## Up to \$500 cashback

On selected Siemens kitchen appliances. Valid 11 March 2024 - 30 April 2024.

## Siemens Kitchen Appliances Cashback Promotion - Conditions of Entry

Below are the Conditions of Entry for the Siemens Kitchen Appliances Cashback Promotion (*Promotion*) including eligibility, age limits, exclusions and the details of how to enter the Promotion. Participation in this Promotion constitutes acceptance of these Conditions.

1. Definitions: Bonus means the applicable "Cashback" value specified in the table below. Eligible Product means any product listed in the table below, purchased from an authorised Siemens reseller in Australia, during the Promotion Period, excluding any Ineligible Product or Ineligible Purchases as defined in these Conditions. Promotion Period means the period between 11 March 2024 and 30 April 2024 (inclusive). Ineligible Product means any project or commercial purchases, trade seconds, scratch and dent stock, discount Clearance Outlet purchases, ex-display or used stock. Ineligible Purchases means any lay-bys or similar arrangements (unless initiated and paid for in full during the Promotion Period), hire purchase or rental agreements, all purchases made directly from the Promoter and returned purchases. Promoter means BSH Home Appliances Pty Ltd (ABN 22 109 198 405) of 1555 Centre Road, Clayton, Victoria 3168.

Category	Cashback	Eligible Product
Ovens	\$300	HN978GQB1B, HS958GDD1S, HS958GCB1, HR976GMB1A
	\$200	HM976GMB1B, HB976GMB1A, HB974G2B1A
Compact Ovens	\$300	CS958GCB1
	\$200	CM976GMB1B, CM924G1B1B
Induction cooktops	\$500	EZ877KZY1E
	\$300	EX875KYV1E, EX875KYW1E, EX975LVC1E, EX875LX67E
	\$200	EX875LEC1E, EX675LYC1E
Gas cooktops	\$200	ER9A6SD70A, EC9A5SB90A, EC6A5IB90A
Rangehoods	\$300	LC91BUV50B
	\$200	LB89586AU, LB57574AU
Cooling appliances	\$300	GI81NAC30A, KI81RAD30A, KI86NAD30A
Dishwashers	\$400	SX97ZX01CA
	\$300	SX57HS01DA, SX87HX01DA
	\$200	SN45HS01CA, SN55HS01CA, SN65HX01CA
Coffee machines	\$200	CT918L1B0

2. Eligibility: To be eligible to claim the Bonus, you must: (a) purchase an Eligible Product during the Promotion Period; (b) pay for the Eligible Product in full during the Promotion Period; and (c) be an Australian resident, aged 18 years or over, with an Australian residential address. Multiple claims permitted, subject to the following: (a) only one claim permitted per purchase of an Eligible Product;

- and **(b)** each claim must be submitted in accordance with the claim requirements specified in these Conditions.
- 3. Nature of Bonus: The Bonus will not be paid by cash or cheque. The Bonus will be paid via Electronic Funds Transfer (*EFT*) into the claimant's nominated Australian bank account within 60 days of validation of the claim, subject to the claimant's completion of the Online Form found at <a href="https://www.homeappliancecashback.com.au/2024/">https://www.homeappliancecashback.com.au/2024/</a> (*Online Form*) and compliance with these Conditions. Claimants will be notified via e-mail once the claim has been processed and validated.
- 4. How to claim: to obtain the Bonus, the Online Form must be completed in full, identifying the claimant's name, postal address, daytime contact telephone number, email address, the Eligible Product's model number, invoice / receipt number, the claimant's nominated Australian bank account details and the name and location of the store where the purchase was made. Claims must include a copy of the original invoice which clearly shows the Eligible Product(s) purchased and paid for in full within the Promotion Period (collectively, *Claim Documents*). For technical issues with the online claim, contact Customer Service on 1800 850 762 or via email <a href="mailto:enquiries@homeappliancecashback.com.au">enquiries@homeappliancecashback.com.au</a> by 30 June 2024. Claims will not be accepted by post, email, fax or any other means.
- 5. Proof of purchase is essential: All claimants must retain their original invoice which clearly shows the Eligible Product(s) purchased. Claimants may be required to provide these invoices to the Promoter for verification purposes. Handwritten receipts and delivery dockets will not be accepted as proof of purchase. The Promoter reserves the right to request further information regarding proof of purchase from the claimant. Claims will be deemed invalid if the same invoice / receipt number is used for more than one claim.
- **6. Deadline:** Claim Documents must be received by the Promoter strictly by **30 June 2024.** Claims received after this date will not be processed and no Bonus will be issued. The Promoter accepts no liability for claims that are delayed, misdirected or lost in the mail.
- 7. Verification: The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any claimant who the Promoter has reason to believe has breached any of these Conditions, tampered with the claim process or, engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promotion. Any misrepresentation or fraudulent information supplied by a claimant disqualifies their claim(s). Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
- 8. The Promoter will not use the claimant's bank account information for any purpose other than the EFT of the Bonus and will keep such information confidential. The Promoter reserves the right to keep such information for up to three months after EFT of the Bonus and only for record-keeping purposes in connection with this Promotion, after which time the bank account details will be deleted.
- **9. Discretion:** The Promoter's decision on all matters pertaining to this Promotion are final and binding and no correspondence will be entered into, except as otherwise stated in these Conditions (if at all).
- **10. Transferability:** Claims and / or Bonuses are not transferable, assignable or exchangeable and cannot be taken as cash or cheque.
- 11. Erroneous account details: If a claimant becomes aware that they have submitted incorrect bank account information, the claimant must immediately notify the Promoter of the claimant's error and provide correct bank account information. If an EFT is made to a bank account that was erroneously submitted by a claimant and the transaction is rejected, the Promoter will attempt to reverse the EFT. If an EFT is reversed and then re-transferred because of an error of a claimant, a re-issuing fee of \$4.55 AUD will be deducted from the Bonus transferred to the claimant's resubmitted bank account. The Promoter does not warrant or represent that it will be able to effect an EFT reversal and claimants agree

that if they submit an incorrect bank account or other relevant information, and an EFT is paid to an incorrect bank account, the Bonus may be forfeited.

- 12. Modifications: If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any claimant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.
- 13. Implied Guarantees: Nothing in these Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under any other similar consumer protection laws in the States and Territories of Australia (Non-Excludable Guarantees). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion.
- 14. Liability: Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in a Bonus to that stated in these Conditions; (e) any tax liability incurred by a claimant or bank fees charged by the claimant's bank; (f) any misdirected EFT or, for any consequential loss or misappropriation of the Bonus if the claimant specifies an incorrect bank BSB, account number, name or other relevant detail in the Claim Documents; (g) any tax liability incurred by a claimant.
- 15. Privacy: The Promoter collects personal information (*PI*) in order to conduct the Promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, Prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at www.siemens-home.bsh-group.com.au (follow the 'Privacy' link). In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for Promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. Any misrepresentation or fraudulent information supplied by a claimant disqualifies their claim(s). The Privacy Policy also contains information about how claimants may opt out, access, update or correct their PI, how claimants may complain about a breach of the Australian Privacy Principles or any other applicable laws and how those complaints will be dealt with. All entries become the property of the Promoter. Unless otherwise indicated by the Promoter, the Promoter may disclose PI to entities outside of Australia (for a list of the countries, see the Promoter's Privacy Policy).
- **16. Other:** A condition (or part or parts thereof) of these Conditions will not apply where the condition is unenforceable under the law of the relevant jurisdiction under which any legal action is legitimately taken, however, such conditions (or part or parts thereof) are severable and do not invalidate the remaining conditions.
- **17. Laws:** These Conditions will be governed by and construed in accordance with the laws in force in Victoria, Australia.