BSH HOME APPLIANCES CORPORATION

Dear Visitor,

Prior to arriving for your scheduled appointment at the BSH showroom, we would like to help you prepare for your visit.

BSH has implemented a number of new policies and protocols to reduce the risk of transmission of COVID-19 in our showroom in accordance with provincial health recommendations. We require that all visitors follow these guidelines:

- As of September 22, 2021 Luxe will be restricting entry to those with proof of vaccination, in accordance with <u>provincial</u> and <u>municipal</u> health guidelines.
- Anyone showing symptoms of respiratory illness such as persistent coughing, shortness of breath, difficulty breathing or fever will be sent home. BSH reserves the right to deny visitors entry.
- Use of face mask and gloves is required at all times, both will be provided on arrival
- All guests must check in and answer screening questions regarding COVID-19
- All guests must observe social distancing (6 feet distance)
- Please observe the hygiene recommendations below:





Protect wounds



Keep your hands away from your face



Cough or sneeze properly



If you are ill, stay away from others

Our priority is the health and safety of our guests and team. Luxe Studio is committed to providing a clean and safe environment by implementing the following protocols:

- Additional cleaning and sanitizing procedures
- All equipment, door handles, and surfaces are continuously sanitized prior to opening the showroom, throughout the day, after each appointment, and at closing
- We have posted steps to protect you from COVID-19 throughout the showroom

Upon arrival, please enter through the side door entrance located off Parliament Street, just north of King Street E. There will be signage posted to direct you.

Please note that due to distancing procedures we may not be able to accommodate visitors without an appointment.

Thank you for helping to observe these practices and we look forward to seeing you.

Sincerely, The BSH Showroom Team