Your washing machine

Into what use

Intended use

Programmes

Overview of programmes, page 7

- Cottons
- Delicate/Silk
- Wash new items of clothing separately.
- Load laundry of the same colour.
- Fasten zips, do up any buttons.
- washer drum.
-ighthouse
- Load laundry of the same size.
- Start/
- Add detergent and any other products at the same time as you add the laundry. For high-suds products, operate them separately.
- Keep pets away from the washing machine.

Preparing

Checking the machine

Connecting the mains plug

Turning on the tap

Tip: detergent for the main wash, water softener, bleach, stain remover

Important information

- Programmes
- User guide
- After washing
- Additional functions
- Programmes

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</table>

This directive provides the framework for the EU-wide collection and reuse of used waste electrical and electronic equipment (WEEE).

Congratulations

You can find the contact details for your nearest after-sales service here or in the after-sales service guidelines.

Before the first wash, run a wash cycle with no laundry in the machine.

Wash laundry of different sizes in the same wash programme.

Follow the manufacturer's care information!

If the laundry is then dried in the tumble dryer, select spin speed 1400 rpm.

- When you select the programme, the relevant programme duration is displayed. You can delay the end of the programme before the end of the programme.
- If a programme is currently selected, the programme symbol flashes in the display panel.
- Turn the tap off before switching on the machine.
- The power on indication appears on the display panel. If you have set the childlock (deactivate childlock) to prevent the functions you have set from being changed, load less laundry. Choose a programme with a prewash.
- hoax.
- Note
- When you activate the saving mode, the remaining programme duration is displayed.
- When you activate the baby care programme, the remaining programme duration is displayed.
- The childlock can only be activated if the power on indication does not appear on the display panel.
- The normal spin programme can be selected to activate the speedPerfect programme. Special spin sequence with subsequent fluffing. Gentle final spin: residual moisture in the wash can be removed quickly, and the washing machine is ready to be used again quickly.
- The childlock can only be activated if the power on indication does not appear on the display panel.
- The childlock can only be activated if the power on indication does not appear on the display panel.
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### Safety instructions

- The washing machine door may become very hot.
- Risk of injury!
- Keep detergents and care products out of the reach of children.
- Danger of suffocation!
- Carefully read the instruction manual and the information enclosed, and act accordingly.
- Keep the machine's documentation for future reference.
- Disconnect the mains plug.

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### Care and cleaning

#### Before the first wash

- Instructions on dosage specific for detergent are required.
- Clean stamps and dirt from the drum using water and a brush.
- Wipe the door frame, door seal, and gasket using a damp cloth.
- Check the drum and base tub for dirt or foreign objects.

#### Detergent solution pump blocked

- Clean the detergent solution pump.

#### Programme

- Water

#### Water in the base tub, appliance leaking

- Call customer services!

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### Programme

- Water

#### Type of laundry

- Mix different types of laundry can be washed together
- Blended fabrics (Reduced Ironing): spin only, hang up dripping wet
- Delicate/Silk - 40 °C for delicate fabrics, e.g., silk, satin, synthetic fibres or particularly delicate wash programme to avoid shrinkage of laundry; short programme of approx. 15 minutes, suitable for lightly soiled laundry
- 40 °C synthetic cotton, linen, synthetic fibres or blended fabrics
- Outdoor (Reduced Ironing), Spin, reduced load with additional function
- 40/60 °C ecoPerfect
- 90 °C

#### Consumption values

<table>
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<tr>
<th>Programme</th>
<th>Level</th>
<th>Diameter **</th>
<th>Time **</th>
<th>Water **</th>
<th>Energy **</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cottons 40 °C*</td>
<td>7 kg</td>
<td>1.02 kWh</td>
<td>66 l</td>
<td>155 min</td>
<td></td>
</tr>
<tr>
<td>Cottons 30 °C*</td>
<td>7 kg</td>
<td>0.39 kWh</td>
<td>66 l</td>
<td>145 min</td>
<td></td>
</tr>
</tbody>
</table>

#### Note on comparative tests

For testing the test programmes, wash the specified load using the maximum spin speed.

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### Maintenance

#### Descaling

- Descaling products can be acquired on the website or from customer services. Descaling products can be acquired on the website or from customer services.
- Turn the programme selector to Off.
- Ensure there is no laundry in the machine!
- Connect the hose from the tap.
- Turn the programme selector to ecoPerfect II.
- Connect the mains plug.

---

### What to do if...

- Programmesequence longer
- Detergent overload.
- Intense noise formation,
- Odour formation in the washing machine.
- Residual water in the drum.
- Water is leaking out
- Attach/replace the drainage hose correctly.
- Filter blocked? Clean the filter (depending on model), open and remove the service flap.
- Filter in the water supply isconnect the hose from the tap.
- Return the drainage hose (depending on model) and the folding gutter to their start position.
- Risk of electric shock!

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*Note: The values deviate from the indicated values depending on water pressure, hardness, and inlet temperature, ambient temperature, and other factors.***
Congratulations on having opted for a modern, high-quality domestic appliance manufactured by Siemens. This washing machine is distinguished by its economical energy consumption.

Each machine that leaves our factory has been inspected thoroughly to ensure that it functions properly and is in perfect condition.

For further information on our products, accessories, spares and services, consult our website www.siemens-home.com or contact any of our customer service centres.

You can find the contact details for your nearest after-sales service here or in the after-sales service directory (depending on model).

– GB 0844 8928999 (calls from a BT landline will be charged at up to 3 pence per minute. A call setup fee of up to 6 pence may apply)
– IE 01450 2655

Environmentally friendly waste disposal

All packaging must be disposed of in accordance with environmental guidelines.

This appliance is certified in accordance with European Directive 2002/96/CE on the waste electrical and electronic equipment (WEEE).

This directive provides the framework for the EU-wide collection and reuse of used appliances.

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Protection of the environment/Conservation tips

– Always fill the washing machine with a maximum amount of laundry for the relevant programme.
– Wash normally soiled laundry without a pre-wash.
– Instead of **Cottons 90 °C**, choose the programme **Cottons 60 °C** with the additional function ecoPerfect.

Comparable cleaning result was significantly lower energy consumption.
– Measure the detergent according to the manufacturer's instructions and water hardness.
– If the laundry is then dried in the tumble dryer, select spin speed according to instructions of dryer manufacturer.

Programmes

Detailed overview of programmes → page 7.

Temperature and spin speed can be selected individually, irrespective of the selected programme and programme progress.

- **Cottons** hard-wearing fabrics
- **+ Prewash** hard-wearing fabrics, prewash
- **Easy-Care** synthetic fabrics
- **+ Prewash** synthetic fabrics, prewash
- **Mix** Different types of laundry
- **Delicate/Silk** Delicate washable fabrics
- **Wool** Hand/machine washable wool
- **Rinse/Spin** Laundry washed by hand, (Extra rinse) button activated; if only using the spin cycle, deactivate the button
- **Empty** Drain rinsing water with (without final spin)
- **Low Spin** Laundry washed by hand with a reduced spin speed
- **Super 15’** Short programme
- **Easy Care Plus** dark laundry
- **Extra Delicates** Lingerie programme
- **Shirts/Business** No-iron shirts
- **Outdoor** All-weather, sports and outdoor fabrics → page 6

Programme selector for switching the machine on and off and for selecting the programme. Can be turned in either direction.

- 90 °C (temp.) Select spin speed
- 1400 ° (rpm) Select spin speed
- 1 - 24 h (Ready in) End of programme
- Status displays
- **Programme selector**
- **Display panel / option buttons**
- **Additio...**

Preparation

Correct installation according to the separate installations actions.

Checking the machine

– Never use a damaged machine!
– Contact customer service!

Connecting the mains plug

Make sure your hands are dry! Handle the plug only!

Turning on the tap

Insert for liquid detergent (depending on model) → page 6

Compartment II: detergent for the main wash, water softener, bleach, stain remover

Compartment I: Fabric softener, bleach

Hand/machine washable wool

– 60 °C drinking water, depending on model, and commercially available detergents and care products which are suitable for use in washing machines.

– Do not leave children unattended near the washing machine.
– The washing machine is not to be used by children or persons not familiar with the operating instructions.
– Keep pets away from the washing machine.

Intended use

- for domestic use only,
- for washing machine-washable fabrics and hand-washable wool in detergent solution,
- to be operated with cold or cold and hot (max. 60 °C) drinking water, depending on model, and commercially available detergents and care products which are suitable for use in washing machines.
Before the first wash, run a wash cycle with no laundry in the machine → Page 9.

**Sorting and loading laundry**

- Follow the manufacturer’s care information!
- Sort laundry according to the label’s indications.
- And according to type, colour, soil degree and temperature.
- Do not exceed the maximum load → Page 7.
- Observe important information! → Page 6
- Wash laundry of different sizes in the same wash programme.
- Close the door.
- Take care not to trap items of laundry between the washing machine door and seal.

**Add detergent and care products**

- Measure detergent according: amount of laundry, soil degree, water hardness (ask your water supply company) and manufacturer’s instructions.
- For models without insert for liquid detergent: Pour liquid detergent into the appropriate dispenser and place in the drum.
- For models with insert for liquid detergent: dilute viscous fabric softener and fabric conditioner with water. This prevents blockages.

**Setting** and adjusting programmes

- **If the symbol flashes in the display panel, the childproof lock is active → Deactivate childproof lock, page 5.**
- Additional functions and option buttons → Individual settings, page 5.
- Press (Start/Reload)

**Deactivate childproof lock, page 5.**

- All buttons are sensitive and need only to be touched lightly. Press and hold the (Ready in) option button for an automatic run through all setting options.
- Press (Start/Reload)

- Select the temperature (* depending on the model) or (without final spin) is active: turn the programme selector to Empty or select the spin speed. Choose (Start/Reload).

**Removing the washing**

- Open the washing machine door and remove the washing. If (without final spin) is active: turn the programme selector to Empty or select the spin speed. Choose (Start/Reload).
- Remove any foreign objects. Risk of rusting.
- Leave the washing machine door and detergent door open so that any residual water can evaporate.

**Turn the tap off**

- Not required for Aqua-Stop models → Refer to Installation instructions.

**Switching off**

- Turn the programme selector to Off.

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**End of programme when ...**

- (Start/Reload) flashes and - appears on the display panel.
  - If display panel lighting is switched off, press any button → Energy saving mode, page 5.

**Interrupting the programme**

Programmes at high temperatures:
- Cool washing: Select Rinse / Spin.
- Press (Start/Reload).

Programmes at lower temperatures:
- Select Rinse / Spin (deactivate (Extra rinse) button) or Empty.
- Press (Start/Reload).

**Changing the programme if ...**

- you have selected the wrong programme by mistake:
  - Reselect the programme.
  - Press (Start/Reload). The new programme starts from the beginning.

**Reloading laundry if ... → page 5**

- (Start/Reload) both the symbols YES + are displayed on the display panel. If YES is lit, the washing machine door cannot be opened.
- Press (Start/Reload).
Individual settings

Option buttons
You can change the spin speed and the temperature before the selected programme starts and while it is running. The effects depend on the programme progress.

°C (Temperature)
You can change the displayed washing temperature. The maximum selectable temperature depends on the current programme.

(spinspeed in rpm) (without final spin))
You can change the displayed spin speed. The maximum selectable spin speed depends on the model and which programme is currently selected.

(Ready In)
When you select the programme, the relevant programme duration is displayed. You can delay the end of the programme before it begins. The ready in-time can be set in increments of one hour up to a maximum of 24 hours. Press the (Ready in) button until the required number of hours is displayed (h = hour). Choose (Start/Reload).

Additional functions ➔ Overview of programmes, page 7
speedPerfect ➔ For washing in a shorter time with a washing outcome comparable to that of the standard programme. Maximum load ➔ Overview of programmes, page 7.
ecoPerfect ➔ For saving energy with a washing performance comparable to that of the standard programme.
(Reduced ironing) ➔ Special spin sequence with subsequent fluffing. Gentle final spin: residual moisture in the laundry slightly increased.
(Extra rinse) ➔ Additional rinse cycle. For areas with very soft water or for further enhancing the spin result.

Childproof lock
< in the display panel
You can lock the washing machine to prevent the functions you have set from being changed inadvertently.
ON/OFF: after the start/end of the programme, press and hold (Start/Reload) for approx. 5 seconds.
Note: The childlock can remain activated until you wish to start the next programme, even after switching off the machine.
Then you can deactivate the childlock before starting the programme and activate it again as necessary once the programme has started.
Note:
- The symbol is lit: Childlock active.
- The symbol flashes: Childlock active and then the programme selector moves to the original programme, the symbol is lit again.

Reloading
YES ➔ in the display panel
Press (Start/Reload) if you want to add additional items of laundry after the programme has started. The machine checks whether reloading is possible.
YES ➔ are lit: reloading is possible.
NO flashes: wait until YES ➔ are lit.
Note: do not open the door until both the YES ➔ symbols are lit.
NO: it is not possible to reload.
Note: for safety reasons, the washing machine door remains locked when the water level and/or temperature is high, or during spinning.
To continue the programme, press the (Start/Reload) button.

Energy saving mode
The display panel lighting goes out after a few minutes, (Start/Reload) flashes: Press any button to switch on the lighting.

(Start/Reload)
To start the programme or to subsequently load additional laundry, and to activate/deactivate the childproof lock.

Important information

Protecting the laundry and the machine
- When determining the dosage of all washing powders, additives and cleaning agents, you must follow the manufacturer’s instructions.
- Empty all pockets.
- Check for metal items (paper-clips, etc.).
- Wash delicates in a laundry bag (lights, curtains, underwired bras).
- Fasten zips, do up any buttons.
- Brush sand out of pockets and collars.
- Remove curtain fittings or place in the laundry bag.

Laundry with varying degrees of soiling
- Do not prewash. If required, choose the additional function speedPerfect ➔ Pre-treat any stains as necessary.

Soaking
Load laundry of the same colour.
Pour soaking agent/detergent into compartment ➔ in accordance with the manufacturer’s instructions. Turn the programme selector to ➔ Cottos 30 °C and press (Start/Reload). After approx. 10 minutes, press (Start/Reload) to pause the programme. Once the required soaking time has elapsed, press (Start/Reload) again to continue the programme, or select a different programme.

Starch
Laundry should not be treated with fabric softener.
Starching is possible in all wash programmes if liquid starch is used. Pour the starch in accordance with the manufacturer’s instructions for...

Dyeing / Bleaching
Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer’s instructions. Do not use the washing machine for bleaching clothes.

Outdoor
Laundry must not be treated with fabric softener.
Special detergent is available for machine washing, particularly in sports shops. Dosage according to the manufacturer’s instructions. Place the special detergent for outdoor clothing in compartment ➔ rinse first if necessary.

Insert for liquid detergent ➔ depending on model
Place the insert for dispensing liquid detergent:
- Remove the detergent drawer completely ➔ page 9
- Slide the insert forwards and click into place.
Do not use the insert (slide upwards): for gel detergents and washing powder, for programmes with ➔ Prewash and end time option.
### Overview of programmes

**Programmes**

<table>
<thead>
<tr>
<th>Programme</th>
<th>Type of Laundry</th>
<th>Temperature</th>
<th>Load</th>
<th>Electricity</th>
<th>Water</th>
<th>Programme duration</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Low Spin</strong></td>
<td>cotton, synthetic, or blended fabrics</td>
<td>30 °C</td>
<td>2 kg</td>
<td>0.17 kWh</td>
<td>39 l</td>
<td>41 min</td>
</tr>
<tr>
<td><strong>Mix</strong></td>
<td>cotton, synthetic, or blended fabrics</td>
<td>40 °C</td>
<td>3.5 kg</td>
<td>0.64 kWh</td>
<td>55 l</td>
<td>103 min</td>
</tr>
<tr>
<td><strong>Delicate/Silk</strong></td>
<td>delicate fabrics, e.g., silk, satin, synthetic fibers or blended fabrics</td>
<td>30 °C</td>
<td>2 kg</td>
<td>0.19 kWh</td>
<td>34 l</td>
<td>41 min</td>
</tr>
<tr>
<td><strong>Cottons</strong></td>
<td>40 °C cotton, linen, synthetic fibers or blended fabrics</td>
<td>60 °C</td>
<td>7 kg</td>
<td>0.39 kWh</td>
<td>66 l</td>
<td>145 min</td>
</tr>
<tr>
<td><strong>Easy-Care</strong></td>
<td>easy-care cotton, linen, synthetic or blended fabric</td>
<td>40 °C</td>
<td>3.5 kg</td>
<td>0.64 kWh</td>
<td>55 l</td>
<td>103 min</td>
</tr>
<tr>
<td><strong>Cottons (cold)</strong></td>
<td>hard-wearing fabrics, cottons or linen that can be washed at 90°C</td>
<td>90 °C</td>
<td>7 kg</td>
<td>0.27 kWh</td>
<td>66 l</td>
<td>145 min</td>
</tr>
<tr>
<td><strong>Wool</strong></td>
<td>wool</td>
<td>30 °C</td>
<td>2 kg</td>
<td>0.54 kWh</td>
<td>47 l</td>
<td>60 min</td>
</tr>
<tr>
<td><strong>Outdoor</strong></td>
<td>all-weather, sports, and outdoor fabrics including fabrics with weatherproof membrane</td>
<td>40 °C</td>
<td>1 kg</td>
<td>0.17 kWh</td>
<td>39 l</td>
<td>40 min</td>
</tr>
</tbody>
</table>

**Programme setting for testing in accordance with valid standard EN60456.**

*Note on comparative tests: For testing the test programmes, wash the specified load using the maximum spin speed.*

### Consumption values depending on model

<table>
<thead>
<tr>
<th>Programme</th>
<th>Load</th>
<th>Electricity</th>
<th>Water</th>
<th>Programme duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cottons 40 °C</td>
<td>7/3.5 kg</td>
<td>0.17 kWh</td>
<td>39 l</td>
<td>40 min</td>
</tr>
<tr>
<td>Cottons 60 °C</td>
<td>7/3.5 kg</td>
<td>0.17 kWh</td>
<td>47 l</td>
<td>60 min</td>
</tr>
<tr>
<td>Cottons 80 °C</td>
<td>7/3.5 kg</td>
<td>0.17 kWh</td>
<td>54 l</td>
<td>80 min</td>
</tr>
</tbody>
</table>

**Programme setting for testing and energy labelling in accordance with EU directive 2010/30/EU with cold water (15 °C).**

*The values deviate from the indicated values depending on water pressure, hardness, and inlet temperature, ambient temperature, type, amount and soiling of the laundry, detergent used, fluctuations in the power supply and selected additional functions.*
Care and cleaning

Before the first wash

Do not put laundry in the machine! Turn on the tap. Put into compartment ↓:
- approx. 2 litres of water
- detergent (measure according to the manufacturer’s instructions for lightly soiled laundry and water hardness)

Turn the programme selector to Easy-Care 60°C and press Start/Reload. At the end of the programme, turn the programmes selector to Off.

Machine housing, control panel

- Remove detergent and cleaning agent residue.
- Wipe with a soft, damp cloth.
- Do not wash the machine with a jet of water!

Cleaning the detergent drawer...

- If it contains detergent or fabric softener residues.

1. Pull out, press insert down and remove drawer completely.
2. To remove the insert: press upwards from below with your finger.
3. For models with insert for liquid detergent: Slide the insert upwards and remove it from the back.
4. Clean the dispenser tray and insert with water and a brush and dry them.
5. Attach the insert and engage (connect the cylinder to the guide pin).

Descaling

Ensure there is no laundry in the machine!

This will not be necessary if the correct dosage of detergent is used. If it is, descale the appliance according to the manufacturer’s instructions. Descaling products can be acquired on the website or from customer services – Installation instructions.

Emergency release e.g. in the event of a power cut

The programme continues to run when the power has been restored. However, if the laundry has to be removed, the washing machine door can be opened as follows:

Risk of scalding!

The detergent solution and laundry may be hot. Let it cool. Do not reach into the drum if it is still rotating.

Do not open the washing machine door if water can be seen through the glass.

1. Turn the programme selector to Off and disconnect the mains plug.
2. Drain the detergent solution → page 10.
3. Pull the emergency release downwards with a tool and release.
4. The washing machine door can then be opened.

Information on the display panel depending on model

Flashes

Close the washing machine door properly; laundry may be caught.

E: 29
- Turn on the (cold water) tap fully; supply hose kinked or trapped;
- Clean the filter → page 10, water pressure too low.
- Detergent solution pump blocked; Clean the detergent solution pump → page 10.
- Drainage hose / waste pipe blocked; Clean the drainage hose at the siphon → page 10.
- Heavy foam build-up → page 11, status indicator Ê flashes.

E: 18
- Water in the base tub, appliance leaking. Call customer services!

A: 10
- Open the (hot water) tap fully.
- Inlet hose kinked/trapped.
- Water pressure too low. Clean the filter → page 10.
- Hot water hose not connected; appliance will operate using cold water only. Ignore information, only for first wash cycle.

Childproof lock activated: to deactivate → page 5.

Maintenance

Detergent solution pump

Turn the programme selector to Off and disconnect the mains plug.

1. Using a screwdriver or the insert for liquid detergent (depending on model), open and remove the service flap.

2. Remove the folding gutter and place a large enough container underneath.
3. For models with a drainage hose: Remove the drainage hose from the retainer and pull it from the housing.

Remove the sealing cap, allow the detergent solution to flow out into the container. Replace the sealing cap and place the drainage hose in the retainer.

3* For models without a drainage hose: Carefully unscrew the pump cover 180° or until the detergent solution begins to flow out on the folding gutter. When the container is full, close the pump cover and empty the container. Repeat the above steps until all the detergent solution has completely drained out.

4. Carefully unscrew the pump cover (there may be residual water).
5. Clean the interior, pump cover thread and pump housing (the impeller in the detergent solution pump must rotate).
6. Replace the pump cover and screw it tightly.
7. Return the drainage hose (depending on model) and the folding gutter to their start position.
8. Place the service flap back on and close.

To prevent unused detergent from flowing straight into the drain during the next wash: Pour 2 litres of water into compartment □ and then start the Empty programme.

Drainage hose at the siphon

Turn the programme selector to Off and disconnect the mains plug.

1. Loosen the hose clamp, carefully remove the drainage hose (residual water).
2. Clean the drainage hose and siphon connecting piece.
3. Reattach the drainage hose and secure the connection with the hose clamp.

Filter in the water supply

Risk of electric shock!

Do not immerse the Aqua-Stop safety device in water (contains an electric valve).

Reduce the water pressure in the supply hose:

1. Turn off the tap.
2. Select any programme (except Rinse/Spin / Empty).
3. Choose Start/Reload. Let the programme run for approximately 40 seconds.
4. Turn the programme selector to Off. Disconnect the mains plug.
5. Clean the filter:

5. Disconnect the hose from the tap.
6. Clean the filter using a small brush.
7. Remove the hose on the rear of the appliance.
8. To prevent unused detergent from flowing straight into the drain during the next wash: Pour 2 litres of water into compartment □ and then start the Empty programme.
9. Connect the hose and check for leaks.
What to do if...

- Water is leaking out
  - Attach/replace the drainage hose correctly.
  - Tighten the screw connection of the supply hose.

- No water supply. Detergent not dispensed.
  - Open Stats display or (Ready in) time selected?
  - Washing machine door closed?
  - Childproof lock active? Deactivate → page 5.

- The appliance door will not open.
  - (without final spin) selected? → page 3, 4.
  - Can be opened by emergency release only? → page 9.
  - Door locked after the washing machine is switched off: Switch on the washing machine and wait for 5 seconds.

- The selected programme does not start.
  - (Start/Reload) not selected?
  - Tap not turned on?
  - Filter blocked? Clean the filter → page 10.
  - Supply hose kinked or trapped?

- Detergent solution is not drained.
  - (without final spin) selected? → page 3, 4.
  - Clean the detergent solution pump → page 10.
  - Clean the waste pipe and/or drainage hose.

- No water can be seen in the drum.
  - Not a fault. Water remains inside below the visible area.

- Spin result not satisfactory. Laundry wet/too damp.
  - Not a fault. Spin control system has stopped the spin cycle. Uneven distribution of laundry.
  - Distribute large and small items of laundry evenly in the drum.
  - (Reduced Ironing) selected? → page 5.
  - Selected speed too low? → page 5.

- Programme duration changes suddenly during operation.
  - Not a fault. The programme time can vary according to the distribution of laundry, with it therefore being possible for the display panel to show adjustments in the duration.

- Spin cycle performed several times.
  - Not a fault. The balance control system has detected an imbalance and is attempting to redress this by repeating the spin.

- Residual water in the compartment for care products.
  - Not a fault: the action of the care product is not affected.
  - Clean the compartment if necessary → page 9.

- Odour formation in the washing machine.
  - Run programme Cottons 90 °C without laundry. Use standard detergent.

- Status display flashing. Appliance has detected a detergent overload.
  - Too much detergent used?
    - If foam is escaping from the detergent drawer: mix 1 tablespoon of fabric softener with ½ litre of water and pour into compartment II (not with outdoor or down fabrics).
    - Reduce the detergent dosage for the next wash cycle.

- Intense noise formation, vibrations and “wandering” during the spin cycle.
  - Are the appliance feet fixed?
    - Secure the appliance feet → Installation instructions.
  - Transportation safety devices removed?
    - Remove transportation safety devices → Installation instructions.

- Display panel/indicator lamps remain turned off while the machine is working.
  - Energy-saving mode → page 5.
  - Power cut?
  - Fuses triggered? Reset/change the fuse.
  - If the fault occurs repeatedly, call customer services.

- Programme sequence longer than usual.
  - Not a fault. Unbalanced load detection system adjusts imbalance by repeatedly distributing the laundry.
  - Not a fault: foam detection system active; adds an additional rinse cycle.

- Detergent residues on the laundry.
  - Occasionally, phosphate-free detergents contain water-insoluble residues.
  - Select Rinse or brush out the laundry after washing.

If you cannot correct a fault yourself or if a repair is necessary:
- Turn the programme selector to Off and remove the mains plug from the socket.
- Turn off the water supply and call customer services → Installation instructions.

Instructions for use

Read these instructions and the separate installation instructions before operating the washing machine.