<th>Electricity consumption**</th>
<th>Water**</th>
<th>Programme duration**</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cottons $\mathbb{D}$ 20 °C</td>
<td>—</td>
<td>8.0 kg</td>
<td>0.23 kWh</td>
<td>76.3 l</td>
<td>2:35 h</td>
</tr>
<tr>
<td>Cottons $\mathbb{D}$ 30 °C</td>
<td>—</td>
<td>8.0 kg</td>
<td>0.37 kWh</td>
<td>75.0 l</td>
<td>2:35 h</td>
</tr>
<tr>
<td>Cottons $\mathbb{D}$ 40 °C</td>
<td>—</td>
<td>8.0 kg</td>
<td>0.99 kWh</td>
<td>75.5 l</td>
<td>2:46 h</td>
</tr>
<tr>
<td>Cottons $\mathbb{D}$ 60 °C</td>
<td>ecoPerfect $\mathbb{O}$</td>
<td>8.0 kg</td>
<td>0.94 kWh</td>
<td>63.0 l</td>
<td>3:29 h</td>
</tr>
<tr>
<td>Cottons $\mathbb{D}$ 90 °C</td>
<td>—</td>
<td>8.0 kg</td>
<td>2.34 kWh</td>
<td>87.5 l</td>
<td>2:32 h</td>
</tr>
<tr>
<td>Synthetics $\mathbb{D}$ 40 °C</td>
<td>speedPerfect $\mathbb{O}$</td>
<td>3.5 kg</td>
<td>0.56 kWh</td>
<td>56.0 l</td>
<td>1:02 h</td>
</tr>
<tr>
<td>Mix $\mathbb{D}$ 40 °C</td>
<td>speedPerfect $\mathbb{O}$</td>
<td>3.5 kg</td>
<td>0.57 kWh</td>
<td>50.9 l</td>
<td>1:05 h</td>
</tr>
<tr>
<td>Delicate/Silk $\mathbb{D}$ (cold)</td>
<td>—</td>
<td>2.0 kg</td>
<td>0.03 kWh</td>
<td>28.9 l</td>
<td>0:39 h</td>
</tr>
<tr>
<td>Wool $\mathbb{D}$ (cold)</td>
<td>—</td>
<td>2.0 kg</td>
<td>0.02 kWh</td>
<td>39.0 l</td>
<td>0:35 h</td>
</tr>
</tbody>
</table>

* Programme setting with maximum spin speed for labelling testing.

** The values deviate from the indicated values depending on water pressure, hardness, and inlet temperature, ambient temperature, type, amount and degree of soiling of the laundry, detergent used, fluctuations in the power supply and selected additional functions.
Care

Machine housing, control panel
- Wipe with a soft, damp cloth.
- Do not use any abrasive cloths, scourers or cleaning agents (stainless steel cleaners).
- Immediately remove laundry and cleaning agent residues.
- Do not clean the appliance with a water jet.

Clean the detergent drawer ...
... if it contains detergent or fabric softener residues.
1. Pull out the drawer up to the stop position, press down on the latch on the insert and remove the drawer completely.
2. Remove insert: Pull the insert upwards using your finger.
3. Clean the detergent dispenser and the insert with water and a brush.
4. Refit the insert and secure it in place (the cylinder should fit over the guide pin).
5. Insert the detergent drawer.
6. Leave the detergent drawer open so that residual water can evaporate.

Drum
Leave the washing machine door open after washing so that the drum can dry.
Rust stains – use chlorine-free cleaning agent, not steel wool.

Descaling
Ensure that there is no laundry in the machine.
This is not necessary if the detergent is dispensed correctly. However, if it is necessary, follow the instructions provided by the descaler manufacturer. Suitable descaling products can be purchased from our website or customer service. → page 13

Information on the display

R:01
- Risk of electric shock.
- Pull out the mains plug.
- Risk of explosion. No solvents.

R:02
- Risk of electric shock.
- Pull out the mains plug.
- Risk of explosion. No solvents.

R:03
- Risk of electric shock.
- Pull out the mains plug.
- Risk of explosion. No solvents.

Flash (no water supply):
Tap turned on?
Inlet filter blocked? Clean the filter. → page 11
Supply hose kinked or blocked?

The symbol @ flashes, indicating the laundry inside are unbalanced. The washing machine’s unbalanced load detection system can not adjust the imbalance. In order to protect the washer, the machine cannot reach high spin speed, so laundry cannot be dried.
- Wash small and large items of laundry together.

E:18
Clean the drain pump; → page 11
outlet pipe/drainage hose blocked.

Other displays
Switch off the appliance, wait 5 seconds and switch it back on.
If the display appears again, call the after-sales service → page 13

Maintenance

Drain pump blocked
Set programme selector to Off, pull out the mains plug.
1. Open service flap.
2. Take the drainage hose out of the holder.
3. Remove sealing cap, allow detergent solution to flow out. Have a suitable container ready. Push up the closing cap and place the drain hose back in its holder.
4. Carefully unscrew the pump cover (Caution! residual water). Clean the interior, pump cover thread and pump housing (fan impeller in the detergent-solution pump must rotate).
5. Reinsert and screw on pump cover. Handle should be vertical.
6. Close the service flap.

To prevent unused detergent from flowing into the outlet during the next wash: Pour 1 litre of water into dispenser II and start the Spin or Empty programme.

Drainage hose on the siphon blocked
Set programme selector to Off, pull out the mains plug.
1. Loosen hose clip, carefully remove drainage hose (Caution! residual water).
2. Clean drainage hose and siphon spigot.
3. Re-attach drainage hose and secure connection point with hose clip.

Filter blocked in water inlet hose
Risk of electric shock!
Do not immerse Aqua-Stop safety device in water (contains electric valve).
Release water pressure in the supply hose:
1. Turn off the tap!
2. Select any programme (except Rinse ←, Spin ← or Empty ←).
3. Press Start/Reload button. Leave programme for approx. 40 seconds.
4. Set programme selector to Off. Pull out the mains plug.
5. Clean the filter.
6. Disconnect the hose from the water tap. Clean filter with small brush.

and/or for standard and Aqua-Secure models:
remove hose from the rear of the appliance. Take out filter with pliers and clean.
6. Connect the hose and check for leaks.
What to do if ...  

- Water is leaking out.  
  - Fit/refit the drainage hose correctly.  
  - Tighten the screw connection of the supply hose.
- There is no water supply.  
  - Detergent not dispensed.  
  - Start/Reload not selected?  
  - Water tap not turned on?  
  - Supply hose filter blocked? Clean the filter.  
- Washing machine door cannot be opened.  
  - Safety function active. Programme stopped?  
  - Rinse stop = no final drain/spin selected?  
  - Can be opened by emergency release only.  
- Programme does not start.  
  - Start/Reload or Finish in time selected?  
  - Washing machine door closed?  
- Detergent solution is not drained.  
  - Clean the drain pump.  
  - Cleaning the washer and/or drainage hose.  
- Water not visible in the drum.  
  - Not a fault - water below the visible area.  
- The spin result is not satisfactory.  
  - Wash small and large items of laundry together.  
  - If Easy Iron selected?  
  - Selected speed too low?  
- The spin cycle performs several times.  
  - This is not a fault - the unbalanced load detection system adjusts the imbalance.  
- Compartment® is not rinsed out completely.  
  - Remove the insert. Clean the detergent drawer and insert.  
- Odour forms in the washing machine.  
  - Run the Drum Clean® 90 °C programme without laundry.  
  - Use standard detergent.  
- Foam escapes from the detergent drawer.  
  - Too much detergent used?  
  - Mix 1 tablespoon of fabric softener with ½ litre of water and pour this mixture into compartment II in the detergent drawer.  
  - Reduce detergent dosage for the next wash cycle.  
- Excessive noise, vibrations and *wandering* during the spin cycle.  
  - Are the appliance's feet fixed?  
  - Secure the appliance's feet.  
  - Installation instructions, page 5.  
  - Have the transport bolts been removed?  
  - Remove the transport bolts.  
  - Installation instructions, page 3.  
- Display panel/indicator lamps do not light up while the appliance is running.  
  - Power failure/off? The interrupted programme will resume once the power returns.  
  - Circuit breaker tripped? Reset the circuit breaker/ change the fuse.  
  - If the fault occurs repeatedly, call after-sales service.  
- The programme sequence is longer than usual.  
  - This is not a fault - the unbalanced load detection system adjusts any imbalance by repeatedly distributing the laundry.  
  - Not a fault - the foam detection system is active; It adds an additional rinse cycle.  
- There are detergent residues on the laundry.  
  - Occasionally, phosphate-free detergents contain water-insoluble residues.  
  - Select Rinse or brush the laundry after washing.  
- If you cannot rectify the fault yourself or a repair is required:  
  - Turn the programme selector to Off and disconnect the mains plug.  
  - Turn off the tap and call customer service.

Emergency release  

E.g. in the event of power failure

- The interrupted programme will resume once the power returns. However, if the laundry has to be removed, the washing machine door can be opened as follows:

  - Set the programme selector to Off and disconnect the mains plug.
  - Drain the detergent solution.  
  - Pull the emergency release with a tool and release it. The washing machine door can then be opened.

Customer service

- If you cannot rectify the fault yourself → page 12: What to do if ..., please contact our customer service. We will always find a suitable solution and will avoid a visit from a service technician wherever possible.
- The contact details for all countries can be found in the enclosed customer service directory.
- Please provide the after-sales service team with the product number (E-Nr.) and the production number (FD) for the appliance.

  E-Nr.     FD
  Product number   Production number

You will find the identification plate containing this information on the frame of the open door, and on the rating plate on the back of the appliance.

Rely on the professionalism of the manufacturer. Please contact us. This will ensure that the repair is carried out by trained service technicians who arrive equipped with genuine spare parts for your appliance.
Read these instructions before switching on the washing machine.
Also follow the separate installation and maintenance instructions.
Follow the safety instructions on Page 8.

Operating instructions
WM12S461TH